

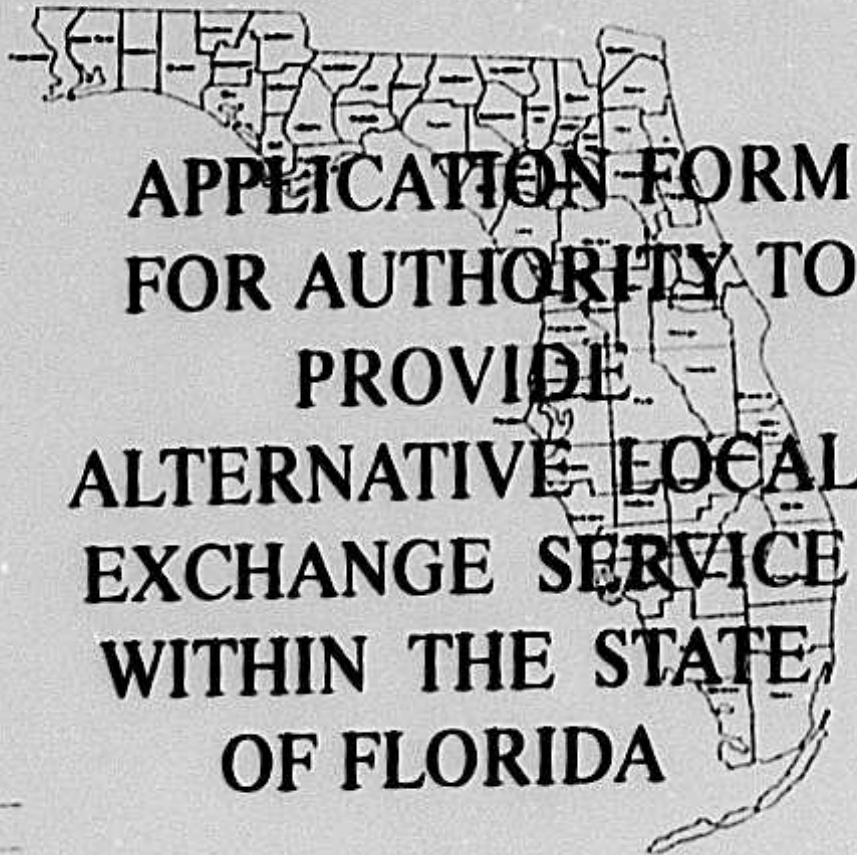
FILE COPY

DEPOSIT THEAS. REG.

DATE

D462 400000 FEB 14 97

49



- ACK _____
- AEA _____
- APP _____
- CAF _____
- CHS _____
- CHX _____
- EPG _____
- LEG _____
- LIN _____
- CGG _____
- ROH _____
- SEN _____
- WAS _____
- OTL _____

Check application and
forward to the Department.
Please include a copy of check
to the Department.

Initials of person who forwarded check
A.G.

01655 17
2/14/97

1. This is an application for (check one):

Original authority (new company)

Approval of transfer (to another certificated company)

Example, a certificated company purchases an existing company and desires to retain the original certificate authority.

Approval of assignment of existing certificate (to a noncertificated company)

Example, a non-certificated company purchases an existing company and desires to retain the certificate of authority rather than apply for a new certificate.

Approval for transfer of control (to another certificated company)

Example, a company purchases 51% of a certificated company. The commission must approve the new controlling entity.

2. Name of applicant:

Jeff Roderick
Charles DeMenzes

3. Name under which applicant will do business (d/b/a):

Alternative Phone, Inc.

4. If applicable, please provide proof of fictitious name (d/b/a) registration.

Fictitious name registration number: N/A

5. A. National mailing address including street name, number, post office box, city, state, zip code, and phone number.

1732 NE 25th Ave.
Ocala, FL 34470

Phone: (352)622-3951
Fax: (352)732-4366

B. Florida mailing address including street name, number, post office box, city, state, zip code, and phone number.

Same as above.

6. Structure of Organization:

- | | |
|--|--|
| <input type="checkbox"/> Individual | <input checked="" type="checkbox"/> Corporation |
| <input type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership |
| <input type="checkbox"/> Joint Venture | <input type="checkbox"/> Other. Please explain _____ |

7. If applicant is an individual, partnership, or joint venture, please give name, title and address of each legal entity.

N/A

8. State whether any of the officers, directors, or any of the ten largest stockholders have previously been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so please explain.

Refer to Attachment #1

9. If incorporated, please provide proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate Charter number: P96000099537

10. Please provide the name, title, address, telephone number, Internet address, and facsimile number for the person serving as ongoing liaison with the commission, and if different, the liaison responsible for this application.

Refer to Attachment #1

11. Please list other states in which the applicant is currently providing or has applied to provide local exchange or alternative local exchange service.

None

12. Has the applicant been denied certification in any other state? If so, please list the state and reason for penalty.

No.

13. Have penalties been imposed against the applicant in any other state? If so, please list the state and reason for penalty?

No.

14. Please indicate how a customer can file a service complaint with your company.

Refer to Attachment #1

15. Please complete and file a price list in accordance with Commission Rule 25-24.825.

Refer to Attachment #2

16. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide alternative local exchange service in Florida.

A. Financial Capability. See Exhibit "A"

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including

1. the balance sheet
2. income statement
3. statement of retained earnings

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations

Note: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should attest that the financial statements are true and correct.

A. Managerial capability. See Exhibit "B"

B. Technical capability. See Exhibit "C"

(If you will be providing local intra-exchange switched telecommunications service, then state how you will provide access to 911 emergency service. If the nature of the emergency 911 service access and funding mechanism is not equivalent to that provided by the local exchange companies in the areas to be served, describe in detail the differences

N/A

AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange service in the State of Florida. I have read the foregoing and declare that to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

Official: *Charles H. [Signature]* 2/3/99
Signature Date

Title: VICE PRESIDENT 352-682-4949
CHIEF FINANCIAL OFFICER Telephone Number

Address: 1785 NE 25th AVE
DEALA, FL 34470

Exhibit A Financial Capability

Balance Sheet

Assets

Cash Available \$ 20,000

Liabilities

Stockholder Advance \$ 20,000

Proposed Income and Expense Proforma

| Description | Qtr 1 | Qtr 2 | Qtr 3 | Qtr 4 | Total |
|---------------------------------|------------------|------------------|------------------|------------------|------------------|
| | 188 | 268 | 388 | 488 | |
| Office Expense | \$ 3,600 | \$ 3,600 | \$ 3,600 | \$ 3,600 | \$ 14,400 |
| Advertising/Marketing | \$ 4,800 | \$ 4,800 | \$ 4,800 | \$ 4,800 | \$ 19,200 |
| Telephone - 800 Line | \$ 600 | \$ 900 | \$ 1,200 | \$ 1,500 | \$ 4,200 |
| Personnel | \$ 3,000 | \$ 3,000 | \$ 3,000 | \$ 3,000 | \$ 12,000 |
| Billing Costs | \$ 180 | \$ 360 | \$ 540 | \$ 720 | \$ 1,800 |
| Primary Carrier Costs | \$ 1,662 | \$ 3,324 | \$ 4,986 | \$ 6,648 | \$ 16,620 |
| Total Operating Expenses | \$ 13,842 | \$ 15,984 | \$ 18,126 | \$ 20,268 | \$ 68,220 |
| Gross Revenues | \$ 5,395 | \$ 10,790 | \$ 16,185 | \$ 21,580 | \$ 53,950 |

PERSONAL FINANCIAL STATEMENT

| | |
|---------------|-------------------|
| Name | Charles deffenoe |
| Date prepared | December 31, 1996 |

ASSETS

| | |
|--|---------------------|
| Cash (checking) accounts | 20,000 00 |
| Net Worth Residential Water Systems, Inc | 50,000 00 |
| Note from Residential Water Systems, Inc | 20,000 00 |
| Note from Tradewinds Utilities, Inc | 240,541 91 |
| Net Worth Tradewinds Utilities, Inc | 450,000 00 |
| Notes due Miscellaneous | 12,000 00 |
| Net Worth M I R A International, Inc | 40,000 00 |
| Money market funds | 1,500 00 |
| Personal Property | 10,000 00 |
| Securities (stocks, bonds) | 1,500 00 |
| Real Estate Personal Residence | 250,000 00 |
| Vehicles (market value) | 12,000 00 |
| Individual retirement plans | 2,000 00 |
| Other assets (specify) | |
| Total Assets: | 1,100,541.91 |

LIABILITIES

| | |
|---------------------------------|-------------------|
| Credit obligations on purchases | |
| Credit card obligations | 0 00 |
| Home mortgage | 145,000 00 |
| Other mortgages | |
| Auto loans | 6,000 00 |
| Personal loans | |
| Personal guarantees | |
| Education loans | |
| Business loan obligations | |
| Taxes | |
| Other debts | |
| Total Liabilities: | 151,000.00 |

NET WORTH

| | |
|-------------------------|-------------------|
| Total Net Worth: | 949,541.91 |
|-------------------------|-------------------|

Charles deffenoe
2/10/97

Department of the Treasury
Internal Revenue Service

Do not file this form unless the corporation has filed Form 2553 to elect to be an S corporation. See separate instructions.

