

FLORIDA PUBLIC SERVICE COMMISSION
Capital Circle Office Center • 2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

MEMORANDUM

September 4, 1996

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF APPEALS (CALDWELL) *Duc*
DIVISION OF COMMUNICATIONS (STAVANJA, GRISWOLD) *St*
DIVISION OF RESEARCH & REGULATORY REVIEW (HEWITT) *HT PR*

RE: DOCKET NO. 960525-TL - PROPOSED AMENDMENTS TO RULE 25-24.471, F.A.C., APPLICATION FOR CERTIFICATE

AGENDA: SEPTEMBER 16, 1996 - REGULAR AGENDA - RULE PROPOSAL - INTERESTED PERSONS MAY PARTICIPATE

RULE STATUS: PROPOSAL MAY BE DEFERRED

SPECIAL INSTRUCTIONS: S:\PSC\APP\WF\960525.RCM

CASE BACKGROUND

Rule 25-24.471, Florida Administrative Code, provides the requirements for applications of certificates for interexchange carriers (IXCs). Section 25-24.471(4)(a) currently reserves 1+, 0+, and 0- intraLATA local and toll calls for local exchange companies only.

Portions of this rule were revised in March 1996 to streamline the application process. At that time, Order No. PSC-95-0203-FOF-TP that removed the restriction that reserved all 1+ and 0+ dialed intraLATA toll calls to the local exchange companies (LECs) had been stayed and staff thought it prudent to submit the rule change after the issues had been resolved. The stay has been lifted and the order is in effect.

On February 6, 1996, at the regular agenda conference, the Commission adopted proposed changes to rules relating to IXCs in Docket No. 951315-TI. On February 22, 1996, staff sent the changes to the Joint Administrative Procedures Committee (JAPC) for review and the Secretary of State for publication in the Florida Administrative Weekly. Inadvertently, the version of Rule 25-24.471, F.A.C., sent to JAPC and the Secretary of State was an earlier draft of the proposed rule and not the version proposed by

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the Commission. Some of the changes recommended by staff are those that had been adopted by the Commission in February.

DISCUSSION OF ISSUES

ISSUE 1: Should the Commission adopt proposed amendments to Rule 25-24.471, F.A.C., Application for Certificate?

RECOMMENDATION: Yes.

STAFF ANALYSIS: The proposed rule amendments do three things. First, it corrects the incorrect version of the rule that was inadvertently published in the Florida Administrative Weekly. Second, the rule is amended to modify the restriction to allow IXCs the ability to provide 1+ and 0+ intraLATA toll calls. This change removes the sole authority granted to the LECs to provide 1+ and 0+ intraLATA toll calls in conformity with Commission Order No. PSC-95-0203-POF-TP, which grants intraLATA presubscription to IXCs.

Finally, the rule amendment also recognizes alternative local exchange carriers (ALECs) as providers of 0- service and requires the ALEC to provide access to emergency service, busy line verification, and emergency interrupt service to the end user at a level comparable to the LECs. Along with incorporating the Form PSC/CMU 31, this last provision makes the corrections to the last rule publication.

Economic Impact: Incumbent LECs (ILECs) would experience a loss of revenues while other companies entering the market may realize an increase in revenues. The net effect to the ILECs could be a mitigation of lost revenues when accounting for access fees collected from ALECs and ICXs and the expansion in the overall number of access lines.

Ranges of costs for implementing the provisions required in Docket No. 930330 begin at the low end of \$7,000 estimated by Gulf Telephone to a high of \$15,000,000 estimated by GTE of Florida. Also, lost revenues ranged from \$24 million estimated by Southern Bell to several LECs claiming 100 percent loss due to intraLATA toll competition. However, the order is in effect and each of the companies will experience these losses or adjustments to their revenues as competition develops.

One ALEC questioning the requirements that ALECs must provide identical services of the LEC suggested that the requirement may damage innovation.

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ISSUE 2: If no requests for hearing or comments are filed, should the rule amendments as proposed be filed for adoption with the Secretary of State and the docket be closed?

RECOMMENDATION: Yes.

STAFF ANALYSIS: Unless comments or requests for hearing are filed, the rules as proposed may be filed with the Secretary of State without further Commission action. The docket may then be closed.

DWC

Attachments

Proposed rule amendments
Economic impact statement
PSC/CMU Form 31 (XX/XX)

25-24.471 Application for Certificate.

