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PROVID電 INTEREXCHANG TELECOMMUNIC SERVICE WITHIN STATE OF FLORE

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** FLORIDA PUBLIC SERVICE COMMISSION *

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DIVISION OF COMMUNICATIONS BUREAU OF SERVICE EVALUATION

APPLICATION FORM

for

AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE WITHIN THE STATE OF PLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission Division of Communications Bureau of Service Evaluation 2540 Shumard Oak Blvd. Gunter Building Tallahassee, Florida 32399-0850 (904) 413-6600

E. Once completed, submit the original and twelve (12) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission Division of Administration 2540 Shumard Oak Blvd. Gunter Building Tallahassee, Florida 32399-0850 (904) 413-6251 This is an application for (check one):

(X) Original Authority (New company).

() Approval of Transfer (To another certificated company).

() Approval of Assignment of existing certificate (To a noncertificated company).

- () Approval for transfer of control (To another certificated company).
- Select what type of business your company will be conducting (check all that apply):
 - () Pacilities based carrier company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
 - () Operator Service Provider company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
 - (X) Reseller company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
 - () Switchless rebiller company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
 - () Multi-Location Discount Aggregator company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

 Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

Zenex Long Distance, Inc.

4. Name under which the applicant will do business (fictitious name, etc.):

Zenex Long Distance, Inc.

 National address (including street name & number, post office box, city, state and zip code).

3705 W. Memorial, Ste. 101-Z Oklahoma City, OK 73134

Florida address (including street name & number, post office box, city, state and zip code):

NOWE

Structure or organization;

,	1	Individual	(x)	Corporat	tion
i)	Foreign Corporation General Partnership	(1	Foreign	Partnership Partnership
		() Other,				

- If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.
 - (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.
 - (b) Indicate if the individual or any of the partners have previously been:
 - adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
 - (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

- If incorporated, please give:
 - (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: <u>F9500000</u>397

(b) Name and address of the company's Florida registered agent.

CT Corporation System

(c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name reqistration number: _____

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
 - (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
 - (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.
- 10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):
 - (a) The application;

Amy B. McFarland, In-House Counsel 3705 W. Memorial, Ste. 101-T

(b) Offical Point of Contact for the ongoing operations of the company;

David W. Aduddell, President 3705 W. Memorial, Ste. 101-Z OKC, OK 73134 (405) 749-9999 (c) Tariff;

Amy B. McFarland 3705 W. Memorial, Ste. 101-T

(d) Complaints/inquiries if om customers; -9977

David W. Aduddell 3705 W. Memorial, Ste. 101-Z

Oklahoma City, OK 73134 (405) 749-9999

(a) Has operated as an interexchange carrier.

See Attached

(b) Has applications pending to be certificated as an interexchange carrier.

See Attached

(c) Is certificated to operate as an interexchange carrier.

See Attached

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

none

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

12. What services will the applicant offer to other certificated telephone companies:

()	Facilities.	() Operators.
ij	Billing and Colle	() Operators. ection. (√) Sales.
()	Other:	

13. Do you have a marketing program?

YES



APRIL 24, 1996

States	Sec of State	Rev. Dept.	Cert in PUC	Tariffs
1. Alabama	3/28 called waiting tax returns	pending		
2. Alaska	good standing	n/a		
3. Arkansas	good standing	licensed	4/15 mailed	4/15 mailed
4. Arizona	good standing	licensed	4/16 mailed	4/16 mailed
5. California	good standing	mailed		
6. Colorado	good standing	mailed	3/18 mailed	n/a
7. Connecticut	3/28 called waiting	pending		
8. Delaware	for add'l document good standing	pending		
9. Florida	good standing	licensed	4/24 mailed	4/24 mailed
10. Georgia	good standing	n/a		
11. Hawaii	good standing	pending		
12. Idaho	good standing	n/a		
13 Illinois	good standing	licensed	4/9 mailed	4/9 mailed
14. Indiana	good standing	licensed		
15. Iowa	good standing	licensed	n/a	4/9 mailed
16. Kansas	good standing	licensed	4/9 mailed	4/9 mailed
17. Kentucky	good standing	mailed		
18. Louisiana	good standing	licensed	4/23 mailed	4/23 mailed
19. Maine	good standing	pending		
20. Maryland	good standing	licensed		
21. Massachusetts	good standing	pending		
22 Michigan	good standing	licensed	3/18 mailed	n/a
23. Minnesota	good standing	licensed	4/23 mailed	4/23 mailed
24. Mississippi	3/8 resent	licensed	pending	
25. Missouri	good standing	pending	4/24 mailed	4/24 mailed
26. Montana	good standing	n/a	3/18 mailed	n/a

States	Sofs	Rev. Dept.	Cert in PUC	e iffs
27. Nebraska	good standing	licensed	3/29 mailed	3/29 mailed
28. Nevada	good standing	n/a	pending	
29. New Hampshire	good standing	n/a		
30. New Jersey	good standing	licensed	complete	n/a
31. New Mexico	good standing	licensed		
32. New York	good standing	licensed	3/25 mailed	
33. North Carolina	good standing	mailed		
34. North Dakota	good standing	mailed	3/25 mailed	n/a
35. Ohio	good standing	licensed	3/26 mailed	n/a
36. Oklahoma	good standing	licensed	complete	complete
37. Oregon	good standing	n/a		
38. Pennsylvania	good standing	mailed		
39. Rhode Island	good standing	pending		
40. South Carolina	good standing	mailed		
41. South Dakota	good standing	mailed	4/23 mailed	4/23 mailed
42. Tennessee	good standing	mailed	4/24 mailed	4/24 mailed
43. Texas	good standing	pending	4/15 mailed	4/15 mailed
44. Utah	good standing	licensed	3/18 mailed	n/a
45. Vermont	good standing	mailed		
46. Virginia	4/1 resent	n/a	3/18 mailed	n/a
47. Washington	good standing	pending		
48. West Virginia	good standing	pending		
49. Wisconsin	good standing	mailed	4/12 mailed	n/a
50. Wyoming	good standing	pending		

^{**}Sec of State = Registered with the Secretary of State's Office in each state in order to have authority to conduct business as a foreign corporation.

