

April 8, 1996

Florida Public Service Commission
Division of Administration, Room G 50
101 East Gaines Street
Tallahassee, Florida 32399-0850

Re: Application of Authority to Provide Interexchange Telecommunications Service Within
the State of Florida by TelQuest Communications, Inc.

To Whom It May Concern:

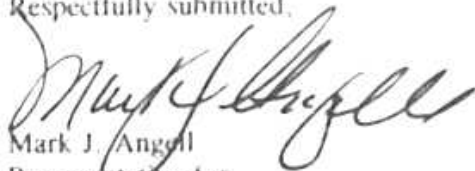
Enclosed is an original and twelve (12) copies of TelQuest Communications, Inc.'s application for authority. The non-refundable application fee is attached to this letter of transmittal. To verify receipt of the application, twelve (12) copies and the application fee please date stamp the enclosed copy of this transmittal letter and remit it in the self addressed envelope.

Any questions regarding the information contained within this application and associated documents please contact the undersigned at the following address and/or telephone number:

Angell & Associates, L.L.P.
Mark J. Angell
13601 Preston Road, Suite 900, West Tower
Dallas, Texas 75240
214-392-2781

Thank you for your assistance concerning this matter and we are looking forward to conducting business in the State of Florida.

Respectfully submitted,



Mark J. Angell
Representative for
TelQuest Communications, Inc.

DOCUMENT NO. DATE

05331 MAY 10 1996

REPORTING

April 8, 1996

Florida Public Service Commission
Division of Administration, Room G-50
101 East Gaines Street
Tallahassee, Florida 32399-0850

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214-392-2781

RECEIVED
ADMINISTRATIVE
MAY 10 1996
10 10 1996

Thank you for your assistance concerning this matter and we are looking forward to conducting business in the State of Florida.

Respectfully submitted



Mark J. Angell
Representative for
TelQuest Communications, Inc.

DOCUMENT NUMBER DATE

05331 MAY 10 96

**** FLORIDA PUBLIC SERVICE COMMISSION ****

**DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION
101 E. Gaines Street
Fletcher Building
Tallahassee, Florida 32399-0866**

4/28/84 - TI

**APPLICATION FORM
for
AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA**

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

**Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
101 East Gaines Street
Tallahassee, Florida 32399-0866
(904) 488-1280**
- E. Once completed, submit the original and twelve (12) copies of this form along with a non-refundable application fee of \$ 250.00 to:

**Florida Public Service Commission
Division of Administration, Room G-50
101 East Gaines Street
Tallahassee, Florida 32399-0850
(904) 488-4733**

RECEIVED
MAY 10 1984
PSC REPORTING

1. This is an application for (check one):
- Original Authority** (New company)
 - Approval of Transfer** (To another certificated company)
 - Approval of Assignment of existing certificate** (To a noncertificated company)
 - Approval for transfer of control** (To another certificate company)
2. Select what type of business your company will be conducting (check all that apply):
- Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
 - Operator Service Provider** - company provides or plans to provide alternative operator services for IXC's; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
 - Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
 - Switchless rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
 - Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
 - Alternative Local Exchange Carrier Provider** - company has or plans to have an alternative method of access for local exchange services. This service will either be provided directly to the end user or through a resell program from an existing certificated Alternative Local Exchange Carrier or existing local Exchange Carrier i.e. GTE or Bell South.

9. If Incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida
Corporate charter number: (See Exhibit A)
- (b) Name and address of the company's Florida registered agent.
N/A
- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.
This will not apply to the applicant
- (d) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
 - (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

None of the officers, directors, or any stockholders have any hand any of the above situations apply to them individually.

- 2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of the company and relationship. If no longer associated with company, give reason why not.

No officer, director, partner or stockholder in any other Florida certificated telephone company.

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application;

Mark J. Angell
Consultant
Angell & Associates
13601 Preston Road
Suite 900, West Tower
Dallas, Texas 75240
PH. (214) 392-2781
FAX (214) 233 7730

10. (Continued)

- (b) Official Point of Contact for the ongoing operations of the company:

Linda Lu Pack
President
TelQuest Communications, Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940
PH. (941) 643-4616
FAX (941) 643-6581

- (c) Tariff:

Mark J. Angell
Consultant
Angell & Associates
13601 Preston Road
Suite 900, West Tower
Dallas, Texas 75240
PH. (214) 392-2781
FAX (214) 233-7730

- (d) Complaints/Inquiries from customers:

Linda Lu Pack
President
TelQuest Communications, Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940
PH. (941) 643-4616
FAX (941) 643-6581

11. List the states in which the applicant:

- (a) Has operated as an interexchange carrier.

None

- (b) Has applications pending to be certificated as an interexchange carrier.

None

- (c) Is certificated to operate as an interexchange carrier.

None

11. (Continued)

- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

The applicant has not been denied authority.

- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

No regulatory penalties have been imposed.

- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

The applicant has not been involved in any civil court proceedings with any of the above mentioned entities.

12. What services will the applicant offer to other certificated telephone companies:

- Facilities. Operators.
 Billing and Collection Sales.
 Maintenance.
 Other: _____

13. Do you have a marketing program?

TelQuest Communications, Corp. utilizes independent sales agents and groups to remarket its services.

14. Will your marketing program:

- Pay commissions?
 Offer sales franchises?
 Offer multi-level sales incentives?
 Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.)

