

GLOBALONE INCORPORATED

Long Distance Network Engineering

DEPOSIT TREAS. REC. DATE
0270 FEB 27 '96

February 21, 1996

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Boulevard
Gunter Building
Tallahassee, Florida 32399-0850

960246-TI

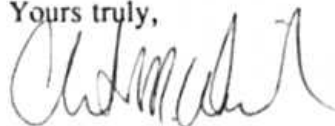
**RE: APPLICATION FOR AUTHORITY TO PROVIDE INTEREXCHANGE
TELECOMMUNICATIONS SERVICE WITHIN THE STATE OF FLORIDA**

Dear Commissioner:

GlobalOne Inc., an Illinois corporation qualified to do business in the State of Florida, respectfully requests the Florida Public Service Commission grant it the authority to operate as an interexchange telecommunications carrier and operator service provider within the State of Florida. In support of its request, GlobalOne submits an original and six (6) copies of its Application for Authority to Provide Interexchange telecommunications service and a check in the amount of \$250.00 for filing fees.

I enclose a copy of the transmittal letter and request that the Commission return a file stamped copy of the letter in the enclosed self-addressed envelope. Thank you for your attention to this application, please contact me with any comments or questions in regard to this filing.

Yours truly,



Christina Weiksnar

enclosures

DOCUMENT NUMBER-DATE

02415 FEB 27 '96
FPSC-RECORDS/REPORTING

GLOBALONE INCORPORATED

Long Distance Network Engineering

DEPOSIT TREAS DEPT 1/7/11
11:27 11
FEB 21 1996

February 21, 1996

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Boulevard
Gunter Building
Tallahassee, Florida 32399-0850



RE: APPLICATION FOR AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE WITHIN THE STATE OF FLORIDA

Dear Commissioner:

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Yours truly,

		OPERATING ACCOUNT		1223
GLOBALONE, INC. 70 West Madison Street, Suite 5500 Chicago, Illinois 60602				2-1/710 BRANCH 5037
PAY TO THE ORDER OF	Florida Public Service Commission		\$	250.00
Two hundred fifty and ^{no} / ₁₀₀		DOLLARS		
 FIRST CHICAGO The First National Bank of Chicago Chicago, Illinois 60670				
FOR	[Signature]			

FEB 15 1996

585.



APPLICATION FORM
FOR AUTHORITY TO
PROVIDE
INTEREXCHANGE
TELECOMMUNICATION
SERVICE WITHIN THE
STATE OF FLORIDA

DOCUMENT NUMBER-DATE

02415 FEB 27 88

FP-36 RECORDS/REPORTING

**** FLORIDA PUBLIC SERVICE COMMISSION ***

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

APPLICATION FORM
for
AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:
- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6600

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6251

1. This is an application for (check one):

- Original Authority** (New company).
- Approval of Transfer** (To another certificated company).
- Approval of Assignment of existing certificate** (To an uncertificated company).
- Approval for transfer of control** (To another certificated company).

2. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

GlobalOne, Inc.

4. Name under which the applicant will do business (fictitious name, etc.):

5. National address (including street name & number, post office box, city, state and zip code).

70 W. Madison, Suite 5500

Chicago, IL 60602

6. Florida address (including street name & number, post office box, city, state and zip code):

GlobalOne's registered agent in Florida is:

NRAI Services, Inc. 520 E. Park Avenue Tallahassee, FL 32301

7. Structure of organization;

- Individual Corporation
 Foreign Corporation Foreign Partnership
 General Partnership Limited Partnership
 Other, _____

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

- (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

- (b) Indicate if the individual or any of the partners have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: F95000006149

- (b) Name and address of the company's Florida registered agent.

NRAI Services, Inc. 526 E. Park Ave.
Tallahassee, FL 32301

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: _____

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

no

- (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

no

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application; Christina Weiksnar, Regulatory Manager
70 W. Madison, Ste 5500 Chicago, IL 60602 (312) 551-3444
(b) Official Point of Contact for the ongoing operations of the company;

- (c) Tariff; Christina Weiksnar--same address, phone

Christina Weiksnar--same address, phone

- (d) Complaints/Inquiries from customers;
Christina Weiksnar, Regulatory Manager
70 W. Madison, Ste 5500 Chicago, IL 60602
(312) 551-3444

11. List the states in which the applicant:

- (a) Has operated as an interexchange carrier.
Illinois
- (b) Has applications pending to be certificated as an interexchange carrier.
All states except Illinois, Alaska and Hawaii
- (c) Is certificated to operate as an interexchange carrier.
Illinois
- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.
- (e) Has had ^{none} regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.
- (f) Has been ^{none} involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

12. What services will the applicant offer to other certificated telephone companies:
^{none}

- (x) Facilities. (x) Operators.
(x) Billing and Collection. () Sales.
() Maintenance.
() Other: _____

13. Do you have a marketing program?

yes

14. Will your marketing program:

- Pay commissions?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

GlobalOne will pay commissions to certificated agents who resell its services.

16. Who will receive the bills for your service (Check all that apply)?

- Residential customers. Business customers.
- PATS providers. PATS station end-users.
- Hotels & motels. Hotel & motel guests.
- Universities. Univ. dormitory residents.
- Other: (specify) _____.

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

Yes

- (b) Name and address of the firm who will bill for your service.

DCA, 121 Main Street, Norman, Oklahoma

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

Please see Appendix F

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements, including:

1. the balance sheet
2. income statement
3. statement of retained earnings for the most recent 3 years.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability.

C. Technical capability.

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

Please see Appendix G

20. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with route specific rates per minute

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

WATS type service (Bulk or volume discount)

Method of access is via dedicated facilities

Method of access is via switched facilities

Private Line services (Channel Services)

(For ex. 1.544 mbs., DS-3, etc.)

Travel Service
 Method of access is 950
 Method of access is 800

900 service

Operator Services
 Available to presubscribed customers
 Available to non presubscribed customers (for
example to patrons of hotels, students in
universities, patients in hospitals.
 Available to inmates

Services included are:

Station assistance
 Person to Person assistance
 Directory assistance
 Operator verify and interrupt
 Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).
0+ or 1+ the destination number

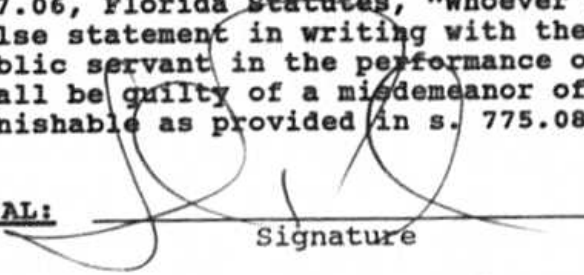
22. **Other:**

**** APPLICANT ACKNOWLEDGEMENT STATEMENT ****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL:


Signature

2-21-96
Date

John Paulsen

President

Title

(312) 551-3444
Telephone No.

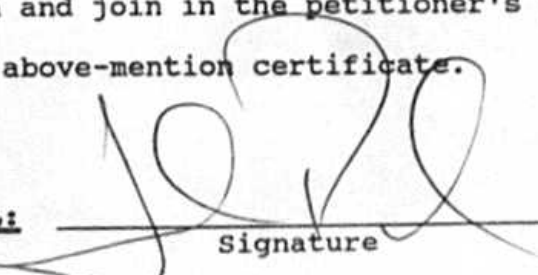
**** APPENDIX A ****

CERTIFICATE TRANSFER STATEMENT

NOT APPLICABLE

I, (TYPE NAME) _____,
(TITLE) _____, of (NAME OF COMPANY)
_____, and current
holder of certificate number _____, have reviewed
this application and join in the petitioner's request for a
transfer of the above-mention certificate.