For calendar year 1996, or tax year beginning 1996, ending 19

| | | | |
|---|--|---|--|
| A Date of Election as on S Corporation 01/01/84 | Use IRS label. Other-wise please print or type. | Name RESIDENTIAL WATER SYSTEMS, INC. | C Employer Identification Number 59-2393057 |
| B Business Code No. (see Specific Instructions) 4990 | | Number, Street, and P.O. Box (if a P.O. box, see instructions) P.O. BOX 4230 | D Date Incorporated 10/06/83 |
| | | City or Town OCALA | E Total Assets (see separate instructions) \$ 117,813 |
| | | State ZIP Code FL 34478 | |

F Check applicable boxes: (1) Initial return (2) Final return (3) Change in address (4) Amended return

G Check this box if this S corporation is subject to the consolidated audit procedures of sections 621 through 625 (see instructions before checking this box)

H Enter number of shareholders in the corporation at end of the tax year

Caution: Include only trade or business income and expenses on lines 1a through 21. See the instructions for more information.

| | | | |
|---|--|--------------------------------------|-----------------------------------|
| I N C O M E | 1a Gross receipts or sales 120,899. | b Less returns and allowances | c 1c 120,899 |
| | 2 Cost of goods sold (Schedule A, line 8) | | 2 |
| | 3 Gross profit. Subtract line 2 from line 1c | | 3 120,899. |
| | 4 Net gain (loss) from Form 4797, Part II, line 20 (attach Form 4797) | | 4 3,000. |
| | 5 Other income (loss) (attach schedule) | OTHER INCOME | 5 4,065. |
| | 6 Total income (loss). Combine lines 3 through 5 | | 6 127,964. |
| D E D U C T I O N S | 7 Compensation of officers | | 7 53,100. |
| | 8 Salaries and wages (less employment credits) | | 8 |
| | 9 Repairs and maintenance | | 9 17,999. |
| | 10 Bad debts | | 10 |
| | 11 Rents | | 11 |
| | 12 Taxes and licenses | | 12 14,343. |
| | 13 Interest | | 13 447. |
| | 14a Depreciation (if required, attach Form 4562) | 14a 2,263. | |
| | b Depreciation claimed on Schedule A and elsewhere on return | 14b | |
| | c Subtract line 14b from line 14a | | 14c 2,263. |
| | 15 Depletion (do not deduct oil and gas depletion.) | | 15 |
| | 16 Advertising | | 16 |
| | 17 Pension, profit-sharing, etc. plans | | 17 |
| | 18 Employee benefit programs | | 18 |
| | 19 Other deductions (attach schedule) See Other Deductions | | 19 35,650. |
| 20 Total deductions. Add the amounts shown in the far right column for lines 7 through 19 | | 20 123,802. | |
| 21 Ordinary income (loss) from trade or business activities. Subtract line 20 from line 6 | | 21 4,162. | |
| T A X A N D P A Y M E N T S | 22 Tax: a Excess net passive income tax (all schedule) | 22a | |
| | b Tax from Schedule D (Form 1120S) | 22b | |
| | c Add lines 22a and 22b (see instructions for additional taxes) | | 22c |
| | 23 Payments: a 1996 estimated tax payments and amount applied from 1995 return | 23a | |
| | b Tax deposited with Form 7004 | 23b | |
| | c Credit for federal tax paid on fuels (attach Form 4136) | 23c | |
| | d Add lines 23a through 23c | | 23d |
| 24 Estimated tax penalty. Check if Form 2220 is attached | | 24 | |
| 25 Tax due. If the total of lines 22c & 24 is larger than line 23d, enter amount owed. See instructions for depositary method of payment | | 25 | |
| 26 Overpayment. If line 23d is larger than the total of lines 22c and 24, enter amount overpaid | | 26 | |
| 27 Enter amount of line 26 you want. Credited to 1997 estimated tax Refunded | | 27 | |

TAX

Please Sign Here

Under penalty of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. (Preparer of preparer (other than taxpayer) is based on all information of which preparer has any knowledge)

Signature of Officer _____ Date _____ Title _____

| | | | | |
|---------------------------------|---|----------------------|---|--|
| Paid Preparer's Use Only | Preparer's Signature | Date 01/28/97 | Check if self-employed <input type="checkbox"/> | Preparer's Federal Tax ID Number 59-3017136 |
| | Firm's Name (or name of self-employed) and Address COLLIER & COMPANY, P.A. 1007 S.E. FORT KING STREET OCALA | State FL | ZIP Code 34478 | |

For calendar year 1996, or tax year beginning

1996, ending

19

| | | | |
|---|--|--|--|
| A Date of Election to be an S Corporation 01/01/95 | Use IRS label. Otherwise please print or type. | Name TRADEWIND UTILITIES, INC. | C Employer Identification Number 59-2321148 |
| B Business Code No. (see Specific Instructions) 4990 | | Number, Street, and Floor or Suite No. (if a P.O. box, see instructions) P.O. BOX 5220 | D Date Incorporated 02/11/83 |
| | | City or Town OCALA | E Total Assets (see Specific Instructions) \$ 852,508 |
| | | State ZIP Code FL 34478 | |

F Check applicable boxes: (1) Initial return (2) Final return (3) Change in address (4) Amended return
G Check this box if this S corporation is subject to the consolidated audit procedures of sections 6241 through 6245 (see instructions before checking this box)
H Enter number of shareholders in the corporation at end of the tax year

Caution: Include only trade or business income and expenses on lines 1a through 21. See the instructions for more information.

| | | | | | | | |
|---|--|-----------------|--------------------------------------|--|--------------|----------------|-------------------------------|
| I N C O M E | 1a Gross receipts or sales | 194,468. | b Less returns and allowances | | c Bal | 1c | 194,468 |
| | 2 Cost of goods sold (Schedule A, line 8) | | | | | 2 | |
| | 3 Gross profit. Subtract line 2 from line 1c | | | | | 3 | 194,468 |
| | 4 Net gain (loss) from Form 4797, Part II, line 20 (attach Form 4797) | | | | | 4 | |
| | 5 Other income (loss) (attach schedule) | | | | | 5 | MANAGEMENT FEES 26,936 |
| | 6 Total income (loss). Combine lines 3 through 5 | | | | | 6 | 221,404 |
| D E D U C T I O N S | 7 Compensation of officers | | | | | 7 | 37,100 |
| | 8 Salaries and wages (less employment credits) | | | | | 8 | 37,290 |
| | 9 Repairs and maintenance | | | | | 9 | 4,915 |
| | 10 Bad debts | | | | | 10 | 1,807 |
| | 11 Rents | | | | | 11 | 13,449 |
| | 12 Taxes and licenses | | | | | 12 | 9,452 |
| | 13 Interest | | | | | 13 | 17,303 |
| | 14a Depreciation (if required, attach Form 4562) | 14a | 44,147. | | | | |
| | b Depreciation claimed on Schedule A and elsewhere on return | 14b | | | | | |
| | c Subtract line 14b from line 14a | | | | | 14c | 44,147 |
| | 15 Depletion (Do not deduct oil and gas depletion.) | | | | | 15 | |
| | 16 Advertising | | | | | 16 | |
| | 17 Pension, profit sharing, etc. plans | | | | | 17 | |
| | 18 Employee benefit programs | | | | | 18 | 3,769 |
| | 19 Other deductions (attach schedule) See Other Deductions | | | | | 19 | 79,361 |
| 20 Total deductions. Add the amounts shown in the far right column for lines 7 through 19 | | | | | 20 | 248,593 | |
| 21 Ordinary income (loss) from trade or business activities. Subtract line 20 from line 6 | | | | | 21 | -27,189 | |
| T A X A N D P A Y M E N T S | 22 Tax: a) Excess net passive income tax (All schedule) | 22a | | | | | |
| | b Tax from Schedule D (Form 1120S) | 22b | | | | | |
| | c Add lines 22a and 22b (see instructions for additional taxes) | | | | | 22c | |
| | 23 Payments: a) 1996 estimated tax payments and amount applied from 1995 return | 23a | | | | | |
| | b Tax deposited with Form 7004 | 23b | | | | | |
| | c Credit for federal tax paid on fuels (attach Form 4136) | 23c | | | | | |
| | d Add lines 23a through 23c | | | | | 23d | |
| 24 Estimated tax penalty. Check if Form 2220 is attached | | | | | 24 | | |
| 25 Tax due. If the total of lines 22c & 24 is larger than line 23d, enter amount owed. See instructions for depositary method of payment | | | | | 25 | | |
| 26 Overpayment. If line 23d is larger than the total of lines 22c and 24, enter amount overpaid | | | | | 26 | | |
| 27 Enter amount of line 26 you want Credited to 1997 estimated tax Refunded | | | | | 27 | | |

Please Sign Here
 Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer has any knowledge.
 Signature of Officer _____ Date _____ Title _____

| | | | | |
|---------------------------------|---|-------------------------|--|---|
| Paid Preparer's Use Only | Preparer's Signature <i>[Signature]</i> | Date 01/27/97 | Check if self-employed <input type="checkbox"/> | Preparer's Social Security Number [Redacted] |
| | Firm's Name (or name of self-employed) and Address COLLIER & COMPANY, P.A. 1007 S.E. FORT KING STREET OCALA | State FL | ZIP Code 34471 | EIN 59-3017166 |

U.S. Income Tax Return for an S Corporation

Do not file this form unless the corporation has elected to file Form 2553 to elect to be an S corporation.

1995

Department of the Treasury Internal Revenue Service

For calendar year 1995, or tax year beginning and ending

Header section containing: Date of election as an S corporation (1/01/95), Business code no. (4990), Name (TRADEWINDS UTILITIES, INC.), P.O. BOX 5220, City (OCALA), State (FL), ZIP code (34478), Employer identification no. (59-2323148), Date incorporated (2/11/83), Total assets (886,294).

Check applicable boxes: (1) Initial return, (2) Final return, (3) Change in address, (4) Amended return. Check this box if the S corporation is subject to the consolidated audit procedures of sections 6241 through 6245.