TelQuest Communications, Corp. will pay commission to its independent agents based on collected revenue. The commissions paid are based on the volume of business that is collected each month. The amount of commission paid is as follows:

\$0 - \$25,000 per month	3%
\$25,001 - \$50,000 per month	5%
\$50,001 - \$100,000 per month	7%
\$100,001+ per month	9%

16. Who will receive the bills for your service (Check all that apply)?

- | | |
|--|--|
| <input checked="" type="checkbox"/> Residential customers | <input checked="" type="checkbox"/> Business customers |
| <input checked="" type="checkbox"/> PATS providers | <input checked="" type="checkbox"/> PATS station end users |
| <input checked="" type="checkbox"/> Hotels & motels | <input checked="" type="checkbox"/> Hotel & motel guest |
| <input checked="" type="checkbox"/> Universities | <input checked="" type="checkbox"/> University residents |
| <input checked="" type="checkbox"/> Other: (specify) <u>Debit Card users</u> | |

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

TelQuest Communications, Corp. will bill all its customers and its name will appear on the bill. The customer service number will be on the bill for questions. The customer service number will be provided by the third party billing agent and they will handle all questions from the customers.

- (b) Name and address of the firm who will bill for your services.

Zero Plus Dialing, Inc.
U.S. Billing, Inc.
9311 San Pedro
San Antonio, Texas 78216
1-800-460-1110

18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Exhibit B

19. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates

- Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute

- Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

19. (Continued)

MTS with statewide flat rates per minute (i.e. not distance sensitive)

- Method of access is FGA
- Method of access is FGB
- Method of access is FGD
- Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.)

800 Service (Toll free)

WATS type service (Bulk or volume discount)

- Method of access is via dedicated facilities
- Method of access is via switched facilities

Private Line services (Channel Services)

(For ex. 1.544mbs., DS-3, etc.)

Travel Service

- Method of access is 950
- Method of access is 800

900 service

Operator Services

- Available to presubscribed customers
- Available to non presubscribed customers (for example to patrons of hotels, students in universities, patrons in hospitals).
- Available to inmates

Services included are:

- Station assistance
- Person to Person assistance
- Directory assistance
- Operator verify and interrupt
- Conference Calling

20. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

The end user dial 0+ to obtain the services above and when the Commission approves 0- that method will also be available.

21. Financial:

See Exhibit C

22. Managerial Capabilities:


See Exhibit D

23. Technical:

The applicant will utilize the technical capabilities (network) of the underlying carrier. The technical capabilities that the applicant will utilize are those needed to generate the commission statements to its independent agents. The commission software is in place and has been operating for over two (2) years.

APPLICANT ACKNOWLEDGE STATEMENT

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$ 50.00 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intrastate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$ 250.00 must be submitted with the application.
5. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
6. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
7. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.

Linda Lu Pack 
Typed name and signature of owner
or chief officer.

5-17-96
Date

ATTACHMENTS:

- A - CERTIFICATE TRANSFER STATEMENT
- B - CUSTOMER DEPOSIT AND ADVANCE PAYMENTS
- C - INTRASTATE NETWORK
- D - FLORIDA TELEPHONE EXCHANGES AND EAS ROLLS
- E - GLOSSARY

**** APPENDIX A ****

CERTIFICATE TRANSFER STATEMENT

I, _____ current holder of certificate number _____
have reviewed this application and join in the petitioner's request

Signature of owner or chief
officer of the certificate
holder

President
Title

Date

THIS APPENDIX DOES NOT APPLY TO APPLICANT

** APPENDIX B **

CUSTOMER DEPOSIT AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

Linda Lu Pack 
Typed name and signature of Owner
or Chief officer

President _____

Date 3-19-96

**** APPENDIX C ****

INTRASTATE NETWORK

1. **POP:** Address where located, and indicate if owned or leased.

1) 2)

3) 4)

Not applicable to applicant

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

1) 2)

3) 4)

Not applicable to applicant

3. **TRANSMISSION FACILITIES:** POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

<u>POP-to-POP</u>	<u>TYPE</u>	<u>OWNERSHIP</u>
-------------------	-------------	------------------

1)

2)

Not applicable to applicant

4. **ORIGINATION SERVICE:** Please provide a list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).


5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with EAEA requirements contained in Commission Rule 25 24.471 (4) (a) (copy enclosed).

The underlying carrier that the applicant utilizes will comply with the Commission's Rule 25 24.471 (4) (a) pursuant to their certificate which is on file with the Commission.

6. CURRENT FLORIDA INTRASTATE SERVICES: Applicant has () or has not (X) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

Linda Lu Pack


Typed name and signature of Owner or Chief officer.

President


3-19-96
Date

FLORIDA TELEPHONE EXCHANGES
AND
EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate

In an effort to assist you, attached is a list of major exchanges with which each has extended area service (EAS).

The applicant will provide service in all EAS exchanges.

Linda Lu Pack 

Typed name and signature of Owner or Chief officer

President
Title

3-19-96
Date

Sta



Department of State

I certify the attached is a true and correct copy of the Articles of Incorporation of
TELQUEST COMMUNICATIONS, CORP., a Florida corporation, filed on
October 25, 1994, as shown by the records of this office.

The document number of this corporation is P94000078045.

