

COMMISSION \*

\*\* FLORIDA PUBLIC COMMUNICATIONS  
DIVISION SERVICE EVALUATION  
BUREAU E. Gaines Street  
Fletcher Building  
Tallahassee, Florida 32399-0866

APPLICATION FORM

for

AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE  
WITHIN THE STATE OF FLORIDA

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Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission  
Division of Communications  
Bureau of Service Evaluation  
101 East Gaines Street  
Tallahassee, Florida 32399-0866  
(904) 488-1280

- E. Once completed, submit the original and twelve (12) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission  
Division of Administration, Room G-50  
101 East Gaines Street  
Tallahassee, Florida 32399-0850  
(904) 488-4733

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FORM PSC/CMU 31 (11/91)  
Required by Commission Rule Nos. 25-24.471,  
25-24.473 & 25-24.480(2)

DOCUMENT NUMBER-DATE

07370 JUL 15 82

ERSC-RECORDS/REPORTING

1. This is an application for (check one):

- Original Authority (New company).
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To a noncertificated company).
- Approval for transfer of control (To another certificated company).

2. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

Free Plus Calling, Inc.

4. Name under which the applicant will do business (fictitious name, etc.):

Free Plus Calling, Inc.

5. National address (including street name & number, post office box, city, state and zip code).

9505 Arboretum Blvd., Suite 202  
Austin, Texas 78759

6. Florida address (including street name & number, post office box, city, state and zip code):

None

7. Structure of organization;

- Individual  
 Foreign Corporation  
 General Partnership  
 Other, \_\_\_\_\_
- Corporation  
 Foreign Partnership  
 Limited Partnership

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners. n/a - Applicant is a corporation

(a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

(b) Indicate if the individual or any of the partners have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: F95000004392

- (b) Name and address of the company's Florida registered agent.

CT Corporation System  
1200 South Pine Island Road, Plantation, FL 33324

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

n/a - Not using a fictitious name

Fictitious name registration number: n/a

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. None

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. None

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application; Marjorie M. Jones, Regulatory Affairs Dir.  
Free Plus Calling, Inc.  
9505 Arboretum Blvd., Suite 202

Austin, Texas 78759 (512) 418-9700

(b) Official Point of Contact for the ongoing operations of the company;

James V. Conn, President  
Free Plus Calling, Inc.  
9505 Arboretum Blvd., Suite 202

Austin, Texas 78759  
(512) 418-9700



(c) Tariff; James V. Conn, President  
Free Plus Calling, Inc.  
9505 Arboretum Blvd., Suite 202  
Austin, Texas 78759 (512) 418-9700

(d) Complaints/Inquiries from customers;  
James V. Conn, President  
Free Plus Calling, Inc.  
9505 Arboretum Blvd., Suite 202, Austin, Texas 78759 (512) 418-9700

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

Texas, California, Mississippi

(b) Has applications pending to be certificated as an interexchange carrier.

(c) Is certificated to operate as an interexchange carrier.

Texas, California, Mississippi

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None

12. What services will the applicant offer to other certificated telephone companies:

None

- ( ) Facilities. ( ) Operators.  
( ) Billing and Collection. ( ) Sales.  
( ) Maintenance.  
( ) Other: \_\_\_\_\_

13. Do you have a marketing program?

Yes

14. Will your marketing program:

- Pay commissions?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

15. Explain any of the offers checked in question 13 (To whom, what amount, type of franchise, etc.).  
9 levels of commissions. \$2.50 on the 1st and 2nd level.  
\$1.00 on the 3rd thru 9th levels.  
Plus \$10.00 per sale.

16. Who will receive the bills for your service (Check all that apply)?

- Residential customers.
- Business customers.
- PATS providers.
- PATS station end-users.
- Hotels & motels.
- Hotel & motel guests.
- Universities.
- Univ. dormitory residents.
- Other: (specify) \_\_\_\_\_

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?  
Name of company and phone number appears on company's bill.
- (b) Name and address of the firm who will bill for your service.

Intertech Management Group  
400 Chesterfield Center, #320  
Chesterfield, Missouri 63017

18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

Proposed tariff attached

19. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates  
 Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

MTS with route specific rates per minute  
 Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)

Method of access is FGA  
 Method of access is FGB  
 Method of access is FGD  
 Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

WATS type service (Bulk or volume discount)  
 Method of access is via dedicated facilities  
 Method of access is via switched facilities

Private Line services (Channel Services)  
(For ex. 1.544 mbs., DS-3, etc.)

