

31  
FILE COPY

LAW OFFICES

PIERSON & BURNETT LLP

1667 K Street, N.W. Suite 801 Washington, D.C. 20006  
Tel. 202 466 3044 Fax 202 466 3055

July 31, 1996

ORIGINAL

Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

**Re: Minor Amendment to Application of NYNEX Long Distance Company for Authority to Operate as a Switchless Reseller of Intrastate Toll (Interexchange) Telecommunications Services within the State of Florida**

**Docket Number: 960697-T1**

*William*  
Dear Madam or Sir:

On behalf of NYNEX Long Distance Company ("Applicant"), we hereby submit one original and six copies of a minor amendment to its application for authority to operate as a switchless reseller of intrastate toll (interexchange) telecommunications services statewide in Florida. The purpose of the amendment is to respond to concerns of the staff and to amend the proposed tariff.

**1. Operator Services.** Despite the indications to the contrary in responses to questions 2, 16 and 20 in the application, NYNEX Long Distance Company does not propose to provide operator services to casual, non presubscribed, customers. NYNEX Long Distance Company will, however, provide operator services to its presubscribed business and residential customers, as well as to customers in possession of its prepaid "debit" cards and post-paid "travel" cards.

In order for NYNEX Long Distance Company's application to reflect its intent not to provide operator services to casual, non presubscribed, customers, the Applicant hereby amends in part the answers to questions 2, 16 and 20 of its application. The amended pages are attached as Exhibit 1 hereto. The specific amendments are as follows. (i) Question number two is amended by removing the mark next to where the application states "Operator Service Provider." The Applicant will not offer alternative operator services for interexchange carriers (IXCs), nor will the Applicant offer operator services to call aggregator locations and clearinghouse services that bill such calls. (ii) Question number sixteen (16), on page six of the application is amended to delete the check marks next to "hotels and motels," "hotel and motel guests," "universities," and "university dormitory residents." Because NYNEX Long Distance Company will only provide operator services to its presubscribed business and residential customers, it will not bill

DOCUMENT NUMBER - DATE

08047 AUG-1 86

FPSC-RECORDS/REPORTING

those categories of customers unless they are presubscribed. (iii) Question twenty (20), page nine, regarding "Operator Services," is amended to delete the check marks next to "non presubscribed customers" and "inmates." NYNEX Long Distance Company does not intend to make its services available to non presubscribed customers, nor will it make its services available to inmates.

The revised proposed tariff will be sent via facsimile on July 31, 1996 and mailed via overnight delivery service for arrival on August 1, 1996. The following are the categories of changes in the tariff.

## **2. Customer Deposits**

NYNEX Long Distance Company will not collect deposits. It may collect advance payments not to exceed one month. Section 2.9 of the tariff is amended accordingly.

## **3. Distance Calculations**

The tariff has been amended to add Section <sup>3.3</sup> 3.4 providing for the standard method of calculating distances even though NYNEX Long Distance Company does not propose to charge distance sensitive rates.

## **4. Call Completion**

Subsection ~~3.5~~ <sup>3.4</sup> of the tariff has been added regarding call completion.

## **5. Restoration of Service**

NYNEX Long Distance Company will not be charging for service restoral. A new section 4.4.3 of the tariff has been added so indicating.

## **6. TDRS**

The TDRS section of the tariff, Section 4.5 has been amended to reflect the more appropriate language.

## **7. Issued Date**

The tariff has been amended to insert as the issued date the date of upon which the application was forwarded to the Commission for filing.

Please address any inquiries regarding this filing to the undersigned.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "W. Theodore Pierson, Jr.", written in dark ink.

W. Theodore Pierson, Jr.  
Counsel for NYNEX Long Distance Company

Enclosures

**EXHIBIT 1**

**NYNEX LONG DISTANCE COMPANY**

**DOCKET NUMBER: 960697-TI**

**MINOR AMENDMENT TO QUESTIONS 2, 6 & 20**

1. This is an application for (check one):

- Original Authority (New company).
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To an uncertificated company).
- Approval for transfer of control (To another certificated company).

2. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless Rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

14. Will your marketing program:

- Pay commissions?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

See Attachment E

16. Who will receive the bills for your service (Check all that apply)?

- Residential customers.  Business customers.
- PATS providers.  PATS station end-users.
- Hotels & motels.  Hotel & motel guests.
- Universities.  Univ. dormitory residents.
- Other: (specify) \_\_\_\_\_.

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?  
Yes, Applicant's name will appear on the bill

- (b) Name and address of the firm who will bill for your service.

Sprint Communications Co., L.P.

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

**Travel Service**

- Method of access is 950  
 Method of access is 800

**900 service**

**Operator Services**

- Available to presubscribed customers  
 Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.  
 Available to inmates

**Services included are:**

- Station assistance  
 Person to Person assistance  
 Directory assistance  
 Operator verify and interrupt  
 Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

See Attachment J

22.  **Other:**

See Attachment J

**NYNEX LONG DISTANCE COMPANY**Florida P.S.C. Tariff No. 1  
Original Page 1**NYNEX LONG DISTANCE COMPANY****RESALE INTEREXCHANGE TELECOMMUNICATIONS****SERVICE TARIFF**

This tariff contains the regulations, rates and charges applicable to the provision of interexchange (interLATA and intraLATA) telecommunications services by NYNEX Long Distance Company for the use of Customers transmitting messages within the State of Florida, subject to the jurisdiction of the Florida Public Service Commission ("Commission").

This tariff is available for public inspection during normal business hours at the main office of NYNEX Long Distance Company, located at 200 Park Avenue, 17th Floor, New York, NY 10166.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166



● NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 2

---

**CHECK SHEET**

Pages 1 through 24 inclusive of this tariff are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Page</u>	<u>Revision</u>
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 3

## TABLE OF CONTENTS

Title Page . . . . .	1
Check Sheet . . . . .	2
Table of Contents . . . . .	3
Tariff Format . . . . .	4
Explanation of Symbols . . . . .	5
Application of Tariff . . . . .	6
Section 1 - Definition of Terms and Abbreviations . . . . .	6
Section 2 - Regulations . . . . .	8
2.1 - Undertaking of Carrier . . . . .	8
2.2 - Limitations on Service . . . . .	8
2.3 - Limitations on Liabilities . . . . .	9
2.4 - Cancellation or Discontinuance of Service by Carrier . . . . .	10
2.5 - Cancellation or Termination of Service by Customer . . . . .	11
2.6 - Contract Service Arrangements . . . . .	12
2.7 - Restoration of Service . . . . .	12
2.8 - Payment and Billing . . . . .	12
2.9 - Deposits and Advance Payments . . . . .	13
2.10 - Taxes . . . . .	14
2.11 - Terminal Equipment . . . . .	14
2.12 - Interconnection . . . . .	14
2.13 - Inspection, Testing and Adjustment . . . . .	15
2.14 - Interruption of Service . . . . .	15
2.15 - Escalation and Problem Resolution . . . . .	16
Section 3 - Description of Service . . . . .	17
3.1 - Availability of Service . . . . .	17
3.2 - Timing of Calls . . . . .	17
3.3 - Calculation of Distance . . . . .	18
3.4 - Minimum Call Completion Rate . . . . .	18
3.5 - Service Offerings . . . . .	19
Section 4 - Rates and Charges . . . . .	21
4.1 - General . . . . .	21
4.2 - Initial Periods . . . . .	21
4.3 - Basic Service Rates . . . . .	22
4.4 - Other Service Charges . . . . .	23
4.5 - Credits for Hearing or Speech Impaired Persons . . . . .	24
4.6 - Employee Concessions . . . . .	24
4.7 - Special Promotions . . . . .	24

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 4

---

**TARIFF FORMAT**

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check page for the page currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)
  - 2.1.1.A.1.(a).I.(i).(1)
- D. **Check Sheets** - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

● NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 5

---

**EXPLANATION OF SYMBOLS**

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (D) - To signify a discontinued rate or regulation.
- (I) - To signify an increase in rate or charge.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify a new rate or regulation.
- (R) - To signify a reduced rate or change.
- (T) - To signify a change in text but no change in rate or regulation.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 6

---

**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS**

**Access Line** - A facility arrangement which connects Customer's location to Carrier's network switching center.

**Account Code** - A series of digits entered by Customer to associate a call with a particular department, cost center, or client. A non-verified Account Code shall be accepted if it contains the proper number of digits. A verified Account Code shall only be accepted if it can be matched with a number on the list of valid Account Codes provided by Customer.

**Authorization Code** - A numerical code, one or more of which are available to Customer to enable it to access Carrier's network, and which are used by Carrier both to prevent unauthorized access to its facilities and to identify Customer for billing purposes. Multiple authorization codes may be assigned to identify individual users on the account.

**Carrier** - NYNEX Long Distance Company

**Carrier Identification Code (CIC)** - A unique three (3) or four (4) digit code assigned to a carrier and used to identify that carrier to the Local Exchange Carrier and for placing calls as a Casual Caller. Carrier's CIC is "6953".

**Casual Calling** - The access of Carrier's network and the use of Service by a caller who has not established an account with Carrier. Callers access Service by dialing 10XXX or 101XXXX, where the three (3) digits or the four (4) digits represented by "X" are the CIC assigned to Carrier.

**Collect Call** - An operator-assisted call in which all usage sensitive charges and per call charges for the call are assessed against the called party rather than the calling party.

**Commission** - The Florida Public Service Commission

**Conversation Minutes** - For billing purposes calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when either party disconnects.

**Customer** - The company, individual, or other entity which orders or uses Service and is therefore responsible for the payment of charges due and for compliance with Carrier's tariff.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 7

---

**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS (Continued)**

**Holidays** - Holidays recognized by Carrier include New Year's Day\*, Martin Luther King Day, President's Day, Memorial Day, Independence Day\*, Labor Day, Columbus Day, Veteran's Day\*, Thanksgiving Day, and Christmas Day\*. When any of the four asterisked (\*) holidays falls on a Saturday or Sunday, the recognized holiday shall be observed on the preceding Friday or the following Monday, respectively.

**Local Access And Transport Area (LATA)** - A geographically defined service area established for the administration of telecommunications services.

**Off-Peak** - All hours other than those included in the Peak period, as indicated below.

**Peak** - From 7:00 AM up to but not including 7:00 PM Monday through Friday, excluding recognized holidays as defined above.

**Person-To-Person Call** - An operator-assisted call in which the caller specifies the name of a particular person, department, extension, or other recognizable entity and in which the caller is not billed for that call unless the specific person or entity named is reached.

**Point-Of-Presence (POP)** - The actual (physical) location at which the network of the underlying carrier is accessed within the state or LATA.

**Prepaid Calling Service** - A prepaid telecommunications service, which provides Customer with an 800 number and an Authorization Code and allows Customer to originate outbound direct dial long distance calls over Carrier's network.

**Real-Time Rated Call** - An operator-assisted call in which the operator captures a record of all charges associated with the call and provides the information concerning those charges to the caller immediately upon termination of the call.

**Service** - Any or all service(s) provided by Carrier pursuant to this tariff.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 8

---

**SECTION 2 - REGULATIONS****2.1 Undertaking of the Carrier**

- 2.1.1** Service is furnished for telecommunications originating at specified points within the State of Florida under the terms and conditions of this tariff.
- 2.1.2** Carrier shall install, operate, and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3** Carrier neither owns nor operates telecommunications facilities within the State of Florida, but rather resells telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4** Carrier may, when authorized by Customer, act as Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of Customer's locations to the network of an underlying carrier.
- 2.1.5** Service is provided on a monthly basis unless ordered on a longer term basis, and is available twenty-four (24) hours per day, seven (7) days per week.