Given under my hand and the
Great Seal of the State of Florida,
at Tallahassee, the Capital, this the
Twenty-fifth day of October, 1994



Jim Smith

Jim Smith
Secretary of State

CR2EO22 (2-91)

Exhibit B

Tariff

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services and facilities for telecommunications services provided by TelQuest Communications Corp., with principal offices at 2900 14th Street North, Suite 40, Naples, Florida 33940. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: April 8, 1996

Effective: _____

by:

Linda Lu Pack, President
TelQuest Communications Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

CHECK SHEET

Sheets 1 through 29 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	Original
26	Original
27	Original
28	Original
29	Original

Issued: April 8, 1996
by:

Effective: _____

Linda Lu Pack, President
TelQuest Communications Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

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Sheet..... 2

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Abbreviations..... 6

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Regulations..... 8

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Service..... 19

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Rates..... 23

Issued: April 8, 1996
by:

Effective: _____
Linda Lu Pack, President
TelQuest Communications Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In An
Increase to A Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting In A
Reduction to A Customer's Bill
- T - Change In Text or Regulation
But No Change In Rate or Charge

Issued: April 8, 1996
by:

Effective: _____

Linda Lu Pack, President
TelQuest Communications Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet revision on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
 2.1.
 2.1.1.
 2.1.1.A.
 2.1.1.A.1.
 2.1.1.A.1.(a).
 2.1.1.A.1.(a).1
 2.1.1.A.1.(a).1.(i).
 2.1.1.A.1.(a).1.(i).(1).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if there are only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

Issued: April 8, 1996
 by:

Effective: _____

Linda Lu Pack, President
 TelQuest Communications Corp.
 2900 14th Street North, Suite 40
 Naples, Florida 33940

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the consumer's location to a TelQuest Communications Corp. network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - TelQuest Communications Corp.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - TelQuest Communications Corp. recognized holidays are New Year's Day, Christmas Day, July 4, Thanksgiving Day, and Labor Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Aggregator - Any person or entity that, in the ordinary course of its operations, makes its telephones available to the public or to transient users of its premises, for interlata telephone calls placed through the TelQuest Communications Corp. services.

Aggregator Surcharge - A separate charge assessed on each call by TelQuest Communications Corp. on behalf of aggregators.

Automated "0+" Telecommunications Services - Calls wherein the end user dials "0" the called number and chooses to bill the call to a calling card or to the called number (collect call) wherein call placement and recordation of billing information is performed with assistance of a live operator.

Billed Party - The party responsible for payment of charges applicable to interlata calls placed using TelQuest Communications Corp. services.

Issued: April 8, 1996

Effective: _____

by:

Linda Lu Pack, President
TelQuest Communications Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Call Processing System - Customer premise equipment registered with the FCC that handles "0-" and "0+" dialed calls, including recordation of billing information.

Called Station - The terminating point of a call (i.e. the called number).

Called Card - A card assigned by local telephone companies/Interexchange carriers which enables users to bill telephone calls to their telco account.

Collect Call - A payment arrangement whereby the called station is the billed party for calls over Telquest Communications Corp. service.

Person-to-Person - An operator assisted call where the caller specifies a particular person, department, extension, etc., to speak with.

Commission - Florida Public Service Commission.

Consumer - See "End User".

Dialing Calling Card Station To Station Call - A telephone call whereby the end user dials zero, then called station number and the end user's card number; and where the call is completed using Telquest Communications Corp.'s automated facilities.

End User - A consumer who places interlata calls using Telquest Communications Corp.'s services.

FCC - Federal Communication Commission.

Fixed Service Charge - A fee which is applied to "0+/"0-" calls through Telquest Communications Corp.'s services. The amount of this charge depends upon the payment method selected by the end user.

Pay Telephone - A pay station instrument (coin or coinless) registered with the FCC that allows "0+/"0-" dialed calls, including recordation of billing information.

Station - Any location from which long distance calls may be placed or received.

Live Operator "0-" Services - Calls wherein the end user dials "0" and waits for a live operator. The operator will assist the end user in placing collect calls, person-to-person collect calls operator station, and operator dialed surcharge.

Issued: April 8, 1996
by:

Effective: _____

Linda Lu Pack, President
Telquest Communications Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Debit Card - An advance payment card where the payment is reduced by usage.

Operator Dialed Surcharge - In addition to the per minute rates An Operator Surcharge applies to Operator Station and Person-to-Person calls when the Customer has the capability of dialing all the digits necessary to complete a call, but elects to dial the appropriate operator code ("0", "00", or "10479") and request the operator to dial the called station.

The surcharge does not apply to:

Calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on the network.

Call Splashing - Processing a call in a different manner and billing other than the one requested by the end-user.

SECTION 2 - RULES AND REGULATIONS2.1. Undertaking of TelQuest Communications Corp.

TelQuest Communications Corp. services and facilities are furnished for communications originating at specific points within the state of Florida under terms of this tariff.

TelQuest Communications Corp. installs, operates, and maintains the communication service provided hereinunder in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the TelQuest Communications Corp. network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

2.2. Limitations

2.2.1. Service is offered subject to the availability of facilities and the provisions of this Tariff.

Issued: April 8, 1996

Effective: _____

by:

Linda Lu Pack, President
TelQuest Communications Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

SECTION 2 - RULES AND REGULATIONS

- 2.2.2. TelQuest Communications Corp. reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff
- 2.2.3. All facilities provided under this Tariff are directly controlled by TelQuest Communications Corp. and the customer may not transfer or assign the use of service or facilities, except with the express written consent of The Company. Such transfer or assignment shall only apply where there is no interruption of the use of service or facilities.
- 2.2.4. Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferee, as well as all service conditions.