Caution: Include only trade or business income and expenses on lines 1a through 21. See the instructions for more information.

Income section: 1a Gross receipts/less returns & allowances (193,911), 2 Cost of goods sold, 3 Gross profit, 4 Net gain (loss) from Form 4797, Part II, line 20, 5 Other income (loss), 6 Total income (loss). Total income: 193,911.

Deductions section: 7 Compensation of officers, 8 Salaries and wages, 9 Repairs and maintenance, 10 Bad debts, 11 Rents, 12 Taxes and licenses, 13 Interest, 14a Depreciation (46,101), 14b Depreciation claimed on Schedule A, 15 Depletion, 16 Advertising, 17 Pension, profit-sharing, etc., plans, 18 Employee benefit programs, 19 Other deductions, 20 Total deductions (236,128), 21 Ordinary income (loss) from trade or business activities (-14,809).

Tax and Payments section: 22a Excess net passive income tax, 22b Tax from Schedule D, 22c Add in 22a & 22b, 23a 1995 est. tax pymt. & amount applied from 1994 return, 23b Tax deposited with Form 7004, 23c Credit for Federal tax paid on fuels, 23d Add lines 23a through 23c, 24 Estimated tax penalty, 25 Tax due, 26 Overpayment, 27 Enter amount of line 25 you want credited to 1995 estimated tax (Refunded).

Please Sign Here: Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than taxpayer) is based on information of which preparer has any knowledge. Signature of officer: CHARLES DEMENZES, Title: PRESIDENT, Date: 1/18/96.

Preparer's Use Only: Preparer's signature: [Signature], Date: 1/18/96, Check if self-employed: [], Firm's name (or your firm's name if self-employed): COLLIER & SOLOGUREN, P.A., 1007 S.E. FORT KING ST., OCALA, FL, EIN: 59-3017166, ZIP code: 34471.

Form **1120**

U.S. Corporation Income Tax Return

1994

Department of the Treasury
Internal Revenue Service

For calendar year beginning

Instructions are separate. See page 1 for Paperwork Reduction Act Notice

| | | | | | | |
|--|---|--|---|---|--|----------|
| A Check if a: 1 Consolidated return (attach Form 951) 2 Personal holding company (attach Form 970) 3 Personal services corporation (as defined in Regs. sec. 1.441-1) (see instructions) | Use IRS label. Otherwise, please print or type. | Name TRADEWINDS UTILITIES, INC. | Number and street P.O. BOX 5220 | City or town, state, and ZIP code OCALA FL 32678-5220 | B Employer identification number 59-2323148 | |
| | | Date incorporated 7/11/83 | | | | C |
| | | Total assets (see instructions) 927,965 | | | | D |

E Check applicable lines: (1) Initial return (2) Final return (3) Change of address

| | | | | | |
|---------------|---|----------------|------------------------------------|----------------|--------------------------|
| Income | 1a Gross receipts/sales | 166,320 | b Less returns & allowances | | 1c 166,320 |
| | 2 Cost of goods sold (Schedule A, line 8) | | | | 2 |
| | 3 Gross profit. Subtract line 2 from line 1c | | | | 3 166,320 |
| | 4 Dividends (Schedule C, line 19) | | | | 4 |
| | 5 Interest | | | | 5 |
| | 6 Gross rents | | | | 6 |
| | 7 Gross royalties | | | | 7 |
| | 8 Capital gain net income (attach Schedule D (Form 1120)) | | | | 8 67,647 |
| | 9 Net gain or (loss) from Form 4797, Part II, line 20 (attach Form 4797) | | | | 9 |
| | 10 Other income (see instructions - attach schedule) | | | SEE SCH | 10 26,963 |
| | 11 Total income. Add lines 3 through 10 | | | | 11 260,925 |

| | | | | |
|--|---|-------------------------|--------------------------|--------------------------|
| Deductions | 12 Compensation of officers (Schedule E, line 4) | | | 12 18,200 |
| | 13 Salaries and wages (less employment credits) | | | 13 23,560 |
| | 14 Repairs and maintenance | | | 14 5,069 |
| | 15 Bad debts | | | 15 513 |
| | 16 Rents | | | 16 11,753 |
| | 17 Taxes and licenses | | | 17 17,174 |
| | 18 Interest | | | 18 21,277 |
| | 19 Charitable contributions (see instructions for 10% limitation) | | | 19 |
| | 20 Depreciation (attach Form 4562) | 20 48,949 | | |
| | 21 Less depreciation claimed on Schedule A and elsewhere on return | 21a | | 21b 48,949 |
| | 22 Depletion | | | 22 |
| 23 Advertising | | | 23 | |
| 24 Pension, profit-sharing, etc., plans | | | 24 | |
| 25 Employee benefit programs | | | 25 1,301 | |
| 26 Other deductions (attach schedule) | | | 26 72,138 | |
| 27 Total deductions. Add lines 12 through 26 | | | 27 219,934 | |
| 28 Taxable income before net operating loss deduction & special deductions. Subtract line 27 from line 11 | | | 28 40,991 | |
| 29 Less: a Net operating loss deduction (see instructions) | 29a 40,991 | | 29c 40,991 | |
| b Special deductions (Schedule C, line 20) | 29b | | | |

| | | | | |
|---|--|------------|-----------|--------------------|
| Tax and Payments | 30 Taxable income. Subtract line 29c from line 28 | | | 30 0 |
| | 31 Total tax (Schedule J, line 10) | | | 31 0 |
| | 32 Payments: a 1993 overpayment (credited to 1994) | 32a | | |
| | b 1994 estimated tax payments | 32b | | |
| | c Less 1994 refund applied for on Form 4466 | 32c | | |
| | d Total | 32d | | |
| | e Tax deposited with Form 7004 | 32e | | |
| | f Credit from regulated investment companies (attach Form 2439) | 32f | | |
| | g Credit for Federal tax on fuels (attach Form 4136). See instructions | 32g | | |
| | 33 Estimated tax penalty (see instructions). Check if Form 2220 is attached | | | 33 |
| | 34 Tax due. If line 32h is smaller than the total of lines 31 and 33, enter amount owed | | | 34 |
| 35 Overpayment. If line 32h is larger than the total of lines 31 and 33, enter amount overpaid | | | 35 | |
| 36 Enter amt. of line 35 you want Credited to 1995 est. tax Refunded | | | 36 | |

Please Sign Here

Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than taxpayer) is based on a written statement of which preparer has no knowledge.

Signature of officer: _____ Date: _____ Title: _____

Preparer's Use Only

Preparer's signature: *Collier & Sologuren* Date: **1/20/95** Check if self-employed:

Firm name (or your own if self-employed) and address: **COLLIER & SOLOGUREN, P.A. 1007 S.E. FORT KING ST. OCALA, FL**

Phone: **59-3017100** Fax: **34471**

1996

Do not file this form unless the corporation has timely filed Form 2553 to elect to be an S corporation.
See separate instructions.

Department of the Treasury
Internal Revenue Service

For calendar year 1996, or tax year beginning 1996, ending 19

| | | | |
|---|---|--|--|
| A Date of Election as an S Corporation 01/01/90 | Use IRS label. Otherwise please print or type. | Name MIRA INTERNATIONAL, INC. | C Employer Identification Number 59-2967948 |
| B Business Code No. (see separate instructions) 6599 | | Number, Street, and Room or Suite No. (if P.O. box, see separate form) P. O. BOX 4230 | D Date incorporated 03/01/87 |
| | | City or Town OCALA | E Total Assets (see separate instructions) \$ 112,522 |
| | | State ZIP Code FL 34478 | |

F Check applicable boxes: (1) Initial return (2) Final return (3) Change in address (4) Amended return

G Check this box if the S corporation is subject to the consolidated audit procedures of sections 6261 through 6245 (see instructions before checking this box)

H Enter number of shareholders in the corporation at end of the tax year **1**

Caution: Include only trade or business income and expenses on lines 1a through 21. See the instructions for more information.

| | | | | | |
|--|--|--------------------------------------|------------------------|----------------|----------------|
| I N C O M E | 1a Gross receipts or sales 138,006 | b Less returns and allowances | c Bal | 1c | 138,006 |
| | 2 Cost of goods sold (Schedule A, line 8) | | | 2 | 12,456 |
| | 3 Gross profit. Subtract line 2 from line 1c | | | 3 | 125,550 |
| | 4 Net gain (loss) from Form 4797, Part II, line 20 (attach Form 4797) | | | 4 | |
| | 5 Other income (loss) (attach schedule) | | MANAGEMENT FEES | 5 | 33,239 |
| | 6 Total income (loss). Combine lines 3 through 5 | | | 6 | 158,789 |
| D E D U C T I O N S | 7 Compensation of officers | | | 7 | 24,208 |
| | 8 Salaries and wages (less employment credits) | | | 8 | 25,457 |
| | 9 Repairs and maintenance | | | 9 | 3,463 |
| | 10 Bad debts | | | 10 | |
| | 11 Rents | | | 11 | |
| | 12 Taxes and licenses | | | 12 | 7,043 |
| | 13 Interest | | | 13 | 2,445 |
| | 14a Depreciation (if required, attach Form 4562) | | | 14a | 1,812 |
| | b Depreciation claimed on Schedule A and elsewhere on return | | | 14b | |
| | c Subtract line 14b from line 14a | | | 14c | 1,812 |
| | 15 Depletion (Do not deduct oil and gas depletion.) | | | 15 | |
| | 16 Advertising | | | 16 | 745 |
| | 17 Pension, profit sharing, etc. plans | | | 17 | |
| | 18 Employee benefit programs | | | 18 | 1,295 |
| | 19 Other deductions (attach schedule) See Other Deductions | | | 19 | 80,348 |
| 20 Total deductions. Add the amounts shown in the far right column for lines 7 through 19 | | | 20 | 146,856 | |
| 21 Ordinary income (loss) from trade or business activities. Subtract line 20 from line 6 | | | 21 | 11,933 | |
| T A X A N D P A Y M E N T S | 22 Tax: a Excess net passive income tax (att schedule) | 22a | | 22c | |
| | b Tax from Schedule D (Form 1120S) | 22b | | | |
| | c Add lines 22a and 22b (see instructions for additional taxes) | | | | |
| | 23 Payments: a 1996 estimated tax payments and amount applied from 1995 return | 23a | | | |
| | b Tax deposited with Form 7004 | 23b | | | |
| | c Credit for federal tax paid on fuels (attach Form 4136) | 23c | | | |
| | d Add lines 23a through 23c | | | 23d | |
| 24 Estimated tax penalty. Check if Form 2220 is attached <input type="checkbox"/> | | | 24 | | |
| 25 Tax due. If the total of lines 22c & 24 is larger than line 23d, enter amount due. See instrs for depository method of payment | | | 25 | | |
| 26 Overpayment. If line 23d is larger than the total of lines 22c and 24, enter amount overpaid | | | 26 | | |
| 27 Enter amount of line 26 you want. Credited to 1997 estimated tax Refunded | | | 27 | | |

