

REQUEST TO ESTABLISH DOCKET  
(PLEASE TYPE)

Date January 7, 1997

Docket No. 970030-TL

- 1. Division Name/Staff Name Communications/Long
- 2. OPR Long
- 3. OOR \_\_\_\_\_

4. Suggested Docket Title Request for approval of tariff filing to implement  
W11 Service by Frontier Communications of the South, Inc. (T-96-065 filed  
2/5/96)

- 5. Suggested Docket Calling List (attach separate sheet if necessary)
  - A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
  - B. Provide COMPLETE name and address for all others. (Match representatives to clients.)
    - 1. Parties and their representatives (if any)

Frontier Communications \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

2. Interested Persons and their representatives (if any)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

- 6. Check one:  Documentation is attached.  
 Documentation will be provided with recommendation.

frontier

Frontier Corporation

T-96-065

180 South Clinton Avenue  
Rochester, NY 14645

February 6, 1996

**Advice No. 42**

Mr. Walter D'Haeseleer, Director  
Division of Communication  
Public Service Commission  
Fletcher Building  
101 East Gaines Street  
Tallahassee, FL 32301-8153



Dear Mr. D'Haeseleer:

Enclosed are the following revised pages to Frontier Communications of the South (formerly Southland Telephone) Company's Subscriber Services Tariff.

Schedule 12

Third Revised Contents Sheet 1  
Original Sheet 3  
Original Sheet 4  
Original Sheet 5  
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Schedule 51

Second Revised Contents Sheet 1  
Second Revised Sheet 1  
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Original Sheet 11

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ADMINISTRATION  
MAIL ROOM

Advice No. 42

- 2 -

February 6, 1996

This filing is issued February 6, 1996 to become effective subject to Public Service Commission approval. The purpose of this filing is to introduce Abbreviated Dialing - N11 Service and Interconnection of Mobile Service Providers (MSPs).

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions regarding this filing, please call Mr. Madan Shastri at (716) 777-7032.

Sincerely,

*Laurie A. Maffett*

Laurie A. Maffett  
Manager-Regulatory Affairs  
Frontier Telephone Group

MS/df  
Enclosures  
(ADV-42)

*fax # : 716-325-1355*



frontier

Frontier  
Telephone Group

180 South Clinton Avenue  
Rochester, NY 14646



July 1, 1996

Mr. Mark Long  
Division of Communication  
Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32301-0850

Dear Mr. Long:

Per our telephone conversations, enclosed are two revised copies of Frontier Communications of the South, Inc.'s Advice No. 42, issued February 6, 1996. One copy has been submitted in the legislative format and the other copy is to be used for the tariff book.

The purpose of this filing is to introduce Abbreviated Dialing - N11 Service.

If you have any questions regarding this filing, please call me at (716) 777-7793.

Sincerely,

A handwritten signature in cursive script that reads 'Kelly M. Goodnight'.

Kelly M. Goodnight  
Senior Analyst  
Regulatory Matters  
Frontier Telephone Group

KG/df  
Enclosures  
(ADV-42)

SUBSCRIBER SERVICES TARIFF

Frontier Communications of  
the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36504

Florida  
Public Service Commission  
Schedule Number 12  
Original Sheet 3

MISCELLANEOUS EQUIPMENT (Continued)

C. ABBREVIATED DIALING - N11 SERVICE

1. General

- a. N11 Service is a three digit dialing arrangement, available in specified areas, with Frontier Communications of the South, Inc., recording and rating the call, for delivery of general information via voice grade facilities. The N11 subscriber may apply a charge to the end user, within the N11 subscriber's Local Calling Area (LCA), for services delivered in response to calls to an N11 Number. The Company will record and rate these calls on behalf of the N11 subscriber.
- b. The LCA of N11 Service Subscriber will be the basic LCA as defined in Section 2 of this tariff, as facilities permit.
- c. N11 is limited to the following six dialing codes only: 211, 311, 511, 611, 711 & 811, where the service is available.
- d. Only one N11 number will be assigned to a N11 subscriber or their affiliates, per local calling area.
- e. An "affiliate" of an N11 subscriber is an entity that directly or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the N11 subscriber. There term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through ownership of voting securities, by contract or otherwise.
- f. If the Company provides billing on behalf of the subscriber, the rules and regulations for Billing and Collection Services as defined in this tariff and in this section are applicable.
- g. N11 Service is provided in this Company's territory only. To provide access to a N11 number to end users in any other Telephone Company territory within the LCA, the N11 subscriber must make appropriate arrangements with the Telephone Company serving that territory.

