

**ATTACHMENT B**

**DOCKETS ~~960833~~ TP and 960846-TP**

**LATE FILED DEPOSITION EXHIBITS  
OF  
K. MILNER and W. REID**

**(2 REDACTED COPIES)**

DOCUMENT NUMBER-DATE

~~14240~~ OCT 21 88

FPSC-RECORDS/REPORTING

BellSouth Telecommunications, Inc.  
Docket No. 960833-TP and 960846-TP  
Late-filed deposition exhibit LF No. 1

Page: 1 of 1

**Keith Milner - LF No. 1: Copies of original correspondence to Lucent Technologies and Nortel regarding the availability of services or features which might be used to provide selective routing capability as requested by AT&T and MCI.**

**Response: See attached copies of electronic mail messages to Lucent Technologies and Nortel from BellSouth.**

1A

06/10/1996 BellSouth CPOC Transmittal Page: 1  
for  
Lucent Technologies

Feature: 30863 Alternate Local Exchange Carrier Routing Capability

TO: Payne, Tim Created: 06/10/1996 Cycle: Inquiry  
From: Bridges, Jim Due Date: 07/10/1996 Switch: IAESS #1

7

23

TO: Payne, Tim Created: 06/10/1996 Cycle: Inquiry  
From: Bridges, Jim Due Date: 07/10/1996 Switch: SESS #1

24

42

PRIVATE/PROPRIETARY; No disclosure outside of BellSouth  
except by written agreement

06/10/1996 BellSouth Software Development Request Page: 2  
for  
Lucent Technologies

Feature: 30863 Alternate Local Exchange Carrier Routing Capability

General Information

Proprietary: no Expiration Date:  
Network Element: Generic End Office Creation Date: 06/10/96  
Category: Last Updated: 06/10/1996  
Submitting BCC: BellSouth To SFIS?: no

Technical References

BCR Ref Doc: Iss Date:  
Issue: 0 Status: Definition Only  
Revision: 0 LSSGR:  
Supplement: 0 Section:  
BCR TSG/PT: BST Rating: Economic

Contacts

BST Client: Keith Milner (404) 529-5489  
BST SME: Wiesen, Stephanie (404) 529-6766  
SME Group Rep: ( ) -  
Originator: Wiesen, Stephanie (404) 529-6766  
BCC Submitted By: Wiesen, Stephanie (404) 529-6766

BCR TSG/PT Group Rep: ( ) -

Development Status

Switch Vendor Feature ID Priority Vendor Status FOA Site

1AESS \*\*\*\*\* N  
5ESS \*\*\*\*\* N

Development Timing

Desired Desired Desired  
GA GA Bridged Max  
Switch BST Status Date Release Release Qty Maximum Perceived Value

31  
32

PRIVATE/PROPRIETARY: No disclosure outside of BellSouth  
except by written agreement

06/10/1996 BellSouth Software Development Request Page: 3  
for  
AT&T Network Systems

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Feature: 30863 Alternate Local Exchange Carrier Routing Capability

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### Description

#### 01.01 Description Summary

Provide a unique switch based capability where customer (end user) routing patterns can be determined based on the serving Local Exchange Carrier (including resale or unbundled service). This switch feature would provide the ability to route a local call to a resellers' operators, directory assistance boards, repair service attendants, etc., depending upon the Local Exchange Carrier the customer has selected.

This capability should be developed as an alternative to duplicating Class of Service or Line Class Codes in the end user's serving central office switch to provide routing to different resellers' locations based on the same dialed digits. It should have little or no impact on existing operations systems.

#### 01.02 Background

Due to the Telecommunications Act of 1996, Alternative Local Exchange Carriers (ALECs) can now offer local service through resale or facility based networks. As a result, existing Local Exchange Carriers who would offer resale find the need to explore all options that facilitate that resale network. One such option could be local equal access.

#### 01.03 Detailed Feature Description

This new switch feature capability would allow an end user (either a single party, two-party, Coin, Hotel Motel, Residence or Business Class of Service including Centrex) to dial the same dialed digits for such services as: operator services, directory assistance, or repair that they are dialing today but be routed to the ALEC's attendant positions. The appropriate routing would be determined based on the end user's designation of the preferred ALEC.

For ALEC local customers, "0-" or "0+" calls should be routed from the local end offices to the ALEC's operator services positions via the designated ALEC trunk groups. For ALEC local customers, 411, 555-1212 calls should be routed from the local end offices to the ALEC's directory assistance attendants via the designated ALEC trunk groups. For ALEC local customers, "611" calls should be routed from the local end offices to the ALEC's repair service attendants via the designated ALEC trunk groups.

The LEC should be able to specify via recent change procedures for each ALEC whether or not the ALEC has arranged for the presubscription indication feature.

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06/10/1996 BellSouth Software Development Request Page: 4  
for  
Lucent Technologies

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**Feature: 30863 Alternate Local Exchange Carrier Routing Capability**

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**Description**

**01.04 Requirements Specification**

Not Applicable

**01.05 Revisions to Existing Requirements**

TR-TSY-000064, FSD 20-24-0040, LSSGR TR-TSY-000693

**01.06 Ubiquity Issues**

This feature must be either available or committed for development in all similar switch types within the BellSouth region before BellSouth can deploy.

**02 User Perspective**

Routing of calls to ALEC's attendant positions would be transparent to the end user.

06/10/1996

BellSouth CPOC Transmittal  
for  
NORTEL

Page: 1

Feature: 30863 Alternate Local Exchange Carrier Routing Capability

TO: Lewis, Susan  
From: Bridges, Jim

Created: 06/10/1996 Cycle: Inquiry  
Due Date: 07/10/1996 Switch: DMS10 #1

7

23

TO: Lewis, Susan  
From: Bridges, Jim

Created: 06/10/1996 Cycle: Inquiry  
Due Date: 07/10/1996 Switch: DMS100 #1

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except by written agreement



06/10/1996 BellSouth Software Development Request Page: 2  
for  
NORTEL

Feature: 30863 Alternate Local Exchange Carrier Routing Capability

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BST SME: Wiesen, Stephanie (404) 529-6766  
SME Group Rep: ( ) -  
Originator: Wiesen, Stephanie (404) 529-6766  
BCC Submitted By: Wiesen, Stephanie (404) 529-6766  
BCR TSG/PT Group Rep: ( ) -

Development Status

Switch Vendor Feature ID Priority Vendor Status FOA Site  
-----  
DMS10 \*\*\*\*\* N  
DMS100 \*\*\*\*\* N

Development Timing

Desired Desired Desired  
GA GA Bridged Max  
Switch BST-Status Date Release Release Qty Maximum Perceived Value

3/32

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06/10/1996 BellSouth Software Development Request Page: 3  
for  
NORTEL

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06/10/1996 BellSouth Software Development Request Page: 4  
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01.04 Requirements Specification  
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01.05 Revisions to Existing Requirements  
TR-TSY-000064, FSD 20-24-0040, LSSGR TR-TSY-000693

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except by written agreement

BellSouth Telecommunications, Inc.  
Docket No. 960833-TP and 960846-TP  
Late-filed deposition exhibit LF No. 2

Keith Milner - LF No. 2: List of BellSouth host switches in Florida by name, exchange and switch type.

Response: See attached spreadsheet.

WIRE CENTER NAME	SWITCH CLLI	SWITCH TYPE	MSA NAME	LATA CODE
BOCA RATON-BOCA TEECA	BCRTFLBTDS0	D100	W. PALM BEACH	460
BOCA RATON-MAIN	BCRTFLMADS1	EWSD	W. PALM BEACH	460
BOCA RATION-SANDALFOOT	BCRTFLSADS0	5ES	W. PALM BEACH	460
BROOKSVILLE	BKVLFLJFDS0	5ES	TAMPA	454
BELLE GLADE-MAIN	BLGLFLMADS0	D100	W. PALM BEACH	460
BOYNTON BEACH-MAIN	BYBHFLMACG0	1AES	W. PALM BEACH	460
COCOA BEACH	CCBHFLMADS0	5ES	MELBOURNE	458
CHIPLEY	CHPLFLJADS0	D100	PANAMA CITY	450
CANTONMENT	CNTMFLLED1	D100	PENSACOLA	448
COCOA-MAIN	COCOFLMADS0	5ES	MELBOURNE	458
COCOA-MERRITT ISLAND	COCOFLMEDS0	5ES	MELBOURNE	458
DEBARY-DELTONA	DBRYFLDLDS0	5ES	DAYTONA BEACH	458
DELAND	DELDFLMADS0	D100	DAYTONA BEACH	456
DELRAY BEACH-KINGS POINT	DLBHFLKP49E	1AES	W. PALM BEACH	460
DELRAY BEACH-MAIN	DLBHFLMA27E	1AES	W. PALM BEACH	460
DUNNELLON	DNLNFLWM48E	2BES	OCALA	454
DEERFIELD BEACH-MAIN	DRBHFLMACG0	1AES	FT. LAUDERDALE	460
DAYTONA BEACH-MAIN	DYBHFLMADS0	D100	DAYTONA BEACH	456
DAYTONA BEACH-ORMOND BEACH	DYBHFLBDS0	D100	DAYTONA BEACH	456
DAYTONA BEACH-OCEAN SHORES	DYBHFLS44E	2BES	DAYTONA BEACH	456
DAYTONA BEACH-PORT ORANGE	DYBHFLPODS0	D1/2	DAYTONA BEACH	456
EUGALLIE-BOWE GARDENS	EGLLFLBGDS0	5ES	MELBOURNE	458
EUGALLIE-INDIAN HRBR BCH	EGLLFLIHDS0	5ES	MELBOURNE	458
FERNANDINA BEACH	FRBHFLFPDS0	D100	JACKSONVILLE	452
FT. LAUDERDALE-CORAL RIDGE	FTLDFLCR56E	1AES	FT. LAUDERDALE	460
FT. LAUDERDALE-CYPRESS	FTLDFLCYDS0	5ES	FT. LAUDERDALE	460
FT. LAUDERDALE-JACARANDA	FTLDFLJADS0	5ES	FT. LAUDERDALE	460
FT. LAUDERDALE-MAIN RELIEF	FTLDFLMRDS0	D100	FT. LAUDERDALE	460
FT. LAUDERDALE-OAKLAND	FTLDFLDADS0	5ES	FT. LAUDERDALE	460
FT. LAUDERDALE-PLANTATION	FTLDFLPLCG0	1AES	FT. LAUDERDALE	460
FT. LAUDERDALE-SAWGRASS	FTLDFLSGDS0	D100	FT. LAUDERDALE	460
FT. LAUDERDALE-SUNRISE	FTLDFLSU74E	1AES	FT. LAUDERDALE	460

