

REQUEST TO ESTABLISH DOCKET  
(PLEASE TYPE)

Date March 10, 1997

Docket No. 970299 TX

- 1. Division Name/Staff Name: Communications/T. Williams
- 2. OPR: T. Williams
- 3. OCR: \_\_\_\_\_

4. Suggested Docket Title: Request for approval of transfer of Alternative Local Exchange Company Certificate No. 4795 from UNICOM COMMUNICATIONS, INC. (74066) to UNICOM COMMUNICATIONS, LLC.

\_\_\_\_\_

\_\_\_\_\_

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

2. Interested Persons and their representatives (if any)

_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

6. Check one:
- Documentation is attached.
- Documentation will be provided with the recommendation.



# UNIQUE COMMUNICATIONS, INC.

3557 N.W. 53 Court  
Fort Lauderdale, Florida 33309  
(954) 735-4002 • Fax (954) 735-2612

Authorized Sales  
Representative

**BILL SOUTH**

February 28, 1997

Thomas Williams  
Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399

970299-TX

Dear Thomas:

Per our discussion, this letter is to request our ALIC license, currently listed under the company name of Unique Communications, Inc. to be transferred to the name of Unicom Communications, LLC.

We have created a company named Unicom Communications, LLC in order to separate the equipment end of the business and the dial tone end making Unique Communications, Inc. the company which will provide equipment and Unicom Communications LLC the company which will provide dial tone.

If anything further is needed to complete this transfer, please contact me at 954-735-4002, extension 111 or fax what further information is needed to my attention at 954-735-2612. I appreciate your help with this matter.

Sincerely,

Dennis A. Parker  
President



DOCUMENT NUMBER-DATE  
02566 MAR 11 97  
FPSC-RECORDS/REPORTING

970299-TX

**UNICOM COMMUNICATIONS, L.L.C.**

**Florida Price List No. 1  
Original Sheet 1**

**TITLE SHEET**

**FLORIDA TELECOMMUNICATIONS PRICE LIST**

This Price List contains the descriptions, regulations, service, standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by Unicom Communications, L.L.C., with principal offices at 3557 N.W. 53 Court, Fort Lauderdale, Florida 33309. This Price List applies for services furnished within the state of Florida. This Price List is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

**Issued: March 3, 1997**

**EFFECTIVE:**

**by:**

**Dennis A. Parker, President  
3557 N.W. 53rd Court  
Ft. Lauderdale, FL 33309**



**CHECK SHEET**

The sheets listed below, which are inclusive of this Price List, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Price List and are currently in effect as of the date at the bottom of this page.

	<b>SHEET</b>	<b>REVISION</b>
<b>TITLE SHEET</b>	1	Original
<b>CHECK SHEET</b>	2	Original
<b>TABLE OF CONTENTS</b>	3	Original
<b>SYMBOLS SHEET</b>	4	Original
<b>PRICE LIST</b>	5-6	Original
<b>EXCHANGE SERVICE</b>	7	Original
<b>SECTION 1</b>	8	Original
<b>SECTION 2</b>	9-52	Original
<b>SECTION 3</b>	53-68	Original
<b>SECTION 4</b>	69-79	Original
<b>SECTION 5</b>	80-83	Original

**Issued: March 3, 1997**

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**TABLE OF CONTENTS**

Title Sheet .....	1
Check Sheet .....	2
Table of Contents .....	3
Symbols Sheet .....	4
Price List Format Sheets .....	5
Exchange Service List .....	7
Section 1 - Technical Terms and Abbreviations .....	8
Section 2 - Rules, Regulations and Service Quality Criteria .....	9
Section 3 - Basic Local Exchange Service .....	53
Section 4 - Service/Connection Charges .....	69

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**SYMBOLS SHEET**

The following are the only symbols used for the purpose indicated below:

**D - Delete or Discontinue**

**I - Change Resulting in an Increase to a Customer's Bill**

**M - Moved from Another Price List Location**

**N - New**

**R - Change Resulting in a Reduction to a Customer's Bill**

**T - Change in Text or Regulation but no Change in Rate or Charge**

**Issued: March 3, 1997**

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**PRICE LIST FORMAT SHEETS**

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Price List. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their Price List approval process, the most current sheet number on file with the Commission is not always the Price List page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2  
2.1  
2.1.1  
2.1.1.A  
2.1.1.A.1  
2.1.1.A.1(a)  
2.1.1.A.1(a).1  
2.1.1.A.1(a).1(i)  
2.1.1.A.1(a).1(i).1

**Issued: March 3, 1997**

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**PRICE LIST FORMAT SHEETS**

**D. Check Sheets -** When a Price List filing is made with the FPSC, an updated check sheet accompanies the Price List filing. The check sheet lists the sheets contained in the Price List, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The Price List user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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## EXCHANGE SERVICE LIST

AREA CODE	NPA (954)					
NXX 207	NXX 390	NXX 484	NXX 524	NXX 647	NXX 767	NXX 855
215	396	485	525	648	768	875
231	398	486	527	676	771	877
236	401	489	537	677	772	878
240	402	490	561	679	774	879
244	405	491	562	683	776	896
249	407	492	563	684	777	897
259	408	493	564	723	779	898
269	409	494	565	728	791	911
286	412	497	566	730	792	928
303	413	503	568	731	797	938
307	423	506	572	733	801	950
309	424	507	581	735	802	958
316	452	508	583	739	804	980
321	459	509	584	741	808	992
327	462	512	587	742	810	
328	463	513	609	746	814	
349	466	514	610	747	830	
351	467	515	612	748	831	
355	468	516	614	749	832	
356	469	517	627	760	845	
357	472	518	629	761	846	
359	473	519	630	763	847	
370	474	521	631	764	848	
384	475	522	645	765	850	
389	476	523	646	766	851	

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the customer's location to Unicom Communications, I.L.C. Network switching center

**Company or Carrier** - Unicom Communications, I.L.C.

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the company's Price List regulations.

**Day** - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday

**Evening** - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

**Holidays** - Unicom Communications, I.L.C. recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents Day, St. Patrick's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day

**Night/Weekend** - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday

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**2. RULES REGULATIONS AND SERVICE QUALITY CRITERIA****CONTENTS**

<b>2.1</b>	<b>Undertaking of Unicom Communications, I.L.C.</b>	<b>13</b>
<b>2.2</b>	<b>Limitations and Use of Service</b>	<b>13</b>
2.2.1	Use of Subscriber's Service	14
2.2.2	Establishment of Identity	15
2.2.3	Reserved for Future Use	15
2.2.4	Accessories Provided by the Subscriber	15
2.2.5	Broadcast of Recordings of Telephone Conversations	15
2.2.6	Recorded Public Announcements	16
2.2.7	Limited Communication	16
2.2.8	Transmitting Messages	17
2.2.9	Unlawful Use of Service	17
2.2.10	Cancellation of Service for Cause	17
<b>2.3</b>	<b>Establishment and Furnishing of Service</b>	<b>20</b>
2.3.1	Availability of Facilities	20
2.3.2	Flat, Message and Measured Rate Services	21
2.3.3	Reserved for Future Use	21
2.3.4	Reserved for Future Use	21
2.3.5	Application for Service	21
2.3.6	Application of Rates for Business and Residence Service	22
2.3.7	Transfer of Service Between Subscribers	24
2.3.8	Initial Service Periods	25
2.3.9	Floor Space, Electric Power and Operating at the Subscriber's Premises	25
2.3.10	Provision and Ownership of Equipment Facilities	26
2.3.11	Provision and Ownership of Directories	26
2.3.12	Provision and Ownership of Telephone Numbers	27
2.3.13	Maintenance and Repairs	27

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Ft. Lauderdale, FL 33309**

**2. RULES REGULATIONS AND SERVICE QUALITY CRITERIA**

**CONTENTS**

2.3.14	Company Facilities at Hazardous or Inaccessible Locations	27
2.3.15	Work Performed Outside Regular Working Hours	28
2.3.16	Suspension of Business and Residence Service	28
2.3.17	Termination of Service	30
2.3.18	Ringer Limitations	31
2.3.19	Reserved for Future Use	31
2.3.20	Residence Service for Company Employees	31
2.3.21	Connection with Miscellaneous Common Carriers	32
2.3.22	Reserved for Future Use	33
2.4	Payment Arrangements and Credit Allowances	33
2.4.1	Advance Payments	33
2.4.2	Credit and Deposits for Applicants	34
2.4.3	Payment for Service	37
2.4.4	Allowance for Service Outages	39
2.4.5	Provision for Certain Local Taxes and Fees	40
2.4.6	Provision for Certain Local Ordinance Costs	40
2.4.7	Reserved for Future Use	40
2.4.8	Variable Term Payment	41
2.5	Liability of the Company	42
2.5.1	Service Irregularities	42
2.5.2	Use of Facilities of Other Connecting Carriers	43
2.5.3	Indemnifying Agreement	43
2.5.4	Defacement of Premises	43
2.5.5	Period for the Presentation of Claims	43
2.5.6	Equipment in Explosive Atmosphere	43
2.5.7	Reserved for Future Use	44
2.5.8	Reserved for Future Use	44

**Issued: March 3, 1997**

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Ft. Lauderdale, FL 33309**

**2. RULES REGULATIONS AND SERVICE QUALITY CRITERIA**

**CONTENTS**

2.5.9	Reserved for Future Use	44
2.5.10	Reserved for Future Use	44
2.5.11	Application Testing	44
2.6	Classification of Areas as the Basis for Furnishing Telephone Service	45
2.6.1	General	45
2.6.2	Classification of Areas	46
2.6.3	Extension of Service Beyond the Base Rate Area	46
2.7	Obligation of the Company	46
2.7.1	Obligation to Furnish Service	46
2.8	Reserved for Future Use	46
2.9	Customer Premises Inside Wire	46
2.9.1	General	46
2.9.2	Responsibility of the Customer	47
2.9.3	Reserved For Future Use	48
2.9.4	Violation of Regulations	48
2.10	Special Promotions	48
2.10.1	Regulations	48
2.11	Service Mark Protection	49
2.11.1	Use of Service Marks	49
2.12	Reserved for Future Use	49

**Issued: March 3, 1997**

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**by:**

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Ft. Lauderdale, FL 33309**



**2. RULES REGULATIONS AND SERVICE QUALITY CRITERIA**

**CONTENTS**

2.13	Special Rates for the Handicapped	49
2.14	Customer Agents	50
	2.14.1 General	50
	2.14.2 Responsibility of Agent	50
	2.14.3 Warranty and Liability of Agent	50
	2.14.4 Proof of Authority	51
2.15	Waiver of Nonrecurring Charges for Customers with Grade Private Lines and Local Area Data Channels	51
2.16	Reserved for Future Use	51
2.17	Commitment Guarantee	51
	2.17.1 General	51
	2.17.2 Application	52
	2.17.3 Limitations	52

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.1 Undertaking of Unicom Communications, I.I.C.**

**A** The regulations specified herein are applicable to all communications services offered in the Price List by UNICOM Communications, I.I.C. hereinafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various sections of the Price List.