Issued by: Jeff L. McGehee, President  
Effective Date:

Order Number:

Date Issued: 02/06/96

Frontier Communications of  
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SUBSCRIBER SERVICES TARIFF

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MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

1. General (Cont'd)

- h. This service is furnished subject to the availability of N11 numbers.
- i. Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, from the date of disconnection. The announcement provided may refer the caller to another telephone number.
- j. Directory listing may be provided for N11 Service at the rates and regulations specified in Schedule 4 of this tariff. The phrase "Charges Will Apply" will be included in the N11 Service listing at no additional charge.
- k. Local measured or message rate charges (if applicable) will be collected from end users, subscribing to these services, for calls to an N11 number, as facilities permit, in addition to the charge applied on behalf of the N11 subscriber.
- l. N11 Service is not available from the following classes of service:
  - (1) Public and Semi Public Coin Phones
  - (2) COCOTS (Customer Owned Coin Operated Telephone Service)
  - (3) Hotel/Motel/Hospital Service
  - (4) 1+, 0+, 0- (credit card, third party billing, collect calls)
  - (5) Inmate Service
  - (6) 10xxx or 101xxxx
  - (7) Four Party Stations
  - (8) Cellular-Type 2A
- m. N11 Service is not available to the following classes of service:
  - (1) Operator assisted calls to an N11 subscriber will not be completed.
- n. N11 Service will not provide calling number information in real time to the N11 subscriber. If the N11 subscriber needs this type of information, the N11 subscriber must subscribe to a compatible Calling Number Identification Service, as available.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

1. General (Cont'd)

- o. The N11 subscriber is prohibited from selling or transferring their N11 number to any entity, either directly or indirectly.
- p. If an N11 subscriber becomes an affiliate of or is acquired by another N11 subscriber through merger, acquisition or otherwise, then the affiliated subscribers must surrender all but one N11 number within 90 days of the merger or acquisition.
- q. If LCAs are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged LCA.
- r. N11 Service will be provided within a maximum of 30 days after the customer's request for service has been processed in order to allow the Company sufficient time for provisioning.
- s. The N11 subscriber must comply with any or all rules pertaining to N11 service, adopted by the FCC in rule making proceeding (CC Docket 92-105).
- t. The N11 subscriber is prohibited from providing programming which involves live group interaction, such as "GAB", chat lines, or similar type programs where the primary purpose is for callers to interact with one another.
- u. N11 Service will be provided only to those customers approved by the Florida Public Service Commission (FLPSC).
- v. The tariff will remain effective until or unless modified, or removed by the Company or the Commission.

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87. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS

- a. Requests for N11 Service will be accepted at a time beginning on the third business day after the availability of N11 Service in a Local Calling Area is publicly announced by the Company. These requests will be accepted for a period of 60 days. An earnest money deposit must be included with the written request for N11 Service. This deposit should be in the form of a certified or cashiers check in the amount of the nonrecurring charge for N11 Service establishment in the Basic Local Calling Area for which the customer is requesting service. The earnest money deposit will be held until the end of the 60-day request period. If the customer is assigned a N11 Service number, the deposit will be applied to the customer's charges for establishing N11 Service. If the customer is not assigned a N11 Service number, the check will be returned to the customer. The Company will not pay interest on the earnest money deposit.

Assignment of N11 service codes will be conducted on a first in time basis, unless the number of requests received exceeds the number of available N11 codes. In the latter case, N11 numbers will be assigned on a lottery basis unless otherwise ordered by the Florida Public Service Commission. On the third business day after the 60-day request period has ended, N11 codes will be assigned, and, if necessary, a lottery will be conducted. The lottery will be conducted by an independent third party.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS Cont'd)

a. (Cont'd)

If a lottery is conducted, all customers who requested the codes during the 60-day request period will be automatically entered in the lottery and each will have an equal opportunity to be assigned a code through this lottery process. The lottery will be conducted by randomly selecting and listing in order of selection all of the customers entered in the lottery. The first five names selected will be assigned an N11 number. The remaining customer names will be entered on a waiting list in the order of selection in the lottery. This waiting list will determine the order in which customers will be entitled to receive surrendered, disconnected and/or new N11 codes as they become available.