Under penalties of perjury, I declare that I have prepared this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer has any knowledge.

Signature of Officer

Date

Title

Preparer's Signature

Date

Check if self-employed

Paid Preparer's Use Only

Firm's Name (or name of self-employed) and Address

COLLIER & COMPANY, P.A.
1007 S.E. FORT KING STREET
OCALA

EIN • 59-3017166

FL

ZIP Code • 34471

U.S. Income Tax Return for an S Corporation

Do not file this form unless the corporation has timely filed Form 2553 to elect to be an S corporation.

See separate instructions.

1995

Form **1120S**

Department of the Treasury
Internal Revenue Service

calendar year 1995, or tax year beginning _____, and ending _____

| | | | |
|---|--|--|--|
| A Date of election to be an S corporation 1/01/90 | Use IRS label. Otherwise, please print or type. | Name Number, street, and room or suite no. (if a P.O. box, see page 8 of the instr.) M.I.R.A. INTERNATIONAL, INC. | C Employer identification no. 59-2967948 |
| B Business code no. (see Specific instructions) 6599 | | P.O. BOX 4230 | D Date incorporated 3/01/87 |
| | | City or town, state, and ZIP code OCALA FL 34478 | E Total assets (see Specific instructions) \$ 450,012 |
| F Check applicable boxes: (1) <input type="checkbox"/> Initial return (2) <input type="checkbox"/> Final return (3) <input type="checkbox"/> Change in address (4) <input type="checkbox"/> Amended return | | | |
| G Check this box if this S corporation is subject to the consolidated audit procedures of sections 6201 through 6205 (see instructions before checking this box) <input type="checkbox"/> | | | |
| H Enter number of shareholders in the corporation at end of the tax year <input type="checkbox"/> 1 | | | |

Caution: Include only trade or business income and expenses on lines 1a through 21. See the instructions for more information.

| | | | |
|---|--|------------------------------------|------------------------------|
| Income | 1a Gross receipts/sales 95,451 | b Less returns & allowances | c Total 95,451 |
| | 2 Cost of goods sold (Schedule A, line 8) | | 2 7,821 |
| | 3 Gross profit. Subtract line 2 from line 1c | | 3 87,630 |
| | 4 Net gain (loss) from Form 4797, Part II, line 20 (attach Form 4797) | | 4 |
| | 5 Other income (loss) (attach schedule) | See Sch | 5 11,643 |
| | 6 Total income (loss). Combine lines 3 through 5 | | 6 99,273 |
| Deductions | 7 Compensation of officers | | 7 |
| | 8 Salaries and wages (less employment credits) | | 8 31,664 |
| | 9 Repairs and maintenance | | 9 976 |
| | 10 Bad debts | | 10 |
| | 11 Rents | | 11 1,083 |
| | 12 Taxes and licenses | | 12 4,170 |
| | 13 Interest | | 13 2,618 |
| | 14a Depreciation (if required, attach Form 4562) | 14a 2,107 | |
| | b Depreciation claimed on Schedule A and elsewhere on return | 14b | |
| | c Subtract line 14b from line 14a | | 14c 2,107 |
| | 15 Depletion (Do not deduct oil and gas depletion.) | | 15 |
| 16 Advertising | | 16 85 | |
| 17 Pension, profit-sharing, etc., plans | | 17 | |
| 18 Employee benefit programs | | 18 | |
| 19 Other deductions (attach schedule) | See Sch | 19 46,654 | |
| 20 Total deductions. Add the amounts shown in the far right column for lines 7 through 19 | | 20 89,357 | |
| 21 Ordinary income (loss) from trade or business activities. Subtract line 20 from line 6 | | 21 9,916 | |
| Tax and Payments | 22a Tax: a Excess net passive income tax (attach sch) | 22a | |
| | b Tax from Schedule D (Form 1120S) | 22b | |
| | c Add in. 22a & 22b (see pg. 13 of the instr. for addnl. taxes) | | 22c |
| | 23a Payments: a 1995 est. tax pymt. & amount applied from 1994 return | 23a | |
| | b Tax deposited with Form 7004 | 23b | |
| | c Credit for Federal tax paid on fuels (attach Form 4136) | 23c | |
| | d Add lines 23a through 23c | | 23d |
| 24 Estimated tax penalty. Check if Form 2220 is attached <input type="checkbox"/> | | 24 | |
| 25 Tax due. If the total of lines 22c and 24 is larger than line 23d, enter amount owed. See page 3 of the instructions for depositary method of payment | | 25 | |
| 26 Overpayment. If line 23d is larger than the total of lines 22c and 24, enter amount overpaid | | 26 | |
| 27 Enter amount of line 26 you want credited to 1995 estimated tax <input checked="" type="checkbox"/> Refunded <input type="checkbox"/> | | 27 | |

Please Sign Here

Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer has any knowledge.

Signature of officer: **CHARLES DEMENZES** Date: _____ Title: **PRESIDENT**

Preparer's signature: **Des/Collier CPA** Date: **1/19/96** Check if self-employed

Firm's name (or yours if self-employed) and address: **COLLIER & SOLOGUREN, P.A.**
1007 S.E. FORT KING ST.
OCALA, FL

FIN **59-3017166**
ZIP code **34471**

U.S. Income Tax Return for an S Corporation

Do not file this form unless the corporation has timely filed Form 2563 to elect to be an S corporation.
See separate instructions.

OMB No. 1545-0047

1994

Form **1120S**

Department of the Treasury
Internal Revenue Service

For calendar year 1994, or tax year beginning _____, and ending _____

| | | | | |
|--|--|--|--|---|
| A Date of election as an S corporation 1/01/90 | Use IRS label. Otherwise, please print or type. | Name M.I.R.A. INTERNATIONAL, INC. | City or town, state, and ZIP code OCALA FL 34478 | C Employer identification no. 59-2767948 |
| B Business code (see specific instructions) 6599 | | Number and street P.O. BOX 4230 | | D Date incorporated 3/01/87 |
| | | City or town, state, and ZIP code OCALA FL 34478 | | E Total assets (see specific instructions) \$ 124,210 |

F Check applicable boxes: (1) Initial return (2) Final return (3) Change in address (4) Amended return

G Check this box if this S corporation is subject to the consolidated audit procedures of sections 6241 through 6245 (see instructions before checking this box)

H Enter number of shareholders in the corporation at end of the tax year 1

Caution: Include only trade or business income and expenses on lines 1a through 21. See the instructions for more information.

| | 1a | 1b | 1c | 1d |
|-------------------------|---|----------------------------|---------|--------|
| Income | Gross receipts (sales) 90,923 | Less: returns & allowances | | 90,923 |
| 2 | Cost of goods sold (Schedule A, line 8) | | | 3,952 |
| 3 | Gross profit (Subtract line 2 from line 1c) | | | 86,971 |
| 4 | Net gain (loss) from Form 4797, Part II, line 20 (attach Form 4797) | | | |
| 5 | Other income (loss) (see instructions) (attach schedule) | | SEE SCH | 238 |
| 6 | Total income (loss). Combine lines 3 through 5 | | | 87,209 |
| Deductions | 7 Compensation of officers | | | |
| 8 | Salaries and wages (less employment credits) | | | 26,069 |
| 9 | Repairs and maintenance | | | 1,126 |
| 10 | Bad debts | | | |
| 11 | Rents | | | |
| 12 | Taxes and licenses | | | 2,790 |
| 13 | Interest | | | 3,450 |
| 14a | Depreciation (see instructions) | 14a 1,711 | | |
| 14b | Depreciation claimed on Schedule A and elsewhere on return | 14b | | |
| 14c | Subtract line 14b from line 14a | | | 1,711 |
| 15 | Depletion (Do not deduct oil and gas depletion) | | | |
| 16 | Advertising | | | 1,620 |
| 17 | Pension, profit-sharing, etc., plans | | | |
| 18 | Employee benefit programs | | | |
| 19 | Other deductions (see instructions) (attach schedule) | | SEE SCH | 51,269 |
| 20 | Total deductions. Add the amounts shown in the far right column for lines 7 through 19 | | | 88,035 |
| 21 | Ordinary income (loss) from trade or business activities. Subtract line 20 from line 6 | | | -826 |
| Tax and Payments | 22a | 22b | 22c | |
| 22 | Tax: a Excess net passive inc. tax | | | |
| b | Tax from Schedule D (Form 1120S) | | | |
| c | Add lines 22a and 22b (see instructions for additional taxes) | | | |
| 23 | Payments: a 1994 est. tax pymts. & amounts applied from 1993 return | 23a | | |
| b | Tax deposited with Form 7004 | 23b | | |
| c | Credit for Federal tax paid on fuels (attach Form 4136) | 23c | | |
| d | Add lines 23a through 23c | | | 23d |
| 24 | Estimated tax penalty (see instructions). Check if Form 2220 is attached <input type="checkbox"/> | | | 24 |
| 25 | Tax due. If the total of lines 22c and 24 is larger than line 23d, enter amount owed. See instructions for depositary method of payment <input type="checkbox"/> | | | 25 |
| 26 | Overpayment. If line 23d is larger than the total of lines 22c and 24, enter amount overpaid <input type="checkbox"/> | | | 26 |
| 27 | Enter amount of line 26 you want credited to 1995 estimated tax <input type="checkbox"/> Refunded <input type="checkbox"/> | | | 27 |

