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May 6, 1996

* NEW YORK BAR ONLY
** VIRGINIA BAR ONLY
*** PENNSYLVANIA BAR ONLY

VIA OVERNIGHT MAIL

Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard, Gunter Building
Tallahassee, Florida 32399-0850

**Re: Application of International Services Network, Inc.
for Certificate of Public Convenience and Necessity**

Dear Chief Clerk:

960572-TI

Transmitted herewith for filing on behalf of International Services Network, Inc. ("ISN") are an original and twelve copies of its application for a certificate of public convenience and necessity, on Form PSC/CMU 31, and a proposed tariff. As ISN is eager to commence its Florida intrastate operations as expeditiously as possible, prompt processing of this application and tariff is hereby requested.

So that we may have proof of this filing, please date-stamp the extra copy of this letter, and return it in the self-addressed, stamped envelope provided.

A check in the amount of two hundred fifty dollars (\$250.00), in payment of the filing fee, is enclosed.

Check received with filing and
forwarded to Fiscal for deposit.
Fiscal to forward a copy of check
to FAR with proof of deposit.

Initials of person who forwarded check:

DOCUMENT NUMBER-DATE

05106 MAY-7 88


FPSC-RECORDS/REPORTING

96 MAY -7 PM 9 21

Florida Public Service Commission
May 6, 1996
Page 2

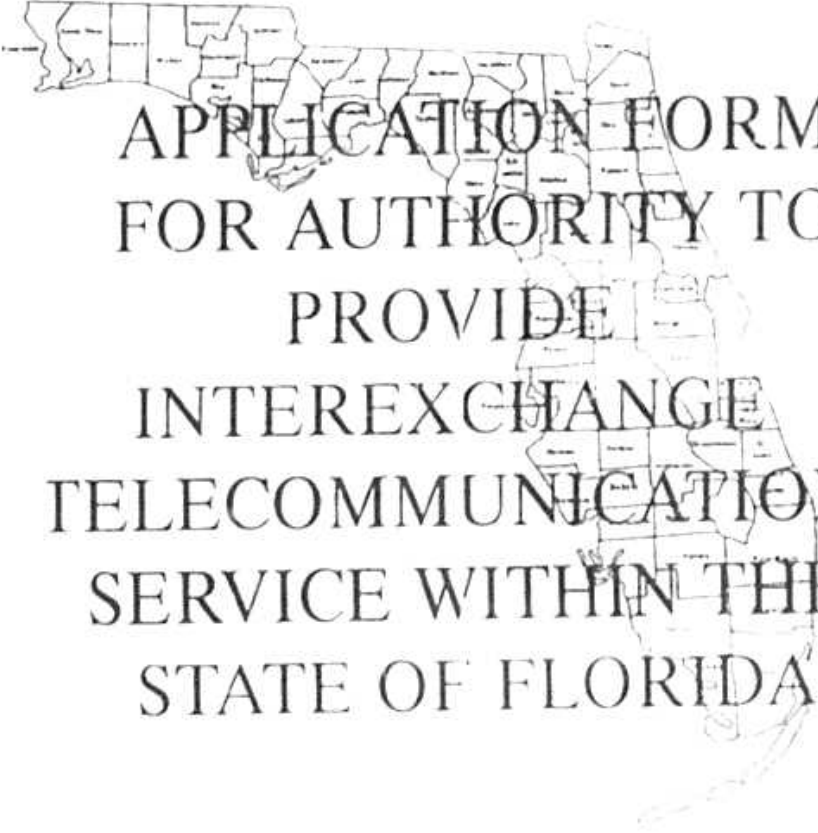
If there are any questions, kindly communicate directly with the undersigned counsel at
(202) 939-7900.

Respectfully submitted,



Terri B. Natoli
Mitchell F. Brecher
Counsel for International Services Network, Inc.

ORIGINAL
FILE COPY



APPLICATION FORM
FOR AUTHORITY TO
PROVIDE
INTEREXCHANGE
TELECOMMUNICATION
SERVICE WITHIN THE
STATE OF FLORIDA

DOCUMENT NUMBER-DATE

05106 MAY-78

FPSC-RECORDS/REPORTING

**** FLORIDA PUBLIC SERVICE COMMISSION ***

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

APPLICATION FORM
for
AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6600

- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6251

1. This is an application for (check one):
- Original Authority** (New company).
 - Approval of Transfer** (To another certificated company).
 - Approval of Assignment of existing certificate** (To an uncertificated company).
 - Approval for transfer of control** (To another certificated company).

2. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

INTERNATIONAL SERVICES NETWORK, INC.

4. Name under which the applicant will do business (fictitious name, etc.):

N/A

5. National address (including street name & number, post office box, city, state and zip code).

4770 Biscayne Boulevard

6. Florida address (including street name & number, post office box, city, state and zip code):

Suite 880, Miami, Florida 33137

See #5 above

7. Structure of organization:

Individual Corporation
 Foreign Corporation Foreign Partnership
 General Partnership Limited Partnership
 Other.

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

N/A

- (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

- (b) Indicate if the individual or any of the partners have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

(a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida. See Attachment 1

Corporate charter number: P95000077517

(b) Name and address of the company's Florida registered agent.

Applicant is a Florida Corporation

(c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

N/A

Fictitious name registration number:

(c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been: N/A

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings:

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

Terri B. Natoli (202) 459-25

(a) The application; Mitchell F. Brecher
Flerschman & Walsh L.L.P. 1400 16th St. Wash, DC 20036

(b) Official Point of Contact for the ongoing operations of the company; Jonathan Lieberman, President
International Services Network, Inc. Suite 880

(c) Tariff; 4770 Biscayne Boulevard Miami, Florida 33147

Same as 10(b)

(d) Complaints/Inquiries from customers;

Same as 10(b)

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

None

(b) Has applications pending to be certificated as an interexchange carrier.

