

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date 12-30-96

Docket No. 9700 49 - EZ

1. Division Name/Staff Name Division of Legal Services (Keating)

2. OPR Legal (Keating)

3. OCR Division of Consumer Affairs & Division of Electric and Gas

4. Suggested Docket Title Complaint of James M. Timo against Gulf Power Company

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

Mr. James M. Timo

Gulf Power Company

757 Highway 98 East

Unit 14-233

Destin, FL 32541

2. Interested Persons and their representatives (if any)

6. Check one:

Documentation is attached.

Documentation will be provided with the recommendation.

I:\PSC\RAR\WP\ESTDKT.

PSC/RAR 10 (Revised 01/96)

DOCUMENT NUMBER-DATE

00231 JAN-96

FPSC-RECORDS/REPORTING

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: December 23, 1996
TO: Bob Elias - Bureau Chief of Electric and Gas in Legal
FROM: Leroy A. Rasberry - Bureau Chief of Complaint Resolutions *JAR*
RE: Informal Conference Requests Recommendation To Deny

Please review the attached files of Jesse A. Jones vs. Florida Power and Light Company and James E. Timo vs. Gulf Power Company.

Staff has done a preliminary review of both files and suggests that a recommendation to deny both requests be made to the Commissioners. Please advise if you believe otherwise.

LAR:ewe

JAMES E. TIMO

"REQUEST FOR INFORMAL CONFERENCE"

On August 15, 1996, James M. Timo filed a complaint with the Florida Public Service Commission (PSC) against Gulf Power Company (GPC) stating that he had received a final bill for \$247.98, for an account at 6501 Chelsea Street. According to Mr. Timo, he separated from his former wife, Ellen Timo, in September, 1993. At that time, he stated he contacted GPC's office to close the account at 6609 Chelsea Street, his former address, and was only recently made aware that the account was still in his name at his ex-wife's current address, 6501 Chelsea Street.

According to GPC, their records do not show any request to close the account at 6609 Chelsea Street. However, the company's records indicate the service was transferred to 6501 Chelsea Street on March 1, 1994. Company records stated Mrs. Timo requested the transfer on February 22, 1994, and the account number was provided as verification. Company records indicate that the customer, Mr. Timo, came into the utilities' office on July 23, 1996, to request the service at 6501 Chelsea Street be disconnected. A disconnect order was issued for July 24. On the same day, Ellen Timo called to apply for service at this address. An order was taken to establish the account, effective the same day, July 24, in her name. A final bill of \$247.98 was mailed to Mr. Timo.

The company's report to the FPSC said that Ellen Timo was contacted by a senior customer service representative. According to Mrs. Timo, her ex-husband was fully aware of the fact that the account was in his name. She said he even paid the bills for her at one time. He later stopped paying them directly, but gave her extra money, in addition to alimony and child support, to take care of the electric bill. Also, as part of its investigation, the company found another active account, with another utility company, to be in Mr. Timo's name at 6501 Chelsea Street.

Company records indicate, Mr. Timo was contacted on August 20 after receipt of the inquiry. He basically feels he should not be required to pay the bill because he wasn't the user of the service and had requested the account be closed at 6609 Chelsea Street in September, 1993. He indicated that his former wife's story was untrue.

GPC said it explained to him that an investigation of its records did not reflect a previous request to close the account. Additionally, the company's records did not show that Mr. Timo ever followed up with them after not receiving a final bill.

On October 18, Staff called the company to find out if any checks in the customer's name that had been credited to the account after September, 1993. On October 21, the company informed Staff that they had no record of any checks being paid by Mr. Timo after September, 1993. Also, on the same day, Staff spoke to Mr. Timo, and he said he was going to pay the final bill. He said he could not provide any record, showing he requested the account be disconnected in September, 1993. However, he still believes that the utility should have never transferred the service to 6501 Chelsea Street. Additionally, the customer said he tried to file a report with the local police, but they would not take a complaint. He said he was told by the police that this was not a criminal matter, and he should pursue the matter in civil court. The customer told me during our conversation that he was contacting his attorney to take his former wife to court.

The customer is either unwilling or unable to provide the PSC with documentation of his request to disconnect service in September, 1993. This combined with the fact that he never contacted the company when he failed to receive his final bill, is I believe, sufficient reason to deny this customer's request for an informal conference.

From: John Plescow
To: Leroy Rasberry
Subject: N

===NOTE=====10/18/96==4:39pm=====

As you requested, during our earlier conversation, I am emailing you about inquiry 136753I for James M Timo. The company informed me today that the customer contacted Gulf Power about making payment arrangements on the outstanding balance. I have called the customer to confirming this information. I left a message on the customer's answering machine requesting he call me. Additionally I have also requested additional information from the utility. I need to know if they have any cancelled checks from the customer for the period after September of 1993. I hope to have the information both from the customer and the company by the end of business on 10-21-96.



**"Strength Through Diversity:
Unique and Unified"**

The Delta Kappa Gamma Society International
Mu State / Florida

A T T. Beverlee DeMello

Dear Mrs. Beverlee DeMello

*I would like to request
an informal review with
Duff Power reference
136753 I*

*James M Timo
757 Hug 98 E 14-233
Destin FL 32541
904-244-6684*

DECEMBER
17-800-511-0809
OCT 1 1996
CONSUMER AFFAIRS

Internal
Correspondence



Date: August 22, 1996
To: Ann Brock
From: Mike Saxon
Re: James Michael Timo
136753I

Mr. Timo spoke with several Customer Service Representatives recently regarding a final bill for \$247.98 at 6501 Chelsea Street. According to Mr. Timo, he separated from his former wife, Ellen Timo, in September of 1993. At that time, he claims he contacted our office to close the account at 6609 Chelsea Street, his former address, and was only recently made aware that the account was still in his name at his ex-wife's current address, 6501 Chelsea Street.

