

July 29, 1996

Nicholas Skaroulis
Elenofono, Inc.,
D/B/A Hellenicom Long Distance
1845 Ridgeview Rd.
Michigan City, IN 46360
(219) 879-2285

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, FL 32399-0850

960887-TI

Dear Sir or Madam:

The above named applicant respectfully requests the Commission to grant a Certificate of Public Convenience and Necessity.

Enclosed are an original and 12 (twelve) copies of an "Application Form for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida" including attachments, according to the requirements in **Chapter 25-24, Rules Governing Telephone Service Provided By Interexchange Telephone Companies.**

Also enclosed is the application fee in the form of a personal check made payable to the Florida Public Service Commission for \$250.00.

Acknowledgment and date of receipt of this filing is requested. A duplicate copy of this letter and return envelope is provided for this purpose.

Sincerely,



Nicholas Skaroulis,
President, Elenofono, Inc.
DBA Hellenicom Long Distance

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward a copy of check to RAR with proof of deposit.

Initials of person who forwarded check:



RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
MAIL ROOM
96 AUG - 5 PM 3:46

DOCUMENT NUMBER - DATE

08196 AUG-6 96

FPSC-RECORDS/REPORTING

**APPLICATION FOR AUTHORITY TO PROVIDE
INTEREXCHANGE TELECOMMUNICATION SERVICE
WITHIN THE STATE OF FLORIDA**

ELENOFONO, INC. , DBA HELLENICOM LONG DISTANCE

Application

Exhibit I - Applicant's Qualifications

Exhibit II - Foreign Corporation Authority

Exhibit III - Fictitious Name Acceptance

Exhibit IV - Customer Deposits and Advance Payments

Exhibit V - Intrastate Network and Applicant Acknowledgment Statement

Exhibit VI - Proposed Tariff

DOCUMENT NUMBER - DATE

08196 AUG-68

FPSC-RECORDS/REPORTING

1. This is an application for (check one):

- Original Authority (New company).
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To a noncertificated company).
- Approval for transfer of control (To another certificated company).

2. Select what type of business your company will be conducting (check all that apply):

- Facilities based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

Elenofono, Inc.

4. Name under which the applicant will do business (fictitious name, etc.):

Hellenicom Long Distance

5. National address (including street name & number, post office box, city, state and zip code).

1845 Ridgeview Rd
Michigan City, IN 46360

6. Florida address (including street name & number, post office box, city, state and zip code):

Company has no offices in Florida.

7. Structure of organization;

Individual Corporation
 Foreign Corporation Foreign Partnership
 General Partnership Limited Partnership
 Other, _____

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners. Not Applicable.

(a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

(b) Indicate if the individual or any of the partners have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida. See Exhibit II

Corporate charter number: F95000006057

- (b) Name and address of the company's Florida registered agent. Phil Skaroulis

8639 N. Himes Ave, Apt 3409
Tampa, FL 33614

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable. See Exhibit III

Fictitious name registration number: G96200000065

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. None

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. None

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application; Anastasia Skaroulis, Controller
1845 Ridgeview Rd, Michigan City, IN 46360
(219) 879-2285

(b) Official Point of Contact for the ongoing operations of the company;

Nicholas Skaroulis, President
1845 Ridgeview Rd
Michigan City, IN 46360
(219) 879-2285

(c) Tariff;

Anastasia Skaroulis, Controller
Same as (a) above.

(d) Complaints/Inquiries from customers;

Anastasia Skaroulis, Controller
Same as (a) above.

11. List the states in which the applicant:

(a) Has operated as an interexchange carrier.

None.

(b) Has applications pending to be certificated as an interexchange carrier.

Indiana, Illinois, Wisconsin

(c) Is certificated to operate as an interexchange carrier.

None.

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None.

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None.

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None.

12. What services will the applicant offer to other certificated telephone companies:

None.

() Facilities. () Operators.

() Billing and Collection. () Sales.

() Maintenance.

() Other: _____

13. Do you have a marketing program?

Yes. Applicant plans to use direct mail and other advertising media such as print, radio, etc.

14. Will your marketing program: No.
 Pay commissions?
 Offer sales franchises?
 Offer multi-level sales incentives?
 Offer other sales incentives?
15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

Not applicable.

16. Who will receive the bills for your service (Check all that apply)?
- | | |
|--|---|
| <input checked="" type="checkbox"/> Residential customers. | <input checked="" type="checkbox"/> Business customers. |
| <input type="checkbox"/> PATS providers. | <input type="checkbox"/> PATS station end-users. |
| <input type="checkbox"/> Hotels & motels. | <input type="checkbox"/> Hotel & motel guests. |
| <input type="checkbox"/> Universities. | <input type="checkbox"/> Univ. dormitory residents. |
| <input type="checkbox"/> Other: (specify) _____ | |

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

The name of the Company will appear on the bill as Hellenicom Long Distance.

- (b) Name and address of the firm who will bill for your service.

Billing will be done in-house and mailed directly to customers. Customers can call Hellenicom Long Distance customer service directly at (888) 443-3536 and speak to a representative.

18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Exhibit VI.

19. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

WATS type service (Bulk or volume discount)
 Method of access is via dedicated facilities
 Method of access is via switched facilities

Private Line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

Travel Service
 Method of access is 950
 Method of access is 800

900 service

- Operator Services
 Available to presubscribed customers
 Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.
 Available to inmates

Services included are:

- Station assistance
 Person to Person assistance
 Directory assistance
 Operator verify and interrupt
 Conference Calling

20. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

Station to station Assistance and Conference Calling are available to Calling Card (Travel Card) users by dialing an 800 access code and entering an authorization code.

Directory Assistance is available to presubscribed customers by dialing 1-(Area Code)-555-1212.

21. Other: Not Applicable.

EXHIBIT 1

ELENOFONO, INC., D/B/A HELLENICOM LONG DISTANCE

APPLICANT'S QUALIFICATIONS

NICHOLAS P. SKAROULIS, President and sole shareholder of Elenofono, Inc.