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WIRE CENTER NAME	SWITCH CLLI	SWITCH TYPE	MSA NAME	LATA CODE
FT. LAUDERDALE-WESTON	FTLDFLWNS0	5ES	FT. LAUDERDALE	460
FORT PIERCE-MAIN	FTPRFLMACG0	1AES	FORT PIERCE	460
GREEN COVE SPRINGS	GCSPFCLNDS0	EWSD	JACKSONVILLE	452
GULF BREEZE	GLBRFLMCDS0	D100	PENSACOLA	448
GAINESVILLE-MAIN	GSVLFLMADS0	D1/2	GAINESVILLE	454
GAINESVILLE-MAIN	GSVLFLMADS1	5ES	GAINESVILLE	454
GAINESVILLE-NORTHWEST	GSVLFLNW33E	5ES	GAINESVILLE	454
HAVANA	HAVNFLMADS0	D100	OUTSIDE MSA	450
HOBE SOUND-MAIN	HBSDFLMADS0	5ES	FORT PIERCE	460
HOLLEY-NAVARRE	HLNVFLMADS1	D100	PENSACOLA	448
HOLLYWOOD-HALLANDALE	HLWDFLHA45E	1AES	FT. LAUDERDALE	460
HOLLYWOOD MAIN	HLWDFLMADS0	5ES	FT. LAUDERDALE	460
HOLLYWOOD-PEMBROKE PINES	HLWDFLPEDS0	5ES	FT. LAUDERDALE	460
HOLLYWOOD-WEST HOLLYWOOD	HLWDFLWHDS0	5ES	FT. LAUDERDALE	460
HOMESTEAD-MAIN	HMSTFLHMDS0	5ES	MIAMI	460
HUTCHINSON ISLAND-MAIN	HTISFLMADS0	EWSD	FORT PIERCE	460
JACKSONVILLE BEACH-MAIN	JCBHFLMA24E	1AES	JACKSONVILLE	452
JACKSONVILLE-ARLINGTON	JCVLFLARDS0	5ES	JACKSONVILLE	452
JACKSONVILLE-BEACHWOOD	JCVLFLBWDS0	5ES	JACKSONVILLE	452
JACKSONVILLE-CLAY STREET	JCVLFLCLDS0	D100	JACKSONVILLE	452
JACKSONVILLE-CLAY STREET	JCVLFLCLDS1	D1/2	JACKSONVILLE	452
JACKSONVILLE-FORT CAROLINE	JCVLFLFCDS0	D100	JACKSONVILLE	452
JACKSONVILLE-LAKE FOREST	JCVLFLLF76E	1AES	JACKSONVILLE	452
JACKSONVILLE-NORMANDY	JCVLFLNODS0	D100	JACKSONVILLE	452
JACKSONVILLE-OCEANWAY	JCVLFLOWDS0	D100	JACKSONVILLE	452
JACKSONVILLE-RIVERSIDE	JCVLFLRV38E	1AES	JACKSONVILLE	452
JACKSONVILLE-SAN JOSE	JCVLFLSJ73E	D100	JACKSONVILLE	452
JACKSONVILLE-SAN MARCO	JCVLFLSMDS0	D1/2	JACKSONVILLE	452
JACKSONVILLE-WESCONNETT	JCVLFLWCDS0	5ES	JACKSONVILLE	452
JUPITER-MAIN	JPTRFLMA74E	1AES	W. PALM BEACH	460
KEY WEST-MAIN	KYWSFLMADS0	5ES	OUTSIDE MSA	460
LAKE CITY	LKCYFLMADS0	D100	OUTSIDE MSA	452
LAKE MARY	LKMRFLMADS0	D100	ORLANDO	458

WIRE CENTER NAME	SWITCH CLLI	SWITCH TYPE	MSA NAME	LATA CODE
LYNNHAVEN	LYHNFLOHDS0	D100	PANAMA CITY	450
MIDDLEBURG	MDBGFLPMSD0	EWSD	JACKSONVILLE	452
MIAMI-ALHAMBRA	MIAMFLAEDS0	5ES	MIAMI	460
MIAMI-ALLAPATTAH	MIAMFLAL63E	1AES	MIAMI	460
MIAMI-AIRPORT	MIAMFLAPDS0	D100	MIAMI	460
MIAMI-BAYSHORE	MIAMFLBA85E	1AES	MIAMI	460
MIAMI-BISCAYNE	MIAMFLBCDS0	D100	MIAMI	460
MIAMI BEACH	MIAMFLBRDS0	5ES	MIAMI	460
MIAMI-CANAL	MIAMFLCADS0	D100	MIAMI	460
MIAMI-FLAGLER	MIAMFLFLDS0	5ES	MIAMI	460
MIAMI-GRANDE	MIAMFLGRDS0	D100	MIAMI	460
MIAMI-GRANDE	MIAMFLGRDS1	5ES	MIAMI	460
MIAM HIALEAH	MIAMFLHLDS0	5ES	MIAMI	460
MIAMI-INDIAN CREEK	MIAMFLIC86E	1AES	MIAMI	460
MIAMI-KEY BISCAYNE	MIAMFLKEDS0	5ES	MIAMI	460
MIAMI-METRO	MIAMFLME32E	1AES	MIAMI	460
MIAMI-NORTH MIAMI	MIAMFLNMDS0	D100	MIAMI	460
MIAMI-NORTHSIDE	MIAMFLNSDS0	5ES	MIAMI	460
MIAMI-OPA LOCKA	MIAMFLOL68E	1AES	MIAMI	460
MIAMI-POINCIANA	MIAMFLPB88E	1AES	MIAMI	460
MIAMI-PALMETTO	MIAMFLPLDS0	5ES	MIAMI	460
MIAM RED ROAD	MIAMFLRRDS0	5ES	MIAMI	460
MIAM MIAMI SHORES	MIAMFLSH75E	1AES	MIAMI	460
MIAMI-SILVER OAKS	MIAMFLSO59E	1AES	MIAMI	460
MIAMI-W. DADE	MIAMFLWDDS0	D100	MIAMI	460
MIAMI-W. MIAMI	MIAMFLWM26E	1AES	MIAMI	460
MELBOURNE	MLBRFLMADS0	5ES	MELBOURNE	458
MILTON RAVINE	MLTNFLRADS0	EWSD	PENSACOLA	448
MANDARINE-AVENUES	MNDRFLAVDS0	D100	JACKSONVILLE	452
MANDARINE-LORETTO	MNDRFLLODS0	5ES	JACKSONVILLE	452
NORTH DADE-ARCH CREEK	NDADFLAC94E	1AES	MIAMI	460
NORTH DADE-BRENTWOOD	NDADFLBR62E	1AES	MIAMI	460
NORTH DADE-GOLDEN GLADES	NDADFLGGDS0	D100	MIAMI	460

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WIRE CENTER NAME	SWITCH CLLI	SWITCH TYPE	MSA NAME	LATA CODE
NORTH DADE-OLETA	NDADFL0L93E	1AES	MIAMI	460
NEW SMYRNA BEACH	NSBHFLMA42E	1AES	DAYTONA BEACH	456
ORLANDO-AZALEA PARK	ORLDFLAPDS0	5ES	ORLANDO	458
ORLANDO-COLONIAL	ORLDFLCLDS0	5ES	ORLANDO	458
ORLANDO-MAGNOLIA	ORLDFLMA42E	1AES	ORLANDO	458
ORLANDO-MAGNOLIA	ORLDFLMADS1	D100	ORLANDO	458
ORLANDO-PINECASTLE	ORLDFLPCDS0	5ES	ORLANDO	458
ORLANDO-PINEHILLS	ORLDFLPHDS0	5ES	ORLANDO	458
ORLANDO-SAND LAKE	ORLDFLSADS0	5ES	ORLANDO	458
ORANGE PARK-MAIN	ORPKFLMA26E	1AES	JACKSONVILLE	452
ORANGE PARK-RIDGEWOOD	ORPKFLRWDS0	EWSD	JACKSONVILLE	452
OVIDO	OVIDFLCADS0	5ES	ORLANDO	458
PACE-PINE VILLA	PACEFLPV99E	2BES	PENSACOLA	448
PANAMA CITY BEACH	PCBHFLNTDS0	D100	PANAMA CITY	450
PALM COAST	PLCSFLMADS0	D100	OUTSIDE MSA	456
PALATKA	PLTKFLMADS0	5ES	JACKSONVILLE	452
POMPANO BEACH-CORAL SPRINGS	PMBHFLCSDS0	5ES	FT. LAUDERDALE	460
POMPANO BEACH-FEDERAL	PMBHFLFECG0	1AES	FT. LAUDERDALE	460
POMPANO BEACH-MARGATE	PMBHFLMADS0	5ES	FT. LAUDERDALE	460
POMPANO BEACH-TAMARAC	PMBHFLTADS0	5ES	FT. LAUDERDALE	460
PANAMA CITY-CALLAWAY	PNCYFLCA87E	2BES	PANAMA CITY	450
PANAMA CITY-MAIN	PNCYFLMADS0	D1/2	PANAMA CITY	450
PENSACOLA-BELMONT	PNSCFLBL43E	1AES	PENSACOLA	448
PENSACOLA-FERRY PASS	PNSCFLFPDS0	EWSD	PENSACOLA	448
PENSACOLA-HILLCREST	PNSCFLHC94E	2BES	PENSACOLA	448
PENSACOLA-PERDIDO BAY	PNSCFLPBDS0	D100	PENSACOLA	448
PENSACOLA-WARRINGTON	PNSCFLWADS0	D1/2	PENSACOLA	448
PONTE VEDRA BEACH	PNVDFLMADS0	5ES	JACKSONVILLE	452
PERRINE-MAIN	PRRNFLMADS0	D100	MIAMI	460
PORT ST. LUCIE-MAIN	PTSLFLMADS0	5ES	FORT PIERCE	460
PORT ST. LUCIE-SOUTH PTSL	PTSLFLSOCG0	5ES	FORT PIERCE	460
SEBASTIAN-MAIN	SBSTFLMADS0	EWSD	OUTSIDE MSA	460
SANFORD-O-WS	SNFRFLMADS0	5ES	ORLANDO	458

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BellSouth Telecommunications, Inc.  
Docket No. 960833-TP and 960846-TP  
Late-filed deposition exhibit LF No. 3

Keith Milner - LF No. 3: List of replacement dates for 1AESS and 2BESS switches in BellSouth's network in Florida.

Response: See attached spreadsheet.

**FLORIDA REPLACEMENT  
SCHEDULES FOR 1AESS AND 2BESS OFFICES**

9/27/96

WIRE CENTER NAME	SWITCH CLLI	SWITCH TYPE	MSA NAME	LATA CODE	REPLACEMENT DATE
BOYNTON BEACH-MAIN	BYBHFLMACG0	1AES	W. PALM BEACH	460	9/7/02
DELRAY BEACH-KINGS POINT	DLBHFLKP49E	1AES	W. PALM BEACH	460	6/7/02
DELRAY BEACH-MAIN	DLBHFLMA27E	1AES	W. PALM BEACH	460	3/6/02
DUNNELLON	DNLNFLWM48E	2BES	OCALA	454	10/19/96
DEERFIELD BEACH-MAIN	DRBHFLMACG0	1AES	FT. LAUDERDALE	460	10/12/96
DAYTONA BEACH-OCEAN SHORES	DYBHFLOS44E	2BES	DAYTONA BEACH	456	4/97
FT. LAUDERDALE-CORAL RIDGE	FTLDFLCR56E	1AES	FT. LAUDERDALE	460	9/24/00
FT. LAUDERDALE-PLANTATION	FTLDFLPLCG0	1AES	FT. LAUDERDALE	460	11/13/97
FT. LAUDERDALE-SUNRISE	FTLDFLSU74E	1AES	FT. LAUDERDALE	460	10/23/99
FORT PIERCE-MAIN	FTRPFLMACG0	1AES	FORT PIERCE	460	9/1/02
HOLLYWOOD-HALLANDALE	HLWDFLHA45E	1AES	FT. LAUDERDALE	460	10/22/00
JACKSONVILLE BEACH-MAIN	JCBHFLMA24E	1AES	JACKSONVILLE	452	12/6/01
JACKSONVILLE-LAKE FOREST	JCVLFLLF76E	1AES	JACKSONVILLE	452	10/24/02
JACKSONVILLE-RIVERSIDE	JCVLFLRV38E	1AES	JACKSONVILLE	452	9/17/99
JUPITER-MAIN	JPTRFLMA74E	1AES	W. PALM BEACH	460	10/17/02
MIAMI-ALLAPATTAH	MIAMFLAL63E	1AES	MIAMI	460	9/16/00
MIAMI-BAYSHORE	MIAMFLBA85E	1AES	MIAMI	460	11/15/99
MIAMI-INDIAN CREEK	MIAMFLIC86E	1AES	MIAMI	460	9/18/99
MIAMI-METRO	MIAMFLME32E	1AES	MIAMI	460	9/5/02
MIAMI-OPA LOCKA	MIAMFLOL68E	1AES	MIAMI	460	9/1/02
MIAMI-POINCIANA	MIAMFLPB88E	1AES	MIAMI	460	10/16/99
MIAM MIAMI SHORES	MIAMFLSH75E	1AES	MIAMI	460	11/1/01
MIAMI-SILVER OAKS	MIAMFLSO59E	1AES	MIAMI	460	9/26/02
MIAMI-W. MIAMI	MIAMFLWM26E	1AES	MIAMI	460	11/6/99
NORTH DADE-ARCH CREEK	NDADFLAC94E	1AES	MIAMI	460	11/7/98
NORTH DADE-BRENTWOOD	NDADFLBR62E	1AES	MIAMI	460	9/15/01
NORTH DADE-OLETA	NDADFLOL93E	1AES	MIAMI	460	11/4/00
NEW SMYRNA BEACH	NSBHFLMA42E	1AES	DAYTONA BEACH	456	9/19/02
ORLANDO-MAGNOLIA	ORLDFLMA42E	1AES	ORLANDO	458	2/12/99
ORANGE PARK-MAIN	ORPKFLMA26E	1AES	JACKSONVILLE	452	11/16/99
PACE-PINE VILLA	PACEFLPV99E	2BES	PENSACOLA	448	12/7/96
POMPANO BEACH-FEDERAL	PMBHFLFECG0	1AES	FT. LAUDERDALE	460	9/25/98