^{**}Rev. Dept.= Revenue Department's in which we are registered.

^{••}Cert in PUC = States we are registered with the PUC/PSC or whatever the local Communication Department is named.

14. Will your marketing program:

(**) Pay commissions?

(**) Offer sales franchises?

(**) Offer multi-level sales incentives?

(**) Offer other sales incentives?

 Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.). 	
Commissions are paid to agente based on volume of total tray on monthly billing ranging from 1/2% to 30%. Sales intentives based on referrals can range from \$10.00 per account to 10% of 16. Who will receive the bills for your service (Check all	Sec.
Commission	
on mouthly billing ranging from 1/2% to 20%. Sales intentives (ik.
broad in referral can earse from \$10.00 per account to 10% of	me
16 Who will receive the bills for your service (Check all)
the wind relative the sitts for joint with the	6
that apply)? monthly billing in	in ac
i and h	ne base
(X) Residential customers. (X) Business customers.	
() PATS providers. () PATS station end-users.	
() Hotels & motels. () Hotel & motel quests.	
() Universities. () Univ. dormitory residents.	
() Other: (specify)	

- 17. Please provide the following (if applicable):
 - (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?
 - (b) Name and address of the firm who will bill for your service.
- 18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

FLORIDA TELECOMMUNICATIONS TARIFF

OF

ZENEX Long Distance, Inc.

3705 West Memorial, Suite 101-Z, Oklahoma City, OK 73134

RESALE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided by ZENEX Long Distance, Inc. within the State of Florida. This tariff is on file with the Florida Public Service Commission ("Commission"). Copies may be inspected during normal business hours at the Company's principal place of busines; 3705 West Memorial, Suite 101-Z, Oklahoma City, OK 73134.

ZENEX Long Distance, Inc. is a provider of interexchange telecommunications services on a 24-hour basis. Service is provided for the direct transmission and reception of voice and data communications between points within the State of Florida as an adjunct to ZENEX Long Distance, Inc.'s interstate service.

Issued: April 24, 1996

Issued By:

Effective Date:

CHECK SHEET

The Title Sheet and Sheets 1 through 30 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s).

SHEET	REVISION
Title	Original
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
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25	Original
26	Original
27	Original
28	Original
29	Original
30	Original

Issued: April 24, 1996

Issued By:

David W. Aduddell ZENEX Long Distance, Inc. 3705 West Memorial, Suite 101-Z Oklahoma City, OK 73134 (405) 749-9999 Effective Date:

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Issued: April 24, 1996 Issued By:

Effective Date:

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (D) To signify deleted or discontinued rate, regulation or condition.
- To signify a change resulting in an increase to a customer's bill.
- (M) To signify that material has been moved from another tariff location.
- (N) To signify a new rate, regulation condition or sheet.
- (R) To signify a change resulting in a reduction to a customer's bill.
- (Τ) To signify a change in text but no change to rate or charge.

Issued: April 24, 1996

Issued By:

Effective Date:

TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence There are four levels of paragraph coding. Each level of code is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.1.
- D. Check Sheets When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff with a cross reference to the current revision number. When new shee's are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The 'Tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

Issued: April 24, 1996

Issued By:

Effective Date:

APPLICATION OF TARIFF

This tariff contains the rates applicable to the provision of specialized intrastate resale common carrier telecommunications services by ZENEX Long Distance, Inc. between various locations within the State of Florida. All services are interstate offerings. Intrastate service is an add on service available only if the Customer subscribes to the Company's interstate offerings.

Issued: April 24, 1996

Issued By:

Effective Date:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Account Code:

A numerical code, one or more of which are available to a customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

Called Station:

The terminating point of a call (i.e., the called number).

Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

Company:

ZENEX Long Distance, Inc. ("ZENEX")

Commission:

The Florida Public Service Commission

Customer:

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

Disconnect or Disconnection:

The termination of a circuit connection between the Originating Station and the Called Station or the Company's operator.

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Issued By:

Effective Date:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Measured Service:

The provision of long distance measured time communications telephone service to customers who access the Company's service at its contracted interexchange carriers' switching and call processing equipment by means of access facilities obtained from local exchange common carrier(s). Company contacted interexchange carrier is responsible for arranging the access lines.

Point of Presence:

The point of physical interconnection between the local exchange company's local network and the interexchange carrier's network ("POP").

Postpaid Service:

Presubscribed service where subscribers are billed for and remit payment subsequent to the provision of service.

Prepaid Service:

A discretionary prepaid calling card service for which subscribers pay prior to accessing the service.

Subscriber:

See "Customer" definition.

Travel Card:

See "Calling Card" definition.

