

ORIGINAL
FILE COPY

State of Florida
Division of Administrative Hearings

Sharyn L. Smith
Director and Chief Judge
Ann Cole
Clerk of the Division



The DeSoto Building
1230 Apalachee Parkway
Tallahassee, Florida
32399-3060

May 21, 1997

960903-EL

Blanca Bayo, Director of Records
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Blanca Rodriguez v. Florida Power & Light Company
DOAH Case No. 96-4935

Dear Ms. Bayo:

Enclosed is my Recommended Order in the referenced case. Also enclosed are the exhibits entered into evidence and the transcript of the proceedings. Copies of this letter will serve to notify the parties that my Recommended Order and the record have been transmitted this date.

As required by Section 120.57(1)(k), Florida Statutes, please furnish the Division of Administrative Hearings a copy of the Final Order in this case within 15 days of its rendition.

Sincerely,


CLAUDE B. ARRINGTON
Administrative Law Judge

- ACK _____
 - AFA _____
 - APP _____ CBA/bcl
 - CAF _____ Enclosures
 - CMU _____
 - CTR _____
 - EAG** _____
 - LEG _____
 - LIN _____
 - OPC _____
 - RCH _____
 - SEC _____
 - WAS _____
 - OTH _____
- cc: Mayra Trinchet, Esquire
Robert E. Stone, Esquire
Vicki Johnson, Esquire
Rob Vandiver, General Counsel
William D. Talbott, Executive Director

DOCUMENT NUMBER-DATE

05133 MAY 22 97

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FFCC-RECORDS/REPORTING

STATE OF FLORIDA
DIVISION OF ADMINISTRATIVE HEARINGS

BLANCA RODRIGUEZ,)
)
 Petitioner,)
)
 vs.) CASE NO. 96-4935
)
 FLORIDA POWER and LIGHT COMPANY,)
)
 Respondent,)
)
 and)
)
 FLORIDA PUBLIC SERVICE COMMISSION,)
)
 Intervenor.)
 _____)

RECOMMENDED ORDER

Pursuant to notice, a formal hearing was held in this case on February 6, 1997, at Miami, Florida, before Claude B. Arrington, a duly designated Administrative Law Judge of the Division of Administrative Hearings.

APPEARANCES

For Petitioner: Mayra Trinchet, Esquire
42 Northwest 27th Avenue, No. 323
Miami, Florida 33125

For Respondent: Robert E. Stone, Esquire
Florida Power and Light Company
Post Office Box 029100
Miami, Florida 33102-9100

For Intervenor: Vicki Johnson, Esquire
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

STATEMENT OF THE ISSUES

The amount that Respondent, Florida Power and Light Company

(FPL), is entitled to bill the electrical account for the property located at 3151 S.W. 84 Court, Miami, Florida, owned by Petitioner, Blanca Rodriguez, and her husband, Juan A. Rodriguez, for electricity used but not metered because of meter tampering, and the amount that Respondent is entitled to bill for the reasonable costs of its investigation.

PRELIMINARY STATEMENT

FPL determined that someone had tampered with the meter for the electric service account 3151 S.W. 84 Court, Miami, Florida. This property has, at all times pertinent to this proceeding, been owned by Petitioner, Blanca Rodriguez, and her husband, Juan A. Rodriguez. Thereafter, FPL conducted an investigation and determined what it considered to be a reasonable estimate of the amount of electricity that had not been billed because of the meter tampering. The methodology used by FPL in making this estimate was based on a methodology that has been approved by the Florida Public Service Commission. Thereafter, FPL determined the value of the electricity that it estimated had been used but not billed and submitted a bill for that amount plus an amount which FPL considered to be the reasonable expenses it incurred in conducting the investigation. Thereafter, Petitioner, Blanca Rodriguez protested the proposed billing to the Florida Public Service Commission (FPSC). After review, the FPSC entered a proposed order approving the billing by FPL. Petitioner timely requested a formal hearing to challenge the proposed action of the FPSC, the matter was referred to the Division of Administrative Hearings, and this proceeding followed.

