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February 20, 1997

#### **By Federal Express**

Clerk, Division of Records and Reporting Florida Public Service Commission Capital Circle Office Center 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re:

Supplement to Application of EarthCall Communications Corporation for Authority to Provide Interexchange Telecommunications Service Within the State of Florida (Docket No. 201308-71)

Dear Sir or Madam:

Enclosed please find an original and six (6) copies of a supplement to EarthCall Communications Corporation's Application for Authority to Provide Interexchange Telecommunications Service Within the State of Florida. Please associate these materials with EarthCall's application. The supplement comprises a Statement of Financial Capability of EarthCall Communications Corporation, which has also been sent by telecopier to Peter Lester of your staff, and a revised original tariff, which has also been sent by telecopy to Brian Musselwhite of your staff.

ACK _	Also enclosed are a copy of the supplement marked "stamp and return" and a self-addressed, stamped copy of the supplement by return mail.	d
AFA -		
APP -	Please do not hesitate to contact me if you have any questions regarding this matter.	
CAE	Very truly yours,	
CMU 2	Williams	
CTR _		
EAG -	Lauren H. Kravetz	
LEG _	For POWELL, GOLDSTEIN, FRAZER & MURPHY LLP	
LIN .	Enclosures	
OPC .	cc: Peter Lester (w/statement only)	
RCH .	Brian Musselwhite (w/tariff only) Benjamin A. Glazer	
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J.,,	01989 FEB 21	16

# STATEMENT OF FINANCIAL CAPABILITY

OF

# EARTHCALL COMMUNICATIONS CORPORATION

EarthCall Communications Corporation has the financial capability to provide interexchange service because it has positive cash flow, an available line of credit, and a guaranty from its parent that capital will be available to satisfy customer and service requirements.



# FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by EarthCall Communications Corporation ("Company" or "Carrier"), with principal offices at 55 Marietta Street, Suite 1720, Atlanta, Georgia 30303. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission ("FPSC"), and copies may be inspected, during normal business hours, at the Company's principal place of business.

November	

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by:



The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original

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### SYMBOLS SHEET

The following are the only symbols used for the purposes indicated below:

- D Delete Or Discontinue
- I Change Resulting In An Increase to A Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change in Text Or Regulation But No Change In Rate Or Charge

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### TARIFF FORMAT SHEETS

- A. <u>Sheet Numbering</u> -- Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers -- Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. <u>Paragraph Numbering Sequence</u> -- There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).
- D. <u>Check Sheets</u> When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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# SECTION 1. - TECHNICAL TERMS AND ABBREVIATIONS

Access Line -- An arrangement which connects the customer's location to an EarthCall Communications Corporation network switching center.

Authorization Code -- A numerical code, one or more of which are available to a Customer or End User to enable him/her to access the Carrier, and which are used by the Carrier both to prevent unauthorized access to its facilities and to identify the customer for billing or debiting purposes.

Company or Carrier -- EarthCall Communications Corporation.

Completed Call -- A call answered on the distance/receiving end.

<u>Customer</u> -- With respect to Carrier's Dial 1, 800 and Travel Card Services, the person, firm, corporation or other entity that orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

Day -- From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday.

<u>Distributor</u> -- A party that has contracted with Carrier to purchase debit cards from Carrier on a wholesale basis for distribution to the public on a retail or promotional basis.

End User -- The person or entity that uses, causes the use of, or allows the use of the Carrier's communication network and/or services, thereby accepting responsibility for payment of charges and compliance with the Carrier's tariff. The End User may not be directly responsible to Carrier for payment of charges, depending on the service selected. For example, with respect to Carrier's debit card service, the Distributor is responsible for payment of charges to Carrier.

Evening -- From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Excessive Call Attempts -- During any fifteen-minute period, ten or more attempts to place a call over the Carrier's network from the same access line using an invalid Authorization Code, where the attempts do not result in a Completed Call due to the use of an invalid Authorization Code(s).

Florida Rules -- The Rules of Practice and Procedure of the Florida Public Service Commission.

Night/Weekend -- From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

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# 2.1. Undertaking of EarthCall Communications Corporation.

EarthCall Communications Corporation services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this Tariff.

EarthCall Communications Corporation installs operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. It may act as a Customer's and/or Distributor's agent for ordering access connection facilities provided by other carriers or entities when authorized by Customer or Distributor, to allow connection of Customer's or Distributor's location to the EarthCall Communications Corporation network. The Customer or Distributor shall be responsible for all charges due for such service arrangement.