BellSouth Telecommunications, Inc.

Docket No. 960833-TP and 960846-TP  
Late-filed deposition exhibit LF No. 4

**Keith Milner - LF No. 4: Copy of follow-up correspondence from Lucent Technologies or Nortel to BellSouth regarding BellSouth's inquiry about services or features available which might be used to provide selective routing capability as requested by AT&T and MCI.**

**Response: See attached copy of electronic mail response to BellSouth from Nortel. No subsequent documentation from Lucent Technologies has been received by BellSouth.**

MESSAGE

Subject: FW: SFIS 30863/RFF BSO403  
Sender: Stephanie I. Wiesen / AL, BRHM06  
PHONE-1=4045296766;

Dated: 09/27/96 at 10:23  
Contents: 5

Part 1

TO: Keith Milner / AL, BRHM03

Part 2

This is a follow-up response from NORTEL.

-----  
From: Jim Bridges  
To: Stephanie I. Wiesen  
Subject: SFIS 30863/RFF BSO403  
Date: Tuesday, August 06, 1996 3:10PM

Attached is the e-mail I received from NORTEL concerning the Alternate Local Exchange Carrier Routing capability.

Subject: Time: 5:43 =  
PM OFFICE MEMO SFIS 30863/RFF BSO403 Date: =  
7/29/96

Jim,

I have spoken with Garry Day, PLM regarding subject feature. Garry = advises he needs additional information regarding this request because = there are quite a few assumptions within the RFF rather than a request = for specific functionality. Specifically he needs info on 0+ and 0- as = well as line attribute duplication details. I would like to see Garry and = Stephanie talk and iron out the wrinkles so we could provide BellSouth = with a definite answer.

Garry, could you give Stephanie Wiesen a call at (404) 529-6766 and pose = your questions/recommendations to her directly.

Jim, Garry's number is (919) 992-1899. Could you please pass this on to = Stephanie?

Jim . . . You had also requested the same information on the DMS-10. I = have received their information and it is as follows:

SFIS #30863 - DMS10  
Response: Not Planned  
RDE: Major  
Inquiry Price: 37  
Estimated Availability: No info because industry standards not defined =  
(see below).

"The Industry Carrier Compatibility Forum has just accepted a new issue = to develop industry standards for this capability. When such standards = are generally accepted, Nortel will reconsider development of = these/similar capabilities for DMS-10."

Market Development replies:

"Local Exchange Carrier Routing functionality (as expressed in the = feature background) is available on DMS-10 using current translation = capability. To move forward with development of a PIC like feature to = accomplish the Local Exchange Carrier Routing prior to industry = standardization of methodology would be counter productive given the = present feature demands and priorities. DMS-10 fully intends to meet = industry schedules and has a person dedicated to following up on industry = commitments and capturing requirements as soon as they are available. = When industry standards are available and timetables established DMS-10 = intends to meet those industry needs."

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Part 3

FROM: Susan Smith-Lewis / Internet  
(/DD.id=0186359/G=Susan/S=Smith-lewis/@nt.com)

TO: Jim Bridges / AL, BRHM08

CC: Garry Day / Internet (Garry\_Day@nrtpq15.rtp.nt.com)

Part 4

Received: from bstfirewall.bst.bls.com (bstfirewall) by bridge.bellsouth.com with SMTP

(1.37.109.16/16.2) id AA123404918; Mon, 29 Jul 1996 16:15:18 -0500

Return-Path: </DD.id=0186359/G=Susan/S=Smith-lewis/@nt.com>

Received: from ntigate.rich.nt.com by bstfirewall.bst.bls.com with smtp  
(Smail3.1.28.1 #14) id m0ukzhL-000DjmC; Mon, 29 Jul 96 16:17 CDT

X400-Received: by mta NT.COM in /PRMD=NT/ADMD=MCI/C=US/; Relayed;  
Mon, 29 Jul 1996 20:13:42 +0000

X400-Received: by /PRMD=NT/ADMD=MCI/C=US/; Relayed;  
Mon, 29 Jul 1996 19:04:47 +0000

X400-Received: by /PRMD=NT/ADMD=MCI/C=US/; Relayed;  
Mon, 29 Jul 1996 19:06:45 +0000

X400-Received: by /PRMD=NT/ADMD=MCI/C=US/; Relayed;  
Mon, 29 Jul 1996 19:09:43 +0000

Date: Mon, 29 Jul 1996 19:09:43 +0000

X400-Originator: Susan.Smith-lewis.0186359@nt.com

X400-Recipients: non-disclosure;

X400-Mts-Identifier: [/PRMD=NT/ADMD=MCI/C=US/;<n1373469689.48999@nrtpq15.rtp.n]

X400-Content-Type: P2-1984 (2)

Content-Identifier: SFIS 30863/RF...

From: Susan Smith-Lewis <Susan.Smith-lewis.0186359@nt.com>

Message-Id: <n1373469689.48999@nrtpq15.rtp.nt.com>

To: Jim Bridges <JIM.BRIDGES1>

Cc: Garry Day <Garry\_Day@nrtpq15.rtp.nt.com>

Subject: SFIS 30863/RFF BSO403

Return-Receipt-To: Susan Smith-Lewis <Susan.Smith-lewis.0186359@nt.com>

X-Mailer: Mail\*Link SMTP-QM 3.0.3 b1 d5

Mime-Version: 1.0

Content-Type: text/plain; charset="ISO-8859-1"; Name="Message Body"

Content-Transfer-Encoding: quoted-printable

Part 5

This item is of type Microsoft Mail Message Data and cannot be displayed as TEXT

BellSouth Telecommunications, Inc.

Docket No. 960833-TP and 960846-TP  
Late-filed deposition exhibit LF No. 5

**Keith Milner - LF No. 5: Statistics showing percentage of BellSouth loops in Florida served by Next Generation Digital Loop Carrier (NGDLC).**

**Response: At present, a total of 2,154 of BellSouth's working lines in Florida are served by Next Generation Digital Loop Carrier. This represents about 0.04% of all working lines in Florida.**

**Florida Deposition Data Requests  
FPSC Docket No. 960833-TP  
September 26, 1996  
Item No. 1**

**Item No. 1: Provide back-up for Exhibit WSR-1.**

**See attached**



**FLORIDA  
RESALE STUDY**

**CONTENTS**

<b>SECTION A</b>	<b>PROPRIETARY RATIONALE</b>
<b>SECTION 1</b>	<b>INTRODUCTION AND OVERVIEW</b>
<b>SECTION 2</b>	<b>DESCRIPTION OF STUDY PROCEDURES</b>
<b>SECTION 3</b>	<b>SUMMARY OF RESULTS</b>
<b>SECTION 4</b>	<b>COST DEVELOPMENT</b>
<b>SECTION 5</b>	<b>SPECIFIC STUDY ASSUMPTIONS</b>

## SECTION A

### PROPRIETARY RATIONALE

#### FLORIDA RESALE STUDY COST STUDY DOCUMENTATION

Not all of the documentation provided in this study is proprietary. The pages that are proprietary are so marked.

The proprietary information includes structural and financial information and linkages that could be used by a competitor to develop competitive advantages. The information indicates how BellSouth Telecommunications, Inc. has structured to serve customers and the functional marketing costs required by each Customer Operations Unit to meet the needs of its customers. The financial information and the structural linkage to a potential competitor would give that competitor the opportunity to structure its operations and offer its services in a manner that could provide competitive advantages.

## SECTION 1

### INTRODUCTION AND OVERVIEW

#### FLORIDA RESALE STUDY COST STUDY DOCUMENTATION

The purpose of this study is to identify costs that will be avoided when retail services are resold to determine the appropriate resale discount in order to determine wholesale rates as required by the Telecommunications Act of 1996.

Section 252 (d)(3) of the Act states:

“For the purposes of section 251(c)(4), a State commission shall determine wholesale rates on the basis of retail rates charged to subscribers for the telecommunications service requested, excluding the portion thereof attributable to any marketing, billing, collection, and other costs that will be avoided by the local exchange carrier.”  
(Emphasis added.)

BellSouth has calculated the costs that will be avoided when retail services are resold. The costs that will be avoided are divided by the revenues subject to being discounted to determine the appropriate resale discounts for residence and business services.

## SECTION 2

### DESCRIPTION OF STUDY PROCEDURES

#### FLORIDA RESALE STUDY COST STUDY DOCUMENTATION

This section describes the process used in developing the discount percentages to be applied to BellSouth's retail services which are subject to resale.

The study determined the costs that the Company will avoid when a customer decides to purchase telecommunications services from a reseller instead of BellSouth. Under the Federal legislation, the price the Company charges to the reseller is the retail price minus the retail costs that will be avoided. The costs that will be avoided include customer services, billing costs, sales expenses, uncollectibles, and bill inserts.

The expenses associated with customer services are in Account 6623. The study examined all of the job functions assigned to Account 6623. For each job function, a determination was made as to whether or not that function would be avoided due to resale. Functions that will not be performed for resold accounts included remittance operations, service representative training, service order entry, collections, account inquiry, demand sales, address information, and customer payment operations. Many functions in Account 6623 will continue to be performed for resold accounts; therefore, the expense associated with those functions will not be avoided. These functions include, for example, local and toll message processing, accounts operations, and message investigation.

The only billing costs that will be avoided due to resale are the costs associated with printing and mailing a bill to the end user. BellSouth will still be maintaining a customer record for each end user. The Company will record and maintain usage and service characteristics of each customer so that it can render a bill to the reseller.

Account 6612, the sales expense account, contains the marketing expenses that the Company may avoid as a result of resale. Accounts 6611 and 6613, product management and product advertising expenses (with the exception of bill inserts), however, should not be included in any avoided cost study because these costs are not volume sensitive.