Requests for an N11 number after the 60-day request period, will be added to the waiting list in the order in which the request are received.

- b. The N11 subscriber has 90 days from the date of number assignment to establish service or decide to discontinue service. The non recurring charge will not be refunded to the subscriber if the service has already been provisioned.
- c. A Minimum Usage Charge as shown in Part D2d of this section will be billed to a subscriber, after the N11 number has been in effect for six months, if the total usage charges for a billing period falls below this Minimum Usage Charge.

The transfer of a N11 number to an affiliate, whether through a merger, acquisition or otherwise will not restart the 6 months during which the minimum usage charge does not apply.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

- d. Use of N11 Service is subject to possible recall by the NANP (North American Numbering Plan) Administrator for national use. The N11 subscriber must, prior to the provisioning of service, sign a written acknowledgement of this condition and an agreement to return the N11 code within six months of receiving a written notice of such a recall from the Company and abide by any subsequent rules as identified by the FCC in CC Docket 92-105 regarding the use and return of N11 codes.

If the recall is effected by the NANP administrator, the Company will work with the N11 subscriber affected to transfer their service arrangements if technically and economically feasible, to another abbreviated dialing arrangement, and if not feasible, to a seven-digit dialing arrangement within the six month notice period. The N11 subscriber will be required to migrate to any standard access arrangement available for information services subsequently agreed to by the industry and approved by the FCC. The N11 subscriber will be charged the appropriate tariff rates for the newly established service arrangement.

- e. The N11 Service is provided where facilities permit.
- f. Charges of calls made from cellular end users to the N11 number will be billed to the cellular company.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

- g. N11 Service will be provided under the following conditions:
- (1) For network sizing and protection, each N11 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to an N11 number.
  - (2) The Company will record the number of local calls made to each N11 number. This record will serve as the sole basis on which remittance will be made. Non payment of the N11 call billing by the end user shall not be cause for denial or termination of the end user's telephone service. In the event the Company's charges for calls exceed revenue from billed calls, the subscriber will be liable for payment of the differences to the Company.
  - (3) The N11 subscriber is responsible for obtaining all necessary permits and licenses and all other rights from all persons whose work, statements or performance are used in connection with the service.
  - (4) The N11 subscriber is liable for and shall indemnify, protect the Company against all suits, actions, claims, demands and judgements, and of all costs, expenses and counsel fees incurred on account thereof resulting directly or indirectly from the service in connection therewith.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

- g. N11 Service will be provided under the following conditions: (Cont'd)
- (5) When N11 Service is disconnected:
    - (a) all remittance money due to the N11 subscriber may be credited or applied to the final bill issued for the recurring charges associated with this tariff.
    - (b) the N11 number will be reassigned to another subscriber after 60 days.
  - (6) The Company has full authorization to discontinue N11 Service to a subscriber if they fail to comply with regulation and conditions set forth herein, upon five days notice to the subscriber.
  - (7) The N11 subscriber is responsible for notifying potential end users that a call to the N11 number at a charge the subscriber establishes, and if applicable will be billed by the Company for calls within the N11 subscriber's Local Calling Area (LCA).

The N11 subscriber must notify, in writing, the Company at least 30 days in advance of any changes to the rate and charges. Such charge shall begin on the date requested by the subscriber. As a result, the N11 end user bills may show calls to the N11 number at different rates during the same billing period.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

- g. N11 Service will be provided under the following conditions: (Cont'd)
- (8) If the Company provides billing for N11 Service, descriptions to appear on the end user bill must be specified by the N11 subscriber. A telephone number must also be provided for printing on the bill for end user inquiry purposes.
  - (9) The N11 subscriber shall subscribe to adequate exchange facilities to transport the calls to the N11 subscriber's premises.
  - (10) The Company will not be responsible for recording and rating calls that by-pass the N11 routing.
  - (11) The N11 subscriber shall provide appropriate answer supervision for a minimum two second duration for all calls completed to the N11 subscriber to ensure proper recording and rating for the service.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

g. N11 Service will be provided under the following conditions: (Cont'd)