Carrier's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

### 2.2. Limitations

- 2.2.1. Service is offered subject to the availability of facilities and provisions of this Tariff.
- 2.2.2. EarthCall Communications Corporation reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when a Customer or Distributor is using service in violation of the law or the provisions of this Tariff.
- 2.2.3. All facilities provided under this Tariff are directly controlled by EarthCall Communications Corporation and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

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# SECTION 2. - RULES AND REGULATIONS (cont'd.)

# 2.2 Limitations (cont'd.)

2.2.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

# 2.3. Liabilities of The Company

- 2.3.1. EarthCall Communications Corporation's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer or Distributor for the period during which the aforementioned faults in transmission occur.
- 2.3.2. EarthCall Communications Corporation shall be indemnified and held harmless by the Customer or Distributor against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
  - (B) All other claims arising out of any act or omission of Customer or Distributor in connection with any service or facility provided by EarthCall Communications Corporation.

# 2.4. Interruption of Service

2.4.1. Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of Customer or Distributor, or to the failure of channels or equipment provided by Customer or Distributor, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of Customer, Distributor or End User to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, Customer, Distributor or End User shall ascertain that the trouble is not being caused by any action or omission by him or her, if any, furnished by the customer and connected to the Company's facilities.

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# SECTION 2. - RULES AND REGULATIONS (cont'd.)

- 2.4.2. For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.4.3. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.4.4. The Customer or Distributor shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit =  $A/720 \times B$ 

"A" - outage time in hours

"B" - total monthly charge for affected facility

### 2.5. Deposits

The Company does not require a deposit from the Customer for Dial 1, 800 or Travel Card Service. With respect to Debit Card Service, Distributors pay in advance for the time reflected on the debit cards purchased for distribution. End Users of Carrier's Debit Card Service who obtain one of Carrier's debit cards on other than a promotional basis may prepay the value of minutes charged to the particular debit card at any given time.

#### 2.6. Advance Payments

With respect to Customers or Distributors for whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and, if necessary, a new advance payment may be collected for the next month.

#### 2.7. <u>Taxes</u>

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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### 3.1. Timing of Calls

# 3.1.1. When Billing Charges Begin and Terminate For Phone Calls

A Customer's, Distributor's or End User's long distance usage charge is based on the actual usage of EarthCall Communications Corporation's network. Usage begins when the called party picks up the receiver (i.e., when two-way communication, often referred to as "conversation time," is possible). The time at which the called party picks up is determined by either hardware answer supervision whereby the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to sixty (60) seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

# 3.1.2. Billing Increments

Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute for a Completed Call. Calls beyond one (1) minute are billed in one- (1-) minute increments.

# 3.1.3. Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

# 3.1.4. Uncompleted Calls

There shall be no charges for uncompleted calls.

# 3.2 Billing of Calls

All charges due to Carrier are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Carrier. Adjustments to a Customer's or Distributor's bill or an End User's account shall be made to the extent that records are available and/or circumstances exist that reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

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### 3.3 Payment of Calls

## 3.3.1 Late Payment Charges

Interest charges of one and one-half percent (1 1/2%) per month, or the maximum legal rate if lower, may be assessed on all unpaid balances more than thirty (30) days old.

# 3.3.2 Returned Check Charges

Carrier will impose a charge for returned checks a follows:

Charge	Amount of Check
\$25.00	\$49.99 or less
\$30.00	\$50.00 up to \$299.99
The lesser of \$40.00 or 5% of the amount of the check	\$300.00 and greater

## 3.3.3 Restoration of Service

A reconnection fee of twenty-five dollars (\$25.00) per occurrence is charged when service is re-established for Customers who had been disconnected for nonpayment.

# 3.4 Calculation of Distance

Usage charges for all mileage-sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

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The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

### FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

EXAMPLE: Distance between Miami and New York City --

	Y	H
Miami	8,351	529
New York	4.997	1,406
Difference	3,354	-877

Square and add: 11, 249,316 + 769,129 = 12,018,445

Divide by 10 and round: 12,018,445 / 10 = 1,201,844.50

Take square root and round: 1,201,845 = 1,096.3 = 1,097 miles

# 3.5 Minimum Call Completion Rate

A Customer, Distributor or End User can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 90% during peak use periods for all FGD services ("1+" dialing).

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3.6 <u>Directory Assistance</u>. Carrier does not provide local directory assistance. Access to long distance directory assistance is obtained by dialing 0 + 555-1212 for non-local listings within the originating area code and 1 + (area code) + 555-1212 for listings in other area codes. A flat charge of \$0.85 applies for each connected call to directory assistance. Based on the volume of directory assistance calls, Customers are eligible for a discount of five percent (5%) off of the total directory assistance charges for every ten dollars (\$10.00) charged in a month.

