

State of Florida

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DIVISION OF WATER &  
WASTEWATER  
CHARLES HILL  
DIRECTOR  
(904) 413-6900

ORIGINAL  
FILE COPY

Public Service Commission

September 23, 1996

Ms. Lori C. Booker  
1495 N. Maitland Ave.  
Maitland, Florida 32751

RE: Complaint against Utilities, Inc. of Florida regarding reclaimed water  
Docket No. 960834-WU

Dear Ms. Booker:

After several phone conversations with the City of Altamonte Springs, staff is aware that the city does not plan to provide reclaimed water to your property at 1495 North Maitland Avenue. Therefore, this letter is addressing whether you wish to pursue your complaint against Utilities, Inc. of Florida in the above referenced docket. Staff believes this matter should first be resolved with the City of Altamonte Springs before addressing your concerns before the Commission. Please contact me by phone or letter by October 16, 1996, if you still wish to pursue this complaint.

Please be advised if we have not heard from you by October 16, 1996, staff will administratively close your complaint with Utilities Inc. of Florida - Docket No. 960834-WU. Thank you for your participation in this matter and if you have any questions, please do not hesitate to call me at (904) 413-6940.

Sincerely  
*Eric Groom*  
Eric Groom  
Regulatory Analyst

c: Division of Water and Wastewater (Hill, Willis, Rendell, Chase)  
Division of Legal Services (Jaber, Capeless)  
Division of Records and Reporting - DN 960834-WU  
Utilities Inc. of Florida

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