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# FTI COMMUNICATIONS

3800 N. Central Ave., Suite B-1, Phoenix, AZ 55012-1925  
602-222-9227 FAX: 602-222-8751

February 18, 1996

**VIA UPS NEXT DAY AIR**

Division of Records & Reporting  
Florida Public Service Commission  
Gunter Building  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: **The Application of Family Telecommunications Incorporated for Authority to Provide Interexchange Telecommunications Service within the State of Florida. Docket No. 961168-TI, Certificate No. 4778**

Dear Sirs:

Enclosed for filing, please find the original and seven (7) copies of FTI's revised Tariff referenced above with the addition of the d/b/a information requested and the effective date of December 16, 1996, per PSC Order No. PSC-96-1528-FOF-TI. These d/b/a's were registered with the Florida Department of State on November 12, 1996 under the following Registration Numbers:

FTI Communications            G96317000112  
WealthCom                    G96317000160

Please return a date-stamped copy of this filing in the pre-addressed, postage paid envelope enclosed. Thank you for your assistance in this matter. Please call me at 800-890-6799 if you have any questions.

Yours truly,

Tony Oxborrow  
Customer Service Manager

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAE \_\_\_\_\_
- CMU** \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG \_\_\_\_\_ LO/mmf
- LIN \_\_\_\_\_
- OPC \_\_\_\_\_
- RCH \_\_\_\_\_
- SEC   1   \_\_\_\_\_
- WAC \_\_\_\_\_

*Edward A. ...*

DOCUMENT NUMBER-DATE

01838 FEB 19 96

FPSC-RECORDS/REPORTING

**TITLE SHEET**

**FLORIDA TELECOMMUNICATIONS TARIFF**

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by

**Family Telecommunications Inc.  
d/b/a FTI Communications and WealthCom**

with principal offices at:

3800 N. Central Avenue, Suite B-1,  
Phoenix, AZ 85012  
Tel. 800-890-6799  
FAX 602-222-8751

This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: September 9, 1996

Effective: December 16, 1996

by:  
Denise A. Edwards, Secretary  
3800 N. Central Ave., Suite B-1  
Phoenix, AZ 85012

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**CHECK SHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date at the bottom of this page.

<u>Sheet</u>	<u>Revision</u>
1 (Title)	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original

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**SYMBOLS SHEET**

The following are the only symbols used for the purposes indicated below:

D - Delete or Discontinue

I - Change Resulting in an Increase to a Customer's Bill

M - Moved from another tariff location

N - New

R - Change Resulting in a Reduction to a Customer's Bill

T - Change in Text or Regulation but no Change in Rate or Charge

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### TARIFF FORMAT SHEETS

1. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

2. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

3. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.(A)
- 2.1.1.(A)(1), etc.

4. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Accounting Code:** A multi-digit code which enables a customer to allocate long distance charges to its internal accounts.

**Authorization Code:** A multi-digit code which enables a customer to access FTI's network and identifies the customer's use of FTI's services for proper billing.

**Authorized User:** An individual, organization, or other entity which has been allowed to use the authorization code of a customer by the customer.

**Business Hours:** The term "business hours" refers to the time between 8:00 A.M. and 5:00 P.M., Monday through Friday, excluding holidays.

**Commission:** The term "commission" refers to the Florida Public Service Commission.

**Company:** The term "company" refers to Family Telecommunications, Inc. d/b/a FTI Communications and WealthCom.

**Customer:** The term "customer" is synonymous with the term "subscriber" and means the individual, organization, corporation, or other entity that contracts for service with FTI under this tariff and that is responsible for the payment of charges and compliance with the Company's rules and regulations pertaining to this tariff.

**Delinquent or Delinquency:** The terms "delinquent" and "delinquency" refer to an account for which payment has not been received in full on or before the last day for timely payment.

**Holiday:** The term "holiday" means all Company-specific holidays, ie., New Year's Day, Presidents Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Local Access Transport Area ("LATA"):** The phrase "Local Access Transport Area" means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communications services.

**Local Exchange Area:** The term "local exchange area" means a geographically defined area wherein the telephone industry through the use of maps or legal descriptions designates specified areas where individual telephone exchange carriers offer to provide communications services.

**Local Exchange Carrier (LEC):** This term means a company providing telecommunications service within a local exchange or LATA.