Please Sign Here
Under penalties of perjury, I declare that I have examined this return, including accompanying schedules and statements, and to the best of my knowledge and belief, it is true, correct, and complete. Declaration of preparer (other than taxpayer) is based on all information of which preparer has any knowledge.

Signature of officer _____ Date _____ Title _____

Paid Preparer's Use Only

Preparer's signature: *[Signature]* Date: 1/19/95 Check if self-employed:

Firm's name (or your name if self-employed) and address: **COLLIER & SOLOGUREN, P.A.**
1007 S.E. FORT KING ST.
OCALA, FL 34471

Exhibit B Managerial Capability

Charles deMenzes, Vice President and Chief Financial Officer of API, Inc. is and has been President of Tradewinds Utilities, Inc. since 1983, a private water and sewer utility. In addition Mr. deMenzes is President and owner of Residential Water Systems, Inc. a private water utility and MIRA International, Inc., a management company which operates two private utilities, BFF Corp. and C.F.A.T., H2o Inc. The current customer base for the above listed companies is over 1100 customers. Mr. deMenzes prepares and submits all PSC annual reports for all the private utilities as well as preparing all accounting information for the CPA preparation of annual tax returns.

The application as presented, will utilize the experience and staff that has developed over 14 years of experience in the Utility Industry, supporting customer accounts in the areas of initiating service, troubleshooting problems, repair, billing, disconnecting service, etc.

Exhibit C Technical Capability

Mr. deMenzes and Mr. Roderick have over 45 years of experience in the data processing industry. The following is a summary of experience.

Mr. deMenzes has over 35 years of experience, 1959-1996, as an IBM Systems Analysts and as a Senior Vice President of Operations with Dade Federal Saving and Loan Association in Miami Florida. Mr. deMenzes also designed, developed, implemented and currently maintains the Utility Management Network System for Tradewinds Utilities and MIRA International, Inc. This system consists of general ledger, account management, billing and reporting subsystems.

Jeff Roderick, President of API, graduated Georgia Southern University with a Bachelors Degree in Computer Science. Afterwards he worked for Electronic Data Systems (EDS), a \$12 billion computer services corporation, as Senior Systems Engineer from 1988 to 1995. Mr. Roderick supported customers including MCI, General Motors, US Air Force, US Army, US Navy and Motors Insurance Corporation.

In addition to the above, we have been working with Sprint POC personnel in developing an inter-company communication system as defined in our tariff submission. Our goal is to completely automate communication between API, Inc. and it's respective Carrier.

Attachment #1

Answers

- 8 **Charles deMenzes, Director, Vice President and Chief Financial Officer, filed Chapter 7 in 1992 due to a Financial Institution Failure and subsequent takeover by the Resolution Trust Corporation. Personal guaranties of corporate loans forced the bankruptcy. Since that time, Charles deMenzes has reestablished his credit with banks, such as Bank of Newberry, Jim Payton, President, phone number 352-472-2162 and First Bank of the Villages, phone 800-707-1893, mortgage servicing department.**

10. **Jeff Roderick
President**

**1732 NE 25th Ave.
Ocala, FL 34470**

**Phone: (352)622-3951
Fax: (352)732-4366**

Internet: mira@praxis.net

14. **Customers can contact Alternative Phone, Inc. at:**

**1732 NE 25th Ave.
Ocala, FL 34470**

**Phone: (352)622-3951
Fax: (352)732-4366**

Internet: mira@praxis.net

Attachment #2

Price List

TITLE SHEET

FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by API, with the principal office at 1732 NE 25th Avenue, Ocala, FL 34470. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this page.

| SHEET | REVISION |
|-------|----------|
| 1 | Original |
| 2 | Original |
| 3 | Original |
| 4 | Original |
| 5 | Original |
| 6 | Original |
| 7 | Original |
| 8 | Original |
| 9 | Original |
| 10 | Original |
| 11 | Original |
| 12 | Original |
| 13 | Original |
| 14 | Original |
| 15 | Original |
| 16 | Original |
| 17 | Original |
| 18 | Original |
| 19 | Original |
| 20 | Original |
| 21 | Original |
| 22 | Original |
| 23 | Original |
| 24 | Original |
| 25 | Original |
| 26 | Original |
| 27 | Original |
| 28 | Original |
| 29 | Original |
| 30 | Original |

Issued: February 17, 1997

Effective: April 1, 1997

By

Alternative Phone, Inc
1732 NE 25th Avenue
Ocala, FL 34470

TABLE OF CONTENTS

| | |
|---|----|
| TITLE SHEET | 1 |
| CHECK SHEET | 2 |
| TABLE OF CONTENTS | 3 |
| SYMBOLS SHEET | 6 |
| PRICE LIST FORMAT SHEETS | 7 |
| EXCHANGE SERVICE LIST | 9 |
| 1. TECHNICAL TERMS AND ABBREVIATIONS | 10 |
| 2. RULES, REGULATIONS AND SERVICE QUALITY CRITERIA | 12 |
| 2.1. Mission Statement | 12 |
| 2.2. Limitations | 12 |
| 2.3. Liabilities of the Company | 12 |
| 2.4. Responsibilities of the Customer | 12 |
| 2.5. Hours of Operation | 13 |
| 2.5.1. Office Hours | 13 |
| 2.5.2. Emergency After Hours | 13 |
| 2.5.3. Holidays | 13 |
| 2.6. Service Areas | 13 |
| 2.6.1. Service Ordering | 13 |
| 2.6.1.A. Customer Application | 13 |
| 2.6.1.B. Local Service Order Request (LSR) | 14 |
| 2.6.1.C. Scheduling Due Dates | 14 |
| 2.6.1.D. Confirmation of Service Request | 14 |
| 2.6.1.E. Special Installation Requests | 14 |
| 2.6.1.F. Service Jeopardies | 14 |
| 2.6.1.G. Denial, Disconnect and Restoral Procedures | 15 |
| 2.6.2. Problem Resolution | 15 |
| 2.6.3. Billing Services | 15 |
| 2.7. Payment | 16 |
| 2.8. Deposits and Advance Payments | 16 |
| 2.9. Non Payment | 16 |
| 2.10. Refunds and Credits | 16 |
| 2.11. Taxes and Regulatory Assessment Fees | 16 |
| 3. SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES | 17 |
| 3.1. Services Offerings | 17 |
| 3.1.1. Basic Service | 17 |
| 3.1.2. Emergency 911 Services | 17 |

Issued: February 17, 1997

Effective: April 1, 1997

By

Alternative Phone, Inc.
 1732 NE 25th Avenue
 Ocala, FL 34470

| | |
|---|-----------|
| 3.1.2.A. 911 Telecommunications Services | 17 |
| 3.1.2.B. Enhanced 911 Telecommunications Service | 17 |
| 3.1.2.C. 800 Number Access | 18 |
| 3.1.2.D. White Pages Listing | 18 |
| 3.1.2.E. Telephone Books | 18 |
| 3.2 Services Not Offered | 18 |
| 3.2.1 Long Distance Calls | 18 |
| 3.2.2. Third Party Calls | 18 |
| 3.2.3. Collect Calls | 18 |
| 3.2.4. 411 Calls - Information | 18 |
| 3.2.5. 900 and 976 Number Access | 19 |
| 4 SECTION 4 - NON-BASIC SERVICE DESCRIPTIONS AND RATES | 20 |
| 4.1. Service Offerings | 20 |
| 4.1.1. Custom Calling Features | 20 |
| 4.1.1.A. Anonymous Call Rejection | 20 |
| 4.1.1.B. Call Forwarding | 20 |
| 4.1.1.C. Call Waiting | 22 |
| 4.1.1.D. Enhanced Call Waiting | 22 |
| 4.1.1.E. Call Waiting ID | 22 |
| 4.1.1.F. Call Waiting Options | 23 |
| 4.1.1.G. Caller ID | 23 |
| 4.1.1.H. Caller ID Block | 24 |
| 4.1.1.I. Distinctive Ringing | 25 |
| 4.1.1.J. Repeat Dialing | 25 |
| 4.1.1.K. Return Call | 25 |
| 4.1.1.L. Three Way Calling | 26 |
| 4.1.1.M. Signal Ring | 26 |
| 4.1.1.N. Selective Ring | 27 |
| 4.1.1.O. Speed Dial | 27 |
| 4.1.1.P. Toll Restriction | 27 |
| 4.1.1.Q. Selective Call Acceptance | 27 |
| 4.1.1.R. Selective Call Rejection | 27 |
| 4.1.1.S. Selective Call Forwarding | 27 |
| 4.1.1.T. Voice Dialing | 27 |
| 4.1.1.U. One Number | 28 |
| 4.1.1.V. One Number with Fax | 28 |
| 4.1.1.W. Usage Based Services | 28 |
| 5. FEATURE AND SERVICE RATE AMOUNTS | 29 |
| 5.1. Local Service | 29 |
| 5.2. Features | 29 |

Issued: February 17, 1997

Effective: April 1, 1997

By

Alternative Phone, Inc.
 1732 NE 25th Avenue
 Ocala, FL 34470

| | |
|--|----|
| 5.3 Non-Recurring Charges | 29 |
| 5.4 Repair and Premises Visit Charges | 29 |
| 5.5 White Pages and Directory Listing | 30 |
| 5.6 Taxes and Regulatory Assessment Fees | 30 |

Issued: February 17, 1997

Effective: April 1, 1997

By

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below.