**2.2 Limitations and Use of Service**

**2.2.1 Use of Subscriber's Service**

**A. Restricted to Authorized Users**

Telephone equipment, facilities, and services are furnished to the subscriber for use by the subscriber.

- 1.** The subscriber's service may be shared with, but not resold to, the following individuals as authorized by the subscriber for that specific service:
  - a.** Members of the subscriber's domestic establishment.
  - b.** Employees, agent, or representative of the subscriber.
  - c.** Transient users of the subscriber's public telephone service.
  - d.** Members of clubs at specified club locations.
  - e.** Patients of hospitals at those establishments.
  - f.** Occupants of licensed Nursing homes, licensed Adult Congregate Living Facilities, or licensed continuing care facilities or facilities certified in accordance with the national housing act at those establishments.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.2 Limitations and use of services (cont'd)**

**2.2.1 Use of Subscriber's Service (cont'd)**

- g Students living in quarters furnished by the school, college, or university which subscribes to the service.
- h Persons temporarily subleasing subscriber's Premises.

**B. Limitations on Resale of Service**

Service furnished by the Company is intended only for communications in which the subscriber or authorized user has a direct interest, and shall not be used in collection, transmission or delivery of any communication for others. Except as noted following, the service shall not be used for any purpose for which from any other person, firm, or corporation.

- 1. The following services are exceptions to the resale restrictions:
  - a. Public Telegram.
  - b. Radio common carrier.
  - c. Exchange access lines.

C. Hotels or motels may provide telephone service to their guests or patrons as long as the service provided is business message rate service.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.2.1 Use of Subscriber's Service (Cont'd)**

**D** In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the company, and because unavoidableness of errors incident to the services and to the use of such facilities of the company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

**2.2.2 Establishment of Identity**

**A** The calling party shall establish his identity in the course of any communications as often as may be necessary.

**B** The calling party shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

**2.2.3 Reserved for Future Use**

**2.2.4 Accessories Provided by the Subscriber**

Accessories which aid a subscriber's convenience in his use of the facilities of the Company in the service for which they are furnished under this Price List are permissible provided any such accessory so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of or involve direct electrical connection to the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telecommunications system or otherwise injure the public in its use of the Company's services.

**2.2.5 Broadcast of Recordings of Telephone Conversations**

The broadcasting of a recording of a telephone conversation during the period of recording is permissible provided that, in the interest in protecting the privacy of telephone service.

**Issued: March 3, 1997  
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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.2.6 Recorded Public Announcements**

A. Use of Company facilities or services in connection with automatic announcement service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:

1. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.
2. Subscribers transmitting factual public announcements such as time stock market quotations, airline schedules and similar information are excluded from the preceding condition.
3. Private telephone numbers will not be furnished for use with recorded public announcements.
4. Failure to comply with the provisions of this Price List shall be cause for termination of the service.

**2.2.7 Limited Communication**

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions. In addition, when deemed necessary by the Company to prevent degradation of its general telephone service, arrangements which are designed to limit the volume of calls directed beyond a central office in which such calls originate may be used by the Company. The Company will incur no liability for not forwarding such calls.

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.2.8 Transmitting Messages**

The Company will not transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company.

**2.2.9 Unlawful Use of Service**

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds that such service will be used in violation of law.

**2.2.10 Cancellation of Service for Cause**

A. The Company may without notice, or with notice and allowing a reasonable time for the customer to remedy any deficiency, either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premise upon

**1. Without Notice**

a. Abandonment of the service.

b. Use of service in such a way as to interfere with the service of other subscriber's, such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his directed to such subscriber at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.2.10 Cancellation of Service for Cause (cont'd)**

**1. Without notice (cont'd)**

**c. Abuse or fraudulent use of service** Abuse or fraudulent use includes

(1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service.

(2) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, long distance message telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device whatsoever, with intent to avoid the payment in whole or in part of the regular charge for such service.

(3) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

**2. With Notice**

The reason(s) for such suspension or termination shall be specified in the written notice.

a. Failure of a subscriber to make a suitable deposit as required by this Price List

b. Impersonation of another with fraudulent intent

c. (Deleted)

d. Nonpayment of any sum due for exchange, long distance or other services, except that the following shall not constitute sufficient cause for suspension or termination of service

(1) Delinquency in payment for service by a previous occupant of the premises, unless the current customer occupied the premises at the time the delinquency occurred and the previous customer continues to occupy the premises and shall benefit from such current service.

(2) Failure to pay for business service at a different location and telephone number shall not constitute grounds for suspension or termination of residence service or vice versa

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.2.10 Cancellation of Service for Cause (cont'd)**

**2. With Notice (cont'd)**

- (3) Nonpayment of a bill of another customer as guarantor thereof.
- (4) Nonpayment of administrative charges as provided in 2.4.3.B. of this Price List.
- (5) Delinquency in payment for service by a present occupant who was delinquent at another address and subsequently joined the household of the subscriber in good standing.
- (6) Delinquency in payment for separate telephone service of another subscriber in the same residence.
- (7) Failure to pay for a service rendered by the Company which is not regulated by the Florida Public Service Commission
  - e. Use of a service or facilities for calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another.
  - f. Any other violation of the Company's rules and regulations applying to subscriber's contracts or to the furnishing of services.
  - g. Use of a service for the purpose of performing any service in competition with the local exchange service which the Company may now or hereinafter furnish.
  - h. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

**2.3.1 Availability of Facilities**

**A. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.**

**B. The rates and charges quoted in this Price List provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excess costs.**

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**RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.1 Availability of Facilities (cont'd)**

C. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section 5. "Charges Applicable Under Special Conditions," except as otherwise specified.

**2.3.2 Flat, Message and Measured Rate Services**

A. When flat rate service, message rate service, or measured service is also offered in an exchange, an applicant may select one of these services. A combination of both flat and message rate or measured service may be furnished on the same premises to unaffiliated customers where none of the customers have access on either an incoming or outgoing basis to the other's service. A combination of both flat and message rate or measured service will not be furnished on the same premises to the same subscriber, or in the same room to the same subscriber, or to a group of different subscribers in the same room, with the following exceptions:

1. Hotel and hospital service where flat rate service may be furnished for the exclusive use of the hotel or hospital management when used in combination with message rate service for the hotel or hospital stations. Only message rate service will be provided to the guest stations of the hotel even when flat rate service is used for administrative management. Hospitals may have flat rate for both administrative use and for patient situations. (Regardless of the type of service the hotel or hospital subscribes to, a guest or patient using the station as a place of residence may subscribe individually to flat rate service.
2. Premises where or public telephones may properly be located.
3. Nonadministrative lines connected to secretarial service facilities and not furnished with outward service.
4. A combination of measured Foreign Exchange and flat rate local exchange service.
5. Fully partitioned shared switches where the flat rate service is provided on a fully partitioned basis to an individual subscriber and where none of the unaffiliated entities using the shared switch has access on either an incoming or outgoing basis to resold local service.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.2 Flat, Message and Measured Rate Services (cont'd)**

**6 To premises where Back-Up Line service may be located with flat rate, measured rate or message rate primary line service**

**2.3.3 (Deleted)**

**2.3.4 Reserved for Future Use**

**2.3.5 Application for Service**

**A Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with the rates, charges, rules and regulations from time to time in force and effect.**

**B The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness, except that failure to pay for business service at a different location and a different telephone number shall not constitute sufficient cause for refusal of residence service or vice versa. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness. The reason(s) for such refusal will be specified to the applicant in a written notice.**

**C An applicant may not be refused service because of the reasons iterated in Paragraph 2.2.10A.2.d for which service may not be suspended or terminated.**

**D If telephone service is established and it is subsequently determined that either condition in B. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.**

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.5 Application for Service (cont'd)**

E. When application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are canceled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charge, however, is not to exceed all charges which would apply if the work involved in complying with the request had been completed.

F. When equipment has been ordered for the specific needs of a subscriber and the installation thereof is delayed in excess of six (6) weeks by or at the request of the subscriber, charges as specified in Section 5.3.2 may apply for such equipment for the period of the delay.

G. When a subscriber requests a change in location of all or a part of the facilities covered by his application for service or requests for additions, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he may be required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have incurred had the final location of the facilities been specified initially.

**2.3.6 Application of Rates for Business and Residence Service**

A. In general, business rates apply at business locations and residence rates apply at residence locations, as illustrated and qualified by the situations described in B. or C. following.

**B. Business rates apply for:**

1. Offices, stores, factories, mines and all other places of a strictly business nature.
2. Offices of hotels, boarding houses, and apartment houses, colleges, quarters occupied by clubs and fraternal societies, public, private or parochial schools, hospitals, nursing homes, libraries, churches, and other institutions. For the purpose of this Price List, a boarding house is defined as a structure where rooms are rented or boarders taken.

**Issued: March 3, 1997**

**EFFECTIVE:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.6 Application of Rates for Business and Residence Service (cont'd)**

**B (cont'd)**

3 Service terminating solely on the secretarial facilities of a telephone answering bureau

4 Service listed in BellSouth Telecommunications, Inc. business telephone directories

**C Residence rates apply for:**

1 Private residences on service not employing business listings

2 Subscribers residing in private apartments in hotels, clubs, hospitals, and boarding houses who request their own individual residential service when business listings are not employed

3 College fraternity houses where members of the fraternity lodge within the house

4 Secretarial line termination's of residence main service terminating as extension lines on the premises of a telephone answering bureau

**D** If a subscriber's service changes from business service to residence service, the telephone number will normally be changed. Reference of calls will normally not be provided regardless of how long existing directories will remain in effect. Service connection charges, which apply for such changes, are quoted in Section 4 of this Price List.

The business telephone number may be continued for the residence service only if all the facts indicate that the service is no longer to be used substantially for business purposes.

**E** Changes from residence to business service may be made without change in telephone number, if the subscriber so desires. Service charges, which apply for such changes, are quoted in Section 4 of this Price List.

**Issued: March 3, 1997**

**EFFECTIVE:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.6. Application of Rates for Business and Residence Service (cont'd)**

F. Customers identifying themselves as amateur radio operators, licensed under Part 97 of the Federal Communications Commission (FCC) rules and regulation, will be charged business rates at business locales and residence rates and residence locales. This includes Amateur Radio Emergency Service (ARES), Radio Amateur Civil Emergency Service (RACES) and Military Affiliate Radio System (MARS) individual or club requests. The company expects that the access line will be employed to connect amateur radio transmitters and receivers to the Company's telephone network for Control Line, Phonepatch, and/or Autopatch purposes. Although the FCC prohibits the transmission of business communications by an amateur radio station (Para. 97.110), this rule does not negate the application of the appropriate business or residence classification of telephone access lines.

**2.3.7. Transfer of Service between Subscribers**

A. Service previously furnished one subscribers may be assumed by a new subscriber upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for either of two ways.