**2.2 Limitations on Service**

- 2.2.1** Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff.
- 2.2.2** Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 9

---

**SECTION 2 - REGULATIONS (Continued)****2.2 Limitations on Service (Continued)**

**2.2.3** Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the prior written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.

**2.2.4** Service may not be used for any unlawful purpose.

**2.2.5** Carrier may require Customer to sign an application form furnished by Carrier and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of Service. Carrier's acceptance of an order for Service to be provided an applicant whose credit has not been duly established may be subject to the deposit provisions described in Section 2.9 of this tariff. Carrier may also require a signed authorization from Customer for additions to or changes in existing Service for such Customer. An application for service canceled by the applicant or by Carrier prior to the establishment of Service is subject to the provisions of this tariff.

**2.3 Limitations on Liabilities**

**2.3.1** Carrier's liability shall be limited to damages arising out of mistakes, omissions, interruptions, delays, errors, or defects in transmission occurring in the course of furnishing Service, and not caused by mistakes or errors of Customer. No liability shall commence prior to activation of Service. In no event shall such liability exceed an amount equivalent to the proportionate charge to Customer for the period during which the aforementioned faults in transmission occur.

**2.3.2** Carrier shall not be liable for unlawful use, or use by any unauthorized person, of its facilities and services, or for any claim arising out of a breach in the privacy or security of communications transmitted over Carrier's facilities.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166



NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1

Original Page 10

---

**SECTION 2 - REGULATIONS (Continued)****2.3 Limitations on Liabilities (Continued)**

**2.3.3** Carrier shall not be liable for any damages, including usage charges, that Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of communications equipment includes, but is not limited to, the placement of calls from Customer's premises, and the placement of calls through Customer-controlled or Customer-provisioned equipment, that are transmitted over Carrier's network without the authorization of Customer. Customer shall be fully liable for all such usage charges.

**2.4 Cancellation or Discontinuance of Service by Carrier**

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement or discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service.

**2.4.1** For noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.

**2.4.2** For Customer's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.

**2.4.3** For noncompliance with any of the provisions of this tariff governing Service.

**2.4.4** For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.

**2.4.5** Without notice, in the event of Customer's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 11

---

**SECTION 2 - REGULATIONS (Continued)****2.4 Cancellation or Discontinuance of Service by Carrier (Continued)**

**2.4.6** Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.

**2.4.7** Without notice, by reason of any order or decision of a court or other government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer.

**2.5 Cancellation or Termination of Service by Customer**

**2.5.1** Customer may cancel Service by giving notice to Carrier up to the day Service is scheduled to commence.

**2.5.2** If Customer orders Service which requires special construction or facilities for Customer's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer by Carrier.

**2.5.3** Carrier shall have up to thirty (30) days to complete a disconnect. Customer shall be responsible for all charges for 30 days, or until the disconnect is effected, whichever is sooner. This 30-day period shall begin on the day of receipt of notice from Customer.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 12

---

**SECTION 2 - REGULATIONS (Continued)****2.6 Contract Service Arrangements**

Customer specific contract service arrangements may be furnished in lieu of existing tariff offerings.

**2.6.1** Rates, charges, term, and additional regulations, if applicable, for the contract service arrangement shall be developed on an individual case basis.

**2.6.2** Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in this tariff.

**2.7 Restoration of Service**

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

**2.8 Payment and Billing**

**2.8.1** For billing of fixed charges, Service is considered to be established upon the day which Carrier notifies Customer of installation and testing of Customer's Service. Charges shall be billed monthly in arrears and are due upon receipt. Customer shall be billed for all usage accrued beginning immediately upon access to Service. Customers shall be billed for usage occurring during their specific 30-day billing cycle, which for purposes of computing charges shall be considered a month. The rates charged to Customer shall be the rates in effect on the first day of the Customer's billing cycle.

**2.8.2** Bills are due and payable upon receipt. Interest at the lesser of a rate of one and one-half percent (1.5%) per month, or the maximum rate allowed by law, may be charged on any amount remaining unpaid after thirty (30) days from delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.

