

State of Florida

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DIVISION OF COMMUNICATIONS
WALTER D'HAESELEER
DIRECTOR
(904) 413-6600

Public Service Commission

September 9, 1996

Ms. Maxine E. Balis
National Regulatory Services Corp.
P.O. Box 812696
Boca Raton, FL 33481

RE: Docket No. 960599-TT; Voiceware Systems Corporation
Recommendation Due Date: October 17, 1996
Agenda Date: October 29, 1996

Dear Ms. Balis:

We have been informed by our Division of Auditing & Financial Analysis that as of this date we have not received all the financial information requested in previous telephone conversations and/or fax correspondence concerning the financial capability of the above subject applicant.

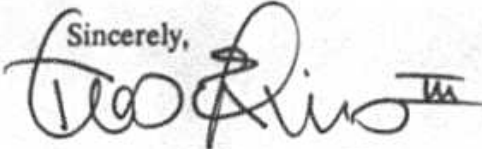
The information missing could either be the financial statements of the the company and/or the written explanations that show the financial capability. Therefore, I have attached a informative sheet that explains this documentation.

Further, since this information has been previously requested by the Division of Auditing & Financial Analysis, if we do not receive this information within one week prior to the date the recommendation is due to be filed with the Commission Clerk, a recommendation will be prepared and presented to the Commission to deny your application for failure to comply with Rule 25-24.471, Application for Certificate, Florida Administrative Code.

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If you have any questions concerning the above, please contact Ms. Sonja Jones at (904) 413-6471 or Mr. Pete Lester at (904) 413-6467.

Sincerely,


Thomas E. Williams, III
Engineer
Bureau of Service Evaluation

TEW/tew

cc: AFAD, Jones
Legal, Edmonds
Records & Reporting

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

1. the balance sheet
2. income statement
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.

3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.