UTILITY OFFICIAL:



Signature
John Paulsen

President

Title

2-20-96
Date

(312) 551-3444
Telephone No.

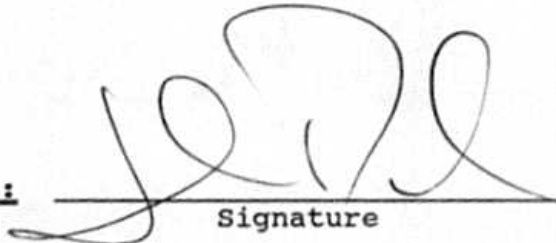
**** APPENDIX B ****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

UTILITY OFFICIAL:



Signature

2-21-96
Date

John Paulsen

President

Title

(312) 551-3444
Telephone No.

**** APPENDIX C ****

INTRASTATE NETWORK

1. **POP:** Addresses where located, and indicate if owned or leased.

None presently

1) 2)

3) 4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

none presently

1) 2)

3) 4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

none presently

1) POP-to-POP TYPE OWNERSHIP

2)

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

all exchanges

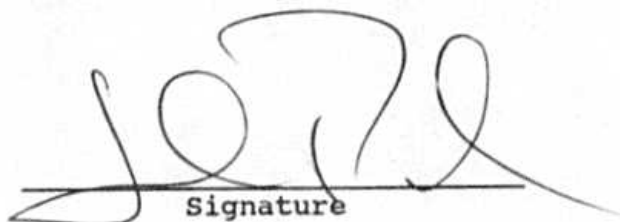
5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

IntraLATA local and toll calls dialed by the enduser are automatically routed to the LEC for billing purposes. Applicant will only provide intraLATA toll services to end users with whom who dial the appropriate access code (i.e. 800, 10xxx).

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not () previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:


Signature

2-21-96
Date

John Paulsen

President
Title

(312) 551-3444
Telephone No.

**** APPENDIX D ****

FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

**** FLORIDA EAS FOR MAJOR EXCHANGES ****

<u>Extended Service Area</u>	<u>with</u>	<u>These Exchanges</u>
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon,

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

Forest Lady Lake (B21),
McIntosh, Oklawaha,
Orange Springs, Salt Springs and
Silver Springs Shores.

DAYTONA BEACH: New Smyrna Beach.

TAMPA: Central None
East Plant City
North Zephyrhills
South Palmetto
West Clearwater

CLEARWATER: St. Petersburg, Tampa-West and
Tarpon Springs.

ST. PETERSBURG: Clearwater.

LAKELAND: Bartow, Mulberry, Plant City,
Polk City and Winter Haven.

ORLANDO: Apopka, East Orange, Lake Buena
Vista, Oviedo, Windermere,
Winter Garden,
Winter Park, Montverde, Reedy
Creek, and Oviedo-Winter
Springs.

WINTER PARK: Apopka, East Orange, Lake Buena Vista,
Orlando, Oviedo, Sanford, Windermere,
Winter Garden, Oviedo-Winter Springs
Reedy Creek, Geneva and Montverde.

TITUSVILLE: Cocoa and Cocoa Beach.

COCOA: Cocoa Beach, Eau Gallie,
Melbourne and Titusville.

MELBOURNE: Cocoa, Cocoa Beach, Eau Gallie
and Sebastian.

SARASOTA: Bradenton, Myakka and Venice.

FT. MYERS: Cape Coral, Ft. Myers Beach, North Cape
Coral, North Ft. Myers, Pine Island, Lehigh
Acres and Sanibel-Captiva Islands.

NAPLES: Marco Island and North Naples.

WEST PALM BEACH: Boynton Beach and Jupiter.

POMPANO BEACH:	Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale.
FT. LAUDERDALE:	Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.
HOLLYWOOD:	Ft. Lauderdale and North Dade.
NORTH DADE:	Hollywood, Miami and Perrine.
MIAMI:	Homestead, North Dade and Perrine

**** APPENDIX E ****

**** GLOSSARY ****

ACCESS CODE: The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.

BYPASS: Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER: An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

CENTRAL OFFICE: A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE: The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION: The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY: These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY: The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

EXCHANGE: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE: A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED: An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES: A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS: General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B: Trunk side connections without equal digit or code dialing.

Feature Group C: Trunk side connections presently serving AT&T-C.

Feature Group D: Equal trunk access with subscription.

INTEREXCHANGE COMPANY: means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL: A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL: A telephone call originating and terminating within the same central office unit or entity.

INTRASTATE COMMUNICATIONS: The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE: Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA: LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY (LEC): Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN: An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE: A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER: A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY: Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

POINT OF PRESENCE (POP): Bell-coined term which designates the

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE: Individual line service or party line service.

RESELLER: An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

SUBSCRIBER, CUSTOMER: These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE: The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER: Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK: A communication channel between central office units or entities, or private branch exchanges.

ATTACHMENTS:

- A - CERTIFICATE TRANSFER STATEMENT
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C - INTRASTATE NETWORK
- D - FLORIDA TELEPHONE EXCHANGES and EAS ROUTES
- E - GLOSSARY

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

**** APPENDIX F ****

GlobalOne**UNAUDITED BALANCE SHEET**

December 31, 1995

CONFIDENTIAL**ASSETS****Current assets:**

Cash	\$218,953
Letter of Credit	600,000
Trade accounts receivable - net of allowance	0
Accounts Receivable	583,116
Prepaid expenses	213,497
Total current assets	<u>1,615,566</u>

Property and equipment - at cost:

Network Set-Up	15,500
Syndication Costs	240,825
Total	<u>256,325</u>
Accumulated depreciation and amortization	0
Net property and equipment	<u>256,325</u>

TOTAL ASSETS\$1,871,891

GlobalOne

UNAUDITED BALANCE SHEET

December 31, 1995

CONFIDENTIAL

LIABILITIES & STOCKHOLDERS' EQUITY

Current liabilities:

Trade accounts payable	560,171
Accounts payable - Syndication	<u>60,895</u>
Total current liabilities	<u>621,066</u>

Total liabilities 621,066

Stockholders' equity:

Common stock, no par value	1,852,800
Retained earnings	<u>(601,975)</u>
Total	<u>1,250,825</u>
Total stockholders' equity	<u>1,250,825</u>

TOTAL LIABILITIES & STOCKHOLDERS' EQUITY \$1,871,891

GlobalOne
UNAUDITED STATEMENTS OF INCOME
For the three months ending December 31, 1995

CONFIDENTIAL

	<u>Year-to-Date</u>
Revenue:	
Network usage revenue	<u>\$308,061</u>
Cost of sales:	
Network Development Costs	<u>582,517</u>
Total cost of sales	<u>582,517</u>
Gross profit	<u>(274,456)</u>
Operating expenses:	
Selling, general and administrative expenses	<u>327,519</u>
Total operating expenses	<u>327,519</u>
Income (loss) from operations	<u>(601,975)</u>
Net income (loss)	<u><u>(\$601,975)</u></u>

I attest that I have knowledge of the foregoing financial statements of GlobalOne, Inc. and, based on information and belief, do hereby state that the information contained therein is true and correct to the best of my knowledge.



Chief Executive Officer

2-21-96
Date



Chief Financial Officer

2-21-96
Date

KEY MANAGEMENT PERSONNEL

JOHN PAULSEN, CEO/President and Director is the founder of GlobalOne. He is responsible for GlobalOne's strategic direction and development of the operations of the company. Mr. Paulsen's twelve years of telecommunications experience has been in developing opportunities in emerging segments of the telecommunications business. He was involved in the development of local and long distance networks, cordless technologies, and public communications systems. Mr. Paulsen was also an authorized distributor of AT&T and Northwestern Bell Communications products.