Prior to the beginning of the formal hearing, the Petitioner and the Respondent stipulated that meter tampering had occurred. They did not stipulate when the tampering occurred and they did not stipulate who tampered with the meter. The issue left for resolution was whether the billing for unmetered electricity and investigative costs was reasonable within the meaning of Rule 25-6.104, Florida Administrative Code.

At the formal hearing, Petitioner testified on her own behalf and presented one exhibit, which was accepted into evidence. Respondent presented the testimony of one witness, Helen Lubert, an employee of FPL who determined the amount of the billing at issue in this proceeding. Respondent presented five exhibits, each of which was accepted into evidence. FPSC presented no testimony or exhibit. At the request of the FPSC, official recognition was taken of Rule 25-6.105(8)(a), Florida Administrative Code. At the request of Respondent, official recognition was taken of Rule 25-6.104, Florida Administrative Code.

A transcript of the proceedings has been filed. At the request of the parties, the time for filing post-hearing submissions was set for more than ten days following the filing of the transcript. Consequently, the parties waived the requirement that a recommended order be rendered within thirty days after the transcript is filed. Rule 60Q-2.031, Florida Administrative Code. The Petitioner and Respondent filed proposed recommended orders, which have been duly considered by the undersigned in the preparation of this Recommended Order.

FINDINGS OF FACT

1. On January 30, 1987, the FPL electric service account at 3151 S.W. 84 Court, Miami, Florida, was opened under account number 20770-66450 in the name of Juan A. Rodriguez. The account was in the name of Juan A. Rodriguez at all times pertinent to this proceeding. At the request of the Petitioner, the account was changed into her name on October 9, 1996.

2. The residence located at 3151 S.W. 84 Court, Miami, Florida, has, at all times pertinent to this proceeding, been owned by Petitioner and her husband, Juan A. Rodriguez.

3. At all times pertinent to this proceeding, Petitioner has lived in the subject residence and has received the benefit of FPL electrical service.

4. Petitioner's husband, Juan A. Rodriguez, lived in the residence from 1987 until he and Petitioner separated in 1994. Thereafter he moved back into the residence in February 1996, and he was living at the residence at the time of the formal hearing.

5. In August 1995, FPL became suspicious that someone had tampered with the electrical meter for the subject residence. An investigation was instigated and assigned to Helen Lubert, a senior revenue protection investigator employed by FPL. Petitioner stipulated to the experience and expertise of Ms. Lubert. Based on that investigation, which included a review of the public records, spot checks of electrical usage during times there was no meter tampering, and an interview with Petitioner and her husband, Ms. Lubert projected the amounts of electricity

that had been actually used at the subject residence. This projection made use of charts referred to as seasonal average percentage of usage charts. These charts and the methodology used by FPL have been approved by the Florida Public Service Commission.

6. FPL's records retention policy is to purge billing records that are more than six years old. When Ms. Lubert attempted in March 1996 to determine how long the meter tampering had been going on she could not locate the billing records for the subject property prior to April of 1990. In comparing the amounts that were billed with the amounts that she had projected had been actually used, Ms. Lubert found the amounts billed were substantially lower than the amounts she had projected had been used. Ms. Lubert reasonably determined that meter tampering had been occurring at the subject residence since at least April 1990.

7. Ms. Lubert testified that the projected amount of electricity actually used was reasonable and that the amount of the billing for the electricity that had been used but not billed because of meter tampering was reasonable. She also testified that the billing for the investigative costs was reasonable. In forming her opinion that the projected amount of electricity actually used was reasonable, Ms. Lubert considered that the methodology used has been approved by the FPSC, the approximate size of the residence, the type water heater and appliances in the residence, the fact that there is a swimming pool with an electrical pump, the number of occupants in the residence, the

manner in which Respondent reported she used air conditioning, and the fact that there was an apartment added to the house in 1994.

