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GTE FLORIDA INCORPORATED
REBUTTAL TESTIMONY OF MARK EUGENE JOHNSON

DOCKET NO. 961173-TP 9/24/94

Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

A. My name is Mark Eugene Johnson. My business address is 600 Hidden Ridge, Irving, TX 75038.

Q. BY WHOM ARE YOU EMPLOYED AND WHAT IS YOUR POSITION?

A. I work for GTE Telephone Operations as Network Planning Manger-Operator Services.

Q. PLEASE DESCRIBE YOUR EDUCATION AND WORK EXPERIENCE.

A. I received a Bachelor of Science degree in Industrial Technology from West Texas State University. I joined Contel in 1981 and worked in the Network Design Organization there (and later, with GTE, following the GTE/Contel merger) until 1993. At that time, I moved into the Product Management-Operator Services Organization and later, during January 1996, I took over the duties I now have.

Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?

A. I address the operator services and directory assistance issues raised by Sprint's witness Tony H. Key.

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1 **Q. DID YOU FILE DIRECT TESTIMONY IN THIS PROCEEDING?**

2 A. No, I did not. However, I am adopting the Direct Testimony of GTE
3 witness Julia Ann Lawrence in this proceeding.

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5 **Q. SHOULD GTE BE REQUIRED TO PROVIDE DIRECTORY**
6 **ASSISTANCE SERVICE, AS IT IS OFFERED TODAY, TO SPRINT**
7 **FOR RESALE?**

8 A. Yes. As GTE's resale witness, Doug Wellemeyer, testified, GTE is
9 willing to offer directory assistance (DA) service for resale, but not at
10 wholesale rates. It would be unreasonable to expect GTE to waive
11 charges to Sprint for disabled Sprint customers' calls to GTE's DA
12 service. GTE, as the wholesaler, will bill Sprint for all DA events. If
13 Sprint chooses to waive charges to all, some, or none of their
14 customer base, that is its decision.

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16 **Q. DOES THAT CONCLUDE YOUR REBUTTAL TESTIMONY?**

17 A. Yes, it does.

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