None

(c) Is certificated to operate as an interexchange carrier.

None

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

12. What services will the applicant offer to other certificated telephone companies:

- () Facilities. ^{None} () Operators.
() Billing and Collection. () Sales.
() Maintenance.
() Other: _____

13. Do you have a marketing program?

Yes.

14. Will your marketing program:
- Pay commissions?
 - Offer sales franchises?
 - Offer multi-level sales incentives?
 - Offer other sales incentives?
15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).
- Applicant will pay commissions to agents and distributors.
16. Who will receive the bills for your service (check all that apply)?
- Residential customers.
 - Business customers.
 - PATS providers.
 - PATS station end users.
 - Hotels & motels.
 - Hotel & motel guests.
 - Universities.
 - Other dormitory resident.
 - Other (specify): Any Subscriber.
17. Please provide the following (if applicable):

(a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

Yes.

(b) Name and address of the firm who will bill for your service.

Applicant is in process of determining whether it will bill for its services directly or rely on the billing services of companies such as OAN or the LEC.

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

A. Financial capability.

See Exhibit A

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements, including:

1. the balance sheet
2. income statement
3. statement of retained earnings for the most recent 3 years.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability.

See Exhibit B

C. Technical capability.

See Exhibit C

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Exhibit C

20. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

WATS type service (Bulk or volume discount)
 Method of access is via dedicated facilities
 Method of access is via switched facilities

Private Line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

Travel Service

- Method of access is 950
 Method of access is 800

900 service

Operator Services

- Available to presubscribed customers
 Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.
 Available to inmates

Services included are:

- Station assistance
 Person to Person assistance
 Directory assistance
 Operator verify and interrupt
 Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).
"1+" "1+800"

22. **Other:** 1 + Access number or Authorization code; Number to be reached

Applicant may offer pre-paid calling card in the future. It will not offer this service initially therefore it has not been included in the proposed tariff. At such time as this service is to be offered, applicant will amend its tariff to include this service.

** APPLICANT ACKNOWLEDGEMENT STATEMENT **

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.
Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL:


Signature

4/8/96
Date

Jonathan Lieberman

President

Title

573-5100
(305) 597-4587
Telephone No.

**** APPENDIX A ****

CERTIFICATE TRANSFER STATEMENT

N/A

I, (TYPE NAME) _____,
(TITLE) _____, of (NAME OF COMPANY)
_____, and current
holder of certificate number _____, have reviewed
this application and join in the petitioner's request for a
transfer of the above-mention certificate.

UTILITY OFFICIAL:

Signature

Date

Title

Telephone No.

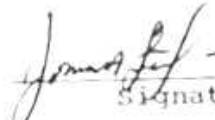
•• APPENDIX D ••

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

UTILITY OFFICIAL:



Signature
Jonathan Lieberman

President

Title

4/8/96

Date

513-5500
(305) ~~957-9587~~

Telephone No.

•• APPENDIX C ••

INTRASTATE NETWORK

1. **POP:** Addresses where located, and indicate if owned or leased. **Owned by an Affiliated Company**

1) 2300N.W. 89th Place
Miami, Florida 33172

3)

4)

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased

NACT-120LCX

1) 2300 N.W. 89th Place
Miami, Florida 33172

(Owned by an Affiliated Company)

3)

4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1) <u>POP-to-POP</u>	<u>TYPE</u>	<u>OWNERSHIP</u>
2) Microwave, Fiber, or Satellite	Leased	Facilities-Based or Resale Carriers From whom service is obtained.

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

All Exchanges

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

Since Applicant will be reselling service provided by other Facilities-based carriers which are certificated by the FPSC and required to comply with EAEA requirements contained in Rule 25-24.47(4)(a), Applicant's service will necessarily be in compliance.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not () previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?

N/A

- b) If the services are not currently offered, when were they discontinued?

N/A

UTILITY OFFICIAL:


Signature

4/8/96
Date

Jonathan Lieberman

President

Title

573-5300
(305) 597-9587
Telephone No.

**** APPENDIX D ****

FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

**** FLORIDA EAS FOR MAJOR EXCHANGES ****

<u>Extended Service Area</u>	<u>with</u>	<u>These Exchanges</u>
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon,

Forest Lady Lake (B21),
McIntosh, Oklawaha,
Orange Springs, Salt Springs and
Silver Springs Shores.

DAYTONA BEACH: New Smyrna Beach.

TAMPA: Central None
East Plant City
North Zephyrhills
South Palmetto
West Clearwater

CLEARWATER: St. Petersburg, Tampa-West and
Tarpon Springs.

ST. PETERSBURG: Clearwater.

LAKELAND: Bartow, Mulberry, Plant City,
Polk City and Winter Haven.

ORLANDO: Apopka, East Orange, Lake Buena
Vista, Oviedo, Windermere,
Winter Garden,
Winter Park, Montverde, Reedy
Creek, and Oviedo-Winter
Springs.

WINTER PARK: Apopka, East Orange, Lake Buena Vista,
Orlando, Oviedo, Sanford, Windermere,
Winter Garden, Oviedo-Winter Springs
Reedy Creek, Geneva and Montverde.

TITUSVILLE: Cocoa and Cocoa Beach.

COCOA: Cocoa Beach, Eau Gallie,
Melbourne and Titusville.

MELBOURNE: Cocoa, Cocoa Beach, Eau Gallie
and Sebastian.

SARASOTA: Bradenton, Myakka and Venice.

FT. MYERS: Cape Coral, Ft. Myers Beach, North Cape
Coral, North Ft. Myers, Pine Island, Lehigh
Acres and Sanibel-Captiva Islands.

NAPLES: Marco Island and North Naples.