- (12) When end users are charged for services delivered in response to calls to an N11 number, the N11 subscriber must provide preamble at the beginning of each N11 Service call, stating the charge for the N11 Service call. The N11 subscriber's preamble on all calls where there is a potential for minors (defined as under 18 years of age) to be attracted to the program, must provide clear and conspicuous notification in language understandable to children of the requirement to obtain parental permission before placing or continuing with the call. The preamble message must be given within 15 second and must be followed by a 3 second period within which the caller can hang up without being charged the N11 Service charge for the call. The N11 subscriber may allow a caller to affirmatively bypass a preamble. However, if the period of time from off-hook condition to on-hook condition is 18 seconds or less, the N11 Service charge will not be recorded or rated. In those instances where the call is likely to exceed the maximum \$5 rate level specified in 2.g.(17), the preamble must advise the caller that an additional call may be required to complete the transaction.
- (13) Children's programs shall not have rates in excess of \$5.00 per call, and shall not include the enticement of a gift or premium.
- (14) No N11 subscriber shall promote N11 Service with the use of an autodialer or broadcasting of tones that dial an N11 number.
- (15) The N11 subscriber must prominently disclose the additional cost per minute or per call for any other telephone number that the caller is referred to either directly or indirectly.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

- g. N11 Service will be provided under the following conditions: (Cont'd)
- (16) Price changes to existing service must be submitted in writing to a Company designated representative at least thirty (30) days prior to the effective date of the price change.
  - (17) The N11 subscriber will charge callers to the N11 number a rate that does not exceed a maximum of \$5.00 per call. In those cases where N11 subscribers rate their own calls, prior to the termination of a call which has reached to maximum \$5.00 rate level, a caller will be advised that he may terminate the call and initiate another call which will not require the caller to hear the preamble provided for the initial call. The maximum rate of \$5.00 per call will apply to all subsequently initiated calls placed following the original call.
  - (18) The N11 subscriber shall respond promptly to any and all complaints made to the Company or by a Regulatory Authority concerning the subscriber's N11 Service or type of service

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

g. N11 Service will be provided under the following conditions: (Cont'd)

- (19) A written notice will be sent to any N11 subscriber when their service interferes (unreasonably) with or impairs other services rendered to the public by the Company or by other subscribers of N11 Service. If after notification, the subscriber makes no modification in the method of operation or service arrangements that are deemed service protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency, as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

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57. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

- h. If a pre-recorded announcement is provided by the N11 subscriber, the following conditions apply:
- (1) The N11 subscriber will provide announcements and the Company will deliver the call.
  - (2) N11 subscriber sponsorship of any particular announcement of recorded program service shall not preclude another N11 subscriber from sponsoring the same or similar announcement or recorded program service.
  - (3) The provision of access to the N11 network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.
  - (4) The N11 subscriber assumes full financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recording, advertising and promotional expenses and the facilities required to connect the announcement equipment located on the subscriber's premises.
- i. The Company may take all legal and practical steps to disassociate itself from N11 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

2. CONDITIONS AND REQUIREMENTS (Cont'd)

- j. In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this tariff. The Company shall neither be responsible for call that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.
- k. The N11 subscriber must be located within the principle exchange of the basic LCA in which they subscribe to the N11 Service.

3. ADVERTISEMENT REGULATIONS FOR N11 SERVICE

- a. All advertising inviting the use or in any way relating to N11 Service shall conform to and comply with the requirements and conditions contained herein as well as other applicable tariff provisions, rules, ordinances, laws and statutes.
- b. Advertising may be distributed in any form the subscriber chooses, provided it conforms with/to the specification contained herein.
- c. No advertising shall be permitted which, in form or substance, does not allow for an audit trail which is verifiable, independent of the subscriber for review and confirmation, at any given moment, of compliance with the procedures and specifications set out herein, as well as in other applicable tariff sections.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

3. ADVERTISEMENT REGULATIONS FOR N11 SERVICE (Cont'd)

d. Each advertisement shall inform potential callers, the name of the person responsible for the advertisement, the charge for the N11 call(s), and if billing is provided by the Company, that the charge will appear on the telephone bill. This information shall be displayed or told with such clarity and prominence to permit it to be noticed and understood by prospective callers. In order to ensure that callers will have an adequate opportunity to notice and understand the foregoing information, advertisements inviting the use of or in any way relating to N11 Service will, at a minimum, be conducted in compliance with the following media-specific specifications.

