

FLORIDA PUBLIC SERVICE COMMISSION  
Capital Circle Office Center - 2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399-0850

MEMORANDUM

MARCH 20, 1997

TO : DIVISION OF RECORDS AND REPORTING [BAYO]

FROM : DIVISION OF COMMUNICATIONS [WILLIAMS, STAVANJA] *W*  
DIVISION OF AUDITING AND FINANCIAL ANALYSIS [JONES] *W*  
DIVISION OF LEGAL SERVICES [BROWN] *W*

RE : DOCKET NO. 960562-TI; APPLICATION FOR CERTIFICATE TO  
PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE BY  
COMPLETE COMMUNICATIONS, INC.

AGENDA : 04-01-97 - REGULAR AGENDA - PROPOSED AGENCY ACTION -  
INTERESTED PERSONS MAY PARTICIPATE

PANEL : FULL COMMISSION

SPECIAL INSTRUCTIONS: I:PSC/CMU/WP/960562.RCM

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CASE BACKGROUND

On May 3, 1996, the above docket for certification to provide interexchange telecommunications service was opened. Since that date, the company has not submitted the required financial information to have a completed application on file with this Commission.

Therefore, because of its failure to file the necessary documentation, we are recommending that the Commission deny the application.

STAFF DISCUSSION

ISSUE 1: Should a certificate be granted to COMPLETE COMMUNICATIONS, INC. to provide interexchange telecommunication service within the State of Florida?

RECOMMENDATION: No.

DOCUMENT NUMBER DATE

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**STAFF ANALYSIS:** COMPLETE COMMUNICATIONS, INC's (CCI) application lacks sufficient information with respect to its tariff and financial ability to provide the services it proposed to offer

Moreover, CCI has failed to meet the Commission's financial information requirements and tariff requirements. Further, staff requested the financial information by October 22, 1996. Staff stated that if it did not receive the information it would proceed to prepare a recommendation to deny the application. The company has not provided the requested information therefore, we recommend that the application be denied.

**ISSUE 2:** Should the Commission order all certificated interexchange telecommunication companies to discontinue providing interexchange telecommunications service to COMPLETE COMMUNICATIONS, INC. pursuant to Rule 25-24.4701(3), Florida Administrative Code, Provision of Regulated Telecommunications Service to Uncertificated Resellers Prohibited?

**RECOMMENDATION:** Yes.

**STAFF ANALYSIS:** COMPLETE COMMUNICATIONS, INC. may be operating in Florida without a Certificate in violation to Rule 25-24.4701 (3), Florida Administrative Code, Provision of Regulated Telecommunications Service to Uncertificated Resellers Prohibited. Rule 25-24.4701(3) states:

(3) The Commission, upon making a determination that a customer of an interexchange company is unlawfully reselling or rebilling intrastate interexchange service may issue an order that directs the customer to cease and desist reselling or rebilling such service and simultaneously directs the interexchange company to discontinue providing such service to such customer and/or to cease providing service to such customer at additional locations within Florida, provided that such discontinuance

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or limitation of service is technically feasible within the context of existing facilities and technology.

Therefore, staff recommends that the Commission order all certificated IXC's to discontinue providing intrastate long distance service to this company.

**ISSUE 3:** Should this docket be closed?

**RECOMMENDATION:** Yes, if no person whose substantial interests are affected by the Commission's Proposed Agency Action files a protest within 21 days of the issuance date of the order.

**STAFF ANALYSIS:** This docket should be closed if no person whose substantial interests are affected by the Commission's Proposed Agency Action files a protest within 21 days of the issuance date of the order.