(1) An applicant desiring to apply for a certificate shall submit an application on Commission Form PSC/CMU 31 (XX/XX) ~~(4/91)~~, which is incorporated into this rule by reference. Form PSC/CMU 31 (XX/XX) ~~(4/91)~~, entitled "Application Form for Authority to Provide Interexchange Telecommunications Service Between Points Within the State of Florida," may be obtained by contacting the Commission's Division of Communications. A non-refundable application fee of \$250.00 must accompany the filing of all applications.

(2) An original and 12 ~~twelve (12)~~ copies of the application shall be filed with the Division of Records and Reporting.

(3) A certificate will be granted if the Commission determines that such approval is in the public interest.

(4) Any authority granted to interexchange companies (IXCs) previously or hereafter is subject to the following:

(a) Toll authority granted to all companies is statewide. A company may provide toll service over its own or resold facilities. However, end user dialed 0+ local and all 0-calls shall be initially routed to the serving local exchange company or alternative local exchange company ~~the local exchange company shall be the sole carrier for 0+ local, 0 local and 0-intraLATA toll calls dialed by end users.~~ When operator services

CODING: Words underlined are additions; words in struck through type are deletions from existing law.

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2 are provided by the alternative local exchange company, the
3 alternative local exchange company must also provide access to
4 emergency service, busy line verification, and emergency interrupt
5 service to the end user on at least the same level as that provided
6 by the local exchange company. Call aggregators and IXCs shall not
7 change or augment the dialing pattern of end users for 0+ local or
8 0- such calls. ~~IXCs may only provide intralATA toll services to~~
9 ~~end users with whom they have a prior and ongoing relationship or~~
10 ~~who dial the appropriate access code, e.g., 950, 800, or 10XXX.~~

11 (b) Minor interexchange companies are not required to
12 provide service throughout their certificated service area, but
13 must accept customers on a nondiscriminatory basis. Companies
14 deemed major interexchange companies on December 31, 1994, are
15 required to provide service in any exchange that is not equal
16 access capable to all customers in that exchange making a request
17 for service.

18 (c) Where only one interexchange carrier is available in
19 a confinement facility, that interexchange carrier shall provide
20 for completion of all inmate calls allowed by the confinement
21 facility.

22 (d) A certificate to provide interexchange service
23 does not carry with it the authority to provide local exchange,
24 shared tenant, alternative access, alternative local exchange, or
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CODING: Words underlined are additions; words in ~~struck~~
~~through~~ type are deletions from existing law.

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pay telephone service. A separate application must be made for such authority.

Specific Authority: 350.127(2), F. S.

Law Implemented: 364.03, 364.32, 364.33, 364.335, 364.337, 364.345, F.S.

History: New 2/23/87, Amended 5/8/91, 11/20/91, 12/22/92, 10/10/94, 3/13/96, _____.

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M E M O R A N D U M

August 30, 1996

TO: DIVISION OF APPEALS (CALDWELL)

FROM: DIVISION OF RESEARCH AND REGULATORY REVIEW (HEWITT) *KBSA PA AUCD*

SUBJECT: ECONOMIC IMPACT STATEMENT FOR DOCKET NO. 960525-TI, PROPOSED REVISIONS TO RULE 25-24.471, FAC, APPLICATION FOR INTEREXCHANGE COMPANY CERTIFICATE

SUMMARY OF THE RULE

The current rule contains certification requirements for interexchange carriers (IXCs) and defines their operating authority. All of the related issues of intraLATA presubscription were investigated in Docket No. 930330-TP, and the Commission's findings were issued in Order PSC-95-0203-FOF-TP. The Commission found that allowing intraLATA presubscription by LEC competitors was in the public interest. The proposed rule changes codify that Order.

The proposed changes would require end user dialed 0+ local and all 0-calls to be initially routed to the local exchange company (LEC) or alternative local exchange company (ALEC). When operator services are provided by an ALEC, the ALEC must also provide access to emergency service, busy line verification, and emergency interrupt service to the end user on at least the same level as that provided by the LEC. In addition, the limitations on IXCs providing intraLATA toll service would be eliminated, allowing intraLATA presubscription to IXCs.