2.3. Liabilities of The Company

- 2.3.1. TelQuest Communications Corp.'s liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2. TelQuest Communications Corp. shall be indemnified and held harmless by the customer against:
- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over The Company's facilities.
- (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by TelQuest Communications Corp.

Issued: April 8, 1996
by:

Effective: _____

Linda Lu Pack, President
TelQuest Communications Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

 SECTION 2 - RULES AND REGULATIONS

2.4. Interruption of Service

2.4.1. Credit allowance for the interruption of service which is not due to. The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to The Company's facilities.

2.4.2. for purposes of credit computation, every month shall be considered to have 720 hours.

2.4.3. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.4.4. The customer shall be credited for a interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

2.5. Restoration of Service

The use and restoration of service shall be in accordance with the Florida Public Service Commission Rules and Regulations and a \$10.00 fee will be assessed to restore service.

2.6. Deposits

The Company does not require a deposit from the customer.

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SECTION 2 - RULES AND REGULATIONS2.7. Advance Payment

For customers whom The Company feels an advance payment is necessary, TelQuest Communications Corp. reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8. Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9. Employee Concessions

Any employee of the Company in good standing for three months or longer may receive any of the Company's services 20% below the tariffed rate as a concession.

2.10. Standard Operator Service Telecommunications Service

TelQuest Communications Corp. shall abide by the requirements of Section 226(c) of the Communications Act of 1934, as amended, and all rules of the FCC and Florida Public Service Commission promulgated thereunder. Specifically, TelQuest Communications Corp. shall:

- 2.10.1. identify itself as TelQuest Communications Corp., audibly and distinctly, to the consumer at the beginning of each telephone call, before connecting the call, and again before the billed party incurs any charge for the call; before the call;
- 2.10.2. permit the consumer to terminate the telephone call at no charge before the call is connected.

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- 2.10.3. disclose to the consumer, upon request and at no charge:
- 2.10.3.A. a quote of its rates and charges for the call
 - 2.10.3.B. the method(s) by which such rates for charges will be connected; and
 - 2.10.3.C. the method(s) by which complaints concerning rates, charges, or collection practices will be resolved.
- 2.10.4. not bill for unanswered calls in areas where equal access is available.
- 2.10.5. not knowingly bill for unanswered calls in areas where equal access is not available. not knowingly bill for unanswered calls after 60 seconds of ringing, in areas where equal access is not available.
- 2.10.6. not engage in call splashing.
- 2.10.7. not bill for a call whose charge is not based on the originating location of the call.
- 2.10.8. post a notice on or near the pay telephone in plain view of consumers which includes:
- 2.10.8.A. the name, address, and toll free telephone number of TelQuest Communications Corp.; and
 - 2.10.8.B. a disclosure that rates for all interstate/interlata calls provided by TelQuest Communications Corp. are available on request, and that consumers have a right to access the interstate/interlata common carrier of their choice and may, using that payphone contact their preferred carrier for access instructions utilizing the following methods:
 - 2.10.8.B.1. All 0- and 0+ intraLATA calls will be routed to the local exchange company.
 - 2.10.8.B.2. intraLATA rates can be obtained by consulting local telephone company directory or operator

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- 2.10.8.B.3. interLATA dialing can be done by dialing 9+1+area code+Number and by dialing 700 access.
- 2.10.8.B.4. interLATA rates can be obtained by dialing the toll free number for TelQuest Communications Corp.
- 2.10.8.C. Surcharges for local calls and/or long distance calls charged by the establishment will posted on the notice
- 2.10.8.D. Billing procedures for operator services and long distance rates will be billed by the LEC of the party who is responsible for payment.
- 2.10.8.E. The rates posted on the notice for operator services are:
- | | |
|------------------------------|--------|
| Customer Dialed Calling Card | \$0.80 |
| Collect | \$1.00 |
| Person-to-Person | \$2.50 |
| Operator Dialed Surcharge | \$0.75 |
- 2.10.8.f. the name and address of the Enforcement Division of the Common Carrier Bureau of the FCC and the Florida Public Service Commission, to which the consumer may direct complaints regarding interstate/interlata services provided by TelQuest Communications Corp..
- 2.10.9. TelQuest Communications Corp. will ensure that each of its pay telephones allows consumers to use "800" or "950" access code numbers to access the provider of operator services desired by the consumer.
- 2.10.10. TelQuest Communications Corp. will ensure that no charge will be incurred for access to TelQuest Communications Corp. services.

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SECTION 2 - RULES AND REGULATIONS

2.11. Inmate Operator Service Telecommunications Service

2.11.1. In compliance with Florida Public Service Commission regulations governing the provision of telecommunications services to inmates of correctional institutions and restrictions placed on the provision as such services by correctional institution administrators, TelQuest Communications Corp. Inmate Operator Service Telecommunications Services are limited as follows:

2.11.1.A. Call duration is limited to 15 minutes or such other time period as may be specified by the correctional institution.

2.11.1.B. Only collect "0+/"0-" calls may be placed.

2.11.1.C. Inmate access to interexchange carriers by 800, 950, and 10XXX dialing codes is prohibited to prevent fraudulent use of telecommunications services.

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SECTION 2 RULES AND REGULATIONS

2.11.1.D. Inmate access to directory assistance, emergency assistance, live operators, TelQuest Communications Corp. customer service number, 700 services, 900 services and 976 services is prohibited to preserve security, protect the public and to prevent fraud.