1983 Graduate of Purdue University, B.S. in Chemistry.

1983-Present: Sales and Marketing Manager of Vir-Ma Industries, a ceramic supply wholesaler.

ANASTASIA F. SKAROULIS, Controller of Elenofono, Inc.

1987 Graduate of Valparaiso University, B.S. in Accounting.

1987-1995: Staff Accountant for regional and local public accounting firms, with experience in corporate accounting and tax compliance.

*** Company management will rely on the technical competency of IXC Long Distance, Inc. , the underlying carrier.**

IXC Long Distance, Inc.
98 San Jacinto Blvd., Suite 700
Austin, Texas 78701
(800) 984-9253

ELENOFONO, INC., DBA HELLENICOM

PROJECTED BALANCE SHEET

	<u>YEAR 1</u>	<u>YEAR 2</u>	<u>YEAR 3</u>
Cash	\$ 80,000	\$ 130,000	\$205,000
Accounts Receivable	70,000	120,000	195,000
Deposits	25,000	25,000	25,000
Fixed Assets	<u>5,000</u>	<u>25,000</u>	<u>22,000</u>
Net Assets	<u>\$180,000</u>	<u>\$ 300,000</u>	<u>\$450,000</u>
Accounts Payable	\$50,000	\$ 90,000	\$ 145,000
Other Liabilities	120,294	148,556	117,142
Equity	<u>9,706</u>	<u>61,444</u>	<u>187,858</u>
Total Liabilities and Equity	<u>\$180,000</u>	<u>\$ 300,000</u>	<u>\$ 450,000</u>

PROJECTED INCOME STATEMENT

	<u>YEAR 1</u>	<u>YEAR 2</u>	<u>YEAR 3</u>
Revenue	\$ 808,068	\$1,436,562	\$2,334,414
Cost of sales	605,466	1,076,382	1,749,120
Selling, General & Administrative	<u>193,896</u>	<u>308,442</u>	<u>458,880</u>
Net Income	<u>\$ 8,706</u>	<u>\$ 51,738</u>	<u>\$ 126,414</u>

EXHIBIT II

Question 9. (a) Foreign Corporation Authority - Letter attached.



FLORIDA DEPARTMENT OF STATE
Sandra B. Mortham
Secretary of State

December 13, 1995

NICHOLAS P. SKAROULIS
% ELENOFONO, INC.
1845 RIDGEVIEW ROAD
MICHIGAN CITY, IN 46360

Qualification documents for ELENOFONO, INC. were filed on December 12, 1995, and assigned document number F95000006057. Please refer to this number whenever corresponding with this office.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

A corporation annual report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (904) 487-6091, the Foreign Qualification/Tax Lien Section.

Michael Mays
Document Specialist
Division of Corporations

Letter Number: 395A00053872

EXHIBIT III

Question 9. (c) Fictitious Name Acceptance - Letter attached.



FLORIDA DEPARTMENT OF STATE
Sandra B. Mortham
Secretary of State

July 19, 1996

HELLENICOM LONG DISTANCE
1845 RIDGEVIEW RD.
MICHIGAN CITY, IN 46360

Subject: HELLENICOM LONG DISTANCE

REGISTRATION NUMBER: G96200000065

This will acknowledge the filing of the above fictitious name registration which was registered on July 18, 1996. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between July 1 and December 31 of the expiration year to maintain registration. Three months ~~prior to the expiration date a statement of renewal will be mailed.~~

IT IS THE RESPONSIBILITY OF THE BUSINESS TO NOTIFY THIS OFFICE IN WRITING IF THEIR MAILING ADDRESS CHANGES. Whenever corresponding please provide assigned Registration Number.

Should you have any questions regarding this matter you may contact our office at (904) 487-6058.

Fictitious Name Section
Division of Corporations

Letter No. 196A00035149

EXHIBIT IV

Appendix B - Customer Deposits and Advance Payments

** APPENDIX B **

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

UTILITY OFFICIAL:

Nick Karoulis
Signature

7/29/96
Date

Nicholas Skaroulis, President
Elenofono, Inc., d/b/a Hellenicom
Long Distance
Title

(219) 879-2285
Telephone No.

EXHIBIT V

Appendix C - Intrastate Network and Applicant Acknowledgment Statement

**** APPENDIX C ****

INTRASTATE NETWORK

1. POP: Addresses where located, and indicate if owned or leased.

None

1)

2)

3)

4)

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

None

1)

2)

3)

4)

3. TRANSMISSION FACILITIES: Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

None

1)

POP-to-POP

TYPE

OWNERSHIP

2)

4. ORIGINATING SERVICE: Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

Not Applicable.

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

Applicant will rely on underlying carrier to comply with the EAEA requirements.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not (X) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL:

Nicholas P. Skaroullis
Signature

7/29/96
Date

Nicholas P. Skaroullis
President, Flennofann, Inc.
Title

219 879-2285
Telephone No.

**** APPLICANT ACKNOWLEDGEMENT STATEMENT ****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding AAV service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement. Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree.

UTILITY OFFICIAL:

Nicholas P. Skaroulis
Signature

7/29/96
Date

Nicholas P. Skaroulis

President, Elenofono, Inc.
Title

219 879-2285
Telephone No.

