

FLORIDA PUBLIC SERVICE COMMISSION  
Capital Circle Office Center • 2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

M E M O R A N D U M

January 25, 1996

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (O'PRY) *[Handwritten initials]*  
DIVISION OF LEGAL SERVICES (PIERSON) *[Handwritten initials]*

RE: DOCKET NO. 960036-TL - REQUEST FOR APPROVAL OF TARIFF  
FILING TO REVISE THE APPLICATION OF RESIDENTIAL AND  
BUSINESS SERVICES BY CENTRAL TELEPHONE COMPANY OF FLORIDA  
(T-95-760 FILED 11/21/95)

DOCKET NO. 960037-TL - REQUEST FOR APPROVAL OF TARIFF  
FILING TO REVISE THE APPLICATION OF RESIDENTIAL AND  
BUSINESS SERVICES BY UNITED TELEPHONE COMPANY OF FLORIDA  
(T-95-759 FILED 11/21/95)

AGENDA: FEBRUARY 6, 1996 - REGULAR AGENDA - TARIFF FILINGS -  
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 60-DAY SUSPENSION DATE: COMPANIES WAIVED

SPECIAL INSTRUCTIONS: I:\PSC\CMU\WP\960036.RCM

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CASE BACKGROUND

Central Telephone Company of Florida (Centel) and United Telephone Company of Florida (United) filed tariff revisions to their respective tariffs to limit the number of lines charged at residential rates at a residential premises. Following discussions at the October 10, 1995 Agenda Conference, the filings were denied. Staff was directed to meet with the companies and the Office of Public Counsel (OPC) to find an acceptable solution. Following discussions between the parties, the companies have now resubmitted tariff filings, which are the subject of this recommendation.

DOCUMENT NUMBER-DATE

00900 JAN 25 96

FPSC-RECORDS/REPORTING

Docket No. 960036-TL  
Docket No. 960037-TL  
January 25, 1996

### DISCUSSION OF ISSUES

**ISSUE 1:** Should Central Telephone Company of Florida's tariff filing to provide for residential rates to apply at a residential premises for access lines in excess of six lines, when used primarily for domestic use be approved, effective February 6, 1996?

**RECOMMENDATION:** Yes. Centel's tariff filing providing for residential rates to apply at a residential premises for access lines in excess of six lines when used primarily for domestic use, should be approved.

**STAFF ANALYSIS:** Centel and United's tariff filings, T-95-760 (Attachment A) and T-95-759 (Attachment B), respectively, seek approval to amend the application of residential access lines at a premises to provide for residential rates to apply for lines in excess of six when usage is primarily for domestic use. The tariff changes will also provide for only three residential rotary lines. Residential premises requiring more than three rotary lines would be assessed business rates on all lines in rotary service, since residential and business rotary service is not permitted at the same premises.

The current application of each company's tariff has no limitation as to the number of lines that would be provided to a residence at residential rates. Generally, business rates apply at business locations and residential rates apply at residential locations. Current tariffs have language for a determination as to whether a subscriber's service should be classified as residential or business service based upon the "character of use." The proposed changes will more clearly define residential and business services. These changes will be utilized when classifying new customers and will have no impact on existing subscribers.

Growing requests for service by large users in residential settings make it increasingly difficult for company service representatives to enforce current tariff provisions, in determining whether or not a customer qualifies as a residential or business customer.

Staff believes the tariff changes will greatly assist Centel/United in determining the proper classification of prospective subscribers and therefore, recommends approval.

Docket No. 960036-TL  
Docket No. 960037-TL  
January 25, 1996

**ISSUE 2:** Should Docket No. 960036-TL be closed?

**RECOMMENDATION:** Yes. If the Commission approves Issue 1, this tariff filing should become effective on February 6, 1996. If a protest is filed within 21 days of the issuance of the Order, this tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, Docket No. 960036-TL should be closed.

**STAFF ANALYSIS:** If the Commission approves Issue 1, this tariff filing should become effective on February 6, 1996. If a protest is filed within 21 days of the issuance of the Order, this tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, Docket No. 960036-TL should be closed.

**ISSUE 3:** Should United Telephone Company of Florida's tariff filing to provide for residential rates to apply at a residential premises for access lines in excess of six lines, when used primarily for domestic use, be approved effective February 6, 1996?

**RECOMMENDATION:** Yes. United's tariff filing providing for residential rates to apply at a residential premises for access lines in excess of six lines when used primarily for domestic use, should be approved.

**STAFF ANALYSIS:** (Same as staff analysis for Issue No. 1)

**ISSUE 4:** Should Docket No. 960037-TL be closed?

**RECOMMENDATION:** Yes. If the Commission approves Issue 3, this tariff filing should become effective on February 6, 1996. If a protest is filed within 21 days of the issuance of the Order, this tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, Docket No. 960037-TL should be closed.

**STAFF ANALYSIS:** If the Commission approves Issue 3, this tariff filing should become effective on February 6, 1996. If a protest is filed within 21 days of the issuance of the Order, this tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, Docket No. 960037-TL should be closed.

