



Technology
Resource
Group

\$250.00

#2278

no postmark

1/16/96

LAF

January 12, 1996

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850

DEPOSIT TREAS REC DATE
D254 JAN 17 1996

960062-T

Re: Application for Authority for Technology Resource Group, Inc. d/b/a TRG Communications, Inc.

Dear Sir or Madam:

Attached find an application for a certificate of authority to provide interexchange telecommunications service within the state of Florida, as well as a check for the filing fee in the amount of \$250.00. Please contact me in the event that you require further information. I can be reached at (303)595-0040.

Sincerely,

A handwritten signature in black ink, appearing to read 'Daniel Yamagishi'.

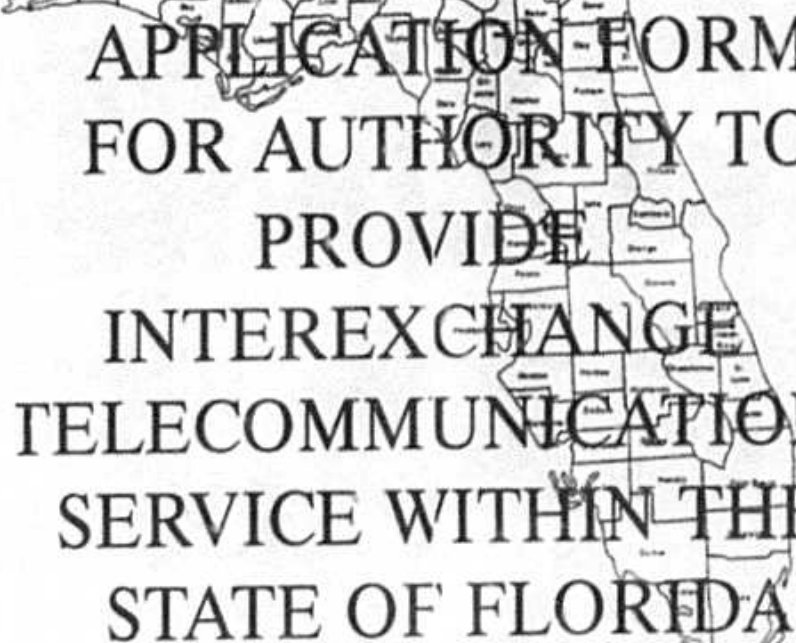
Daniel Yamagishi
Telecommunications Analyst

DOCUMENT NUMBER-DATE

00527 JAN 17 96

FPSC-RECORDS/REPORTING

1674 MARKET SUITE 200
DENVER CO 80202
TEL (303) 595-0040
FAX (303) 595-0045



APPLICATION FORM
FOR AUTHORITY TO
PROVIDE
INTEREXCHANGE
TELECOMMUNICATION
SERVICE WITHIN THE
STATE OF FLORIDA

DOCUMENT NUMBER-DATE

00527 JAN 17 88

ERSC-RECORDS (REPORTING)

**** FLORIDA PUBLIC SERVICE COMMISSION ***

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

APPLICATION FORM

for

AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6600

- E. Once completed, submit the original and twelve (12) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6251

1. This is an application for (check one):

- Original Authority (New company).
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To a noncertificated company).
- Approval for transfer of control (To another certificated company).

2. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

Technology Resource Group, Inc.

4. Name under which the applicant will do business (fictitious name, etc.):

d/b/a TRG Communications, Inc.

5. National address (including street name & number, post office box, city, state and zip code):

1624 Market St., Suite 201, Denver, Colorado 80202

6. Florida address (including street name & number, post office box, city, state and zip code):

None

7. Structure of organization;

Individual Corporation
 Foreign Corporation Foreign Partnership
 General Partnership Limited Partnership
 Other, _____

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

(a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

(b) Indicate if the individual or any of the partners have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: 95000005843 (see attached)

- (b) Name and address of the company's Florida registered agent.

CT Corporation System
1200 South Pine Island Rd.
Plantation, FL 33324

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

See attached.