EXHIBIT VI

ELENOFONO, INC., D/B/A HELLENICOM LONG DISTANCE

PROPOSED TARIFF

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services and facilities for telecommunications services provided by Elenofono, Inc., d/b/a Hellenicom Long Distance, with principal offices at 1845 Ridgeview Road, Michigan City, Indiana 46360. This tariff applies for services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: July 29, 1996

EFFECTIVE: _____

by:

Nicholas P. Skaroulis, President
Elenofono, Inc.
d/b/a Hellenicom Long Distance
1845 Ridgeview Road
Michigan City, IN 46360

CHECK SHEET

Sheets 1 through 38 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	20	Original
2	Original	21	Original
3	Original	22	Original
4	Original	23	Original
5	Original	24	Original
6	Original	25	Original
7	Original	26	Original
8	Original	27	Original
9	Original	28	Original
10	Original	29	Original
11	Original	30	Original
12	Original	31	Original
13	Original	32	Original
14	Original	33	Original
15	Original	34	Original
16	Original	35	Original
17	Original	36	Original
18	Original	37	Original
19	Original	38	Original

Issued: July 29, 1996

EFFECTIVE: _____

by:

Nicholas P. Skaroulis, President
Elenofono, Inc.
d/b/a Hellenicom Long Distance
1845 Ridgeview Road
Michigan City, IN 46360

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Issued: July 29, 1996

EFFECTIVE: _____

by:

Nicholas P. Skaroulis, President
Elenofono, Inc.
d/b/a Hellenicom Long Distance
1845 Ridgeview Road
Michigan City, IN 46360

SYMBOLS SHEET

- D - Delete or discontinue
- I - Change resulting in an increase to a customer's bill
- M - Moved from another tariff location
- N - New
- R - Change resulting in a reduction to a customer's bill
- T - Change in text or regulation but no change in rate or charge

Issued: July 29, 1996

EFFECTIVE: _____

by:

Nicholas P. Skaroulis, President
Elenofono, Inc.
d/b/a Hellenicom Long Distance
1845 Ridgeview Road
Michigan City, IN 46360

TARIFF FORMAT SHEET

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet revision on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

Issued: July 29, 1996

EFFECTIVE: _____

by:

Nicholas P. Skaroulis, President
Elenofono, Inc.
d/b/a Hellenicom Long Distance
1845 Ridgeview Road
Michigan City, IN 46360

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access - An arrangement which connects the calling customer's location to an interexchange switching center.

ANI - Automatic Number Identification

Audiotext - The ability to access information services from a touch-tone phone. Voice instructions and menus allow the user to select from a main menu which includes the following: news, weather, sports, financial news, and fun features.

Authorized User - A user who is a customer, or a person authorized by a customer, that uses the Company's Services. An Authorized User is responsible for compliance with this tariff.

Billed Party - The person or entity responsible for payment for use of the Company's service(s).

Called Station - The termination point of a call (i.e., the called number).

Calling Station - The origination point of a call (i.e., the calling number).

Central Office - ~~A Local Exchange Carrier switching system~~ where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

Channel - A path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

Common Carrier - A company or entity providing telecommunications services to the public.

Company - Elenofono, Inc., d/b/a Hellenicom Long Distance.

Conference Calling - The ability for multiple parties to communicate with each other from different locations during a phone call. All conference calling charges are billed to the customer requesting the conference call.

Issued: July 29, 1996

EFFECTIVE: _____

by:

Nicholas P. Skaroulis, President
Elenofono, Inc.
d/b/a Hellenicom Long Distance
1845 Ridgeview Road
Michigan City, IN 46360

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

Credit Card Calls (Calling Card Calls) - A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a credit card, such as Visa or Master Card, or to a LEC or interexchange carrier calling card, including calling cards (travel cards) issued by the Company.

Customer - Any person, firm, partnership, association, joint stock company, trust, corporation, governmental entity or any other entity which orders service, that is responsible for payment of charges and for compliance with this tariff.

Customer Dialed Calling Card Call - A call that is billed to a Calling Card that does not require intervention by an attended operator position to complete.

Day - From 8:00am up to but not including 5:00pm local time Monday through Friday.

DNIS - (Dialed Number Identification Service) - An 800 feature that provides the particular 800 number the caller dialed to be identified by the PBX or key set.

Direct Dialed Call - A Florida intrastate telephone call that is ~~automatically completed and billed to the telephone number~~ from which the call originated without the automatic or live assistance of an operator. This includes calls forwarded by call forwarding equipment.

DTO - (Direct Termination Overflow) - An optional 800 service feature, which allows a call to "overflow" to shared lines for completion if the dedicated line is busy.

Evening - From 5:00pm up to but not including 11:00pm local time Sunday through Friday.

Exchange - A geographic area established by the tariff of Local Exchange Carriers for the administration of communications service in a specified area that usually embraces a city, town or village and its environs. It consists of one or more Central Offices together with the associated facilities used in furnishing communications service within that area.

Issued: July 29, 1996

EFFECTIVE: _____

by:

Nicholas P. Skaroulis, President
Elenofono, Inc.
d/b/a Hellenicom Long Distance
1845 Ridgeview Road
Michigan City, IN 46360

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

FCC - The Federal Communication Commission.

Holidays - New Year's Day, Thanksgiving Day and Christmas Day.

Incompleted Call - Any call where the communication path between the calling and the called station is not established (i.e., busy, no answer, etc.).

Local Exchange Carrier (LEC) - A telephone company utility which provides local telecommunications services to a specific geographical area for business and residential customers.

Night/Weekend - From 11:00pm up to but not including 8:00am Sunday through Friday, and 8:00am Saturday up to but not including 5:00pm Sunday.

Other Common Carrier - A common carrier, other than the Company, providing Florida intrastate communications service(s) to the public.

PIN - A numerical code, one or more of which may be assigned to a Customer to identify the origin of the service user for security and/or billing purposes.

Point of Presence - The site(s) where the Company provides a network interface with facilities provided by the Other Common Carrier, Local Exchange Carriers or Customers for Access to the Company's network configuration.

Premises - A building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

Subscriber - The property, or property owner, to which the Company provides service.

Travel Card - A telephone credit calling card issued by the Company. (See Credit Card Calls/Calling Card Calls).

Issued: July 29, 1996

EFFECTIVE: _____

by:

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Continued)

United States - The forty-eight (48) contiguous States and the District of Columbia, Hawaii, Alaska, Puerto Rico, the U.S. Virgin Islands, as well as the off-shore areas outside the boundaries of the coastal States of the forty-eight contiguous States to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

User - The calling party utilizing the services of the Company and responsible for the payment of charges, unless that responsibility has been accepted by others, such as in the case of collect, third party, and room charge calls.