DIRECT COSTS TO THE AGENCY AND OTHER STATE OR LOCAL GOVERNMENT ENTITIES

There should be no additional direct costs to the Commission other than minimal costs associated with rulemaking, monitoring and enforcement. Paperwork associated with implementing intraLATA presubscription submitted by companies was required by Order PSC-95-0203-FOF-TP. LECs were ordered to submit a detailed schedule for the modification of various systems and provide quarterly reports.

COSTS AND BENEFITS TO THOSE PARTIES DIRECTLY AFFECTED BY THE RULE

The parties directly affected by the proposed rule changes would be local exchange companies (LECs), alternative local exchange companies (ALECs), and interexchange carriers (IXCs). Allowing IXCs to receive intraLATA toll calls directly would enable them to compete with the LECs for that service. Customers can presently reach the IXC of their choice by dialing the proper 950, 800, or 10XXX access code. The LECs would face increased competition and possible loss of market share with associated revenues. However, if prices are lowered to meet competition, intraLATA toll usage could be stimulated and the loss of revenues mitigated. Also, ALECs and IXCs would have to pay access charges for use of LEC facilities which would lessen the impact of competition and lost revenues. Coupled with the expansion in the number of access lines, LECs may experience no net loss of revenues.

In Docket No. 930330-TP, LECs provided costs estimates for modifying support systems and providing switch software and network restructuring related to implementation of intraLATA presubscription. The cost estimates were:

Southern Bell	\$ 7,400,000
GTEFL	15,000,000
United/Centel	4,950,000
ALLTEL	126,000
Northeast	50,000
St. Joseph	125,000
Indiantown	8,000
Gulf	7,000
Vista-United	35,000
Floral	No Estimate
Southland	No Estimate
Quincy	No Estimate

In addition, there were estimates of lost revenue due to intraLATA toll competition:

Southern Bell	\$24,000,000	Annually
GTEFL	6,400,000	Within two years
ALLTEL	865,000	- 100% loss
Northeast	300,000	- 100% loss
United/Centel	100%	loss

Data requests were sent to the affected parties to determine if there were any additional impacts or alternatives suggested by the proposed rule changes. Northeast increased its estimated loss to at least \$382,000 annually (10% of its intrastate revenues).

One ALEC commented that ALECs' services should not be required to be identical to services of LECs. That requirement may damage innovation but the cost cannot be quantified. Another ALEC questioned the placement of requirements for ALECs providing operator services in the IXC rule with no similar requirement for LECs.

REASONABLE ALTERNATIVE METHODS

The "no rule change" alternative is favored by LECs, which would be the low cost alternative to them. However, that alternative would not achieve the public interest policy of fostering competition and possibly lower prices. In addition, the Federal Telecommunications Act of 1995 mandates dialing parity, which opens the intraLATA toll market to competition. Another alternative suggestion is to not require ALECs to have the identical services offered by LECs. That alternative would allow innovation and individualized bundling of services to be offered customers.

IMPACT ON SMALL BUSINESSES

Those IXCs that are small businesses should benefit by having a larger potential customer base to market their service. The increase in competition may see a lowering of prices in intraLATA tolls which could negatively impact small IXCs. However, since IXC resellers buy blocks of time from facilities-based IXCs at a discount to retail, there may not be a net loss in revenues.

IMPACT ON COMPETITION

The Commission stated in Order PSC-95-0203-FOF-TP that it is in the public interest to increase competition in intraLATA toll service. The proposed rule would codify that Order and competition should increase for that service.

IMPACT ON EMPLOYMENT

As market share decreases for LECs in intraLATA toll service, they may have to decrease their workforce. Northeast estimated that adoption of the proposed rule would probably result in a 5%-10% decrease in its workforce over the next couple of years, if not sooner. On the other hand, competitors that pick up market share may have to increase their workforce which would balance out the LEC decrease. With a given level of technology, there should be no

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significant net change in employment.

METHODOLOGY

Data requests were sent to the affected companies. Data collected during the investigation into intraLATA presubscription were reviewed and incorporated into this analysis. Discussions were held with Commission legal and communications staff. Standard microeconomic analysis was used to determine the impact.

CBH:tf/e-ixcpre

**** FLORIDA PUBLIC SERVICE COMMISSION ***

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

APPLICATION FORM
for
AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:
- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6600

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6251

FORM PSC/CMU 31 (3/96)
Required by Commission Rule Nos. 25-24.471 and 25-24.473.

