

State of Florida

Commissioners:

J. TERRY DEASON, CHAIRMAN  
SUSAN F. CLARK  
JULIA L. JOHNSON  
DIANE K. KIESLING  
JOE GARCIA



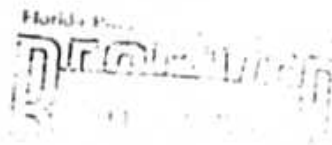
Division of Research and Regulatory Review  
DANIEL M. HOPPE, DIRECTOR  
(904) 487-1325

Public Service Commission

February 8, 1996

960102-EI

Mr. Bill Walker  
Florida Power and Light Company  
810 First Florida Bank Building  
215 South Monroe Street  
Tallahassee, FL 32301-1859



Dear Mr. Walker:

The Bureau of Regulatory Review has been requested to investigate a complaint from Glamour Industries, Inc. (Glamour). The complaint was initially filed on August 15, 1995. In subsequent correspondence with Commission legal staff, Glamour requested a docket be opened to formally bring their views to an agenda conference. On January 30, 1996, docket number 960102-EI- Complaint of Glamour Industries, Inc. against Florida Power & Light Company for breach of contract was opened.

Mr. Lynn Fisher and I will be conducting the review and expect it to be completed by April 1996. Specifically, a review of FPL contract bid and procurement procedures and an investigation of the complaint allegations of unfair treatment will be completed. Mr. Fisher is Project Manager for the review and is responsible for making sure you are aware of our progress and that our review is independent and accurate.

In the preliminary preparation for the review, we request that the following actions be taken by your Company:

- ACK \_\_\_\_\_
  - AFA \_\_\_\_\_
  - APP \_\_\_\_\_
  - CAF \_\_\_\_\_
  - CMU \_\_\_\_\_
  - CTR \_\_\_\_\_
  - EAG \_\_\_\_\_
  - LEG \_\_\_\_\_
  - LIN \_\_\_\_\_
  - OPC \_\_\_\_\_
  - FCH \_\_\_\_\_
  - SEC 1 \_\_\_\_\_
  - WAS \_\_\_\_\_
  - OTH \_\_\_\_\_
- Designate a Company official to be a liaison with our staff. We suggest that this be an officer of the Company since it is important that they be capable of rendering an opinion as to the proprietary or confidential nature of the information requested by our staff. Please advise Mr. Fisher of the person so designated by February 14, 1996.
  - Furnish us with the attached list of documents no later than February 19, 1996. This will allow us to familiarize ourselves with Company operations.

DOCUMENT NUMBER-DATE

01819 FEB 15 96

Mr. Walker  
February 8, 1996  
Page 2

The details of providing this documentation and future document request responses can be worked out between your appointed liaison and Mr. Fisher. Should the need arise to request confidential treatment of material requested during this audit, please follow the procedure outlined in Commission Rule 25-22.006, paragraph (3)(a).

As stated in this rule, filing a notice of intent to request confidential treatment exempts the documents in question from public access requirements until 21 days after the audit exit interview. The company's decision to request confidential treatment can then await review of the final audit report draft, which is provided prior to the audit exit interview. The deadline for such requests is 21 days following the exit interview.

I would like to thank you in advance for your cooperation and for the efforts of all Company personnel toward the satisfactory and expeditious completion of this review. In turn, we will make every effort possible to minimize interruptions to your schedules and provide you with a fair and impartial management review of your operations.

Please contact Lynn Fisher, Project Manager, if you have any questions regarding this review at (904) 413-6822.

Sincerely,



Lisa S. Harvey, Chief  
Bureau of Regulatory Review

LSH/jph  
Attachments

cc: Daniel M. Hoppe (w/o attachments)  
Tim Devlin (w/o attachments)  
Office of Public Counsel (w/o attachments)  
Joseph Jenkins, Director of Electric and Gas (w/o attachments)  
Sheila Erstling, Legal (with attachments)

FLORIDA PUBLIC SERVICE COMMISSION  
AUDIT DOCUMENT/RECORD REQUEST  
NOTICE OF INTENT

TO: Mr. Bill Walker  
UTILITY: Florida Power and Light Company  
FROM: Lynn Fisher  
(AUDIT MANAGER)

Lynn Fisher  
(AUDITOR PREPARING REQUEST)

REQUEST NUMBER: FPLGLAM-1  
AUDIT PURPOSE: Bidder Complaint

DATE OF REQUEST: 2/8/96

REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY: 2/19/96  
(DATE)

REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE:  INCIDENT TO AN INQUIRY  
 OUTSIDE OF AN INQUIRY

ITEM DESCRIPTION:

1. Provide a copy of FPL policies and procedures and a flowchart of the competitive bidding process.
2. Provide a current organization chart of the purchasing and procurement department.
3. Provide a copy of Glamour Industries supplier registration information and approved service commodity codes for type of work they are authorized to perform.
4. Provide a copy of contract B90802-00034 and all supporting documentation:
  - a. Requests for Bid
  - b. Bid proposals submitted
  - c. Evaluation of Bid Proposals
  - d. Correspondence regarding this contract
  - e. Addendum contracts
  - f. Contract change orders
  - g. Performance evaluation

(Item Description Continued On Back)

TO: AUDIT MANAGER Lynn Fisher

DATE: \_\_\_\_\_

THE REQUESTED RECORD OR DOCUMENTATION:

- (1)  HAS BEEN PROVIDED TODAY
- (2)  CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY \_\_\_\_\_
- (3)  AND IN MY OPINION, ITEM(S) \_\_\_\_\_ IS(ARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.
- (4)  THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM)

\_\_\_\_\_  
(SIGNATURE AND TITLE OF RESPONDENT)

Distribution: Original: Utility (for completion and return to Auditor)  
Copy: Audit File and FPSC Analyst