Our investigation of this matter revealed no record of a request to close the account at 6609 Chelsea Street. The service was transferred to 6501 Chelsea Street on March 1, 1994. Mrs. Timo requested the transfer on February 22, 1994, and the account number was provided as verification.

Mr. Timo came into our office on July 23, 1996, to request the service at 6501 Chelsea Street be disconnected. A disconnect order was issued for July 24, 1996. On the same day, Ellen Timo called to apply for service at this address. An order was taken to establish the account, effective the same day, July 24, 1996, in her name. A final bill of \$247.98 was mailed to Mr. Timo.

In our attempt to resolve this inquiry, Ellen Timo was contacted by a Senior Customer Service Representative. According to Mrs. Timo, her former husband was fully aware of the fact that the account was in his name. She said he even paid the bills for her at one time. He later stopped paying them directly, but gave her extra money, in addition to alimony and child support, to take care of the electric bill. Eventually, Mr. Timo stopped paying the court ordered alimony and child support. When she filed contempt of court charges against him in July, he came into the office to request the service be disconnected.

Further investigation into this inquiry led to verification, with another utility company, that their service is still active in his name at 6501 Chelsea Street. Mr. Timo indicated to our Customer Service Representative that we were the only utility company who had not honored his request to discontinue billing in his name back in September, 1993.

Mr. Timo was contacted on August 20, 1996, after receipt of the inquiry. He basically feels he should not be required to pay the bill because he wasn't the user of the service and had requested the account be closed at 6609 Chelsea Street in September, 1993. He indicated that his former wife's story was untrue. He became aware that the bill was in his name in July 1996, from his wife's sister, and denied having knowledge of

this prior to that date. He also denied having provided her additional money to pay the bills or having ever directly paid the bills for her.

It was explained to him that an investigation of our records did not reflect a previous request to close the account, nor did he follow up with us after not receiving a final bill. For this reason, the charges incurred on the account, in his name, will remain and will go through the normal collection process. He said he would contact his attorney if necessary and he does not intend to pay the bill.

If I can provide any additional information, please let me know.

cc: Tony Mallini

Name TIMO, JAMES M.

Company GULF POWER COMPANY

Request No. 136753I

Address 757 HIGHWAY 98 EAST, UNIT 14-233

Attn. ANN BROCK 136753I

By KES Time 4:12 PM Date 08/15/

Consumer's Telephone # (904)-244-6684

To CO Time FAX Date 08/15/

City/Zip DESTIN 32541 County OKA

Can Be Reached _____

Type B Form Phone

Account Number _____

Note _____

Category GI-08

Company Contact _____

Limited Reponse N

Infraction _____

Closed by KES Date 09/18/96

Reply Received T

Customer said that he separated from his wife in September, 1993, and was divorced in July, 1994. He called the company in September, 1993, and asked to have his service disconnected. He heard nothing further until last month when the company presented him with a past-due bill for \$247.98 which was incurred by his ex-wife in July, 1996. Customer is questioning why his service was not disconnected upon request and why he should be responsible for his ex-wife's account. Please investigate, contact customer and advise.

8/23/96 - Report received. Charges sustained.

9/18/96 - file closed.

9/26/96 - Mr. Timo called. He inquired as to his next step as he still believes that Gulf Power should not charge him for this bill. I gave him the information for filing for an informal conference. He said he would file and be faxing the letter today, 9/26/96. I called Gulf Power and told them of his decision by leaving a message on Ms. Brock's voice mail. /kes

09/27 Received request for informal conference.lar

10/03 Calling Gulf Power and leaving a voice mail for Ann Brock that a written request for an informal conference was received and to please make sure this account is not treated for any collection action while we are reviewing it.lar

I am giving a copy of this file to John Plescow to review.lar

CONSUMER REQUEST

FLORIDA PUBLIC SERVICE COMMISSION

2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL. 32399-0850
904-413-6100

PLEASE RETURN THIS FORM
WITH REPORT OF ACTION TO:

Kate Smith

DUE: 08/30/96

Name JONES, JESSE

Company FLORIDA POWER & LIGHT COMPANY

Request No. 1330131

Address JESSE JONES

Attn. DEBBIE SELF 1330131

By KMT Time 10:49 AM Date 07/17/96

6540 N.W. 35TH AVE

Consumer's Telephone # (305)-836-6163

To CO. Time FAX Date 07/17/96

City/Zip MIAMI 33147 County DADE

Can Be Reached _____

Type B Form Phone

Account Number 06646-76764

Note _____

Category PR-06

Company Contact MR. SIMPSON AND MS. RODRIGUEZ

Limited Response N

Infraction _____

Closed by JRD Date 08/16/96

Reply Received T

The customer called in reference to being charged \$19,380.31. Mr. Jones said that he has been advised that his meter has been defective since 1992. Please investigate and provide a detailed report.

8/2/96 Report received
8/16/96 Closed with letter.

09-16 - The customer called, and he requested to know how he could appeal. I explained the informal conference process./JFP
09/16 Request for informal conference received.lar
09/23 Calling FPL to let them know about the informal conference request.lar
09/23 Called to speak to Mr. Jones and request a clearer copy of the request for informal conference. He was not in I'll call again.lar
09/24 10 AM calling customer again and requesting a clearer copy of the request for a conference. Lady answering said it will be faxed again.lar09/24 Clearer fax received. Sending copy to FPL.lar

CONSUMER REQUEST

FLORIDA PUBLIC SERVICE COMMISSION

2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL. 32399-0850
904-413-6100

PLEASE RETURN THIS FORM WITH REPORT OF ACTION TO:

Kenya Thompkins

DUE: 08/07/96

ASSOCIATED MACHINE, CO., INC.