1. This is an application for (check one):
- Original Authority (New company).
 - Approval of Transfer (To another certificated company).
 - Approval of Assignment of existing certificate (To an uncertificated company).
 - Approval for transfer of control (To another certificated company).
2. Select what type of business your company will be conducting (check all that apply):
- Facilities based carrier - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
 - Operator Service Provider - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
 - Reseller - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
 - Switchless Rebiller - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
 - Multi-Location Discount Aggregator - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

FORM PSC/CMU 31 (3/96)
Required by Commission Rule Nos. 25-24.471 and 25-24.473.

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3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:
4. Name under which the applicant will do business (fictitious name, etc.):
5. National address (including street name & number, post office box, city, state and zip code).
6. Florida address (including street name & number, post office box, city, state and zip code):
7. Structure of organization;

<input type="checkbox"/> Individual	<input type="checkbox"/> Corporation
<input type="checkbox"/> Foreign Corporation	<input type="checkbox"/> Foreign Partnership
<input type="checkbox"/> General Partnership	<input type="checkbox"/> Limited Partnership
<input type="checkbox"/> Other, _____	
8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.
 - (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.
 - (b) Indicate if the individual or any of the partners have previously been:
 - (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
 - (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

FORM PSC/CMU 31 (3/96)

Required by Commission Rule Nos. 25-24.471 and 25-24.473.

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9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: _____

- (b) Name and address of the company's Florida registered agent.

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: _____

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application;

(b) Official Point of Contact for the ongoing operations of the company;

(c) Tariff;

FORM PSC/CMU 31 (3/96)

Required by Commission Rule Nos. 25-24.471 and 25-24.473.

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(d) Complaints/Inquiries from customers;

11. List the states in which the applicant:

- (a) Has operated as an interexchange carrier.
- (b) Has applications pending to be certificated as an interexchange carrier.
- (c) Is certificated to operate as an interexchange carrier.
- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.
- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.
- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

12. What services will the applicant offer to other certificated telephone companies:

- Facilities. Operators.
- Billing and Collection. Sales.
- Maintenance.
- Other: _____

13. Do you have a marketing program?

14. Will your marketing program:
- Pay commissions?
 - Offer sales franchises?
 - Offer multi-level sales incentives?
 - Offer other sales incentives?
15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).
16. Who will receive the bills for your service (Check all that apply)?
- Residential customers. Business customers.
 - PATS providers. PATS station end-users.
 - Hotels & motels. Hotel & motel guests.
 - Universities. Univ. dormitory residents.
 - Other: (specify) _____.
17. Please provide the following (if applicable):
- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?
 - (b) Name and address of the firm who will bill for your service.
18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements, including:

1. the balance sheet
2. income statement
3. statement of retained earnings for the most recent 3 years.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability.

C. Technical capability.

19. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

20. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minute rates

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with route specific rates per minute

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.).

800 Service (Toll free)

WATS type service (Bulk or volume discount)

Method of access is via dedicated facilities

Method of access is via switched facilities

Private Line services (Channel Services)

(For ex. 1.544 mbs., DS-3, etc.)

- Travel Service**
 Method of access is 950
 Method of access is 800

900 service

- Operator Services**
 Available to presubscribed customers
 Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals.
 Available to inmates

Services included are:

- Station assistance
 Person to Person assistance
 Directory assistance
 Operator verify and interrupt
 Conference Calling

21. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

22. **Other:**

**** APPLICANT ACKNOWLEDGEMENT STATEMENT ****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.
Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

UTILITY OFFICIAL: _____

Signature

Date

FORM PSC/CMU 31 (3/96)

Required by Commission Rule Nos. 25-24.471 and 25-24.473.

Title

Telephone No.

** APPENDIX A **

CERTIFICATE TRANSFER STATEMENT

I, (TYPE NAME) _____,
 (TITLE) _____, of (NAME OF COMPANY)
 _____, and current
 holder of certificate number _____, have reviewed
 this application and join in the petitioner's request for a
 transfer of the above-mentioned certificate.

UTILITY OFFICIAL:

 Signature Date

 Title Telephone No.

**** APPENDIX B ****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- () The applicant will not collect deposits nor will it collect payments for service more than one month in advance.

- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

UTILITY OFFICIAL: _____

Signature

_____ Date

_____ Title

_____ Telephone No.

FORM PSC/CMU 31 (3/96)
Required by Commission Rule Nos. 25-24.471 and 25-24.473.

