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STATE OF FLORIDA

Commissioners:
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DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(904) 413-6199

Public Service Commission

April 15, 1997

Mr. Thomas R. Cronin, Sr., Managing Partner
Spring Creek Village Utilities, Ltd.
3591 Fowler Street
Fort Myers, FL 33901

Re: Docket No. 961447-WU - Application for staff-assisted rate case in Lee County by
Spring Creek Village Utilities, Ltd.

Mr. Cronin:

This will confirm that Commission Staff will hold a customer meeting at 6:00 p.m. on
Wednesday, May 7, 1997. The location of the meeting will be The Spring Creek Village Recreation
Hall, 24681 Spring Creek Village, Bonita Springs, Florida. We ask that, if at all possible, you or
another knowledgeable representative of the utility attend the meeting in order to answer customer
questions.

- ACK _____ The original customer meeting notice is enclosed. Please note that the date has been left blank
- AFA _____ so that you can fill in the date that the notice is sent to the customers. The customers must have at
- APP _____ least fourteen days notice of the meeting, calculated from the day that they receive the notice. Please
- CAF _____ furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers,
- CMU _____ together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise
- CTR _____ delivered to the customers.
- EAG _____ Two copies of the engineering report dated March 31, 1997, and the accounting report dated
- LEG _____ April 8, 1997 are enclosed. Please ensure that a copy of the complete Application for Staff
- LIN _____ Assistance and the reports are available for review by all interested persons at The Spring Creek
- OPC _____
- RCH _____
- SEC I
- WAS _____
- OTH _____

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FPSC-RECORDS/REPORTING

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Village Recreation Hall, 24681 Spring Creek Village, Bonita Springs, Florida, during its regular hours, 7:00 a.m. to 10 p.m., Monday through Sunday.

If you have any questions, please do not hesitate to call.

Sincerely,



Kathleen M. Johnson
Staff Counsel

KMJ:mw

Enclosures

cc: Office of Public Counsel
Division of Consumer Affairs (Cunningham)
Division of Records and Reporting
Division of Water and Wastewater (Dewberry, Rieger)
Court Reporter

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING

TO THE CUSTOMERS OF

SPRING CREEK VILLAGE UTILITIES, INC.

AND

ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 961447-WU

APPLICATION FOR STAFF-ASSISTED RATE CASE IN LEE
COUNTY BY SPRING CREEK VILLAGE UTILITIES, LTD.

DATED: _____

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct a customer meeting to discuss the application of Spring Creek Village Utilities, Ltd. for a staff-assisted rate case in Lee County. The meeting will be held at the following time and place:

6:00 p.m., Wednesday, May 7, 1997
The Spring Creek Village Recreation Hall
24681 Spring Creek Village
Bonita Springs, Florida

All persons who wish to testify are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present.

Any person requiring some accommodation at this customer meeting because of a physical impairment should call the Division of Records and Reporting at (904) 413-6770 at least five calendar days prior to the hearing, meeting, etc. Any person who is hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1 (800) 955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer sworn testimony regarding the quality of service the utility provides and to ask

questions and comment on Staff's preliminary rates included in this notice as well as other issues. Staff members will answer questions to the extent possible. A representative from the utility has also been invited to respond to questions.

Any person who wishes to comment or provide information to Staff may do so at the meeting, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice.

BACKGROUND

Spring Creek Village Utilities, Ltd. is a Class C utility located in Lee County. On December 4, 1996, the utility requested an increase in its water rates. The test year ending December 31, 1996 has been selected for this test year. During the test year, the utility provided service to 302 residential customers and 5 general services customers. Its adjusted revenues for the test year are \$17,092 and its adjusted operating expenses are \$41,342, resulting in a net operating loss of \$24,250.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates and charges for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further Staff review, and the final decision by the Commissioners. The utility's current and Staff's preliminary rates and charges are as follows:

WATER MONTHLY RATES

Existing Rates

0 to 3,000 Gallons	\$4.00
3,001 to 7,000 Gallons	\$0.85 per 1,000 Gallons
All over 7,000 Gallons	\$0.60 per 1,000 Gallons

Staff's Preliminary Rates

<u>Meter Size</u>	<u>Base Facility Charge</u>
5/8" x 3/4"	\$ 7.15
3/4"	\$ 10.73
1"	\$ 17.88
1-1/2"	\$ 35.75
2"	\$ 57.20
3"	\$114.41
4"	\$178.76
6"	\$357.52
<u>Gallonage Charge</u>	
Per 1,000 Gallons	\$ 2.12

MISCELLANEOUS SERVICE CHARGES

Currently, the utility's tariff has no provision for miscellaneous service charges. Staff's preliminary charges, below, are designed to more accurately defray the costs associated with each service and place the responsibility of the cost on the person creating it rather than on the ratepaying body as a whole.

	<u>Staff's Preliminary Charges</u>
Initial Connection	\$15.00
Normal Reconnection	\$15.00
Violation Reconnection	\$15.00
Premises Visit (in lieu of disconnection)	\$10.00

STAFF REPORTS AND UTILITY APPLICATION

The results of Staff's preliminary investigation are contained in an accounting report dated April 8, 1997, and an engineering report dated March 31, 1997. Copies of the reports may be examined by interested members of the public from 7:00 a.m. until 10:00 p.m., Monday through Sunday, at The Spring Creek Village Recreation Hall, 24681 Spring Creek Village, Bonita Springs, Florida.

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PROCEDURES AFTER CUSTOMER MEETING

After the meeting, Staff will prepare and submit a recommendation to the Commission. The Commission will thereafter issue a proposed agency action order containing rates which may be different from those contained in Staff's final recommendation. Five to ten customers or persons who attend the meeting and who wish to receive a copy of the recommendation and the order may so indicate at the meeting. Those individuals are expected to distribute the information in the recommendation and the order to other customers and interested persons. Anyone who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so by writing to the Commission at the address at the end of this notice.

HOW TO CONTACT THE COMMISSION

Written comments regarding the utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

All correspondence should refer to "Docket No. 961447-WU - Application for staff-assisted rate case in Lee County by Spring Creek Village Utilities, Ltd."

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

This notice was prepared by Commission Staff for distribution by the utility to its customers.