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account willingly assumes all obligations thereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

2. If the new subscriber does not wish to assume payment of the old account a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

B. Under either method of transfer the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new subscribers, and when in the judgment of the Company a change in the telephone number is not required.

**Issued: March 3, 1997**

**EFFECTIVE:**

**by:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.7 Transfer of Service between Subscribers (cont'd)**

C. When in the judgment of the Company a relationship does exist, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

**2.3.8 Initial Service Periods**

A. Unless otherwise specified, the rate for all services offered in this Price List are monthly rates and the initial service period is one month commencing with the date of installation of the service.  
 B. For all other services furnished with initial service period is the number of months indicated in brackets following the basic termination charge listed in that section of this Price List containing the service offered except for those services provided for under Plan 1 and Plan 2 in other sections of this Price List.  
 C. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

**2.3.9 Floor Space, Electric Power and Operating at the Subscriber's Premises**

A. The subscriber is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Suitable power outlets and commercial power required for the operation of such facilities shall be provided by, at the expense of, the subscriber.  
 B. All operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.10 Provision and Ownership of Equipment Facilities**

A. Equipment and facilities furnished by the Company on the premises of a subscriber or authorized user of the Company are the property of the Company and are provided upon the condition that such equipment and facilities, except as expressly provided in this Price List, must be installed, relocated and maintained by the Company and that the Company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company's equipment and facilities on the subscriber's premises, upon termination or cancellation of the service, to remove such equipment, instruments and lines.

B. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except as expressly provided in this Price List or upon the written consent of the Company.

C. Equipment and facilities furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof expected.

**2.3.11 Provision and Ownership of Directories**

Telephone directories distributed from time to time by the Company remain the property of the Company, shall not be mutilated and shall be surrendered upon request. No binder, holder, insert or auxiliary cover or attachment of any kind not furnished by the Company shall be attached to the directories owned by the Company, except that this prohibition shall not apply to a subscriber provided binder, holder, insert, or auxiliary cover which is not so attached as to impede reference to essential service information or otherwise interferes with service.

Each subscriber served by a directory shall be furnished one copy of that directory for each exchange access line. When requested by the subscriber, a reasonable number of additional directories may be provided and no charge will apply.

**Issued: March 3, 1997**

**EFFECTIVE:**

**by:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.12 Provision and Ownership of Telephone Numbers**

Telephone numbers are the property of the Company and are assigned to the service furnished the subscriber. The subscriber has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such number, or both, assigned to the subscriber, whenever the Company deems it necessary to do so in the conduct of its business.

**2.3.13 Maintenance and Repairs**

All ordinary expense of maintenance and repairs, unless otherwise specified in this Price List, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

**2.3.14 Company Facilities at Hazardous or Inaccessible Locations**

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.15 Work Performed Outside Regular Working Hours**

Except as expressly provided in this Price List, the rates and charges specified in this Price List contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Price List, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

**2.3.16 Suspension of Business and Residence Service**

**A. General**

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of existing service. Suspension of service is available on a subscriber's complete service or on such portion thereof as can be suspended.
2. When the period of suspension for residence service is less than one month, or more than nine months in any calendar year the regular charges for the full month of service shall apply for that period of less than one month or more than nine months.
3. When the period of suspension for business services is less than one month or more than six months in any calendar year, the regular charges for the full month of service shall apply for that period of less than one month or more than six months except for certain subscribers as specified in B.2.b following.
4. When a complete service, or portion thereof which can be suspended, is subject to an initial service period of more than one month, the basic termination charge applicable thereto will be reduced at one-half the normal full rate of reduction which the service is on a suspended basis and the initial service period is extended by one-half month for each month of suspension.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.16 Suspension of Business and Residence Service (cont'd)**

**A (cont'd)**

5. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a service which is suspended may be referred to the call number of another service in the same or a distant exchange.

6. The charge for the total suspension period may be collected in advance.

7. There is no reduction in the charge for foreign central office line mileage, foreign exchange line mileage, or tie line services during the period of suspension.

8. No allowance is made in the charges for additional listings or joint user service except when the service under the main contract is temporarily suspended.

9. There is no reduction in the recurring charge for Back-Up Line during the suspension period.

**B. Application of Charges**

**1. Residence Service**

a. Except as provided in service-specific Price List sections, the charge for residence basic exchange line service and associated optional services and features during the period of suspension is 50 percent of the rate regularly charged. Where specified in other sections of this Price List, optional services associated with the basic exchange line can be suspended at no recurring charge during the period of suspension. Other restrictions in service-specific Price Lists shall still apply. Service charges will continue to apply as specified in Section 4 of this Price List.

b. The minimum charge per suspension is two times the residence suspend rate except as provided in 2. below.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**B. Application of Charges (cont'd)**

**2. Business Service and Residence PBX Service**

a. Except as provided in service-specific Price List sections and as modified in b through d following, the charge for business basic exchange line service, residence PBX trunk service and associated optional services and features during the period of suspension is 50 percent of the rate regularly charged. Where specified in other sections of this Price List, optional services associated with the basic exchange lines or trunks will be suspended at no recurring charge during the period of suspension. Other restrictions in service-specific Price Lists shall still apply. Service charges will continue to apply as specified in Section 4 of this Price List.

b. The minimum charges for any calendar shall be three-fourths of the regular annual rate except where the subscriber is an emergency oriented organization which satisfies the conditions listed following:

- (1) The primary mission of the emergency organization is the preservation of life or property;
- (2) The organization is government funded;
- (3) The use of the suspended service is limited to emergency situations and kept on a standby basis during testing by the subscriber.

c. The monthly charge and the minimum charge for suspension of dormitory stations, or any part billed on the same account is the same as that specified in Paragraph 2.3.16 B.1.

d. Suspension of service is not permitted for services or items provided under either rate Plan 1 or Alternate Plan 1 of other sections of this Price List. Systems or items provided under Plan 2, however, may be suspended under the provisions stated above.

**2.3.17 Termination of Service**

**A. Termination of Service by the Company**

1. Violation of any of the regulations contained in this Price List on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber's service.

**Issued: March 3, 1997**

**EFFECTIVE:**

**by:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.17 Termination of Service (cont'd)**

**A (cont'd)**

2. When the service is terminated on the initiative of the Company because of violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

3. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

**B Termination of Service at the Subscriber's Request**

1. Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due. This includes all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

**2.3.18 Ringer Limitations**

A. Except as provided herein, the capability to activate one ringer is provided for each access line.

B. The number of ringers directly connected to the access line is limited to four per access line.

**2.3.19 Reserved for Future Use**

**2.3.20 Residence Service for Company Employees**

A. Residence service is available to employees as follows:

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.20 Residence Service for Company Employees (cont'd)**

1. All other employees of this Company who have completed six months or more of net credited service, will be furnished service on one or more access lines at 5 percent of the regular rate.
2. Service provided in accordance with 1., 2. or 3. preceding, will be furnished only at one location and only when the telephone is located in the employee's residence. Such employee's service will not be furnished at locations where the station is not restricted to the use of the employee and members of his immediate family or other employees residing in the same household.
3. Any credit allowance involving residence service for company employees should be reduced by the percent discount allowed.

**2.3.21 Connection with Miscellaneous Common Carriers**

**A. Application**

1. Service is available to and from customers of miscellaneous common carrier through connecting facilities provided by the Company in accordance with the provisions as set forth in 2. through 5. following.
2. Subject to the availability of facilities and the reasonable requirements of the Company for its telecommunications service, the Company will, at the miscellaneous common carrier's request, extend and physically connect its facilities with those of the miscellaneous common carrier for the purpose of interchanging intrastate traffic in connection with the miscellaneous common carrier's Domestic Public Land Mobile Radio Services (as defined in Part 22 of the FCC Rules). Such connection and interchange of intrastate traffic shall be as follows.
3. The facilities provided for connection and interchange of traffic shall not be used, switched or otherwise connected together by the miscellaneous common carrier for the provision of through calling from a landline or mobile unit located in one Reliable Service Area to a landline telephone or mobile unit in another Reliable Service Area.

**Issued: March 3, 1997**

**EFFECTIVE:**

**by:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.3.21 Connection with Miscellaneous Common Carriers (cont'd)**

**A. Application (cont'd)**

4. Specific administrative procedures, connection and operating arrangements and charges for the facilities provided by the Company to the miscellaneous common carrier for the purpose of connection and interchanging traffic are set forth in various intercarrier agreements between the Company and the miscellaneous common carriers or in the Price Lists of the Company as appropriate. Where the state franchise area or state authorization of the miscellaneous common carrier is different from the Reliable Service Area the terms and conditions of connection and interchange of traffic may be modified to recognize the extent of such state franchise or authorization.

5. The connection and interchange of traffic as set forth in 1 through 4 preceding does not constitute a joint undertaking with the miscellaneous common carrier for the furnishing of any service.

**2.3.22 Reserved for Future Use**

**2.4 Payment Arrangements and Credit Allowances**

**2.4.1 Advance Payments**

A. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other non-recurring charges plus charges for one month of service. Where construction charges are applicable the payment thereof may be required in advance of start of construction.

B. The amount of the advance payment is credited to the customer's account on the first bill rendered under the contract.

**Issued: March 3, 1997**

**EFFECTIVE:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.4.2 Credit and Deposits for Applicants**

A. The Company may, in order to safeguard its interests, require an applicant to establish satisfactory credit, or pay a cash deposit, as set forth in the following:

**1. Credit will be deemed to be established if:**

a. The applicant for service has been a customer of any telephone utility within the last two years and during the last 12 consecutive months of service did not have more than two occasions in which a bill was paid after becoming delinquent and never had service disconnected for nonpayment.

b. The applicant for service furnishes a guarantor satisfactory to the Company, to secure payment of bills for service requested. A satisfactory guarantor shall, at the minimum, be a customer with a satisfactory payment record.

A guarantor's liability shall be terminated when a residential customer whose payment of bills is secured by the guarantor meets the requirement of 2.4.2.C.2 following. Guarantors providing securing for payment of residential customers' bills shall only be liable for bills contracted at the service address contained in the contract of guaranty.

c. The applicant furnishes an irrevocable letter of credit from a bank or surety bond.

2. A cash deposit for local exchange service and toll service may be required on an applicant, if satisfactory credit is not established, in an amount not to exceed the charges for one month's local exchange service plus the Company's estimate of two months' long distance service.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.4.2 Credit and Deposits for Applicants (cont'd)**

**B. New or Additional Deposits for Existing Subscribers**

The Company may require, upon reasonable written notice of not less than 15 days, a new deposit, where previously waived or returned, or an additional deposit, in order to secure payment of current bills. Provided, however, that the total amount of required deposit should not exceed twice the actual average monthly toll billing plus one month's local service charge for the 90 day period immediately prior to the date of notice. In the event the customer has had service less than 90 days, then the Company shall base its new or additional deposit upon the actual average monthly billing available. When the Company has good reason to believe payment by a nonresidential customer is in jeopardy and the usage is significantly above normal for that customer, the Company may request a new or additional deposit. If the deposit requested is not paid within 48 hours, the Company may discontinue service.