2.11.1.E. As necessary to prevent security and to protect the public, inmate access to certain numbers specified by the correctional institution may be prohibited.

2.12. Inmate Operator Service Telecommunications Service

2.12.1. In accordance with the requirements of Section 226(c) of the Communications Act of 1934, as amended, and all rules of FCC and Florida Public Service Commission TelQuest Communications Corp., shall:

2.12.1.A. identify itself as TelQuest Communications Corp., audibly and distinctly, to the consumer at the beginning of each telephone call, again before connecting the call, and before the billed party incurs any charge for the call;

2.12.1.B. permit the consumer to terminate the telephone call at no charge before the call is connected;

2.12.1.C. disclose to the consumer, upon request and at no charge:

2.12.1.C.1. a quote of its rates and charges for the call

2.12.1.C.2. the method(s) by which such rates or charges will be collected; and

2.12.1.C.3. the method(s) by which complaints concerning rates, charges, or collection practices will be resolved.

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SECTION 2 RULES AND REGULATIONS

- 2.12.1.D. not bill for unanswered calls in areas where equal access is available.
- 2.12.1.E. not knowingly bill for unanswered calls where equal access is not available.
- 2.12.1.F. not engage in call splashing.
- 2.12.1.G. not bill for a call whose charge is not based on the originating location of the call.
- 2.12.1.H. TelQuest Communications Corp. shall post a notice on or near each telephone in plain view of consumers which includes:
- 2.12.1.H.1. TelQuest Communications Corp. name and address;
- 2.12.1.H.2. a disclosure that rates for all interstate/interlata calls provided by TelQuest Communications Corp. are available on request.
- 2.12.1.H.3. the name and address of the Enforcement Division of the Common Carrier Bureau of the FCC and the Florida Public Service Commission, to which complaints regarding interstate/interlata services provided by TelQuest Communications Corp.,

2.13. Hotel Operator Service Telecommunications Services

TelQuest Communications Corp. shall abide by the requirements of Section 226(c) of the Communications Act of 1934, as amended and all rules of the FCC and Florida Public Service Commission promulgated thereunder. Specifically, TelQuest Communications Corp. shall:

- 2.13.1. identify itself as TelQuest Communications Corp., audibly and distinctly, to the consumer at the beginning of each telephone call, before connecting the call, and again before the billed party incurs any charge for the call;

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- 2.13.2. permit the consumer to terminate the telephone call at no charge before the call is connected;
- 2.13.3. disclosure to the consumer, upon request and at no charge:
- 2.13.3.1. a quote of its rates and charges for the call
- 2.13.3.2. the method(s) by which such rates or charges will be collected; and
- 2.13.3.3. the method(s) by which complaints concerning rates, charges, or collection practices will be resolved.
- 2.13.4. not bill for unanswered calls in areas where equal access is available.
- 2.13.5. not knowingly bill for unanswered calls in areas where equal access is not available. not knowingly bill for unanswered calls after 60 seconds of ringing, in areas where equal access is not available.
- 2.13.6. not engage in call splashing.
- 2.13.7. not bill for a call that does not reflect the originating location of the call.
- 2.13.8. ensure by contract that the aggregator post a notice on or near the pay telephone in plain view of the consumer which includes:
- 2.13.8.1. the name address, and toll free telephone number of TelQuest Communications Corp.; and
- 2.13.8.2. a disclosure that rates for all interstate/interlata/intralata calls provided by Call for Less, Inc. are available on request, and are listed on the notice on or near the pay telephone along with the hotels charges to process local and long distance calls in plain view of consumers. Dialing instructions for intralata/interlata calls will also be on the posted notice. The posted notice will also state that the consumers have a right to access the interstate/interlata common carrier of their choice and may, using that payphone contact their preferred carrier for access instructions; and:

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- 2.13.8.3. the name and address of the Enforcement Division of the Common Carrier Bureau of the FCC and the Florida Public Service Commission, to which the consumer may direct complaints regarding interstate/interlata services provided by TelQuest Communications Corp.,
- 2.13.8.4. that the aggregator's telephones shall allow consumers to use "800" or "950" or access code numbers to access the provider of operator services desired by the consumer.
- 2.13.8.5. that the aggregator will not charge the consumer for using an "800" or "950" access code number, an amount that is greater than the amount the aggregator charges for access to TelQuest Communications Corp. services.

2.14. Billing Arrangement for Operator Services

- 2.14.1. Charges for calls billed to calling cards and calls billed collect will be included on the party's local exchange carrier bill in accordance with billing and collections contracts established between TelQuest Communications Corp.'s billing agent and applicable local exchange carriers and/or through direct billing to the billed party.
- 2.14.2. TelQuest Communications Corp. validates the credit worthiness of billed parties through available calling card and called number validation procedures. When a requested billing method cannot be validated, end users will be required to provide an acceptable alternate billing method or TelQuest Communications Corp. may refuse to place the call or may redirect the call to another operator service provider at no charge.
- 2.14.3. All other calls will be billed directly by Company to the end user.
- 2.14.4. In the event of disputed charges, billed parties may contact TelQuest Communications Corp. directly at the posted toll free number or may contact TelQuest Communications Corp.'s billing agent at the toll-free number listed on the bill for charges.

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SECTION 3 - DESCRIPTION OF SERVICE3.1. Timing of Calls

The customer's long distance usage charge is based on the actual usage of TelQuest Communications Corp.'s network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when either party hangs up.