GENERAL CUSTOMER SERVICES TARIFF

CENTRAL TELEPHONE COMPANY  
OF FLORIDA

Section 2  
First Revised Original Sheet 15  
Cancelling First Revised Sheet 15

By: Sam E. Whalen E.B. Poag  
General Regulatory Manager Director  
Tallahassee, Florida

Effective: September 1, 1978

GENERAL REGULATIONS

2.3 ESTABLISHMENT AND FURNISHING OF SERVICE. (Cont'd)

2.3.4 Application of Rates for Business and Residence Service (Cont'd)

c. (Cont'd)

- (4) Private stable or garage when strictly part of the subscriber's domestic establishment.
  - (5) College fraternity and sorority houses where members of the organization lodge within the house.
  - (6) Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.
  - (7) Lines numbering six or fewer located at private residential locations will be billed residential rates. Lines in excess of six at private residential locations, if used primarily for domestic use, will be billed residential rates.
- d. Changes from business service where a business directory listing is employed to residence service are made only in the event of a change in the subscriber's arrangements which would entitle him the subscriber to a residence classification of his service. Ordinarily, the subscriber's business number is to be changed and a new number assigned to the residence service without reference of calls. The business number may be continued for the residence service only if all the facts indicate that the service is no longer to be used substantially for business purposes. Service Connection Charges per Section 4 of this tariff apply.
- e. Changes from residence to business service normally may be made without change in telephone number, if the customer so desires.
- f. Where a subscriber requests facilities in excess of those which would normally be provided, applicable rates and charges, found in Section 5 of this tariff, will apply.

GENERAL CUSTOMER SERVICES TARIFF

CENTRAL TELEPHONE COMPANY  
OF FLORIDA

Section 3  
Eleventh Tenth Revised Sheet 13  
Cancels Tenth Ninth Revised Sheet 13

By: ~~C. Dean Kurtz~~ F.B. Poag  
Vice President-Regulatory Policy Director  
Tallahassee, Florida

Effective: January 1, 1993

BASIC LOCAL EXCHANGE SERVICE

3.8 REGROUPING PROCEDURES

When ever the number of access lines in the local service calling area of an exchange increases or decreases to the extent that such exchange would fall into a different rate group, a revised tariff shall be filed for authority to reclassify the exchange to its appropriate group.

- a. The effective date of the proposed rate change shall be the effective date of the next directory for the affected exchange or sixty days after the date of filing the tariff, whichever is later.
- b. The rate group in which an exchange falls shall be determined by the peak number of access lines in the exchange's local calling area since the effective date of the preceding directory.

3.9 ROTARY LINE SERVICE (See Note)

- a. All access lines are arranged for rotary, hunting, or similar service which allows completion of an incoming call from a line that is called, but is in use, to another line, by means of central office equipment.

RATE GROUP	1	2	3	4	5	6
Residence Access Line Rate* (1206-RES 1 RTY)	\$11.10	\$11.75	\$12.40	\$13.00	\$13.75	\$14.50
Business Access Line Rate* (1106-BUS 1 RTY)	\$25.00	\$26.50	\$27.85	\$29.40	\$30.90	\$32.65

- b. Residential Rotary Line Service is limited to three lines in rotary. If more than three lines in rotary are required, Business Rotary Line rates will apply to all lines in rotary.

\*Instruments are not included in access line rates.

NOTE: Rotary differential does not apply to PBX/Centrex trunks and station lines, or as may be specified for other services.

UNITED TELEPHONE COMPANY  
OF FLORIDASECTION A2  
Third Second Revised Sheet 11  
Cancelling ~~Second-First~~ Revised Sheet 11By: ~~B. H. Reynolds~~ F. B. Poag  
~~Vice-President~~ DirectorEffective: ~~January 19, 1991~~

## GENERAL REGULATIONS

## C. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

## 5. Application of Rates for Business and Residence Service (Cont'd)

## c. (Cont'd)

- (5) College fraternity houses where members of the fraternity lodge within the house.
- (6) Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.
- (7) Lines numbering six or fewer located at private residential locations will be billed residential rates. Lines in excess of six at private residential locations, if used primarily for domestic use, will be billed at residential rates. The residential rates as defined above will be applicable provided no business listing or directory advertising is requested.

- d. Changes from business service where a business directory listing is employed to residence service are made only in the event of a change in the subscriber's arrangements which would entitle him the subscriber to a residence classification of his service. Ordinarily the subscriber's business number is to be changed and a new number assigned to the residence service without reference of calls.

~~The business telephone number may be continued for the residence service only if all the facts indicate that the service is no longer to be used substantially for business purposes.~~

- e. Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. ~~Service charges, which apply for such changes, are quoted in Section A4 of this tariff.~~

- f. Where a subscriber requests facilities in excess of those which would normally be provided, applicable rates and charges, found in Section A5 of this tariff, will apply.

## 6. Transfer of Service Between Subscribers

- a. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:

- (1) If the new subscriber, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder, future bills are then rendered without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing. No final bill will be issued.

By: ~~B. H. Reynolds~~ F. B. Poag  
 Vice-President Director

Effective: October 10, 1992

BASIC LOCAL EXCHANGE SERVICE

C. MONTHLY EXCHANGE RATES (Cont'd)

2. Residence and Business Main Service Rates (Cont'd)

d. Arrangements for Rotary Service

- 1) Individual access lines arranged for rotary, level hunting or similar service which allows completion of an incoming call to a line that is called but in use, to another line, by utilizing central office equipment, will have a rate as specified following applicable to each line so arranged. This rotary rate is not applicable on PBX trunks, nor will it apply to access lines arranged for the "Call forwarding" feature of Custom Calling Service, unless the line is also arranged for rotary service.
- 2) Residential Rotary Line Service is limited to three lines in rotary. If more than three lines in rotary are required, Business Rotary Line rates will apply to all lines in rotary.

Rotary Line Service Rates

Rate Group 1 through 3

	1	Group 2	3
Per Line Res.	\$ 9.98	\$11.19	\$12.34
Per Line Bus.	23.27	25.97	28.68

Rate Group 4 through 6

	4	Group 5	6
Per Line Res.	\$13.49	\$14.65	\$15.85
Per Line Bus.	31.39	34.10	36.81

e. PBX Trunks

- (1) PBX flat-rate trunks, inward, outward or two-way, are provided as specified following, per trunk.