REQUEST TO ESTABLISH DOCKET

Docket No. 96/3/2-TI Date: November 1, 1996 1. Division Name/Staff Name: Communications/T.Williams 2. OPR: T.Williams/B.Musselwhite 3. OCR: _ Suggested Docket Title: Request for name change on Interexchange Telecommunications Certificate No. 3961 from BUEHNER-FRY, INC. d/b/a RESORT OPERATOR SERVICE (TI311) to BUEHNER-FRY, INC. d/b/a RESORT OPERATOR SERVICE and d/b/a DIRECTDIAL USA. 5. Suggested Docket Mailing List (attach separate sheet if necessary) A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, es shown in Rule 25-22.104, F.A.C. B. Provide COMPLETE name and address for all others. (Match representatives to clients,) 1. Parties and their representatives (if any) 2. Interested Persons and their representatives (if any) 6. Check one:

1:\PSC\RAR\WP\ESTDKT.
PSC/RAR 10 (Revised 01/96)

XX Documentation is attached.

_____ Documentation will be provided with the recommendation.

DOCUMENT NUMBER-DATE

11770 NOV-4 %

FPSC-RECORDS/REPORTING

WIGGINS & VILLACORTA, P.A.

ATTORNEYS AT LAW

501 EAST TENHESSEE STREET
POST OFFICE DRAWER 1657
TALLAHASSEE, FLORIDA 32302

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October 23, 1996



VIA HAND DELIVERY

Walter D'Haeseleer Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Buehner-Fry, Inc.

Dear Mr. D'Haeseleer:

Enclosed for filing are an original and three (3) copies of Buehner-Fry, Inc.'s revised Florida tariff pages. This tariff has been revised throughout to incorporate direct dial services which the Company intends to offer as "Buehner-Fry, Inc. d/b/a DirectDial USA." The Company intends to continue to provide the operator-assisted telecommunications service previously included in its tariff, using the name of "Buehner-Fry, Inc. d/b/a Resort Operator Services." Enclosed are labels which will enable the Commission to reflect the addition of the new fictitious name on each page of the present tariff, as well as specific pages reflecting changes as follows:

Page 1: Amends Cover Sheet; Page 2: Amends Check Sheet;

Pages 6 & 7: Amends Definitions section; Page 8: Amends Section 2.1 heading;

Page 9: Adds Sections 2.2.6 and 2.2.7 to Limitations

section:

Page 10: Moves Liability sections 2.4.1 and 2.4.2; Page 11: Moves Liability section 2.4.4 and adds 2.4.5

Pages 13 & 14: Deletes previous Section 2.13 Refusal and Discontinuance by Company and replaces it with

a new Section 2.13;

Page 17: Adds 2.22 Late Fee, 2.23 Return Check Charge,

and 2.24 Reconnection Charge;

Page 20: Amends Section 3.4 heading; creates headings

for 3.4.1 and 3.4.2 and amends and moves

existing text under those headings;

Walter D'Haeseleer October 23, 1996 Page 2

> Adds DirectDial USA products; Page 20.1: Page 20.2: Adds DirectDial USA products and renumbers and amends Section 3.6 Minimum Call Completion Rate: Amends text at Section 4.1 General; Page 21: Amends Section heading and creates 4.2.1 with Page 22: existing text; Amends Section heading and creates 4.2.2 with Page 23: existing text; Amends Section heading, creates 4.2.3 with Page 24: existing text and adds DirectDial USA rates; Adds DirectDial USA rates; renumbers Directory Page 24.1: Assistance and increases the amount; Page 25: Renumbers Time of Day Periods; deletes Holidays; and Renumbers Exemptions and Special Rates Page 26: section.

Buehner-Fry, Inc. requests that the Commission add the fictitious name of Buehner-Fry, Inc. d/b/a DirectDial USA to the Company's certificate of public convenience and necessity, thereby authorizing the Company to provide telecommunications service as "Resort Operator Service" and "DirectDial USA." An original and three (3) copies of proof of registration of the new fictitious name with the Florida Secretary of State is enclosed.

Please contact me if any additional information is required.

Susan Davis Morley

Bincerely,

Enclosures



FLORIDA DEPARTMENT OF STATE Sandra B. Mortham Secretary of State

April 19, 1995

DIRECTDIAL USA 56151 SOLAR DRIVE SUNRIVER, OR 97707

Subject: DIRECTDIAL USA

REGISTRATION NUMBER: G95109900016

This will acknowledge the filing of the above fictitious name registration which was registered on April 19, 1995. This registration gives no rights to ownership of the name.