6540 N.W. 35th AVE., MIAMI, FL. 33147
PHONE (305) 836-6163 - FAX (305) 691-2288

FAX MEMO

**TO: Ms Beverlee DeMello, Director, Division of Consumer Affairs
Public Service Commission**

FROM: JESSE A. JONES

SUBJECT: Case NO. 133013-1

DATE: Sept. 16, 1996

Dear Ms DeMello,

Today I spoke to Mr. John Pasco of your office. He advised me that both you and Dick Durbin were attending classes and I must request in writing to your attention, a informal conference.

Please take this letter as a formal request for such a conference.

I called Mr. Dick Durbin on August 21, 1996 after receiving his letter dated August 19, 1996 and left a message on his voice mail. Mr travel schedule for August and September has been extensive and to date have not had a response.

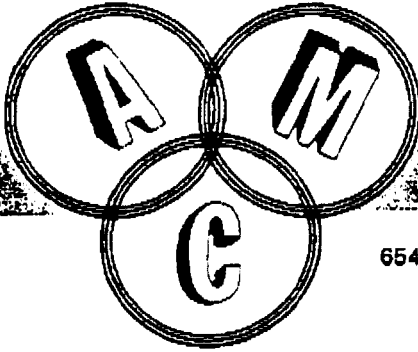
As we have received additional requests from FPL for payment, I have no alternative but to seek the next level of investigation from your office.

Thanking you in advance for your help in this matter, I remain

Very truly yours,



Jesse A. Jones, President



ASSOCIATED MACHINE COMPANY

PRECISION MACHINING

6540 N.W. 35th AVE., MIAMI, FLORIDA 33147 PHONE: (305) 836-6163 FAX: (305) 691-2288

FACSIMILE TRANSMITTAL

TO: PSC RECIPIENT LEROY RASBERRY
 FAX NO. 1-800-511-0809 SENDER: Jesse Jones / SANDY
 RETURN FAX NO. (305) 691-2288 DATE: 9/24/96
 NUMBER OF PAGES 2 INCLUDING THIS PAGE.

MESSAGE:

Please Confirm receipt of fax.

CNC MILLING

CNC TURNING

SINGLE SPINDLE
AUTOMATICS

MULTI-SPINDLE
AUTOMATICS

OD GRINDING

ID GRINDING

CENTERLESS GRINDING

ASSEMBLIES

Bev DeTello

Lewy:

Pls. find out
about this.

Thanks,

Bev

9/23 - called FPL info.
conference requested.

ACHINE, CO., INC.

E., MIAMI, FL. 33147
68 - FAX (305) 691-2288

MEMO

Division of Consumer Affairs
Ice Commission

... your office. He advised me that both you and Dick Durbin
were attending dinner and I must request to bring to your attention, a informal conference.

Please take this letter as a formal request for such a conference.

I called Mr. Dick Durbin on August 21, 1996 after receiving his letter dated August 19, 1996
and left a message on his voice mail. Mr travel schedule for August and September has been
extensive and to date have not had a response.

As we have received additional requests from FPL for payment, I have no alternative but to seek
the next level of investigation from your office

Thanking you in advance for your help in this matter, I remain

Very truly yours,



Jesse A. Jones, President

Commissioners:
SUSAN F. CLARK, CHAIRMAN
J. TERRY DEASON
JULIA L. JOHNSON
DIANE K. KIESLING
JOE GARCIA



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(904) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

August 19, 1996

Mr. Jesse Jones
Associated Machine Shop, Inc.
6540 Northwest 35th Avenue
Miami, FL 33147

Dear Mr. Jones:

This is in response to your inquiry concerning Florida Power and Light Company (FPL).

Florida Public Service Commission (PSC) Rule 25-6.103 (2)(a) states:

"Except as provided by this paragraph, a utility may backbill in the event that a meter is found to be slow, non-registering or partially registering. A utility may not backbill for any period greater than twelve (12) months from the date it notifies a customer that his or her meter is slow, non-registering or partially registering. If it can be ascertained that the meter was slow, non-registering or partially registering for less than twelve (12) months prior to notification, then the utility may backbill only for the lesser period of time. In any event, the customer may extend the payments of the backbill over the same amount of time for which the utility issued the backbill."

Records provided to the PSC by FPL indicate that the meter serving Associated Machine Co., Inc. was found to have a dead stator, resulting in a failure to register all of the electricity being consumed. A review of the billing history indicates that the problem with the meter probably dates back to 1992 when your kilowatt hour (KWH) consumption dropped from over 40,000 KWH per month to less than 10,000 in many months. PSC rules, however, limit the backbilling to 12 months.

FPL calculated the backbilled amount of \$19,403.27 based upon your daily average KWH consumption after the new meter was installed. This method appears to provide the most reliable backbilling method, since basing the backbilling on your consumption prior to the meter failing, would have resulted in a higher bill.

Mr. Jesse Jones
Page 2
August 19, 1996

Although I can understand your frustration with the situation, it does appear that FPL is in compliance with PSC rules in backbilling your account. Please let me know if we can be of any more assistance by contacting me toll-free 1-800-342-3552.

Sincerely,



Dick Durbin
Consumer Services Consultant
Division of Consumer Affairs

c: Florida Power and Light Company

DD:ewe

FPL

ASSOCIATED MACHINE CO INC
6540 NW 35 AVE
MIAMI, FL 33147

FINAL REPORT

DATE: 8/2/96
TO: KENYA FROM: ROSEANNE
PSC #: 133013-I
NEXT RESPONSE SHOULD BE RECEIVED BY: MA

SEE ATTACHED HARD COPY REPORT.

IT APPEARS FPL IS IN COMPLIANCE WITH F.A.C.#25-6.104.