Issued: April 24, 1996

Issued By:

Effective Date:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

V & H Coordinates:

Geographic Points which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

Issued: April 24, 1996

Issued By:

David W. Aduddell ZENEX Long Distance, Inc. 3705 West Memorial, Suite 101-Z

Oklahoma City, OK 73134

(405) 749-9999

Effective Date:

SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF ZENEX

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in any area within the State of Florida.
- 2.1.2. Company is a non-facilities-based provider of interexchange telecommunications to Customers for their direct transmission and reception of voice, data, and other types of communications.
- 2.1.3. Company resells access, switching, transport and termination services provided by interexchange carriers.
- 2.1.4. Customer's monthly charges for Company's service are based on the total time Customer actually uses the service. For billing purposes, the duration of each call will be rounded up in six (6) second increments unless otherwise specified.
- 2.1.5. Subject to availability, the customer may use authorization codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
- 2.1.6. The Con, any's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2. LIMITATIONS

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2. Company reserves the right to immediately disconnect service without incurring liability when necessitated by conditions beyond the company's control or when the customer is using the service in violation of either the provisions of this tariff or the Commission rules.

Issued: April 24, 1996

Issued By:

Effective Date:

- 2.2. LIMITATIONS, Continued
- 2.2.3. The Company does not undertake to transmit messages, but offers the use of its facilities when available.
- 2.2.4. Title to all facilities provided by Company under these regulations remains in Company's name.
- 2.2.5. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.3. USE
- 2.3.1. Service may be used for the transmission of communications by the customer.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

Issued: April 24, 1996

Issued By:

Effective Date:

2.4. LIABILITIES OF THE COMPANY

- 2.4.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. In no event will the Company be responsible for consequential damages for lost profits suffered by a customer or end user as the result of interrupted or unsatisfactory service. For the purpose of computing such amount a month is considered to have 30 days.
- 2.4.2. Company shall be indemnified and held harmless by the customer against:
 - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over company's facilities; and
 - Claims for patent infringement arising from combining or connecting company's facilities with apparatus and systems of the Customer; and
 - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.3. The Company is not liable for any defacement of, or damage to, the equipment or premises of a customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.

Issued: April 24, 1996

Issued By:

Effective Date:

2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.4. Company shall not be liable for and the Customer indemnifies and holds harmless from any and all loss claims, demands, suits, or other actions or liabilities whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of the Company's negligence.
- 2.4.5. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of God, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one or more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.

Issued: April 24, 1996

Issued By:

Effective Date:

2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.6. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Florida law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claims or demands.
- 2.4.7. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

2.5. PREPAID SUBSCRIBER RESPONSIBILITIES

- 2.5.1. The Customer is responsible for the payment of all charges for services furnished to the customer and for all additional charges for calls the Customer elects to continue making, after notification that the initial amount of calling has been depleted. Charges are based on actual usage.
- 2.5.2. The Customer is responsible for compliance with applicable regulations set forth in this tariff.
- 2.5.3. The Customer is responsible for establishing identity as often as necessary during the course of the call or when seeking credits from the Company.

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2.6. INTERRUPTION OF SERVICE

- 2.6.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4, herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.6.2. No credit allowances will be allowed for an interruption of services for continuous duration of less than two hours.
- 2.6.3. The subscriber shall be credited for an interruption of two hours or more at the rate of 1/160th for each hour over two (2) such hours of interruption up to a maximum of 6/160th multiplied by the average monthly usage bill of the Customer. If service is activated for less than one (1) month, the monthly usage amount shall be determined by extending the actual usage for the days of service to thirty (30) days.

2.7. RESTURATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

2.8. MINIMUM SERVICE PERIOD

The minimum service period is one month (30 days).

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Effective Date:

2.9. PAYMENTS AND BILLING FOR POSTPAID SERVICES

- 2.9.1. Charges for service are applied on a recurring and nonrecurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the subscriber. Service continues to be provided until cancelled by the Customer with no less than 30 days notice.
- 2.9.2. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage and are billed monthly in arrears.
- 2.9.3. Billing will be payable upon receipt and deemed past due ten (10) days after issuance and posting of invoice. Bills not paid within thirty (30) days after the date of posting are subject to a 1.5% late payment charge for the unpaid balance, or the maximum allowable under state law. Each account shall be granted not less than one complete forgiveness of late payment charge, pursuant to Commission rules. Customers shall be notified by letter when eligibility for forgiveness of late payment charge has been utilized.
- 2.9.4. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

2.10. BILLING DISPUTES

- 2.10.1. Billing disputes should be addressed to Company's Customer Service Organization via telephone to 800.890.2990. Customer Service Representatives are available twenty-four hours per day, seven days per week.
- 2.10.2. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
 - 2.10.2.1. First, the Customer may request the Company perform an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection).

Issued: April 24, 1996

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2.10. BILLING DISPUTES, Continued

2.10.2.2. Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Commission for its investigation and decision. The address of the Commission is:

> Florida Public Service Commission Capital Circle Office Center 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0872

2.11. CANCELLATION BY CUSTOMER FOR POSTPAID SERVICES

- Customer may cancel service by providing written notice to Company 30 days prior to cancellation.
- 2.11.2. Customer is responsible for usage charges while still connected to the Company's service and the payment of associated Local Exchange Company charges, if any, for service charges.
- 2 11.3. Any non-recoverable cost of company expenditures shall be borne by the customer if:
 - A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
 - Liabilities are incurred expressly on behalf of the customer by Company and not fully reimbursed by installation and monthly charges; and
 - C. Based on an order for service and construction has either begun or has been completed, but no service provided.

Issued: April 24, 1996

Effective Date:

Issued By:

2.12. CANCELLATION BY COMPANY

- 2.12.1. Company reserves the right to immediately discontinue furnishing the service to customers without incurring liability:
 - A. In the event of a condition determined to be hazardous to the customer, to other customers of the utility, to the utilities equipment, to the public or to employees of the utility; or
 - By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
 - C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
 - D. For unlawful use of the service or use of the service for unlawful purposes; or
 - E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.
- 2.12.2. Company may discontinue service according to the following conditions upon ten (10) days written notice:
 - A. For violation of Company's filed tariff.
 - B. For the non-payment of any proper charge as provided by Company's tariff.
 - For Customer's breach of the contract for service between the utility and customer.
 - D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

Issued: April 24, 1996

Issued By:

Effective Date:

2.12. CANCELLATION BY COMPANY, Continued

- 2.12.3. The discontinuance of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein shall not be exclusive and the company shall at all times be entitled to all the rights available to it under law or equity.
- 2.12.4. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

2.13. INTERCONNECTION

- 2.13.1. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.13.2. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

2.14. DEPOSITS AND ADVANCED PAYMENTS

The Company does not require a deposit or advanced payment from the Customer.

