

FLORIDA PUBLIC SERVICE COMMISSION
Capital Circle Office Center • 2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

M E M O R A N D U M

JANUARY 23, 1997

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (MUSSELWHITE) *EM*
DIVISION OF LEGAL SERVICES (PELLEGRINI) *JMB*

RE: DOCKET NO. 970020-TL - REQUEST FOR APPROVAL OF TARIFF
FILING TO ELIMINATE ALL SERVICE CONNECTION CHARGES FOR
ENHANCED SERVICE FEATURES BY ALLTEL FLORIDA, INC. (T-96-
1105 FILED 12/18/96)

AGENDA: FEBRUARY 4, 1997 - REGULAR AGENDA - TARIFF FILING -
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY SUSPENSION DATE: WAIVED BY THE COMPANY

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\970020TL.RCM

DISCUSSION OF ISSUES

ISSUE 1: Should ALLTEL Florida Inc.'s request to eliminate all service connection charges for enhanced service features be approved?

RECOMMENDATION: Yes, ALLTEL Florida's request should be approved.

STAFF ANALYSIS: On December 18, 1996, ALLTEL filed a tariff, attached hereto as Attachment A, which eliminates all service connection charges for enhanced service features. The Enhanced Central Office based services offered by ALLTEL include: Custom Calling Features, Ring +, ALLST*R Service Features, Warm Line, and Voice Messaging Integration. Currently, the Company does not charge a service connection fee for these enhanced service features if the customer orders any of them within 60 days of new service installation. This filing simply eliminates the service connection charges for enhanced service features altogether. The annual revenue impact of this filing will be a loss of \$26,660. However, the company believes that elimination of these service connection charges will stimulate demand for enhanced service features by \$33,768, which adequately recovers the loss in service connection charge revenues. Revenues would increase by \$7,108 net. Staff has

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reviewed the revenue impact study by ALLTEL, and we find the estimates reasonable. Finally, staff would note that in any future rate case, approval here of eliminating the service connection charges does not preclude the Commission from subsequently reinstating these charges.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If Issue 1 is approved, this tariff should become effective February 4, 1997. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

STAFF ANALYSIS: If the Commission approves Issue 1, this tariff should become effective February 4, 1997. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

GENERAL SUBSCRIBER SERVICES TARIFF

ALLTEL FLORIDA, INC.

Legislative Format Eighth Section 4

Seventh Revised Page 3
Cancels Sixth Revised Page 3

ISSUED: July 12, 1996
BY: President,
Live Oak, Florida

December 16, 1996

EFFECTIVE: ~~AUG 15 1996~~
T-95-430 Feb 4, 1997

SERVICE CHARGES

4.2 APPLICATION (continued)

4.2.1 General (continued)

b. No service charges are applicable for:

- (1) Normal maintenance and repair of the Company's equipment and service.
- (2) Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in the service.
- (3) The pick-up of complex wire when removed by the customer.
- (4) Providing estimate for cost of removal of complex inside wire.
- (5) For Enhanced Central Office based services (e.g., Custom Calling Features, Ring +, ALLSTAR Service Features, Warm Line, etc.) ordered within 60 days of new service installation and Voice Messaging Integration
- (6) Converting existing customers to Lifeline Assistance.

(D)
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- c. No service charges other than termination charges apply for the disconnection, discontinuance, or removal of equipment or service. Termination charges apply only as specified in other sections of this tariff.
- d. Changes in the locations of existing stations or terminations to points outside the subscriber's premises are considered new installations at the new location.
- e. The nonrecurring charge applicable for the establishment of foreign exchange service is the total of those nonrecurring charges applicable within the local and the foreign exchanges.
- f. Payment of service charges may be required before the work is begun.
- g. When the total of service charges applicable for the establishment of basic residence main station service exceeds \$15.00, the applicant will be offered the option of paying these service charges in four monthly payments over the first four billing periods after service work is completed. The Company may require up to \$15.00 plus any charges applicable for other than main station service as the first monthly payment.

Payment plan, 4 month

ASQC
TIMO

Legislative Format

GENERAL SUBSCRIBER SERVICES TARIFF

ALLTEL FLORIDA, INC.

2nd Section 13
First Revised Page 11
Cancels Original Page 11

ISSUED: December 16, 1996
~~July 18, 1996~~
BY: President, Richard H. Brashear
Live Oak, Florida

EFFECTIVE: February 4, 1997
~~September 28, 1996~~
1st Revised

MISCELLANEOUS SERVICE ARRANGEMENTS

T-92-458

13.7 RING+ (Continued)

13.7.2 Regulations (Continued)

- e. All telephone numbers associated with a line equipped with RING+ service must originate from the same central office switching machine.
- f. When establishing RING+ service, Call Forwarding service subscribers must choose one of the following options. When Call Forwarding service is activated:
 - 1. All telephone numbers associated with one line will be forwarded to a single number when Call Forwarding service is activated.
 - 2. The main telephone number only will be forwarded when Call Forwarding is activated. The additional RING+ service numbers will continue to ring and may be answered at the subscriber's premises.
- g. ^{No} Secondary service order charges will apply when ~~changing from one option to the other subsequent to the establishment of~~ RING+ service. T
D
- h. This tariff sets forth the minimum, maximum and current rates for RING+ Service as described in 13.7.3. The minimum and maximum levels provide the range within which rates for this service may be established, upon Commission approval and notice to existing subscribers.

