

FLORIDA PUBLIC SERVICE COMMISSION
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M E M O R A N D U M

December 5, 1996

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (WIGGINS)
DIVISION OF LEGAL SERVICES (COX) *MBJ/awc*

RE: DOCKET NO. 961384-TL - PROPOSED TARIFF FILING TO
ESTABLISH A PACKAGE TO BE USED WITH VOICE MAIL SERVICE BY
QUINCY TELEPHONE COMPANY. (T-96-979, FILED 11/8/96)

AGENDA: DECEMBER 17, 1996 - REGULAR AGENDA - TARIFF FILING -
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY SUSPENSION DATE: Waived

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\961384TL.RCM

DISCUSSION OF ISSUES

ISSUE 1: Should the Commission approve Quincy Telephone Company's tariff filing to establish a package to be used with its Voice Mail Service?

RECOMMENDATION: Yes, the Commission should approve Quincy Telephone Company's tariff filing to establish a package to be used with its Voice Mail Service.

STAFF ANALYSIS: On November 8, 1996, Quincy Telephone Company (the Company) filed a tariff to establish a package to be used with its Voice Mail Service. This package includes two existing features, Call Forwarding No Answer Fixed and Call Forwarding Busy Fixed, as well as two new features Stutter Dial Tone and Message Waiting Lamp Indication.

Stutter Dial Tone is a message indication in the form of an audible interrupted dial tone when the customer picks up his or her receiver. The audible interrupted tone informs the customer that a message or messages are stored in his or her Voice Mailbox. This service will be provided where facilities are available in the central office.

DOCUMENT NUMBER-DATE

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Message Waiting Lamp Indication illuminates a lamp at the customer premises indicating an unplayed message is awaiting retrieval. The customer must supply compatible customer premises equipment capable of receiving and displaying the message waiting lamp indicator. This service will be provided where facilities are available in the central office.

This package adds features to the Company's current Voice Mail Service. The Company is proposing a monthly recurring rate of \$2.00 for this service package. This would be in addition to any subscription fees charged for the Voice Mail Service itself. Any additional features requested by the customer will be provisioned from the Custom Calling Services tariff.

The Company's projected revenue impact for adding this service offering is \$27,336.00 in the fifth year. A revenue projection worksheet is attached (Attachment A).

Staff recommends that the Commission approve Quincy's tariff filing to establish a package to be used with its Voice Mail Service. Staff believes the addition of this service package will allow the company to provide a service at rates comparable to the rates charged by other local exchange companies for a similar service.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If Issue 1 is approved, this tariff should become effective December 18, 1996. If a protest is filed within 21 days from the issuance date of the order, this tariff should remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF ANALYSIS: If the Commission approves the recommendation in Issue 1, and no timely protest is filed, this docket should be closed. If a protest is filed within 21 days from the issuance of the order, this tariff should remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket should be closed.

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ATTACHMENT A

Quincy Telephone Company
Voice Mail Service Package
Revenue Impact

Year	Proposed Rate	Access Lines ¹	Proposed Penetration	Qty	Proposed	
					Monthly Revenue	Annual Revenue
Year 1	\$ 2.00	13335	2.30%	307	\$ 614.00	\$ 7,368.00
Year 3	2.00	14423	4.80%	692	1,384.00	16,608.00
Year 5	2.00	15600	7.30%	1139	2,278.00	27,336.00

Note 1: The Access Line Rate is based on a 4.00% increase in access lines per year.