Travel Service  
 Method of access is 950  
 Method of access is 800

900 service

- Operator Services  
 Available to presubscribed customers  
 Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.  
 Available to inmates

Services included are:

- Station assistance  
 Person to Person assistance  
 Directory assistance  
 Operator verify and interrupt  
 Conference Calling

20. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

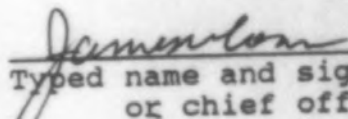
"0" -- operator services  
"1+" -- All other services

21.  Other: None



**\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
6. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
7. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.

 James V. Conn  
Typed name and signature of owner  
or chief officer.

7/11/96

Date

**ATTACHMENTS:**

- A - CERTIFICATE TRANSFER STATEMENT
  - B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
  - C - INTRASTATE NETWORK
  - D - FLORIDA TELEPHONE EXCHANGES  
AND EAS ROUTES
  - E - GLOSSARY
- FORM PSC/CMU 31 (11/91)

**\*\* APPENDIX A \*\***

**CERTIFICATE TRANSFER STATEMENT**

N/A - Application is for Original Authority

I, (TYPED NAME),  
current holder of certificate number \_\_\_\_\_, have  
reviewed this application and join in the petitioner's request.

\_\_\_\_\_  
Signature of owner or chief  
officer of the certificate  
holder

\_\_\_\_\_  
Title

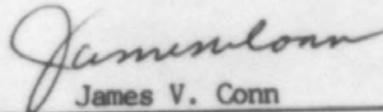
\_\_\_\_\_  
Date

**\*\* APPENDIX B \*\***

**CUSTOMER DEPOSITS AND ADVANCE PAYMENTS**

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- ( X )            The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- (   )            The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)



James V. Conn

Typed name and signature of  
Owner or Chief officer

President

Title

7/11/96

Date

**\*\* APPENDIX C \*\***

**INTRASTATE NETWORK**

1. **POP:** Addresses where located, and indicate if owned or leased.

1) Miami  
leased

2) Orlando  
leased

3) Tampa  
leased

4) Tallahassee  
leased

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased. None

1)

2)

3)

4)

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1) POP-to-POP

TYPE

OWNERSHIP

2) all

Fiber

leased

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).  
All Florida exchanges



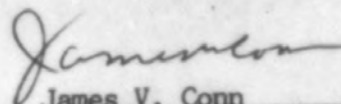
5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

N/A - Our underlying carrier, IXC Communications, responsible for compliance.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has ( ) or has not ( X ) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

a) What services have been provided and when did these services begin?

b) If the services are not currently offered, when were they discontinued?



James V. Conn  
\_\_\_\_\_  
Typed name and signature or  
Owner or Chief officer.

President  
\_\_\_\_\_  
Title

7/11/96  
\_\_\_\_\_  
Date

\*\* APPENDIX D \*\*

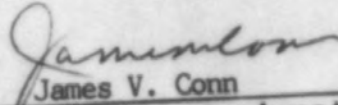
FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).