- D Delete or Discontinue
- I Change Resulting In An Increase To A Customer's Bill
- M Moved From Another Price List Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In Rate Or Charge

Issued: February 17, 1997

Effective April 1, 1997

By

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

PRICE LIST FORMAT SHEETS

- A **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets already 14 and 15 would be 14.1.
- B **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.
- C **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

- D **Check Sheets** - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The price list user should refer to

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

the latest check sheet to find out if a particular sheet is the most current on file with FPSC.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

EXCHANGE SERVICE LIST

API is servicing the following area code regions and all associated exchanges.

Area Codes

305

325

407

813

904

941

954

Issued February 17, 1997

Effective April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

1. TECHNICAL TERMS AND ABBREVIATIONS**Company or Carrier - Alternative Phone, Inc.****Casual Dialing -** Customer can dial through to another local or long distance carrier by using an extended phone number that includes the carriers identification code.**Customer -** The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's price list.**Day -** From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.**Denial -** The beginning of the disconnect process which is initiated by the customer or by API when payment is past due. API will send a Local Service Request (LSR) to the Primary Carrier stating the denial. The denial sets-up the customers account for disconnect. It is an administrative termination of service. See disconnect for definition.**Disconnect -** A disconnect is a physical termination of service. It can only be performed after a denial has been submitted via a Local Service Request (LSR). The disconnect must also be submitted through the LSR process.**Holidays -** Alternative Phone, Inc.'s recognized holidays are Easter Sunday, Christmas Day, New Years Day, Labor Day, Memorial Day, Thanksgiving and Independence Day.**Local Service Order Request (LSR) -** The communications vehicle used to communicate customer account information to the Primary Carrier. LSRs are submitted to activate, restore, deny and disconnect service.**Night -** From 5:00 PM up to but not including 8:00 am Monday through Friday.**Primary Carrier -** The incumbent local service carrier who provides the physical communications network as well as service and repair to the network. (note

Issued: February 17, 1997**Effective: April 1, 1997****By:****Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470**

Some Primary Carriers may require subcontractors be used to provide inside residence repair services)

Restore - Place a customer's account and phone back into service. Usually done after a denial or disconnect because a customer was either past due or requested termination of service because of temporary absence from residence

Weekend - From 5 PM Friday up to but not including 8 00 AM Monday

Issued February 17, 1997

Effective April 1, 1997

By

Alternative Phone, Inc
1732 NE 25th Avenue
Ocala, FL 34470

2. RULES, REGULATIONS AND SERVICE QUALITY CRITERIA

2.1. Mission Statement

The mission of Alternative Phone, Inc. (API) is to provide quality telecommunications products, services and support to individuals and businesses in the State of Florida. Products and services will be supplied by a Primary Carrier and chosen for their reliability and utilization of current technology that meets our client's modern telecommunication needs. Support will be responsive, courteous and accurate in the areas of Service Ordering, Problem Resolution and Billing Services.

Initially API will only provide local telephone service. Plans are under way to incorporate wireless and long distance into API's service offerings.

2.2. Limitations

API is a reseller of telecommunications services and products and is dependent on primary carriers for their physical network infrastructure and repair services. API does not own, manage, configure, setup, support, etc. telecommunication networks and can not be held accountable for network performance, features, failures etc.

2.3. Liabilities of the Company

API is marketing service to various clientele bases. In an effort to appeal to as wide a market as possible, API is also making service available to those clients that have been denied service from another carrier due to poor credit, outstanding balances, etc. This part of the market has a higher risk factor than other target markets. API is willing to accept this additional market, and therefore minimizing its risk as much as possible by not accepting personal checks and requiring payments to be made in advance.

API will not be held liable for any discontinuance of service due to acts of God, war, fire, windstorms, hurricanes or any other circumstances beyond API's control.

2.4. Responsibilities of the Customer

Customer is responsible for obtaining their own phone. The customer is also responsible for all wiring throughout the home or business to the

Issued: February 17, 1997

Effective: April 1, 1997

By

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

point of connection outside the building. The customer is also responsible for making payments by the specified due date. Past-Due notices will not be sent to the customer at anytime. There is no grace period after the Past Due date.

2.5. Hours of Operation

2.5.1. Office Hours

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

2.5.2. Emergency After Hours

Night - From 5:00 PM up to but not including 8:00 AM Monday through Friday.

Weekend - From 5:00 PM Friday up to but not including 8:00 AM Monday.

2.5.3. Holidays

Alternative Phone, Inc.'s recognized holidays are Easter Sunday, Christmas Eve Day, Christmas Day, New Year's Day, Labor Day, Memorial Day, Thanksgiving and Independence Day.

2.6. Service Areas

2.6.1. Service Ordering

2.6.1.A. Customer Application

Before telecommunications products and services can be ordered, an application must be completed and signed by the customer. The application authorizes API to act as an agent of the customer with regard to the local carrier used. The application also authorizes API to verify credit if API chooses. The application must be accompanied by payment of the activation fee and the first month's service fee. A Local Service Order Request (LSR) will not be submitted until the application is received, completed, signed and accompanied by payment.

API can receive the application via the mail or fax. The customer may also visit the API office.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

2.6.1.B. Local Service Order Request (LSR)

Upon receipt of the customers application and payment, API may check the customers credit history with the primary carrier and/or with national credit bureaus, if necessary.

API will prepare the LSR and transmit to the primary carrier for activation

2.6.1.C. Scheduling Due Dates

API will request the earliest possible installation date from the carrier. The due date is impacted by the primary carriers work load, features and services requested, equipment availability, premises visit requirements, etc. At times, unexpected events or severe weather conditions may temporarily extend installation times.

2.6.1.D. Confirmation of Service Request

After the primary carrier processes the LSR, a Firm Order Confirmation (FOC) will be returned to API. The FOC will state the order number, installation date, telephone numbers and any other additional data required.

The primary carrier will then provision resources to meet the terms and conditions stated in the FOC. Once installation has been completed, API will be notified.

2.6.1.E. Special Installation Requests

If the customer desires to have a line installed or any service work performed inside the residence or business, additional fees will be required. API will dispatch a contractor to perform the service if the Primary Carrier is unable to perform the work.

2.6.1.F. Service Jeopardies

If it is determined that a committed service date cannot be met for any reason, the primary carrier will immediately contact API, who will contact the customer at a predetermined phone number (i.e. work, relative or friend) given on the application.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

2.6.1.G. Denial, Disconnect and Restoral Procedures

If a customer would like to Disconnect or Restore their service, they must contact API, who will submit the LSR. API can request a Disconnect without customer approval, if the customer is past due.

If a customer's service is to be Disconnected, a Denial must be submitted to the Primary Carrier first (Refer to Technical Terms and Abbreviations for definitions of denial, disconnect and restore). The LSR process listed above will be followed. The stop billing date for a disconnect or denial will be the date service was denied.

2.6.2. Problem Resolution

The customer must contact API (not the primary carrier) if they are having technical difficulties. If the customer contacts the primary carrier they will be referred to API. API will pre-screen the customers trouble report and obtain the necessary information for the primary carrier. Once the trouble report is complete, API will call the primary carrier's service center to report the trouble. When the trouble is cleared, the service center will notify API who will contact the customer.

If it is determined during the pre-screening process that the trouble is inside the residence or business, API may be required to contact a local subcontractor to rectify the problem, depending on the requirements of the Primary Carrier.

If API determines that the Primary Carrier is not providing satisfactory service to resolve the problem, escalation of the problem may be necessary.

2.6.3. Billing Services

Customers will be billed on a monthly basis. The day of the month will depend on the exchange that service is residing. The bill will state the customers optional services, the amount due, and the due date. If the customer has any inquiries regarding their bill, they can contact a customer service representative for help. If payment is not received by the indicated due date, service will be immediately disconnected. Past Due Notices will not be sent and a grace period will not be offered.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc
1732 NE 25th Avenue
Ocala, FL 34470

2.7. Payment

Personal or business checks will not be accepted unless preapproved by management. Payments shall be made in the form of a money order, bank check, charge card, debit card or cash.

2.8. Deposits and Advance Payments

API will not accept any deposits. All payments for products and services are due in advance.

2.9. Non Payment

Because API is requiring that all fees be paid in advance, non-payment will result in the customers being denied service or disconnected if already receiving products and services.

2.10. Refunds and Credits

If the customer has service disconnected in the middle of a billing period a refund will be issued in a prorated amount depending on the number of days left in the billing cycle.