KARL CRAIG

----- 07/31/96
RP SUPERVISOR

FLORIDA POWER & LIGHT

CUSTOMER RESPONSE

FPSC No.: 96F1515 **REPORT STATUS:** FINAL **DATE:** July 31, 1996

1. **CUSTOMER NAME:** ASSOCIATED MACHINE CO INC
2. **SERVICE ADDRESS:** 6540 NW 35 AVE
3. **CITY:** MIAMI **STATE:** FL **ZIP:** 33147
4. **ACCOUNT No.:** 06646-76764
 CASE No.: 96C643862804
5. **INVESTIGATION INITIATED BY:** REVENUE PROTECTION METERMAN
 DATE: MARCH 20, 1996
6. **METER SEAL STATUS:** NONE **METER No.:** 1V57732
 INITIAL OBSERVATION: DEFECTIVE METER
7. **METERMAN INSPECTION DATE:** MARCH 20, 1996 **NEW METER SET:** YES
 PRETESTED: NO, NEW FROM FACTORY.
8. **OBSERVATIONS:** DEFECTIVE METER (DEAD STATOR)
9. **TEST RESULTS:** FL 51.46% LL 52.54% WA 51.57% VB N/A
 DATE: APRIL 4, 1996
10. **OBSERVATIONS:** BROKEN INNER SEAL, DEAD STATOR
11. **CUSTOMER CONNECT DATE:** DECEMBER 7, 1979 **METER SET DATE:**
 MAY, 1990
12. **ADDITIONAL BILLING TIME FRAME FR:** APRIL 5, 1995 **TO:** MARCH
 20, 1996
13. **REASON FOR START DATE:** DEFECTIVE EQUIPMENT; REBILLED FOR 12
 MONTHS
14. **METHOD USED IN ADDITIONAL BILLING:** DAILY AVERAGE USAGE MAY
 1996
15. **REASON WHY OTHER METHODS WERE NOT USED:**
 - A. **TEST RESULTS:** REBILLING WOULD NOT BE COMPARABLE TO
 CUSTOMER'S CONSUMPTION AFTER NEW METER SET.
 - B. **FOLLOW-UP READINGS:** NONE TAKEN
 - C. **PREVIOUS HISTORY:** AFFECTED BY CONDITION; 1995, 1994, 1993, AND
 FROM APRIL 6, 1992 THRU DECEMBER, 1992. USING THE PREVIOUS
 HISTORY FOR 1991 AND 1990 WOULD HAVE RESULTED IN A HIGHER

BILL THAN THE BILL CUSTOMER RECIEVED.

- D. PERCENTAGE OF USAGE: N/A
16. BILLING IN ACCORDANCE WITH: 25-6.104 FLA. ADMINISTRATIVE
CODE.
17. TOTAL KWH ADDITIONAL BILLED: 214,250 DOLLAR AMT. \$19,403.27
18. INVESTIGATIVE COST BILLED: NO AMOUNT: \$ 0
REASON: N/A
19. TOTAL ADDITIONAL BILLED AMT: \$19,403.27
20. NUMBER OF MONTHS BILLED: 12 MOS. DATE BILL MAILED: 5/24//96
21. NAME/DATE OF CUSTOMER CONTACT: SEE ATTACHMENT
22. DETAILS OF BILLING SENT TO CUSTOMER: NO
IF NOT, WHY? NOT REQUESTED
23. CUSTOMER CONTACT INFORMATION: SEE ATTACHMENT
24. PAYMENT ARRANGEMENTS MADE: NO
INITIAL PAYMENT OF: \$
BALANCE IN EQUAL PAYMENTS OF \$ PER MONTH.

Lord D. Craig ^{For} *Maria E. Rodriguez*
REVENUE PROTECTION SUPV.

SYSTEM REVENUE PROTECTION
MANAGER

DATE

DATE

FPL

FINAL

ASSOCIATED MACHINE CO INC.
6540 NW 35 AVE
MIAMI FL 33147

MARCH 20, 1996--REVENUE PROTECTION METERMAN REPORTED METER DEFECTIVE. METER #1V57732 WAS REMOVED AND A NEW METER WAS SET.

APRIL 4, 1996---METER 1V57732 WAS TESTED; FL 51.46%, LL 52.54%, W/A 51.57%.

MAY 24, 1996----THE REVENUE PROTECTION DEPARTMENT BACKBILLED THE ACCOUNT FOR 214,250 KWH, USING THE DAILY AVERAGE USAGE FOR MAY'1996;1063 KWH PER DAY.

JULY 19,1996---MR. JONES WAS ADVISED THAT THIS DEPARTMENT RECEIVED A COPY OF HIS FPSC COMPLAINT AND AN EXTENSION HAS BEEN PLACED ON THE ACCOUNT TO PROTECT IT FROM COLLECTION ACTION UNTIL THE FPSC HAS REVIEWED THE COMPLAINT.

7/11/96--MR. JESSIE JONES CONTACTED THE REVENUE PROTECTION DEPARTMENT REGARDING A FINAL NOTICE HE HAD RECEIVED. HE WAS ADVISED THAT AN EXTENSION WOULD BE PLACED ON HIS ACCOUNT TO ALLOW TIME FOR HIM TO CONTACT THE REPRESENTATIVE HANDLING THE ACCOUNT.

7/16/96--THE BILL AND THE METER CONDITION WAS EXPLAINED TO MR. JONES. ALSO HE WAS ADVISED AS TO WHEN THERE WAS A DROP IN USAGE; MAY, 1992. PAYMENT ARRANGEMENTS WERE OFFERED BUT REFUSED BY MR. JONES.

7/19/96--MR. JONES WAS ADVISED THAT THIS DEPARTMENT HAD RECEIVED HIS FPSC COMPLAINT.

