

Commissioners:
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DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(904) 413-6199

Public Service Commission

September 17, 1996

Mr. Jeffrey S. Schrade
Indian Springs Utilities, Inc.
7655 W. Gulf to Lake Hwy. 14
Crystal River, Florida 34429

Re: Docket No. 960561-SU - Application of Indian Springs Utilities, Inc. for a staff-assisted rate case in Citrus County.

Dear Mr. Schrade:

This will confirm that Commission Staff will hold a customer meeting at 7:00 p.m. on Wednesday, October 9, 1996. The location of the meeting will be the City Hall, 123 Northwest Hwy. 19, Crystal, Florida. We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions.

The original customer meeting notice is enclosed. Please note that the date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least fourteen days notice of the meeting, calculated from the day that they receive the notice. Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

Two copies of the engineering report dated August 5, 1996, and the accounting report dated September 13, 1996 are enclosed. Please ensure that a copy of the complete Application for Staff Assistance and the reports are available for review by all interested persons at 7655 W. Gulf to Lake Hwy. 14, Crystal River, Florida, during its regular hours (9:00 a.m. to 5:00 p.m.) Monday through Friday.

- ACK _____
- AFA _____
- APP _____
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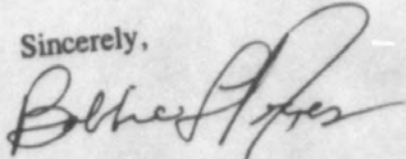
DOCUMENT NUMBER-DATE

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Mr. Jeffrey S. Schrade
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Please do not hesitate to call me if you have any questions.

Sincerely,



Bobbie L. Reyes
Staff Counsel

BLR/dp

Enclosures

cc: Office of Public Counsel
Division of Consumer Affairs
Division of Records and Reporting
Division of Water and Wastewater (Okome, Rieger)
Hearing Reporter

ORIGINAL
FILE COPY

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING
TO THE CUSTOMERS OF
INDIAN SPRINGS UTILITIES, INC.

AND

ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 960561-SU

APPLICATION FOR STAFF-ASSISTED RATE CASE IN
CITRUS COUNTY BY INDIAN SPRINGS UTILITIES, INC.

DATED: _____

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a customer meeting to discuss the application of Indian Springs Utilities, Inc. for a staff-assisted rate case in Citrus County. The meeting will be held at the following time and place:

7:00 p.m., Wednesday, October 9, 1996
The City Hall
123 Northwest Hwy. 19
Crystal River, Florida

All persons who wish to testify are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present.

Any person requiring some accommodation at this hearing because of a physical impairment should call the Division of Records and Reporting at (904) 413-6770 at least five calendar days prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer sworn testimony regarding the quality of service the utility provides and to ask questions and comment on Staff's preliminary rates included in this notice as well as other issues. Staff members will answer questions to the extent possible. A representative from the utility has also been invited to respond to questions.

DOCUMENT NUMBER-DATE

09947 SEP 18 86

FPSC-RECORDS/REPORTING

Any person who wishes to comment or provide information to Staff may do so at the meeting, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice.

BACKGROUND

Indian Springs Utilities, Inc., is a Class C wastewater utility located in Citrus County. It provides service to 55 single family residences, 74 condominiums, a 36 unit apartment complex and a 106 room motel that includes a recently opened family restaurant.

The test period for setting rates is the historical average twelve month period ended June 30, 1996. According to the Staff audit and preliminary analysis, the utility's test year revenues were \$34,099. Test year operating expenses were \$47,408. This results in a net income of \$13,309.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates and charges for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further Staff review, and the final decision by the Commissioners. The utility's current and Staff's preliminary rates and charges are as follows:

MONTHLY WASTEWATER RATES

RESIDENTIAL AND GENERAL SERVICE

Monthly Flat Charge

Current Rates

Residential	\$ 14.30
Multi-Residential	14.30
Motel	757.79

Base Facility Charge

Staff's Preliminary Rates

Meter Sizes:

5/8 x 3/4"	\$ 12.69
1"	31.72
1 1/2"	63.44
2"	101.50

3"	203.00
4"	317.19
6"	634.39

Gallonage Charge
(Per 1,000 gallons)

Residential Service	\$ 2.44
General Service	2.92

MISCELLANEOUS SERVICE CHARGES

No change has been recommended for the utility's existing miscellaneous service charges. The miscellaneous service charges are as follows:

Initial Connection	\$15.00
Normal Reconnection	15.00
Violation Reconnection	Actual Cost
Premises Visit (in lieu of disconnection)	10.00

SERVICE AVAILABILITY CHARGES

The utility's tariff calls for a \$100 service availability charge. Staff's preliminary recommendation is that this issue is still under consideration. Staff's final determination will be addressed in the final recommendation.

STAFF REPORTS AND UTILITY APPLICATION

The results of Staff's preliminary investigation are contained in an accounting report dated September 13, 1996, and in an engineering report dated August 5, 1996. Copies of the reports may be examined by interested members of the public from 9:00 a.m. through 5:00 p.m. Monday through Friday at 7655 W. Gulf to Lake Hwy. 14, Crystal River, Florida.

PROCEDURES AFTER CUSTOMER MEETING

After the meeting, Staff will prepare and submit a recommendation to the Commission. The Commission will thereafter issue a proposed agency action order containing rates which may be

NOTICE OF CUSTOMER MEETING
DOCKET NO. 960561-SU
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different from those contained in Staff's final recommendation. Five to ten customers or persons who attend the meeting and who wish to receive a copy of the recommendation and the order may so indicate at the meeting. Those individuals are expected to distribute the information in the recommendation and the order to other customers and interested persons. Anyone who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so by writing to the Commission at the address at the end of this notice.

HOW TO CONTACT THE COMMISSION

Written comments regarding the utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

All correspondence should refer to "Docket No. 960561-SU - Application of Indian Springs Utilities, Inc. for staff-assisted rate case in Citrus County."

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

This notice was prepared by the Commission Staff for distribution by the utility to its customers.