Voice Message - Allows communications with others by sending "voice messages" which are digital recordings of your voice which is stored for future delivery. Features are accessed and controlled with a touch tone phone and users are provided voice instructions.

800 Number Reservation - The reservation of a 800 number without it being activated for up to 60 days.

800 Directory Assistance - The placing of a customer's 800 number in the nationwide Directory Assistance Service established for 1-800-555-1212.

800 With PIN Routing - Type of inbound call whereby the user dials an 800 number, hears a tone, then dials a 4 digit PIN and the call is forwarded to the appropriate 10 digit number.

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SECTION 2 - RULES AND REGULATIONS

2.1. Undertaking of the Company

This tariff contains the regulations and rates applicable to the provision of resale telecommunications services by Elenofono, Inc., d/b/a Hellenicom Long Distance (hereinafter referred to as the "Company") between domestic points within the State of Florida as specified in this tariff. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions.

All terms, conditions and limitations of liability contained in this tariff apply to all Florida intrastate services including international and domestic services provided by the Company, and including those where charges are established pursuant to contract, unless the contract explicitly provides otherwise.

2.2. Interconnection with Other Common Carriers

The Company reserves the right to interconnect its services with those of any Other Common Carrier, Local Exchange Carrier, or alternate access provider of its election, and to utilize such services concurrently with its own facilities for the provision of Service offered in this tariff.

2.3. Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing service when necessary because of the lack of satellite or other transmission medium capacity or due to any causes beyond its control.

2.4. Uses of Services

- 2.4.1. Services provided under this tariff may be used only for transmission of communications by customers in a manner consistent with the terms of this tariff and regulations of the FCC and all State and local authorities having jurisdiction over the service.

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SECTION 2 - RULES AND REGULATIONS (Continued)

- 2.4.2. Services provided in this tariff shall not be used for unlawful purposes.
- 2.4.3. The use of the Company's Service(s) without payment for Service or attempting to avoid payment for Service(s) by fraudulent means or devices, schemes, false or invalid numbers or false calling or credit cards is prohibited.
- 2.5. **Liability of the Company**
- 2.5.1. Except as stated in Section 2.5, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for gross negligence or willful misconduct.
- 2.5.2. The liability of the Company, if any, for damages resulting from or arising in connection with the furnishing of Service(s) in this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, defects in transmission, or failures or defects in facilities furnished by the Company shall in no way exceed an amount of money equivalent to the charges applicable under this tariff. However, any such mistakes, omissions, interruptions, delays, errors, or defects in transmission or Service(s) that are caused by or contributed to by the negligence or willful act of the Customer, or which arise from the use of Customer-Provided Facilities or equipment shall not result in the imposition of any liability upon the Company.
- 2.5.3. The Company disclaims any express or implied warranties with respect to the Services, including without limitation, any implied warranties of merchantability and fitness for a particular purpose.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.5. Liability of the Company (Continued)

- 2.5.4. The Company is not liable for any act, omission or negligence of any Local Exchange Carrier or other provider whose facilities are used concurrently in furnishing any portion of the Service(s) received by Customer, or for the unavailability of or any delays in the furnishing of any Service(s) or facilities that are provided by any Local Exchange Carrier. Should the Company employ the service of any Other Common Carrier in furnishing the Services provided to Customer, the Company's liability shall be limited according to the provisions of Section 2.5.2. above and elsewhere in this tariff.
- 2.5.5. The Company shall not be liable for any failure of performance due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature; Federal, State or local governments having jurisdiction over the Company or the Services provided within this tariff; national emergencies; civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over the Company.
- 2.5.6. The Company shall be indemnified and held harmless by the Customer and Authorized User from and against all loss, liability, damage, and expense, including reasonable attorney's fees and court costs, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's Service(s) and any other claim resulting from any act or omission of the Customer or Authorized User relating to the use of the Company's facilities and Service(s).
- 2.5.7. The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communication equipment.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.5. Liability of the Company (Continued)

2.5.8. Where Customer-provided equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the maintenance and operations of such services in the proper manner; subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or the reception of signals by Customer-provided equipment; or network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.5.9. Under no circumstances whatsoever shall the Company or its officers, directors, agents, or employees be liable for any indirect, incidental, special, or consequential damages.

2.6. Assignment

Customer shall not assign or transfer the use of the Company's Services except with the prior written consent of the Company in each and every instance.

2.7. Responsibilities of the Customer

2.7.1. The Customer is responsible for placing any necessary orders, and for complying with tariff regulations, and for ensuring that Authorized users comply with tariff regulations. The Customer is also responsible for the payment of charges for calls originated at the Customer's premises. This includes payment for calls or services originated at the Customer's number(s); accepted at the Customer's number(s) (i.e., collect calls); billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, the use of a Company assigned special Billing number and incurred at the specific request of the Customer.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.7. Responsibilities of the Customer (Continued)

- 2.7.2. The Customer is responsible for charges incurred for special construction and/or special facilities that the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.7.3. If required for the provision of the Company's Services, the Customer must provide any equipment space, supporting structure, conduit, and electrical power without charge to the Company.
- 2.7.4. The Customer is responsible for arranging ingress to its premises at times mutually acceptable to the Customer and the Company when required for the Company personnel to install, repair, maintain, program, inspect, or remove equipment associated with the provision of the Company's Service(s).
- 2.7.5. The Customer shall ensure that its terminal equipment and system is properly interfaced with the Company's facilities and Services, that the signals and voltages emitted into the Company's facilities are of the proper mode, bandwidth, power, and signal level of the intended use of the Customer and in compliance with the criteria set forth in the rules of the FCC, ~~and that the signals do not damage equipment, injure personnel or degrade Service to other Customers.~~
- 2.7.6. Interconnection between the Customer's equipment and Company-provided service must be made by the Customer by leased channel or dial-up service. Where interconnection between Customer's equipment and Company-provided service is not made by lease of Company facilities, interconnection must be made by the Customer at the Company's operating offices. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.7. **Responsibilities of the Customer (Continued)**

- 2.7.7. If the protective requirements in connection with Customer provided equipment are not being complied with, the Company may take such immediate action as necessary to protect its facilities and personnel and will promptly notify the Customer of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm.
- 2.7.8. The Customer is liable to the Company for replacement and repair of damage to the equipment and facilities of the Company caused by negligence and willful act of the Customer, its Authorized Users, and others, and for improper use of equipment provided by the Customer, its Authorized Users, and others.
- 2.7.9. The Customer is liable for the loss through theft and fire of any of the Company's equipment installed at Customer's premises.