### 3.7 Service Offerings

- 3.7.1 <u>Dial 1 Service</u>. Pre-subscribed, direct access, long distance inter/intrastate service for business or residential Customers. Customers have a choice of two payment plans: (1) a flat, per-minute rate with a discount during off-peak hours, or (2) a monthly minimum charge with a lower flat, per-minute rate that is the same for all day parts.
- 3.7.2 800 Service. Pre-subscribed, direct access, incoming only, long distance service requiring a dedicated access line that allows the Customer to be billed for calls to his or her premises. Customers have a choice of two payment plans: (1) a flat, per-minute rate with a discount during off-peak hours, or (2) a monthly minimum charge with a lower flat, per-minute rate that is the same for all day parts.
- 3.7.3 <u>Travel Service</u>. Dial-up, long distance service that allows a Customer to gain access to long distance service from any telephone by means of an 800 access number. Charges are billed to Customer's home or business account.
- 3.7.4 <u>Debit Card Service</u>. Service that allows an End User that has obtained one of Carrier's prepaid debit cards to place long distance telephone calls from any dualtone multi-frequency telephone. The service is accessed by dialing a toll-free number identified on the debit card. An End User's account is credited with the amount of calling charged on the debit card, and is debited as the End User places calls using the debit card, until the account balance is depleted.

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Subscribers are informed of the amount of calling time remaining on the card when accessing Carrier's network using a debit card, and are reminded to replenish the account prior to its depletion at two (2) minutes and again at one (1) minute prior to depletion. End Users may immediately replenish the account at any time by contacting the Carrier's customer service number, which is identified on the card and supplying a valid credit card number. If the account is not replenished, access to the Carrier's network is blocked.

The Debit Card Service is designed for those who frequently travel, frequently make calls from other than their presubscribed location, or those who have no presubscribed telephone service. Carrier's debit cards are sold primarily through Distributors on a wholesale basis, who distribute the cards on either a retail or promotional basis.

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#### **SECTION 4. - RATES**

### 4.1 Dial 1 Service

Customers of EarthCall's Dial 1 Service may choose from among two (2) payment plans: (1) a flat, per-minute rate with a discount during off-peak hours, or (2) a monthly minimum charge with a lower flat, per-minute rate that is the same for all rate periods.

#### PLAN 1: Flat Per-Minute Rate

Under Plan 1, Customers are charged a flat rate of \$.27 per minute for both intraLATA interexchange and interLATA Dial 1 calls within the State of Florida during the Day rate period. The rate drops to \$.25 per minute during the Evening and Night/Weekend day periods.

Large-volume business Customers are eligible for a discount as follows:

Volume	Discount	
\$1,000.00 per month	10% discount	
\$2,000.00 per month	20% discount	
\$3,000.00 per month	30% discount	
\$4,000.00 per month	40% discount	

Large-volume residential Customers are eligible for a discount as follows:

Volume	Discount	
\$ 25.00 per month	10% discount	
\$ 50.00 per month	20% discount	
\$ 75.00 per month	30% discount	
\$100.00 per month	40% discount	

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# PLAN 2: Minimum Monthly Fee Plus Lower Flat Per-Minute Rate

Under Plan 2, Customers are charged a monthly fee of \$10.00, plus a flat rate of \$.20 per minute for all intraLATA interexchange and interLATA Dial 1 calls within the State of Florida for all rate periods.

Large-volume business Customers are eligible for a discount as follows:

Volume	Discount	
\$1,000.00 per month	10% discount	
\$2,000.00 per month	20% discount	
\$3,000.00 per month	30% discount	
\$4,000.00 per month	40% discount	

Large-volume residential Customers are eligible for a discount as follows:

Volume	Discount
\$ 25.00 per month	10% discount
\$ 50.00 per month	20% discount
\$ 75.00 per month	30% discount
\$100.00 per month	40% discount

### 4.2 Inbound 800 Number Service

Customers of EarthCall's Inbound 800 Number Service may choose from two (2) payment plans: (1) a flat, per-minute rate with a discount during off-peak hours, or (2) a monthly minimum charge with a lower flat, per-minute rate that is the same for all rate periods.

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### PLAN 1: Flat Per-Minute Rate

Under Plan 1, Customers are charged a flat rate of \$.27 per minute for both intraLATA interexchange and interLATA Inbound 800 calls within the State of Florida during the Day rate period. The rate drops to \$.25 per minute during the Evening and Night/Weekend day periods.