**Non-business Hours:** The term "non-business hours" refers to the time period between 5:00 P.M. and 8:00 A.M., Monday through Friday, all day Saturday, Sunday and holidays.

**Regular Billing:** The words "regular billing" mean a standard bill or invoice for services sent during the normal FTI billing cycle and consists of one bill for each account assigned to a customer.

**Subscriber:** See definition under "customer".

**Timely Payment:** The term "timely Payment" means a payment on a customer's account made on or before the due date.

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**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to provide intrastate telecommunications service in accordance with the terms and conditions set forth in this tariff.

**2.1.2 Shortage of Facilities**

All Service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing Services when necessary because of the lack of available facilities or because of any causes beyond its control.

**2.1.3 Availability of Services**

Service is available twenty-four hours per day, seven days per week. Service to Customers is available from any point in the state to any other point in the state.

**2.1.4 Liability of the Company**

(A) Except as stated in section 2.1.4, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff. This tariff does not limit the liability of the Company for willful misconduct.

(B) The liability of the Company, if any, for damages resulting in whole or in part from or arising in connection with the furnishing of Service under this tariff,

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**SECTION 2 - RULES AND REGULATIONS**

including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations in transmission, or failures or defects in facilities furnished by the Company in the course of furnishing Service or arising out of any failure to furnish Service shall in no event exceed an amount of money equivalent to the proportionate charge to Customer for the period of service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occur and continue. However, any such mistakes, omissions, interruptions, delays, errors or defects in transmission or service which are caused by or contributed to by the negligence or willful act of Customer, or which arise from the use of Customer-provided facilities shall not result in the imposition of any liability whatsoever upon the Company.

- (C) The Company is not liable for any act, omission or negligence of any other entity furnishing to the Customer facilities, equipment, or services used with the Company's Services. Nor shall the Company be liable for the unavailability of or any delays in the furnishing of any services to the Customer facilities or equipment which are provided by any other entity. Should the Company employ the service of any Other Common Carrier in furnishing the services provided to Customer, the Company's liability shall be limited according to the provisions in Section 9.1.
- (D) The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including but not limited to fire, flood, or other catastrophes, Acts of God, atmospheric conditions or other phenomena of nature, such as radiation; any law, order regulation, directive, action or

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**SECTION 2 - RULES AND REGULATIONS**

request of the United States Government, or any other government, including State and local government, having any jurisdiction over the Company, or any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or any civil or military authority having any jurisdiction over the Company or the Service provided hereunder; national emergencies, civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court having jurisdiction over the company.

- (E) The Company shall be indemnified and held harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by any person using the Company's Services and any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's facilities.
- (F) Under no circumstances whatsoever shall the Company or its officers, directors, agents, or employees be liable for indirect, incidental, special or consequential damages.

2.1.5 Provision of Equipment and Facilities

- (A) Customer-provided equipment at the Customer's premises for use in connection with this Service shall be so constructed, maintained and operated by Customer as to work satisfactorily with the facilities of the Company.

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**SECTION 2 - RULES AND REGULATIONS**

- (B) The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided equipment. Where such equipment is connected to Service pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of Services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
- (1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission;
  - (2) the reception of signals by Customer-provided equipment; or
  - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.2 **Assignment**

Customer shall not assign or transfer the use of the Company's service except with the prior written consent of the Company in each and every instance. Consent to such assignment or transfer will not be unreasonably withheld.

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**SECTION 2 - RULES AND REGULATIONS**

**2.3 Obligations and Liabilities of the Customer**

- 2.3.1 The Customer will be liable for all use of a calling card issued to the Customer. In the case of unauthorized use, loss, or a stolen calling card issued to the Customer, the Customer must notify the Company within twenty-four (24) hours of such loss. Should the Customer be notified by a representative of the Company of an increase in usage (including Calling Card usage), it is the Customer's responsibility to determine at the time of notification whether the usage increase is legitimate or fraudulent.
- 2.3.2 The Customer is responsible for placing any necessary orders, for complying with tariff regulations, and for the payment of charges for calls originated at the Customer's premises which are not collect or third party calls.
- 2.3.3 If required for the provision of the Company's Services, the Customer must provide any equipment, space, supporting structure, conduit, and electrical power without charge to the Company.
- 2.3.4 The Customer shall ensure that its terminal equipment and/or system properly interfaces with the Company's facilities or Services, that the signals emitted into the Company's facilities are of the proper mode, bandwidth, power and signal level for the intended use of the Customer and in compliance with the criteria set forth in part 68 of the rules of the FCC, and that the signals do not damage equipment, injure personnel, or degrade Service to other Customers.
- 2.3.5 If the Customer fails to maintain the equipment and/or system properly, with resulting imminent harm to the Company's equipment, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of

