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Ms Blanca Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

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Ms Bayo,

I wish to have this letter read into the record at the hearing Docket No. 960451-WS on Monday January 27, 1997 regarding proposed rate increases by United Water Florida Inc. I am disabled and cannot attend this meeting.

The current water and sewer rates are substantially higher than the national average. Any increases should be justified only after the United Water Florida Inc. limits salary increases of its hourly, salary and executive personnel. If the company finds there is a need for more funds, then they should cut costs first, before passing-on rate increases to their customers. Or find additional ways to finance improvements like assessments on new construction.

The level of service in the Fruit Cove and North West St. Johns county area has been marginal; with water pumping station outages 3 or more times in the last year.

Keith Moffett 1/17/97
Keith Moffett

1833 Fairfax Ct. So.
Jacksonville, FL 32259

cc James L. Ade

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