Large-volume business Customers are eligible for a discount as follows:

Volume	Discount
\$1,000.00 per month	10% discount
\$2,000.00 per month	20% discount
\$3,000.00 per month	30% discount
\$4,000.00 per month	40% discount

Large-volume residential Customers are eligible for a discount as follows:

Volume	Discount
\$ 25.00 per month	10% discount
\$ 50.00 per month	20% discount
\$ 75.00 per month	30% discount
\$100.00 per month	40% discount

# PLAN 2: Minimum Monthly Fee Plus Lower Flat Per-Minute Rate

Under Plan 2, Customers are charged a monthly fee of \$10.00, plus a flat rate of \$.20 per minute for all intraLATA interexchange and interLATA In-bound 800 calls within the State of Florida for all rate periods.

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Large-volume business Customers are eligible for a discount as follows:

Volume	Discount
\$1,000.00 per month	10% discount
\$2,000.00 per month	20% discount
\$3,000.00 per month	30% discount
\$4,000.00 per month	40% discount

Large-volume residential Customers are eligible for a discount as follows:

Volume	Discount
\$ 25.00 per month	10% discount
\$ 50.00 per month	20% discount
\$ 75.00 per month	30% discount
\$100.00 per month	40% discount

### 4.3 Travel Card Service

Carrier charges a flat rate of one dollar (\$1.00) per minute for both intraLATA toll and interLATA Travel Card Service calls within the State of Florida for all rate periods. There is no surcharge for calls made using Carrier's Travel Card Service.

Large-volume business Customers are eligible for a discount as follows:

Volume	Discount
\$1,000.00 per month	10% discount
\$2,000.00 per month	20% discount
\$3,000.00 per month	30% discount
\$4,000.00 per month	40% discount

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Large-volume residential Customers are eligible for a discount as follows:

<u>Volume</u>	Discount
\$ 25.00 per month	10% discount
\$ 50.00 per month	20% discount
\$ 75.00 per month	30% discount
\$100.00 per month	40% discount

## 4.5 Debit Card Service

Carrier's rates for Debit Card Service reflect the retail rate, which is the rate that an End User (who obtains a debit card on other than a promotional basis) pays in advance for one (1) minute of calling within the State of Florida. All calls are rated in one- (1-) minute increments. The rates below apply both to intraLATA interexchange and interLATA debit card calls within the State of Florida for all rate periods. Carrier debits the value of usage from the End User's debit card until the card value is exhausted.

Distributors of Carrier's Debit Card Service select a retail rate from the following tables, and Carrier enters the selected rate into its rate tables. Recharge minutes are rated at the same, or a lower, rate as the minutes initially charged on a particular debit card.

Retail Rate Schedule	Rate Per Minute of U
A	\$0.100
В	\$0.125
C	\$0.150
D	\$0.175
E	\$0.200
P	\$0.225
G	\$0.250
H	\$0.275
I	\$0.300
J	\$0.325
K	\$0.350

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Retail Rate Schedule	Rate Per Minute of Use
L	\$0.400
M	\$0.425
N	\$0.450
0	\$0.475
P	\$0.500
Q	\$0.525
R	\$0.550
S	\$0.575
T	\$0.600
U	\$0.700
V	\$0.800

# 4.6 Special Provisions for Handicapped Customers.

- 4.6.1 Rates for Telecommunications Relay Service Calls. Pursuant to Section 25-4.160(1) of the Florida Rules, Carrier will discount each intrastate toll call received from the relay service and each interexchange telecommunications relay call by fifty percent (50%) of the applicable rate for a voice nonrelay call. When either the calling or called party indicates that either party is both hearing and visually impaired, the call will be discounted by sixty percent (60%) off the applicable rate for voice nonrelay calls.
- 4.6.2 <u>Directory Assistance Rates for Handicapped Customers</u>. Pursuant to Section 25-4.115(3)(a) of the Florida Rules, there will be no charge for up to fifty (50) directory assistance calls per billing cycle from lines or trunks serving individuals with disabilities, as that term is defined by the Florida Rules. Carrier will charge the rates stated herein for calls in excess of fifty (50) within the billing cycle.
- 4.6.3 Rates for Users of a Telecommunications Device for the Deaf. Pursuant to Section 25-4.079(4) of the Florida Rules, Carrier's intrastate toll message rate for users of a Telecommunications Device for the Deaf shall be evening rates for daytime calls and night rates for evening and night calls.

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### 4.7 Special Contractual Offerings

Carrier may, from time to time, negotiate with Customers (or prospective customers) or Distributors (or prospective distributors) for the provision of any competitive telecommunications service and may offer or agree to provide such service on such terms and for such rates and charges as it deems reasonable. Special contracts will be made available for review by the Commission.

### 4.8 Special Promotions

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research or other similar business purposes. In no case, shall the varying rates and charges exceed the rates and charges listed in the tariff for the same services. The terms and conditions of all such promotions will be approved by the Commission prior to implementation.

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