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150 South Monroe Street
Tallahassee, Florida 32301

Nancy H. Sims
Director - Regulatory Relations

September 16, 1996

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RE: Docket No. **960795-TP**; Request for Approval of
Resale Agreement Negotiated by BellSouth
Telecommunications, Inc. and The Telephone
Company of Central Florida, Inc.

Dear Mrs. Bayo:

Enclosed is BellSouth's response to the Florida Public Service Commission (FPSC) Staff's request for additional information regarding the above-stated agreement. The petition for approval of the agreement is scheduled to be heard today at the Commission's September 16, 1996 agenda as Item Number 11. The FPSC Staff's request for additional information is set forth in Attachment II of the Staff's recommendation for this Item.

In the interest of time, BellSouth has already provided a copy of this information to The Telephone Company of Central Florida. Thank you for your attention to this matter.

Sincerely,

Nancy H. Sims (em)
Nancy H. Sims
Director - Regulatory Relations

Enclosures

cc: All Parties of Record
A. M. Lombardo
R. G. Beatty

RECEIVED & FILED

FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

09793 SEP 16 96

FPSC-RECORDS/REPORTING

- ACK
- AFA
- APP
- CAF
- CMU Chase
- CTR
- EAG
- LEI
- LN
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- WAS
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Item No. 11
Response to Request by Florida PSC for
Additional Information Needed from the Parties for Docket No. 960795-TP
(Resale Agreement between BellSouth and The Telephone Company of Central Florida)
Dated: September 4, 1996

Request:
Page 5.IV.A.

Hotel and Hospital PBX and Access Line Service for Customer Provided Coin Telephones - Need to cite specific section of the tariff.

Response:

Hotel and PBX charges are contained in A11 of BellSouth's General Subscriber Service Tariff.

Charges for Access Line Service for Customer Provided Coin Telephones are as set forth in A7 of BellSouth's Access Service Tariff.

Request:
Page 5.IV.

Unauthorized change of class of service - Need to identify the charges and where they are.

Response:

Business Line Change Charge are contained in A4 of BellSouth's General Subscriber Service Tariff.

Request:
Page 6.V.G.

Need to cite specific section of the tariff.

Response:

BellSouth's handling of troubles not found to be on BellSouth's network, will be billed as follows:

- 1) If customer is on an Inside Wire Maintenance Plan - no charge, whether or not work is performed;
- 2) If customer is not on an Inside Wire Maintenance Plan and does not want BellSouth to perform repair work; Trouble Location Charges set forth in A15 of BellSouth's General Subscriber Service Tariff will apply;
- 3) If customer is not on an Inside Wire Maintenance Plan and requests that BellSouth perform repair work past demarcation point, BellSouth will bill deregulated time and labor charges as set forth in:
 - Pricing Guide, Installation and Maintenance Basic Residence and Basic Business Services, Inside Wire; or
 - Non-Basic Inside Wire Price List

Request:
Page 6. VI.A.

Deposit Requirement - What is the charge?

Response:

Not a specific charge - provisions set forth in A2.4 of BST GSST

Request:
Page 6. VI.C.

What are the standard service order intervals? Need to cite specific section of the tariffs or rules.

Response:

Service Order Intervals are set forth in A2.3 and A4 of BST's GSST

Request:
Page 8.H.

Need to cite specific section of the tariff if it is appropriate.

Response:

Provisions for 911/E911 Service are as set forth in A24 of BellSouth's General Subscriber Service Tariff.

The surcharge for the Telecommunications Relay Service, as required by the Telecommunications Access System Act of 1991 by the Florida Legislature is imposed as set forth in A3.1 of BellSouth's General Subscriber Service Tariff.