13.7.3 Rates

	Monthly Rate			ASQC	(N)
	Minimum	Maximum	Current		
a. Residence					
1. RING+					
(a) One additional telephone number with distinctive ringing, per line	\$2.50	\$6.00	\$3.00	3+1R	N1

ALLTEL
GENERAL SUBSCRIBER SERVICE TARIFF

ALLTEL Florida, Inc.

2nd Section 13
~First Revised Page 25
Cancels Original Page 25

DEC 16, 1996

ISSUED: ~~JAN 17, 1996~~
BY: President
Live Oak, Florida

1st Revised
EFFECTIVE: AUGUST 2, 1996
~~1996~~ Feb 4, 1997

MISCELLANEOUS SERVICES

13.11 ALLST*R SERVICE (cont'd)

13.11.3 Regulations and Limitations of Service

The following limitations apply:

1. ALLST*R Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within ALLST*R service equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies. Also, feature screening lists can only contain telephone numbers of subscribers served out of ALLST*R Service capable offices.
2. The service is available to all customers who have rotary dial or Tel-Touch service.
3. The service will not work on an originating basis with Company provided Public and Semi-Public Telephone Service, party-line service, Toll Terminals or some Remote Switching Locations.
4. ~~Appropriate service order charges as found in Section 4 of this tariff apply except during Company designated periods of special promotion.~~
No apply to ALLST*xR service (T)
5. This Tariff sets forth minimum and maximum rates for ALLST*R service as described in this section. The minimum and maximum levels provide the range within which rates for this service may be established upon Commission approval and notice to existing subscribers.
6. The Company will deliver all numbers and names, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section 6.4 of this tariff. (C)
7. Calling Number/Name Delivery Blocking - Permanent is available at no charge to law enforcement and crisis intervention agencies as follows: (C)
 - a. The agency should establish that its business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as a domestic violence intervention agency and;
 - b. The agency should establish that the forwarding of numbers and names through Caller ID and Caller ID - Deluxe would seriously impair or prevent it from performing its business and; (C)
 - c. The agency should establish that no reasonable offering by the Company, other than blocking, will protect its desired anonymity. (C)

The head of the agency must submit written certification on official letterhead to local Company management citing the need for blocking when the aforementioned conditions are met. The Company's limits of liability are described in Section 2.5 of this Tariff.
8. Telephone numbers and names transmitted via Caller ID and Caller ID - Deluxe are intended solely for the use of the Caller ID and Caller ID - Deluxe subscriber. Resale of this information is prohibited. (C)
9. Caller ID, Caller ID - Deluxe and Call Tracing are not available on operator handled calls. (C)

Legislative Format

GENERAL CUSTOMER SERVICES TARIFF

ALLTEL FLORIDA, INC.

Dec. 16, 1996

1st Revised
Cancels Original Page 31
Section 13
Subject Page 31
EFFECTIVE: ~~NOV 08 1994~~
~~3-01-528 Feb 4, 1997~~
~~D.H. 011058 TL~~

ISSUED: ~~September 30, 1994~~
BY: President,
Live Oak, Florida

MISCELLANEOUS SERVICE ARRANGEMENTS

13.12 Voice Messaging Integration (cont'd)

13.12.3 Rates and Charges

a. Rates applicable to voice messaging providers (i.e., owners of voice messaging equipment) are as follows:

- (1) Access lines, arranged in a UCD group, to connect voice messaging equipment to the Company's central office will be charged at the applicable business rates in addition to Service Connection Charges as indicated in the Company's tariff.
- (2) Charges for each VMI link includes an I/O port at the Company central office. Appropriate Private Line Charges apply for the associated channel. This service requires customer-provided terminal equipment including but not limited to a modem to interface with the Company's central office.

(3) Voice Mail Integration

	Monthly	ASOC	Nonrecurring ASOC
(a) Monthly recurring rate	\$ 250.00	VCDR	\$850.00 VCDI

b. Rates applicable to end-users are as follows:

- (1) Call forwarding will be provided at the applicable rate as specified in the Company's tariff.
- (2) Message waiting indicators will be provided to residence or business access lines at the following rates ~~applicable service connection charges apply~~: (D)

	Monthly	ASOC
(a) Stutter Dial Tone	\$ 0.50 per line	MWR
(b) Lamp Indicator	1.50 per line	MWR