

FLORIDA PUBLIC SERVICE COMMISSION  
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M E M O R A N D U M

May 30, 1996

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (WIGGINS) *150*  
DIVISION OF LEGAL SERVICES (PIERSON) *RP*

RE: DOCKET NO. 960661-TL - REQUEST APPROVAL OF TARIFF FILING  
TO INTRODUCE TWO NEW CUSTOM CALLING FEATURES, CALL  
FORWARD BUSY AND CALL FORWARD NO ANSWER, AND TO DELETE  
TWO CALLING FEATURES AUTOMATIC WAKE-UP AND DO NOT  
DISTURB, BY ST. JOSEPH TELEPHONE AND TELEGRAPH (T-96-410,  
FILED 5/17/96)

AGENDA: JUNE 11, 1996 - REGULAR AGENDA - TARIFF FILING -  
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY SUSPENSION DATE: 6/17/96

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\960661TL.RCM

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CASE BACKGROUND

On May 17, 1996, St Joseph Telephone and Telegraph Company (the Company or St Joe) filed proposed revisions to its present tariff. The Company is proposing the addition of two Custom Calling features, Call Forward Busy and Call Forward No Answer and to delete two features, Automatic Wake-Up and Do Not Disturb, from its existing tariff.

DOCUMENT NUMBER-DATE

05935 MAY 30 88

FPSC-RECORDS/REPORTING

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### DISCUSSION OF ISSUES

**ISSUE 1:** Should the Commission approve St. Joseph Telephone and Telegraph's tariff filing to add Call Forward Busy and Call Forward No Answer, and to delete Automatic Wake-Up and Do Not Disturb from its existing tariff?

**RECOMMENDATION:** Yes. The Commission should approve St. Joseph Telephone and Telegraph's tariff filing to add Call Forward Busy and Call Forward No Answer, and to delete Automatic Wake-Up and Do Not Disturb from its existing tariff.

**STAFF ANALYSIS:** Through its tariff filing, St. Joe seeks approval to introduce two new calling features, Call Forward Busy and Call Forward No Answer, and to delete Automatic Wake-Up and Do Not Disturb calling features. These new features will allow St. Joe to enhance its existing services.

Call Forward Busy is a custom calling feature which allows the customer to forward calls only when a busy signal is encountered. This service is controlled by the end user. The customer selects and enters the designated forward to number and activates or deactivates the services by entering the appropriate code.

The second proposed custom calling feature is Call Forward No Answer. This service allows the customer to forward calls after a specified number of rings. The customer enters the number of rings desired (2-9), followed by the forwarded to designated number. To deactivate this service, the customer enters a deactivation code.

Call Forward Busy and Call Forward No Answer features are inherent in the companies generic switch upgrade. Therefore, there are no additional costs to provide the new services. Because these are new service offerings, the company does not have any revenue projections.

The company would like to provide these services at a proposed rate of \$2.00 per month for Call Forward Busy and \$2.00 per month for Call Forward No Answer. These rates are comparable to the rates charged by other small LECs for similar services.

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The company is also proposing to eliminate Automatic Wake-Up and Do Not Disturb from its existing tariff. These custom calling features are available in the Blountstown exchange only and are not available with the switch upgrade. Currently, there are no subscribers to these services.

In summary, staff recommends approval of the proposed filing to introduce two new calling features, Call Forward Busy and Call Forward No Answer, and to eliminate two calling features, Automatic Wake-Up and Do Not Disturb, by St. Joseph Telephone and Telegraph Company. Staff believes the addition of these new features will allow the Company to provide custom calling features currently available to customers of other local exchange companies.

**ISSUE 2:** Should this docket be closed?

**RECOMMENDATION:** Yes. If Issue 1 is approved this tariff should become effective June 16, 1996. If a protest is filed within 21 days from the issuance date of the Order, this tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

**STAFF ANALYSIS:** If the Commission approves Issue 1, this tariff should become effective June 16, 1996. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect with any revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.