WEST PALM BEACH: Boynton Beach and Jupiter.

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-
24.480(2).

POMPANO BEACH:

Boca Raton, Coral Springs,
Deerfield Beach and Ft.
Lauderdale.

FT. LAUDERDALE:

Coral Springs, Deerfield Beach,
Hollywood and Pompano Beach.

HOLLYWOOD:

Ft. Lauderdale and North Dade.

NORTH DADE:

Hollywood, Miami and Perrine.

MIAMI:

Homestead, North Dade and
Perrine

**** APPENDIX E ****

**** GLOSSARY ****

ACCESS CODE: The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.

BYPASS: Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER: An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

CENTRAL OFFICE: A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE: The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION: The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY: These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY: The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

EXCHANGE: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE: A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED: An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES: A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS: General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B: Trunk side connections without equal digit or code dialing.

Feature Group C: Trunk side connections presently serving AT&T-C.

Feature Group D: Equal trunk access with subscription.

INTEREXCHANGE COMPANY: means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL: A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL: A telephone call originating and terminating within the same central office unit or entity.

INTRASTATE COMMUNICATIONS: The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE: Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA: LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY (LEC): Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN: An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE: A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER: A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY: Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

POINT OF PRESENCE (POP): Bell-coined term which designates the

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473, and 25-24.480(2).

actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE: Individual line service or party line service.

RESELLER: An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

SUBSCRIBER, CUSTOMER: These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE: The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER: Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK: A communication channel between central office units or entities, or private branch exchanges.

ATTACHMENTS:

- A - CERTIFICATE TRANSFER STATEMENT
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C - INTRASTATE NETWORK
- D - FLORIDA TELEPHONE EXCHANGES and EAS ROUTES
- E - GLOSSARY

ATTACHMENT 1
ARTICLES OF INCORPORATION

39079

State of Florida



Department of State

I certify the attached is a true and correct copy of the Articles of Incorporation of INTERNATIONAL SERVICES NETWORK, INC., a Florida corporation, filed on October 9, 1995, as shown by the records of this office.

The document number of this corporation is P95000077517.

Given under my hand and the
Great Seal of the State of Florida,
at Tallahassee, the Capital, this the
Tenth day of October, 1995



CR2E022 (1-95)

Sandra B. Northam
Secretary of State

ARTICLES OF INCORPORATION
OF
INTERNATIONAL SERVICES NETWORK,

95 OCT -9 PM 1:22
FILED
SECRETARY OF STATE
TALLAHASSEE, FLORIDA

I - NAME AND ADDRESS

The name of this corporation is International Services Network, Inc. The address of the principal office and the mailing address of this corporation is 1521 Alton Road, Suite 109, Miami Beach, Florida 33139.

II - PURPOSE

This corporation is organized for the purpose of transacting any and all lawful business.

III - CAPITAL STOCK

The aggregate number of shares which this corporation shall have authority to issue is Two Million (2,000,000) shares of common stock, all of which are to have a par value of One Cent (\$.01) per share. The Board of Directors shall fix the consideration to be received for each share. Such consideration shall consist of any tangible or intangible property or benefit to this corporation, including cash, promissory notes, services performed or written promises to perform services and shall have a value, in the judgment of the directors, equivalent to or greater than the full par value of the shares.

IV - PREEMPTIVE RIGHTS

Every shareholder, upon the sale for cash of any unissued or treasury shares of this corporation of the same kind, class or series as that which he already holds, shall have the right to purchase his prorata share thereof (as nearly as may be done without issuance of fractional shares) at the price at which it is offered to others.

V - INITIAL REGISTERED
OFFICE AND AGENT

The street address of the initial registered office of this corporation and the name of the initial registered agent of this corporation at such office is:

<u>Name</u>	<u>Address</u>
Jonathan Lieberman	International Services Network, Inc. 1521 Alton Road, Suite 109 Miami Beach, Florida 33139

VI - COMMENCEMENT

This corporation shall commence on the date on which these Articles of Incorporation are filed with the Secretary of State.

VII - INITIAL BOARD OF DIRECTORS

The initial Board of Directors of this corporation shall be comprised of one person. The number of directors may be either increased or decreased from time to time as provided for in the Bylaws of this corporation, but shall never be less than one. The names and addresses of the members of the initial Board of Directors of this corporation are:

<u>Name</u>	<u>Address</u>
Jonathan Lieberman	International Services Network, Inc. 1521 Alton Road, Suite 109 Miami Beach, Florida 33139

VIII - INCORPORATOR

The name and address of the person signing these Articles of Incorporation as incorporator is:

<u>Name</u>	<u>Address</u>
Jonathan Lieberman	International Services Network, Inc. 1521 Alton Road, Suite 109 Miami Beach, Florida 33139

IX - BYLAWS

The power to alter, amend or repeal the Bylaws shall be vested in each of the Board of Directors and the shareholders of this corporation.

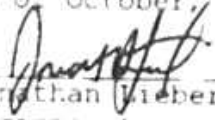
X - INDEMNIFICATION

This corporation shall indemnify any officer or director, or any former officer or director of this corporation, to the fullest extent permitted by law.

XI - AMENDMENT

This corporation reserves to its shareholders the right to amend or repeal any provisions now or hereafter contained in the Articles of Incorporation. Any rights which these Articles may confer upon this corporation may be modified or cancelled by a vote of the shareholders to amend or repeal said Articles.

IN WITNESS WHEREOF, the undersigned has executed these Articles of Incorporation this 5th day of October, 1995.


Jonathan Lieberman,
Incorporator

ACCEPTANCE OF APPOINTMENT
OF
REGISTERED AGENT

I hereby accept the appointment as registered agent contained in the foregoing Articles of Incorporation and state that I am familiar with and accept the obligations of Section 607.011, of the Florida Statutes.



