



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: October 16, 1996
TO: Division of Records and Reporting
FROM: Eric Groom (Division of Water and Wastewater)
RE: Docket No. 961034-WS

Please place the attached letter in Docket No. 961034-WS (Betmar Utilities) file.

ADN _____
 BEZ _____
 BIR _____
 CAY _____
 CHA _____
 CHS _____
 CHU _____
 CHV _____
 CHW _____
 CHX _____
 CHY _____
 CHZ _____
 CIB _____
 CIL _____
 CIM _____
 CIN _____
 CIO _____
 CIP _____
 CIQ _____
 CIR _____
 CIS _____
 CIT _____
 CIU _____
 CIV _____
 CIW _____
 CIX _____
 CIY _____
 CIZ _____

DOCUMENT NUMBER-DATE
 11054 OCT 16 88
 FPSC-RECORDS/REPORTING

BETMAR UTILITIES, INC.
POST OFFICE BOX 370
PORT RICHEY, FL 34673-0370
TELEPHONE: (813) 845-3600
FAX: (813) 845-1839

October 10, 1996

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

VIA FAX

ATTN: Eric Groom

RE: Reimbursement to Customers for Backflow Device

Dear Mr. Groom:

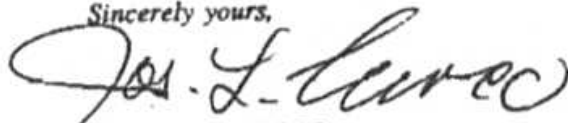
As per our telephone conversation on today's date, I am herewith advising the commission that Betmar Utilities will in their October billing, under protest and duress, be reimbursing the two customers (Acct. No. 6640, Heim, and Acct. No. 6192, Burtlegh), who received a what you called "threat letter", and the five customers (Acct. No. 8055, Sheeley; Acct. No. 6855, Southcott; Acct. No. 5094, Paine; Acct. No. 5670, Nicholson; and Acct. No. 7510, Parsons), who paid under our "Service Availability in Betmar Utilities' Tariff pages.

In our conversation you said that the Utility must make the refund as well as remove the Double Check Valve Assemblies.

You do know that by removing these devices you will be putting this Utility in harms way with a direct cross-connection. As I said, Mr. Peppie Mendez from the HRS has told me so many words, "the residential customer's could owe a utility a \$1,000 or more for past due billings and the utility cannot turn the customers' water off, because he feels it would be a health hazard." Mr. Mendez is very liberal minded in some areas, but not totally when it comes to cross-connection.

If you should have any questions regarding this matter, please do not hesitate to contact the undersigned.

Sincerely yours,


JOSEPH L. TURCO
UTILITY MANAGER