Fictitious name registration number: _____

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

No. (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

No. (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application; Daniel Yamagishi
Technology Resource Group, Inc.
1624 Market St., Denver, CO 80202
- (b) Official Point of Contact for the ongoing operations of the company;
Daniel Yamagishi
(303)595-0040
- (c) Tariff;
Daniel Yamagishi
(303)595-0040

State of Florida



Department of State

I certify from the records of this office that TECHNOLOGY RESOURCE GROUP, INC. doing business in Florida as TRG COMMUNICATIONS, INC., is a corporation organized under the laws of Colorado, authorized to transact business in the State of Florida, qualified on December 1, 1995.

The document number of this corporation is F95000005843.

I further certify that said corporation has paid all fees and penalties due this office through December 31, 1995, and its status is active.

I further certify that said corporation has not filed a Certificate of Withdrawal.

Given under my hand and the
Great Seal of the State of Florida,
at Tallahassee, the Capitol, this the
First day of December, 1995



CR2EO22 (2-95)

Sandra B. Northam

Sandra B. Northam
Secretary of State

RESOLUTION OF BOARD OF DIRECTORS

I, the undersigned Richard C. Grange, do hereby certify that this Resolution of the Board of Directors of Technology Resource Group, Inc., a corporation duly organized and existing under the laws of the State of Colorado, was duly adopted on November 28, 1995.

Resolved, that Technology Resource Group, Inc., organized and existing in the State of Colorado, hereby adopts the name TRG Communications, Inc. for use in Florida.

Dated: November 28, 1995



Signature of at least one director

(d) Complaints/Inquiries from customers;

Julie Hinnant: (303)595-0040

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

Colorado, Idaho, New Jersey, Oregon

(b) Has applications pending to be certificated as an interexchange carrier.

Kansas, New York, Texas, Oklahoma

(c) Is certificated to operate as an interexchange carrier.

New Jersey, Idaho, Arizona, Oregon

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

12. What services will the applicant offer to other certificated telephone companies: None

- () Facilities. () Operators.
() Billing and Collection. () Sales.
() Maintenance.
() Other: _____

13. Do you have a marketing program? Yes

14. Will your marketing program:

- () Pay commissions?
() Offer sales franchises?
None () Offer multi-level sales incentives?
() Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

N/A

16. Who will receive the bills for your service (Check all that apply)?

- Residential customers. Business customers.
 PATS providers. PATS station end-users.
 Hotels & motels. Hotel & motel guests.
 Universities. Univ. dormitory residents.
 Other: (specify) _____.

17. Please provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

Yes

(b) Name and address of the firm who will bill for your service.

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

- A. Financial capability See Attached.
B. Managerial capability See Attached.
C. Technical capability See Attached.

18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

Tariff Attached.

STAFF BIOGRAPHICAL INFORMATION

Richard C. Grange started his early career in the investment banking business in 1981, specializing in tax related investments. To take advantage of the opportunities created by deregulation and the break-up of AT&T in 1983, Mr. Grange formed TMC of Colorado Springs, a long-distance telephone reseller. Under his guidance the company became profitable in its first year of operations. Mr. Grange continued to operate TMC until it was profitably sold in 1987.

From 1987 to 1990, Mr. Grange owned and operated R.C. Grange and Associates, a consulting firm specializing in sales and marketing management with medium sized switch-based carriers and switchless resellers within the long-distance industry. From 1990 to 1995, Mr. Grange has owned and operated Digilink Communications, Inc., a private network provider located in Boulder. Mr. Grange became President of TRG in August 1995.

James K. Howson completed a successful career as a Formula 3 driver on the professional racing circuit. Mr. Howson then entered the automotive dealership business and throughout the following twenty years, he successfully developed and operated four of the largest dealerships in London, England (Suzuki, Mercedes, Honda, and Mitsubishi). After realizing a significant return on his initial investment, Mr. Howson sold out, and retired from the automotive dealership business.

Mr. Howson then launched MAI, an entrepreneurial marketing consulting firm, that specialized in designing and developing promotional product campaigns, as well as marketing various services in the European marketplace. MAI was retained by a broad range of leading international and domestic based companies, which included News International. Mr. Howson, an investor and co-founder in Technology Resource Group, has been instrumental in solidifying the company's domestic business alliances, and managing its expansion into the international telecommunications marketplace.