Jonathan Lieberman,
Registered Agent

EXHIBIT A
FINANCIAL QUALIFICATIONS

39079

A. Financial Capability

Attached hereto as Exhibit A is a copy of ISN's Balance Sheet for the period ending December 31, 1995. (ISN, as a corporate entity, was created in October, 1995, therefore, a retained earnings statement for a three year period is not available.) Moreover, an income statement is not available as the Company is awaiting Florida certification to begin operations. ISN does not have audited financial statements. As a result, the financial statements provided herein have been signed as required by Mr. Jonathan Lieberman, President and Marcus Shively, who serves as its chief financial officer. Through these signatures, ISN affirms that these financial statements are true and correct.

International Services Network, Inc
Balance Sheet
December 31, 1995

ASSETS

Current Assets		
Cash - Main Operating Account	\$	55,323.69
Total Current Assets		55,323.69
Property and Equipment		
Total Property and Equipment		0.00
Other Assets		
Interco - Networld		61,500.00
Total Other Assets		61,500.00
Total Assets	\$	116,823.69

LIABILITIES AND CAPITAL

Current Liabilities		
Total Current Liabilities		0.00
Long-Term Liabilities		
Interco - DCS	\$	117,000.00
Total Long-Term Liabilities		117,000.00
Total Liabilities		117,000.00
Capital		
Net Income		<176.31>
Total Capital		<176.31>
Total Liabilities & Capital	\$	116,823.69

James A. [Signature] President
John H. [Signature] CEO

EXHIBIT B
MANAGERIAL AND TECHNICAL QUALIFICATIONS

39079

B. Managerial and Technical Capability

ISN has an experienced and effective management team with several years of experience in the telecommunications and management. It will maintain a highly qualified staff of customer service representatives, accessible by an 800 number, to answer any questions about its service.

The resumes of ISN's key staff, reflecting their managerial and technical expertise, are attached.

ISN has the technical capability to provide its service through its switch, shared with its affiliated company, Network Communications, Inc., that will be interconnected with the interexchange transmission facilities of ISN's underlying carriers. All back office functions, including line provisioning and billing will be performed by ISN.

JONATHAN A. LIEBERMAN

442 W. 30th Street
Miami Beach, Florida 33140

PROFESSIONAL EXPERIENCE

ENTRA COMMUNICATIONS, Miami, FL

April 1993-Present

President & Chief Executive Officer

Co-founder of international long distance telephone company that generated revenues of approximately \$1 million during first full year of business. Responsible for all aspects of the business, including sales and marketing, financial, operational and legal matters. Instrumental in the creation and implementation of the company's strategic plan, sales and marketing plan, and the training and management of the company's sales distribution network. In addition to overseeing the day-to-day activities of the company, responsibilities also include the handling of investor relations. With respect to legal matters, responsibilities include the negotiation of carrier and agent contracts and interface with outside counsel on investment and regulatory matters.

SWERDLOW LINK PARTNERS, Hollywood, FL

September 1992-January 1993

Affiliated with company involved in import/export and representation of investors in Latin America seeking American franchises. Led company's marketing and development efforts to establish new distribution channels for products in Guatemala and to seek partners for joint venture ownership of chain of American fast food franchises.

MERSHON, SAWYER, JOHNSTON, DUNWODY & COLE, Miami, FL

October 1988-February 1992

Associate Attorney

Practiced corporate law, with experience in litigation, international, securities and labor law. Represented clients involved in start-up and emerging growth businesses. Participated in all phases of corporate acquisitions, sales and mergers, including stock and asset transactions. Worked on drafting of firm's marketing plan to develop international law practice and participated in business development efforts.

ST. JOHNS BEVERAGE DISTRIBUTORS, Gainesville, FL

August 1983-May 1985

Sales and Marketing Representative

Campus representative for large regional beverage distributor. Involved in development of new product lines and distribution channels on the University of Florida campus.

EDUCATION

UNIVERSITY OF MIAMI SCHOOL OF LAW, Miami, FL

Juris Doctor, May 1988

Honors and Activities: Associate Editor, *Inter-American Law Review*; Editorial Board, *Entertainment and Sports Law Journal*; Quarterfinalist in Moot Court Competition and Best Brief; *Banking and Business Law Society*.

UNIVERSITY OF FLORIDA, Gainesville, FL

B.S., Advertising, May 1985

Major: Advertising in School of Journalism and Communications. Led numerous advertising and marketing projects, including development of comprehensive marketing campaign for Fortune 500 company. Courses included Advertising; Corporate Marketing; Public Relations; Media Law; Advanced Copywriting; Direct Marketing; Marketing Campaigns; Business Development.

COMPUTER KNOWLEDGE

Spreadsheet:

Lotus 1-2-3, Excel

Graphics:

Corel Draw, Harvard Graphics, CricketGraph, PowerPoint

Wordprocessing:

WordPerfect, Microsoft Word, MacWrite

Marcus H. Shiveley
10824 Tea Olive Lane
Boca Raton, FL 33498

(407) 483-3754 phone
(407) 483-2339 fax

Professional

Highlights

- Certified Public Accountant (Ohio - non-practicing)
 - Over six years in public accounting with Arthur Andersen & Co
 - Heavy experience in SEC reporting, including all periodic filings and registration statements
 - Led negotiation, due diligence and closing of numerous acquisitions in a public reporting environment since 1989
 - Participated in negotiating and closing public and private equity and debt capital raisings
 - Skilled in information systems, particularly business application personal computer software
-

