



FLORIDA PUBLIC SERVICE COMMISSION Capital Circle Office Center - 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

MENORANDUM

June 13, 1996

- TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)
- FROM: DIVISION OF COMMUNICATIONS (HAWKINS)
- RE: DOCKET NO. 960478-TI CANCELLATION BY FLORIDA PUBLIC SERVICE COMMISSION OF INTEREXCHANGE TELECOMMUNICATIONS CERTIFICATE NO. 3531 ISSUED TO CRG INTERNATIONAL, INC. FOR VIOLATION OF RULE 25-24.450, F.A.C., RECORDS AND REPORTS; RULES INCORPORATED.
- AGENDA: JUNE 25, 1996 REGULAR AGENDA INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: NONE

SPECIAL INSTRUCTIONS: I:\PSC\CMU\WP\960478.RCM

CASE BACKGROUND

Staff recommended that cer ificate number 3531 belonging to CRG INTERNATIONAL, INC., an interexchange telecommunications company be cancelled in error. CRG INTERNATIONAL, INC. has requested that the certificate be reinstated.

Docket No. 960478-TI was opened to cancel Certificate No. 3531 at the May 7, 1996 Agenda for violation of Reporting Requirements, however, mail to the company had been returned and staff overlooked contacting the liaison by phone. Once the above interexchange telecommunications company received Order No. PSC-96-0721-FOF-TI, issued May 29, 1996, to pay a \$250 fine or cancel its certificate, staff received a phone call and a letter saying the certificate should not have been cancelled because its mailing address and phone number has not changed in four (4) years. Staff believes that CRG INTERNATIONAL, INC.'s certificate should not be cancelled and the company should not be fined because problem was with the Postal Service and not CRG.

> DOCUMENT NUMBER-DATE 06404 JUN 13 # FPSC-RECORDS/REPORTING

DOCKET NO. 960478-TI DATE: June 13, 1996

DISCUSSION OF ISSUES

ISSUE 1: Should CRG INTERNATIONAL, INC. be fined \$250 or have certificate number 3531 cancelled?

RECOMMENDATION: No.

STAFF ANALYSIS: CRG INTERNATIONAL, INC. filed a timely protest to Order No. PSC-96-0721-FOF-TI issued May 29, 1996, which imposed a \$250 fine or cancellation of the certificate if the fine was not paid, has demonstrated to staff's satisfaction that their address and phone number has not changed in four (4) years. Therefore, staff recommends the certificate should not be cancelled and the company should not be fined.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes.

<u>STAFF ANALYSIS</u>: Since no further Commission action is necessary, staff recommends this docket be closed.