

VOTE SHEET

DATE: February 4, 1997

RE: DOCKET NO. 960554-TP - Complaint against AT&T Communications of the Southern States, Inc. and United Telephone Company of Florida by Health Management Systems, Inc., regarding interLATA PIC slamming.

Issue 1: Recommendation that Health Management Systems, Inc.'s complaint be denied in part and approved in part as follows:

1. AT&T should be required to credit the customer's account in the amount of \$156.62, plus tax, within 45 days from issuance of the Commission order. This credit represents an approximate rerating of the AT&T direct dialed calls itemized on the customer's August, September, and October 1995 bills, totaling \$611.20, to the applicable MCI rates. AT&T should also provide Commission staff with a written verification once credit has been issued.
2. United should be required to credit the \$40 reconnection charges for the February 28, 1996, disconnection of service within 30 days from issuance of the Commission order. United should also provide Commission staff with a written verification once credit has been issued.
3. All other issues raised by the customer should be denied.

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURES

DISSENTING

MAJORITY

[Handwritten signatures in majority column]

REMARKS/DISSENTING COMMENTS:

PSC/RAR33 (5/90)

DOCUMENT NUMBER-DATE

01298 FEB-45

FPSC-RECORDS/REPORTING

*Vote Sheet
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Issue 2: Recommendation that, if the Commission approves Issue No. 1, this docket should remain open until AT&T and United provide Commission staff with detailed reports indicating that the customer has been given the credit recommended in Issue 1. If no person whose substantial interests are affected timely files a protest within 21 days of the Commission's proposed agency action, this docket should be closed administratively when AT&T and United submit their reports.

APPROVED