*Corporate
Profile:*

July, 1995 to Present

FOCS Incorporated - - President

Location Boca Raton, FL

Industry Consulting Services

Serve privately and publicly - held corporations as a strategic and tactical advisor on financial and operational issues and concerns Led negotiation and closing of private placements Developed business strategies and plans Led negotiations with key suppliers and customers Created and instituted employee job description and evaluation programs Installed and implemented financial reporting systems Expert in formal and informal liquidations and reorganizations Principal industries served include telecommunications, internet technologies, manufacturing and service businesses

July, 1993 to July 1995

Sports/Leisure, Inc - - Vice President, Chief Financial Officer

Softouch Company Inc. - - Executive Vice President

Location Boca Raton, FL

Industry Apparel manufacturing, printing and distribution

Annual revenues Current run rate of \$12 million

Public Listing NASDAQ OTC, SPLF

Prepare all public filings, manage accounting functions and daily cash management for two operating subsidiaries and parent holding company Administer annual external audit Prepare and maintain corporate financial budgeting models Primary responsibility for negotiating, closing and maintenance of \$7 million asset based credit facility Led negotiation, due diligence and closing for acquisition of \$12 million annual revenue sportswear printer/distributor Serve as corporate secretary

Responsible for all operations (including cut and sew operations) at Softouch (SPLF's wholly-owned subsidiary) excluding sales and marketing through its spin-off in January 1995 Led right sizing effort which reduced average monthly operating costs from \$375,000 to \$120,000 Managed orderly liquidation of inventories from \$4.4 million to \$1.3 million while maintaining asset based availability formula and overall credit relationship Prepared and maintained financial budget model

August 1990 to July 1993

UNIQUEST Incorporated - - Vice President Finance

Location Jacksonville, FL

Industry Application software technologies for consumer-related businesses

Annual revenue at departure Run rate of \$45 million

Public Listing NASDAQ Small Cap Market, UQST

Employment opportunity resulted from acquisition of CheckRobot, Inc (previous employer) by UNIQUEST in September 1992. Participated in the negotiation, due diligence and closing of the acquisition of four (4) software technology companies. Participated in negotiating and closing \$5 million in Regulation S equity financing and \$10 million in private equity placements. Prepared all public filings, managed accounting and financial reporting functions. Administered annual external audit. Prepared and maintained corporate financial budgeting models. Served as corporate secretary and investor relations contact.

CheckRobot Inc. - - Chief Financial Officer

Location: Deerfield Beach, FL.

Industry: Automated checkout technology targeted to the grocery industry.

Annual revenues when acquired: \$2 million (development stage start up).

Public Listing: NASDAQ Small Cap Market, CKRB.

Prepared all public filings, managed accounting and financial reporting functions. Served as corporate secretary and investor relations contact. Administered annual external audit. Prepared and maintained corporate financial budgeting models. Participated in negotiation and closing of sale of company to UNIQUEST Incorporated.

March, 1989 to August, 1990

DWG Corp. - - Senior Corporate Accounting Manager

Location: Miami, FL.

Industry: Fortune 500 holding company with interests in textile, service, restaurant, beverage and energy industries.

Annual revenues at departure: Approximately \$1.5 billion.

Public Listing: AMEX, DWG.

Initial professional position upon relocation to Florida. Directly prepared or participated in preparation of all public periodic reporting for parent holding company and four (4) of its publicly-held subsidiaries or affiliates. Primary responsibility for accounting consolidation of corporate operations totaling nine separate entities with varying degrees of ownership. Because of varying year ends for the public entities, public filings were generated virtually every month. Administered annual external audits. Managed corporate common cost allocation function and captive leasing company. Heavy participation in litigation support due to hostile tender offer for parent company. Prepared Board of Director presentations for financial officers and participated in Board meetings.

June, 1986 to January, 1989

Cottingham Paper Co. - - Chief Operating Officer

Location: Columbus, OH.

Industry: Industrial paper and food service products distribution.

Annual revenues at departure: Approximately \$11 million.

Initial professional position upon decision to leave public accounting. Responsible for all internal financial reporting and budgeting. Oversight management of all department functions (distribution, finance, customer service, information systems, credit collections, purchasing) with the exception of sales. Negotiated and closed \$2 million credit facility. Left company as a result of decision to relocate to Florida.

June, 1980 - June, 1986

Arthur Andersen & Co. - - Manager, Closely-Held Business

Location: Columbus, OH.

Industry: Public Accounting.

Marcus H. Shiveley

(407) 483-3754 phone

Initial professional position upon college graduation - Managed audit engagements in a variety of industries with primary emphasis on retail, construction and technology - Served as lead audit senior on the worldwide audit engagement of The Limited, Inc - Accelerated promotion to both senior and manager

Personal:

- Graduated cum laud with BA in Accounting, Bowling Green State University, June, 1980
 - Married, son Bernhard born 6/18/95
 - Enjoy golf and other recreational and spectator sports
 - Good health
-

References and Salary History available on request

Biography of Neil J. Scranton

Neil J. Scranton, Engineer. Neil joined International Services Network, Inc. (ISN) in June, 1995, as the company's lead systems developer and programmer. Neil is responsible for ISN's overall switching and system operation, as well as development and implementation of new telecom applications. Neil has held a number of positions in the telecommunications industry, including most recently, with Digital Communications Services, Inc. (DCS), an international long distance provider based in Raritan, New Jersey. Prior to his tenure with DCS, Neil was lead telecom engineer with American Communication and Consulting (ACC), based in Philadelphia, Pennsylvania. At ACC, Neil was responsible for the custom software development of applications for 1 + long distance, calling card, international callback, debit cards and ISDN services. Neil is a 1976 graduate of La Salle College, where he obtained a Bachelor of Arts in English Literature.

