

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date November 18, 1996

Docket No. 761366-SD

1. Division Name/Staff Name MAU/Hillary Kemp
2. GPR H. Kemp
3. OCR
4. Suggested Docket Title Request for approval to change billing from monthly to quarterly in Highlands County by Creola, Inc.

5. Suggested Docket Billing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

<u>Mr. David L. Nickman, President</u>	_____
<u>Creola, Inc.</u>	_____
<u>P. O. Box 1346</u>	_____
<u>Sebring, Florida 33871-1346</u>	_____
_____	_____
_____	_____
_____	_____

2. Interested Persons and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

6. Check one:
- Documentation is attached.
- Documentation will be provided with recommendation.

DOCUMENT NUMBER DATE
12200 NOV 18 96
FPSC-RECORDS/REPORTING

10/29/96
PAGE 4

THE WATER AND SEWER TARIFF FILING INFORMATION SYSTEM

TARIFF FILING ADD AUDIT TRAIL

FILE NO: WS-96-0200 FILE REC'D: 10/21/96 DOCKET NO: N/A

SYSTEM CODE:
COMPANY NAME: CREOLA, INC.

FILING ASSIGN TO: BUR. SAB OPR. *g/k* OTC. *HK* ATTY. N/A

TYPE: CORR DESCRIPTION: REQUESTING A CHANGE TO RESIDENTIAL SERVICE TARIFF
SCHEDULE TO ALLOW BILL ON A QUARTERLY BILLING
PERIOD.

OFCL. FILING: 10/21/96

ACTION: A

HEARING DATE: / /

RECOMMENDATION DATE: / /

AGENDA DATE: / /

ANTICIPATED EFFECTIVE DATE: 11/20/96

FINAL EFFECTIVE DATE: / /

ORDER NUMBER: N/A

FILE CLOSE DATE: / /

LOCATION: A STATUS: 0

RECEIVED

OCT 21 1996

October 10, 1996

Florida Public Service Commission
Division of Water and Wastewater

Mr. Neal Bethea
Division of Water and Wastewater
Florida Public Service Commission
Capital Circle Office Center
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

96-0200

Re: Creola, Inc. - Tariff Schedule and Billing Frequency

Dear Mr. Bethea:

We are requesting a change to our residential service tariff schedule (rate schedule RS) to allow us to bill on a quarterly rather than a monthly billing period. The tariff sheet affected would be Second Revised Sheet NO. 18 (copy attached).

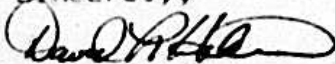
The reason that we request this change is twofold. First, a quarterly billing would substantially reduce our billing and paperwork load. Second, the customer would write less checks per year. Many customers in our mobile home park leave Florida for the summer and it is harder to deal with a "forgotten" payment when the customer is not on site. We feel that better customer relations due to fewer missed payments would result from quarterly billings.

The rest of the rate sheets we would like to leave on the current monthly billing schedule.

Please contact me if you have any questions. We are hoping to implement the change for our peak season starting in January.

Thank you for your consideration.

Sincerely,



David L. Hickman
President

CREOLA, INC. * P.O. BOX 1346 * SEBRING * FLORIDA * 33871-1346
(941) 385 - 0981

NAME OF COMPANY

CREOLA, INC.

WASTEWATER TARIFF

RESIDENTIAL SERVICE

RATE SCHEDULE RS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For wastewater service for all private residences and individually metered apartment units.
- LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - MONTHLY
- RATE - \$13.61 per month
- MINIMUM CHARGE - The applicable flat rate charge per month.
- TERMS OF PAYMENT - Bills are due and payable when rendered and become delinquent if not paid within twenty (20) days. After five (5) working days written notice is mailed to the customer separate and apart from any other bill, service may then be discontinued.
- EFFECTIVE DATE - July 7, 1996
- TYPE OF FILING - 1996 Price Index

David L. Hickman
ISSUING OFFICER

PRESIDENT
TITLE