ROBERT BEVILACQUA, Vice President - Carrier Services and Director is responsible for the management and implementation of GlobalOne's network, its development, installation and carrier support. Mr. Bevilacqua has more than eleven years experience in the communications industry stemming from this seven years with Sprint and ITT/Western Union, where he was responsible for the Sales and Marketing of communications products, and the design, installation and maintenance of networks for Fortune 500 companies. Since Sprint, Mr. Bevilacqua has spent the last four years building and implementing communications networks for the industry's fastest growing companies.

JEFF MINUSHKIN, Vice President, Chief Operating Officer and Director, has operations, marketing, and MIS experience with major long distance rebillers. After he designed provisioning, customer service and management systems for various companies, Mr. Minushkin went on to start and develop Strategic Communications Corp., an AT&T and WilTel biller. Mr. Minushkin is personally responsible for signing major affinity contracts totaling over \$35 million in annual sales.

**** APPENDIX G ****

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by GlobalOne, Inc., with its principal office at 70 West Madison, Suite 5500 Chicago, Illinois 60602. This tariff applies for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Effective:

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CHECK SHEET

Sheets 1 through 33 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes for the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	ORIGINAL
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Issued: February 21, 1996

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TABLE OF CONTENTS

Title Page	1
Check Sheet	2
Table of Contents	3
Symbols	4
Tariff Format	5
Section 1 - Terms and Abbreviations	6
Section 2 - Rules and Regulations	9
2.1 Description of Services	9
2.2 Application of Tariff	9
2.3 Application for Service	9
2.4 Limitations of Service	9
2.5 Locations of Service	10
2.6 Use of Service	10
2.7 Establishment and Re-establishment of Credit	11
2.8 Credit Allowance/Interruption of Service	12
2.9 Liability of Company	13
2.10 Liability of Customer	14
2.11 Advance Payments, Deposits, Guarantors	16
2.12 Discontinuance and Restoration of Service	17
2.13 Interconnection	18
2.14 Equipment	18
2.15 Terminal Equipment	20
2.16 Unauthorized Usage	22
2.17 Contact Information	23
2.18 Disputed Bills	24
2.19 Description of Services	25
Section 3 - Billing Information	26
3.1 Rendering and Payment of Bills	26
3.2 Determination and Rendering of Charges	27
3.3 Timing of Calls	29
Section 4 - Rates	30
4.1 1+ Service: Switched Access	30
4.2 1+ Service: Dedicated Access	30
4.3 800 Service	31
4.4 Calling Card Service	31
4.5 Operator Services	32
4.6 Special Rates for the Handicapped	32

Issued: February 21, 1996

Effective:

GLOBALONE INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

SYMBOLS

When changes are made to any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

- (D) - Delete or discontinue
- (I) - Change resulting in an increase to a customer's bill
- (M) - Moved from another tariff location
- (N) - New
- (R) - Change resulting in a reduction to a customer's bill
- (T) - Change in text or regulation but no change in rate or charge

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(312) 372-7575

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Florida Public Service Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of the various suspension periods, deferrals and other procedures the Florida Public Service Commission follows in its tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.2.(a).I.(i).1.

D. Check Sheets - When a tariff filing is made with the Florida Public Service Commission, an updated check sheet accompanies the tariff filing. The Check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the Florida Public Service Commission.

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SECTION 1 - TERMS AND ABBREVIATIONS

- 1.1 ACCOUNTING CODE: A multi-digit code which enables a customer to allocate long distance charges to its internal accounts.
- 1.2 AUTHORIZATION CODE: A multi-digit code which enables a customer to access GlobalOne's network and enables GlobalOne to identify the customer's use for proper billing.
- 1.3 BUSINESS SERVICE: Telecommunications service provided to a customer for use primarily or substantially for a business, professional, institutional, or other occupational nature.
- 1.4 COMMISSION: Florida Public Service Commission.
- 1.5 COMPANY: GlobalOne, Inc.
- 1.6 CUSTOMER: A firm, organization, company, corporation or other entity which contracts for service under this Tariff and which is responsible for the payment of charges as well as compliance with Company's regulations pursuant to this Tariff. The term Customer is synonymous with the term Subscriber.
- 1.7 DAY: The time from 8:00 A.M. to, but not including, 5:00 P.M. local time at the originating city, Monday through Friday, excluding Company-specified holidays.
- 1.8 DELINQUENT OR DELINQUENCY: An account for which payment has not been paid in full on or before the last day for timely payment.
- 1.9 END USER: The individual placing a telephone call.
- 1.10 EVENING: The time from 5:00 P.M. to, but not including, 11:00 P.M. local time at the originating city, Sunday through Friday and on Company-specified holidays except when a lower rate would normally apply.
- 1.11 EXCHANGE AREA: A geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communications services.
- 1.12 HOLIDAYS: The Company-specified holidays are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. On holidays, evening rates apply through the day on which the holiday is observed unless a lower rate would normally apply.

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- 1.13 LOCAL ACCESS TRANSPORT AREA ("LATA"): A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company, and as permitted, a telecommunications company provides communications services.
- 1.14 LOCAL EXCHANGE CARRIER/LOCAL EXCHANGE: A company providing telecommunications service within a local exchange or LATA.
- 1.15 MAIN BILLING NUMBER: Telephone number assigned to a Customer to which Customer charges are billed.
- 1.16 NIGHT/WEEKEND: The time from 11:00 P.M. to, but not including, 8:00 A.M. local time in the originating city, all day on Saturday, and all day Sunday except from 5:00 P.M. to, but not including 11:00 P.M.
- 1.17 NON-BUSINESS HOURS: The time period after 5:00 P.M. and before 8:00 A.M., Monday through Friday, all day Saturday, Sunday and on holidays.
- 1.18 NON-CUSTOMER DIALED/OPERATOR HANDLED CALL: A service arrangement whereby an end user accesses an operator and requests the operator dial the destination number.
- 1.19 OFF-PEAK: The time from 5:00 P.M. to, but not including 8:00 A.M. Monday through Friday; all day Saturday and Sunday.
- 1.20 OPERATOR SERVICES (OS): Call intervention by either automated interface or live operators for the purpose of call completion or billing arrangements.
- 1.21 OPERATOR STATION CALL: A call utilizing operator completion assistance where the calling party dials 0 plus the destination number, 00 plus the destination number, or 00 and waits for an operator.
- 1.22 PEAK: The time from 8:00 A.M. to, but not including, 5:00 P.M. Monday through Friday.
- 1.23 PERSON-TO PERSON CALL: A service whereby the person originating the call specifies to the Company operator a specific person, mobile station, department, extension, or office to be reached.
- 1.24 RESIDENTIAL SERVICE: Telecommunications services used primarily as non-business service.
- 1.25 SERVICE: Any and all service(s) provided pursuant to this Tariff.
- 1.26 SPECIAL ACCESS LINE (SAL): A Dedicated Analog DAL or Digital T-1 Access Lines directly

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connecting Customers telephone equipment to the Long Distance Provider without using the Local Exchange Carrier's switching equipment.

- 1.27 TERMINAL: Any location where the carrier provides services described herein.
- 1.28 TERMINAL EQUIPMENT: Devices, apparatus, and their associated wiring such as teleprinters, telephone hand sets, or data sets.
- 1.29 THIRD NUMBER BILLING: Calls billed to the Customer's Main Billing Number which originate from a location other than the Main Billing Number.