CHECK SHEET

Sheets 1 through 23 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original

ISSUED: May 6, 1996

EFFECTIVE:

ISSUED BY:

Jonathan Lieberman
President
4770 Biscayne Boulevard
Suite 880
Miami, Florida 33137

TABLE OF CONTENTS

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Section 2: Rules and Regulations	9
Section 3: Description of Service	16
Section 4: Rates	19

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President
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Miami, Florida 33137

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An Increase to A Customer's Bill
- M - Moved from Another Tariff Location
- N - New
- R - Change Resulting In A Reduction to A Customer's Bill
- T - Change in Text or Regulation But No Change In Rate or Charge

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).

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Miami, Florida 33137

- D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on the some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

1.1. Access Line

An arrangement which connects the calling customer's location to an ISN network switching center or a switching center of one of ISN's underlying carriers.

1.2. Authorization Code

A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

1.3. Called Station

Denotes the terminating point of a call (i.e., the called telephone number).

1.4. Company or Carrier

International Services Network, Inc. ("ISN").

1.5. Customer

The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and for compliance with the Company's tariff regulations.

1.6. Day

From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

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1.7. End User

A person initiating an intrastate telephone call using the services of the Company.

1.8. Evening

From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

1.9. LATA - (Local Access and Transport Area)

A geographic area established as required by the Modified Final Judgment entered in United States v. Western Electric Co., Inc., 552 F. Supp. 131 (D.D.C. 1982), within which a local exchange telephone company provides communication services.

1.10. LEC - Local exchange telephone company.

1.11. Night/Weekend

From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

1.12. Underlying Carrier

A provider of interexchange telecommunication services from whom International Services Network, Inc. acquires services which it resells to its customers.

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Miami, Florida 33137

SECTION 2 - RULES AND REGULATIONS

2.1. Undertaking of International Services Network, Inc.

International Services Network, Inc. provides long distance services.

ISN installs, operates and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the ISN network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2. Limitations

- 2.2.1. Certain operator functions are referred to a local exchange operator.
- 2.2.2. Service is offered subject to the availability of facilities and the provisions of this tariff.
- 2.2.3. ISN reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer or end user is using service in violation of the law or the provisions of this tariff.

2.3. Connection Fees

The Company does not charge a connection fee to provide service.

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President
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Miami, Florida 33137

2.4. Liabilities of the Company

- 2.4.1. ISN's liability for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in the transmission occurring in the course of furnishing service, channels or other facilities, and not caused by the negligence of the customers, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the customer for the period of service during which such mistakes, omissions, interruptions, delays, errors or defects in the transmission occur. For the purposes of computing such amount, a month is considered to have thirty (30) days.
- 2.4.2. In no event will carrier be responsible for consequential damages or lost profits suffered by a customer or end user as a result of interrupted or unsatisfactory service.
- 2.4.3. Carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service. No agents or employees of other carriers or companies shall be deemed to be agents or employees of carrier.
- 2.4.4. Carrier shall be indemnified and held harmless by the customer or end user against:
- 2.4.4.A. Claims for libel, slander or infringement of copyright arising out of the material, data, information or other content transmitted over carrier's channels or facilities;

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- 2.4.4.B. Patent infringement claims arising from combining or connecting carrier-furnished channels with apparatus and systems of the customer; and
- 2.4.4.C. All other claims arising out of any act or omission of the customer or end user in connection with any service provided by carrier.
- 2.4.5. Carrier is not liable for any act or omission of any other company or companies, including, but not limited to any LEC or underlying carrier furnishing a portion of the service.
- 2.4.6. Carrier does not guarantee or make any warranty with respect to any equipment provided by it where such equipment is used in locations containing an atmosphere which is explosive, prone to fire, dangerous or otherwise unsuitable for such equipment. The customer indemnifies and holds carrier harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of such equipment so used.
- 2.4.7. Carrier is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of services or the attachment of instruments, apparatus and associated wiring furnished by carrier on such customer's premises

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or by the installation or removal thereof, when such defacement of damage is not the result of carrier negligence. No agents or employees of other participating carriers shall be deemed to be agents or employees of carrier without written authorization.

2.5. Responsibilities of the Customer

- 2.5.1. The customer is responsible for taking all necessary legal steps for interconnecting the customer-provided terminal equipment or communications systems with carrier facilities or services. The customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for such interconnection.
- 2.5.2. The customer shall ensure that the equipment and/or system is properly interfaced with carrier facilities or services, that the signals emitted into the carrier network are of the proper mode, bandwidth, power and signal level for the intended use of the customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel or degrade service to other customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, carrier will permit such equipment to be connected with its channels without the use of protective interface devices.
- 2.5.3. If the customer fails to maintain the equipment and/or system properly, with resulting imminent harm to carrier equipment, personnel or the quality of service to other customers, carrier may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and

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safety, carrier may, upon written notice, terminate the customer's service.

2.6. Interruption of Service

- 2.6.1. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.4 herein. It shall be the obligation of the customer or end user to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer or end user shall ascertain that the trouble is not being caused by any action or omission by the customer within his/her control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities.
- 2.6.2. For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.6.3. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.6.4. The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = $A/720 \times B$

"A" - outage time in hours

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"B" - total monthly charge for affected facility

2.6.5. If written notice of a dispute as to charges is not received by the Company within thirty (30) days of the date a bill is issued, such charges shall be deemed to be correct and binding on the customer or end user.

2.7. Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8. Deposits

The Company does not require a deposit from the customer.

2.9. Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.10 Exclusion Requirements for Specific Service

Carrier offers no exclusion for specific services.

2.11 Employee Concessions

Carrier offers no special employee concessions.

2.12. Use of Service

Neither customers nor end users may use the services furnished by the carrier for any unlawful purpose.

ISSUED: May 6, 1996

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Jonathan Lieberman
President
4770 Biscayne Boulevard
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2.13. Customer Billing Inquiries

Any customer who has a question regarding his/her telephone bill may contact International Services Network, Inc. at 4770 Biscayne Boulevard, Suite 880, Miami, Florida 33137.