3.2. Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

$$\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}$$

EXAMPLE : Distance between Miami and New York City -

	<u>V</u>	<u>H</u>
Miami	8,351	529
New York	4,997	1,406
Difference	3,354	879

Square and add: 11,249,316 + 772,641 = 12,021,957

Divide by 10 and round 12,021,957 / 10 = 1,202,195.70
= 1,202,196

Take square root and round: 1,202,196 = 1,096.4
= 1,097

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SECTION 3 - DESCRIPTION OF SERVICE3.3. Minimum Call Completion Rate

A customer can expect a call completion rate of 98% (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all FGD services ("1+" dialing).

3.4. Late Payment

The Company will charge a late payment of 1.5% per month. A payment is considered late if it has not been received by the Company within fifteen days from the due date on the invoice.

3.5. Return Check

The Company will charge a \$ 10.00 return check fee for each returned check.

3.6. Service Offerings

3.6.1. Operator Service Pay Telephones

TelQuest Communications Corp. provided interstate/interlata "0+/"0-" telecommunications service to end users of its pay telephones. Such services are available from TelQuest Communications Corp. pay telephones at various locations accessible to the public and through resold transmission facilities procured by TelQuest Communications Corp. from interexchange carriers and local exchange carriers. Payment of charges applicable to the provision of such services is the responsibility of the billed party.

3.6.2. Operator Service Hotel

TelQuest Communications Corp. provided interLATA "0+/"0-" Hotel Telecommunications Services to end users at aggregator locations such as hotels, motels, hospitals, etc.. Such services are available to end users from TelQuest Communications Corp. call processing systems installed at various aggregator locations and through resold transmission facilities procured by TelQuest Communications Corp. from local exchange carriers and interexchange carriers. Payment of charges applicable to the provision of such services is the responsibility of the billed party.

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SECTION 3 - DESCRIPTION OF SERVICE

3.6.3. Operator Service Inmate Pay Phones.

TelQuest Communications Corp. provides collect-only "0+/"0-" Inmate Telecommunications Services to inmate-end users of TelQuest Communications Corp. pay telephones in correctional institutions. Such services are available from TelQuest Communications Corp. pay telephones located in local, county, state, and federal correctional institutions and through resold transmission facilities procured by TelQuest Communications Corp. from local exchange carriers and interexchange carriers. Payment of charges applicable to the provision of such services is the responsibility of the billed party.

3.6.4. Operator Service Inmate Pay Phones and Call Processing Systems

TelQuest Communications Corp. provides "0+/"0-" Inmate Telecommunications Services to inmate-end users of TelQuest Communications Corp. pay telephones and call processing systems in correctional institutions. Such services are available from TelQuest Communications Corp. pay telephones and call processing systems located in local, county, state, and federal correctional institutions and through resold transmission facilities procured by TelQuest Communications Corp. from local exchange carriers and interexchange carriers. Payment of charges applicable to the provision of such services is the responsibility of the billed party.

3.6.5. Operator Service Inmate Call Processing Systems

TelQuest Communications Corp. provides collect-only "0+/"0-" Inmate Telecommunications Services to inmate-end users of TelQuest Communications Corp. call processing systems in correctional institutions. Such services are available from TelQuest Communications Corp. call processing systems located in local, county, state, and federal correctional institutions procured by TelQuest Communications Corp. from local exchange carriers and interexchange carriers. Payment of charges applicable to the provision of such services is the responsibility of the billed party.

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SECTION 3 - DESCRIPTION OF SERVICE

3.6.6. Operator Service Standard and Inmate

TelQuest Communications Corp. provides "0+/"0 " Standard and Inmate Telecommunications Services to end users of TelQuest Communications Corp. pay telephones (and call processing systems). Standard Telecommunications Services are available to the public (and from TelQuest Communications Corp. call processing systems installed at various aggregator locations). Inmate Telecommunications Services are available to inmate end users from TelQuest Communications Corp. pay telephones (and call processing systems) located in local, county, state, federal correctional institutions. Both Standard and Inmate Telecommunications Services are available through resold transmission facilities procured by TelQuest Communications Corp. from local exchange carriers and interexchange carriers. Payment of charges applicable to the provision of such services is the responsibility of the billed party.

3.6.7. Business

TelQuest Communications Corp. provides 1+ access to end users from Feature Group D circuits. These services are provided through resold services from underlying carriers. These services will be billed directly by the Company to the end user.

3.6.8. Travel Service & Debit Card Services

These services are accessed via an 800 number and access to the network is accomplished by an authorization code. Travel Service is billed directly to the end user and the Debit Card is prepaid.

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SECTION 4 - RATES

4.1. Standard Operator Service

Calls are rounded to the next higher full minute for billing purposes

Rate Mileage	Day		Evening		Night/Weekend	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-10	\$.1900	\$.0900	\$.1425	\$.0675	\$.0950	\$.0450
11-22	\$.2600	\$.1600	\$.1950	\$.1200	\$.1350	\$.0800
23-55	\$.2700	\$.2180	\$.2025	\$.1635	\$.1550	\$.1140
56-124	\$.2700	\$.2200	\$.2025	\$.1650	\$.1585	\$.1185
125-292	\$.2700	\$.2260	\$.2025	\$.1700	\$.1610	\$.1235
292-430	\$.2700	\$.2300	\$.2025	\$.1725	\$.1625	\$.1235
431-624	\$.2700	\$.2350	\$.2025	\$.1725	\$.1660	\$.1285

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SECTION 4 - RATES

4.1.1. Fixed Service Charges

In addition to measured charges as specified in 4.1., a fixed service charge is applicable to each call depending on the billing method selected by the consumer.

