



25-24.575 Shared Tenant Service Operations.

(1) All shared tenant service providers shall allow local exchange companies direct access to tenants who desire local service from the local exchange company instead of the shared tenant service provider.

(2) Each shared tenant service provider shall allow direct access to local exchange company "zero" operators for emergencies and for toll service.

(3) (a) Each shared tenant service provider shall ~~allow~~ provide direct access to 911 service where available at a level at least equivalent to the service provided by the incumbent local exchange company.

(b) By July 1, 1997, access to 911 services shall be maintained for the duration of any temporary disconnection for non-payment of a residential subscriber's local service.

(4) Each shared tenant service provider shall offer unrestricted access to all locally available interexchange companies.

(5) Where two (2) or more buildings are served by the same private branch exchange (PBX), the trunks serving each building shall be separately partitioned.

(6) Shared tenant service customers in one building shall not access or use the trunks partitioned for another building.

(7) Shared tenant service shall be provided to commercial tenants in a single building.

(8) Shared tenant service shall be limited to a total of 250 inward, outward and combinational trunks per private branch exchange (PBX).

(9) Shared tenant service providers shall not be allowed to:

(a) Provide shared WATS unless a separate certificate is granted pursuant to Rule 25-24.470.

(b) Establish dedicated facilities (provide lines) direct to an interexchange company's point of presence (POP).

(c) Construct facilities for interconnecting other shared tenant service locations.

(d) Allow intercommunication between unaffiliated commercial entities.

(10) The LEC must be able to gain access to all facilities up to the demarcation point of the tenant's premises, and retain responsibility for provision and maintenance of the network up to that point.

(11) If the LEC uses the STS provider's or the STS building owner's cable to gain access to the tenant, the LEC shall be required to provide reasonable compensation. Such compensation shall not exceed the amount it would have cost the LEC to serve the tenant through installation of its own cable. This cost must be calculated on a pro rata basis.

(12) In those circumstances where the STS provider and landlord of a building are not the same, the STS provider shall obtain and guarantee the permission of the building owner to allow direct access by the LEC to any tenant upon the tenant's request. This will be a condition of certification.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.03, 364.035, 364.337, 364.339, 364.345, F.S.

History: New 1/28/91, Amended 05/06/97.

25-24.840, Service Standards

(1) Each provider of alternative local exchange telecommunications service shall make access to 9-1-1 emergency services available to each of its basic telecommunications service customers at a level at least equivalent to the service provided by the incumbent local exchange company.

(2) By July 1, 1997, access to 911 services shall be maintained for the duration of any temporary disconnection for non-payment of a residential subscriber's local service.

Specific Authority: 350.127(2), FS

Law Implemented: 364.03, 364.035, 364.337, 364.345, FS

History: New 05/06/97.