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SECTION 2 - RULES AND REGULATIONS2.1 Description of Service

GlobalOne, Inc. provides interexchange carrier 24-hour interLATA and intraLATA intrastate telecommunications services between points in Florida. The services furnished herein are for the transmission and reception of voice, data and other types of communications. GlobalOne offers its services to Customers subscribing to the services through the Primary Interexchange Carrier selection process, allocation, causal use, or direct connection. Service provided pursuant to this tariff may be utilized only for the transmission of communications by customers consistent with the terms of this tariff and the rules and regulations of the state of Florida.

2.2 Application of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate toll telecommunications services between points within the State of Florida.

2.3 Application for Service

2.3.1 Application for service may be made verbally or in writing. These applications become contracts upon the establishment of service. The Company may also require a signed authorization from the Customer for additions or changes to existing service. An application for service cancelled by the customer or by the Company prior to the establishment of service applied for is subject to the provisions of section 2.10.

2.3.2 Any change in rates or regulations prescribed by the Commission automatically modifies the terms and regulations of contracts to the extent of such change.

2.3.3 An agreement for resale service shall contain a provision indicating the understanding of the parties that the agreement shall not become effective until authorization by the Florida Public Service Commission is first obtained by the customer.

2.3.4 Each agreement for service shall contain a provision indicating the understanding of the parties that the agreement is at all times subject to such changes or modifications by the Florida Public Service Commission as said Commission may, from time to time, direct in the exercise of its jurisdiction.

2.4 Limitations of Services

2.4.1 Service is offered subject to the availability of the necessary facilities and equipment and is subject

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to the provisions of this tariff. The Company reserves the right not to provide service to or from a location where the necessary facilities are not available.

- 2.4.2 GlobalOne reserves the right to discontinue service to any Customer upon written notice, in compliance with the Commission's rules for disconnection, when necessitated by conditions beyond its control, for the nonpayment of services, or for any abuse of this tariff or of the law.

2.5 Locations of Service

GlobalOne services are furnished for communications originating and terminating within the state where facilities are available.

2.6 Use of Service

2.6.1 Services furnished by the Company may not be used for any unlawful purpose, including business, governmental, residential or other use.

2.6.2 No restrictions apply on sharing or resale of services. The customer remains liable for all obligations under this Tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same.

2.6.3 Use of the services herein in a manner that could interfere with the services provided to other customers, harm the facilities or the Company or others is prohibited.

2.6.4 In the event that the Company determines, based upon its sole judgement, that there is fraudulent use of either the services furnished by the Company or the Company's network, the Company will without liability to the customer discontinue service and/or seek legal recourse to recover from the customer all costs involved in enforcement of this provision.

2.6.4.A Service may be discontinued by the Company, without notice to the customer, by blocking traffic to or from certain cities, or NXX exchanges, or by blocking calls using certain customer authorization codes such as calling card codes, when the Company deems, in its sole judgement, it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk.

2.6.4.B Without incurring any liability, the Company may discontinue the furnishing of service(s) to a customer immediately and without notice if the Company deems, in its sole judgement, that such action is necessary to prevent or protect against fraud or to otherwise protect its personnel, agents, facilities or services.

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2.6.5 The Company may, but is not required to, advise the customer of abnormal calling patterns or other possible unauthorized use of facilities or calling cards assigned to the Customer. Additionally, the Company may, but is not required to, block calls on authorization codes which the Company believes to be unauthorized or fraudulent. In the event the customer advises the Company that the traffic is normal and there is no material unauthorized usage and/or no abnormal calling patterns, the customer will be liable for all charges associated with such abnormal calling patterns or other possible unauthorized use.

2.6.6 If a customer utilizes a dedicated access line between the customer's premises and the Company's serving office for the origination or termination of calls, the customer is responsible for payment of all charges for usage over that access line, including any usage which may be fraudulent or unauthorized.

2.6.7 The use and restoration of service shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's rules.

2.6.8 With the use of the Company authorization codes, the customer agrees to pay to the Company all charges incurred as a result of any delegation of authority whether authorized or unauthorized resulting in the use of its Company authorization code.

2.7 Establishment and Re-establishment of Credit

2.7.1 Establishment of Credit

Each applicant for service will be required to establish credit, which will be established as follows:

- * Applicant's credit is otherwise established to the satisfaction of the Company, after completion of the credit application or by other means.
- * Applicant makes the deposit prescribed in section 2.11.

2.7.2 Re-establishment of Credit

2.7.2.A Any customer whose service has been temporarily or permanently discontinued for non-payment of bills will be required to pay any unpaid balance due to the Company and may be required to pay a reconnection charge, if applicable, and to re-establish credit by making the deposit prescribed in section 2.11 before services is again provided.

2.7.2.B If service is terminated by the Company or customer, the customer will be responsible for payment of all charges accruing on the customer's account up to the last day of the notification periods described in section 2.12. In the event the Company is unable to disconnect the

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customer's access lines by the requested cancellation date, the customer will be responsible for any usage over the line, but will not be responsible for any minimum usage requirement or monthly recurring charges.

2.8 Credit Allowance/Interruption of Services

- 2.8.1 No credit will be allowed for relinquishing facilities in order to perform routine maintenance.
- 2.8.2 Credit for failure of service or equipment will be allowed only when such failure is caused by or occurs in facilities or equipment provided by the Company. As used in this tariff, all equipment, facilities and/or services for which the Company renders a bill for payment are considered provided by the Company whether or not the equipment, facilities and/or services are owned and operated by the Company.
- 2.8.3 No credit will be allowed for failures of service or equipment due to Customer user-provided facilities or any act or omission of the Customer or its authorized user(s).
- 2.8.4 Credit allowance time for failure of service or equipment starts when the Customer notifies the Company of the failure or when the Company has actual knowledge of the failure, and ceases when the service has been restored and an attempt has been made to notify the Customer.
- 2.8.5 The Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain whether the failure is caused by Customer-provided equipment. Only those portions of the service or equipment operation materially interfered with will be credited.
- 2.8.6 No credit shall be given for an interruption of service less than 2 hours.
- 2.8.7 The Customer shall be credited for an interruption of 2 hours or more at the rate of 1/360th of the monthly charge for the facilities affected for each period of 2 hours or major fraction thereof that the interruption continues. (A billing period has 30 days and service is provided 24 hours a day, 7 days a week. Every month will have 720 hours.)
- 2.8.8 Where a minimum usage charge is applicable and the Customer fails to meet a usage minimum, credit for the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of 2 hours or major fraction thereof that the interruption continues.

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2.9 Liability of the Company

Except as provided in this Section, the Company's sole liability for any claim, loss, expense or damages of any kind, whether direct, indirect, special or consequential, arising from or in any way attributable to acts or omissions of the Company relating to the installation, provision, termination, maintenance, repair, restoration, or billing of any service, feature or option available under this tariff shall be limited to exceed an amount equal to the monthly recurring charge to the customer for one (1) month, if any, or as otherwise set forth in the outage credit provision of this tariff provided, however, that:

2.9.1 The Company's liability for its willful misconduct is not limited by this tariff;

2.9.2 The Company is not liable for any failure of facilities or performance of services due to causes beyond its control including, but not limited to, civil disorder, fire, flood, storm or other natural or man-made disasters or elements, labor problems or regulations issued by or action taken by any government agency having jurisdiction over the Company or its services or equipment.

2.9.3 The Company shall have no liability to any person or entity other than its customer.

2.9.4 The Company shall not be liable for, and shall be fully indemnified and held harmless by the customer against the following:

.A Any claim, loss, expense or damage (including but not limited to, reasonable attorney's fees and expenses) for engaging in a criminal enterprise, defamation, libel, slander, invasion of privacy, infringement of copyright or patent, arising from or in connection with the material, data, information, or other content transmitted over the services or facilities furnished by the Company.