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ISSUED BY:

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President
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SECTION 3 - DESCRIPTION OF SERVICE3.1. Billing Increments and Rounding

ISN bills for an initial 6 second increment with additional 6 second increments thereafter rounded up to the nearest 6 seconds for ISN Basic, ISN Advantage Services and Dedicated T-1 service. All other services are billed in one minute increments with an initial one minute minimum period rounded up to the nearest minute.

3.2. Timing of Calls

The customer's long distance usage charge is based on actual usage of ISN's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision. When software answer supervision is employed, up to sixty (60) seconds of ring is allowed before it is billed as usage of the network. Chargeable time ends when either party hangs up, thereby releasing the network connection.

3.3. Uncompleted Calls

The Company does not charge customers for calls which are not completed (busy numbers, no answer, etc.).

3.4. Credit and Refunds

All requests for call credits due to bad connection, disconnection, wrong number dialed, etc. shall be made through the Company's business office, at 4770 Biscayne Boulevard, Suite 880, Miami, Florida 33137.

3.5. Calculation of Distance

Usage charges for all mileage sensitive services are based on the airline distance between rate centers associated with the originating and terminating points of the call. For the purpose of determining airline mileage, vertical and

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horizontal grid lines have been established across the United States and Canada. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. This unit is the square root of 0.1, expressed in statute miles. International Services Network, Inc. uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research, Inc. in its NPA-NXX V&H Coordinates Tape and the Exchange Carrier Association's NECA Tariff FCC No. 4.

FORMULA:

$$\sqrt{\frac{(V1-V2)^2 + (H1-H2)^2}{10}}$$

3.6 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods for all Feature Group D services.

3.7 Service Offerings3.7.1 Intrastate Switched Service

ISN will provide long distance services to its customers on a switched basis. These services are initiated by a caller dialing 1+ the area code and called telephone number from a telephone location that is presubscribed to the Company or an underlying carrier or 1+ an access number provided by the Company. ISN offers ISN Basic Service or ISN Advantage Service. Rates for these services will be charged according to the schedules set forth in Section 4.1.

ISSUED: May 6, 1996

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President
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Miami, Florida 33137

3.7.2 Basic Wats Service

ISN's Basic Wats Service is a custom 800 service which permits inward 800 number calling from diverse service areas. Rates for these calls are set forth in Section 4.2.

3.7.3 Travel Card Service

Travel Card Service enables the customer to bill the charges for a call to a company-issued travel calling card. Travel card calls will be charged according to the rates set forth in Section 4.3.

3.7.4 Dedicated T-1 Service

Dedicated T-1 Service is offered via dedicated lines between the customer's premises and the Company's network using dedicated T-1 circuits. The customer's charge for this service consists of a monthly recurring fixed charge and monthly usage charges. There is a 12 month minimum service period for this service. Rates for this service are set forth in Section 4.4.

3.7.5 Volume Discounts

The Company also provides volume discounts based on a customer's total monthly usage of all of ISN's services. The applicable volume discounts are set forth in Section 4.6.

ISSUED: May 6, 1996

EFFECTIVE:

ISSUED BY:

Jonathan Lieberman
President
4770 Biscayne Boulevard
Suite 880
Miami, Florida 33137

SECTION 4 - RATES

4.0 This section sets forth the rates and charges applicable to ISN calls originating and terminating within the State of Florida.

4.1 Rates for Intrastate Switched Service4.1.1 ISN Basic Service*Per Minute Rate

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
.185	.155	.125

* In addition to per minute charges, a monthly maintenance fee of \$10.00 applies to all customers. This fee is waived for the first two months of service. No installation or start-up fee is charged.

4.1.2 ISN Advantage Service*Per Minute Rate

<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
.165	.135	.125

* In addition to per minute charges, a monthly maintenance fee of \$20.00 applies to all customers. This maintenance fee is waived for the first two months of service. No installation or start-up fee is charged.

ISSUED: May 6, 1996

EFFECTIVE:

ISSUED BY:

Jonathan Lieberman
President
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Suite 880
Miami, Florida 33137

4.2 Basic Wats Service

<u>Per Minute Rate</u>		
<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
0.168	0.130	0.130

4.3 ISN Travel Card Service

All Mileage Bands: All time periods of the day

<u>First Minute</u>	<u>Additional Minute</u>
.50	.30

4.4 ISN Dedicated T-1 Service

ISN Monthly Fixed Recurring charge (per T-1): \$250.00

* Minimum Service Period: 12 months

<u>Per Minute Rate</u>		
<u>Day</u>	<u>Evening</u>	<u>Night/Weekend</u>
.125	.105	.095

ISSUED: May 6, 1996

EFFECTIVE:

ISSUED BY:

Jonathan Lieberman
President
4770 Biscayne Boulevard
Suite 880
Miami, Florida 33137

4.5 Additional Charges

In addition to the usage and other charges set forth above, calls which require the assistance of a live or automated operator will incur the following additional charges:

<u>Operator Service Charges</u>	<u>Per Call Charge</u>
Customer Dialed Calling/Credit Card	1.00
Operator Station Call	1.20
Collect Call	1.20
Person-to-Person	2.50
Directory Assistance	.60

4.6 Volume Discounts

A volume discount applies to all calls based on a customer's total monthly bill as follows:

<u>Total Monthly Bill</u>	<u>Discount</u>
\$0.00 --- 4,999.99	0%
\$5,000 -- 9,999.99	5%
\$10,000 - 24,999.99	8%
Over \$25,000	12%

4.7 Late Payment and Returned Check Charges

Interest charges may be assessed based on the maximum lawful rate under Florida law. The Company may assess a charge not to exceed five percent (5%) of the customer's amount due or twenty-five dollars (\$25.00) for each returned check.