Anthony K. Welch is a grand master chess player and an accomplished concert pianist, who also achieved world recognition by taking first place in the World Championships of Science contest after submitting a gaming program centered around strategic warfare. At the age of 15, Mr. Welch was asked to participate on a US Governmental panel based on artificial intelligence. Mr. Welch completed his education from the University of Mississippi, in 1982, at the age of 18 years. Mr. Welch was recruited by Texas Instruments as a specialized programmer to assist in the design and development of highly sophisticated guidance systems for a military missiles contract.

Mr. Welch is considered a leading expert in Progress, a fourth generation development language, and for the past several years has successfully been employed as a programming consultant. He has contributed to the development of several telecommunications related systems, which most recently include the design and development of the billing system for Southern Bell Mobile Systems. For the past 1 1/2 years, Mr. Welch has led the design and development effort for Technology Resource Group, and has been instrumental in the design and development of the

SeQuel platform, which is the proprietary software management system that supports the products and services of Technology Resource Group.

Recognizing the opportunity and the growth potential in the international telecommunications industry, **Brad Grunewald** co-founded a switched-based telecommunications company in 1992 that specialized in providing enhanced voice and data services to overseas companies. He was instrumental in facilitating and structuring the company's joint-venture with one of the largest privately held companies in the Middle East. Mr. Grunewald joined Technology Resource Group in 1994, bringing with him key international experience and business contacts for the TRG international hospitality services and carrier sales divisions.

Dieter E. Heinrich is a graduate of the Northwestern University Kellogg School of Management. During the past seven years he worked for a variety of high-tech start-up companies, where he successfully developed and implemented the financial, administrative, and organizational structures needed to assure the viable sale of services, computer-based products, and information systems. He also implemented the collection of cash from those revenues. Mr. Heinrich has held various positions including that of controller, director of finance, and personnel management and executive management positions in industries including financial software development and consulting, public utilities, health care services and research, and higher education. Mr. Heinrich also has experience in developing sources of venture funds for high tech companies.

Mr. Heinrich was instrumental in bringing on-line the multi-million dollar computer systems which operate a newly built 300 megawatt power plant--within budget and on time. Mr. Heinrich also developed the budget and financial projections in financing the \$500 million plant through several bond issues. Mr. Heinrich developed an information systems model for rural health care providers, which established peer review and linked the facilities to major metropolitan health care centers via telecommunication facilities. He was also the developer of a statewide banking and credit union financial services system, and was a consultant to state bank examiners.

19. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

WATS type service (Bulk or volume discount)
 Method of access is via dedicated facilities
 Method of access is via switched facilities

Private Line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

Travel Service
 Method of access is 950
 Method of access is 800

900 service

- ___ **Operator Services**
___ Available to presubscribed customers
___ Available to non presubscribed customers (for
example to patrons of hotels, students in
universities, patients in hospitals.
___ Available to inmates

Services included are:

- ___ Station assistance
___ Person to Person assistance
___ Directory assistance
___ Operator verify and interrupt
 Conference Calling

20. What does the end user dial for each of the
interexchange carrier services that were checked in
services included (above).

Users are issued a Personal Identification Number (PIN) to use our
services, depending upon the package of services that they contract
from us.

21. ___ **Other:**

ATTACHMENTS:

- A - CERTIFICATE TRANSFER STATEMENT
B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
C - INTRASTATE NETWORK
APPLICANT ACKNOWLEDGEMENT STATEMENT
D - FLORIDA TELEPHONE EXCHANGES and EAS ROUTES
E - GLOSSARY

**** APPENDIX B ****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.

- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

UTILITY OFFICIAL:

Richard C. Grange
Signature

1/11/96
Date

Richard C. Grange
Richard C. Grange
President
President
Title

(303)595-0040
Telephone No.