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**SECTION 2 - RULES AND REGULATIONS**

protective equipment at the Customer's expense. If this measure fails to produce satisfactory quality and safety, the Company may, upon written notification, terminate the Customer's Service.

2.3.6 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, or by improper use of equipment provided by the Customer or others.

2.3.7 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.

2.3.8 The Company shall be indemnified and held harmless by the Customer against:

(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

(B) All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by the Company.

2.4 Use of Service

2.4.1 Services provided under this tariff may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, in a manner consistent with the terms and conditions of

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**SECTION 2 - RULES AND REGULATIONS**

this tariff and the policies and regulations of the Federal Communications Commission and the Florida Public Service Commission. Service provided under this tariff shall not be used for any unlawful purpose.

- 2.4.2 The use of the Company's Services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.4.3 The use of the Company's Services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.4.4 The Company's Services are available for use twenty-four hours a day, seven days per week.
- 2.4.5 Customers of Service provided under this tariff may authorize or permit others to use these services, and may resell or share such services subject to the regulations contained in this tariff. The Customer remains responsible to the Company for payment of all charges for services used by others with the Customer's knowledge or without the Customer's knowledge if the services originate with the Customer's facilities. The Customer is responsible for notifying the Company immediately of any unauthorized use of services.
- 2.4.6 The Company does not provide Service unless the Customer establishes a billing account directly with the Company.

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**SECTION 2 - RULES AND REGULATIONS**

**2.5 Cancellation or Interruption of Service**

2.5.1 Without incurring liability, the Company may temporarily or permanently discontinue Services to the Customer or to a particular Customer location, or may withhold the provision of ordered or contracted Service, under the following conditions:

- (A) for nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due;
- (B) for violation of any of the provisions of this tariff;
- (C) for violation of any law, rule, regulation, or policy of any governing authority having jurisdiction of the Company's Services;
- (D) by reason of any order or decision of a court having competent jurisdiction, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing its Services;
- (E) for significant decrease in the credit worthiness of a Customer or responsible signer which calls into question the Customer's ability to pay for Services furnished by the Company, such as but not limited to, Bankruptcy and Chapter Eleven filings; or
- (F) for the discovery of false statements or information from Customer at the time of application for Service.

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**SECTION 2 - RULES AND REGULATIONS**

2.5.2 Without incurring liability, the Company may interrupt the provision of Services at any time in order to perform test(s) and inspections to assure compliance with

2.5.2 Without incurring liability, the Company may interrupt the provision of Services at any time in order to perform test(s) and inspections to assure compliance with tariff regulations, and may without liability, temporarily suspend Service while making tests and inspections, and may continue such interruption until any items of noncompliance or improper equipment operation or violations of requirements so identified are rectified.

2.5.3 Service may be discontinued by the Company, without notice to the Customer, by blocking traffic to certain areas, or by blocking calls using certain Customer Authorization codes, when the Company deems it necessary to take action to prevent unlawful use of its Service. The Company may restore Service as soon as it can be provided without undue risk.

2.5.4 If, for any reason, Service is interrupted, the Customer will only be charged for the Service that was actually used.

2.6 Deposits and Advance Payments

The Company does not require a deposit from the Customer. The only advance payment service offered by FTI will be pre-paid calling cards. FTI anticipates that only a small portion of its customers will use this service.

2.7 Employee Concessions

After 60 days of employment, any employee of the Company may receive a maximum \$30.00 credit per month on their long distance services.