2.11. Taxes and Regulatory Assessment Fees

API will include and collect the appropriate local, state and federal taxes, and submit same to the proper agencies.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

3. SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES

3.1. Services Offerings

In no event shall API be held liable for any losses or damages arising from the unavailability or failure of the Primary Carrier's equipment or facilities in support of the following services, or for any act, omission or failure of performance by API or its employees or agents in connection with this service.

3.1.1. Basic Service

Under the basic local service features, customers can call toll free through-out the NPA NXX (area code) region. Calls are considered long distance if dialing outside an NPA NXX region. Long distance calls will be blocked from service. Please refer to Long Distance Calls section for details on how these types of calls can be made.

3.1.2. Emergency 911 Services

API customers will have access to the 911 infrastructure that has been put in place by the County the customer resides in. API will collect the appropriate 911 fees from the customers and pay the County. The following describes the types of 911 services.

3.1.2.A. 911 Telecommunications Services

Basic 911 Telecommunications Service is a telephone exchange service whereby a Public Service Answering Point (PSAP), designated by the Emergency Telephone System Board (ETSB), may receive and answer emergency telephone calls placed by dialing 911. Basic service provides for routing of voice reported 911 calls to the PSAP. If all circuits are busy, the calls will receive a busy signal. If no 911 service exists at all for a central office entity, the customer whom dials 911 is routed to a recording that states that 911 service is not available.

3.1.2.B. Enhanced 911 Telecommunications Service

Enhanced 911 Telecommunications Service provides additional electronically controlled features such as Automatic Number and Location Identification as well as Selective Routing. Enhanced Service calls

Issued: February 17, 1997

Effective April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

encountering a busy signal at the primary PSAP are transferred to alternate PSAP designated by the ETSB.

3.1.2.C. 800 Number Access

All customers will have access to making 800 and 888 calls

3.1.2.D. White Pages Listing

All customers will be included in the White Pages of the Telephone Directory. Customers will have the option of having their number not listed or not published.

3.1.2.E. Telephone Books

All customers will receive a new telephone directory complete with White and Yellow Pages when service begins and will continue to receive a phone book every year.

3.2. Services Not Offered

The following section outlines features and services that will not be offered to API customers because they are usage-based

3.2.1. Long Distance Calls

Long distance calls will not be supported via direct dialing, operator or calling card. This also includes international and casual dialing. Customers will have access to dialing 800 numbers and the operator so they may charge calls to their credit card. API will be offering long distance in the near future.

3.2.2. Third Party Calls

This feature is not supported.

3.2.3. Collect Calls

Customers will not be able to receive collect calls.

3.2.4. 411 Calls - Information

Customers will not be allowed to use information. As a part of the basic service package, API will furnish all customers with a phone book.

Issued February 17, 1997

Effective April 1, 1997

By

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

3.2.5. 900 and 976 Number Access

All customers will not have access to making 900 and 976 calls.

Issued: February 17, 1997

Effective: April 1, 1997

By:

**Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470**

4. SECTION 4 - NON-BASIC SERVICE DESCRIPTIONS AND RATES**4.1. Service Offerings****4.1.1. Custom Calling Features**

Custom calling features are furnished only in connection with individual line service and rotary line service where available. All of these features may not be available to all customers, depending on the Primary Carrier and the location of the customer.

4.1.1.A. Anonymous Call Rejection

Anonymous Call Rejection allows the customer to block any incoming calls from parties who have blocked their telephone numbers from being sent to the customer for display on their caller ID telephone or adjunct device. When this feature is on, calling parties are redirected to an announcement that states, "The party you dialed does not accept blocked calls. Please hang up and call back with your caller identification unblocked." The called party's phone will not ring. This feature can be activated and deactivated at the customer's discretion, using a preassigned feature access code.

4.1.1.B. Call Forwarding**4.1.1.B.1. Call Forwarding - General**

Automatically transfer calls to another local service telephone number by dialing a code and the number of the service to which calls are to be transferred. Calls can not be transferred to a toll service number. There are several states of Call Forwarding that include:

4.1.1.B.2. Call Forward Universal

Automatically transfers all calls to a specified local number.

4.1.1.B.3. Call Forward Don't Answer

Automatically transfers calls to a specified local number if the customer does not answer within a predetermined number of rings, usually five or six.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc
1732 NE 25th Avenue
Ocala, FL 34470

4.1.1.B.3.(a). Call Forward Don't Answer Fixed

This feature provides for calls terminating to the subscribers idle directory number to be forwarded, after the predetermined number of rings, to another telephone number on a premise other than the provisioned premises. The customer selected forward-to-number is programmed by the Primary Carrier at the time service is established and can only be changed via an LSR.

4.1.1.B.3.(b). Call Forward Don't Answer Customer Controlled

This feature provides a customer allows the customer the capability to control the activation and deactivation of the service by using codes. The code is dialed using a touch tone phone and the local number of the service to which calls are to be transferred is then entered.

4.1.1.B.4. Call Forward Busy

Automatically transfers calls to a specified local number if the customer's line is busy. This feature is not available for toll service numbers.

4.1.1.B.4.(a). Call Forward Busy Fixed

This feature provides for calls terminating to the subscriber's busy single to be forwarded to another local telephone number on a premises other than the provisioned premises. The customer forward-to-number is preprogrammed by the Primary Carrier at the time service is established and can only be changed via an LSR. Business customers with multiple lines at the same premises may subscribe to Call Forward Busy Fixed, as long as the forward-to-number is located at a premises other than the provisioned premises.

4.1.1.B.4.(b). Call Forward Busy Customer Controlled

This feature provides a customer the Call Forward Busy feature and the capability to control activation and deactivation of the service by using a code. The code is dialed using a touch tone phone followed by the number to which calls are to be transferred or not transferred any longer. Call Forward Busy Customer Controlled shall not be used as a substitute for rotary line service to which the customer would otherwise subscribe. Business customers who subscribe to more than one access line on a

Issued February 17, 1997

Effective April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

single premises may not also subscribe to Call Forward Busy Customer Controlled.

4.1.1.B.5. Call Forward Remote Activation

Allows customers to call forward their phone number from a remote location using a touch tone phone. This feature enables the customer to change the destination of a telephone call by dialing an access code and a personal identification number assigned by API.

4.1.1.C. Call Waiting

Call waiting provides a tone, while on a call, alerting the customer of a second incoming call. This allows the customer to answer the second call after placing the original call on hold.

4.1.1.D. Enhanced Call Waiting

This service combines the features of call waiting and cancel call waiting which allows the customer to defer the call waiting feature to prevent the call waiting tones from interrupting calls or disrupting data transmissions. Cancel Call Waiting can be activated before or during a call by dialing an access code and the cancellation stays in effect for the duration of the call. In coming calls receive a busy signal.

4.1.1.E. Call Waiting ID

Alerts the customer that there is another call by providing a call waiting tone and the display unit or screenphone will display the number of the calling party. At that time the customer can decide whether to answer the call or not.

Utilization of this feature requires the use of a specific display unit or screenphone at the customer's premises. The installation and maintenance of this equipment is the responsibility of the customer.

API assumes no liability and will not be held responsible for any incompatibility between the customer's equipment and this feature.

Subscribers to this service must have touch tone service.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

4.1.1.F. Call Waiting Options

Allows the customer more control of incoming calls by offering five options, using the specialized display unit or screenphone, in an easy to use format. The five options are as follows.

4.1.1.F.1. Talk Second

Places the current caller on hold while the incoming call is answered.

4.1.1.F.2. Drop First

Ends the current call and answers the incoming call.

4.1.1.F.3. Hold Message

Sends the incoming call to a prerecorded message saying that their call will be answered in a moment and then places the caller on hold until the call can be answered.

4.1.1.F.4. Add Second

Places both the current caller and the incoming caller on the line into a three-way conference call.

4.1.1.F.5. Take Message

Forwards the incoming caller to voicemail or an answering service.

4.1.1.F.6. Regulations

Utilization of these features requires the use of a specific display unit or screenphone station at the customer's premises. The installation of this equipment is the responsibility of the customer.

API assumes no liability and will not be held responsible for any incompatibility between the customer's equipment and this feature.

Subscribers to this service must have touch tone service.

4.1.1.G. Caller ID

Allows customers to view the telephone number of an incoming call by using a special telephone or display unit that is attached to the customer's

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

phone. The number of the incoming call is revealed on the display unit between the first and second ring

Any customer subscribing to caller ID will be responsible for the provision of the display unit which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the Caller ID feature will be the responsibility of the customer. API will not be responsible for any incompatibility of the equipment to perform satisfactorily with the network features of Caller ID

4.1.1.G.1. Regulations and Limitations

- These features will only operate on calls originating and terminating within areas that are equipped for these features.
- Caller ID is not available for Vacation Service
- If an incoming call is from a caller utilizing a PBX trunk or a rotary line group, the telephone number displayed may be the main number of that PBX or rotary line group rather than the directory number assessed by the caller.
- Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited.
- Calling numbers will not be displayed on operator handled calls or calls from access lines where Calling Number Delivery Blocking has been activated
- Caller ID is available to single line residence and business components.

4.1.1.H. Caller ID Block

Caller ID Block allows a customer to prevent their phone number from appearing on a caller ID device when making a call. This service is used on a per call basis by entering a 3 digit code before dialing the called number. Per line Blocking is also available to the specified customers listed below. This feature is in operation on a continuous basis and can only be deactivated by entering a three digit code from a touch tone phone before dialing the number. These features will only operate on calls originating and terminating within areas that are equipped for these features.