For purposes of this study, it has been assumed that uncollectible expenses will be avoided. The reseller will be responsible for absorbing any bad debt on the part of its end users.

Once the avoided costs were determined, they were divided by the total local and toll revenue to calculate the percentage discount for business and residence services.

**SECTION 3**

**SUMMARY OF RESULTS**

**FLORIDA RESALE STUDY  
COST STUDY DOCUMENTATION**

Residence Discount as a percent of Revenue	18.99 %
Business Discount as a percent of Revenue	12.17 %

**SECTION 4**  
**COST DEVELOPMENT**  
**FLORIDA RESALE STUDY**  
**COST STUDY DOCUMENTATION**

Residential Summary

1	<b>Florida 1995 - Residential Summary</b>		
2	<b>Analysis of the impact of resale on Residential Service</b>		
3			
4	<b>Revenues - Residential</b>	<b>Source/Calculation</b>	
5			
6	Local Service Revenue	Extracted from billing system data	\$ 699,779,298
7	Long Distance Revenue	Extracted from billing system data	\$ 124,576,643
8			
9	<b>Total Residential Revenue</b>	<b>L6 + L7</b>	<b>\$ 824,355,941</b>
10			
11			
12	<b>Avoided Expenses</b>		
13			
14	Customer Services	Expense Worksheet A, Line 20, Col C	\$ 108,456,475
15	Billing	Expense Worksheet A, Line 22, Col C	\$ 17,651,626
16	Sales	Extracted from financial systems data	\$ 1,867,966
17	Uncollectibles	Extracted from billing system data	\$ 27,421,185
18	Advertising - Bill Inserts	Extracted from financial systems data	\$ 1,137,486
19			
20	<b>TOTAL Avoided Expenses</b>	<b>L14 + L15 + L16 + L17 + L18</b>	<b>\$ 156,534,738</b>
21			
22			
23			
24	<b>Discount as a Percent of Revenue</b>	<b>(L20 / L9) * 100</b>	<b>18.99%</b>
25			
26			

29

1	<b>Florida 1995 - Business Summary</b>		
2	<b>Analysis of the impact of resale on Business Service</b>		
3			
4	<b>Revenues - Business</b>	<b>Source/Calculation</b>	
5			
6	Local Service Revenue	Extracted from billing system data	\$ 704,504,942
7	Long Distance Revenue	Extracted from billing system data	\$ 147,621,115
8			
9	<b>Total Business Revenue</b>	<b>L6 + L7</b>	<b>\$ 852,126,057</b>
10			
11			
12	<b>Avoided Expenses</b>		
13			
14	Customer Services	Expense Worksheet B, Line 20, Col D	\$ 43,356,437
15	Billing	Expense Worksheet B, Line 22, Col D	\$ 5,012,505
16	Sales	Extracted from financial systems data	\$ 46,475,545
17	Uncollectibles	Extracted from billing system data	\$ 8,564,908
18	Advertising - Bill Inserts	Extracted from financial systems data	\$ 314,930
19			
20	<b>TOTAL Avoided Expenses</b>	<b>L14 + L15 + L16 + L17 + L18</b>	<b>\$ 103,724,326</b>
21			
22			
23			
24	<b>Discount as a Percent of Revenue</b>	<b>(L20 / L9) * 100</b>	<b>12.17%</b>
25			
26			
27			

30



Expense Worksheet A

1	<b>Florida 1995 - Expenses Worksheet A</b>		
2	<b>Analysis of Account 6623 - Customer Services for Residence</b>		
3			
4	A	B	C
5			
6	<b>Description of Job Function</b>	<b>JFC</b>	<b>Dollars Avoided</b>
7			
8	Remittance Center	1250	\$ 3,657,441
9	Training	17xx	\$ 1,015,033
10	Service Order Entry Business	2810*	\$ 66,955
11	Account Inquiry	2850*	\$ 154,217
12	Demand Sales/Order Negotiation	2870*,2E70*	\$ 34,565,660
13	Service Order Entry Residence	2E10*	\$ 137,427
14	Address Information Services	2E30*	\$ 452,714
15	Collections - Residence	2E40*	\$ 31,043,715
16	Billing Inquiry	2E50*	\$ 33,816,454
17	Customer Payments Operations	2E60*	\$ 668,242
18	Authorized Payment Agency	2E80*	\$ 2,878,617
19			
20	<b>Total Avoided Customer Services Expenses</b>		<b>\$ 108,456,475</b>
21			
22	Billing Expenses	1270	\$ 17,651,626
23			
24	Advertising - Bill Inserts	Misc.	\$ 1,137,486
25			
26	* Adjusted for Supervision and Support		
27	Source: Extracted from financial systems data		

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1	<b>Florida 1995 - Expenses Worksheet B</b>		
2	<b>Analysis of Account 6623 - Customer Services for Business</b>		
3			
4	A	B	C
5			
6	<b>Description of Job Function</b>	<b>JFC</b>	<b>Dollars Avoided</b>
7			
8	Remittance Center	1250	\$ 876,812
9	Training	17xx	\$ 502,018
10	Service Order Entry Business	2810*	\$ 1,039,664
11	Collections Business	2840*	\$ 6,163,381
12	Account Inquiry	2850*	\$ 12,883,696
13	Demand Sales/Order Negotiation	2870*,2E70*	\$ 16,007,526
14	Vendor Service Center	2880*	\$ 4,348,224
15	Address Information Services	2E30*	\$ 1,206,572
16	Customer Payments Operations	2E60*	\$ 30,286
17	Authorized Payment Agency	2E80*	\$ 298,258
18			
19			
20	<b>Total Avoided Customer Services Expenses</b>		<b>\$ 43,356,437</b>
21			
22	Billing Expenses	1270	\$ 5,012,505
23			
24	Advertising - Bill Inserts	Misc.	314,930
25			
26	* Adjusted for Supervision and Support		
27	Source: Extracted from financial systems data		

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1	<b>FLORIDA - TOTAL REVENUE - 1995</b>								
2									
3	A	B	C	D	E	F	G	H	I
4					Col C + Col D				Sum Columns: B,E,F,G,H
5									
6		<b>CONSUMER</b>	<b>SMALL</b>	<b>COMPLEX</b>	<b>TOTAL BUS</b>	<b>CARRIER</b>	<b>PUBLIC</b>	<b>OTHER</b>	<b>TOTAL</b>
7									
8	LOCAL	\$							
9	less NON-RECURRING	\$							
10	ADJUSTED LOCAL	\$							
11									
12	LONG DIST	\$							
13									
14	UNCOLLECT	\$							
15									
16									
17									
18	<b>Business Local Service Revenue Calculation</b>								
19									
20	Local Service Revenue			(Line 10, Col E)					
21	CSA revenue per month - 1995								
22	Annual CSA Revenue			(Line 21 * 12)					
23	Grandfathered Service Revenue								
24									
25	Total Business Local Service Revenue			(Line 20 - Line 22 - Line 23)					
26									
27	NOTE: The above revenue is provided from billing systems data extracts								
28	**NOTE: The Long Distance Revenue is reduced by : for Interstate - IntraLata Toll Revenue.								

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1	<b>Florida - 6612 &amp; 6623 Expenses</b>									
2	Source: Extracted from financial systems data									
3	A	B	C	D	E	F	G	H	I	J
4					Col C + Col D					Sum Columns: B, E, F, G, H, I
5										
6		<b>CONSUMER</b>	<b>SM BUS</b>	<b>COMP BUS</b>	<b>TOTAL BUS</b>	<b>CARRIER</b>	<b>PUBLIC</b>	<b>OPER SVC</b>	<b>OTHER</b>	<b>ST TOTAL</b>
7	<b>Acct. 6612</b>									
8	<b>TOTAL</b>									
9	Indirect									
10	Direct									
11	<b>TOTAL</b>									
12										
13	<b>REG</b>									
14	Indirect									
15	Direct									
16	<b>TOTAL</b>									
17										
18	<b>NON REG</b>									
19	Indirect									
20	Direct									
21	<b>TOTAL</b>									
22										
23	<b>Acct. 6623</b>									
24	<b>TOTAL</b>									
25	Indirect									
26	Direct									
27	<b>TOTAL</b>									
28										
29	<b>REG</b>									
30	Indirect									
31	Direct									
32	<b>TOTAL</b>									
33										
34	<b>NON REG</b>									
35	Indirect									
36	Direct									
37	<b>TOTAL</b>									

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1	Function A									
2										
3	A	B	C	D	E	F	G	H	I	J
4										
5				Page 12 - 14 Col	Page 12 - 14 Col H	Page 12 - 14 Col I	Col D * Line 10	Col E * Line 10	Col F * Line 10	Col H + Col I
6										
7										TOTAL
8	STATE	ACCOUNT	JFC	CONSUME	SMALL BUS	COMPLEX	CONSUMER	SMALL BUS.	COMPLEX	BUSINESS
9										
10	(Column G,H,I) data on this line from Page 10 Line 31, Columns B,C,D).									
11										
12	FL	6623	1780							
13	FL	6623	1781							
14	FL	6623	1782							
15	FL	6623	1783							
16	FL	6623	1790							
17	FL	6623	1791							
18	FL	6623	1792							
19	FL	6623	1793							
20	FL	6623	17A0							
21	FL	6623	17A1							
22	FL	6623	17F0							
23	FL	6623	17F1							
24	FL	6623	17F2							
25	FL	6623	17F3							
26	Total for Training		17xx	(Sum of lines 12-25)						
27										
28	FL	6623	1250							
29	FL	6623	2810							
30	FL	6623	2840							
31	FL	6623	2850							
32	FL	6623	2870							
33	FL	6623	2880							
34	FL	6623	2E10							
35	FL	6623	2E30							
36	FL	6623	2E40							
37	FL	6623	2E50							
38	FL	6623	2E60							
39	FL	6623	2E70							
40	FL	6623	2E80							
41										
42	Total avoided for 6623			(Sum of lines 28-40)						
43										
44	Total for 2870+2E70			(Line 32+Line 39)						
45										
46	Amount set aside for billing:									
47	FL	6623	1270							

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1	<b>Function B</b>						
2							
3	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>
4							
5				Page 11A Col G	Page 11A Col J	Col D * Line 10	Col E * Line 10
6							
7					<b>TOTAL</b>		<b>TOTAL</b>
8	<b>STATE</b>	<b>ACCOUNT</b>	<b>JFC</b>	<b>CONSUMER</b>	<b>BUSINESS</b>	<b>CONSUMER</b>	<b>BUSINESS</b>
9							
10	Adjustment factor for Loading Support and Supervision						
11							
12	FL	6623	2810				
13	FL	6623	2840				
14	FL	6623	2850				
15	FL	6623	2870				
16	FL	6623	2880				
17	FL	6623	2E10				
18	FL	6623	2E30				
19	FL	6623	2E40				
20	FL	6623	2E50				
21	FL	6623	2E60				
22	FL	6623	2E70				
23	FL	6623	2E80				
24							
25							
26							
27	Total for 2870+2E70						
28		(Line 15+Line 22)					
29							
30							