Issued: April 24, 1996

Issued By:

Effective Date:

2.15. UNCERTIFICATED RESALE PROHIBITED

Resale of any tariffed service appearing herein by uncertificated resellers is strictly prohibited. Applicable services may be resold only by Companies authorized by the Florida Public Service Commission to provide intrastate telecommunications services, in accordance with the Commission's rules. The Company requires proof of certification in the form of a Telephone Certificate of Public Convenience and Necessity, or a copy thereof, prior to providing services for resale.

2.16. TAXES

Taxes are not included in the tariffed rates.

Issued: April 24, 1996

Issued By:

Effective Date:

SECTION 3 - DESCRIPTION OF SERVICE

3.1. TIMING OF CALLS

- 3.1.1. The subscriber's long distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when called party answers and terminated when either party hangs up.
- 3.1.2. Unless otherwise specified in this tariff, the minimum call duration for billing purposes is thirty (30) seconds with six (6) second billing increments thereafter.
- 3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length.
- 3.1.4. There is no billing for incomplete calls.

3.2. CALCULATION OF DISTANCE

Usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produce by Bell Communications Research in the V & H Coordinates Tape and appear in National Exchange Carriers Association Tariff No.4.

Issued: April 24, 1996

Issued By:

Effective Date:

SECTION 3 - DESCRIPTION OF SERVICE

3.2. CALCULATION OF DISTANCE, Continued

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

EXAMPLE: Distance between Miami and New York City:

<u>V</u> <u>H</u>

Miami 8,351 529 New York 4,997 1,406 Difference 3,354 (877)

Square and add: 11,249,316 + 769,129 = 12,018,445

Divide by 10 and round: 12,018,445/10 = 1,201,844.5 1,201,844

Take the square root and round: 1,201,844 = 1,096.21,096 miles

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Issued By:

Effective Date:

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. ZENEX TELECOMMUNICATIONS SERVICES

Company provides switched and dedicated access inbound and outbound telecommunications services which allow Customers to establish a communications path between two stations by using uniform dialing plans. Calls are billed in six (6) second increments with a thirty (30) second initial billing minimum, unless otherwise stated in this tariff.

- 3.3.1. ZENEX "1 Plus" Long Distance Service Switched is a switched access service, offering users outbound "1 plus" long distance telecommunications services from points originating and terminating in the State of Florida, throughout the US and internationally.
- 3.3.2. ZENEX "1 Plus" Long Distance Service Dedicated is a dedicated access service, offering users outbound "1 plus" long distance telecommunications services from points originating and terminating in the State of Florida, throughout the US and internationally.
- 3.3.3. ZENEX 800 Service Switched is a switched access service, offering users inbound, toll free "800" number, long distance telecommunications services from points originating and terminating in the State of Florida. This service enables the caller to contact the Customer toll free, through the use of an assigned "800" number.
- 3.3.4. ZENEX 800 Service Dedicated is a dedicated access service, offering users inbound, toll free "800" number, long distance telecommunications services from points originating and terminating in the State of Florida. This service enables the caller to contact the Customer toll free, through the use of an assigned "800" number.
- 3.3.5. ZENEX Basic Calling Card Service permits the caller to charge a principal presubscribed location for a call while the caller is away from the principal location. The customer may place calls from any touch tone phone in the U.S. by dialing a toll free "800" number and entering a personal identification code followed by the desired telephone number. Calling Card calls are billed at the Company's tariffed rates and appear on the subscriber's monthly long distance bill.

Issued: April 24, 1996

Issued By:

Effective Date:

SECTION 3 - DESCRIPTION OF SERVICE, Continued

3.3. ZENEX TELECOMMUNICATIONS SERVICES, Continued

- 3.3.6. ZENEX Enhanced Calling Card Service permits the caller to charge a principal presubscribed location for a call while the caller is away from the principal location and use specific enhanced features in addition to basic calling capabilities. The service offers specific enhanced features including: speed dialing; operator assistance; conference calling; variable credit limits which enable Customers to manage expenses and reduce abuse; message store and forward which enable Customers to leave messages if the intended party does not answer; and audiotext which enables the Customer to access timely information on a variety of subjects of interest, including up-to-the-minute financial information. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free "800" number and entering a personal identification code followed by the desired telephone number. Calling Card calls are billed at the Company's rates and appear on the subscriber's monthly long distance bill. Calls are billed in one (1) minute increments. A one (1) minute billing minimum is applicable on each call.
- 3.3.7. ZENEX Prepaid Calling Card Service is a discretionary switched access service available to subscribers via a toll free number from any dual tone multifrequency telephone in the United States. The user's account is credited for the amount of calling purchased and is debited as the subscriber places calls, pursuant to the Company's tariffed rates, until the account balance is depleted. Subscribers may immediately replenish the account at any time by contacting the Company's Customer Service Department and charging the desired amount to a valid credit card or by mailing a check to the Company. If the account is not replenished, accoss to the Company's underlying carrier network is blocked. The Prepaid Calling Card Services are designed for subscribers who frequently travel or must call from locations other than their presubscribed call locations. Services are offered through a variety of distribution channels including vending machine/over the counter sales; corporate account sales; affinity group sales to charities and specialized clubs or organizations; and direct sales made through sales agents. The Company also offers a collectible series.