**2.8.3** The security of Customer's Authorization Codes is the responsibility of Customer. All calls placed using Customer's Authorization Codes or using facilities owned or controlled by Customer shall be billed to Customer and must be paid by Customer.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 13

---

**SECTION 2 - REGULATIONS (Continued)****2.8 Payment and Billing (Continued)**

- 2.8.4 Carrier reserves the right to examine the credit record of an applicant or Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored, and a deposit may be required.
- 2.8.5 Carrier shall make no refund of overpayments by Customer unless the claim for such overpayment, together with proper evidence, is submitted within two (2) years from the date of the alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits or adjustments have been applied.
- 2.8.6 A charge of ten dollars (\$10.00) or the applicable state return check charge, whichever is less, shall apply whenever any check or draft for payment of Service is not accepted by the institution on which it is written.

**2.9 Deposits and Advance Payments**

- 2.9.1 Carrier does not require a deposit from Customers.
- 2.9.2 For Customers from whom Carrier determines an advance payment is necessary, Carrier reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for Service. This amount shall be applied against the next full month's charges, and a new advance payment may be collected for the next month.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

• NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 14

---

**SECTION 2 - REGULATIONS (Continued)****2.10 Taxes**

**2.10.1** Service may be subject to state and/or local taxes at the prevailing rates, if Service originates and terminates in the State of Florida. Such taxes shall be listed as separate line items on the Customer's invoice and are not included in the rates and charges listed herein.

**2.10.2** To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from Carrier a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to Customers receiving Service within the territorial limits of such municipality, other political subdivision, or local agency of government.

**2.11 Terminal Equipment**

Service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX or key telephone system. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer, except as otherwise provided. Customer is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

**2.12 Interconnection**

Service furnished by Carrier may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1

Original Page 15

---

**SECTION 2 - REGULATIONS (Continued)****2.13 Inspection, Testing and Adjustment**

**2.13.1** Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's or Carrier's equipment. Carrier may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.

**2.13.2** Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier by Customer for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Carrier.

**2.13.3** Carrier shall not be liable to Customer for any damages for Service interruption pursuant to this Section. Customer shall not be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) consecutive hours.

**2.14 Interruption of Service**

**2.14.1** It shall be the obligation of Customer to notify Carrier of any interruption of Service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Carrier.

**2.14.2** When Service is interrupted for two (2) hours or more, credit is allowed on demand to Carrier, computed as set forth below, provided such interruption is not shown by Carrier to have been caused by the negligence or willful action of Customer, or any other person at the Customer's terminal location, or is not caused by the failure of Customer's equipment or power supply.

**2.14.3** Credit is computed by multiplying the monthly rate for Service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have seven hundred twenty (720) hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1

Original Page 16

---

**SECTION 2 - REGULATIONS (Continued)****2.14 Interruption of Service (Continued)**

**2.14.4** An interruption is measured from the time Carrier detects trouble or the Customer notifies Carrier of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of Service of less than two (2) hours. The credit for a billing period shall not exceed the monthly rate.

**2.15 Escalation and Problem Resolution**

Customers who are not satisfied with Carrier's response to their inquiries or who have unresolved billing or collection problems may escalate those unresolved matters to the NYNEX Long Distance Company Escalation Office, at the following address:

NYNEX Long Distance Company Escalation Office  
1603 LBJ Freeway, Suite 300 - TXFBRB042A  
Dallas, Texas 75234

Telephone (800) 785-5624  
Facsimile (800) 327-5182

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P. S. C. Tariff No. 1  
Original Page 17

---

**SECTION 3 - DESCRIPTION OF SERVICE****3.1 Availability of Service**

Carrier offers resold interexchange telecommunications service to any person or company within its service area who desires to be a Customer, subject to the terms and conditions of this tariff. Service is available twenty-four (24) hours per day, seven (7) days per week.

**3.2 Timing of Calls**

**3.2.1** Usage sensitive charges are based on usage of Carrier's network. Such charges are measured in Conversation Minutes.