2.8. **Responsibilities of Authorized Users**

- 2.8.1. The Authorized User is responsible for compliance with applicable regulations set forth in this tariff.
- 2.8.2. The Authorized User is responsible for establishing its identity as often as necessary during the course of a call.
- 2.8.3. The Authorized User is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.8. Responsibilities of Authorized Users (Continued)

2.8.4. The Authorized User is responsible for providing the Company with a valid method of billing for each call. The Company reserves the right to validate the credit worthiness of Users through available Credit Card, Called Number, Third Party telephone number and Room Number verification procedures. Where a requested billing method cannot be validated, the User may be required to provide an acceptable alternate billing method or the Company may refuse to place the call.

2.9. Termination or Interruption of Services

2.9.1. Without incurring liability, the Company may by 24 hours advance notice discontinue Service(s) to a Customer or to a particular Customer location, or may withhold the provision of ordered or contracted Service(s) under the following conditions:

- (i) For past due balances or when usage has exceeded the estimated credit limit established by the Company;
- (ii) For violation of the terms or conditions governing the furnishing of services under this tariff;
- (iii) For violation of any law, rule, regulation, or policy of any governing authority having jurisdiction over the Company's Service(s); or
- (iv) By reason of any order or decision of a court having competent jurisdiction, public utility commission, Federal regulatory body or other governing authority prohibiting the Company from furnishing its Service(s).

2.9.2. Without incurring liability, the Company may temporarily interrupt the provision of Service(s) at any time in order to perform test(s) and inspection(s) to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.9. Termination or Interruption of Services (Continued)

- 2.9.3. In the event that the Company incurs attorneys fees or other costs to recover any sums then due and the Company prevails, the Company shall be entitled to recover its costs of collection, legal costs, court costs, and reasonable attorney's fees, in addition to whatever other relief the court may award. The Company may assign or sell receivables to Local Exchange Carriers, collection agencies or other parties and said amounts owned to the Company shall then become due and payable to said third party.
- 2.9.4. Service(s) may be discontinued by the Company, without notice to the Customer, by blocking traffic to and from certain countries, cities, NXX's, or by blocking calls using certain Customer Authorization Codes or Calling Card Account Numbers when the Company deems it necessary to take such action to prevent fraud or other unlawful use of its Service(s). The Company may restore Service(s) as soon as it can be provided without undue risk.
- 2.9.5. If, for any reason, Service(s) is interrupted, the Customer will only be charged for the Service(s) that was actually used.
- 2.9.6. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.5.2. herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or by equipment, if any, furnished by the customer and connected to the Company's facilities.
- 2.9.6.A. For purposes of credit computation, every month shall be considered to have 720 hours.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.9. Termination or Interruption of Services (Continued)

- 2.9.6.B. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.9.6.C. The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = A/720 \times B$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

2.10. Payment for Service

The Customer is responsible for payment of all charges for facilities and Service(s) furnished by the Company, including charges for Service(s) originated or charges accepted at the Customer's service point.

- 2.10.1 Charges for recurring fees shall be billed one(1) month in advance. Usage charges shall be billed one(1) month in arrears.
- 2.10.2. Charges for Third Party calls will be included on the Billed Party's local exchange telephone company bill pursuant to billing and collection agreements established by the Company or its intermediary with the applicable telephone company.
- 2.10.3. Charges for Credit Card Calls will be included on the Billed party's regular monthly statement, from the card-issuing company.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.10. Payment for Service (Continued)

- 2.10.4. Dedicated access circuits may be provided and billed by the local exchange company (LEC). Dedicated access channels may be purchased from carriers other than the LEC only in accordance with FPSC rules or if the special access channel is jurisdictionally interstate. Charges for the dedicated access channel are determined by the access provider.
- 2.10.5. The Customer shall remit payment of all charges to the Company or to any agency authorized by the Company to receive such payment. Any disputed amounts or claims against an invoice must be made in writing within 30 (thirty) days from the date of invoice. Undisputed amounts may not be withheld.
- 2.10.6. If the bill is not paid within twenty calendar days following the mailing of the bill, the account will be considered delinquent.
- 2.10.7. Bills are due and payable upon receipt. Interest at the lesser of (1) the rate of one and one-half (1.5%) percent per month, or (2) the highest rate allowed by law per month shall accrue upon any ~~unpaid amount commencing thirty(30) days~~ after the date of the bill for the amount first sent.
- 2.10.8. A delinquent account may subject the Customer's Service(s) to temporary disconnection.
- 2.10.9. Failure to receive a bill will not exempt a Customer from prompt payment of any sum(s) due the Company.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.10. Payment for Service (Continued)

2.10.10. If the Company receives a check from a Customer in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or for any other reason, the Company shall apply a service charge of \$15.00, or five percent (5%); whichever is greater. The charge shall be applied to the Customer's monthly billing in addition to any other charges which may apply under this tariff. Payment rendered by check, which is subsequently dishonored shall not constitute payment until such time as repayment is made by valid means.

2.11. Taxes

The Customer will be billed for and is liable for payment of all applicable Federal, State and local use, assessments, surcharges, sales and/or privilege taxes and/or similar liabilities chargeable to or against the Company as a result of the provision of the Company's Service(s), in addition to the rates indicated in this tariff.