- (1) Print Media - Notice of the charge for each N11 call and, when applicable, the fact of inclusion of this charge on the telephone bill, and the telephone number of the person responsible for the advertisement shall be displayed on any printed material immediately above, below, or next to the N11 Service number in type size that can be seen as clearly and conspicuously as the N11 Service number.
- (2) Audio or Verbal Media - Notice of the charge for each N11 call and, when applicable, the fact of the inclusion of the charge on the telephone bill shall be stated once during audio or verbal advertisements. This portion of the advertisement shall be broadcast at the same audio level with the same diction and pace as the remaining portions of the ad.
- (3) Audio/Visual - Notice of the charge for each N11 call and, when applicable, the fact of inclusion of these charges on the telephone bill, and the person responsible for the advertisement shall be both displayed/broadcast during any audio/visual advertisement. When displayed, this information shall be shown for the same duration as the N11 Service number is shown, each time the N11 Service number is shown. In all other respects, the advertisement shall conform to the specifications for print advertisements and audio or verbal advertisement set out in 1. and 2. preceding.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

3. ADVERTISEMENT REGULATIONS FOR N11 SERVICE (Cont'd)

- e. In addition to complying with the procedures stated preceding and all other specifications relating to the advertisement of the charge and bill consequences associated with N11 Service, each N11 subscriber shall comply with the following:
- (1) The N11 subscriber shall exclude from any advertisement any matter the dissemination of which is prohibited by law. No advertisement shall be used which, because of words, phrases, statements or illustrations therein or information omitted therefrom, has the capacity or tendency to mislead or deceive prospective callers as to the cost, extent, quality, caller's qualification or nature of any information or service to be received from an N11 call. The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority regarding advertisement for N11 Service. If requested by the Company, the N11 subscriber shall assist the Company in responding to complaints to the Company concerning advertisements for N11 Service.
  - (2) Where detailed and complete information concerning the N11 service is prominently displayed in a publication, other references to the N11 Service within that publication need not repeat all of the information so long as each other reference clearly reflects that there is a charge for dialing the N11 Service number and where the complete information is located.

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Issued by: Jeff L. McGehee, President  
Effective Date:

Date Issued: 02/06/96

Order Number:



Frontier Communications of  
the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36504

SUBSCRIBER SERVICES TARIFF

Florida  
Public Service Commission  
Schedule Number 12  
Original Sheet 19

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

4. RATES AND CHARGES

a. Application of Rates

- (1) Non recurring charges shall apply for each N11 number per local calling area.
- (2) If the Company provides billing, the charges shown herein apply.
- (3) N11 subscribers will pay normal tariffed charges for the local access arrangements used for transporting and termination of messages at the N11 subscriber's designated premises.
- (4) Applicable service order charges as specified in other section(s) of this tariff apply, in addition to the following rates.
- (5) A charge will apply to changes to the billing arrangement at the subscriber request.
  - (i) change of rates charged to end user for a N11 Service call.
  - (ii) change in subscriber name or telephone number provided on the end user's bill.
- (6) A minimum usage charge will be billed to the N11 subscriber in each billing period, following the 6-month period after the service has been provisioned in which the N11 subscriber's usage charges fall below the amount of the Minimum Usage Charge.

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S7. MISCELLANEOUS SERVICE ARRANGEMENTS

C. ABBREVIATED DIALING - N11 SERVICE (Cont'd)

4. RATES AND CHARGES (Cont'd)

b. Charges Applicable to the N11 Subscriber

	Non-recurring Charge
(1) Establishment of N11 Service, per N11 service number, per Local Calling Area (LCA)	\$2,500.00
(2) billing arrangement change by subscriber	
(i) change in rate to end user	\$ 500.00
(ii) Change in subscriber name and/or telephone number	\$ 750.00
(3) Usage Charges	Monthly Rate
(i) per call	\$ 0.15
(ii) per minute charge for each message in excess of 5 minutes	\$ 0.02
(4) Minimum Usage charge (after 6 months of provisioning)	\$1,200.00

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