**3.2.2** Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Carrier will employ software answer supervision, and up to sixty (60) seconds of ringing will be allowed before billing. Chargeable time for a call shall end upon disconnection by either party.

**3.2.3** The initial period (minimum call duration) for billing purposes varies by service offering and is indicated in Section 4.2.

**3.2.4** Usage for billing purposes is measured and partial billing increments are rounded to the next higher billing increment after the initial period. Billing increments, which vary by service offering, are indicated in Section 4.2.

**3.2.5** No charges apply for incomplete calls. If Customer believes it has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166



## NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 18

## SECTION 3 - DESCRIPTION OF SERVICE (Continued)

## 3.3 Calculation of Distance

3.3.1 Usage charges for all mileage sensitive products are based upon the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

3.3.2 The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers, as defined by Bellcore (Bell Communications Research), in the following manner.

Step 1 - Obtain the "V" and "H" coordinates for the serving wire center of Customer's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the rate centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the squares obtained in Step 4 by ten. Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

## 3.4 Minimum Call Completion Rate

Carrier relies on its underlying carrier to provide a call completion rate (number of calls completed / number of call attempted) of not less than 90%.

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1

Original Page 19

---

**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.5 Service Offerings**

Applicable rate schedules for the following services are provided in Section 4 - Rates.

**3.5.1 Switched Access 1+ Residential Service**

Switched Access 1+ Residential Service is a time-of-day banded outbound long distance service. Switched Access 1+ Residential Service Customers utilize Feature Group D access.

**3.5.2 Switched Access 1+ Business Service**

Switched Access 1+ Business Service is a time-of-day banded outbound long distance service. Switched Access 1+ Business Service Customers utilize Feature Group D access.

**3.5.3 Switched Termination 800 Business Service**

Switched Termination 800 Business Service is a time-of-day banded inbound long distance service. Switched Termination 800 Business Service calls are terminated over Customer's local telephone lines.

**3.5.4 Travel Card Service**

Travel Card Service is a time-of-day banded outbound long distance service. This service allows business or residential Customers to place calls from locations other than their primary service location through the use of 800 number network access and an Authorization Code.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1

Original Page 20

---

**SECTION 3 - DESCRIPTION OF SERVICE (Continued)****3.5 Service Offerings (Continued)****3.5.5 Prepaid Calling Service**

Prepaid Calling Service allows a customer to pay a fixed dollar amount in advance for long distance calling over Carrier's network. Prepaid Calling Service is a flat rated (not time-of-day banded) outbound long distance service, which allows callers to originate outbound, direct dial long distance calls via an 800 access number. Customers may not complete calls to 700, 800, or 900 numbers, calls to directory assistance, conference calls, calls requiring surcharges, or calls requiring operator assistance. The cost of a given call will be deducted on a real-time basis from the available balance until the full balance of the account is exhausted. Calls may only be charged against an account that has a sufficient available balance. Customers shall be given notice two (2) minutes before the available account balance is depleted based upon the applicable rates for the call in progress, as such rates were in effect at the time the account was established. When the balance of available time is depleted, the call shall be terminated. A prepaid calling account shall expire on the date specified on the card issued to Customer at the time the account is established.

**3.5.6 Operator Handled Service**

Operator Handled Service is a time-of-day banded long distance service. This service allows business or residential Customers to place a variety of calls through an operator. Call types include collect, third number billed, operator dialed, calling card, real-time rated, busy line verification, and emergency interruption.

---

**Issued: June 1, 1996****Effective: \_\_\_\_\_**

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

## NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1  
Original Page 21

---

**SECTION 4 - RATES AND CHARGES****4.1 General**

- 4.1.1 Conversation Minutes, reflecting usage sensitive charges resulting from the use of Service, are billed in varying increments, as indicated in Section 4.2 below.
- 4.1.2 Conversation Minutes for each service offering shall be billed on the basis of an initial period (minimum billing period) and an additional period that are specific to that service offering. These periods are also defined in Section 4.2.