James V. Conn

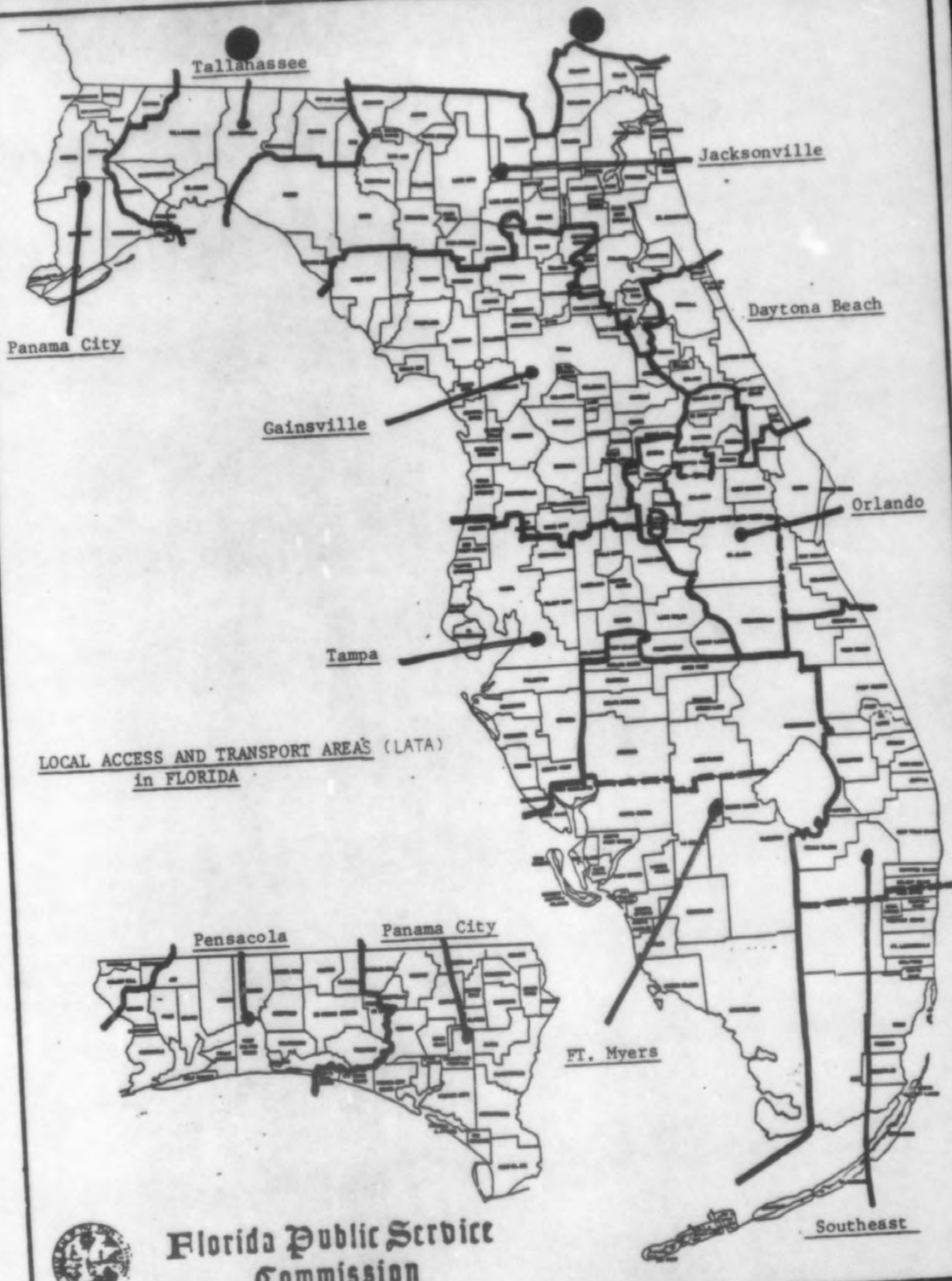
Typed name and signature of  
Owner/Chief Officer

President

Title

7/11/96

Services will be offered within the entire State of Florida.  
All services listed in tariff will be offered in all telephone  
company exchanges. See map included in Appendix D.



LOCAL ACCESS AND TRANSPORT AREAS (LATA)  
in FLORIDA



**Florida Public Service  
 Commission**

**\*\* FLORIDA EAS FOR MAJOR EXCHANGES \*\***

<u>Extended Service Area</u>	<u>with</u>	<u>These Exchanges</u>
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon, Forest Lady Lake (B21), McIntosh, Oklawaha, Orange Springs, Salt Springs and Silver Springs Shores.
DAYTONA BEACH:		New Smyrna Beach.
TAMPA:	Central East North South West	None Plant City Zephyrhills Palmetto Clearwater
CLEARWATER:		St. Petersburg, Tampa-West and Tarpon Springs.
ST. PETERSBURG:		Clearwater.
LAKELAND:		Bartow, Mulberry, Plant City, Polk City and Winter Haven.



**\*\* FLORIDA HAS MAJOR EXCHANGES CONTINUE \*\***

**ORLANDO:** Apopka, East Orange, Lake Buena Vista, Oviedo, Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek, and Oviedo-Winter Springs.

**WINTER PARK:** Apopka, East Orange, Lake Buena Vista, Orlando, Oviedo, Sanford, Windermere, Winter Garden, Oviedo-Winter Springs, Reedy Creek, Geneva and Montverde.