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** APPENDIX C **

INTRASTATE NETWORK

1. POP: Addresses where located, and indicate if owned or leased.

1) 2)

3) 4)

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) 2)

3) 4)

3. TRANSMISSION FACILITIES: Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1) POP-to-POP TYPE OWNERSHIP

2)

4. ORIGINATING SERVICE: Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

FORM PSC/CMU 31 (3/96)
Required by Commission Rule Nos. 25-24.471 and 25-24.473.

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not () previously provided intrastate telecommunications in Florida. If the answer is no, fully describe the following:

a) What services have been provided and when did these services begin?

b) If the services are not currently offered, when were they discontinued?

UTILITY OFFICIAL: _____

Signature

_____ Date

_____ Title

_____ Telephone No.

** APPENDIX D **

FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

** FLORIDA EAS FOR MAJOR EXCHANGES **

<u>Extended Service Area</u>	<u>with</u>	<u>These Exchanges</u>
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon,

FORM PSC/CMU 31 (3/96)

Required by Commission Rule Nos. 25-24.471 and 25-24.473.

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Forest Lady Lake (B21),
McIntosh, Oklawaha,
Orange Springs, Salt Springs and
Silver Springs Shores.

DAYTONA BEACH: New Smyrna Beach.

TAMPA: Central None
East Plant City
North Zephyrhills
South Palmetto
West Clearwater:

CLEARWATER: St. Petersburg, Tampa-West and
Tarpon Springs.

ST. PETERSBURG: Clearwater.

LAKELAND: Bartow, Mulberry, Plant City,
Polk City and Winter Haven.

ORLANDO: Apopka, East Orange, Lake Buena
Vista, Oviedo, Windermere,
Winter Garden,
Winter Park, Montverde, Reedy
Creek, and Oviedo-Winter
Springs.

WINTER PARK: Apopka, East Orange, Lake Buena Vista,
Orlando, Oviedo, Sanford, Windermere,
Winter Garden, Oviedo-Winter Springs
Reedy Creek, Geneva and Montverde.

TITUSVILLE: Cocoa and Cocoa Beach.

COCOA: Cocoa Beach, Eau Gallie,
Melbourne and Titusville.

MELBOURNE: Cocoa, Cocoa Beach, Eau Gallie
and Sebastian.

SARASOTA: Bradenton, Myakka and Venice.

FT. MYERS: Cape Coral, Ft. Myers Beach, North Cape
Coral, North Ft. Myers, Pine Island, Lehigh
Acres and Sanibel-Captiva Islands.

NAPLES: Marco Island and North Naples.

WEST PALM BEACH: Boynton Beach and Jupiter.

FORM PSC/CMU 31 (3/96)
Required by Commission Rule Nos. 25-24.471 and 25-24.473.

POMPANO BEACH:

Boca Raton, Coral Springs,
Deerfield Beach and Ft.
Lauderdale.

FT. LAUDERDALE:

Coral Springs, Deerfield Beach,
Hollywood and Pompano Beach.

HOLLYWOOD:

Ft. Lauderdale and North Dade.

NORTH DADE:

Hollywood, Miami and Perrine.

MIAMI:

Homestead, North Dade and
Perrine

**** APPENDIX E ****

**** GLOSSARY ****

ACCESS CODE: The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-XXXX.

BYPASS: Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER: An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

CENTRAL OFFICE: A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE: The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION: The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY: These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY: The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

EXCHANGE: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE: A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED: An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES: A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS: General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B: Trunk side connections without equal digit or code dialing.

Feature Group C: Trunk side connections presently serving AT&T-C.

Feature Group D: Equal trunk access with subscription.

INTEREXCHANGE COMPANY: means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL: A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL: A telephone call originating and terminating within the same central office unit or entity.

INTRASTATE COMMUNICATIONS: The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE: Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA: LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY (LEC): Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN: An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE: A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER: A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY: Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

POINT OF PRESENCE (POP): Bell-coined term which designates the

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actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE: Individual line service or party line service.

RESELLER: An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

SUBSCRIBER, CUSTOMER: These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE: The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER: Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK: A communication channel between central office units or entities, or private branch exchanges.

ATTACHMENTS:

- A - CERTIFICATE TRANSFER STATEMENT
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C - INTRASTATE NETWORK
- D - FLORIDA TELEPHONE EXCHANGES and EAS ROUTES
- E - GLOSSARY

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