RPI NUMBER 643862804 DATE CREATED 03/20/96 SOURCE OTH TYPE B1 STATUS BLLD
 RPI DETAIL INFO RPI DETAIL INFO 07/30/96 15:47:30
 08646-76764 83 06 094 ELE ACT 12/07/79 3/072/ 1V58495 UCSN
 ASSOCIATED MACHINE CO INC PH (305)836-6163 S FPSC SPEC PEXT
 6540 NW 35TH AVE S/T# CDBH CCIN
 MIAMI FL 33147 P OLDEA:83-06-094-61090-2

DATE FOUND 03/20/96 TIME FOUND 1523 (MILITARY TIME) PAGE 1 OF 1
 METER AS FOUND: TYPE CD MTR NUMBER RDG
 METER SEALED (Y/N) SEAL COND SEAL NO. COLOR YR
 DISK TURNING (Y/N) INNER SEAL INTACT (Y/N) METER ACCESS CODE AC

EQUIP ON (X): CENTRAL A/C WALL A/C WASHER DRYER POOL PUMP UNKNOWN X
 INSIDE LIGHTS OUTSIDE LIGHTS OTHER
 INITIAL CONDITION DESERVED (CODE)36 DEFECTIVE METER
 DESCRIPTION DEAD STATOR

EMP REMARKS MTR FOR ID
 EMPLOYEE NAME RON LEWIS SSN 111-11-1111 PAYROLL LOC 8080
 EMP DEPT NAME MSF
 NEXT _____ TYPE A FIND _____ GWA 80
 COMPLETE LIST
 18-RPI INSPECT

NEWS
FACT

RPI RPI INSPECTION INFO RPI INSPECTION INFO 07/30/96 15:47:37
06646-76764 83 06 094 ELE ACT 12/07/79 3/072/ 1V58495 UCSN
ASSOCIATED MACHINE CO INC PH (305)836-6163 S FPSC SPEC PEXT
6540 NW 35TH AVE S/T# COBH CCIN
MIAMI FL 33147 P OLDBA:83-06-094-61090-2
RPI NUMBER 643862804 DATE CREATED 03/20/96 SOURCE OTH TYPE B1 STATUS BLDG
DATE INSPECTED 03/20/96 MTRMAN NM TITL
METER AS FOUND: TYPE CD ___ MTR NUMBER ___ ROD ___

METER SEALED (Y/N) ___ SEAL COND ___ SEAL NO. _____ COLOR _____ YR _____
DISK TURNING (Y/N) Y METER FOUND LOCKED (Y/N) ___ INNER SEAL COND IM
EQUIP ON (X): CENTRAL A/C ___ WALL A/C ___ WASHER ___ DRYER ___ POOL PUMP ___ UNKNOWN X
INSIDE LIGHTS ___ OUTSIDE LIGHTS ___ OTHER _____
INSPCT COND OBSERVED (CODE) 36 DEFECTIVE METER
ACTION METERMAN TOOK (CODE) 02 REPLACED METER
METER RESEALED (Y/N) Y SEAL NO. 21739 COLOR Y YEAR 95
METER LOCKING DEVICE TYPE ___
INSPCT RMKS DEAD STATOR

NEXT _____ TYPE A FIND _____ GWA 80
COMPLETE LIST SQLERR - NEWS_FACT_USER, NOTIFY SUPV.
13-RPI DETAIL 15-BILL HIST 16-RPI CASE 17-ROG MAINT 22-ON DTA MAIN NEWS
FACT

U

04MM METER MAINTENANCE/SELECT

07/30/96 15:47:53

06646-76764 83 06 094 ELE ACT 12/07/79 3/072/ 1V58495 UCSN
 ASSOCIATED MACHINE CO INC PH (305)836-6163 S FPSC SPEC PEXT
 6540 NW 35TH AVE S/T# CDBH CCIN
 MIAMI FL 33147 P OLDBA:83-06-094-61090-2

ACTION	CD	MTR NUMBER	KWH CONST	KWD CONST	MFG	SERIAL#	CHN	SET DATE
(X/C)	04	1V 58495	120	0120.0000				03/20/96

MTR TYP	HOW	LEFT	NO DIAL	PULSE	LOCK	DIGITAL METER #	REMV DATE
DEM		DN	4				

ACTION	CD	MTR NUMBER	KWH CONST	KWD CONST	MFG	SERIAL#	CHN	SET DATE
(X/C)	04	1V 57732	120	0120.0000	X			05/01/90

MTR TYP	HOW	LEFT	NO DIAL	PULSE	LOCK	DIGITAL METER #	REMV DATE
DEM		DN	4				03/20/96

-----SSDR RECORDER INFORMATION-----
 MANUFACTURER: SERIAL NUMBER: TYPE:

NEXT TYPE A FIND _____ GWA 80

COMPLETE LIST

17-RDD MAINT 18-TEST HSTRY

NEWS
 FACT

24
make case

F P L M E T E R T E S T R E P O R T .

FPL SYMBOL.....: 1V
COMPANY NUMBER: 57732
SERIAL NUMBER.: L029877732
TYPE_CODE.....:
DATE OF TEST...: 04/04/1996
DISTRICT.....: 83
ADDRESS.....: 6540 NW.35 AV.
AS FOUND TEST RESULTS: SF: 51.46 SP: 51.32 SL: 52.54 WA: 51.57
AS LEFT TEST RESULTS.: SF: 51.46 SP: 51.32 SL: 52.54 WA: 51.57
REGISTER TEST (VERIBOARD) RESULTS: /
DIAL READING IN.: 3689
DIAL READING OUT: 3690
TEST REASON...: RPD
CREEP (YES/NO).....: N
OPERATOR.....: EBC
KWH BOARD #.....: 08
DEMAND BOARD #..4..
KWD FULL SCALE.....:
KWD % ERROR AF.....: + ..-40.0
KWD % ERROR AL.....: + ..-40.0
TRANSMITTAL NUMBER: 0815
TRANSMITTAL DATE...: 04/04/1996
GENERAL REMARKS....: 55,36(DEAD STATOR)