Customer Dialed Calling Card	\$0.80
Collect	\$1.00
Person-to-Person	\$2.50
Operator Dialed Surcharge	\$0.75

4.2. Inmate Operator Services

Calls are rounded to the next higher full minute for billing purposes

Rate Mileage	Day		Evening		Night/weekend	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-10	\$.1900	\$.0900	\$.1425	\$.0675	\$.0950	\$.0450
11-22	\$.2600	\$.1600	\$.1950	\$.1200	\$.1350	\$.0800
23-55	\$.2700	\$.2180	\$.2025	\$.1635	\$.1550	\$.1140
56-124	\$.2700	\$.2200	\$.2025	\$.1650	\$.1585	\$.1185
125-292	\$.2700	\$.2260	\$.2025	\$.1700	\$.1610	\$.1235
293-430	\$.2700	\$.2300	\$.2025	\$.1725	\$.1625	\$.1235
431-624	\$.2700	\$.2350	\$.2025	\$.1725	\$.1660	\$.1285

4.2.1. Fixed Service Charges

In addition to measured charges as specified in 4.8., a fixed service charge is applicable to each call as specified below:

Collect	\$1.00
---------	--------

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SECTION 4 - RATES

4.3. Hotel Operator Service

Calls are rounded to the next higher full minute for billing purposes.

Rate Mileage	Day		Evening		Night*/Weekend	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
1-10	\$.1900	\$.0900	\$.1425	\$.0675	\$.0950	\$.0450
11-22	\$.2600	\$.1600	\$.1950	\$.1200	\$.1350	\$.0800
23-55	\$.2700	\$.2180	\$.2025	\$.1635	\$.1550	\$.1140
56-124	\$.2700	\$.2200	\$.2025	\$.1650	\$.1585	\$.1185
125-292	\$.2700	\$.2260	\$.2025	\$.1700	\$.1610	\$.1235
293-430	\$.2700	\$.2300	\$.2025	\$.1725	\$.1625	\$.1235
431-624	\$.2700	\$.2350	\$.2025	\$.1725	\$.1660	\$.1285

4.3.1. Fixed Service Charges

In addition to measured charges as specified in 4.3., a fixed service charge is applicable to each call depending on the billing method selected by the consumer.

Customer Dialed Calling Card	\$0.80
Collect	\$1.00
Person-to-Person	\$2.50
Operator Dialed Surcharges	\$0.75

4.4. Aggregator Surcharges

In addition to measured charges and fixed charges specified in 4.1. and 4.3., TelQuest Communications Corp. may apply a per call surcharge on behalf of the aggregator. The Aggregator Surcharge will be \$0.25 per call, pursuant to Florida Public Service Commission Rules and Regulations.

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SECTION 4 - RATES4.5. Exemptions and Special Rates4.5.1. Discounts for Hearing Impaired Customers

Intrastate toll message rates for TDD users, which is communicated using a telecommunications device for the deaf (TDD) by properly certified business establishments or individuals equipped with TDDs for communication with hearing or speech impaired persons, shall be evening rates for daytime calls and night rates for evening and night calls. These discounts shall be offered by all interexchange carriers and LECs.

4.5.2. Directory Assistance Charges for Handicapped Persons

Pursuant to Florida Public Service Commission Rules and regulations TelQuest Communications Corp. will not charge for the first 50 directory assistance calls per month for handicapped persons.

4.5.3. Relay Service

For intrastate toll calls received from the Telecommunications Relay Service, each TelQuest Communications Corp. billed relay call will be discounted by fifty (50) percent of the applicable rate of voice non-relay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted by sixty (60) percent of the applicable rate for a voice non relay call. The above discounts apply only to time sensitive elements of a charge for a call and shall not apply to per call charges such as credit card surcharge.

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SECTION 4 - RATES4.6. Business & Residential

<u>Per Min. Rate</u>	<u>Volume Discount</u>
\$.2200	\$0.00 - \$50.00
\$.2100	\$50.01 - \$75.00
\$.2000	\$75.01 - \$100.00
\$.1900	\$100.01 - \$150.00
\$.1800	\$150.01 - \$200.00
\$.1700	\$200.01 - \$300.00
\$.1600	\$300.01 - \$500.00
\$.1500	\$500.01 - \$1,500.00
\$.1400	\$1,500.01 - \$3,000.00
\$.1300	\$3,000.01 - \$5,000.00
\$.1350	\$5,000.01 +

Installation Fee and Monthly Recurring Fee: None
 Billing Increments: Six Second

4.7. Travel Card4.7.1. Travel Card 1Per Min. Rate

<u>Day</u>	<u>Off Peak</u>	<u>Usage</u>
\$.3500	\$.3000	\$0.00 - \$50.00

Installation and Monthly Fees: None
 Billing Increments: Whole Minute

4.7.2. Travel Card 2Per Min. Rate

<u>Day</u>	<u>Off Peak</u>	<u>Usage</u>
\$.3000	\$.2500	\$50.01 - \$100.00

Installation and Monthly Fees: None
 Billing Increments: Whole Minute

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SECTION 4 - RATES4.7.3. Travel Card 3Per Min. Rate

<u>Day</u>	<u>Off Peak</u>	<u>Usage</u>
\$.2500	\$.2500	\$100.01+

Surcharge:	\$.2500 per call
Installation and Monthly Fees:	None
Billing Increments	Whole Minute

4.8. Debit Card

The Debit Card is sold in two (2) dollar increments and the per minute rate is divisible into the dollar amount purchased.