**4.2 Billing Periods**

- 4.2.1 For Switched Access 1+ Residence Service, Conversation Minutes are measured in one (1) minute increments, the initial period is one (1) minute, and all partial periods are rounded to the next higher one (1) minute increment.
- 4.2.2 For Switched Access 1+ Business Service, Conversation Minutes are measured in one (1) minute increments, the initial period is one (1) minute, and all partial periods are rounded to the next higher one (1) minute increment.
- 4.2.3 For Switched Termination 800 Service, Conversation Minutes are measured in one (1) minute increments, the initial period is one (1) minute, and all partial periods are rounded to the next higher one (1) minute increment.
- 4.2.4 For Travel Card Service, Conversation Minutes are measured in one (1) minute increments, the initial period is one (1) minute, and all partial periods are rounded to the next higher one (1) minute increment.
- 4.2.5 For Prepaid Calling Service, Conversation Minutes are measured in One (1) minute increments, the initial period is one (1) minute, and all partial periods are rounded to the next higher one (1) minute.
- 4.2.6 For Operator Handled Service, Conversations Minutes are measured in One (1) minute increments, the initial period is one (1) minute, and all partial periods are rounded to the next higher one (1) minute.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166

**NYNEX LONG DISTANCE COMPANY**

 Florida P.S.C. Tariff No. 1  
 Original Page 22

**SECTION 4 - RATES AND CHARGES (Continued)**
**4.3 Basic Service Rates**
**4.3.1 Switched Access 1+ Residence Service**

Usage Sensitive Charges (1 Minute Increments / 1 Minute Minimum):

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute (Peak)	\$ 0.2500	\$ 0.2500
Rate Per Minute (Off-Peak)	\$ 0.1500	\$ 0.1500

**4.3.2 Switched Access 1+ Business Service**

Usage Sensitive Charges (1 Minute Increments / 1 Minute Minimum):

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute (Peak)	\$ 0.2500	\$ 0.2500
Rate Per Minute (Off-Peak)	\$ 0.1500	\$ 0.1500

**4.3.3 Switched Termination 800 Service**

Usage Sensitive Charges (1 Minute Increments / 1 Minute Minimum):

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute (Peak)	\$ 0.2500	\$ 0.2500
Rate Per Minute (Off-Peak)	\$ 0.1500	\$ 0.1500

Non-Usage Sensitive Charges:

 Per 800 Number Per Month \$ 5.00
**4.3.4 Travel Card Service**

Usage Sensitive Charges (1 Minute Increments / 1 Minute Minimum):

	<u>InterLATA</u>	<u>IntraLATA</u>
Rate Per Minute (Peak)	\$ 0.3000	\$ 0.3000
Rate Per Minute (Off-Peak)	\$ 0.2000	\$ 0.2000

Non-Usage Sensitive Charges:

 Charge Per Travel Card Call Placed \$ 0.75

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
 NYNEX Long Distance Company  
 200 Park Avenue, 17th Floor  
 New York, New York 10166

## NYNEX LONG DISTANCE COMPANY

Florida P.S.C. Tariff No. 1

Original Page 24

---

**SECTION 4 - RATES AND CHARGES (Continued)****4.5 Discounts for Relay Service****4.5.1 Discounts for Hearing Impaired Customers**

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs shall be equal to applying the off-peak rate during peak hours. Discounts do not apply to surcharges or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

**4.5.2 Operation of Telecommunications Relay Service**

For intrastate toll calls received from the relay service, each local exchange and interexchange telecommunications company billed relay call shall be discounted by 50% of the applicable rate for a voice non-relay call, except that where either the calling or called party indicates that either party is both hearing and visually impaired the call shall be discounted by 60% of the applicable rate for a voice non-relay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

**4.6 Employee Concessions**

No employee concessions are offered under this tariff.

**4.7 Special Promotion:**

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

---

Issued: June 1, 1996

Effective: \_\_\_\_\_

John J. Miller, Vice President  
NYNEX Long Distance Company  
200 Park Avenue, 17th Floor  
New York, New York 10166