COMMENTS: _____

SIGNATURE _____ DATE _____

67

KWH SUMMARY

dep - 0000

Name : ASSOCIATED MACHINE CO INC

Meter Set Date : 05/01/90

Address : 6540 NW 35TH AVE

MIAMI

Meter Number : 1V57732

Bill Account : 06646-76764

Customer Connect Date: 12/7/79

OLBA : OLDBA:83-06-094-61090-2

Case Number : 96C643862804

(08)

MONTH	1996	1995	1994	1993	1992	1991	1990
JAN	11160 36 1/5/96	7440 36 1/6/95	1/6 36 kwd 9480	1/6 30 kwd 6960	1/8 120 kwd 43920	1/7 114 kwd 37320	1/9 108 kwd 34200
FEB	11640 36 2/5/96	9720 36 2/6/95	2/4 36 kwd 9240	2/3 30 kwd 7920	2/6 120 kwd 47400	2/5 120 kwd 41400	2/8 120 kwd 40800
MAR	9960 36 3/5/96	10680 48 3/7/95	3/8 36 kwd 9760 kwd	3/5 30 kwd 9240	3/6 108 kwd 48840	3/7 114 kwd 41760	3-7-90 108 kwd 34920
APR	26400 108 4/3/96	12840 36 4/5/95	4-6-94 8640 kwd	4/6 30 kwd 9600	4/6 120 kwd 32400	4/5 114 kwd 37080	4-5-90 108 kwd 38280
MAY	30840 120 5/2/96	14040 36 5/4/95	5/5 36 kwd 9000	5/5 36 kwd 8880	5/5 36 kwd 9120	5/6 120 kwd 40920	37920 ^S 108 kwd 5-7-90
JUN	6-3-96 120 kwd 42600	16800 36 6/5/95	9960 30 6/6/94	6/4 30 kwd 9120	6/4 75 kwd 10680	6/5 120 kwd 40320	38160 120 kwd 6-6-90
JUL	7-2-96 120 kwd 43680 kwd	15600 36 7/5/95	9960 36 7/6/94	7/6 30 kwd 9720	7/6 90 kwd 12120	7/5 120 kwd 41280	7-6-90 108 kwd 39840
AUG		13200 36 8/3/95	9960 36 8/4/94	8/4 36 kwd 8280	8/4 108 kwd 19920	8/6 120 kwd 46920	8-7-90 44640 108 kwd
SEP		15000 36 9/1/95	10920 36 9/2/94	9/3 36 kwd 10800	9/3 36 kwd 9600	9/5 120 kwd 48480	9-6-90 40560 120 kwd
OCT		16680 36 10/3/95	10560 48 10/4/94	10/5 36 kwd 11040	10/5 30 kwd 9840	10/4 120 kwd 48960	10-5-90 42240 120 kwd
NOV		14400 36 11/1/95	11280 36 11/3/94	11/3 29 kwd 7840 kwd	11/3 30 kwd 8160	11/6 120 53400	11-5-90 43800 120 kwd
DEC		13680 36 12/4/95	10440 36 12/6/94	12/4 30 kwd 11040	12/4 30 kwd 8520	12/4 120 kwd 46680	12-6-90 43560 120 kwd

TOTAL #VALUEI #VALUEI #VALUEI #VALUEI 120

R L...

Addition Billing Worksheet - South Area

Customer Information

06646-76764 83 06 094 ELE ACT
 ASSOCIATED MACHINE CO INC
 6540 NW 35TH AVE
 MIAMI FL 33147
 GMAD

12/7/79 3/072/ 1V58495
 PH (305)836-6163 S SPEC
 S/T# CDIN CCIN
 P OLDBA:83-06-094-61090-2

Case # 96C643862804
 Meter # 1V 57732
 Set Date 5/1/90
 Svc To Date 4/5/95
 ASBILL 178560
 REBILL 392810 26624401
 ADDITIONAL 214250 26445901

#	Month	Year	KWH	%	Yearly
1					
2					
3					
4					

Average of Total Yearly Usage == >

Statements

Account Rebilled From 04/05/95 To NMS, 03/20/96 . Using Average Daily Usage.

1063 Average Daily Usage Per Day * 246 15 DAYS ON OLD METER = 15945 RECALCULATED USAGE
 15945 + 20760 (NMS USAGE) = 36705 KWH

Service To - 96

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec						6.76			
Nov						8.72			
Oct						10.07			
Sep						10.25			
Aug						10.18			
Jul						10.23			
Jun						10.14			
May						8.29			
Apr	04/03/96	29	1708	0.9	26400	108	6.68	36705	120
Mar	03/05/96	29	3642	0.3	9960	36	5.99	30827	120
Feb	02/05/96	31	3559	0.3	11640	36	6.22	32953	120
Jan	01/05/96	32	3462	0.3	11160	36	6.47	34016	120

Service To - 95

Dec	12/04/95	33	3369	0.3	13680	36	6.76	35079	120
Nov	11/01/95	29	3255	0.3	14400	36	8.72	30827	120
Oct	10/03/95	32	3135	0.3	16680	36	10.07	34016	120
Sep	09/01/95	29	2996	0.3	15000	36	10.25	30827	120
Aug	08/03/95	29	2871	0.3	13200	36	10.18	30827	120
Jul	07/05/95	30	2761	0.3	15600	36	10.23	31890	120
Jun	06/05/95	32	2631	0.3	16800	36	10.14	34016	120
May	05/04/95	29	2491	0.3	14040	36	8.29	30827	120
Apr							6.68		
Mar							5.99		
Feb							6.22		
Jan							6.47		