Issued: April 24, 1996

Issued By:

Effective Date:

SECTION 4 - RATES

4.1. SERVICE CHARGES

4.1.1. ZENEX Subscriber Services

4.1.1.1. ZENEX "1 Plus" Long Distance Service - Switched

Residential:

	DAY		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0825	\$0.0165	\$0.0800	\$0.0160

Business:

	DAY		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0825	\$0.0165	\$0.0825	\$0.0165

4.1.1.2. ZENEX "1 Plus" Long Distance Service - Dedicated

Residential:

	DAY		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0550	\$0.0110	\$0.0450	\$0.0090

Issued: April 24, 1996

Issued By:

Effective Date:

SECTION 4 - RATES

4.1. SERVICE CHARGES

4.1.1. ZENEX Subscriber Services

4.1.1.2. ZENEX "1 Plus" Long Distance Service - Dedicated, Continued

Business:

	DAY		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0550	\$0.0110	\$0.0550	\$0.0110

4.1.1.3. ZENEX 800 Service - Switched

Residential:

	DAY		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0875	\$0.0175	\$0.0850	\$0.0170

Business:

	DAY		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0875	\$0.0175	\$0.0875	\$0.0175

Issued: April 24, 1996

Issued By:

Effective Date:

SECTION 4 - RATES

4.1. SERVICE CHARGES, Continued

4.1.1. ZENEX Subscriber Services, Continued

4.1.1.4. ZENEX 800 Service - Dedicated

Residential:

	DAY		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0600	\$0.0120	\$0.0500	\$0.0100

Business:

1	DAY		NIGHT	
	Initial 30 Sec.	Add'l 6 Sec.	Initial 30 Sec.	Add'l 6 Sec.
Intrastate	\$0.0600	\$0.0120	\$0.0600	\$0.0120

Issued: April 24, 1996

Issued By:

Effective Date:

4.1. SERVICE CHARGES, Continued

4.1.1. ZENEX Subscriber Services, Continued

4.1.1.5. ZENEX Basic Calling Card Service

	Rate per minute	\$0.22
	Surcharge per call	\$0.60
	Basic Calling Card Service with 2-year extended service	e agreement:
	Rate per minute	\$0.18
	Surcharge per call	\$0.30
4.1.1.6.	ZENEX Enhanced Calling Card Service	
	Basic calling rate per minute	\$0.25
	Surcharge per call	\$0.60
	Conference calling rate per minute	\$0.45
	Surcharge per call	\$1.75
	Directory Assistance per access	\$0.50
	Surcharge per call	\$0.60
	Message Store/Forward per call	\$1.10
	Surcharge per call	\$0.60
	Audio Text rate per minute	\$0.50
	Surcharge per call	\$0.60
	Operator Assisted per call (Station to Station)	\$1.50
	Operator Assisted per call (Person to Person)	\$2.80
	Surcharge per call	\$0.60
	(Basic calling rate per minute applies)	

Issued: April 24, 1996

Issued By:

Effective Date:

David W. Aduddell ZENEX Long D'stance, Inc. 3705 West Memorial, Suite 101-Z Oklahoma City, OK 73134 (405) 749-9999

4.1. SERVICE CHARGES, Continued

4.1.2. ZENEX Prepaid Service

4.1.2.1. ZENEX Prepaid Calling Card Service

VENDING MACHINE/OV	ER THE COUNTER
Card Purchase Amount	Price per Minute
\$5.00	\$0.5000
\$10.00	\$0.4000
\$20.00	\$0.3300
\$50.00	\$0.2800

CORPORATE ACCOUNTS		
Minutes Purchased	Price per Minute	
0 - 10,000	\$0.5000	
10,001 - 25,000	\$0.4500	
25,001 - 100,000	\$0.4000	
100,001- 250,000	\$0.3500	
250,001 - 500,000	\$0.3000	
500,001 - 1,000,000	\$0.2500	
1,000,001 & Up	\$0.2000	

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Issued By:

Effective Date:

David W. Aduddell ZENEX Long Distance, Inc. 3705 West Memorial, Suite 101-Z Oklahoma City, OK 73134 (405) 749-9999

4.1. SERVICE CHARGES, Continued

4.1.2. ZENEX Prepaid Service, Continued

4.1.2.1. ZENEX Prepaid Calling Card Service, Continued

AFFINITY GROUPS		
Minutes Purchased	Price per Minute	
0 - 5,000	\$0.6500	
5,001 - 10,000	\$0.5500	
10,001 - 25,000	\$0.5000	
25,001 - 100,000	\$0.4500	
100,001 - 250,000	\$0.4000	
250,001 - 500,000	\$0.3300	
500,001 - 1,000,000	\$0.2500	
1,000,001 & Up	\$0.2200	

RETAIL AGENT	SALES
Price per Minute	\$0.6000

COLLECTIBLE S	SERIES
Price per Minute	\$0.7500

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Issued By:

Effective Date:

David W. Aduddell ZENEX Long Distance, Inc. 3705 West Memorial, Suite 101-Z Oklahoma City, OK 73134 (405) 749-9999

4.1. SERVICE CHARGES, Continued

4.1.3. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

4.1.4. Special Rates For The Handicapped

4.1.4.1. Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of fifty within a billing cycle.

4.1.4.2. Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD user shall be night rates at all times.

