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DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(904) 413-6199

# Public Service Commission

November 7, 1996

Mr. Neil Malphurs  
City Attorney  
City of Alachua  
Post Office Box 9  
Alachua, Florida 32616

(921098-WS)

Re: City of Alachua's Handling of Refunds to the Customers of Turkey Creek Utilities

Dear Mr. Malphurs:

By telephone you have advised Ms. Edie Xanders that the City of Alachua (City) would process a refund owed by Turkey Creek Utilities (Turkey Creek) to its customers. At this time, staff is attempting to take Turkey Creek's offer of settlement to the Commission. In that offer, Turkey Creek has said that it would pay the full amount of the refund without interest of \$24,576.46 to the City, and that the City would process the refund using the billing records of Turkey Creek.

Accordingly, we request a letter from the City indicating that the city agrees to accept the money and make the refunds as proposed. Could you please provide staff with a letter which states that the City, upon receiving the money, has agreed to make the refunds based upon Turkey Creek's records. Also, please indicate the time period for making the refunds.

In order to place this matter before the Commission at the next available agenda, staff must receive your letter by noon on November 14, 1996. My facsimile number is (904)413-6235.

ACK \_\_\_\_\_  
AEA \_\_\_\_\_  
APP \_\_\_\_\_  
CAF \_\_\_\_\_  
CIR \_\_\_\_\_  
CIV \_\_\_\_\_  
EVA \_\_\_\_\_  
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Mr. Neil Malphurs  
November 7, 1996  
Page Two

If you have any questions, or if I can be of any further assistance, please contact either myself at (904)413-6234 or Edie Xanders at (904)413-7011. Your attention in this matter is greatly appreciated.

Sincerely,



Ralph R. Jaeger  
Senior Attorney

cc: Michael Jones, P.A.  
Division of Water and Wastewater (Xanders)  
Division of Records and Reporting