.B Any claim, loss, expense or damage (including, but not limited to, reasonable attorneys' fees and expenses) for any act or omission of the customer or its agents and contractors, or due to the failure or Customer-provided equipment, facilities, systems or services.

.C Any claim, loss, expense or damage (including, but not limited to, reasonable attorneys' fees and expenses) for personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not caused by negligence of the Company.

.D Any use by the customer of the Company's products or services which use has been restricted or limited by action of a government agency having jurisdiction over the customer, the Company or its products or services.

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2.9.5 All or a portion of the service may be provided over facilities of third parties, and the Company shall not be liable to the customer or any other person, firm or entity in any respect whatsoever arising out of defects caused by such third parties.

2.9.6 In the event that the Company causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

2.9.7 The Company shall not be liable for the use, misuse or abuse of a customer's 800 Service by third parties, including, without limitation, the customer's employees or members of the public who dial the customer's 800 number by mistake. Compensation for any injury the customer may suffer due to the fault of others must be sought from such other parties.

2.9.8 The Company reserves the right to immediately suspend or cancel without advance written notice and without any liability whatsoever, the provision of 800 Service to any 800 Service Customer if the Company determines in its sole discretion that the Customer is using the 800 Service to make or permit any telephone facility under such Customer's control to be used for any facility under such Customer's control to be used for any purpose or activity, including but not limited to any obscene, indecent or harassing purpose or activity, prohibited by Section 223 of the Communications Act of 1934, as amended, and 800 calls placed with the intent of gaining access to a Customer's outbound calling services without authorization from the Customer.

2.10 Liability of Customer

2.10.1 The Customer shall be responsible for damages to the Company's facilities caused by the act or the omission of the Customer, its authorized users, officers, directors, employees, agents, contractors, licensees or invitees.

2.10.2 The Customer shall provide access to the Customer's or authorized user's premises by the Company personnel for inspection, repair and/or removal of any facilities or equipment of the company on an unrestricted basis, 24 hours a day, 7 days a week.

2.10.3 The Customer will guarantee the performance by its authorized users of all provisions of this tariff and contractual obligations between the customer and the Company. The Customer will be liable for the acts or omissions of its authorized users relative to the compliance with the provision of this tariff.

2.10.4 The Customer may not assign or transfer to a third party, whether by operation of law or otherwise, the right to use the services provided under this tariff, provided however, that where there is no interruption of use or relocation of the services, such assignment or transfer may be made to the following:

Issued: February 21, 1996

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.A Another Customer of the Company, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including but not limited to all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services if any; or

.B A court-appointed receiver, trustee or other person acting pursuant to the laws of bankruptcy, receivership, reorganization, insolvency, liquidation or other similar proceedings, provided that the assignee or transferee assumes all accrued and unpaid obligations of the transferring Customer including but not limited to all indebtedness for such services, and the unexpired portion of the minimum period and the termination liability applicable to such services if any.

If the Customer wishes to assign or transfer the right to use services provided under this tariff, written consent of the Company is required prior to such assignment or transfer which consent may be granted or withheld in the sole discretion of the Company. All regulations and conditions contained in this tariff shall apply to such assignee or transferee.

The assignment or transfer of services does not relieve or discharge the assignor or transferor from remaining jointly and severally liable with the assignee or transferee for any obligations existing at the time of the assignment or transfer.

2.10.5 The Customer of the Company's 1+, 0+ and/or 800 service is responsible for payment of all calls placed:

- .A via the Customer's local telephone service number(s);
- .B via dedicated access lines to the Company facilities and/or network;
- .C via the Customer's 800 service number(s) either intentionally or mistakenly placed;
- .D which originated at the Customer's number(s);
- .E which were accepted at the Customer's number(s) (e.g. collect calls); and
- .F which were billed to the Customer's number via third number billing.

This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service, Customer provided systems, equipment, facilities, services interconnected to the Customer's local telephone service, 0+, dedicated lines or 800 service; which use, misuse, or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public.

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2.10.6 The Customer must obtain an adequate number of access lines for 800 service to handle its expected demand in order to prevent interference or impairment of the service or any other service provided by the Company. The Company will have the right to determine such adequacy giving due consideration to (1) the total call volume; (2) average call duration; (3) time-of-day characteristics; and (4) peak calling period.

The Company, without incurring any liability, may disconnect or refuse to furnish 800 service to any Customer that fails to obtain an adequate number of lines. In the case of disconnections, the Customer will be notified in writing in advance of the termination of service.

2.10.7 Any mistakes, accidents, omissions, interruptions, delays, errors or defects in transmission or service which are caused or contributed to, directly or indirectly, by an act or omission of the Customer, by others, through the use of Customer-provided facilities or equipment, or through the use of facilities or equipment furnished by any other person using the Customer's facilities shall not result in the imposition of any liability upon the Company. The Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including the costs of any local exchange company labor and materials. The Company shall be indemnified, defended and held harmless by the Customer against any and all claims, demands, causes of action and liability relating to services provided pursuant to this agreement, including payment of the Company's reasonable attorney's fees.

2.11 Advance Payments, Deposits, Guarantors

2.11.1 Advance Payments

At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service charges and/or the service connection charges which may be applicable. The amount of the first month's services is credited to the Customer's account on the first bill rendered.

2.11.2 Deposits

The Company does not require a deposit from the customer.

2.11.3 Guarantors

In lieu of a deposit, GlobalOne may accept written guarantee. The Company will release the guarantor upon the customer's prompt and timely payment of all charges for twelve consecutive billing periods. Payment of a charge is satisfactory if it is received prior to the date the charge becomes delinquent and it is not returned for insufficient funds or closed account. The Company may withhold a guarantee pending the resolution of a dispute with respect to charges secured by such guarantee.

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2.12 Discontinuance and Restoration of Service

2.12.1 For any of the following reasons, the Company may discontinue service upon at least three days notice or cancel an application for all services without incurring any liability. Separate accounts for the same Customer are also subject to this provision.

2.12.1.A In the event that a Customer's bill remains unpaid after more than 30 days following rendition of the bill.

2.12.1.B In the event of a violation of any regulation governing the service under this tariff, when necessitated by conditions beyond the Company's control, a violation of any law, rule, or regulation of any government authority having jurisdiction over the service.

2.12.1.C Where the Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

2.12.2 The Company, by written notice to the Customer, may, without incurring any liability, cancel or suspend the provision of service or equipment for non-payment of any sum due to the Company from the customer, whether pursuant to service offered under this tariff or otherwise, or as a result of actions of a government agency which forces discontinuance of the provision of service or equipment, or for violation or threatened violation of any of the terms or conditions of this tariff by the Customer or authorized user, or if the Customer becomes insolvent or bankrupt, or makes a general assignment for the benefit of creditors or as otherwise permitted by the tariff. Cancellation will be effective on the date specified on the notice.

2.12.3 Service may be cancelled by the Customer only on not less than 30 days written notice to the Company. In the event the Company is unable to disconnect the Customer's access line by the requested cancellation date, the Customer will be responsible for any usage over the line.

2.12.4 The discontinuance of service by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the Company for charges due and owed for services furnished up to the time of discontinuance.

2.12.5 The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity.

2.12.6 Except as otherwise provided in this tariff or as specified in writing by the parties entitled to receive service, notices may be given verbally or in writing to the person whose name and business address appear on the executed service order.