2.11.1. All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.11.2. Taxes or surcharges may be passed through to customers of a taxing jurisdiction on a prorated basis such that the total of all such charges aggregated among all customers in the taxing jurisdiction shall approximately equal the total amount of tax due in that jurisdiction.

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SECTION 2 - RULES AND REGULATIONS (Continued)

2.12. **Deposits**

The Company does not require deposits from the Customer.

2.13. **Advance Payments**

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.14. **Billing Entity Conditions**

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact the Company directly.

2.15. **Discontinuation of Service(s)**

The Customer's Service(s) shall automatically terminate upon discontinuation of the Customer's subscription to the Company's Service(s).

- 2.15.1. The Company reserves the right to refuse to honor RESPORG (800 Responsible Organization) change requests when an unsatisfied business relationship exists between the Customer and the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. Service Offerings

The information in this section pertains to all classes of long distance message telecommunications services, calling card message telecommunications services and prepaid calling card services offered pursuant to this tariff unless otherwise noted. Florida intrastate long distance service is offered on a per call basis to Customers originating calls from locations within the State of Florida. Such service is available twenty-four (24) hours per day seven (7) days per week.

3.1.1. Residential Switched Service I

Switched service that is pre-subscribed to residential customers with \$9.99 or less of monthly usage.

3.1.2. Residential Switched Service II

Switched service that is pre-subscribed to residential customers with \$10.00 to \$19.99 of monthly usage.

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SECTION 3 - DESCRIPTION OF SERVICES

- 3.1. **Service Offerings (Continued)**
- 3.1.3. **Residential Switched Service III**
Switched service that is pre-subscribed to residential customers with \$20.00 to \$29.99 of monthly usage.
- 3.1.4. **Residential Switched Service IV**
Switched service that is pre-subscribed to residential customers with \$30.00 or more of monthly usage.
- 3.1.5. **Commercial Switched Service I**
Switched service that is pre-subscribed to commercial customers with \$124.99 or less of monthly usage.
- 3.1.6. **Commercial Switched Service II**
Switched service that is pre-subscribed to commercial customers with \$125.00 to \$249.99 of monthly usage.
- 3.1.7. **Commercial Switched Service III**
Switched service that is pre-subscribed to commercial customers with \$250.00 or more of monthly usage.
- 3.1.8. **Residential Switched 800 Service I**
Inbound switched 800 service designed for residential customer with \$9.99 or less of monthly usage.
- 3.1.9. **Residential Switched 800 Service II**
Inbound switched 800 service designed for residential customer with \$10.00 to \$19.99 of monthly usage.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. **Service Offerings (Continued)**

3.1.10. **Residential Switched 800 Service III**

Inbound switched 800 service designed for residential customer with \$20.00 to \$29.99 of monthly usage.

3.1.11. **Residential Switched 800 Service IV**

Inbound switched 800 service designed for residential customer with \$30.00 or more of monthly usage.

3.1.12. **Commercial Switched 800 Service I**

Inbound switched 800 service designed for commercial customer with \$124.99 or less of monthly usage.

3.1.13. **Commercial Switched 800 Service II**

Inbound switched 800 service designed for commercial customer with \$125.00 to \$249.99 of monthly usage.

3.1.14. **Commercial Switched 800 Service III**

Inbound switched 800 service designed for commercial customer with \$250.00 or more of monthly usage.

3.1.15. **Dedicated Outbound Service**

Dedicated outbound service designed for residential and commercial customers. T-1 or DAL lines are required.

3.1.16. **Dedicated 800 Service**

Dedicated 800 service designed for residential and commercial customers. T-1 or DAL lines are required.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1. **Service Offerings (Continued)**

3.1.17. **Residential Travel Card Service**

Allows residential customers to gain access to their long distance service from anywhere in the United States and is billed to their residential account.

3.1.18. **Commercial Travel Card Service**

Allows commercial customers to gain access to their long distance service from anywhere in the United States and is billed to their residential account.

3.1.19. **Disposable Prepaid Calling Card**

Flat rated prepaid calling card which is disposed of after use.

3.1.20. **Rechargeable Prepaid Calling Card**

Flat rated prepaid calling card which may be recharged by customer request.

3.1.21. **Promotional Prepaid Calling Card**

Flat rated prepaid calling card which may be used for promotional purposes. This card is free to the end user for the number of minutes stated on the promotional card.

3.1.22. **Long Distance Directory Assistance**

Service offered on a per call basis to all Commercial and Residential Customers that allows the customer to obtain telephone numbers by dialing 1+ area code + 555-1212. This service is available twenty-four (24) hours a day, seven (7) days a week.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2. **Timing of Calls**

The customer's long distance usage charge is based on the actual usage of the Company's network. Timing on completed calls begins when the call is answered by the called party. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. Timing terminates on all calls when either party goes to the on-hook mode.

3.2.1. **Billing Increments**

Unless otherwise indicated, for commercial Florida intrastate calls or for residential Florida intrastate calls there is generally a one minute minimum charge, with additional time billed in increments of one minute with full minute rounding unless otherwise indicated. Timing on completed calls begins when the call is answered by the called party. Timing terminates on all calls when either party goes to the on-hook mode.

3.2.2. **Per Call Billing Charges**

Billing will be rounded up to the nearest penny for each call.

3.2.3. **Uncompleted Calls**

There shall be no charges for uncompleted calls.

3.3. **Minimum Call Completion Rate**

The customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods for all FGD services.

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SECTION 4 - RATES AND CHARGES

This section sets forth the rates and charges applicable to the Company's services. The rates are applicable to domestic Florida intrastate services and facilities. All rates and charges are expressed in U.S. dollars. Calls which overlap rate periods will be charged according to the rates applicable to the time recorded in each period.