CDIC CHARGES 0

Billed By: R SIMPSON

DATE 5/24/96

ADJUSTMENT BILLING BREAKDOWN

DATE: 05-24-96

PAGE: 1

STOMER NAME AND SERVICE ADDRESS
 SOCIATED MACHINE
 INC

BILL ACCT
 664676764

REASON FOR ADJUSTMENT
 INHER CURR-DIVERSION CR*

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
VICE TO	05/04/95	05/04/95	SERVICE TO	06/05/95	06/05/95	SERVICE TO	07/05/95	07/05/95
VICE FROM	04/05/95	04/05/95	SERVICE FROM	05/04/95	05/04/95	SERVICE FROM	06/05/95	06/05/95
E SCHED	GSD-1	GSD-1	RATE SCHED	GSD-1	GSD-1	RATE SCHED	GSD-1	GSD-1
VICE DAYS	29	30	SERVICE DAYS	32	32	SERVICE DAYS	30	30
S CRODT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
RDG	2491	2491	KWH RDG	2631	2631	KWH RDG	2761	2761
MAND RDG		1	DEMAND RDG		1	DEMAND RDG		1
W H RDG			ON-PK KWH RDG			ON-PK KWH RDG		
DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
KWH USED	14040	30827	TOT KWH USED	16800	34016	TOT KWH USED	15600	31890
USED	36	120	DEM USED	36	120	DEM USED	36	120
PK USAGE			ON-PK USAGE			ON-PK USAGE		
DEMAND			ONP DEMAND			ONP DEMAND		
P KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	775.92	2,064.49	SERV AMT	882.69	2,187.83	SERV AMT	836.26	2,105.61
CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
RCT TAX	7.96	21.17	GR RCT TAX	9.05	22.44	GR RCT TAX	8.58	21.60
FRANC CHG	22.33	59.42	FRANC CHG	25.41	62.97	FRANC CHG	24.07	60.60
UTILITY TX	66.32	183.12	UTILITY TX	74.61	192.68	UTILITY TX	71.00	186.31
FL SLS TAX	60.47	160.89	FL SLS TAX	68.79	170.50	FL SLS TAX	65.17	164.09
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
TOTAL AMT	933.00	2,489.09	TOTAL AMT	1,060.55	2,636.42	TOTAL AMT	1,005.08	2,538.21
CALCULATED AMOUNT	1,556.09		RECALCULATED AMOUNT	1,575.87		RECALCULATED AMOUNT	1,533.13	

ADJUSTMENT BILLING BREAKDOWN

DATE: 05-24-96

PAGE: 2

CUSTOMER NAME AND SERVICE ADDRESS
 ASSOCIATED MACHINE
 INC

BILL ACCT
 664676764

REASON FOR ADJUSTMENT
 INHER CURR-DIVERSION CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

	08/03/95	08/03/95	SERVICE TO	09/01/95	09/01/95	SERVICE TO	10/03/95	10/03/95
SERVICE FROM	07/05/95	07/05/95	SERVICE FROM	08/03/95	08/03/95	SERVICE FROM	09/01/95	09/01/95
SCHED	GSD-1	GSD-1	RATE SCHED	GSD-1	GSD-1	RATE SCHED	GSD-1	GSD-1
SERVICE DAYS	29	29	SERVICE DAYS	29	29	SERVICE DAYS	32	32
CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
RDG	2871	2871	KWH RDG	2996	2996	KWH RDG	3135	3135
DEMAND RDG		1	DEMAND RDG		1	DEMAND RDG		1
KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
KWH USED	13200	30827	TOT KWH USED	15000	30827	TOT KWH USED	16680	34016
USED	36	120	DEM USED	36	120	DEM USED	36	120
PK USAGE			ON-PK USAGE			ON-PK USAGE		
DEMAND			ONP DEMAND			ONP DEMAND		
KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	743.43	2,064.49	SERV AMT	813.06	2,064.49	SERV AMT	914.23	2,328.85
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	7.62	21.17	GR RCT TAX	8.34	21.17	GR RCT TAX	9.38	23.88
FRANC CHG	21.40	59.42	FRANC CHG	23.40	59.42	FRANC CHG	26.31	67.03
UTILITY TX	63.80	183.12	UTILITY TX	69.21	183.12	UTILITY TX	77.57	206.44
FL SLS TAX	57.94	160.89	FL SLS TAX	63.36	160.89	FL SLS TAX	71.25	181.49
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
TOTAL AMT	894.19	2,489.09	TOTAL AMT	977.37	2,489.09	TOTAL AMT	1,098.74	2,807.69
RECALCULATED AMOUNT	1,594.90		RECALCULATED AMOUNT	1,511.72		RECALCULATED AMOUNT	1,708.95	