The Debit Card is a prepaid product. Usage is deducted in whole minute increments. The Debit Card deactivates after six (6) months from activation.

4.8.1. Debit Card 1 - DisposablePer Min. Rate

<u>Day</u>	<u>Off Peak</u>
\$.3500	\$.3500

Disposable Debit Cards are used then discarded. No refunds for any unused portion of the usage.

Installation and Monthly Fees:	None
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SECTION 4 - RATES

4.8.2. Debit Card 2 - Rechargeable

Per Min. Rate

Day Off Peak

\$.2500 \$.2500

Rechargeable Debit Cards can be recharged with additional useage by using a Visa or MasterCard to purchase additional useage.

Installation and Monthly fees: None
Recharge fee: \$.2500 per recharge

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Exhibit C

Financial

TelQuest Communications Corp.
Balance Sheet as of 3/31/96

Assets

Cash on hand	\$17,234.00
Accounts Receivable	\$12,545.00
Equipment	\$15,500.00
Total Assets	55,279.00

Liabilities & Equity

Current Liabilities	0.00
Long Term Debt	<u>0.00</u>
Total Liabilities	0.00
Total Stockholders Equity	\$55,279.00
Total Liab. & S/H Equity	\$55,279.00

Exhibit D

Managerial

Linda Lu Pack - President - Ms. Pack has owned and operated several very successful L3 and AOS agencies over the last four and a half years. Through this experience Ms. Pack has determined that the next level for her to rise to is to become a reseller of telecommunications services.

Ms. Pack's experience is in the following areas:

- a. Sales and Marketing.
- b. Commission payment plans to Agents and end users.
- c. Knowledge of the telecommunications industry at the carrier level from dealing with the management of these firms for reseller programs.

Overall Ms. Pack possess the needed skills to enable her to make TelQuest as successful as all the other ventures she has handled.

TelQuest Communications, Inc.

April 8, 1996

Florida Public Service Commission
Division of Administration, Room G-50
101 East Gaines Street
Tallahassee, Florida 32399-0850

APR 11 1996
760584-TI

Re: Application of Authority to Provide Interexchange Telecommunications Service Within the State of Florida by TelQuest Communications, Inc.

To Whom It May Concern:

Enclosed is an original and twelve (12) copies of TelQuest Communications, Inc.'s application for authority. The non-refundable application fee is attached to this letter of transmittal. To verify receipt of the application, twelve (12) copies and the application fee please date stamp the enclosed copy of this transmittal letter and remit it in the self addressed envelope.

Any questions regarding the information contained within this application and associated documents please contact the undersigned at the following address and/or telephone number.

Angell & Associates, L.L.P.
Mark J. Angell
13601 Preston Road, Suite 900, West Tower
Dallas, Texas 75240
214-392-2781

RECEIVED
U.S. DEPARTMENT OF
COMMUNICATIONS
MAIL ROOM
APR 11 1996

Thank you for your assistance concerning this matter and we are looking forward to...

THIS CHECK IS DELIVERED IN CONNECTION WITH THE FOLLOWING ACCOUNT (S)		5553	
DATE	AMOUNT	63-466/831 238	
		TELQUEST COMMUNICATIONS CORP. Naples, FL 33940	
		3-18-96	
		PAY TO THE ORDER OF <u>Fl. Public Ser. Commission</u> \$ <u>250.00</u>	
		<u>two hundred fifty</u> ⁰⁰ / ₁₀₀ DOLLARS	
		AMSOUTH AmSouth Bank of Florida	
		DOCUMENT NUMBER - DATE <u>05331</u> MAY 10 1996	

FOR [REDACTED]

State of Florida

Commissioners:
SUSAN F. CLARK, CHAIRMAN
J. TERRY DEASON
JULIA L. JOHNSON
DIANE K. KIESLING
JOE GARCIA



DIVISION OF RECORDS &
REPORTING
BLANCA S. BAYO
DIRECTOR
(904) 413-6770

Public Service Commission

May 13, 1996

Linda Lu Pack, President
TelQuest Communications, Corp.
2900 14th Street North, Suite 40
Naples, Florida 33940

Docket No. 960584-TI

Dear Ms Pack:

This will acknowledge receipt of an application for certificate to provide interexchange telecommunications service by TeiQuest Communications, Corp., which was filed in this office on May 10, 1996 and assigned the above-referenced docket number. Appropriate staff members will be advised.

A tentative schedule of events in your docket (referred to as a Case Assignment and Scheduling Record or CASR) should be available, upon request, ten (10) working days after establishment of the docket. You may contact the Records Section at (904) 413-6770 or by fax at (904) 413-7118 to request that a copy of the case schedule be faxed or mailed to you. The schedule of events provides you with an opportunity to anticipate completion stages of work in the docket. These dates are subject to change; therefore, you may wish to call the Records Section periodically to obtain revised schedules for your docket. For firm dates of hearings or other activities, please look to the Commission's official notices and orders. You can also obtain information on your docket by accessing the PSC HomePage on the Internet, at <http://www.state.fl.us/psc/>.

Sincerely,

A handwritten signature in cursive script that reads "Matilda Sanders".

Matilda Sanders
Commission Deputy Clerk