4.2. TIME PERIODS

	MON	TUE	WED	THUR	FRI	SAT	SUN
8:00 AM to 5:00 PM	Day	Day	Day	Day	Day	Night	Night
5:01 PM to 7:59 AM	Night						

Issued: April 24, 1996

Issued By:

Effective Date:

David W. Aduddell ZENEX Long Distance, Inc. 3705 West Memorial, Suite 101-Z Oklahoma City, OK 73134 (405) 749-2999

19.	The applicant will provide the following interexchange carrier services (Check all that apply):
	MTS with distance sensitive per minute rates Method of access is FGA
	Method of access is FGB
	Method of access is FGD
	Method of access is 800
	Reclied of access is oot
	MTS with route specific rates per minute
	Method of access is FGA
	Method of access is FGB
	Method of access is FGD
	Method of access is 800
	MTS with statewide flat rates per minute (i.e. not
	distance sensitive)
	Method of access is FGA
	Method of access is FGB
	Method of access is FGD
	Method of access is 800
	MTS for pay telephone service providers
	Block-of-time calling plan (Reach out Florida,
	Ring America, etc.).
	MATS type service (Bulk or volume discount) Method of access is via dedicated facilities Method of access is via switched facilities
	Private Line services (Channel Services) (For ex. 1.544 mbs., DS-3, etc.)
	Travel Service Method of access is 950 Method of access is 800
	900 service

	,
	Operator Services
	Operator Bervices the distorary
	Available to presubscribed customers
	Available to non presubscribed customers (for
	example to patrons of hotels, students in
	universities, patients in hospitals.
	Available to inmates
	Services included are:
	00112007 2201200
	Station assistance
	Person to Person assistance
	Directory assistance
	Office verify and interrupt
	Operator verify and interrupt Conference Calling
	Conference Calling
	*
••	. What does the end user dial for each of the
	interexchange carrier services that were checked in
	services included (above).
	Lone Distance
	00 - for roper. services (pre-subaran
	1 100/10
	0-tor person-to-person - intralant
	11 11 11 11 11 12-10-10
(00 - mierian
	1411 -Hor directoryassistance - intralata
	- acta code -555-1242 for law distance directory assistance
21	Others
	1-800-555-1212 for toll her assistance
1-800-1	interexchange carrier services that were checked in services included (above). O-for lost histance of person - intralated O-for person-to-person - intralated - interlated 1411 - for directoryassistance - intralated 1-netacode-555-1245 for Long distance directoryassistance - vother: 1-800-555-1212 for toll free directory assistance assistance for Conf. calling - dial 1-800-780-7800 pecific to debit card reseller.
100	tor Conf. calling -dia 1-800-780-7800
15 50	secific to debit card result
-	i cseller.

ATTACHMENTS:

A - CERTIFICATE TRANSFER STATEMENT

B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

C - INTRASTATE NETWORK

APPLICANT ACKNOWLEDGEMENT STATEMENT

D - FLORIDA TELEPHONE EXCHANGES and EAS ROUTES

E - GLOSSARY

FORM PSC/CMU 31 (11/91)

** APPENDIX A **

CERTIFICATE TRANSFER STATEMENT

I, (TYPE NAME)		
(TITLE)	,	f (NAME OF COMPANY)
	1	, and current
holder of certificate	number	, have reviewed
this application and	join in the petitioner's	request for a
transfer of the above-	-mention certificate.	
	¥	
UTILITY OFFICAL:	Signature	Date
1	Title	Telephone No.

It this is an original application for a codificato.

** APPENDIX B **

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

The applicant will not collect deposits nor will it collect payments for service more than one month in advance.

) The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month.

(Bond must accompany application.)

UTILITY OFFICAL:

Signature

David W. Aluddell

President

Date

N GARAGE BASE

Telephone No.

** APPENDIX C **

INTRASTATE NETWORK

 POP: Addresses where located, and indicate if owned or leased.

1) Miami, FL 2) FT. Lauderble

3) Gainsville, FL

4) TAllahassee 8) Pensicola

9) BOCA 9 West Palm Beach

9) Orlando 10) TAMPA

7) Melbourn 1) JACKSONVILLE

TCRES: Address where located, by type of switch.

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) Atlanta, GA 3

37

- TRANSMISSION FACILITIES: Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.
 - 1) POP-to-POP

Fiber WilTel (leased)

de the list of

ORIGINATING SERVICE: Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D). " addresses for appendix C -#1"

ATLANTA SWITCH

165 Boulevard Southeast Atlanta, GA 30312 (404)-659

Florida Locations

1522 N.W. 23rd Avenue Ft. Lauderdale, FL 33311 (305)-486 601 McKean Street Aburndale, FL 33823 (813)-965 107 Watts Street Jacksonville, FL 32204 (941)-278

2153-2155 N.W. 22nd St. Miami, FL 33142 (305)-324 69 W. Concord Street Orlando, FL 32801 (407)-425 1103 N. 22nd Street Tampa, FL 33605 (813)-248

1940 Clare Avenue West Palm Beach, FL 33401 (407)-833 400 E. Wright St. Pensacola, FL (904)-455 132 N. Calhoun St. Tallahassee, FL. (904)-222

11 West University Gainsville, FL (904)-375 1520 Lee Street Ft. Meyers, FL (813)-337

- 5. TRAFFIC RESTRICTIONS: Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

 INTRA LATA CALLING will be Accessed and Aumiliable by dialing 10555 And/or via Autedial
- 6. CURRENT FLORIDA INTRASTATE SERVICES: Applicant has () or has not (\(\sqrt{} \)) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:
 - a) What services have been provided and when did these services begin?
 - b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICAL:

Signature/

And W. Aduddel

resident

Title

Date

....

Parkage No.

