

FLORIDA PUBLIC SERVICE COMMISSION
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M E M O R A N D U M

SEPTEMBER 26, 1996

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (MUSSELWHITE) *RM*
DIVISION OF LEGAL SERVICES (BROWN, RAMBANA) *MB*

RE: DOCKET NO. 961046-TL - TARIFF FILING TO INTRODUCE REMOTE
CALL FORWARDING SERVICE BY ALLTEL FLORIDA, INC. (T-96-
716 FILED 8/26/96)

AGENDA: 10/8/96 - REGULAR AGENDA - TARIFF FILING - INTERESTED
PERSONS MAY PARTICIPATE

CRITICAL DATES: 30 DAY EFFECTIVE DATE: 9/25/96 - COMPANY
WAIVED EFFECTIVE DATE, REQUESTED EFFECTIVE
DATE OF 10/22/96

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\961046TL.RCM

DISCUSSION OF ISSUES

ISSUE 1: Should the Commission approve ALLTEL Florida, Inc.'s request to introduce Remote Call Forwarding Service into its General Exchange Tariff, effective October 22, 1996?

RECOMMENDATION: Yes, the Commission should approve ALLTEL Florida, Inc.'s request to introduce Remote Call Forwarding Service into its General Exchange Tariff.

STAFF ANALYSIS:

Service Description

Remote Call Forwarding Service (RCFS) is a telephone company service in which an incoming call to a RCFS customer's telephone number (the forwarding number) is transmitted electronically to another telephone number (the terminating number). The forwarding and terminating numbers must be in

DOCUMENT NUMBER-DATE
10320 SEP 26 96
FPSC-RECORDS/REPORTING

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different exchanges and cannot be in the same local calling area. ALLTEL proposes that the RCFS customer pay the current, tariffed B-1 rate at the forwarding location.

Recommendation

This filing by ALLTEL Florida, Inc. has a projected revenue impact of \$3,389.94 in the second year. Remote Call Forwarding Service (RCFS) is a telephone company service in which an incoming call to a RCFS customer's telephone number (the forwarding number) is transmitted electronically to another telephone number (the terminating number). The forwarding and terminating numbers must be in different exchanges and cannot be in the same local calling area. ALLTEL proposes that the RCFS customer pay the current, tariffed B-1 rate at the forwarding location. The RCFS customer would also pay the current, tariffed B-1 rate at the terminating location and the toll charges between the two locations. The calling party pays only for the call to the forwarding location. The proposed rates, charges, and conditions are consistent with other local exchange companies in Florida. Staff recommends approval of ALLTEL's RCFS tariff, because it is similar to approved tariffs for the same service provided by other local exchange companies in Florida.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If the Commission approves the recommendation in Issue 1, this tariff should become effective on October 22, 1996. If a protest is filed within 21 days from the issuance of the Order, this tariff should remain in effect with any increase in revenue held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF ANALYSIS: If the Commission approves the recommendation in Issue 1, this tariff should become effective on October 22, 1996. If a protest is filed within 21 days from the issuance of the Order, this tariff should remain in effect with any increase in revenue held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

DOCKET NO. 961046-TL
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Attachment A (1 of 3)

LEGISLATIVE FORMAT

T-96-716

GENERAL CUSTOMER SERVICES TARIFF

ALLTEL FLORIDA, INC.

FIRST REVISED Contents Page 2 Section 13
CANCELS Original Contents Page 2

ISSUED: ~~September 30, 1994~~
BY: President,
Live Oak, Florida

EFFECTIVE: ~~NOV 30 1994~~

~~T-94-528~~
~~D.N. 941058-TL~~

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ISSUED: AUGUST 23, 1996
BY: President,
Live Oak, Florida

EFFECTIVE: OCTOBER 22, 1996

MISCELLANEOUS SERVICE ARRANGEMENTS

13.13 REMOTE CALL FORWARDING SERVICE

(N)

13.13.1. General

Remote Call Forwarding (RCF) is a local exchange service that utilizes a telephone number and central office facilities by which all incoming calls to the RCF telephone number are forwarded automatically to the subscriber's central office line in a different exchange.

13.13.2 Regulations

- a. Remote Call Forwarding service is offered in Central Offices, where facilities permit.
- b. RCF paths may be used singly, in groups, or as overflow paths for foreign exchange trunk groups. Only one forwarding number is permitted per group.
- c. Remote Call Forwarding is not offered where the terminating number is a coin telephone.
- d. Identification of the originating telephone number is not provided to the Remote Call Forwarding customer.
- e. Transmission may not be satisfactory on all calls.
- f. Remote Call Forwarding is not represented as suitable for the transmission of data.
- g. The central office line on which the remote call terminates can not be equipped with call forwarding or Remote Call Forwarding.
- h. Remote Call Forwarding is provided on condition that the customer subscribe to sufficient RCF paths and terminating facilities to adequately handle calls to the RCF customer without interfering with or impairing any other services offered by the Telephone Company.
- i. The minimum charge for the RCF service is the monthly rate for one month plus the Service Connection Charges.
- j. Charges for the call to the Remote Call Forwarding directory number shall be paid by the calling party.
- k. Remote Call Forwarding will not be provided when the terminating station is within the same Local Calling Area of the Call Forwarding Central Office.
- l. The RCF subscribing customer is responsible for any toll charges that are incurred for the portion of the calls between the forwarding number and the terminating number.
- m. RCF subscribing customers cannot subscribe to any optional flat rate calling plans for the RCF directory (forwarding) number.

(N)

ISSUED: AUGUST 23, 1996
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MISCELLANEOUS SERVICE ARRANGEMENTS

13.13.2 Regulations (Cont'd)

- n. Each RCF group is entitled to one alphabetical and one classified listing at no additional charge in the directory which serves the associated RCF central offices. (Overflow paths associated with foreign exchange trunk groups are not listed.) All other listing regulations for business individual lines apply, except that no charge applies for non-published service in connection with RCF.
- o. Installation, changes, and reprogramming of the Central Office forwarding phone numbers will be performed by the Telephone Company per customer service order request.

13.13.3 Rates and Charges

	<u>Note (1)</u> <u>Monthly</u> <u>Rate</u>	<u>Service</u> <u>Connection</u> <u>Charges</u>
a. Remote Call Forwarding, each path	Note (2)	Initial Service Ordering and Central Office Work charge (See Section 4)
b. Rearrangement and Changes		
1. Change of telephone number to which calls are forwarded, per occasion		Secondary Service Order and Central Office Work charge (See Section 4)
2. Change of directory listing, per occasion		Secondary Service Order charge (See Section 4)

- Notes:
- (1) In addition, the subscriber to Remote Call Forwarding is responsible for dial type (DDD) station-to-station local and toll charges applicable to calls transferred from the forwarding location to the terminating location. The charge applies for each call answered, including person-to-person and collect calls which are refused at the terminating location.
 - (2) The monthly recurring rate is the applicable business individual access line rate for the forwarding exchange (See Section 3).

(N)

(N)