**TITUSVILLE:** Cocoa and Cocoa Beach.

**COCOA:** Cocoa Beach, Eau Gallie, Melbourne and Titusville.

**MELBOURNE:** Cocoa, Cocoa Beach, Eau Gallie and Sebastian.

**SARASOTA:** Bradenton, Myakka and Venice.

**FT. MYERS:** Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands.

**NAPLES:** Marco Island and North Naples.

**WEST PALM BEACH:** Boynton Beach and Jupiter.

**POMPANO BEACH:** Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale.

**FT. LAUDERDALE:** Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.

**HOLLYWOOD:** Ft. Lauderdale and North Dade.

**NORTH DADE:** Hollywood, Miami and Perrine.

**MIAMI:** Homestead, North Dade and Perrine

**\*\* APPENDIX E \*\***

**\*\* GLOSSARY \*\***

**ACCESS CODE:** The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-10XX.

**BYPASS:** Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

**CARRIERS CARRIER:** An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

**CENTRAL OFFICE:** A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

**CENTRAL OFFICE CODE:** The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

**COMMISSION:** The Florida Public Service Commission.

**COMPANY, TELEPHONE COMPANY, UTILITY:** These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

**DEDICATED FACILITY:** The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

**END USER:** The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

**EQUAL ACCESS EXCHANGE AREAS:** EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

**EXCHANGE:** The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

**EXCHANGE (SERVICE) AREA:** The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

**EXTENDED AREA SERVICE:** A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

**FACILITIES BASED:** An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

**FOREIGN EXCHANGE SERVICES:** A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

**FEATURE GROUPS:** General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B: Trunk side connections without equal digit or code dialing.

Feature Group C: Trunk side connections presently serving AT&T-C.

Feature Group D: Equal trunk access with subscription.

**INTEREXCHANGE COMPANY:** means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

**INTER-OFFICE CALL:** A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

**INTRA-OFFICE CALL:** A telephone call originating and terminating within the same central office unit or entity.

FORM PSC/CMU 31 (11/91)



**INTRASTATE COMMUNICATIONS:** The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

**INTRA-STATE TOLL MESSAGE:** Those toll messages which originate and terminate within the same state.

**LOCAL ACCESS AND TRANSPORT AREA:** LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

**LOCAL EXCHANGE COMPANY (LEC):** Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

**OPTIONAL CALLING PLAN:** An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

**900 SERVICE:** A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

**PIN NUMBER:** A group of numbers used by a company to identify their customers.

**PAY TELEPHONE SERVICE COMPANY:** Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

**POINT OF PRESENCE (POP):** Bell-coined term which designates the actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

**PRIMARY SERVICE:** Individual line service or party line service.

**RESELLER:** An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

**STATION:** A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.



**SUBSCRIBER, CUSTOMER:** These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

**SUBSCRIBER LINE:** The circuit or channel used to connect the subscriber station with the central office equipment.

**SWITCHING CENTER:** Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

**TRUNK:** A communication channel between central office units or entities, or private branch exchanges.

**FLORIDA**  
**TELECOMMUNICATIONS TARIFF**  
**OF**

Free Plus Calling, Inc.  
9505 Arboretum Boulevard, Suite 202  
Austin, Texas 78759  
Telephone: (512) 418-9700  
Facsimile: (512) 349-2708

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of interexchange telecommunications services provided by Free Plus Calling, Inc., ("FPC") for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business.

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ISSUE DATE: \_\_\_\_\_

EFFECTIVE DATE: \_\_\_\_\_

ISSUED BY:

*Brenda L. Conn, Vice-President, Secretary*  
*Free Plus Calling, Inc.*  
*9505 Arboretum Boulevard, Suite 202*  
*Austin, Texas 78759*

**CHECK SHEET**

Sheets 1 through 17 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original

ISSUE DATE: \_\_\_\_\_

EFFECTIVE DATE: \_\_\_\_\_

ISSUED BY:

*Brenda L. Conn, Vice-President, Secretary  
Free Plus Calling, Inc.  
9505 Arboretum Boulevard, Suite 202  
Austin, Texas 78759*

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Section 2 — Rules and Regulations ..... 7  
Section 3 — Description of Services ..... 11  
Section 4 — Rates ..... 14

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ISSUE DATE: \_\_\_\_\_

EFFECTIVE DATE \_\_\_\_\_

ISSUED BY:

*Brenda L. Conn, Vice-President, Secretary  
Free Plus Calling, Inc.  
9505 Arboretum Boulevard, Suite 202  
Austin, Texas 78759*



SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting In an Increase to a Customer's Bill
- M - Moved From Another Tariff Location
- N - New
- R - Change Resulting in a Reduction to a Customer's Bill
- T - Change in Text or Regulation, but No Change in Rate or Charge

ISSUE DATE: \_\_\_\_\_  
ISSUED BY: \_\_\_\_\_

EFFECTIVE DATE: \_\_\_\_\_

Brenda L. Conn, Vice-President, Secretary  
Free Plus Calling, Inc.  
9505 Arboretum Boulevard, Suite 202  
Austin, Texas 78759

## TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of the page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of the various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a).
  - 2.1.1.A.1.(a).I.
  - 2.1.1.A.1.(a).I.(i).
  - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the new revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

ISSUE DATE: \_\_\_\_\_

EFFECTIVE DATE: \_\_\_\_\_

ISSUED BY:

*Brenda L. Conn, Vice-President, Secretary  
Free Plus Calling, Inc.  
9505 Arboretum Boulevard, Suite 202  
Austin, Texas 78759*

## SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location(s) to a Free Plus Calling, Inc. ("FPC") switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Company or Carrier - Free Plus Calling, Inc., also known as FPC.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Rates - Rates are flat rates charged by classification of service and are not subject to any Day, Night, Weekend, or Holiday discounts.

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## SECTION 2 – RULES AND REGULATIONS

### 2.1 Undertaking of Free Plus Calling, Inc. (FPC)

FPC services and facilities are furnished for communications originating at specified points, within the State of Florida under terms of this Tariff.

FPC installs, operates and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the FPC network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

### 2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.

2.2.2 FPC reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff.

2.2.3 All facilities provided under this Tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

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## SECTION 2 – RULES AND REGULATIONS

### 2.2 Limitations (Cont.)

2.2.4 Prior written permission from The Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

### 2.3 Liabilities of The Company

2.3.1 FPC's liability for damages arising out of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.

2.3.2 The Company shall be indemnified and held harmless by the customer against:  
(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over The Company's facilities.

(B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by The Company.

### 2.4 Interruption of Service

2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to The Company's facilities.

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## SECTION 2 – RULES AND REGULATIONS

### 2.4 Interruption of Service (Cont.)

- 2.4.2 For purposes of credit computation for leased facilities, every month shall be considered to have 720 hours.
- 2.4.3 No credit shall be allowed for an interruption of a continuous duration for less than two hours.
- 2.4.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \left(\frac{A}{720}\right) \times B$$

"A" - outage-time in hours

"B" - total monthly charge for affected facility

### 2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

### 2.6 Deposits

The Company does not require a deposit from the customer.

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## SECTION 2 – RULES AND REGULATIONS

### 2.7 Advance Payments

For customers whom The Company feels an advance payment is necessary, FPC reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and, if necessary, a new advance payment will be collected for the next month.

### 2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utility tax), are listed as separate line items and are not included in the quoted rates.

### 2.9 Employee Concessions

There are no employee concessions.

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### SECTION 3 – DESCRIPTION OF SERVICES

#### 3.1 Timing of Calls

The customer's long distance usage charge is based on the actual usage of FPC's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Where software answer supervision has to be employed, up to 90 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling party hangs up.

##### 3.1.1 Uncompleted Call Crediting

If a customer received a bill for an uncompleted call, The Company will reimburse the customer for the full amount of the call.

#### 3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in their NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA: 
$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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### SECTION 3 — DESCRIPTION OF SERVICES

#### 3.3 Minimum Call Completion Rate

A customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 97% during peak use periods for all FG D services ("1+" dialing).

#### 3.4 Service Offerings

##### 3.4.1 FPC1 Service

FPC1 Service is a 1+ prescribed service designed for the customer with less than \$50.00 of monthly long distance usage.

##### 3.4.2 FPC2 Service

The FPC2 Product is a 1+ based service that provides greater discounts for volume calling.

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### SECTION 3 – DESCRIPTION OF SERVICES

#### 3.4 Service Offerings (Cont.)

##### 3.4.3 FPC1-800 Service

The FPC1-800 Product is an 800 prescribed service designed for the customer with less than \$50.00 of monthly 800 usage.

##### 3.4.4 FPC2-800 Service

FPC2-800 Service is an 800 prescribed service that provides greater discounts for volume calling.

##### 3.4.5 Advantage 1 Service

Advantage 1 Service is a dedicated 1+ prescribed service designed for the customer with volumes above \$5,000.00 of monthly long distance usage.

##### 3.4.6 Advantage 1-800 Service

Advantage 1-800 Service is a dedicated 800 prescribed service designed for the customer with volumes above \$5,000.00 of monthly 800 long distance usage.

##### 3.4.7 FPC Travel Service

FPC Travel Service allows a customer to place long distance calls while away from home or office and have the calls automatically charged to the customer's account.