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Note: Monthly data extracted from financial systems								
A	B	C	D	E	F	G	H	I
STATE	ACCOUNT	JFC	CONSUMER	SMALL BUSINESS	COMPLEX	CONSUMER %'S	SMALL BUS. %'S	COMPLEX %'S
			SEE NOTE	SEE NOTE	SEE NOTE	Col D Divided By Col D Total	Col E Divided By Col E Total	Col F Divided By Col F Total
FL	6623	0340						
FL	6623	034088						
FL	6623	0960						
FL	6623	096G						
FL	6623	1200						
FL	6623	1220						
FL	6623	1230						
FL	6623	1240						
FL	6623	1250						
FL	6623	1260						
FL	6623	1270						
FL	6623	1280						
FL	6623	1740						
FL	6623	1741						
FL	6623	1742						
FL	6623	1743						
FL	6623	1744						
FL	6623	1745						
FL	6623	1780						
FL	6623	1781						
FL	6623	1782						
FL	6623	1783						
FL	6623	1790						
FL	6623	1791						
FL	6623	1792						
FL	6623	1793						
FL	6623	17A0						
FL	6623	17A1						
FL	6623	17E0						
FL	6623	17E1						
FL	6623	17F0						
FL	6623	17F1						
FL	6623	17F2						
FL	6623	17F3						
FL	6623	2030						

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A B C D E F

FL	6623	203088
FL	6623	2240
FL	6623	2300
FL	6623	230G
FL	6623	2320
FL	6623	232G
FL	6623	2330
FL	6623	233G
FL	6623	2340
FL	6623	234G
FL	6623	2350
FL	6623	235G
FL	6623	2380
FL	6623	2383
FL	6623	2388
FL	6623	238G
FL	6623	2390
FL	6623	2393
FL	6623	2398
FL	6623	239G
FL	6623	2600
FL	6623	2601
FL	6623	260197
FL	6623	2602
FL	6623	2603
FL	6623	2604
FL	6623	2605
FL	6623	2608
FL	6623	260G
FL	6623	2618
FL	6623	261G
FL	6623	2810
FL	6623	2818
FL	6623	281G
FL	6623	2830
FL	6623	2838
FL	6623	283G
FL	6623	2840
FL	6623	2848
FL	6623	284G
FL	6623	2850

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A B C D E F

Sum Wc. sheet

FL	6623	2858
FL	6623	285G
FL	6623	2870
FL	6623	2878
FL	6623	287G
FL	6623	2880
FL	6623	288088
FL	6623	288G
FL	6623	2E10
FL	6623	2E18
FL	6623	2E1G
FL	6623	2E30
FL	6623	2E40
FL	6623	2E48
FL	6623	2E4G
FL	6623	2E50
FL	6623	2E58
FL	6623	2E5B
FL	6623	2E5G
FL	6623	2E60
FL	6623	2E68
FL	6623	2E6G
FL	6623	2E70
FL	6623	2E78
FL	6623	2E7B
FL	6623	2E7G
FL	6623	2E80
FL	6623	566A88
FL	6623	566B
FL	6623	566D88
FL	6623	566E88
FL	6623	566F88
FL	6623	566G88
FL	6623	8160
FL	6623	8161

Note: Columns D,E,& F are the sum of the monthly data (Nov, Dec, Jan, Feb, Mar) for each respective JFC.

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Advertising Worksheet

	A	B
1	Advertising - Bill Insert	
2	Florida	
3		
4	Residence	
5		
6	Business	
7		
8	Common	
9		
10	Residence Portion of Common 90%	
11		
12	Business Portion of Common 10%	
13		
14	Total Residence	
15		
16	Total Business	
17		
18	Total	

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**REGIONAL DIRECT SUPERVISION AND CLERICAL LOADING FACTOR**

**A**

**B**

**REGIONAL COMPOSITE LABOR RATE FOR CUSTOMER SERVICES**

**RESIDENCE    BUSINESS**

1 ADMINISTRATIVE CLERICAL	
2 DIRECT ADMINISTRATION ( FIRST LINE SUPERVISION)	
3	
4 DIRECT LABOR - PRODUCTIVE	
5 DIRECT LABOR - PREMIUM	
6 DIRECT LABOR - ANNUAL PAID ABSENCE	
7 TRAINING	
8 DIRECT LABOR - OTHER EMPLOYEE	
9 TOTAL DIRECT LABOR	L4 THRU L8
10 DIRECT LABOR - OTHER COSTS	
11 BENEFITS	
12 TOTAL DIRECTLY ASSIGNED	L9+L10+L11
13 TOTAL DIRECTLY ASSIGNED INCLUDING	L12+L1+L2
14 SUPERVISION AND CLERICAL	
15	
16 <u>SUPERVISION AND CLERICAL LOADING FACTOR</u>	L13/L12

## SECTION 5

### SPECIFIC COST STUDY ASSUMPTIONS

#### FLORIDA RESALE STUDY COST STUDY DOCUMENTATION

Residence and business local and toll services as well as operator services will be discounted.

Contract service arrangements and grandfathered services will not be available for resale. ESSX revenues are included in the study.

Nonrecurring revenues will not be discounted.

The study does not include Carrier Services revenue, Public Services revenue, access revenues, and miscellaneous revenues.

The study does not include interstate intralata toll revenue.

For account 6623, annual totals of expenses by job function code and by residence and business were not available. Five months of data (November and December 1995, and January, February and March 1996) by job function code were added together and the percent of total expenses was calculated. This percent was multiplied by the total expenses for 1995 to determine the expenses by job function code.

The expenses for customer services have been adjusted to account for supervision and clerical support where these are not already included in the job function codes.

A B C D E F G H

NOVEMBER 1995

STATE	ACCOUNT	CPSP	JFC	CARR SVC	COMPLEX	CONSUMER	OPER SVC	OTHER	PUBLIC	SMALL BUS	TOTAL
FL	6623	0101	1200								
FL	6623	0102	1220								
FL	6623	0102	1280								
FL	6623	0103	1230								
FL	6623	0104	1740								
FL	6623	0104	1741								
FL	6623	0104	2240								
FL	6623	0104	230G								
FL	6623	0104	2300								
FL	6623	0105	1742								
FL	6623	0105	1743								
FL	6623	0105	1744								
FL	6623	0105	1745								
FL	6623	0105	232G								
FL	6623	0105	2320								
FL	6623	0105	235G								
FL	6623	0105	2350								
FL	6623	0106	2383								
FL	6623	0106	2603								
FL	6623	0106	2604								
FL	6623	0106	2605								
FL	6623	0107	2393								
FL	6623	0108	238G								
FL	6623	0108	2380								
FL	6623	0108	2388								
FL	6623	0108	260G								
FL	6623	0108	2600								
FL	6623	0108	2601								
FL	6623	0108	2602								
FL	6623	0108	2608								
FL	6623	0108	261G								
FL	6623	0108	2618								
FL	6623	0109	239G								
FL	6623	0109	2390								
FL	6623	0109	2398								
FL	6623	0109	8160								
FL	6623	0109	8161								

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Supplemental Workpapers

A B C D E F G H

FL	6623	0110	17E0
FL	6623	0110	17E1
FL	6623	0112	233G
FL	6623	0112	2330
FL	6623	0115	2E7B
FL	6623	0119	096G
FL	6623	0119	0960
FL	6623	0120	288G
FL	6623	0123	0340
FL	6623	0124	2030
FL	6623	0125	234G
FL	6623	0125	2340
FL	6623	0126	566B
FL	6623	0129	2300
FL	6623	0130	2320
FL	6623	0132	0340
FL	6623	0201	1790
FL	6623	0201	1791
FL	6623	0201	2E1G
FL	6623	0201	2E10
FL	6623	0201	2E18
FL	6623	0202	281G
FL	6623	0202	2810
FL	6623	0202	2818
FL	6623	0202	283G
FL	6623	0202	2838
FL	6623	0205	288088
FL	6623	0208	288088
FL	6623	0208	2810
FL	6623	0209	1792
FL	6623	0209	1793
FL	6623	0301	1240
FL	6623	0301	1250
FL	6623	0301	1260
FL	6623	0301	1270
FL	6623	0302	17F0
FL	6623	0302	17F1
FL	6623	0302	2E4G
FL	6623	0302	2E40
FL	6623	0302	2E48
FL	6623	0302	2E6G
FL	6623	0302	2E60

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A B C D E F G H

FL	6623	0302	2E68
FL	6623	0302	2E80
FL	6623	0303	17F2
FL	6623	0303	17F3
FL	6623	0303	2E6G
FL	6623	0303	2E60
FL	6623	0303	2E68
FL	6623	0303	2E80
FL	6623	0303	284G
FL	6623	0303	2840
FL	6623	0303	2848
FL	6623	0304	1780
FL	6623	0304	1781
FL	6623	0304	2E5G
FL	6623	0304	2E50
FL	6623	0304	2E58
FL	6623	0305	285G
FL	6623	0305	2850
FL	6623	0305	2858
FL	6623	0306	2850
FL	6623	0307	2E30
FL	6623	0308	1782
FL	6623	0308	1783
FL	6623	0309	566A88
FL	6623	0309	566D88
FL	6623	0309	566E88
FL	6623	0309	566F88
FL	6623	0309	566G88
FL	6623	0402	034088
FL	6623	0601	287G
FL	6623	0601	2870
FL	6623	0601	2878
FL	6623	0602	2870
FL	6623	0603	2E7G
FL	6623	0603	2E70
FL	6623	0603	2E78
FL	6623	0604	17A0
FL	6623	0604	17A1
FL	6623	0604	2E70
TOTAL			

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A B C D E F G H

DECEMBER 1995

STATE	ACCOUNT	CPSP	JFC	CARR SVC	COMPLEX	CONSUMER	OPER SVC	OTHER	PUBLIC	SMALL BUS	TOTAL
FL	6623	0101	1200								
FL	6623	0102	1220								
FL	6623	0102	1280								
FL	6623	0103	1230								
FL	6623	0104	1740								
FL	6623	0104	1741								
FL	6623	0104	2240								
FL	6623	0104	230G								
FL	6623	0104	2300								
FL	6623	0105	1742								
FL	6623	0105	1743								
FL	6623	0105	1744								
FL	6623	0105	1745								
FL	6623	0105	232G								
FL	6623	0105	2320								
FL	6623	0105	235G								
FL	6623	0105	2350								
FL	6623	0106	2383								
FL	6623	0106	2603								
FL	6623	0106	2604								
FL	6623	0106	2605								
FL	6623	0107	2393								
FL	6623	0108	238G								
FL	6623	0108	2380								
FL	6623	0108	2388								
FL	6623	0108	260G								
FL	6623	0108	2600								
FL	6623	0108	2601								
FL	6623	0108	260197								
FL	6623	0108	2602								
FL	6623	0108	2608								
FL	6623	0108	261G								
FL	6623	0108	2618								
FL	6623	0109	239G								
FL	6623	0109	2390								
FL	6623	0109	2398								
FL	6623	0109	8160								

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Supplemental Workpapers

A B C D E F G H

FL	6623	0109	8161
FL	6623	0110	17E0
FL	6623	0110	17E1
FL	6623	0112	233G
FL	6623	0112	2330
FL	6623	0115	2E7B
FL	6623	0119	096G
FL	6623	0119	0960
FL	6623	0120	288G
FL	6623	0123	0340
FL	6623	0124	2030
FL	6623	0125	234G
FL	6623	0125	2340
FL	6623	0126	566B
FL	6623	0129	2300
FL	6623	0130	2320
FL	6623	0132	0340
FL	6623	0201	1790
FL	6623	0201	1791
FL	6623	0201	2E1G
FL	6623	0201	2E10
FL	6623	0201	2E18
FL	6623	0202	281G
FL	6623	0202	2810
FL	6623	0202	2818
FL	6623	0202	283G
FL	6623	0202	2830
FL	6623	0202	2838
FL	6623	0205	288088
FL	6623	0206	288088
FL	6623	0208	2810
FL	6623	0209	1792
FL	6623	0209	1793
FL	6623	0301	1240
FL	6623	0301	1250
FL	6623	0301	1260
FL	6623	0301	1270
FL	6623	0302	17F0
FL	6623	0302	17F1
FL	6623	0302	2E4G
FL	6623	0302	2E40
FL	6623	0302	2E48