4.1. **Residential Switched Service I**

Rate Per Minute:	Day	\$0.275
	Evening	\$0.205
	Night/Weekend	\$0.175

Calls are billed in 6 second increments with a 18 second minimum.

4.2. **Residential Switched Service II**

Rate Per Minute:	Day	\$0.248
	Evening	\$0.185
	Night/Weekend	\$0.158

Calls are billed in 6 second increments with a 18 second minimum.

4.3. **Residential Switched Service III**

Rate Per Minute:	Day	\$0.220
	Evening	\$0.164
	Night/Weekend	\$0.140

Calls are billed in 6 second increments with a 18 second minimum.

4.4. **Residential Switched Service IV**

Rate Per Minute:	Day	\$0.193
	Evening	\$0.144
	Night/Weekend	\$0.123

Calls are billed in 6 second increments with a 18 second minimum.

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SECTION 4 - RATES AND CHARGES (Continued)

4.5. Commercial Switched Service I

Rate Per Minute:	Day	\$0.193
	Evening	\$0.144
	Night/Weekend	\$0.123

Calls are billed in 6 second increments with a 18 second minimum.

4.6. Commercial Switched Service II

Rate Per Minute:	Day	\$0.184
	Evening	\$0.137
	Night/Weekend	\$0.117

Calls are billed in 6 second increments with a 18 second minimum.

4.7. Commercial Switched Service III

Rate Per Minute:	Day	\$0.176
	Evening	\$0.131
	Night/Weekend	\$0.112

Calls are billed in 6 second increments with a 18 second minimum.

4.8. Residential Switched 800 Service I

Rate Per Minute:	Day	\$0.255
	Evening	\$0.220
	Night/Weekend	\$0.220

Service Charges:

800 with PIN Routing	\$ 6.00 per month per PIN
PIN Routing Change	\$25.00 per change
800 Number Reservation	\$25.00 per 800 number
800 Directory Assistance	\$18.00 per month

Calls are billed in 6 second increments with a 18 second minimum.

Issued: July 29, 1996

EFFECTIVE: _____

by:

Nicholas P. Skaroulis, President
Elenofono, Inc.
d/b/a Hellenicom Long Distance
1845 Ridgeview Road
Michigan City, IN 46360

SECTION 4 - RATES AND CHARGES (Continued)

4.9. Residential Switched 800 Service II

Rate Per Minute: Day \$0.230
Evening \$0.198
Night/Weekend \$0.198

Service Charges:

800 with PIN Routing \$ 6.00 per month per PIN
PIN Routing Change \$25.00 per change
800 Number Reservation \$25.00 per 800 number
800 Directory Assistance \$18.00 per month

Calls are billed in 6 second increments with a 18 second minimum.

4.10. Residential Switched 800 Service III

Rate Per Minute: Day \$0.204
Evening \$0.176
Night/Weekend \$0.176

Service Charges:

800 with PIN Routing \$ 6.00 per month per PIN
PIN Routing Change \$25.00 per change
800 Number Reservation \$25.00 per 800 number
800 Directory Assistance \$18.00 per month

Calls are billed in 6 second increments with a 18 second minimum.

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SECTION 4 - RATES AND CHARGES (Continued)

4.11. Residential Switched 800 Service IV

Rate Per Minute: Day \$0.179
Evening \$0.154
Night/Weekend \$0.154

Service Charges:
800 with PIN Routing \$ 6.00 per month per PIN
PIN Routing Change \$25.00 per change
800 Number Reservation \$25.00 per 800 number
800 Directory Assistance \$18.00 per month

Calls are billed in 6 second increments with a 18 second minimum.

4.12. Commercial Switched 800 Service I

Rate Per Minute: Day \$0.179
Evening \$0.154
Night/Weekend \$0.154

Service Charges:
800 with PIN Routing \$ 6.00 per month per PIN
~~PIN Routing Change~~ ~~\$25.00 per change~~
800 Number Reservation \$25.00 per 800 number
800 Directory Assistance \$18.00 per month

Calls are billed in 6 second increments with a 18 second minimum.

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SECTION 4 - RATES AND CHARGES (Continued)

4.13. Commercial Switched 800 Service II

Rate Per Minute: Day \$0.171
Evening \$0.147
Night/Weekend \$0.147

Service Charges:
800 with PIN Routing \$ 6.00 per month per PIN
PIN Routing Change \$25.00 per change
800 Number Reservation \$25.00 per 800 number
800 Directory Assistance \$18.00 per month

Calls are billed in 6 second increments with a 18 second minimum.

4.14. Commercial Switched 800 Service III

Rate Per Minute: Day \$0.163
Evening \$0.141
Night/Weekend \$0.141

Service Charges:
800 with PIN Routing \$ 6.00 per month per PIN
~~PIN Routing Change~~ \$25.00 per change
800 Number Reservation \$25.00 per 800 number
800 Directory Assistance \$18.00 per month

Calls are billed in 6 second increments with a 18 second minimum.

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SECTION 4 - RATES AND CHARGES (Continued)

4.15. Dedicated Outbound Service

Rate Per Minute:	Day	\$0.105
	Evening	\$0.095
	Night/Weekend	\$0.095

A non-recurring fee of \$50.00 will be charged for each local loop or special access order placed by the customer.

All telecommunications charges (installation and monthly fees) including local loop and transport will be passed through to the customer.

Calls are billed in 6 second increments with a 18 second minimum.

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SECTION 4 - RATES AND CHARGES (Continued)

4.16. Dedicated 800 Service

Rate Per Minute:	Day	\$0.113
	Evening	\$0.104
	Night/Weekend	\$0.104

Service Charges:

800 with PIN Routing	\$ 8.00	per month per PIN
PIN Routing Change	\$ 25.00	per change
800 Number Reservation	\$ 25.00	per 800 number
800 Directory Assistance	\$ 18.00	per month
ANI Delivery on 800 calls	\$300.00	per trunk group set up fee
DTO Service	\$300.00	per trunk group set up fee
	\$ 75.00	per DTO Routing change
DNIS	\$250.00	per 800 Number set up fee
	\$ 75.00	per DNIS change

A non-recurring fee of \$50.00 will be charged for each local loop or special access order placed by the customer.