##### 3.4.8 Directory Assistance

A single telephone number will be provided by an operator to customers requesting such, after providing the city of residence and name of the party in question.

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### SECTION 3 – DESCRIPTION OF SERVICES

#### 3.4.9 Express Advantage Prepaid Debit Card Service

Express Advantage Prepaid Debit Card service is an 800 prescribed calling card service. This service is offered for the customer that wishes to prepay all long distance usage which is then debited against a presubscribed amount for the particular card.

#### 3.4.9.A FPC Worldwide Conference Service

FPC Worldwide Conference Service is offered to the customer who desires to conference from 3 to 3,500 participants worldwide on conference bridging equipment provided by FPC. This service includes:

- (a) "Dial Out" Service
- (b) 1-800 "Meet-Me" Service
- (c) Standard Exchange "Meet-Me" Type Service

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## SECTION 4 - RATES

### 4.1 FPC1 Service

\$.2500 per Minute of Usage (MOU) for the first 120 minutes, then \$.129 per Minute, calls are billed in 6.0 second increments after the first 30 seconds.

Installation Fee: \$00.00

Monthly Recurring Charge per Account: \$30.00 (the first 120 minutes are included for this charge).

Calls are rounded to the next higher whole minute.

### 4.2 FPC2 Service

\$.1700 per Minute of Usage (MOU), calls are billed in 6.0 second increments after the first 30 seconds.

Installation Fee: \$00.00

Monthly Recurring Charge per Account: \$00.00

Calls are rounded to the next higher whole minute.

### 4.3 FPC1-800 Service

\$.2500 per Minute of Usage (MOU) for the first 120 minutes (combined with 1+ calls) then \$.16 per minute, calls are billed in 6.0 second increments after the first 30 seconds.

Installation Fee: \$00.00

Monthly Recurring Charge per Account: \$30.00 (includes first 120 minutes of 1+ and 800 calls combined).

Calls are rounded to the next higher whole minute.

### 4.4 FPC2-800 Service

\$.1700 per Minute of Usage (MOU), calls are billed in 6.0 second increments after the first 30 seconds.

Installation Fee: \$00.00

Monthly Recurring Charge per Account: \$00.00

Calls are rounded to the next higher whole minute.

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## SECTION 4 - RATES

### 4.5 Advantage 1 Service

\$.1000 per Minute of Usage (MOU), calls are billed in 6.0 second increments after the first 30 seconds.

Installation and Monthly Recurring Charges per Account: All Loop charges will be billed at the applicable tariff of the Local Exchange Carrier, plus any tariffed installation charges.

### 4.6 Advantage 1-800 Service

\$.2500 per Minute of Usage (MOU) for the first 120 minutes (combined with 1+), then \$.1500 per minute, calls are billed in 6.0 second increments after the first 30 seconds.

Installation and Monthly Recurring Charges per Account: All Loop charges will be billed at the applicable tariff of the Local Exchange Carrier, plus any tariffed installation charges.

### 4.7 FPC Travel Service

\$.5000 per Minute of Usage (MOU) for the first 60 minutes, then \$.2200 per Minute, calls are billed in 6.0 second increments after the first 30 seconds.

Installation Fee: \$00.00

Per Call Surcharge (Domestic Calls): \$00.00

Per Call Surcharge (International or Operator Assisted): \$.50

Monthly Recurring Charge per Account: \$30.00 (the first 60 minutes are included for this charge).

Calls are rounded to the next higher whole minute.

### 4.8 Directory Assistance

\$.075 per inquiry, one inquiry per call.

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**SECTION 4 — RATES**

4.9 Express Advantage Prepaid Debit Card Service

Cards are issued in \$5.00 increments from \$5.00 to \$50.00 face value.  
\$.4000 per Minute of Usage (MOU), whole minute increments.

Installation Fee: \$00.00  
Operator Assisted Surcharge: \$.75  
Directory Assistance: \$.75  
Monthly Recurring Charge per Account: \$00.00  
Calls are rounded to the next higher whole minute.

4.10 FPC Worldwide Conference Service

Dial Out Service Call per minute per line: \$.35  
1-800 Meet-Me Service per minute per line: \$.45  
Standard Exchange Meet-Me Service per minute per line: \$.45  
Conference Call Audio Taping per conference: \$9.00  
Duplicate Tapes, per tape: \$6.00

4.11 Special Promotions

Promotional offerings of reduced rates or waiver of rates for limited periods of time may be offered at the discretion of FPC. Such offerings shall contain a description of the promotional offering the starting date, and the length of time it will be available.

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