ISSUED: May 6, 1996

EFFECTIVE:

ISSUED BY:

Jonathan Lieberman
President
4770 Biscayne Boulevard
Suite 880
Miami, Florida 33137

4.8 Special Promotions

The Company may from time to time offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

4.9 Exemptions and Special Rates

4.9.1 Discounts for Hearing Impaired Customers

Intrastate toll message rates for TDD users, which is communicated using a telecommunications device for the deaf (TDD) by properly certified business establishments or individuals equipped with TDDs for communications with hearing or speech impaired persons, shall be evening and night calls. These discounts shall be offered by all interexchange carriers and LECs.

4.9.2 Operator Assistance and Directory Assistance For Handicapped Persons

Pursuant to Florida Public Service Commission Rules and regulations, ISN will not charge for the first 50 directory assistance calls initiated per billing cycle by handicapped persons. Operator surcharges for handicapped persons will be waived for operator assistance provided to a caller who identifies himself as being handicapped and unable to dial the call because of a handicap.

ISSUED: May 6, 1996

EFFECTIVE:

ISSUED BY:

Jonathan Lieberman
President
4770 Biscayne Boulevard
Suite 880
Miami, Florida 33137

4.9.3 Operation of Telecommunications Relay Service

Intrastate toll calls received from the relay service, each local exchange and interexchange telecommunications company billing a relay call will be discounted by 50 percent of the applicable rate for a voice nonrelay call except that where either party is both hearing and visually impaired, the call will be discounted 60 percent off the applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as credit card surcharge.

36000.1/0904

ISSUED: May 6, 1996

EFFECTIVE:

ISSUED BY:

Jonathan Lieberman
President
4770 Biscayne Boulevard
Suite 880
Miami, Florida 33137

State of Florida

Commissioners:
SUSAN F. CLARK, CHAIRMAN
J. TERRY DEASON
JULIA L. JOHNSON
DIANE K. KIESLING
JOE GARCIA



DIVISION OF RECORDS &
REPORTING
BLANCA S BAYÓ
DIRECTOR
(904) 413-6770

Public Service Commission

May 8, 1996

Ms. Terri B. Natoli
c/o International Services Network, Inc.
Fleischman and Walsh, L.L.P.
1400 Sixteenth Street, N.W.
Washington, D.C. 20036


Docket No. 960572-TI

Dear Ms. Natoli:

This will acknowledge receipt of an application for certificate to provide interexchange telecommunications service by INTERNATIONAL SERVICES NETWORK, INC., which was filed in this office on May 7, 1996 and assigned the above-referenced docket number. Appropriate staff members will be advised.

A tentative schedule of events in your docket (referred to as a Case Assignment and Scheduling Record or CASR) should be available, upon request, ten (10) working days after establishment of the docket. You may contact the Records Section at (904) 413-6770 or by fax at (904) 413-7118 to request that a copy of the case schedule be faxed or mailed to you. The schedule of events provides you with an opportunity to anticipate completion stages of work in the docket. These dates are subject to change; therefore, you may wish to call the Records Section periodically to obtain revised schedules for your docket. For firm dates of hearings or other activities, please look to the Commission's official notices and orders. You can also obtain information on your docket by accessing the PSC HomePage on the Internet, at <http://www.state.fl.us/psc/>.

Sincerely,


Matilda A. Sanders
Commission Deputy Clerk

FLEISCHMAN AND WALSH, L. L. P.

ATTORNEYS AT LAW

A PARTNERSHIP INCLUDING A PROFESSIONAL CORPORATION

AARON I. FLEISCHMAN

FLEISCHMAN AND WALSH, P. C.

- CHARLES S. WALSH
- ARTHUR H. HARDING
- STUART F. FELOSTEIN
- RICHARD RUBIN
- JEFFRY L. HARDIN
- STEPHEN A. BOUCHARD
- R. BRUCE BECKNER
- HOWARD S. SHAPIRO
- CHRISTOPHER G. WOOD
- SETH A. DAVIDSON
- MITCHELL F. BRECHER
- JAMES F. MORIARTY
- MATTHEW D. EMMER
- JILL KLEPPE McCLELLAND
- STEVEN N. TEPLITZ
- PETER T. NOONE
- REGINA R. FAMILIETTI
- MARK G. JOHNSTON*
- TERRI B. NATOLI**
- RHETT D. WORMAN***
- CRAIG A. GILLEY
- MARK F. LARDO
- PETER J. BARRETT

- * NEW YORK BAR ONLY
- ** VIRGINIA BAR ONLY
- *** PENNSYLVANIA BAR ONLY

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1400 SIXTEENTH STREET, N.W.
WASHINGTON, D.C. 20036

(202) 939-7900
FACSIMILE (202) 745-0916
INTERNET fw_law@ciba.net

May 6, 1996

VIA OVERNIGHT MAIL

Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard, Gunter Building
Tallahassee, Florida 32399-0850

Re: Application of International Services Network, Inc.
for Certificate of Public Convenience and Necessity

Dear Chief Clerk:

96 MAY -7 PM 9 21

960572-TI

INTERNATIONAL SERVICES NETWORK, INC.
4770 BISCAYNE BOULEVARD SUITE 600
MIAMI, FL 33137

CITIBANK
CORAL GABLES, FL
83-476/870

111

111

Apr 9, 1996

CHECK NO

DATE

AMOUNT

*****\$250.00

PAY TO THE ORDER OF

Two Hundred Fifty and 0/100 Dollar

FLORIDA PUBLIC SERVICE COMM.
2540 SHUMARD OAK BLVD.
GUNTER BLDG.
TALLAHASSEE, FL 32399-0850

[Signature]
AUTHORIZED SIGNATURE

⑈000111⑈ ⑆067004764⑆ 329066592⑈