Should the Company determine that credit information given by a customer is false or materially incorrect, the Company may immediately require the customer to pay a new or additional deposit equal to the deposit which would have been charged at the time of the request for service had the correct credit information been given by the customer.

**C. Refund of Deposits**

1. If, after 90 days' service, the actual initial deposit is found to be greater than an amount equal to one month's local exchange service plus two months' actual average toll service, plus an amount related to the deposit amount covering terminal equipment or special arrangements as specified in paragraph 2.4.2 A.2. above, the Company shall, upon demand of the subscriber, promptly refund the difference. Deposits covering terminal equipment or special arrangements shall normally be retained in whole or in part during the period such equipment or arrangement is in service.

**Issued: March 3, 1997  
by:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.4.2 Credit and Deposits for Applicants (cont'd)**

2. After a residential customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the customer's deposit providing the customer has not in the preceding 12 months (a) made more than one late payment of a bill (after the expiration of 15 days from the date of mailing or delivery by the Company) (b) paid with a check refused by a bank, (c) been disconnected for nonpayment or at any time (d) used service in a fraudulent or unauthorized manner. The Company may elect to return a deposit to a residential customer in less than 23 months.

Deposits of business customers may be refunded, in whole or in part, at the option of the Company at any time.

When a business customer qualifies under the same conditions as specified for residential customers preceding, the Company may at its option refund the deposit in whole or in part, or pay the higher rate of interest specified in 2.4.2.D. following:

3. Upon termination of service, the deposit and accrued interest may be credited by the Company against the final account and the balance, if any, shall be returned promptly to the customer but in no event later than 45 days after service is discontinued.

**D. Interest on Deposit**

All deposits required by the Company shall bear interest at 6 percent per annum to begin and run from the date said deposit is made except that, no interest shall apply on a deposit unless the deposit and the service have been in existence for a continuous period of six months. Interest computed on deposit interest shall be simple interest in all cases and settlement of the interest shall be made annually, either in cash or by credit on the current bill.

The Company shall pay an interest rate of 7 percent per annum on deposits of business customers qualifying under 2.4.2.C.2 preceding when the Company elects not to refund such deposit after 23 months.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.4.2 Credit and Deposits for Applicants (cont'd)**

**E. Receipt for Deposit**

A nontransferable certificate of deposit shall be issued to each customer and means provided so that the customer may claim the deposit if the certificate is lost. The deposit receipt shall contain notice that after 90 days' service, the subscriber is entitled to a refund of any deposit over and above an amount equal to one month's local service plus two months' actual average toll service.

**F. Responsibility for Payment**

The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation nor does it constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due for service rendered.

**2.4.3 Payment for Service**

A. The subscriber is responsible for payment of all appropriate charges for completed calls, services, and equipment. All charges due by the subscriber are payable at the Company Business Office or at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of the subscriber is the result of a Company mistake, the Company may not backbill in excess of twelve months. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay and interest, dividend or other compensation on the amount overbilled.

**Issued: March 3, 1997**

**EFFECTIVE:**

**by:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.4.3 Payment for Service (cont'd)**

**B. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.**

**1. Effective Jan. 3, 1996, a charge of \$15.00 or 5 percent of the face value of the check, whichever is greater, will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written.**

**C. A Late Payment Charge of one and a half percent (1.5 percent) will be applied to each customer's bill, (including amounts billed in accordance with the Company's Billing and Collections Services Price List) when the previous month's bill has not been paid in full prior to the next billing date. The 1.5 percent charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill. This Price List shall apply to federal and state government pursuant to existing statutes applicable to those governmental entities. Effective January 3, 1996, county and municipal governments will be assessed a 1 percent Late Payment Charge in accordance with the provisions of the Florida Prompt Payment Act, Section 218.70-218.79, Florida Statutes.**

**D. Should service be suspended for nonpayment of charges, it will be restored only as provided under "Restoration Charge" in Section 4 of this Price List.**

**E. When the service has been disconnected for nonpayment, the service agreement is considered to have been terminated. Re-establishment of service may be made only upon the execution of a new service agreement which is subject to the provisions of this Price List.**

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.4.3 Payment for Service (cont'd)**

F. In its discretion, the Company may restore or reestablish service which has been suspended or disconnected for nonpayment of charges, prior to payment of all charges due. Such restoration or re-establishment shall not be construed as a waiver of any rights to suspend or disconnect service for nonpayment of any such or other charges due and unpaid or for the violation of the provisions of this Price List, nor shall the failure to suspend or disconnect service for nonpayment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for nonpayment of such account or of any other past due account.

G. Bills for service shall not be considered delinquent prior to the expiration of fifteen days from the date of mailing or delivery by the Company. However, the Company may demand immediate payment under the following circumstances:

1. Where service is terminated or abandoned.
2. Where toll service is two times greater than the subscriber's average usage as reflected on the monthly basis for the three months prior to the current bill or, in the case of a new customer who has been receiving service for less than four months, where the toll service is twice the estimated monthly toll service.
3. Where the Company has reason to believe that a business subscriber is about to go out of business or that bankruptcy is imminent for that subscriber.

**2.4.4 Allowance for Service Outages**

When the use of service or facilities furnished by the Company becomes unavailable due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed, for the service and facilities rendered useless and inoperative by reason of the service outage during the time the outage continues in excess of twenty-four hours from the time it's reported to or detected by the Company, except as otherwise specified in this Price List. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work. For the purpose of administering this regulation, every month is considered to have thirty days.

**Issued: March 3, 1997**

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**by:**

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3557 N.W. 53rd Court  
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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.4.5 Provision for Certain Local Taxes and Fees**

When a municipality or political subdivision of the state charges the Company any license, occupational, franchise, inspection or other similar tax or fee, whether in a lump sum, or at a flat rate, or based on receipts, or based on poles, wires, conduits or other facilities, the aggregate amount of such taxes and fees will be billed, insofar as practical, pro rata to exchange subscribers receiving service in the municipality or political subdivision.

**2.4.6 Provision for Certain Local Ordinance Costs**

When the Company by virtue of its compliance with a municipal or county ordinance, incurs significant costs that would not otherwise normally be incurred, all such costs shall be billed, insofar as practical, pro rata, per exchange access line, to those subscribers receiving exchange service within the municipality or county as part of the price for exchange service.

An estimated monthly amount of such costs shall be billed to the affected subscribers each month and an adjustment to reconcile these estimates to the actual costs incurred for the six month periods ending June 30 and December 31 of each year shall be applied.

Charges for permits, licenses or fees required by governing authorities for installing any telephone wire in a building will be billed by the Company to the requesting party.

**2.4.7 Reserved for Future Use**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.4.8 Variable Term Payment**

A. In the event that all or any part of the service is disconnected at the customer's request prior to the expiration of any selected payment period of greater than one month's duration, the customer will be required to pay the applicable termination charge as stated in the Access Service Price List, the Private Line Service Price List and this Price List. The Price List provisions concerning termination liability shall be inapplicable to any state, county, or municipal governmental entity when there is in effect, as a result of action by such entity and through a duly constituted legislative, administrative, or executive body:

1. a statute;
2. an ordinance;
3. a policy directive; or
4. a constitutional provision

which restricts or prohibits an additional contractual payment for early termination of a contract by any such entity, or agency thereof, due to an unavailability of funding. When service is being provided and funding to the governmental entity for such service becomes unavailable, the governmental entity may cancel the service without additional payment obligation.

Absent any official statute, ordinance, policy directive, or constitutional provision, the customer shall be responsible for the termination charges.

Nonrecurring charges from Section 4 of this Price List and from the specific Price List section for the contracted service, associated with the establishment of the contracted service that has been deferred over the life of the payment plan, shall be due immediately and in full at the time of disconnect of the service in accordance with the Price List for the affected service.

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.5 Liability of the Company**

**2.5.1 Service Irregularities**

The liability of the Company for damages arising out of impairment of service provided to its subscribers such as defects or failure in facilities furnished by the Company or mistakes, omissions, interruptions, preemption's, delays, errors or defects in the provision of its services set forth herein or any portion of its services, occurring in the course of furnishing such facilities or services and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operation to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service during which such mistake, omission, interruption, preemption, delay, error or defect in transmission or defect or failure in facilities or service occurs.

The Company shall not be liable for damage arising out of mistakes, omissions, preemption's, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the service of the Company, (1) caused by customer-provided equipment (except where a contributing cause is the malfunctioning of a company-provided connecting arrangement, in which event the liability of the Company shall not exceed an amount equal to the proportional amount of the Company billing for the period of service during which such mistake, omission, interruption, preemption, delay, error, defect in transmission or injury occurs), or (2) not prevented by customer-provided equipment but which would have been prevented had company-provided equipment been used.

**2.5.2 Use of Facilities of Other Connecting Carriers**

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this Company's facilities in establishing connections to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

**Issued: March 3, 1997**

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2. RULES, REGULATIONS AND SERVICE CRITERIA

2.5.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the subscriber or subscribers against claims for the libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof, against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the subscriber against all other claims arising out of any act or omission of the subscriber in connection with the facilities provided by the Company

2.5.4 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of the equipment and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

2.5.5 Period for the Presentation of Claims

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

2.5.6 Equipment in Explosive Atmosphere

A. The Company does not guarantee nor make any warranty with respect to equipment and facilities provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claimed to have been caused directly or indirectly by the installation, operation failure to operate maintenance, removal, presence, condition, location or use said equipment so provided.

Dated: March 3, 1997

EXHIBITIVE:

by:

Demetrius A. Parker, President  
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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.5.6 Equipment in Explosive Atmosphere (cont'd)**

**B. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment**

**C. The subscriber shall furnish, install and maintain sealed conduit with explosion-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company**

**2.5.7 Reserved for Future Use**

**2.5.8 Reserved for Future Use**

**2.5.9 Reserved for Future Use**

**2.5.10 Reserved for Future Use**

**2.5.11 Application Testing**

**The Company makes no warranties with respect to the performance of certain services for any and all possible customer applications which may utilize these services. The Company will provide a limited amount of such service(s) subject to the conditions specified in A. and B. following. Such service is to be utilized without charge in an initial application test with a customer for no longer than 60 days from the date of installation. The purpose of an application test is to determine the appropriateness prior to the customer placing a firm order for such service(s)**

**1. Price Listed services authorized for use in application testing and the specific Price List reference addressing service-specific regulations are as follows:**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.6.2 Classification of Areas**

The general plan for furnishing telephone service is based on the following classification of areas by types for the determination of the classes of service available and for the application of rates

**A. Exchange Area**

The Exchange Area or Local Service Area is that territory in which local exchange service is furnished and comprises all the area in which some form of local telephone service is furnished, as distinguished from toll service

**B. Toll Area**

Outside the Exchange Area, interim foreign exchange service or foreign exchange service are the normal service offerings

**2.6.3 Reserved for Future Use**

**2.7 Obligation of the Company**

**2.7.1 Obligation to Furnish Service**

The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service

**2.8 Reserved for Future Use**

**2.9 Customer Premises Inside Wire**

**2.9.1 General**

A. Customer premises inside wire is defined as that wire including connectors, blocks and jacks, within customers premises that extends between the termination of the private line and those standard jack locations within the customers premises to which terminal equipment can be connected for access to the Exchange Access Line

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.9.1 General (cont'd)**

B. Customer premises inside wire provided by the customer must be installed in accordance with the technical standards and installation guidelines furnished to the Commission by the Company.