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Supplemental Workpapers

A B C D E F G H

FL	6623	0302	2E6G
FL	6623	0302	2E60
FL	6623	0302	2E68
FL	6623	0302	2E80
FL	6623	0303	17F2
FL	6623	0303	17F3
FL	6623	0303	2E6G
FL	6623	0303	2E60
FL	6623	0303	2E68
FL	6623	0303	2E80
FL	6623	0303	284G
FL	6623	0303	2840
FL	6623	0303	2848
FL	6623	0304	1780
FL	6623	0304	1781
FL	6623	0304	2E5G
FL	6623	0304	2E50
FL	6623	0304	2E58
FL	6623	0305	285G
FL	6623	0305	2850
FL	6623	0305	2858
FL	6623	0306	2850
FL	6623	0307	2E30
FL	6623	0308	1782
FL	6623	0308	1783
FL	6623	0309	566D88
FL	6623	0309	566E88
FL	6623	0309	566F88
FL	6623	0309	566G88
FL	6623	0401	203088
FL	6623	0601	287G
FL	6623	0601	2870
FL	6623	0601	2878
FL	6623	0602	2870
FL	6623	0603	2E7G
FL	6623	0603	2E70
FL	6623	0603	2E78
FL	6623	0604	17A0
FL	6623	0604	17A1
FL	6623	0604	2E70
TOTAL			

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A B C D E F G H

JANUARY 1996												
STATE	ACCOUNT	COST POOL	SUB POOL	JFC	CARR.SVC	COMPLEX	CONSUMER	OPER.SVC	OTHER	PUBLIC	SM BUS	TOTAL
FL	6623	01	01	1200								
FL	6623	01	02	1220								
FL	6623	01	02	1280								
FL	6623	01	03	1230								
FL	6623	01	04	1740								
FL	6623	01	04	1741								
FL	6623	01	04	2240								
FL	6623	01	04	230G								
FL	6623	01	04	2300								
FL	6623	01	05	1742								
FL	6623	01	05	1743								
FL	6623	01	05	1744								
FL	6623	01	05	1745								
FL	6623	01	05	232G								
FL	6623	01	05	2320								
FL	6623	01	05	235G								
FL	6623	01	05	2350								
FL	6623	01	06	2383								
FL	6623	01	06	2603								
FL	6623	01	06	2604								
FL	6623	01	06	2605								
FL	6623	01	07	2393								
FL	6623	01	08	238G								
FL	6623	01	08	2380								
FL	6623	01	08	2388								
FL	6623	01	08	260G								
FL	6623	01	08	2600								
FL	6623	01	08	2601								
FL	6623	01	08	2602								
FL	6623	01	08	2608								
FL	6623	01	08	261G								
FL	6623	01	08	2618								
FL	6623	01	09	239G								
FL	6623	01	09	2390								
FL	6623	01	09	2398								
FL	6623	01	09	8160								
FL	6623	01	09	8161								
FL	6623	01	10	17E0								
FL	6623	01	10	17E1								
FL	6623	01	12	233G								
FL	6623	01	12	2330								
FL	6623	01	15	2E7B								
FL	6623	01	19	096G								

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Supplemental Workpapers

A B C D E F G H

FL	6623	01	19	0960
FL	6623	01	20	288G
FL	6623	01	23	0340
FL	6623	01	24	2030
FL	6623	01	25	234G
FL	6623	01	25	2340
FL	6623	01	29	2300
FL	6623	01	30	2320
FL	6623	01	32	0340
FL	6623	02	01	1790
FL	6623	02	01	1791
FL	6623	02	01	2E1G
FL	6623	02	01	2E10
FL	6623	02	01	2E18
FL	6623	02	02	281G
FL	6623	02	02	2810
FL	6623	02	02	2818
FL	6623	02	02	283G
FL	6623	02	02	2838
FL	6623	02	05	288088
FL	6623	02	06	288088
FL	6623	02	08	2810
FL	6623	02	09	1792
FL	6623	02	09	1793
FL	6623	03	01	1240
FL	6623	03	01	1250
FL	6623	03	01	1260
FL	6623	03	01	1270
FL	6623	03	02	17F0
FL	6623	03	02	17F1
FL	6623	03	02	2E4G
FL	6623	03	02	2E40
FL	6623	03	02	2E48
FL	6623	03	02	2E6G
FL	6623	03	02	2E60
FL	6623	03	02	2E68
FL	6623	03	02	2E80
FL	6623	03	03	17F2
FL	6623	03	03	17F3
FL	6623	03	03	2E6G
FL	6623	03	03	2E60
FL	6623	03	03	2E68
FL	6623	03	03	2E80
FL	6623	03	03	284G
FL	6623	03	03	2840
FL	6623	03	03	2848
FL	6623	03	04	1780
FL	6623	03	04	1781

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Supplemental Workpapers

A B C D E F G H

FL	6623	03	04	2E5G
FL	6623	03	04	2E50
FL	6623	03	04	2E58
FL	6623	03	05	285G
FL	6623	03	05	2850
FL	6623	03	05	2858
FL	6623	03	06	2850
FL	6623	03	07	2E30
FL	6623	03	08	1782
FL	6623	03	08	1783
FL	6623	03	09	566D88
FL	6623	03	09	566E88
FL	6623	03	09	566F88
FL	6623	03	09	566G88
FL	6623	04	02	034088
FL	6623	06	01	287G
FL	6623	06	01	2870
FL	6623	06	01	2878
FL	6623	06	02	2870
FL	6623	06	03	2E7G
FL	6623	06	03	2E70
FL	6623	06	03	2E78
FL	6623	06	04	17A0
FL	6623	06	04	17A1
FL	6623	06	04	2E70
TOTAL				

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A B C D E F G H

February 1996

STATE	ACCOUNT	COST POOL	SUB POOL	JFC	CARR SVC	COMPLEX	CONSUMER	OPER SVC	OTHER	PUBLIC	SM BUS	TOTAL
FL	6623	01	01	1200								
FL	6623	01	02	1220								
FL	6623	01	02	1280								
FL	6623	01	03	1230								
FL	6623	01	04	1740								
FL	6623	01	04	1741								
FL	6623	01	04	2240								
FL	6623	01	04	230G								
FL	6623	01	04	2300								
FL	6623	01	05	1742								
FL	6623	01	05	1743								
FL	6623	01	05	1744								
FL	6623	01	05	1745								
FL	6623	01	05	232G								
FL	6623	01	05	2320								
FL	6623	01	05	235G								
FL	6623	01	05	2350								
FL	6623	01	06	2383								
FL	6623	01	06	2603								
FL	6623	01	06	2604								
FL	6623	01	06	2605								
FL	6623	01	07	2393								
FL	6623	01	08	238G								
FL	6623	01	08	2380								
FL	6623	01	08	2388								
FL	6623	01	08	260G								
FL	6623	01	08	2600								
FL	6623	01	08	2601								
FL	6623	01	08	2602								
FL	6623	01	08	2608								
FL	6623	01	08	261G								
FL	6623	01	08	2618								
FL	6623	01	09	239G								
FL	6623	01	09	2390								
FL	6623	01	09	2398								
FL	6623	01	09	8160								
FL	6623	01	09	8161								
FL	6623	01	10	17E0								

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Supplemental Workpapers

A B C D E F G H

FL	6623	01	10	17E1
FL	6623	01	12	233G
FL	6623	01	12	2330
FL	6623	01	14	2E5B
FL	6623	01	15	2E7B
FL	6623	01	19	096G
FL	6623	01	19	0960
FL	6623	01	20	288G
FL	6623	01	20	2880
FL	6623	01	21	2880
FL	6623	01	23	0340
FL	6623	01	24	2030
FL	6623	01	25	234G
FL	6623	01	25	2340
FL	6623	01	26	566B
FL	6623	01	29	2300
FL	6623	01	30	2320
FL	6623	01	32	0340
FL	6623	02	01	1790
FL	6623	02	01	1791
FL	6623	02	01	2E1G
FL	6623	02	01	2E10
FL	6623	02	02	281G
FL	6623	02	02	2810
FL	6623	02	02	2818
FL	6623	02	02	283G
FL	6623	02	02	2838
FL	6623	02	05	288088
FL	6623	02	06	288088
FL	6623	02	08	2810
FL	6623	02	09	1792
FL	6623	02	09	1793
FL	6623	03	01	1240
FL	6623	03	01	1250
FL	6623	03	01	1260
FL	6623	03	01	1270
FL	6623	03	02	17F0
FL	6623	03	02	17F1
FL	6623	03	02	2E4G
FL	6623	03	02	2E40
FL	6623	03	02	2E48
FL	6623	03	02	2E6G
FL	6623	03	02	2E60

SM

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Supplemental Workpapers

A B C D E F G H

FL	6623	03	02	2E68
FL	6623	03	02	2E80
FL	6623	03	03	17F2
FL	6623	03	03	17F3
FL	6623	03	03	2E6G
FL	6623	03	03	2E60
FL	6623	03	03	2E68
FL	6623	03	03	2E80
FL	6623	03	03	284G
FL	6623	03	03	2840
FL	6623	03	03	2848
FL	6623	03	04	1780
FL	6623	03	04	1781
FL	6623	03	04	2E5G
FL	6623	03	04	2E50
FL	6623	03	04	2E58
FL	6623	03	05	285G
FL	6623	03	05	2850
FL	6623	03	05	2858
FL	6623	03	06	2850
FL	6623	03	07	2E30
FL	6623	03	08	1782
FL	6623	03	08	1783
FL	6623	03	09	566A88
FL	6623	03	09	566D88
FL	6623	03	09	566E88
FL	6623	03	09	566F88
FL	6623	03	09	566G88
FL	6623	04	01	203088
FL	6623	06	01	287G
FL	6623	06	01	2870
FL	6623	06	01	2878
FL	6623	06	02	2870
FL	6623	06	03	2E7G
FL	6623	06	03	2E70
FL	6623	06	03	2E78
FL	6623	06	04	17A0
FL	6623	06	04	17A1
FL	6623	06	04	2E70
Total				

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A B C D E F G H

MARCH 1996

STATE	ACCOUNT	COST POOL	SUB POOL	JFC	CARRIER	COMPLEX	CONSUMER	OPER SVC	OTHER	PUBLIC	SMALL BUS	TOTAL
FL	6623	01	01	1200								
FL	6623	01	02	1220								
FL	6623	01	02	1280								
FL	6623	01	03	1230								
FL	6623	01	04	1740								
FL	6623	01	04	1741								
FL	6623	01	04	2240								
FL	6623	01	04	2303								
FL	6623	01	04	2300								
FL	6623	01	05	1742								
FL	6623	01	05	1743								
FL	6623	01	05	1744								
FL	6623	01	05	1745								
FL	6623	01	05	2320								
FL	6623	01	05	2320								
FL	6623	01	05	2350								
FL	6623	01	05	2350								
FL	6623	01	06	2383								
FL	6623	01	06	2603								
FL	6623	01	06	2604								
FL	6623	01	06	2605								
FL	6623	01	07	2383								
FL	6623	01	08	2383								
FL	6623	01	08	2380								
FL	6623	01	08	2388								
FL	6623	01	08	2600								
FL	6623	01	08	2600								
FL	6623	01	08	2601								
FL	6623	01	08	2602								
FL	6623	01	08	2608								
FL	6623	01	08	2610								
FL	6623	01	08	2618								
FL	6623	01	09	2390								
FL	6623	01	09	2390								
FL	6623	01	09	2398								
FL	6623	01	09	8160								
FL	6623	01	09	8161								
FL	6623	01	10	17E0								
FL	6623	01	10	17E1								
FL	6623	01	12	2330								
FL	6623	01	12	2330								
FL	6623	01	14	2E58								
FL	6623	01	15	2E78								
FL	6623	01	19	096G								
FL	6623	01	19	0960								
FL	6623	01	20	288G								
FL	6623	01	23	0340								