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**SECTION 3 - DESCRIPTION OF SERVICE**

**3.1 Timing of Calls**

**3.1.1 When Billing Charges Begin and Terminate**

The customer's long distance usage charge is based on the actual usage of FTI's network. Usage begins when the called party picks up the receiver, (i.e. When two-way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

**3.1.2 Billing Increments**

Unless otherwise specified in this tariff, the minimum call duration for billing purposes is eighteen (18) seconds for a connected call. Calls beyond eighteen (18) seconds are billed in six (6) second increments.

**3.1.3 Per Call Billing Charges**

Billing will be rounded up to the nearest penny for each call.

**3.1.4 Uncompleted Calls**

There shall be no charges for uncompleted calls. An uncompleted call is defined as a call for which an insufficient number of digits is dialed to determine a termination destination or a call where the caller breaks the connection before the call is answered

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**SECTION 3 - DESCRIPTION OF SERVICE**

or picked up at the terminating destination, except where noted in Section 18.1.1 where the software answer supervision deems the call billable at approximately 60 seconds of unanswered ringing.

**3.2 Rendering and Payment of Bills**

- 3.2.1 Billing periods are monthly. The billing date is dependent on the billing cycle assigned to the customer.
- 3.2.2 The Customer is responsible for payment of all Services furnished by the Company.
- 3.2.3 Bills are due and payable upon receipt. If the Customer's net bill is not paid (payment received by the Company) within thirty (30) calendar days after the invoice date listed on the bill, it shall become a delinquent bill and will be subject to late payment fees as provided in this tariff. If the Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the defendant Customer shall pay the reasonable attorney's fees and reasonable collection costs of the Company for collection of any past due balances. For court proceedings related to the Service provided herein, the Customer consents to the jurisdiction of the court located in the specific county where the Company is located which services the Customer.
- 3.2.4 The rates quoted in this tariff do not include federal excise taxes, and state and local taxes, use taxes or similar liabilities chargeable to or against the Company as a result of the provision of the Company's Services hereunder to Customer, and shall be charged to and payable by Customer in addition to the rates indicated in this tariff for Services.
- 3.2.5 All rates are non-distance sensitive.

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**SECTION 3 - DESCRIPTION OF SERVICE**

3.2.6 Any charges accrued under this tariff that are not paid in full within the time provided by this tariff will be subject to a charge of 1.5% of the amount past due, per month.

3.2.7 A delinquent account may subject the Customer's Service to temporary disconnection. The Company is responsible for notifying the Customer at least five days before Service is to be disconnected.

3.2.8 For any check returned to the Company due to insufficient funds, uncollected funds, or closed account, the following charges will be added to the Customer's account balance:

(A) a charge of \$15.00 for the first return; and

(B) a charge of \$15.00 for the second return and the amount of the check.

3.3 **Minimum Call Completion Rate**

Company anticipates a call completion rate of not less than ninety percent (90%) during peak use periods for all FG D services ("1+" dialing).

3.4 **Services Offered**

3.4.1 **InterLATA Switched Calls**

This service is a flat rate, direct access, intrastate service designated for both residential and commercial customers, 24 hours per day, seven (7) days per week.

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**SECTION 3 - DESCRIPTION OF SERVICE**

**3.4.2 InterLATA 800 Calls**

This service allows the Customer to pay for toll calls to his premises, instead of having the calling party billed for the long distance toll charges. InterLATA 800 calls are those calls directed to an 800 number in Florida, where the caller is also calling from Florida, but outside of the LATA where the 800 Customer's premises are located. The Customer is billed at the same rate for all InterLATA calls to his premises 24 hours per day, seven (7) days per week.

**3.4.3 IntraLATA Switched Calls**

This service is a flat rate, direct access, intraLATA service designated for both residential and commercial customers, 24 hours per day, seven (7) days per week.

**3.4.4 IntraLATA 800 Calls**

This service allows the Customer to pay for toll calls to his premises, instead of having the calling party billed for the long distance toll charges. IntraLATA 800 calls are those calls directed to an 800 number in Florida, where the caller is also calling from Florida and from within the same LATA where the 800 Customer's premises are located. The Customer is billed at the same rate for all InterLATA calls to his premises 24 hours per day, seven (7) days per week.