C. Customer premises inside wire provided by the customer may be connected to residence and business basic exchange service or private line service furnished by the Company either at the Network Interface or at any Company provided standard miniature modular jack located elsewhere on the premises.

D. The Network Interface for the connection of customer premises inside wire consists of a standard modular jack and is provided as part of the Exchange Access Line. The normal location of the Network Interface would be in close proximity to the protector or equivalent if located outside or where the Company's facilities enter the customer's premises when located inside. When the Company is notified prior to the installation of the Network Interface, the customer shall have the option, at no charge to the customer, of an indoor or outdoor Network Interface. When at the instance of the customer and existing Network Interface is moved from the outside to the inside, or vice versa, the applicable nonrecurring Service Charges specified in Section 4 of this Price List apply. There will be no charge to the customer when the Company retrofit existing Access Line terminations in connection with other maintenance or installation work at the customer's premises.

E. Company owned inside wire maintained by the customer remains the property of the Company.

**2.9.2 Responsibility of the Customer**

A. In the event that the customer maintains or attempts to maintain inside wire, the customer assumes the risk of loss of service, damage to property, or death to, or injury of, the customer or the customer's agent. The customer will save the Company harmless from any and all liability, claims, or damage suits arising out of the customer's wire maintenance activity.

**Issued: March 3, 1997**

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**2. NETWORK REGULATIONS AND SERVICE CRITERIA**

2.1. Responsibility of the Customer (cont'd)  
2.1.1. Where customer provided inside wire is maintained by the customer, the customer is responsible for notifying and service difficulty that is causing harm to the telecommunications network upon notice from the Company that such wire is causing the difficulty.

2.1.2. Reserved for Future Use

2.1.3. Violation of Regulations  
A. Where customer provided inside wire is in violation of 2.9, the Company will promptly notify the customer of the violation and will take such immediate action as is necessary for the protection of the telecommunications network and Company equipment.

B. The customer shall discontinue use of the customer-provided inside wire or correct the violation and notify the Company in writing that the violation has been corrected within 30 days after receipt of such notice.

C. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this Price List.

2.1.4. Special Promotions

A. The Company may offer approved special promotions of new or existing service or products for limited periods as approved by the Public Service Commission. These promotions are a voluntary matter of certain recurring, nonrecurring and/or usage charges as stated in paragraph 2.11.1.A. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation.

Revised March 8, 1989

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101

Quinn A. Barber, President  
3000 N.W. 33rd Street  
Ft. Lauderdale, FL 33309



**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.11 Service Mark Protection**

**2.11.1 Use of Service Marks**

Service Marks of Unicom Communications, I.I.C. may not be used by any entity concurring in or providing services pursuant to this Price List except under an express written license agreement with Unicom Communications, I.I.C.

**2.12 Reserved for Future Use**

**2.13 Special Rates for the Handicapped**

**A. Directory Assistance**

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing price list rates for every call in excess of 50 within a billing cycle.

**B. Hearing and Speech Impaired Persons**

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

**C. Telecommunications Relay Service**

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as credit card surcharge.

**Issued: March 3, 1997**

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.14 Customer Agents**

**2.14.1 General**

A. The conditions specified herein apply to any entity (hereinafter "agent"), including but not limited to Customer Premises Equipment Providers, Enhanced Service Providers, and Interexchange Carriers acting or purporting to act on behalf of a customer or prospective customer (hereinafter "customer") in transactions with the Company. Such transactions may include, but are not limited to (1) requests for information about the service or equipment of any customer (2) negotiations regarding deposits, (3) orders for establishment of or changes in service or equipment, and (4) requests for or inquiries concerning the repair or maintenance of the service or equipment of any customer.

**2.14.2 Responsibility of the Agent**

A. The agent shall at all times act within the scope of the agent's authority as defined in the agent's agreement with the customer and shall not undertake any transaction with the Company on behalf of any customer unless the agent has been authorized to do so by that customer.

B. In undertaking any such transactions on behalf of any customer, the agent shall comply with all rules and regulations in this section of this Price List applicable to the transaction or to the service or equipment to which the transaction pertains.

**2.14.3 Warranty and Liability of the Agent**

A. By undertaking any transaction with the Company on behalf of a customer, the agent warrants and represents to the Company that the agent has been duly authorized by the customer to act on behalf of the customer in the transaction undertaken. In the event that the customer denies that the agent shall assume responsibility for such any and all damages, losses, or claims resulting from such dispute or denial by the customer, except for any damages, losses, or claims resulting from the Company's willful misconduct, and will pay any and all applicable rates and charges for services rendered or equipment supplied by the Company because of the agent's actions. The foregoing in no way absolves the customer from liability arising from transactions performed by the agent on behalf of the customer.

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.14.4 Proof of Authority**

A. When the Company in the reasonable exercise of the Company's discretion believes it appropriate, the Company may request proof of the authority of any party claiming to be the agent of the customer prior to acting upon such request. Failure of the Company to request such proof shall not, however, limit or otherwise affect the agent's responsibility or liability set forth herein, nor shall such a failure constitute a waiver of the Company's right to request such proof at any time in the future.

**2.15 Waiver of Nonrecurring Charges for Customers with Subvoice Grade Private Lines and Local Area Data Channels**

A. It is expressly declared that metallic facilities are in continually decreasing supply and that the Company does not hold itself in a position to make such facilities available. In addition, if modernization programs dictate the replacement of existing metallic facilities with facilities such as fiber optics and subscriber carrier that do not provide metallic continuity, the Company will not be required to continue to provide services that are based on metallic facilities.

B. In consideration of the decreasing supply of metallic facilities, the Company will convert a customer's service that is based on such facilities to an alternate service and waive the nonrecurring charges associated with the change. This applies to a customer where metallic facilities are being displaced with nonmetallic facilities, or a customer may elect to make this change at any time prior to modernization program that would eliminate the availability of metallic facilities.

C. This waiver applies to private line customers with Subvoice Grade Service and Local Area Data Service. Alternate services that a customer may convert to are Voice Grade Private Lines, SynchroNet service, WatchAlert service or Basic Local Exchange Service.

**2.16 Reserved for Future Use**

**2.17 Commitment Guarantee Program**

**2.17.1 General**

A. The Commitment Guarantee Program provides a credit to residence and business customers should the Company fail to meet its commitment in connection with installation or repair of service provided over Company's facilities.

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**2. RULES REGULATIONS AND SERVICE CRITERIA**

**2.17.2 Application (cont'd)**

**B. One credit will apply per customer request for a commitment missed for installation or repair. A customer request includes all of the service that is to be installed or repaired on the same date and on the same system. Multiple attempts to invoke the guarantee for the same commitment and for the same customer are not to be considered as separate requests.**

**C. The credit will apply in addition to waivers, promotions, or other guarantees in effect at the time of the missed commitment unless specifically excluded.**

**D. The plan may be suspended by the Company during or following a natural disaster such as described in 4.2.6.**

**E. The guarantee is applicable to services provided in this Price List except as noted in 2.17.3 following.**

**2.17.3 Limitations**

**A. The commitment Guarantee Program credit will not apply to**

**1. Commitments missed due to customer initiated action**

**2. Maintenance requests resulting from negligence, willful act of the subscriber or suspension of service for non-payment of charges.**

**3. Commitments missed during or as a result of labor difficulties, natural disasters, governmental orders, civil commotion, general network failure, or circumstances beyond the control and or knowledge of the Company.**

**4. Services provided in conjunction with disaster relief in Section 4.**

**5. Directory Advertising.**

**6. Public Telephone Service.**

**7. 911 and E-911 Services.**

**a. Active and retired employees.**

**Issued: March 3, 1997**

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**3. BASIC LOCAL EXCHANGE SERVICE**

**CONTENTS**

3.1 General	54
3.2 Statewide Rate Groups	55
3.3 Reserved for Future Use	55
3.4 Flat Rate Service	
3.4.1 General	55
3.4.2 Monthly Rates	56
3.5 Reserved for Future Use	62
3.6 Rotary Service	63
3.6.1 General	63
3.6.2 Rates	63
3.7 Custom Calling Services	
3.7.1 Business Business PBX	65
3.8 Directory Assistance	
3.8.1 General	67
3.8.2 Rates and Charges	67
3.9 Operator Assistance Local Calls	
3.9.1 Operator Assistance Charges	68

**Issued: March 3, 1997**

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**3. BASIC LOCAL EXCHANGE SERVICE**

**3.1 General**

A. Basic local exchange services as offered in this Price List, is comprised of exchange access lines defined as follows:

**Exchange Access Line** - The serving office line equipment and all the Company plant facilities up to and including the Company-provided Standard Network Interface. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for message toll service and for local calling appropriate to the Price Listed use offering selected by the customer.

B. Exchange access lines are subject to the nonrecurring charges specified in Section 4 of this Price List.

D. The rates for service and equipment not specifically shown in this section are presented in other sections of this Price List.

E. Pursuant to passage of the Telecommunications Access System Act of 1991 by the Florida Legislature during the 1991 session, a monthly surcharge shall be imposed on all local exchange telecommunications company subscribers on an individual access line basis, except that such surcharge shall not be imposed upon more than 25 basic telecommunications access lines per account bill rendered. The Commission shall determine the amount of the surcharge, however, in no case shall the amount exceed 25 cents per line per month. The surcharge shall appear on the initial bill to the subscriber and itemized at least only annually.

**Issued: March 3, 1997**

**EFFECTIVE:**

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**3. BASIC LOCAL EXCHANGE SERVICE****3.2 STATEWIDE RATE GROUPS****3.2.1 Rate Group Descriptions**

The statewide rate schedules in this Price Sheet are applicable to exchange access lines. The groupings are based on exchange access lines, PBX trunks and network access registers in the local calling areas specified in 3.3.1.

<b>Group</b>	<b>Total Exchange Access Lines and PBX Trunks-Upper Limits</b>
1	2,000
2	7,000
3	22,000
4	55,000
5	120,000
6	195,000
7	280,000
8	375,000
9	450,000
10	550,000
11	700,000

**3.3 Reserved for Future Use****3.4 FLAT RATE SERVICE****3.4.1 General**

A. Monthly exchange rates shown in 3.4.2 are applicable in each exchange for classes of basic service offered.

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**3. BASIC LOCAL EXCHANGE SERVICE****3.4 Flat Rate Service (cont'd)****3.4.2 Monthly Rates**

A. The rates specified herein entitle subscribers to an unlimited number of messages to all exchange access lines bearing the designation of central offices within the serving exchange and extended area service additional exchanges or portions of exchanges as shown in 3.3.1 of this Tariff.