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
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Chicago, Illinois 60602
(312) 372-7575

2.12.7 The customer shall pay a cancellation charge for services that require special facilities dedicated to its use when the customer cancels the order before service begins or prior to the expiration of the service term or if service is cancelled for nonpayment or failure to make a requested deposit. The charge will be equal to the non-recoverable portion of expenditures or liabilities incurred expressly for the Customer and the sum of the monthly recurring or minimum usage amount remaining through the end of the term. The Customer is liable for any charges assessed by the interconnecting telephone company providing the dedicated local access line.

2.12.8 Emergency circumstances - GlobalOne will postpone a disconnection for a period of time not to exceed 21 days if the telephone service is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under care of a physician. Any person who alleges such an emergency shall provide GlobalOne with reasonable evidence of such necessity upon request.

2.13 Interconnection

2.13.1 When service or equipment of the Company are interconnected with and/or terminated in any service and/or equipment of another communications common carrier, the Customer shall comply with any applicable tariff regulations of and/or contractual obligation it has to the other communications common carrier.

2.13.2 The Company shall be appointed agent of the Customer to arrange interconnection from the Company's point of presence to the Customer's facilities unless otherwise specified. The Customer shall be responsible for payment of local access line charges for such interconnections secured on its behalf. The rates charged for local access service are subject to change by the local telephone company or other third parties utilized by the Company in arranging local access service. The Customer acknowledges that the Company may rely on the telephone companies for installation and testing of local access lines. The Company is not liable for untimely installation, facilities not operating or equipment that is not provided by the Company.

2.13.3 Interconnection of the Company's services or equipment with the services of other communications common carriers is permitted as well as Customer provided communications facilities so long as the facilities and services provided by others do not interfere with the proper functioning of the facilities and services provided by the Company.

2.14 Equipment

2.14.1 The Customer shall assume all responsibility for obtaining all necessary permits, authorization or consents for interconnecting Customer-provided equipment or facilities with the Company's services or

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

facilities as well as ensuring that the Customer-provided equipment or facilities are properly interfaced with the company's services or equipment.

2.14.2 Access to and release of Company provided facilities located on the Customer's premises for testing and repair will be required for failures of equipment or service and/or routing maintenance. The Company will notify the Customer in advance of such necessary access or release and will attempt to schedule the access or release at a mutually convenient time. For charges contemplated in the tariff, such testing and repair and/or routine maintenance will be performed during regular business hours. When, at the specified request of the Customer, such routine maintenance, testing and/or repair is performed outside of regular business hours, additional special service charges may apply.

2.14.3 The Customer shall operate its equipment and facilities in such a manner that its use of the Company's facilities shall not interfere with any other Customer's use of the Company's services or equipment.

2.14.4 The Customer shall provide adequate space, electrical power, wiring, HVAC and electrical outlets necessary for the proper operation of the Company's equipment on the Customer's and/or authorized user's premises.

2.14.5 The Customer shall be responsible for all loss regardless of cause (other than directly resulting from an act or omission of the Company) to the Company's equipment on the Customer's or its authorized user's premises.

2.14.6 The Customer is responsible for ensuring that, except for Customer authorized and qualified personnel, no one attempts to adjust, modify, move or otherwise interfere in any way with the continuous operation of the Company's equipment located at the Customer's or authorized user premises.

2.14.7 The Customer shall comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Company to protect the integrity of service and for safety reasons.

2.14.8 The Customer shall be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for the following:

.A the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission;

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

.B the reception of signals by Customer-provided equipment; or

.C network control signalling where such signalling is performed by Customer-provided network control signalling equipment.

2.15 Terminal Equipment

2.15.1 The Company's facilities and service may be used with or terminated in Customer-provide terminal equipment or Customer-provided communications systems. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this tariff. The Customer is responsible for all costs at the Customer's premises, including Customer personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

2.15.2 When such terminal equipment is used, the equipment shall comply with the minimum protective criteria set forth below and shall not interfere with service furnished to other Customers. Additional protective equipment, if needed, shall be employed at the Customer's expense.

2.15.3 When service using voice grade facilities is terminated in Customer-provided terminal equipment, channel derivation devices, or communications systems, the Customer shall comply with the following minimum protective criteria:

2.15.3.A When the facilities furnished under this tariff are used in common with local telephone company services, it is necessary in order to prevent excessive noise and cross talk, that the power of the signal applied to the local lines be limited. A single valued limit for all application cannot be specified. Therefore, the power of the signal in the band over 300 hertz which may be applied by the Customer-provided equipment at the point of termination will be specified by the carrier for each application, to be consistent with the signal power allowed on the telecommunications network.

2.15.3.B To protect the telecommunications services from interference at frequencies which are above the band of service provided, the Company will specify the acceptable signal power in the following bands to be applied by the Customer provided equipment or communications system at the point of termination to insure that the input to the local facilities does not exceed the limits indicated.

.1 The power in the band from 3,995 hertz to 4,000 hertz shall be at least 18 dB below the power of the signal as specified above.

.2 The power in the band from 4,000 hertz to 10,000 hertz shall not exceed 24 dB below

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

one milliwatt.

.3 The power in the band from 10,000 to 25,000 hertz shall not exceed 24 dB below one milliwatt.

.4 The power in the band from 25,000 hertz to 40,000 hertz shall not exceed 36 dB below one milliwatt.

.5 The power in the band above 40,000 hertz shall not exceed 50 dB below one milliwatt.

2.15.3.C Where there is connection via Customer-provided terminal equipment or communications systems to a direct dial service, to prevent the interruption or disconnection of calls or interference with network control signaling, it is necessary that the signal applied by the Customer-provided equipment to the interface at no time has energy solely in the 2450 to 2740 hertz band. If signal power is in the 2450 to 2750 hertz band, it must not exceed the power present at the same time in the 800 to 2450 hertz band.

2.15.3.D Where such Customer-provided equipment or communications system applies, signals having components in the frequency spectrum below 300 hertz, excluding ringing signals, the currents and voltages (including all harmonics and spurious signals) at the interface shall not exceed the limits indicated in (a) through (d) the following:

.1 The maximum rms (root-mean-square) value, including dc and ac components of the current per conductor shall not exceed 0.35 ampere.

.2 The magnitude of the peak of the conductor or ground voltage shall not exceed 70 volts.

.3 The conductor voltage shall be such that the conductor-to-ground voltage limit in (2) preceding is not exceeded. If the signal source is not grounded, the voltage limit in (2) preceding applies to the conductor-to-conductor voltage.

.4 The total weighted rms voltage within the band from 50 hertz shall not exceed 100 volts. The total weighted rms voltage is the square root of the sum of the products times the square of the rms voltage of the individual frequency components. The weighting factors indicated are:

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

<u>For Frequencies Between</u>	<u>Weighting Factor</u>
50 hertz and 100 hertz	$f=2/10^3$
100 hertz and 300 hertz	$f=3.3/10^4$

Where f is the numerical value of the frequency, in hertz, of the frequency component being weighted.

2.15.4 If the Customer fails to maintain and operate his terminal equipment properly, resulting in the occurrence or possibility of harm to the Company's equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require repair, maintenance or the use of protective equipment at the Customer's expense. If such repair, maintenance or use of protective equipment fails to produce satisfactory results, the Company may, upon written notice, terminate the Customer's service immediately.

2.15.4.A The Customer shall comply with the minimum protective criteria generally accepted in the telephone industry and other appropriate criteria as may be prescribed by the Company. The Customer shall ensure that his terminal facilities are of the proper mode, band-width, power, data, speed, and signal level for the intended use of the Customer, and that the signals do not damage the Company's equipment, injure personnel or degrade service to other Customers.