**** APPENDIX C ****

INTRASTATE NETWORK

1. **POP:** Addresses where located, and indicate if owned or leased. N/A

1) 2)

3) 4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased. N/A

1) 2)

3) 4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.
N/A

1) POP-to-POP TYPE OWNERSHIP

2)

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

All Exchanges

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

TRG does not offer local exchange or pay telephone service. TRG accepts customers on a nondiscriminatory basis as long as they meet our credit rating requirements. TRG will not change or augment the dialing pattern of end users in order to make intraLATA local and toll calls for 1+, 0+ and 0-intraLATA.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not (XXX) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

Richard C. Grange
Signature

1/11/96
Date

Richard C. Grange


President
Title

(303)595-0040
Telephone No.

**** APPLICANT ACKNOWLEDGEMENT STATEMENT ****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding AAV service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement. Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

UTILITY OFFICIAL:



Signature

1/11/96

Date

Richard C. Grange

President

Title

(303)595-0040

Telephone No.

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

OF

TRG COMMUNICATIONS, INC.

1624 MARKET ST., SUITE 201, DENVER, CO 80202

RESALE LONG DISTANCE TELECOMMUNICATIONS SERVICE

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Technology Resource Group, Inc. dba TRG Communications, Inc. within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected during normal business hours at the company's principal place of business.

Date of Issue: January 12, 1996

Date Effective:

Issued by: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

CHECK SHEET

The Sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

TABLE OF CONTENTS

Title Sheet..... 1
Check Sheet..... 2
Table of Contents..... 3
Symbols Sheet..... 4
Tariff Format Sheets..... 5
Section 1 - Technical Terms and Abbreviations..... 7
Section 2 - Rules and Regulations..... 10
Section 3 - Description of Service 14
Section 4 - Rates..... 19

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D - Delete Or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A Reduction To A Customer's Bill
- T - Change in Text Or Regulation But No Change In Rate Or Charge

Date of Issue: January 12, 1996

Date Effective:

Issued by: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0640

TARIFF FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1)

Date of Issue: January 12, 1996

Date Effective:

Issued by: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0000

TARIFF FORMAT SHEETS (cont.)

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

Date of Issue: January 12, 1996

Date Effective:

Issued by: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595- 340

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**Authorization Code**

A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Available Usage Balance

The amount of usage remaining on a Debit Account at any particular point in time. Each Debit Account has an Initial account Balance which is stated either in U.S. dollars or Call Units, depending upon the type of service. The Available Balance is depleted as services provided by the Company are utilized by the Customer.

Carrier or Company

Whenever used in this tariff, "Carrier" or "Company" refers to TRG Communications, Inc. (TRG) unless otherwise specified or clearly indicated by the context.

Customer

The person, firm, corporation or other entity which orders or uses TRG's service and is responsible for payment of charges and compliance with Price List regulations.

Debit Account

An account which consists of a pre-paid usage balance depleted on a real-time basis during each Debit Service call.

Debit Card

A card issued by the Company which provides the Customer with a Personal Account code and instructions for accessing the Carrier's network.

Date of Issue: January 12, 1996

Date Effective:

Issued by: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont.)

Debit Service Call

A service accessed via a "1-800" or other access code dialing sequence whereby the Customer or Authorized User dials all of the digits necessary to route a call. Network usage for each call is deducted from the available usage balance on a Company issued Debit Account.

Initial Usage Balance

The amount of usage on a Debit Account upon issuance and before any depleting call activity.

LATA

Local Access Transport Area (LATA) denotes a geographical area established by the U.S. District Court within which a local exchange company provides communications services.

Marks

A collective term to mean such items as trademarks, service marks, trade names and logos; copyrighted words, artwork, designs, pictures or images; or any other device or merchandise to which legal rights or ownership are held or reserved by an entity.

Personal Account Code

A numeric or alphanumeric sequence which uniquely identifies a travel card or debit card account.

Renewal

A method of replenishing a Debit Account's Available Usage Balance with additional minutes of usage as authorized and paid for by the Customer.

Date of Issue: January 12, 1996

Date Effective:

Issued by: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (cont.)

Sponsor

A corporation or other legal entity that exclusively permits the use of its Marks to the company for use with telephone cards or other merchandise, and contracts with the company for the marketing of the services described herein.

TRG

TRG refers to TRG Communications, Inc.

Date of Issue: January 12, 1996

Date Effective:

Issued by: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of TRG Communications, Inc.