**B. Residence and Business Exchange Access Line Rates****1. Flat Rate Service****a. Residence Service****(1) Rate Groups 1-6**

	Group						USOC
	1	2	3	4	5	6	
(a) Individual service	\$7.30	\$7.70	\$8.10	\$8.40	\$8.80	\$9.15	1FR**

**(2) Rate Groups 7-12**

	Group						USOC
	7	8	9	10	11	12	
(a) Individual service	\$9.50	\$9.80	\$10.05	\$10.30	\$10.45	\$10.65	1FR**

**b. Business Service****(1) Rate Groups 1-6**

	Group						USOC
	1	2	3	4	5	6	
(a) Individual line service	\$19.80	\$20.80	\$21.90	\$22.90	\$23.85	\$24.90	1FB

**(2) Rate Groups 7-12**

	Group						USOC
	7	8	9	10	11	12	
(a) Individual line service	\$25.75	\$26.60	\$27.40	\$28.00	\$28.60	\$29.10	1FB

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**3. BASIC LOCAL EXCHANGE SERVICE**

3.4 Flat Rate Service (Cont'd)

3.4.2 Monthly Rates (cont'd)

B. Residence and Business Exchange Access Line Rates (cont'd)

2. Residence and Business Basic Rates by Exchanges

Exchange	Residence Ind	Business Ind
Archer (Group 5)	\$ 8.80	\$23.85
Baldwin (Group 9)	\$10.05	\$27.40
Belle Glade (Group 3)	\$ 8.10	\$21.90
Big Pine Key (See 3.8.5)	-	-
Boca Raton (Group 10)	\$10.30	\$28.00
Boynton Beach (Group 10)	\$10.30	\$28.00
Bronson (See 3.8.6)	-	-
Brooksville (Group 5)	\$ 8.80	\$23.85
Bunnell (Group 3)	\$ 8.10	\$21.90
Cantonment (Group 6)	\$ 9.15	\$24.90
Cedar Keys (Group 1)	\$ 7.30	\$19.80
Century (Group 6)	\$ 9.15	\$24.90
Chiefland (Group 3)	\$ 8.10	\$21.90
Chipley (Group 3)	\$ 8.10	\$21.90
Cocoa (Group 7)		
Cocoa Main (West of Indian River)	\$ 9.50	\$25.75
Cocoa Merritt Island (East of Indian River)	\$ 9.50	\$25.75
Cocoa Beach (Group 7)	\$ 9.50	\$25.75
Coral Springs (Group 12)	\$10.65	\$29.10
Cross City (Group 2)	\$ 7.70	\$20.80
Daytona Beach (Group 6)	\$ 9.15	\$24.90

Issued: March 3, 1997

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**3. BASIC LOCAL EXCHANGE SERVICE**

3.4 Flat Rate Service (cont'd)

3.4.2 Monthly Rates (cont'd)

B. Residence and Business Exchange Access Line Rates (cont'd)

2. Residence and Business Basic Rates by Exchanges (cont'd)

Exchange	Residence Ind	Business Ind
Hollywood (Group 12)	\$10.65	\$29.10
Homestead (Group 12)	\$10.65	\$29.10
Islamorada (Group 4)	\$8.40	\$22.90
Jacksonville (Group 10)	\$10.30	\$28.00
Jacksonville Beach (Group 9)	\$10.05	\$27.40
Jay (See 3.8.15)	-	-
Jensen Beach (Group 6)	\$9.15	\$24.90
Julington (Group 9)	\$10.05	\$27.40
Jupiter (Group 9)	\$10.05	\$27.40
Key Largo (Group 4)	\$8.40	\$22.90
Keystone Heights (Group 3)	\$8.10	\$21.90
Key West (Group 4)	\$8.40	\$22.90
Lake City (Group 4)	\$8.40	\$22.90
Lynn Haven (Group 5)	\$8.80	\$23.85
Marathon (Group 3)	\$8.10	\$21.90
Maxville (Group 9)	\$10.05	\$27.40
Melbourne (Group 7)	\$9.50	\$25.75
Miami (Group 12)	\$10.65	\$29.10
Micanopy (Group 5)	\$8.80	\$23.85
Middleburg (Group 9)	\$10.05	\$27.40
Milton (Group 6)	\$9.15	\$24.90
Munson (Group 6)	\$9.15	\$24.90

Issued: March 3, 1997

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**3. BASIC LOCAL EXCHANGE SERVICE**

3.4 Flat Rate Service (cont'd)

3.4.2 Monthly Rates (cont'd)

B. Residence and Business Exchange Access Line Rates (cont'd)

2. Residence and Business Basic Rates by Exchanges (cont'd)

Exchange	Residence Ind	Business Ind
Newberry (Group 5)	\$ 8.80	\$23.85
New Smyrna Beach (Group 4)	\$ 8.40	\$22.90
North Dade (Group 12)	\$10.65	\$29.10
North Key Largo (Group 3)	\$ 8.10	\$21.90
Oak Hill (Group 4)	\$ 8.40	\$22.90
Old Town (Group 2)	\$ 7.70	\$20.80
Orange Park (Group 9)	\$10.05	\$27.40
Orlando (Group 11)	\$10.45	\$28.60
Oviedo (Group 11)	\$10.45	\$28.60
Pace (Group 6)	\$ 9.15	\$24.90
Pahokee (Group 3)	\$ 8.10	\$21.90
Palatka (Group 4)	\$ 8.40	\$22.90
Palm Coast (Group 3)	\$ 8.10	\$21.90
Panama City (Group 5)	\$ 8.80	\$23.85
Panama City Beach (Group 5)	\$ 8.80	\$23.85
Pensacola (Group 7)	\$ 9.50	\$25.75
Perrine (Group 12)	\$10.65	\$29.10
Pierson (Group 4)	\$ 8.40	\$22.90
Pomona Park (Group 4)	\$ 8.40	\$22.90
Pompano Beach (Group 12)	\$10.65	\$29.10
Ponte Vedra Beach (Group 9)	\$10.05	\$27.40
Port Saint Lucie (Group 6)	\$ 9.15	\$24.90

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**3. BASIC LOCAL EXCHANGE SERVICE**

3.4 Flat Rate Service (cont'd)

3.4.2 Monthly Rates (cont'd)

B Residence and Business Exchange Access Line Rates (cont'd)

2. Residence and Business Basic Rates by Exchanges: (cont'd)

Exchange	Residence Ind	Business Ind
St. Augustine (Group 4)	\$ 8.40	\$22.90
St. Johns (Group 11)	\$10.45	\$28.60
Sanford (Group 8)	\$ 9.80	\$26.60
Sebastian (Group 6)	\$ 9.15	\$24.90
Stuart (Group 6)	\$ 9.15	\$24.90
Sugarloaf Key (Group 4)	\$ 8.40	\$22.90
Sunny Hills (Group 3)	\$ 8.10	\$21.90
Tampa (Group 11)	\$10.45	\$28.60
Titusville (Group 5)	\$ 8.80	\$23.85
Trenton (See 3.8.24)	-	-
Vernon (Group 3)	\$ 8.10	\$21.90
Vero Beach (Group 5)	\$ 8.80	\$23.85
Weekiwachee Springs (Group 5)	\$ 8.80	\$23.85
Welaka (Group 4)	\$ 8.40	\$22.90
West Palm Beach (Group 10)	\$10.30	\$28.00
Yankeetown (Group 4)	\$ 8.40	\$22.90
Youngstown-Fountain (Group 5)	\$ 8.80	\$23.85
Yulee (Group 9)	\$10.05	\$27.40

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## 3. BASIC LOCAL EXCHANGE SERVICE

3.4 Flat Rate Service (cont'd)

3.4.2 Monthly Rates (cont'd)

## C. PBX Trunks

PBX trunks are offered for residence and business service as specified following:

## 1. Residence - Rate Groups 1-6

	Group						USOC'
	1	2	3	4	5	6	
(a) Two Way	\$13.51	\$14.20	\$14.88	\$15.38	\$16.07	\$16.66	TR

## 2. Residence - Rate Groups 7-12

	Group						USOC
	7	8	9	10	11	12	
(a) Two Way	\$17.25	\$17.77	\$18.19	\$18.62	\$18.86	\$19.21	TR

## 3. Business, Rate Groups 1-6

	Group						USOC
	1	2	3	4	5	6	
(a) Combination	\$33.66	\$35.36	\$37.23	\$38.93	\$40.55	\$42.33	TR
(b) Out dial	33.66	35.36	37.23	38.93	40.55	42.33	TR
(c) Inward Only	33.66	35.36	37.23	38.93	40.55	42.33	TR
(d) DID (Direct In-Dial)	33.66	35.36	37.23	38.93	40.55	42.33	TR

## 4. Business, Rate Groups 7-12

	Group						USOC
	7	8	9	10	11	12	
(a) Combination	\$43.78	\$45.22	\$46.58	\$47.60	\$48.62	\$49.47	TR
(b) Out dial	43.78	45.22	46.58	47.60	48.62	49.47	TR
(c) Inward Only	43.78	45.22	46.58	47.60	48.62	49.47	TR
(d) DID (Direct In-Dial)	43.78	45.22	46.58	47.60	48.62	49.47	TR

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**3. BASIC LOCAL EXCHANGE SERVICE****3.6 Rotary Service****3.6.1 General**

A. Rotary or hunting service is an arrangement via central office equipment which allows completion of an incoming call to any of the lines (i.e. individual lines, PBX Trunks or NARS) in a group from a line (in the group) that is called but is in use. This rotary charge will not be applicable for Business Message Rate individual lines, Message Rate PBX Trunks and Message Rate Network Access Registers. Rotary service is not required with the "call forwarding" feature of Custom Calling Service unless the line is part of a rotary service line arrangement. Specifically, the rotary charges in 3.6.2 will apply to Flat Rate individual lines (residence and business), Residence Message Rate individual lines, auxiliary lines, Flat Rate Incoming or Combination PBX Trunks and Flat Rate Incoming or Combination NARS in a hunting arrangement.