2.16 Unauthorized Usage

2.16.1 Any person or entity that accesses the Company's facilities without first :

- .A Obtaining authorization by way of a presubscription agreement;
- .B having been issued an authorization code by the Company; or
- .C dialing the Company's Feature Group D access code or utilizing a phone that is presubscribed to GlobalOne;
- .D utilizing a Company authorized Special Access Line;

is subject to:

- .A a \$3,000 per line set-up fee;

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

- .B a \$2,750 per day, per line surcharge in addition to otherwise applicable rates;
- .C a \$200 per hour labor charge;
- .D \$.20 per attempt to obtain an authorization code fraudulently;
- .E \$85.00 per authorization code obtained fraudulently;
- .F \$.55 per minute for all completed calls made through the use of a fraudulently obtained authorization code;
- .G any applicable Local Exchange charges for investigation, including, but not limited to, trap and trace equipment and fees and Dialed Number Recorder equipment and fees; and
- .H payment of attorney fees and court costs actually incurred by the Company for the collection of the line set-up fee, per day/per line surcharge, applicable rates and per hour labor charge itemized above.

2.16.2 Any person or entity dialing automated calling card calls (dialing 0+ NPA + NXX-XXXX and entering a calling card number after the tone) that accesses GlobalOne's network and completes less than 5% of those calls is subject to the charges outlined in this section. For purposes of this section, calls that are not answered, reach a busy signal or are otherwise unbillable will not be considered as completed calls.

2.17 Contact Information

2.17.1 Customer complaints, bill inquiry, new service or disconnect requests:

GlobalOne, Inc.
Customer Service Department
70 West Madison, Suite 5500
Chicago, Illinois 60602
Toll Free 1-800-245-4232

2.17.2 Commission contact:

Christina Weiksnar
GlobalOne, Inc.
70 West Madison, Suite 5500

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

Chicago, Illinois 60602
(312) 372-7575

2.18 Disputed Bills

2.18.1 In the case of a dispute between the customer and the Company regarding a bill for service furnished, which cannot be resolved with mutual satisfaction, the customer can make the following arrangement:

2.18.2 That in lieu of paying the disputed amount, customer may deposit this with the Florida Public Service Commission's Consumer Affairs Branch which can be contacted by writing to the following location:

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0864

2.18.3 The undisputed portion of the bill and subsequent bills must be paid in accordance with Section 3 of this tariff to avoid discontinuance of service.

2.19 Description of Services

2.19.1 1+ Switched and Dedicated Service: This service arrangement allows a customer to originate calls in areas with Equal Access capabilities served by the Company by presubscribing to the service. This service is also available to customers in areas without Equal Access capabilities through use of non-travel authorization code and company-provided switched access facilities. This service arrangement further allows customers to originate calls via dedicated access facilities between the customer's premises and GlobalOne's point of presence and allowing the completion of calls via facilities leased from other carriers. The dedicated access facility is provided by the LEC. GlobalOne will act as an agent for the customer in ordering and installation of such facilities. Customer access to this service is obtained by dialing 1+NPA+NXX-XXXX.

2.19.3 800 Service: GlobalOne offers inbound services wherein the called number is responsible for the payment of the calls and the caller may call the subscriber of the 800 number toll free.

2.19.4 Calling Card Service: GlobalOne offers calling card services accessed by dialing 1 800 plus a seven digit number plus a personal identification number plus the call destination number. Calls are billed to the Customer's account. Features include voice and fax mail options, restricted or unrestricted calling privileges.

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

2.19.5 Operator service: Operator Services are be offered to switched access subscribers served from equal access offices, and to users accessing the company's services through public payphones or customer provided stations. Charges for Operator Services may be billed to a customer's commercial credit card account or Company calling card account, or to the calling station, called station or a designated third party station. Charges may not be billed to public payphones or customer-provided stations, or to stations outside the United States. Operator Service rates will apply to the following types of calls:

2.19.5.A Customer Dialed Calling Card Station: Calls completed without the assistance of a company operator when the charges are billed to the calling card account entered by the calling party.

2.19.5.B Operator Station: Calls completed with the assistance of a company operator on a station-to-station basis. Charges may be billed to the customer's commercial credit card, customer's calling card, to the calling station, called station or a designated third party station.

2.19.5.C Person-to-Person: Calls completed with the assistance of a company operator to a particular person, station department or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card or calling card account, or to the calling station, called station or a designated third party station.

Charges for Operator Services will be the usage rates appearing in the Rates section of this tariff plus a per call surcharge dependent upon the type of operator service provided.

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

SECTION 3 - BILLING INFORMATION3.1 Rendering and Payment of Bills

3.1.1 Service is provided and billed on a monthly basis. Service continues to be provided until 30 days after the company's receipt of a written request from the Customer for the disconnection of service, unless other restrictions apply. In addition to the charges for the Company's services, the Customer shall pay any applicable federal, state or local use, excise, sales or privileges taxes resulting from the services furnished by the Company. Such taxes shall not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

3.1.2 The Customer is responsible for payment of all charges for service furnished by the Company. This includes payment for calls or services (a) originated at the Customer's number(s) whether authorized or not; (b) accepted at the Customer's number(s) (e.g. 800 Service and collect calls); (c) billed to the Customer's number via third number billing, a calling card, a company-assigned authorization code, travel card number, or other special billing number; and/or (d) incurred at the specific request of the Customer.

3.1.3 A Customer of 800 service is responsible for payment for all calls placed to or via the Customer's 800 Service number(s). This responsibility is not changed by virtue of any use, misuse, or abuse of the Customer's service or Customer provided systems, equipment, facilities or services interconnected to the Customer's 800 Service, which use, misuse or abuse may be occasioned by third parties, including, without limitation, the Customer's employees and members of the public who dial the Customer's 800 number by mistake.

3.1.4 If notice of a dispute with respect to charge is not received in writing within 30 days after an invoice is rendered, such invoice shall be deemed to be correct and binding upon the Customer. Accounts not paid within 30 days from the due date stated on the bill will be considered delinquent. Delinquent payments may result in the imposition of a late fee at the rate of 1.5% of the unpaid balance per month or the maximum allowable rate under applicable state law.

3.1.5 A bill shall not include any previously unbilled charge for service furnished prior to three months immediately preceding the date of the bill, except charges for collect calls, credit card calls, third party calls, and "Error File" calls (those which cannot be billed, due to the unavailability of complete billing information to the company) which shall have a five-month backbilling period. In cases of toll fraud, a backbilling period of one year will apply.

3.1.6 GlobalOne will make retroactive billing adjustments for a period not to exceed one year.

3.1.7 The Company may require applicants or Customers to provide information pertaining to their

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

financial ability to pay for service.

3.1.7.A Applicants or Customers whose credit worthiness is not acceptable to the Company or is not a matter of general knowledge, may be denied service or may be required to make, at any time, a deposit in an amount equaling up to three months, actual or estimated, charges for the services provided. The Company may increase the amount of any deposit previously required if, in the Company's sole discretion, it is reasonably necessary under the circumstances.

3.1.7.B In the case of a cash deposit, interest will be paid for the period during which the deposit is held by the Company. If the Company, in its sole discretion, determines that the Customer is not capable of satisfying its payment obligations, services may be cancelled by the Company upon written notice.

3.1.7.C At the Company's option, such deposit may be refunded or credited to the customer at, or anytime prior to, termination of service. The Customer may elect to apply the deposit to future invoices or receive a payment of the deposit amount. However, if any balance is outstanding on the Customer's account at the time of cancellation, the Company reserves the right to apply the Customer's deposit and accumulated interest against the Customer's unpaid balance.