Each fictitious name registration must be renewed every five years between July 1 and December 31 of the expiration year to maintain registration. Three months prior to the expiration date a statement of renewal will be mailed.

IT IS THE RESPONSIBILITY OF THE BUSINESS TO NOTIFY THIS OFFICE IN WRITING IF THEIR MAILING ADDRESS CHANGES. Whenever corresponding please provide assigned Registration Number.

For information regarding fictitious names on file or to search the record call (904) 488-9000.

Should you have any questions regarding this matter you may contact our office at (904) 487-6058.

BARBARA SIPPIO Fictitious Name

Letter No. 995A00018476

8:45 AM CORPORATE DETAIL RECORD SCREEN 1/01/96

NUM: F94000005329 ST:NV ACTIVE/FOREIGN PROF FLD: 10/13/1994

FBI#: 93-1060621

: BUEHNER-FRY, INC.

CHANGED: 02/28/96 PRINCIPAL: 62975 BOYD ACRES RD

ADDRESS STE 2

BEND, OR 97701 US

RA NAME : THE PRENTICE HALL CORPORATION SYSTEM, INC.

RA ADDR : 1201 HAYS ST., #105

TALLAHASSEE, FL 32301 US

(1995) B 07/24/95 (1996) BN 02/28/96 ANN REP :

1. MENU, 3. OFFICERS, 7. LIST, 8. NEXT, 9. PREV

---- THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT ----ENTER SELECTION AND <CR>: >

Alt-Z FOR HELP | VT100 | FDX | 19200 E71 | LOG CLOSED | PRT OFF | DIALOUT

OFFICER/DIRECTOR DETAIL SCREEN 1/01/96 CORP NUMBER: F94000005329 CORP NAME: BUEHNER-FRY, INC.

NAME: BUEHNER, MILTON TITLE: PDC

56151 SOLAR DR.

SUNRIVER, OR 97707

TITLE: VDC NAME: FRY, GREGORY

56151 SOLAR DR. SUNRIVER, OR 97707

TITLE: STCD NAME: WILSON, CECIL

56151 SOLAR DR.

SUNRIVER, OR 97707

+ NEXT, - PREV, 1. MENU, 2. FILING, 3. TOP 7. LIST, 8. NEXT BY LIST, 9. PREV BY LIST ---- THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT ----ENTER SELECTION AND <CR>: > Alt-Z FOR HELP | VT100 | FDX | 19200 E71 | LOG CLOSED | PRT OFF | DIALOUT

FICTITIOUS NAME DOCUMENT SCREEN

SUMMARY FOR FILING: G95109900016

FILED: 04/19/1995 EXPIRES: 12/31/2000 STATUS: ACTIVE

8:46 AM

08:46:57

County : MULTIPLE Current Owners: 0001

Events filed: 0000 Pages in all forms/attachments: 0001

Name DIRECTDIAL USA

1/01/96

Addr 56151 SOLAR DRIVE

SUNRIVER, OR 97707 1) OWNER BUEHNER-FRY, INC.

56151 SOLAR DRIVE SUNRIVER, OR 97707

Charter #: F94000005329

Fei #: 93-1060621

5) Name list 6) Next name/addr 7) Prev name/addr 9) Summary

---- THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT ----** NO HISTORY **

ENTER SELECTION AND <CR>: >

Alt-Z FOR HELP | VT100 | FDX | 19200 E71 | LOG CLOSED | PRT OFF | DIALOUT

1/01/96

FICTITIOUS NAME DOCUMENT SCREEN

08:47:49

SUMMARY FOR FILING: G94320900036

STATUS: ACTIVE

EXPIRES: 12/31/1999 County : MULTIPLE

FILED: 11/16/1994

Current Owners: 0001 Pages in all forms/attachments: 0001

Events filed: 0000

Name RESORT OPERATOR SERVICES

Addr 56151 SOLAR DRIVE

SUNRIVER, OR 97707 US

1) OWNER BUEHNER-FRY, INC.

56151 SOLAR DRIVE SUNRIVER, OR 97707 US Charter #: F94000005329

Fei #: 93-1060621

5) Name list 6) Next name/addr 7) Prev name/addr 9) Summary

---- THIS IS NOT OFFICIAL RECORD; SEE DOCUMENTS IF QUESTION OR CONFLICT ----** NO HISTORY **

ENTER SELECTION AND <CR>: >

Alt-Z FOR HELP | VT100 | FDX | 19200 E71 | LOG CLOSED | PRT OFF | DIALOUT