**3.6.2 Rates****A. Rotary service Associated with Flat Rate Lines, PBX Trunks and NARS****(1) Residence, Rate Groups 1-6**

	Group						
	1	2	3	4	5	6	USOC
(a) Per line or PBX Trunk made rotary	\$3.65	\$3.85	\$4.05	\$4.20	\$4.40	\$4.58	HTG

**(2) Residence, Rate Groups 7-12**

	Group						
	7	8	9	10	11	12	USOC
(a) Per line or PBX Trunk made rotary	\$4.75	\$4.90	\$5.03	\$5.15	\$5.23	\$5.33	HTG

**(3) Business, Rate Groups 1-6**

	Group						
	1	2	3	4	5	6	USOC
(a) Per line, PBX, Trunk or NAR made rotary	\$7.09	\$7.45	\$7.84	\$8.20	\$8.54	\$8.92	HTG

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**3. BASIC LOCAL EXCHANGE SERVICE**

3.6 Rotary Service (cont'd)

3.6.2 Rates (cont'd)

A. Rotary service Associated with Flat Rate Lines, PBX Trunks and NARS (cont'd)

(4) Business Rate Groups 7-12

	Group						
	7	8	9	10	11	12	USOC
(a) Per line, PBX, Trunk or NAR made rotary	\$9.22	\$9.53	\$9.81	\$10.03	\$10.24	\$10.42	HTG

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**3. BASIC LOCAL EXCHANGE SERVICE**

## 3.7 Custom Calling Services

## 3.7.1 Rates

## B Business Business PBX

## (1) Non-Packages

	MONTHLY RATE			
	Minimum	Maximum	Current	USOC
(a) Call Forwarding Variable :	\$2.50	\$6.00	\$3.60	ESM
(b) Call Forwarding Variable :	6.00	12.00	6.60	E40
(c) Three Way Calling :	3.50	6.00	3.75	ESC
(d) Call Waiting :	4.50	6.00	5.80	ESX
(e) Speed Calling (8-Code) :	2.50	-	2.50	ESI
(f) Speed Calling (8-Code) :	2.50	-	3.00	ESIWI
(g) Speed Calling (8-Code) :	2.50	-	3.00	ESITK
(h) Speed Calling (8-Code) :	5.00	-	5.00	ESI
(i) Speed Calling (8-Code) :	5.00	-	5.00	ESIWI
(j) Speed Calling (8-Code) :	5.00	-	5.00	ESITK
(k) Call Forward Busy Line :	1.50	3.50	3.25	GCE

Note 1: A secondary service order charge is applicable to this service when provided on a separate order. No other service charges are applicable.

Note 2: Monthly rate per central office line equipped.

Note 3: Monthly rate per trunk equipped.

Note 4: Monthly rate per line trunk equipped.

Note 5: Maximum rate not required for Effectively Competitive services.

Note 6: Monthly rate per outward WATS line equipped.

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## 3. BASIC LOCAL EXCHANGE SERVICE

3.7 Custom Calling Services (cont'd)

3.7.1 Rates (cont'd)

B. Business Business PBX (cont'd)

(1) Non-Packages (cont'd)

	MONTHLY RATE			
	Minimum	Maximum	Current	USOC
(l) Call Forwarding Dont Answer:	\$1.50	\$3.50	\$3.25	GCJ
(m) Customer Control of Call Forwarding Busy Line :	5.00	8.00	6.25	GJP
(n) Customer Control of Call Forwarding Dont Answer :	5.00	8.00	6.25	GCJ
(o) Call Forwarding Busy Line Multipath or Customer Control of Call Forwarding Busy Line Multipath :	2.00	6.00	3.00	CFSBX
(p) Call Forwarding Dont Answer Multipath or Customer Control of Call Forwarding Dont Answer Multipath :	2.00	6.00	3.00	CFSDX
(q) Call Forwarding Variable Multipath or Remote Access - Call Forwarding Variable Multipath :	2.00	6.00	3.00	CFSVX
(r) Remote Access - Call Forwarding Variable :	4.00	8.00	7.25	GCZ

Note 1. A secondary service order charge is applicable to this service when provided on a separate order. No other service charges are applicable.

Note 2. Monthly rate per central office line trunk equipped.

Note 3. Monthly rate per call forwarding path.

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3. BASIC LOCAL EXCHANGE SERVICE

3.8 Directory Assistance Service

3.8.1 General

A. The Company furnishes a Directory Assistance Service for the purpose of aiding subscribers in obtaining telephone numbers.

B. When a party in Florida requests assistance in obtaining telephone numbers of subscribers who are located within the same local calling area specified in 3.3.1 as the calling party the charges set forth following apply.

3.8.2 Rates and Charges

A. A charge as follows is applicable for each call to directory assistance except as noted below. (Maximum of two requested telephone numbers per call.)

1. Directory Assistance Service

(a) Each Call	Rate	ESOC
	25	NA

B. In order to make allowance for a reasonable need for Directory Assistance Service, including numbers not in the directory, directory inaccessibility and other similar conditions, no charge applies for the first three calls per month per individual line and MultiServ service and MultiServ PLS service main station line, PBX trunk line, Dormitory communication station line or for the first call per month per context, ESSX service, and Digital ESSX service station line. The allowance is cumulative for all group billed services furnished to the same subscriber.

C. Charges for Directory Assistance Service are not applicable to calls received from Public and Semipublic telephones.

D. Subscribers who have applied for and received Company certification as being unable to use a telephone directory due to a visual or physical disability which can be confirmed by a physician, appropriate group, or agency are exempt from charges for Directory Assistance. Written confirmation must be provided to the Company for this exemption to apply. Application procedures may be obtained by calling the local business office or in the case of a business employing disabled persons, from the line assigned to that individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. (Continued, inappropriate use of the exemption could result in its removal.)

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**3. BASIC LOCAL EXCHANGE SERVICE****3.9 Operator Assisted Local Calls****3.9.1 Operator Assistance Charges**

A. All types of local exchange service have local calling area as specified in 3.3 of this Price List which are the areas that can be called on a flat rate basis (no charge for individual calls), on a local coin call rate basis, on a Message rate basis (calls charged for as Message units), or on a measured service basis (charges based on a combination of one or more rating elements where Measured Service local exception price lists are in effect.)

B. Local dial call. The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.

C. The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

**1. Billing Surcharges**

	Nonrecurring USOC Charge	
(a) Station-to-Station customer dialed calling card (credit card) calls, each	75	NA
(b) Station-to-Station operator assisted sent-paid, collect, third number and non-customer-dialed credit card calls, each	1.00	NA
(c) Person-to-Person operator assisted calls, each	2.50	NA

**2. Operator Dialed Surcharge :**

(a) Station-to-Station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	60	NA
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**4. SERVICE/CONNECTION CHARGES**

**CONTENTS**

4.1 Definitions	70
4.2 Application of Charges	71
4.2.1 General Application of Service Charges	72
4.2.2 Line Connection Charge Application	72
4.2.3 Line Change Charge Application	73
4.2.4 Secondary Service Charge Application	73
4.2.5 Premises Work Charge Application	74
4.2.6 Service Charge Exceptions	75
4.3 Schedule of Charges for Connecting or Changing Service	76
4.3.1 Rates and Charges	76
4.4 Dual Service	76
4.4.1 General	76
4.4.2 Rates and Charges	77
4.5 Reserved for Future Use	77
4.6 Special Number Assignment Charge	77
4.6.1 General	77
4.6.2 Rates and Charges	79

**Note 1:** Text is shown as new due to reissue of all Price Sheet sections  
No changes in rates or regulations were made with this filing.

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**4. SERVICE/CONNECTION CHARGES**

**4.1 Definitions**

**SERVICE CHARGE:**

Service charge is a nonrecurring charge or charges applying to the ordering, installing, moving changing, rearranging or furnishing of telecommunication services or facilities. Service charges are categorized as

- Line Connection Charge
- Line Change Charge
- Secondary Service Charge
- Premises Work Charge

Line Connection Charge (First Line and or Additional Line) applies for establishing an exchange access line or trunk. The charge includes service ordering, central office work, exchange access line work and a standard voice miniature six position network interface

Line Change Charge (First Line and or Additional Line) applies per line to miscellaneous customer requested changes on existing service for, but not limited to, number change and suspend restore.

Secondary Service Charge applies per customer request for the receiving, recording, and processing of customer requests to change services or add new or additional services.

Premises Work Charge is a nonrecurring charge based on the labor time and miscellaneous materials required to rearrange the drop wire, protector and or network interface or to install semi-public telephone service.

**CUSTOMER REQUEST**

The term "per customer request" as used in this section shall be defined as a customer request for service that is ordered at the same time to be provided on the same date, the same premises, the same system, and the same account.

**NETWORK INTERFACE**

The network interface is a FCC approved standard registration program jack which is used at the demarcation point as a means of connection between the telecommunications network and the customer's inside wire and or equipment.

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4. SERVICE/CONNECTION CHARGES

4.2 Application of Charges (cont. d)

4.2.2 Line Connection Charge Application

A The Line Connection Charge First Line is applicable if the customer is requesting only one line or for the first line if multiple lines are being ordered

B On multiple line requests, the Line Connection Charge Additional Line applies for each additional line ordered after the first line per customer request

C The Line Connection Charge applies

1 For the connection of an exchange access line or trunk The charge is applicable per exchange access line or trunk

2 Per main station line for ESSX service, Digital ESSX service, Context service, MultiServ service and MultiServ PLS service

3 Per Network Access Register (NAR) for ESSX-1 service

4.2.3 Line Charge Application

A The Line Charge First Line is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines

B On multiple line requests, the Line Charge Additional Line applies for each additional line requested changed per customer request after the first line

C If the Line Connection Charge First Line applies on a customer request, any additional Line Charge Charges applicable for the same customer request will be billed at the Line Charge Charge Additional Line rate

D The Line Charge Charge applies

1 For each telephone number changed when requested by the customer

2 For each change of station number for Context-D, ESSX service, Digital ESSX service, MultiServ service and MultiServ PLS service, and for each change in the operation of a NAR for ESSX-1 This charge is applicable in addition to the appropriate charge for station number changes when a change of basic exchange telephone number is requested coincident with a change of station number

station number

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**4. SERVICE/CONNECTION CHARGES**

**4.2 Application of Charges (cont'd)**

**4.2.3 Line Change Charge Application (cont'd)**

**D. The Line Change Charge applies (cont'd)**

3. For each line or trunk, or for each NAR on ESSX-I being restored after service is temporarily denied for nonpayment
4. For each line or trunk, for each NAR on ESSX-I being temporarily suspended at the request of a customer
5. For changing from loop start to ground start and vice versa and for changing from a line to a trunk and vice versa, for changes in direction, etc
6. For changing from Foreign Central Office Service to home wire center and vice versa

**4.2.4 Secondary Service Charge Application**

**A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.**

**B. The Secondary Service Charge applies for adding or rearranging**

1. Customer Calling Service
2. Prestige Communications Service
3. Grouping Service
4. RingMaster service
5. Touchstar service
6. Customized Code Restriction
7. Customer requested directory listing changes
8. Remote Call Forwarding
9. Other features or services for which the line Connection Charge and Line Change Charge are not applications unless specifically excluded

**C. The Secondary Service Charge applies for**

1. Transfers of responsibility

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**4. SERVICE/CONNECTION CHARGES**

**4.2 Application of Charges (cont'd)**

**4.2.4 Secondary Service Charge Application (cont'd)**

**C. The Secondary Service Charge applies for (cont'd)**

2. Changing from residence to business service and vice versa. The business charge applies when changing to business and the residence charge applies when changing to residence. If the telephone number changes the Line Change Charge applies in lieu of the Secondary Service Charge.
3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
4. Installing a Network Interface jack at the customer's request on existing service. Additionally, Premises Work Charges will apply.
5. Changing call referrals to another number at the customer's request.