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Supplemental Workpapers

A B C D E F G H

FL	6623	01	24	2030
FL	6623	01	25	234G
FL	6623	01	25	2340
FL	6623	01	26	566B
FL	6623	01	29	2300
FL	6623	01	30	2320
FL	6623	01	32	0340
FL	6623	02	01	1780
FL	6623	02	01	1791
FL	6623	02	01	2E1G
FL	6623	02	01	2E10
FL	6623	02	01	2E18
FL	6623	02	02	281G
FL	6623	02	02	2810
FL	6623	02	02	2818
FL	6623	02	02	283G
FL	6623	02	02	2838
FL	6623	02	05	288086
FL	6623	02	08	288086
FL	6623	02	08	2810
FL	6623	02	09	1792
FL	6623	02	09	1793
FL	6623	03	01	1240
FL	6623	03	01	1250
FL	6623	03	01	1260
FL	6623	03	01	1270
FL	6623	03	02	17F0
FL	6623	03	02	17F1
FL	6623	03	02	2E4G
FL	6623	03	02	2E40
FL	6623	03	02	2E48
FL	6623	03	02	2E6G
FL	6623	03	02	2E60
FL	6623	03	02	2E68
FL	6623	03	02	2E80
FL	6623	03	03	17F2
FL	6623	03	03	17F3
FL	6623	03	03	2E6G
FL	6623	03	03	2E60
FL	6623	03	03	2E68
FL	6623	03	03	2E80
FL	6623	03	03	284G
FL	6623	03	03	2840
FL	6623	03	03	2848
FL	6623	03	04	1780
FL	6623	03	04	1781
FL	6623	03	04	2E5G
FL	6623	03	04	2E50
FL	6623	03	04	2E58
FL	6623	03	05	285G
FL	6623	03	05	2850
FL	6623	03	05	2858

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Supplemental Workpapers

A B C D E F G H

FL	6623	03	06	2850
FL	6623	03	07	2E30
FL	6623	03	08	1782
FL	6623	03	08	1783
FL	6623	03	09	566D88
FL	6623	03	09	566E88
FL	6623	03	09	566F88
FL	6623	03	09	566G88
FL	6623	04	01	203088
FL	6623	06	01	287G
FL	6623	06	01	2870
FL	6623	06	01	2878
FL	6623	06	02	2870
FL	6623	06	03	2E7G
FL	6623	06	03	2E70
FL	6623	06	03	2E78
FL	6623	06	04	17A0
FL	6623	06	04	17A1
FL	6623	06	04	2E70
TOTAL				

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**Florida Deposition Data Requests  
FPSC Docket No. 960833-TP  
September 26, 1996  
Item No. 2**

**Item No. 2: Provide work papers for Exhibit WSR-3.**

**The first column entitled "1995 Reg" is from the 1995 Regulated Column of the ARMIS 43-03 Report (Pg. 5.3, Col i). The avoided amount for Account 6611 is from the attached function code analysis (Attachment 1). The avoided amount for Account 6612 is from the back-up provided in Data Request #1, Page 10, Line 16, Col's. b + e + i. The avoided amount for Account 6613 is from the attached 1995 Florida Cost Dollars Report, Florida Account 6613, Complex + Residence + Other + Small Business, Avoided Cost Line (Attachment 2). The avoided amount for Account 6623 is from the back-up provided in Data Request #1, Expense Worksheet A, Pg 7, Col. c, Lines 20, 22, 24, plus Pg 10, Ln. 30, Col. b, plus Expense Worksheet B, Pg. 8, Col. c, Lines 20, 22, 24, plus Pg 10, Ln 30, Col. e, plus Pg 10, Ln 32, Col. i.**

~~REP ETAL~~

**Product Management  
Account 6611  
FLORIDA**

**PROPRIETARY**

Date: August 22, 1996

<b>A</b>	<b>B</b>	<b>C</b>
Total	Unavoidable	Avoidable

- Rates & Tariffs
- 0400 Rates & Tariffs Development for Svcs.
- 0463 Forecasting
- 0600 Product/Service, Management-Business
- 0600-A1 Prod./Svc. Mgmt - Sw Access Svc.
- 0600-A2
- 0600-A3 Prod./Svc. Mgmt - Billing Svc.
- 0600-A4 Prod./Svc. Mgmt - Public Tel.
- 0600-A7 Prod./Svc. Mgmt - Centrex/ESSX
- 0600-A8 Prod./Svc. Mgmt - Prestige
- 0600-A9 Prod./Svc. Mgmt - Touchstar
- 0600-B0 Prod./Svc. Mgmt - Custom Calling
- 0600-B1 Prod./Svc. Mgmt - WATS Access Svc.
- 0600-B2 Prod./Svc. Mgmt - Rotary Hunt
- 0600-B4 Prod./Svc. Mgmt - Cust. Dial Pkg.
- 0600-B5 Prod./Svc. Mgmt - Elec. Tandem Sw.
- 0600-B6 Prod./Svc. Mgmt - DID
- 0600-B7 Prod./Svc. Mgmt - Ntwk Usage Info Svc.
- 0600-B8 Prod./Svc. Mgmt - Touchtone
- 0600-B9 Prod./Svc. Mgmt - Flat Rate Business
- 0600-C0 Prod./Svc. Mgmt - Msg./Meas. Rate Bus.
- 0600-C1 Prod./Svc. Mgmt - Uniserv
- 0600-C2 Prod./Svc. Mgmt - Derived Data Ch. Svc.
- 0600-C3 Prod./Svc. Mgmt - Extended Comm. Svc.
- 0600-C4 Prod./Svc. Mgmt - Off Premise Ext.
- 0600-C5 Prod./Svc. Mgmt - Tie Lines
- 0600-C6 Prod./Svc. Mgmt - Tel. Answer. Svc.
- 0600-C7 Prod./Svc. Mgmt - 976 Service
- 0600-C8 Prod./Svc. Mgmt - Public Announcement
- 0600-D0 Prod./Svc. Mgmt - E911 SALI
- 0600-D1 Prod./Svc. Mgmt - Bulk Calling Line ID
- 0600-D2 Prod./Svc. Mgmt - Other Alert
- 0600-D3
- 0600-D5 Prod./Svc. Mgmt - Indep. Payphone Prov.
- 0600-D7 Prod./Svc. Mgmt - 500 Access Service
- 0600-D8 Prod./Svc. Mgmt - Data Digital Svc.
- 0600-D9 Prod./Svc. Mgmt - Synchronet
- 0600-E0 Prod./Svc. Mgmt - Accupulse
- 0600-E1 Prod./Svc. Mgmt - Flexserv
- 0600-E2 Prod./Svc. Mgmt - Watchalert
- 0600-E3 Prod./Svc. Mgmt - Data Sel-A-Sta
- 0600-E4 Prod./Svc. Mgmt - Megalink
- 0600-E5 Prod./Svc. Mgmt - Lightgate
- 0600-E6 Prod./Svc. Mgmt - Analog Data Svc.
- 0600-E7 Prod./Svc. Mgmt - Alarm & Control Ckt.
- 0600-E8 Prod./Svc. Mgmt - Telegraph Svc.
- 0600-E9 Prod./Svc. Mgmt - Audio Svc.
- 0600-F0 Prod./Svc. Mgmt - Local Area Data
- 0600-F1 Prod./Svc. Mgmt - Video Svc.
- 0600-F2 Prod./Svc. Mgmt - Pulselink
- 0600-F3 Prod./Svc. Mgmt - 800 Service
- 0600-F4 Prod./Svc. Mgmt - WATS Service
- 0600-F5 Prod./Svc. Mgmt - 800 Access Service
- 0600-F6 Prod./Svc. Mgmt - Message Tel. Svc.
- 0600-F7 Prod./Svc. Mgmt - Optional Calling Plan
- 0600-F8 Prod./Svc. Mgmt - FCO & FX Service

# PROPRIETARY

A B C

- 0600-F9 Prod./Svc. Mgmt - Voice Grade Non-Data
- 0600-G0 Prod./Svc. Mgmt - Toll & Assist
- 0600-G1 Prod./Svc. Mgmt - Number Services
- 0600-G2 Prod./Svc. Mgmt - Dir. White Page Svc.
- 0600-G3 Prod./Svc. Mgmt - Remote Call Forward
- 0600-G4 Prod./Svc. Mgmt - Ringmaster
- 0600-G7 Prod./Svc. Mgmt - CO-LAN
- 0600-G9 Prod./Svc. Mgmt - Cellular Interconnect
- 0600-H0 Prod./Svc. Mgmt - High Capacity DS1 Svc.
- 0600-H1 Prod./Svc. Mgmt - Lightgate Plus Acc. Svc.
- 0600-H2 Prod./Svc. Mgmt - DDAS
- 0600-H3 Prod./Svc. Mgmt - SmartRing InterLATA
- 0600-H4 Prod./Svc. Mgmt - Voice Grade
- 0600-H5 Prod./Svc. Mgmt - Audio Access Service
- 0600-H6 Prod./Svc. Mgmt - Line Info Data Base Acc. Svc.
- 0600-H7
- 0600-H8 Prod./Svc. Mgmt - Commercial Quality Video
- 0600-H9 Prod./Svc. Mgmt - Megalink/ISDN
- 0600-J0 Prod./Svc. Mgmt - Telemetry
- 0600-J2 Prod./Svc. Mgmt - Smartring Intrastate
- 0600-J3 Prod./Svc. Mgmt - High Capacity DS1 IntraSt
- 0600-J4 Prod./Svc. Mgmt - Smartpath
- 0600-J5 Prod./Svc. Mgmt - ISDN Individual Line
- 0600-J6 Prod./Svc. Mgmt - SmartRing IntraLATA
- 0600-J7 Prod./Svc. Mgmt - Back-up Line
- 0600-J8 Prod./Svc. Mgmt - Area Plus Calling Plan
- 0600-J9 Prod./Svc. Mgmt - Analog Data Acc. Svc.
- 0600-K0 Prod./Svc. Mgmt - Broadcast Video
- 0600-K1 Prod./Svc. Mgmt - Frame Relay
- 0600-K2 Prod./Svc. Mgmt - Native Mode LAN Interconn.
- 0600-K4 Prod./Svc. Mgmt - Toll Terminal
- 0600-L3 Prod./Svc. Mgmt - Ad Watch
- 0600-L7 Prod./Svc. Mgmt - CrisisLink
- 0600-L8 Prod./Svc. Mgmt - CA-SMS
- 0600-M2 Prod./Svc. Mgmt - Integrated Pkg.-AreaPlus
- 0600-M3 Prod./Svc. Mgmt - Integrated Pkg.-Comp. Choice
- 0600-M4 Prod./Svc. Mgmt - Integrated Pkg.-AreaPlus w/CC
- 0600-M5 Prod./Svc. Mgmt - Screen Codes Svc.
- 0600-M6 Prod./Svc. Mgmt - FlexServ Access Svc.
- 0600-M7 Prod./Svc. Mgmt - 70 MHZ Transport Svc.
- 0600-M8 Prod./Svc. Mgmt - 911 Pinpoint Svc.
- 0600-M9 Prod./Svc. Mgmt - Datareach Service
- 0600-N0 Prod./Svc. Mgmt - Wireless Antenna Placement
- 0600-N1 Prod./Svc. Mgmt - Directory Assist. Call Comp.
- 0600-N2 Prod./Svc. Mgmt - Non-List/Nonpub.
- 0600-N3 Prod./Svc. Mgmt - Uncompressed Digital Video
- 0600-N4 Prod./Svc. Mgmt - Flexible Call Forwarding
- 0600-N5 Prod./Svc. Mgmt - Connectionless Data Acc. Svc.
- 0600-N6 Prod./Svc. Mgmt - Frame Relay Access
- 0600-N7 Prod./Svc. Mgmt - Pathlink Service
- 0600-N8 Prod./Svc. Mgmt - Scriptease
- 0600-N9 Prod./Svc. Mgmt - Office Connection
- 0600-P1 Prod./Svc. Mgmt - Consumer (Start-up)
- 0600-P2 Prod./Svc. Mgmt - Small Business (Start-up)
- 0600-P3 Prod./Svc. Mgmt - Complex Business (Start-up)
- 0600-P4 Prod./Svc. Mgmt - Interconnect (Start-up)
- 0600-P5 Prod./Svc. Mgmt - Public (Start-up)
- 0600-P6 Prod./Svc. Mgmt - Operator Svcs. (Start-up)

Subtotal

Percent

0610 Market Management

0610-A1 Mkt. Mgmt. - Switch. Access Svc.