TRG's services and resold facilities are furnished for intraLATA and interLATA communications originating at specified points within the state of Florida under the terms of this tariff.

TRG operates the communications services provided herein in accordance with the terms and conditions set forth under this tariff. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and resold facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff.
- 2.2.2 TRG reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 2 - RULES AND REGULATIONS (con't.)

2.2 Limitations, con't.

- 2.2.4 All services and resold facilities provided under this tariff are directly or indirectly controlled by TRG and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.3 Liabilities of The Company

- 2.3.1 TRG's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 TRG shall be indemnified and held harmless by the customer against:
- (A) Claims for libel or slander arising out of the content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service provided by TRG.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-6600

SECTION 2 - RULES AND REGULATIONS, con't.**2.4 Use and Availability of Service**

- 2.4.1 Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.
- 2.4.2 TRG's obligation to furnish service is dependent upon its ability to obtain, retain and maintain suitable facilities, licenses, connections and rights for its network service. Service may be temporarily refused or limited due to limitations in system capacity. Service to any or all Customers may be temporarily interrupted or curtailed due to equipment modifications, upgrades, relocations, repairs, or similar activities necessary for the proper or improved operation of service.

2.5 Payment for Service

- 2.5.1 Customers are responsible for all charges associated with their account, including all charges placed against Personal Account Codes. This includes payment for calls placed using a Debit Card as form of payment regardless of the purchaser of the card or the originating location of the call.
- 2.5.2 The Customer shall be responsible for all calls placed via the Debit Account as the result of the Customer's intentional or negligent disclosure of their Personal Account Code.
- 2.5.3 Payments for service provided in association with Company-issued Debit Accounts must be received by the Company or its authorized agent prior to the activation of the Customer's Debit Account.
- 2.5.4 A return check charge of \$15.00 will be assessed for all checks or drafts presented for payment which are returned for insufficient funds. The Company reserves the right to place the Available Usage Balance for the Customer's Debit Account on hold until the check or draft clears or is paid.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 2 - RULES AND REGULATIONS, con't.

2.6 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are included in the usage rate quoted in this tariff.

2.7 Deposits

The Company does not require a deposit from the customer.

2.8 Other Rules

2.8.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Florida Public Service Commission.

2.8.2 The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities of NXX exchanges, or by blocking calls using certain Personal Account codes when the Company deems it necessary to take such action to prevent unlawful use of its service. TRG will restore services as soon as service can be provided without undue risk.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 3 - DESCRIPTION OF SERVICE

3.1 Timing of Calls

- 3.1.1 Long distance usage charges are based on actual usage of TRG's network.
- 3.1.2 Usage measurement and rounding is specified on a per-product basis in Section 4 of this Price List.
- 3.1.3 There will be no billing applied for incomplete calls, including ring no answer and network announcements.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 3 - DESCRIPTION OF SERVICE, con't.

3.2 Determination of Rates

3.2.1 Debit Cards

Calls are measured and rounded to the higher full minute and rated at postalized non-distance sensitive rates which may vary depending on the time of day the call is made. The rate charged is dependent upon the type of product as described in Section 4.

3.2.2 1+ and 800 Switchless Resale

Access to TRG's network can be made via switched (Feature Group A, B, or D) or dedicated via a direct access line.

Calls are measured and rounded either to the higher full minute or 1/10 minute depending on the product, and may have an initial increment of 18 to 60 seconds. Calls are rated at postalized non-distance or time-of-day sensitive rates.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 3 - DESCRIPTION OF SERVICE, con't.**3.3 Service Description****TRG Debit Card**

TRG Debit Card Service is offered as a prepaid travel card service which offers access to the TRG network. Call charges are subtracted from the account balance on a real-time basis in full minute increments. The minimum call duration is one minute. The TRG Debit Card Service is nonrefundable and expires on the date specified on the card or package in which the TRG Debit Card is enclosed. TRG Debit Cards are available in various denominations. For renewable cards, any unused balance may be applied to the replenishment amount. The minute rate is inclusive of all applicable taxes.

Customers or Authorized Users access the Technology Resource Group, Inc. network by dialing an 800 number or other access dialing sequence and entering their Account Code. After entering a destination number, Technology Resource Group, Inc.'s system informs the Customer or Authorized User of the number of minutes of calling time remaining in his/her Available Account Balance based on the destination.

