

FLORIDA PUBLIC SERVICE COMMISSION
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MEMORANDUM

January 9, 1997

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (LONG) *MLC*
DIVISION OF LEGAL SERVICES (COX) *McB*

RE: DOCKET NO. 970030-TL - REQUEST FOR APPROVAL OF TARIFF
FILING TO IMPLEMENT N11 SERVICE BY FRONTIER
COMMUNICATIONS OF THE SOUTH, INC. (T-96-065 FILED 2/5/96)

AGENDA: JANUARY 21, 1997 - REGULAR AGENDA - TARIFF FILING -
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY SUSPENSION DATE: MARCH 6, 1996
COMPANY WAIVED STATUTORY DEADLINE

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\970030.RCM

DISCUSSION OF ISSUES

ISSUE 1: Should Frontier Communications of the South, Inc.'s proposal for N11 service be approved?

RECOMMENDATION: Yes, Frontier's request should be approved.

STAFF ANALYSIS: On February 5, 1996, Frontier Communications of the South, Inc. (Frontier or Company) filed proposed revisions to its Subscriber Services Tariff to implement N11 service. Staff recommends the tariff be approved.

N11 is an abbreviated dialing service whereby a customer dials 211, 311, 511, 711, or 811 to access an information services provider (ISP). The ISP is charged a fee by the local telephone company for use of the N11 code. The ISP, in turn, allows customers to access its services via the N11 number on a pay-per-call basis.

BellSouth has had N11 service available for a number of years. Frontier is proposing a service comparable to BellSouth's regarding rate structure, terms, and conditions.

DOCUMENT NUMBER-DATE

00249 JAN-95

FPSC-RECORDS/REPORTING

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Frontier's original proposal included provisions that differed substantially from BellSouth's offering. For instance, Frontier's original proposal required the Commission to assign all N11 numbers, where BellSouth has numbers assigned through an independent lottery if more requests are filed than numbers available.

Staff was concerned that this approach could prove problematic. BellSouth's tariff was approved by this Commission after lengthy debate, hearings, and negotiations. Approval of a substantially different tariff could cause existing customers to desire renegotiation, or protest the new offering.

Staff and the Company discussed the differences in the tariffs. Frontier did not intend to create any controversy with this filing, and eventually filed revisions to its proposal to more closely reflect previously-approved N11 tariffs. As a result of these changes, staff recommends the tariff be approved as currently filed.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If Issue 1 is approved, this tariff should become effective January 21, 1997. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF ANALYSIS: If the Commission approves Issue 1, this tariff should become effective January 21, 1997. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.