All telecommunications charges (installation and monthly fees) ~~including local loop and transport will be passed through~~ to the customer.

Calls are billed in 6 second increments with a 18 second minimum.

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SECTION 4 - RATES AND CHARGES (Continued)

4.17. Residential Travel Card Service

Rate Per Minute:	Day	\$0.295
	Evening	\$0.260
	Night/Weekend	\$0.230

Monthly Recurring Charge:	\$3.00**
Per Call Charge	\$0.40

On-Demand Feature Charges:

Audio Text	\$0.30 per minute
Voice Message Service	\$0.90 per message
Operator Assistance	\$0.65 per message
Conference Calling - Set Up	\$2.00 per participant
Conference Calling - Per Minute	\$0.30 per minute

** Monthly Recurring Charge may be waived for customers who subscribe to any of the switched or dedicated services offered by the Company.

Calls are billed in 6 second increments with a 18 second minimum.

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SECTION 4 - RATES AND CHARGES (Continued)

4.18. Commercial Travel Card Service

Rate Per Minute: Day \$0.295
Evening \$0.260
Night/Weekend \$0.230

Monthly Recurring Charge: \$3.00**
Per Call Charge \$0.40

On-Demand Feature Charges:

Audio Text \$0.30 per minute
Voice Message Service \$0.90 per message
Operator Assistance \$0.65 per message
Conference Calling - Set Up \$2.00 per participant
Conference Calling - Per Minute \$0.30 per minute

** Monthly Recurring Charge may be waived for customers who subscribe to any of the switched or dedicated services offered by the Company.

Calls are billed in 6 second increments with a 18 second minimum.

4.19. Disposal Prepaid Calling Card

Flat rate day, evening, and night/weekend.

<u>Prepaid Card Denomination</u>	<u>Rate Per Minute</u>
\$05.00	\$0.450
\$10.00	\$0.390
\$20.00	\$0.350
\$25.00	\$0.330
\$50.00	\$0.290

Calls are billed in 60 second increments with a 60 second minimum.

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SECTION 4 - RATES AND CHARGES (Continued)

4.20. Rechargeable Prepaid Calling Card

Flat rate day, evening, and night/weekend.

<u>Prepaid Card Denomination</u>	<u>Rate Per Minute</u>
\$05.00	\$0.470
\$10.00	\$0.430
\$20.00	\$0.400
\$25.00	\$0.370
\$50.00	\$0.320

Calls are billed in 60 second increments with a 60 second minimum.

4.21. Promotional Prepaid Calling Card

Flat rate day, evening, and night/weekend.

<u>Prepaid Card Minutes</u>	<u>Rate Per Minute</u>
5 minutes	\$0.550
10 minutes	\$0.500
15 minutes	\$0.450
20 minutes	\$0.400
25 minutes	\$0.350
30 minutes	\$0.300

Calls are billed in 60 second increments with a 60 second minimum.

4.22. Long Distance Directory Service

Per Inquiry - \$0.80

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SECTION 4 - RATES AND CHARGES (Continued)

4.23. Special Promotions and Discounts

The Company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates and under no circumstances run for longer than 90 days in any 12 month period.

4.24. Special Rates For The Handicapped

4.24.1. Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.24.2. Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.24.3. Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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SECTION 4 - RATES AND CHARGES (Continued)

4.25. Late Payment Charge

Bills are due and payable upon receipt. Interest at the lesser of (1) the rate of one and one-half (1.5%) percent per month, or (2) the highest rate allowed by law per month shall accrue upon any unpaid amount commencing thirty (30) days after the date of the bill for the amount first sent.

4.26. Return Check Charge

If the Company receives a check from a Customer in payment for service rendered or for any other reason of indebtedness and which is returned from the bank due to insufficient or uncollected funds, closed account, apparent tampering missing signature or endorsement, or for any other reason, the Company shall apply a service charge of \$15.00, or five percent (5%); whichever is greater. The charge shall be applied to the Customer's monthly billing in addition to any other charges which may apply under this tariff. Payment rendered by check, which is subsequently dishonored shall not constitute payment until such time as repayment is made by valid means.

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by:

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Michigan City, IN 46360

July 29, 1996

Nicholas Skaroulis
Elenofono, Inc.,
D/B/A Hellenicom Leng Distance
1845 Ridgeview Rd.
Michigan City, IN 46360
(219) 879-2285

DEPOSIT TREAS. REC

D352 AUG 06 '96

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, FL 32399-0850

960887-TI

Dear Sir or Madam:

The above named applicant respectfully requests the Commission to grant a Certificate of Public Convenience and Necessity.

Enclosed are an original and 12 (twelve) copies of an "Application Form for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida" including attachments, according to the requirements in Chapter 25-24, Rules Governing Telephone Service Provided By Interexchange Telephone Companies.

Also enclosed is the application fee in the form of a personal check made payable to the Florida Public Service Commission for \$250.00.

Acknowledgment and date of receipt of this filing is requested. A duplicate copy of this letter and return envelope is provided for this purpose.

Sincerely,

96 AUG -5 PM 3:46
MAIL ROOM
RECEIVED
FLORIDA PUBLIC SERVICE COMMISSION
96 AUG 9 6 18 0
FPSC-RECORDS/REPORTING

DBA HELLENICOM LD
ELENOFONO, INC.
1845 RIDGEVIEW RD.
MICHIGAN CITY, IN 46360

CENTIER BANK
MERRILLVILLE, INDIANA 46410
71-287/719-01

1092

July 29, 1996

PAY TO THE ORDER OF Florida Public Service Commission

250.00

Two hundred and fifty dollars and 00/00

DOLLARS



MEMO Applic for Auth to provide IXC svc

Anastasia Skaroulis