** APPLICANT ACKNOWLEDGEMENT STATEMENT **

- 1. REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
- SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- 4. APPLICATION FEE: A non-refundable application fee of \$250.00 must be submitted with the application.
- 5. RECEIPT AND UNDERSTANDING OF RULES: I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding AAV service.
- or accuracy of application: By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement. Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, whoever knowingly makes a ralse statement in writing with the intent to mislead a public servant in the performance of his offical duty shall be guilty of a misdemeanor of the second degree.

UTILITY OFFICAL: Smill Alle or	4/24/96
Signature Signature	Date
DAV. I W Aduddell	
Porsident	405-749-9999
Title	Telephone No.

** APPENDIX D **

FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

** FLORIDA EAS FOR MAJOR EXCHANGES **

Extended Service Area	with	These Exchanges
PENSACOLA:	Cantonment, (Pace, Milton	Gulf Breeze Holley-Navarre.
PANAMA CITY:	Lynn Haven, Youngstown-Fo Tyndall AFB.	Panama City Beach, ountain and
TALLAHASSEE:	Crawfordville Monticello, i and St. Mark	Panacea, Sopchoppy
JACKSONVILLE:	Maxville, Mi	Beach, Callahan,
GAINESVILLE:	Alachua, Arc Hawthorne, H Melrose, Mic Newberry and	anopy,
OCALA:	Forest Lady : McIntosh, Ok Orange Sprin	itra, Dunnellon, Lake (B21), lawaha, gs, Salt Springs prings Shores.
FORM PSC/CMU 31 (11/91)	-14-	-

** FLORIDA EAS MAJOR EXCHANGES CONTINUE **

DAYTONA BEACH:

New Smyrna Beach.

TAMPA:

CentralNone EastPlant City NorthZephyrhills SouthPalmetto WestClearwater

CLEARWATER:

St. Petersburg, Tampa-West and

Tarpon Springs.

ST. PETERSBURG:

Clearwater.

LAKELAND:

Bartow, Mulberry, Plant City, Polk City and Winter Haven.

ORLANDO:

Apopka, East Orange, Lake

Buena Vista, Oviedo,

Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek, and Oviedo-Winter

Springs.

WINTER PARK:

Apopka, East Orange, Lake Buena Vista, Orlando, Oviedo, Sanford, Windermere, Winter Garden, Oviedo-Winter Springs Reedy Creek, Geneva and

Montverde.

TITUSVILLE:

Cocoa and Cocoa Beach.

COCOA:

Cocoa Beach, Eau Gallie, Melbourne and Titusville.

MELBOURNE:

Cocoa, Cocoa Beach, Eau Gallie

and Sebastian.

SARASOTA:

Bradenton, Myakka and Venice.

FT. MYERS:

Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva

Islands.

** PLORIDA EAS MAJOR EXCHANGES CONTINUE **

NAPLES: Marco Island and North Naples.

WEST PALM BEACH: Boynton Beach and Jupiter.

POMPANO BEACH: Boca Raton, Coral Springs,

Deerfield Beach and Ft.

Lauderdale.

FT. LAUDERDALE: Coral Springs, Deerfield

Beach, Hollywood and Pompano

Beach.

HOLLYWOOD: Ft. Lauderdale and North Dade.

NORTH DADE: Hollywood, Miami and Perrine.

MIAMI: Homestead, North Dade and

Perrine

		NT TI II	FLORIDA TELEPHONE EI	CRANCES	1.1.	
ESON COMPLETING FO	m Laurdly	Houdell 110	MATURE Sand W	thelle and DAT	1 4/24/96	
achua	Cherry Lete	_ft. Heede	_sectionville	Nelbourge	Person City	Spring Lake
ford	_Chiefland	ft.Ryers	Jacksonville Bch	Metrose	_Panens City Beach	Storke
igeter Point	Chipley	_Ft.Myers Beach	_Jasper	Ricol	Ps:en	Stuert
he		ft.Pierce	_Jey	Hicanopy	Persecole	Superioef Key
elechicole	Clearuster	ft.Welton Beach	Jennings		Perrine	_Street Bille
pks	Clermont	_ft. Wite	Jenseni Beach	Milton	Perry	Tel lakesses
edia	_Clevisten	freeport	_Jul Ington	Mot inc	Piersen	Temps
her		freetproof	_Aupiter	Monticelle	Pine Island	Terpon Springs
or	Cocoo Boach	Colnecyille	Keeton Beech	Montverde	Plant City	Teveres
n Pert	Corel Springs	Geneve	Keneneville	Hoore Heven	Polk City	The Beaches
	Cottondolo	Glandele	Key Large	Houset Bora	Pesane Perk	Titusville
	Crawfordville	Graceville	Key West	Rulberry	Pompano Beach	Trenten
teu	Creecent City	Grand Ridge	Keystane Beights	Munson	Pence De Lean	Trillaceaches
le Clade	Crestyles	Green Cove Sps	Kingsley Lake	Ryakta	Ponte Vedra Seach.	Tyrodell AFR
levies	Cross City	Greensboro	Kinalame	Beoles	Port Charlette	Umstille
erty Hills	Crystal Biver	Greenville	Le Belle	Bou Port Bichey	Port St Jos	Volperaise
Pine	Dade City	Greenwood	Lady Lake	New Smyrne Beach	Port St Lucie	Venice
untstein	Daytone Beach	Gretne	Loke Buene Vista	Benberry	Punta Gordo	Vernon
ce Grande	Debery	Greveland	Lake Butler	Borth Cape Corel	Quincy	Vere Seech
ce Baton	Deerfield Beach	Gulf Breeze	Lake City	Borth Dade	Ralford	Walda
ni for	Defuniek Springs	Heines City	Lake Placid	Borth Fort Myers	Ready Creek	Wolnet Bill
nite terines	Deland	Bestings	Lake Males	Borth Key Large	Remolds #111	Vauctule
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enford	Porting Perk	Billiard	Lee	Ocala	St. Petersburg	West Kinsings
letei	Purnellan	take tourd	Locaburg	Oteochobee	Salt Springs	West Palm Beach.
-	East Grange	Holley Meverre	Lohigh Acres	Oklamba	Sen Antonio	Westville
	Lastpoint	Hollywood	Live Cok	Old Imp	Sanderson	Venebitchke
estaville	Eau Gallie	Hometend	Lynn Beven	Orange City	Senford	White Springs
mel	Englawood	Homosessa Springs.	turevitte	Orange Park	Sanibel-Captive	Videod
abnell	Eustle	Bosford	HacClerney	Orange Springs	Santa Rose Beach	Villieten
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pe Caret	florebone	Indian Lake	Merce Island	Palokee	Sebring	Winter Berk
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ide. Koys	forest		Neriame	Polotko	Shellmor	Tanksetown
intury		Interlachen	Resville	Pelm Coest	Silver Sps.Shores	Youngstown-fount
	ft.George	Inverness	Meyo	Palmetto	Sneeds	Yulee
et tahoochee	ft.Lauderdale	lelemorade	McIntoch	Panaces	Sapchappy	Zephyrhills