Issued February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc
1732 NE 25th Avenue
Ocala, FL 34470

- Private, non-profit, tax-exempt, domestic violence intervention agencies
- Federal, state, and local law enforcement agencies
- Employees of the above listed agencies and their residences

4.1.1.I. Distinctive Ringing

This feature allows the customer to define up to twelve telephone numbers which, when calling, will ring differently from a regular telephone call. The customer creates a screening list through an interactive dialing process for up to twelve telephone numbers. When a call is received from one of the programmed numbers, the customer is alerted with a distinctive ring. Calls from numbers not programmed will ring normally. The numbers on the list may be changed or reprogrammed at any time by the customer.

4.1.1.J. Repeat Dialing

Repeat Dialing allows a customer to continue to retry a busy number by automatically redialing the called number for up to 30 minutes until the line is free. When the line is free, the phone rings the customer back with special ring and the call is completed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

4.1.1.K. Return Call

Return call allows a customer to automatically return a call from the last caller. Even if you do not know the number of who called, return call will provide the number and allow the customer to return the call.

The customer must dial a code to request that the network place the call. Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Return Call has been accessed. In addition, the announcement will provide the Directory Number of the last incoming call. The Return Call User will then be

Issued February 17, 1997

Effective: April 1, 1997

By

Alternative Phone, Inc
1732 NE 25th Avenue
Ocala, FL 34470

prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone handset the call will automatically be placed.

4.1.1.K.1. Restrictions and Limitations

- This feature is not available on operator assisted calls.
- In connection with Return Call, the Primary Carrier will deliver all numbers, subject to technical limitations, including telephone numbers associated with non-published listing service. If the last incoming call originated from a telephone where delivery of the number was suppressed, either via per call or per line blocking, that number will not be available for voice announcement to the Return Call customer.
- If the incoming call is from a caller by a PBX, only the main number of the PBX is transmitted and available for the voice announcement. If an incoming call originates from a multi-line hunt group, the telephone number transmitted and available for the voice announcement will always be the main number of the hunt group, unless the telephone numbers are identified within the group.

4.1.1.L. Three Way Calling

Three Way Calling allows simultaneous conversations between the customer and two other parties by conferencing all the parties together.

4.1.1.M. Signal Ring

Signal Ring allows the customer to assign up to four different phone numbers to a single line. Each number has a distinctive ring so the customer can differentiate which number is being called.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

4.1.1.N. Selective Ring

Selective Ring provides a distinctive ring to a particular set of numbers to provide ring differentiation for those callers

4.1.1.O. Speed Dial

Speed Dial allows a preprogrammed group of numbers to be dialed, either local or long distance, with just one or two key strokes

4.1.1.P. Toll Restriction

Toll Restriction allows a customer to specify the types of calls used on a line. The line will only allow outgoing calls to be local

4.1.1.Q. Selective Call Acceptance

Selective Call Acceptance is a service that allows customers to select the telephone numbers they wish to accept calls from

4.1.1.R. Selective Call Rejection

Selective Call Rejection is a service that allows customers to reject the telephone numbers they do not want to receive calls from. The rejected callers are sent to a recording. The feature enables the customer to prevent incoming calls from up to twelve specific telephone numbers by allowing the customer to program the numbers into a screening list. When a call is received from a number on the screening list, and if Selective Call Rejection is activated, the call is forwarded to a recording. If Selective Call Rejection is not activated, the call completes as usual. Numbers may be added or deleted by the customer at any time.

4.1.1.S. Selective Call Forwarding

Selective Call Forwarding allows customers to select certain telephone numbers that they would like to forward to another location

4.1.1.T. Voice Dialing

Voice Dialing enables subscribers to dial telephone numbers by speaking the name of the person they wish to call. Subscribers program their own dialing list that will recognize their specific voice prints and associates those voice prints with a specific telephone number. A Personal

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc
1732 NE 25th Avenue
Ocala, FL 34470

Identification Number (PIN) will be established by the subscriber during the initial programming of their dialing list. PIN entry will be required before subsequent updates or changes can be made. The Voice Dialing list can include up to 25 entries and each entry may contain up to 24 digits. Customers may not program 911 on their dialing list.

4.1.1.U. One Number

One Number provides the subscriber with one personal telephone number. Calls to this number are directed to destinations prescribed by the customer. The first three numbers of the call routing are controlled by the customer. The customer has several options when programming numbers. The calls may be sent to a default number, and override number, or to one of two user schedules, which determine the routing of the call according to a day of the week and/or time of the day schedules. These schedules are created by the subscriber. The default number is controlled by the Primary Carrier. This number is usually a voice messaging system. One directory listing is provided to the One Number customer.

One number is only available if the Primary Carrier's central offices have been arranged to provide this service.

No service order charges will apply to the initial provision of this feature. Customer requested changes made by the Company to the default number of the calling lists will be at no charge for the first three changes. Any additional changes will incur an order charge.

4.1.1.V. One Number with Fax

This feature is an enhanced version of the One Number feature which will allow the system to be programmed to terminate to a fax line.

4.1.1.W. Usage Based Services

Usage Based Services will not be available to customers.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

6. FEATURE AND SERVICE RATE AMOUNTS

The following mark-ups indicated in the following sections include costs that API incurs to provide the services outlined in this application and price list. These costs include administration, advertising, marketing, personnel, insurance, etc.

5.1. Local Service

Touch Tone - \$53.95

Rate includes the following charges: Base Service, FCC Access, Feature Blocking, Maintenance, Touch Tone Line Feature, Hearing/Speech Surcharge

Rotary - \$59.24

Rate includes the following charges: Base Service, FCC Access, Feature Blocking, Maintenance, Hearing/Speech Surcharge

5.2. Features

Mark Up - 58%

All features described in the previous section will be offered to customers at the listed mark up above the Primary Carriers retail price.

5.3. Non-Recurring Charges

Mark Up - 25%

Non-recurring charges include all fees that are associated with initiating and changing a customer's service. These charges include line activation, service order, telephone number, restoral service, record change charges, etc. These charges will be calculated using the above listed mark up on the primary carrier's retail charges.

5.4. Repair and Premises Visit Charges

Mark Up - 10%

These charges will be assessed on a case by case basis depending on the complexity of the service. Customers will be charged API's cost in performing the service.

Issued: February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc.
1732 NE 25th Avenue
Ocala, FL 34470

5.5. White Pages and Directory Listing

Customers will have the option of having their numbers unlisted and unpublished. An unlisted number does not appear in the White Pages but does appear in the Directory Assistance. An unpublished number does not appear in both Directory Assistance and the White Pages.

Unlisted 58% Mark Up

Unpublished 58% Mark Up

The above listed mark ups will be applied to the Primary Carrier's retail price.

5.6. Taxes and Regulatory Assessment Fees

API will collect the appropriate federal, state and local taxes.

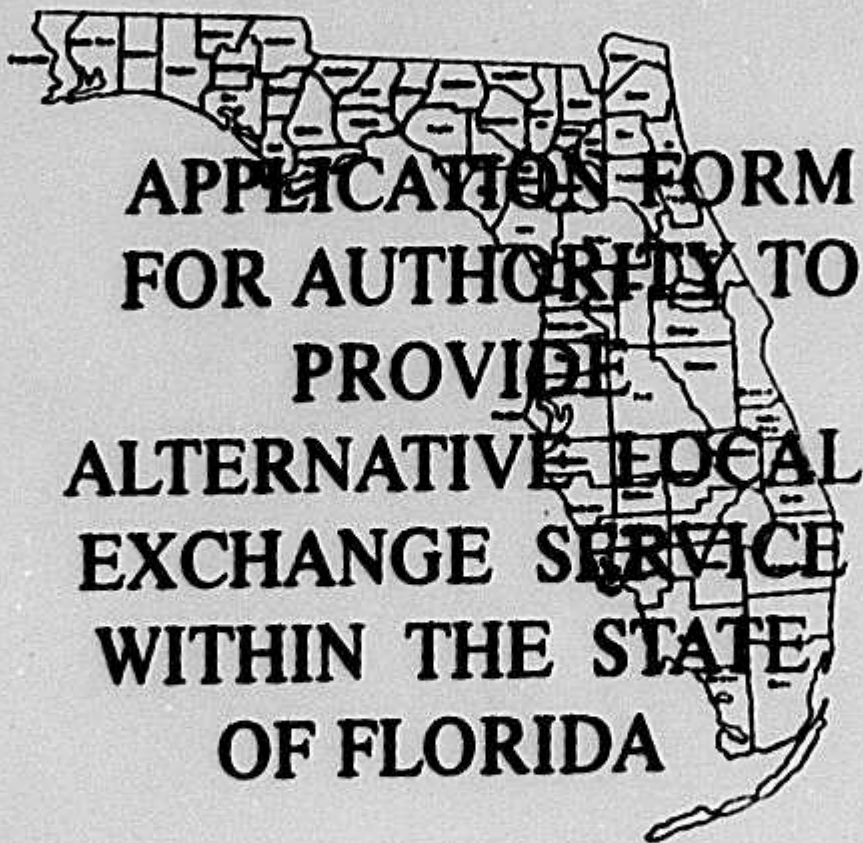
Issued February 17, 1997

Effective: April 1, 1997

By:

Alternative Phone, Inc
1732 NE 25th Avenue
Ocala, FL 34470

DEPOSIT THAS. NCL. DA F
0462 400000 RB 1497



MIRA INTERNATIONAL, INC.
PH 904-223-2949
P.O. BOX 4339
OCALA, FL 32678

4277

PAY
TO THE
ORDER OF

Florida Public Service Commission

8-13 1997

\$ 250.00

Two Hundred Fifty

00/100

DOLLARS

FOR Application Fee - APC

Charles de Th...