**D. The Secondary service Charge is also applicable**

1. When installing or changing a station line or changing a station number on ESSX-I service.
2. When adding or changing the operation of a NAR or ESSX service, Digital ESSX service, Centrex service or MultiServ PLUS service.

**4.2.5 Premises Work Charge Application**

**A. The appropriate Line Connection Charge, Secondary Service Charge or Line Change Charge applies in addition to the Premises Work Charge.**

**B. Premises Work Charges apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of 15-minute increments to be billed. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where additional employees are specifically requested by the customer, the initial increment charge will also apply per additional Company employee specifically requested.**

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**4. SERVICE/CONNECTION CHARGES**

**4.2 Application of Charges (cont'd)**

**4.2.5 Premises Work Charge Application (cont'd)**

**C. Premises Work Charges apply:**

1. For, but limited to, rearrangement of wire, protector and/or network interface
2. For work performed beyond the protector for semi-public telephone service.

**D. The charge for a Network Interface jack applies in addition to the appropriate Premises Work Charges for installing a Network Interface at the customer's request on existing service**

**4.2.6 Service Charge Exceptions**

**A. Any additional work done concurrently with the following excepted work will entail service charges applicable to that work**

**B. Service Charges do not apply for:**

1. Adding Touch-Tone Service when no other services are requested
2. Changing from a private or semiprivate listing to a listed number.
3. Requests for establishing toll credit cards.
4. Requests for full or partial disconnection
5. Changing from one flat, measured or message rate basic service (including Area Plus service and Complete Choice options) to another

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**4. SERVICE/CONNECTION CHARGES****4.3 Schedule of Charges for Connecting or Changing Service****4.3.1 Rates and Charges****A. Line Connection Charge**

1. Applies per exchange access line, trunk, or per NAR for ESSX-1

	Residence	Business	USOC
(a) First Line	\$ 40.00	\$ 56.00	NA
(b) Additional Line (each)	12.00	12.00	NA

**B. Line Change Charge**

1. Applies per exchange access line, trunk, or per NAR for ESSX-1

(a) First Line	23.00	38.00	NA
(b) Additional Line (each)	11.00	11.00	NA

**C. Secondary Service Charge**

1. Applies per customer request

(a) Each	10.00	19.00	NA
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**D. Premises Work Charge**

1. First 15-minute increment or fraction thereof

(a) Per increment	25.00	28.00	NA
-------------------	-------	-------	----

2. Each additional 15-minute increment or fraction thereof

(a) Per increment	9.00	9.00	NA
-------------------	------	------	----

**4.4 Dual Service****4.4.1 General**

A. Dual service is a service offering which supplies the same dial tone concurrently to two different addresses served from the same wire center for a limited period of time (90 days maximum) for nondesigned services only. The provision of Dual Service assures the customer continual service at both locations during the time of a move.

B. A request for Dual Service occurs on orders for a transfer of service (T&F) within the same wire center where no telephone number change is involved.

C. Dual service will be offered subject to the availability of facilities and technical limitations.

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**4. SERVICE/CONNECTION CHARGES**

## 4.4 Dual Service (cont'd)

## 4.4.1 General (cont'd)

D. Payment for Dual Service is provided for by billing the nonrecurring charge following plus the applicable portion of the monthly rate on both lines during the period of service overlap, regardless of the duration of that overlap (90 days maximum).

## 4.4.2 Rates and Charges

## A. Exchange Access Line

## 1. Per line, trunk or main station line

	Nonrecurring Charge	USOC
(a) Residence	\$20.00	NA
(b) Business	20.00	NA

## 4.5 Reserved for Future Use

## 4.6 Special Number Assignment Charge

## 4.6.1 General

A. The charges listed herein apply for searching for and, if available, assigning a special telephone number, at the customer's request, other than that number which would normally have been assigned. The charges apply to requests for a specific number (including specific numerical patterns, such as XXXX, XYXY, XYYX, etc., where X and or Y are not a specific numeral) or an "easy" number (i.e., one which the Company determines to have a numerical pattern, not specified by the customer, which would make it easy to remember). The charges apply to any request regardless of the number of digits requested and/or provided. The Search Only charge listed applies when the requested number (either specific or "easy") is unavailable or unacceptable to the customer. The Search and Assign charge applies when the requested number (either specific or "easy") is assigned to the customer.

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**4. SERVICE/CONNECTION CHARGES**

**4.6 Special Number Assignment Charge (cont'd)**

**4.6.1 General (cont'd)**

B. Number alternatives will be limited to those normally available for the given serving central office or wire center in which the access line is provided. Therefore, the customer will be limited as to the available options for the first three digits of the special number.

C. All specific number requests other than numerical patterns must be made by specifying the digits desired.

D. If requesting a specific number, the customer will be allowed to name one or two alternative specific numbers, in order of preference, that would be acceptable if the first choice is not available.

If the customer does not wish to name any specific alternative choices, he may state a desire for two "easy" number alternatives. If his first choice is not available, he will be provided with two "easy" number candidates from which to choose. The customer may name one alternative specific number as his second choice and state a desire for an "easy" number as a third alternative. If his first and second choice are not available, he will be provided with one "easy" number to consider.

If the customer has no specific number to request but merely desires an "easy" number, he will be provided with three "easy" number candidates from which to choose.

In the case of both specific and "easy" numbers, only one number may be assigned per each charge listed.

E. The appropriate charge applies in addition to all otherwise applicable charges, e.g., Number Change, Record Service Order, Foreign Central Office, etc.

F. If a customer obtains a number under this Price List that must subsequently be changed for Company reasons (e.g. area transfer), this charge will not apply for providing this same customer a special number from the newly available pool. A customer that moves but remains in the same serving office or wire center may retain his special number at no additional charge. Any requests to change to a new special number will be chargeable.

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**4. SERVICE/CONNECTION CHARGES****4.6 Special Number Assignment Charge (cont'd)****4.6.1 General (cont'd)**

G. The charges apply for searching for and, if available, assigning a workable number are not refundable. The number itself remains the property of the Company as stated in Section 2 of this Price List.

H. This service is available where facilities or arrangements permit.

**4.6.2 Rates and Charges****A. Nonrecurring Charges, per request for a number to be assigned****1. Search Only**

	Nonrecurring Charge	USOC
(a) Residence	\$ 5.00	RNCSO
(b) Business	10.00	RNCSO

**2. Search and Assign**

(a) Residence	25.00	RNCSN
(b) Business	75.00	RNCSN

**Issued: March 3, 1997****EFFECTIVE:****by:**

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**5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**CONTENTS**

<b>5.1 Additional Engineering, Additional Labor and Miscellaneous Charges</b>	<b>81</b>
<b>5.1.1 Additional Engineering</b>	<b>81</b>
<b>5.1.2 Additional Labor</b>	<b>81</b>
<b>5.2 Special Service Arrangements</b>	<b>83</b>
<b>5.2.1 General Regulations</b>	<b>83</b>

**Note 1: Text is shown as new due to reissue of all Price List Sections. No changes in rates or regulations were made with this filing.**

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**5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

## 5.1 Additional Engineering, Additional Labor and Miscellaneous Charges

## 5.1.1 Additional Engineering

## B. Charges for Additional Engineering

## 1. Engineering Consultation, Expedited Engineering and Engineering of Connections with other telephone companies (if not Concurring Carriers)

	First Half Hour or Fraction Thereof	Each Additional Half Hour or Fraction Thereof	USOC AEH
(a) Basic Rate	\$66.00	\$39.79	AEH
(b) Overtime Rate, outside of normal business hours	73.41	47.20	AEH

## 5.1.2 Additional Labor

## A. Definition

1. Additional labor is that requested by the customer on a given service as described in a. through f. following. The Company will notify the customer in writing that additional labor charges as specified in B. following, will apply before any additional labor is undertaken

## a. Overtime Installation

Overtime installation is that Company installation effort outside of regularly scheduled working hours

## b. Overtime Repair

Overtime repair is that Company maintenance effort performed outside of regularly scheduled working hours

## c. Additional Installation Testing

Additional installation testing is that testing performed by the Company at the time of installation which is in addition to pre-service acceptance testing. Pre-service testing includes testing for dialing, answering and talking capabilities.

Issued: March 3, 1997

EFFECTIVE:

by:

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**5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

5.1 Additional Engineering, Additional Labor and Miscellaneous Charges (cont'd)

5.1.2 Additional Labor (cont'd)

A. Definition (cont'd)

1. Additional labor that is requested (cont'd)

d. Stand By

Stand by includes all time in excess of one-half (1/2) hour during which Company personnel stand by to make coordinated tests on a given service

e. Testing and Maintenance with Other Telephone Companies

Additional testing, maintenance or repair of facilities which connect to facilities of other telephone companies (if not Concurring Carriers) which is in addition to effort required to test, maintain or repair facilities provided solely by the Company.

f. Other Labor

As agreed by the Company and the customer, additional labor not included in a through e. preceding may be undertaken.

B. Charges for Additional Labor

1. Overtime Installation of Repair

a. Provided at same Rates and Charges as the Time and Material Charge Plan found in Section 4 of this Price List.

2. Additional Installation Testing, Stand By, Testing and Maintenance with other telephone companies (if not Concurring Carriers) or other labor

a. Provided at the same Rates and Charges as the Time and Material Charge Plan found in Section 4 of this Price List.

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**5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS**

**5.2 Special Service Arrangements**

**5.2.1 General Regulations**

A. Special service arrangements (Special Assemblies) may be provided by the Company, at the request of a customer on an individual case basis if such service or arrangements meet the following criteria:

1. The requested service or arrangements are not offered under other sections of this Price List.
2. The facilities utilized to provide the requested service or arrangements are of a type normally used by the Company in furnishing its other services
3. The requested service or arrangements are compatible with other Company services, facilities, equipment and its engineering and maintenance practices
4. This offering is subject to the availability of the necessary Company personnel and capital resources.

B. Rates, Charges, and additional regulations if applicable, for special service arrangements are developed on an individual case basis, and will include all costs, plus an appropriate level of contribution, associated with the provision of the service.

C. Costs for the specialized service or arrangements will include one or more of the following items:

1. Labor, engineering and materials
2. Supervision
3. Operating expenses, e.g., maintenance, administration, etc
4. Return on investment
5. Taxes
6. Depreciation
7. Charges associated with construction provided by another Company
8. Charges for securing private rights-of-way
9. Charges for securing use of pole line attachments on other company poles
10. Equipment or space rental
11. Expenses made necessary by damages caused by the customer or his agents
12. Any other identifiable associated cost,
13. Cost for rearrangements and changes
14. Supporting structures

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