D E

FC 060X  
Avoidable Unavoidable

A B C

- 0610-A2
- 0610-A3 Mkt. Mgmt. - Billing Service
- 0610-G0 Mkt. Mgmt. - Toll & Assist
- 0610-G1 Mkt. Mgmt. - Number Services
- 0610-L3 Mkt. Mgmt. - Ad Watch
- 0610-L7 Mkt. Mgmt. - CrisisLink
- 0610-L8 Mkt. Mgmt. - CA-SMS

Subtotal  
Percent

D E  
FC 061X  
Avoidable Unavoidable

- 0620 Develop. & Plan.-Market Research & Analysis
- 0621 Develop. & Plan.-Product/Service Innovation
- 0622 Develop. & Plan.-Strategic Market Planning
- 0623 Develop. & Plan.-Consumer Retention/Satisfactor
- 0624 Develop & Plan.-Product/Service Development
- 0625

- 0625-L3 Develop & Plan.-AdWatch
- 0625-L7 Develop & Plan.-CrisisLink
- 0625-L8 Develop & Plan. - CA-SMS
- 0626 Develop & Plan.-Customer Education/Seminars
- 0626-L3 Develop & Plan.-AdWatch
- 0626-L7 Develop & Plan.-CrisisLink
- 0626-L8 Develop & Plan. - CA-SMS

Subtotal  
Percent

FC 062X  
Avoidable Unavoidable

- 0630 Product/Service Mgmt - Residence
- 0630-A9 Product/Service Mgmt - Touchstar
- 0630-B0 Product/Service Mgmt - Custom Calling
- 0630-G1 Product/Service Mgmt - Number Services
- 0630-G2 Product/Service Mgmt - Dir. White Pages Svc.
- 0630-G5 Product/Service Mgmt - Flat Rate/Res.
- 0630-G6 Product/Service Mgmt - Msg/Meas. Rate/Res.
- 0630-J5 Product/Service Mgmt - ISDN Individ. Line/Res.

Subtotal  
Percent

FC 063X  
Avoidable Unavoidable

- 0643 Market Mgmt. - Residence
- Subtotal  
Percent

FC 064X  
Avoidable Unavoidable

- 0650 Develop. & Plan.(Res.)-Mkt. Research & Anal.
- 0651 Develop. & Plan.(Res.)-Prod./Svc. Innovation
- 0652 Develop. & Plan.(Res.)-Strategic Mkt Planning
- 0653 Develop. & Plan.(Res.)-Cust. Reten./Satisf.
- 0654 Develop. & Plan.(Res.)-Prod./Svc. Develop.
- 0655

Subtotal  
Percent

FC 065X  
Avoidable Unavoidable

- 0660 Pub. Prod./Svc. Mgmt - Prod./Svc. Intro.
- 0660-A4 Pub. Prod./Svc. Mgmt - Pub. Tel.
- 0660-A5 Pub. Prod./Svc. Mgmt - Pub. Svcs..
- 0661 Pub. Prod./Svc. Life Cycle Mgmt
- 0661-A4 Pub. Prod./Svc. Life Cycle Mgmt.-Pub. Tel.
- 0661-A5 Pub. Prod./Svc. Life Cycle Mgmt.-Pub. Svcs.
- 0661-A6 Pub. Prod./Svc. Life Cycle Mgmt.-Inmate Svcs.

- 0670 Public Market Analysis
- 0670-A4 Public Market Analysis-Pub. Tel.
- 0670-A5 Public Market Analysis-Pub. Svcs.
- 0671 Public Market Planning
- 0671-A4 Public Market Planning-Pub. Tel.
- 0671-A5 Public Market Planning-Pub. Svcs.
- 0680 Public Info Systems
- 0681 Public Measurement & Performance

0690 Measurements & Analysis  
0695 Marketing Info Systems  
0696 Operations & System Planning

## Reg/Non Reg Svc Spt

040B Rates & Tariffs-Reg./NonReg Svcs. Support  
040G Rates & Tariffs-Gen. Support/Superv.  
046B Forecasting-Reg./NonReg Svcs. Support  
046G Forecasting-Gen. Support/Superv.  
060B Prod/Svc Mgmt (Bus.)-Reg./NonReg Svcs Support  
060G Prod/Svc Mgmt (Bus.)-Gen. Support/Superv.  
061B Mkt. Mgmt (Bus.)-Reg./NonReg Svcs Support  
061G Mkt. Mgmt (Bus.)-Gen. Support/Superv.  
062B Dev. & Plan. (Bus.)-Reg./NonReg Svcs Support  
062G Dev. & Plan. (Bus.)-Gen. Support/Superv.  
063B Prod/Svc Mgmt (Res.)-Reg./NonReg Svcs Support  
063G Prod/Svc Mgmt (Res.)-Gen. Support/Superv.  
064G Mkt. Mgmt (Res.)-Gen. Support/Superv.  
065B Dev. & Plan. (Res.)-Reg./NonReg Svcs Support  
065G Dev. & Plan. (Res.)-Gen. Support/Superv.  
066B  
066G Prod/Svc Mgmt (Pub.)-Gen. Support/Superv.  
067G Mkt. Mgmt (Pub.)-Gen. Support/Superv.  
068G Info Systems (Pub.)-Gen. Support/Superv.  
069G Meas. & Info Systems (Pub.)-Gen. Support/Superv.  
Sub Total

## Non Regulated Svc

0400-04 Rates & Tariffs-ISW Basic  
0400-07 Rates & Tariffs-BS Voice Msg.  
0400-60 Rates & Tariffs-Cust. Dial Acct. Record.  
0463-07 Forecasting-BS Voice Msg.  
0600-02 Prod./Svc Mgmt (Bus.)-Protocol Conversion  
0600-03 Prod./Svc Mgmt (Bus.)-NCTE  
0600-04 Prod./Svc Mgmt (Bus.)-ISW Basic  
0600-06 Prod./Svc Mgmt (Bus.)-50B Consoles  
0600-07 Prod./Svc Mgmt (Bus.)-BS Voice Msg.  
0600-09 Prod./Svc Mgmt (Bus.) - CoMarketing Program  
0600-47 Prod./Svc Mgmt (Bus.)-ISW NonBasic  
0600-50 Prod./Svc Mgmt (Bus.)-Dereg 911 CPE (KY)  
0600-60 Prod./Svc Mgmt (Bus.)-CDAR  
0600-65 Prod./Svc Mgmt (Bus.)-Expedyne/Bill. Svcs.  
0600-68 Prod./Svc Mgmt (Bus.)-Consumer Svc. Line  
0600-70 Prod./Svc Mgmt (Bus.)-NonReg Caller ID Supp.  
0600-71 Prod./Svc Mgmt (Bus.)-NonReg Ringmaster Supp.  
0600-72 Prod./Svc Mgmt (Bus.)-NR MultiProtocol Routing Sv  
0600-73 Prod./Svc Mgmt (Bus.)-NonReg Cable Service  
0600-74 Prod./Svc Mgmt (Bus.)-PCS  
0600-75 Prod./Svc Mgmt (Bus.)-Cellular  
0600-76 Prod./Svc Mgmt (Bus.)-ALEC Service  
0600-97 Prod./Svc Mgmt (Bus.)-NonReg NonProd. Related  
0600-99 Prod./Svc Mgmt (Bus.)-NonReg General  
060B-07 Prod./Svc Mgmt (Bus.)-BSVM-MemoryCall  
060B-65 Prod./Svc Mgmt (Bus.)-Expedyne/Svcs.  
060B-97 Prod./Svc Mgmt (Bus.)-NonReg NonProd. Related  
0610-07  
0624-07 Dev. & Plan. (Bus.)-BSVM-MemoryCall  
0624-97 Dev. & Plan. (Bus.)-NonReg NonProd. Related  
0625-07 Dev. & Plan. (Bus.)-BSVM-MemoryCall  
0625-65 Dev. & Plan. (Bus.)-Expedyne/Billing Svcs.



**PROPRIETARY**

- 0625-03 Dev. & Plan. (Bus.)-NCTE
- 0626-07 Dev. & Plan. (Bus.)-BSVM-MemoryCall
- 0626-65
- 0630-04 Prod./Svc Mgmt (Res.)-ISW Basic
- 0630-07 Prod./Svc Mgmt (Res.)-BVSM-MemoryCall
- 0630-47 Prod./Svc Mgmt (Res.)-ISW NonBasic
- 063B-47 Prod./Svc Mgmt (Res.)-ISW NonBasic
- 0643-07 Mkt. Mgmt (Res.)-BVSM-MemoryCall
- 0643-47 Mkt. Mgmt (Res.)-ISW NonBasic
- 0655-07 Dev. & Plan. (Res.)-BSVM-MemoryCall
- 0655-97 Dev. & Plan. (Res.)-NonReg. NonProd. Rel.
- 0656-07 Dev. & Plan. (Res.)-BSVM-MemoryCall
- 0660-66 Prod./Svc Mgmt (Pub.)-Inmate Svcs.
- 0661-66 Prod./Svc Mgmt (Pub.)-Inmate Svcs.
- 066B-66 Prod./Svc Mgmt (Pub.)-Inmate Svcs.

TOTAL UNAVOIDABLE <sup>C</sup>AVOIDABLE

RTAP

DIRECT NON REGULATED  
NON REGULATED Support  
TOTAL NON REGULATED

Remaining REGULATED

1995 FLORIDA COST DOLLARS FOR SPECIFIC ACCOUNTS  
BY REG/NONREG, DIRECT AND INDIRECT  
(E=INDIRECT I=DIRECT)

	<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>	<b>H</b>
	REG COMPLEX	NONREG COMPLEX	REG PUBLIC	REG PROD 005	NONREG PUBLIC	REG RESIDENCE	NONREG RESIDENCE	REG SMALL

613 E  
613 I  
613 Total  
Inavoidable  
voided

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<b>A</b>	<b>B</b>	<b>C</b>	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>	<b>H</b>	<b>I</b>	<b>J</b>	<b>K</b>
NONREG SMALL	REG OTHER	NONREG OTHER	REG INTERCON	NONREG INTERCON	REG COMPLEX	REG PUBLIC	REG RESIDENC	REG SMALL	REG OTHER	TOTAL

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LS