Customers must obtain an Account Card from the Company or authorized agent which assigns each Customer an Account Code and lists instructions for accessing and using Carrier's service. Each Customer Account is established with a specified Initial Account Balance. The Initial Account Balance is depleted on a real-time, per call basis.

When the Available Account Balance has been fully depleted, the Customer may renew the Customer Account (available on certain services only) or use another Customer Account, provided there is an adequate balance remaining.

Customers will be given notice three minutes before the Available Account Balance is fully depleted, based on the terminating location of the call.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-1400

SECTION 3 - DESCRIPTION OF SERVICE, con't.**3.3 Service Description****Sponsor Program**

Technology Resource Group, Inc.'s Sponsor Program is offered to organizations or commercial entities for the sale and/or distribution of TRG Debit Card Service to Sponsor's members or patrons. The Sponsor participates in or controls the distribution channels through which service is obtained by the Customer under the terms of a joint agreement between the Sponsor and the Company.

Sponsors may elect to customize all Account Cards, packaging or related materials with Sponsor-specific images or information. The Sponsor is responsible for obtaining all necessary permissions for the use of any names, logos, pictures, images or other such Marks which may be used with customized Account Cards, packaging or other service-related materials. The Company reserves the right to approve or reject any image and to specify consumer information language and use of the Company's trade marks, trade names, service marks or other images on Account Cards, packaging or related materials.

Initial Account Balance denominations, form of usage measurement (U.S. dollars vs. Minutes of Use), ability to renew, and expiration period are selected by the Sponsor upon joint agreement between the Company and Sponsor.

The Sponsor may distribute Account Cards to its members or patrons at reduced rates or free of charge for promotional purposes. TRG reserves the right to cancel Account Codes of Sponsor-distributed cards if the Sponsor does not remit payment to TRG according to the terms of the agreement.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 3- DESCRIPTION OF SERVICE, con't.

3.3 Service Description

1+ and 800 Resale Service

TRG is a switchless reseller and offers 1+ and 800 resale service. Calls are routed over the switching and transmission facilities of TRG's underlying carrier, MCI.

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040

SECTION 4 - RATES**4.1 General**

The Customer is charged individually for each call placed through the Carrier. Customers are billed based on their use of TRG's service. Rates may vary by call duration, time of day, and product type.

4.2 Usage Charges

The Available Usage Balance is depleted in one minute initial and additional increments.

TRG Debit Card

Per minute charge: \$0.20 (minimum) - \$0.55 (maximum)

Sponsor Card

Per minute charge: \$0.20 (minimum) - \$0.60 (maximum)

1+ Resale

Dedicated outbound: \$0.06 - \$0.12 per minute

Switched outbound: \$0.08 - \$0.20 per minute

800 Resale

Dedicated inbound: \$0.07 - \$0.12 per minute

Switched inbound: \$0.09 - \$0.20 per minute

Date of Issue: January 12, 1996

Date Effective:

Issued By: Richard C. Grange, President
TRG Communications, Inc.
1624 Market, Suite 201
Denver, CO 80202
(303)595-0040



Technology
Resource
Group

\$ 250.00
2278
no postmark
1/16/96
LAF

January 12, 1996

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850

LP0517 110 A-100 DATE
0254 01/17 '96

Re: Application for Authority for Technology Resource Group, Inc. d/b/a TRG Communications, Inc.

Dear Sir or Madam:

Attached find an application for a certificate of authority to provide interexchange telecommunications service within the state of Florida, as well as a check for the filing fee in the amount of \$250.00. Please contact me in the event that you require further information. I can be reached at (303)595-0040.

Sincerely,

Daniel Yamagishi
Telecommunications Analyst

TECHNOLOGY RESOURCE GROUP, INC.
1624 MARKET ST., STE 201
DENVER, CO 80202

COLORADO NATIONAL BANK
DENVER, CO 80217

2278

12/12/95

PAY TO THE ORDER OF Florida Public Service Commission

\$ 250.00

Two Hundred Fifty and 00/100

DOLLARS

MEMO