**3.4.5 Travel Calling Card Service**

This is a calling card whereby a Customer may use FTI services from any touch-tone phone in the United States or Canada where 800 numbers are reachable, to any phone in the world. The Customer dials a toll-free number to FTI, then dials their Calling

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**SECTION 3 - DESCRIPTION OF SERVICE**

Card authorization code and the number they want to call. Local numbers and long distance numbers can both be accessed through the Calling Card Service. All Calling card calls are billed to the Customer's home or office, as the Customer designates. A Customer may choose Travel Calling Card Service in connection with another FTI Service or may choose it as their only FTI Service.

**3.3.6 Pre-Paid Calling Card**

This is a Calling Card Service similar to the Travel Calling Card Service, except the calls are not billed to the Customer, they are paid for in advance. The Customer buys a Pre-Paid Calling Card for long distance service. They make long distance calls from any touch tone phone in the United States or Canada, where 800 numbers are reachable, to any phone in the world. The calls are dialed exactly the same as Travel Calling Card calls. However, the cost of every call is calculated immediately and subtracted from the pre-paid balance on the card. When a Customer has used all their pre-paid balance, they may buy additional pre-paid minutes. A Customer may purchase a Pre-Paid Calling Card in connection with other FTI Service(s) or may choose it as their only FTI Service.

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**SECTION 4 - RATES**

**4.1 FTI Communications rates for both residential and commercial customers.**

4.1.1 Activation Fee: \$0.00

4.1.2 Monthly Access Fee: \$0.00

4.1.3 Time Periods: The Day period is Monday through Friday, from 8:00 a.m. to 4:59 p.m. The Non-day period is Monday through Sunday, from 5:00 p.m. to 7:59 a.m., and Saturday and Sunday from 8:00 a.m. to 4:59 p.m.

4.1.4 Usage Rate (per minute of use):

	<u>Day</u>	<u>Non-day</u>
(A) InterLATA Switched Calls	\$0.1726	\$0.1590
(B) IntraLATA Switched Calls	\$0.1452	\$0.1452
(C) Intrastate 800 Calls	\$0.1895	\$0.1895
(D) FTI Travel Calling Card (With 1+ Dial Service)	\$0.1790	\$0.1790
(E) FTI Travel Calling Card (Without 1+ Dial Service)	\$0.2500	\$0.2500
(F) FTI Prepaid Calling Card*	\$0.1690	\$0.1690

\*A prepaid calling card is available to customers for purchase. It may be used by dialing the 800 number printed on the card, entering the customer's PIN number, and then dialing the desired telephone number.

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**SECTION 4 - RATES**

**4.2 WealthCom rates for both residential and commercial customers.**

**4.2.1 WealthCom Economy Plan**

- |                                 |        |
|---------------------------------|--------|
| (A) <u>Activation Fee:</u>      | \$0.00 |
| (B) <u>Monthly Service Fee:</u> | \$3.50 |

**4.2.2 WealthCom Co-op Plan\***

- |                                 |        |
|---------------------------------|--------|
| (A) <u>Activation Fee:</u>      | \$0.00 |
| (B) <u>Monthly Service Fee:</u> | \$3.50 |

\*A discount incentive is offered to compensate individuals for referring others to the Co-op Plan. This incentive is structured to provide each member with a credit or group of credits against their own long distance bill based on the long distance of others they refer to either the Economy Plan or Co-op Plans.

- 4.2.3 Time Periods:** The Day period is Monday through Friday, from 8:00 a.m. to 4:59 p.m. The Non-day period is Monday through Sunday, from 5:00 p.m. to 7:59 a.m., and Saturday and Sunday from 8:00 a.m. to 4:59 p.m.

**4.2.4 Usage Rates for Both the Economy Plan and the Co-op Plan (per minute of use):**

	<u>Day</u>	<u>Non-Day</u>
(A) InterLATA Switched Calls	\$0.189	\$0.159
(B) IntraLATA Switched Calls	\$0.149	\$0.149
(C) Intrastate 800 Calls	\$0.199	\$0.199

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## SECTION 4 - RATES

### 4.3 Special Rates For The Handicapped

#### 4.3.1 Directory Assistance

Pursuant to FPSC Rules and Regulations, there shall be no charge for up to fifty (50) calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

#### 4.3.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD (telecommunications device for the deaf) users shall be Non-day rates for both daytime and night calls.

#### 4.3.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will, when billing relay calls, discount relay service calls by 50 percent off the otherwise applicable rate for a voice nonrelay, except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off the applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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