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July 12, 1996

Charles H. Hill, Director
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

Re: Docket No. 960537-WS, Consumer Request of Dr. Wil Gross

Dear Mr. Hill,

In response to your letter regarding the proposed resolution to the complaint of Dr. Wil Gross. This letter is to advise you that we disagree and object to the proposed resolution. Therefore, we are requesting an informal conference on the complaint, pursuant to Rule 25-22.032(4).

If you have any questions, or if I can be of any further assistance, please let me know.

Sincerely

Judy L. Sweat
Manager, Customer Service

c: Matthew Feil
Dr. Wil Gross
Maggi O'Sullivan
Division of Records and Reporting

DOCUMENT NUMBER-DATE

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