3.1.8 In the event the Company incurs fees or expenses, including attorney's fees, court costs, costs of investigation and related expenses in collecting, or attempting to collect, any charges owed to the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

3.1.9 In the event that a check or draft tendered by a Customer is returned, a fee of \$25 will apply. The fee will be assessed when a check or instrument issued by a Customer is returned without payment for any reason whatsoever, unless the return is a blank error, in which case documentary evidence is required to waive the fee.

3.1.10 All stated charges in this tariff are computed by the Company exclusive of any federal, state, or local use, excise, gross receipts, sales or privilege taxes, duties, fees, or similar liabilities (other than general income or property taxes) whether charged to or against the Company or its Customer. Such taxes, fees, etc. shall be paid by the Customer in addition to the charges stated in this tariff. All such taxes, duties and fees shall each be shown as a separate line item on the Customer's monthly invoice.

3.2 Determination and Rendering of Charges

3.2.1 For the purpose of billing, service will be deemed to be started on the day service and its associated equipment, if any, is installed. Where billing is based upon Customer usage, Customers will be billed for

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

all usage commencing on the date usage begins.

3.2.2 Subject to the Company's right to cancel or suspend services as otherwise provided in this tariff, the minimum service period for services is 30 days. Termination by Customer is effective 30 days after receipt by the Company of a written notice of cancellation. Termination by the Company is effective 30 days after delivery of written notice or as otherwise set forth in this tariff or other agreement of the Customer and the Company.

3.2.3 In situations where a special service is requested, the minimum service period and charges will be determined on a case-by-case basis.

3.2.4 All monthly recurring charges are billed one month in advance. Initial and final month's billing, when the service period is less than a month, will be prorated at 1/30th of the month's recurring charge for each day the service was rendered or equipment was provided.

3.2.5 Usage charges are billed monthly for the preceding billing period. For periods less than the monthly billing period, minimum usage charges are prorated at 1/30th of the monthly minimum amount for each day the service was rendered.

3.2.6 The duration of a call is rated in intervals of the billing increments described for each service provided in this tariff. If the final interval of a call is less than the applicable billing increment, it will be rounded up to a full increment for purposes of billing.

3.2.7 Computed charges or credits for each call are rounded to the nearest cent.

3.2.8 Rate periods apply, unless noted otherwise, as indicated below and are based on the time in which a call is established. In cases where a call begins in one rate period and continues into another, the rate in effect in each period will apply to the portion of the call occurring within the applicable rate period.

- * Day rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday.
- * Evening rates apply from 5 p.m. to, but not including, 11 p.m. Sunday through Friday.
- * Night rates apply from 11 p.m. to, but not including, 8 a.m. seven days a week.
- * Weekend rates apply from 8 a.m. to, but not including, 11 p.m., Saturday and from 8 a.m. to, but not including, 5 p.m. on Sunday.
- * On holidays, evening rates apply throughout the day on which the holiday is observed unless

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

a lower rate would normally apply.

- * Peak rates apply from 8 a.m. to, but not including, 5 p.m. Monday through Friday.
- * Off-peak rates apply from 5 p.m. to, but not including 8 a.m. Monday through Friday; all day Saturday and Sunday.

3.2.9 The applicable usage rates for the billing of a distance sensitive call will depend on the distance in airline mileage between the originating and terminating points of the call. For the purpose of determining the airline mileage of a call, the Company will utilize the vertical ("V") and horizontal("H") coordinates of the rate centers of the originating and terminating points of the call. For purposes of billing, the Company references "V" and "H" coordinates provided by Bell Communications research.

For calls originated by dialing a local exchange number or a 950-type number using an authorization code, the originating point will be the rate center in which the shared access facilities are located. For calls originated via equal access connections or dedicated access lines, the originating point will be the rate center in which the Customer is located. The terminating point will be determined by the rate center of the called number.

The airline mileage of a call is calculated as follows:

Formula:
$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

3.3 Timing of Calls

Billable time for service is the duration of time between the called station answering and the called or calling station disconnecting, provided duration may be rounded in accordance with specific descriptions in this tariff.

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

SECTION 4 - INTRASTATE RATES

Rates shown are the rates applicable to intrastate long distance calling between all points within the State of Florida.

4.1 1+ Service: Switched Access

<u>Volume</u>	<u>Rate</u>	
	<u>Peak</u>	<u>Off-Peak</u>
\$0-50,000	0.1708	0.1496
50,001-250,000	0.1507	0.1320
250,001+	0.1423	0.1247

Business accounts are billed in six (6) second increments with a minimum call time of thirty (30) seconds. Residential accounts are billed in sixty (60) second increments with a minimum call time of sixty (60) seconds.

4.2 1+ Service: Dedicated Access

<u>Volume</u>	<u>Rate</u>	
	<u>Peak</u>	<u>Off-Peak</u>
\$0-50,000	0.1147	0.0919
50,001-250,000	0.1012	0.0811
250,001+	0.0956	0.0766

Monthly recurring charges: \$250.00

Non-recurring Installation Charge: Per customer's contract.

Calls are billed in six (6) second increments with a minimum call time of thirty (30) seconds.

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
John Paulsen, President
70 West Madison, Suite 5500
Chicago, Illinois 60602
(312) 372-7575

4.3 800 Service

<u>Volume</u>	<u>Rate</u>	
	<u>Peak</u>	<u>Off-Peak</u>
\$0-50,000	0.1841	0.1629
50,001-250,000	0.1625	0.1438
250,001 +	0.1534	0.1358

Business accounts are billed in six (6) second increments with a minimum call time of thirty (30) seconds.

4.4 Calling Card Service

<u>Volume</u>	<u>Rate</u>	
	<u>Peak</u>	<u>Off-Peak</u>
\$0-50,000	0.2627	0.2419
50,001-250,000	0.2206	0.2011
250,001 +	0.1856	0.1666

Calls charged to the calling card will be billed in six (6) second increments with a thirty (30) second minimum call time. Customer will be billed up to a \$0.50 surcharge per call.

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
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(312) 372-7575

4.5 Operator Services4.5.1 Usage Charges

<u>Mileage</u>	<u>Day</u>		<u>Evening</u>		<u>Night/Week-End</u>	
	<u>1st</u>	<u>+60</u>	<u>1st</u>	<u>+60</u>	<u>1st</u>	<u>+60</u>
0-10	0.1800	0.1800	0.1300	0.1300	0.1100	0.1100
11-22	0.2000	0.2000	0.1500	0.1500	0.1200	0.1200
23-55	0.2300	0.2300	0.1700	0.1700	0.1300	0.1300
56-124	0.2500	0.2500	0.1700	0.1700	0.1400	0.1400
125-292	0.2600	0.2600	0.1800	0.1800	0.1400	0.1400
293-430	0.2600	0.2600	0.1900	0.1900	0.1500	0.1500
430+	0.2600	0.2600	0.1900	0.1900	0.1500	0.1500

Calls will be billed in sixty (60) second increments with a minimum billed call time of sixty (60) seconds.

4.5.2 Additional Charges: customer is billed the following surcharge in addition to its usage charge.

Operator Assisted Collect	1.00
Operator Assisted Third Party	1.00
Operator Assisted Person to Person	2.50
Operator Assisted Calling/Credit Card	1.00
Operator Dialed Number	0.75
Busy Line Verification	2.00
Emergency Interruption	2.00

4.5.3 Directory Assistance

The Customer is billed \$0.60 per directory assistance call.

4.6 Special Rates for the Handicapped4.8.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or grunks service individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

Issued: February 21, 1996

Effective:

GLOBALONE, INC.
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(312) 372-7575

4.8.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.8.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by fifty percent (50%) off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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Effective:

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