ADJUSTMENT BILLING BREAKDOWN

DATE: 05-24-96

PAGE: 3

TOMER NAME AND SERVICE ADDRESS
 OCATED MACHINE
 INC

BILL ACCT
 664676764

REASON FOR ADJUSTMENT
 INHER CURR-DIVERSION CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
ICE TO	11/01/95	11/01/95	SERVICE TO	12/04/95	12/04/95	SERVICE TO	01/05/96	01/05/96
ICE FROM	10/03/95	10/03/95	SERVICE FROM	11/01/95	11/01/95	SERVICE FROM	12/04/95	12/04/95
SCHED	GSD-1	GSD-1	RATE SCHED	GSD-1	GSD-1	RATE SCHED	GSD-1	GSD-1
ICE DAYS	29	29	SERVICE DAYS	33	33	SERVICE DAYS	32	32
CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
RDG	3255	3255	KWH RDG	3369	3369	KWH RDG	3462	3462
ND RDG		1	DEMAND RDG		1	DEMAND RDG		1
KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
KWH USED	14400	30827	TOT KWH USED	13680	35079	TOT KWH USED	11160	34016
USED	36	120	DEM USED	36	120	DEM USED	36	120
K USAGE			ON-PK USAGE			ON-PK USAGE		
DEMAND			ONP DEMAND			ONP DEMAND		
KWH USED			OFFP KWH USED			OFFP KWH USED		
AMT	825.28	2,204.47	SERV AMT	797.20	2,370.34	SERV AMT	698.89	2,328.85
NL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
CT TAX	8.46	22.61	GR RCT TAX	8.18	24.31	GR RCT TAX	7.17	23.88
C CHG	23.75	63.45	FRANC CHG	22.95	68.22	FRANC CHG	20.12	67.03
ITY TX	70.71	196.85	UTILITY TX	68.54	209.64	UTILITY TX	60.96	206.44
LS TAX	64.32	171.79	FL SLS TAX	62.13	184.72	FL SLS TAX	54.47	181.49
CNTL CR			PRE CNTL CR			PRE CNTL CR		
SF CR			TRANSF CR			TRANSF CR		
AIL CR			CURTAIL CR			CURTAIL CR		
SS CHG								
E CHG								
N CHG								
ADJ								
FF								
L AMT	992.52	2,659.17	TOTAL AMT	959.00	2,857.23	TOTAL AMT	841.61	2,807.69
*****			*****			*****		
LCULATED AMOUNT	1,666.65		RECALCULATED AMOUNT	1,898.23		RECALCULATED AMOUNT	1,966.08	
*****			*****			*****		

ADJUSTMENT BILLING BREAKDOWN

DATE: 05-24-96

PAGE: 4

CUSTOMER NAME AND SERVICE ADDRESS
 ASSOCIATED MACHINE
 INC

BILL ACCT
 664676764

REASON FOR ADJUSTMENT
 INHER CURR-DIVERSION CR*

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
PERIOD TO	02/05/96	02/05/96	SERVICE TO	03/05/96	03/05/96	SERVICE TO	04/03/96	04/03/96
PERIOD FROM	01/05/96	01/05/96	SERVICE FROM	02/05/96	02/05/96	SERVICE FROM	03/05/96	03/05/96
SCHEDULE	GSD-1	GSD-1	RATE SCHED	GSD-1	GSD-1	RATE SCHED	GSD-1	GSD-1
PERIOD DAYS	31	31	SERVICE DAYS	29	29	SERVICE DAYS	29	29
CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	3559	3559	KWH RDG	3642	3642	KWH RDG	1708	1708
DEMAND RDG		1	DEMAND RDG		1	DEMAND RDG		1
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	11640	32953	TOT KWH USED	9960	30827	TOT KWH USED	26400	36705
DEMAND USED	36	120	DEMAND USED	36	120	DEMAND USED	108	120
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	717.63	2,287.40	SERV AMT	652.07	2,204.47	SERV AMT	1,903.18	2,425.80
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	7.36	23.46	GR RCT TAX	6.69	22.61	GR RCT TAX	19.52	24.88
FRANC CHG	20.65	65.84	FRANC CHG	18.77	63.45	FRANC CHG	54.16	69.04
UTILITY TX	62.41	203.25	UTILITY TX	57.35	196.85	UTILITY TX	162.05	202.43
FL SLS TAX	55.93	178.26	FL SLS TAX	50.82	171.79	FL SLS TAX	148.27	188.98
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
TOTAL AMT	863.98	2,758.21	TOTAL AMT	785.70	2,659.17	TOTAL AMT	2,287.18	2,911.13
RECALCULATED AMOUNT	1,894.23		RECALCULATED AMOUNT	1,873.47		RECALCULATED AMOUNT	623.95	

Please request changes on the back. Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund to help those in need. (Mark 'X' in box)

\$1 \$2 \$5 \$10 Other

A I 8306
166816

PLEASE FILL IN TOTAL AMOUNT PAID

\$ Dollars

ASSOCIATED MACHINE CO INC
6540 NW 35TH AVE
MIAMI FL 33147

Make check payable to FPL in U.S. and mail along with this coupon to

FPL
GENERAL MAIL FACILITY
MIAMI FL 33188-0001

Account Number	Total Now Due	NEW Charges Past Due
06646-76764	\$22,024.88	JUN 14 1996

FOLD ON PERFORATION BEFORE TEARING

CUSTOMER STATEMENT

Statement Date: MAY 24 1996
Customer Name: ASSOCIATED MACHINE
Service Address: 6540 NW 35 AV

Account Number: 06646-76764

Service Dates: APR 05 95 to AP

Service Days: See message be

Next Scheduled Read Date: JUN 03 1996

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (=)	NEW Charges (+)	NEW Charges Past Due	Total Now (=)
4,908.79	2,287.18CR	12,698.92CR	10,077.31CR	32,102.19	JUN 14 1996	\$22,024

Multiple-Month Usage
Meter No. 1V57732
Total KWH 392,810

Account Activity

*CORRECTED

Previous Statement Balance 4,908.79
Payment Received - THANK YOU 2,287.18CR
Additional Activity:
Credit 12,698.92CR
BALANCE BEFORE NEW CHARGES 10,077.31CR
Billing for Electric Use on Rate: GSD-1 GENERAL SERVICE DEMAN
Electric Service Amount 26,637.09
Gross Receipts Tax Increase 273.18
Franchise Charge 765.89
Utility Tax 2,350.25
Florida Sales Tax 2,075.78
Current Electric Charges 32,102.19

TOTAL NEW CHARGES: 32,102.19

TOTAL NOW DUE: \$22,024.88

Messages

- A late payment charge of 1.5% will apply if not paid by JUN 14.
- This bill is for multiple (12) billing periods. Details of each period are available on the attached report(s).
- Work safely outdoors. Stay clear of power lines when trimming trees or using ladders or other equipment. If you cannot avoid a power line do not do the work.



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