** APPENDIX E **

** GLOSSARY **

ACCESS CODE: The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-10XX.

BYPASS: Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER: An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

CENTRAL OFFICE: A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE: The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange servive.

COMMISSION: The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY: These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Communication.

DEDICATED FACILITY: The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

FORM PSC/CMU 31 (11/91)

EXCHANGE: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE: A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED: An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES: A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS: General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B: Trunk side connections without equal digit or code dialing.

Feature Group C: Trunk side connections presently serving AT&T-C.

Feature Group D: Equal trunk access with subscription.

INTEREXCHANGE COMPANY: means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL: A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL: A telephone call originating and terminating within the same central office unit or entity.

FORM PSC/CMU 31 (11/91)

INTRASTATE COMMUNICATIONS: The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE: Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA: LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY (LEC): Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN: An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE: A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER: A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY: Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

POINT OF PRESENCE (POP): Bell-coined term which designates the actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE: Individual line service or party line service.

RESELLER: An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

BUBSCRIBER, CUSTOMER: These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE: The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER: Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK: A communication channel between central office units or entities, or private branch exchanges.

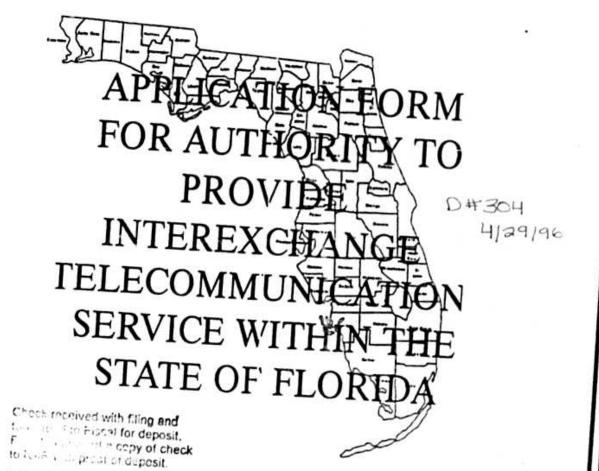
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FOR AUTHO TO PROVID D#304 INTEREXCHAN 4/29/96 **TELECOMMUNIC** SERVICE WITHIN STATE OF FLORY

Check received with filing and for areas to Fiscal for deposit. F. copy of check

to tenti mate proof of a

Å	ZENEX LONG DISTANCE, INC. 3705 W. MEMORIAL RD., STE. 101 Z OKLAHOMA CITY, OK. 73134	2004
MENS	PAY TO THE State of Florida	4/24/96s 250°=
ВОАТ	Two hundred titly 4 100 mg 0 mg	SIGNATURES REQUIRED
	THIS CHECK IS DELIMENED FOR PAYMENT ON THE ACCOUNTS LISTED.	ALOUY



Initials of person who forwarded check:

State of Florida

Commissioners: SUSAN F. CLARK, CHAIRMAN J. TERRY DEASON JULIA L. JOHNSON DIANE K. KIESLING JOE GARCIA



DIVISION OF RECORDS & REPORTING BLANCA S. BAYÓ DIRECTOR (904) 413-6770

Public Service Commission

April 26, 1996

Mr. David W. Aduddell c/o Zenex Long Distance, Inc. 3705 West Memorial, Suite 101-Z Oklahoma City, Oklahoma 73134

Re: Docket No. 960536-TI

Dear Mr. Aduddell:

This will acknowledge receipt of an application for certificate to provide interexchange telecommunications service by Zenex Long Distance, Inc., which was filed in this office on April 26, 1996 and assigned the above-referenced docket number. Appropriate staff members will be advised.

A tentative schedule of events in your docket (referred to as a Case Assignment and Scheduling Record or CASR) should be available, upon request, ten (10) working days after establishment of the docket. You may contact the Records Section at (904) 413-6770 or by fax at (904) 413-7118 to request that a copy of the case schedule be faxed or mailed to you. The schedule of events provides you with an opportunity to anticipate completion stages of work in the docket. These dates are subject to change; therefore, you may wish to call the Records Section periodically to obtain revised schedules for your docket. For firm dates of he trings or other activities, please look to the Commission's official notices and orders. You can also obtain information on your docket by accessing the PSC HomePage on the Internet, at http://www.state.fl.us/psc/.

Sincerely,

Matilda A. Sanders

Sinlen

Senior Clerk