8. Ms. Lubert calculated that since April 1990 and the date of the billing, the value of the unmetered electricity that had been used by the subject account was \$7,453.12. This calculation is a reasonable estimate of the unmetered energy used. Ms. Lubert also calculated that the reasonable costs of the investigation was \$349.38. This amount is reasonable.

9. On April 5, 1996, FPL billed the subject account the sum of \$7,802.50 based on Ms. Lubert's calculations. Although her name was not on the account with FPL prior to October 1996, neither the FPSC or FPL has challenged her right to contest this billing.

CONCLUSIONS OF LAW

10. The Division of Administrative Hearings has jurisdiction of the parties to and the subject of this proceeding. Section 120.57(1), Florida Statutes.

11. Rule 25-6.104, Florida Administrative Code, provides as follows:

In the event of unauthorized or fraudulent use, or meter tampering, the utility may bill the customer on a reasonable estimate of the energy used.

12. Petitioner does not dispute that FPL is entitled to bill for its reasonable costs of investigation in addition to the reasonable value of the estimated energy used.

13. There was a dispute between the parties as to whether


Petitioner or Respondent has the burden of proof in this proceeding. That dispute should be resolved by finding that the Respondent, as the party asserting that its determination that its billing is reasonable, has the burden of proof. See, Rule 28-6.08(3), Florida Administrative Code. In this type proceeding, it would be patently unfair to place the burden on a consumer that the billing by FPL is unreasonable. The burden should be on the utility company to prove by a preponderance of the evidence that its billing is reasonable.

14. FPL established by a preponderance of the evidence that someone tampered with the meter for the subject account and that as a result of that tampering, both Petitioner and her husband obtained the benefit of unmetered electricity. FPL also established that it reasonably estimated the value of that unmetered electricity. FPL also established that the amount charged this account for investigative costs was reasonable.

RECOMMENDATION

Based on the foregoing Findings of Fact and Conclusions of Law, it is **RECOMMENDED** that the Florida Public Service Commission enter a final order that denies Petitioner's challenge to this billing, thereby upholding the billing to the subject account.

DONE AND ENTERED this 21st day of May, 1997, in Tallahassee,
Leon County, Florida.



CLAUDE B. ARRINGTON
Administrative Law Judge
Division of Administrative Hearings
The DeSoto Building
1230 Apalachee Parkway
Tallahassee, Florida 32399-3060
(904) 488-9675 SUNCOM 278-9675
Fax Filing (904) 921-6847

Filed with the Clerk of the
Division of Administrative Hearings
this 21st day of May, 1997

COPIES FURNISHED:

Mrs. Blanca Rodriguez
3151 Southwest 84th Court
Miami, Florida 33155

Mayra Trinchet, Esquire
42 Northwest 27th Avenue, Suite 323
Miami, Florida 33125

Robert E. Stone, Esquire
Post Office Box 029100
Miami, Florida 33102

Vicki Johnson, Esquire
Public Service Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Blanca Bayo, Director of Records
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Rob Vandiver, General Counsel
Public Services Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

William D. Talbott, Executive Director
Public Services Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

NOTICE OF RIGHT TO SUBMIT EXCEPTIONS

All parties have the right to submit written exceptions within 15 days from the date of this recommended order. Any exceptions to this recommended order should be filed with the agency that will issue the final order in this case.

5-6-94 004 REJECTED E. PACHICO.

- 1) MISSING TIE-DOWNS.
- 2) " COLUMNS. —

Paul Rejected. 8.9.94

- ① ~~Missing Dashed (plan stage from) Void~~
- ② Smoke Detector relocates a 12" From ceiling C. p. basis
- ③ ~~Underground. Main inside Void~~ OK.
Also Used Ford Calculation
Plans show no existing service in ~~void~~ ^{Calculation}
- ④ Dashed if not self grounding
use ground pigtail Amodeo King

10/13/94 FINAL INSPECTION

~~MISSING INSULATION CERT, COMPLIANCE LETTER~~
~~FROM ARCH OR ENG OF RECORD~~

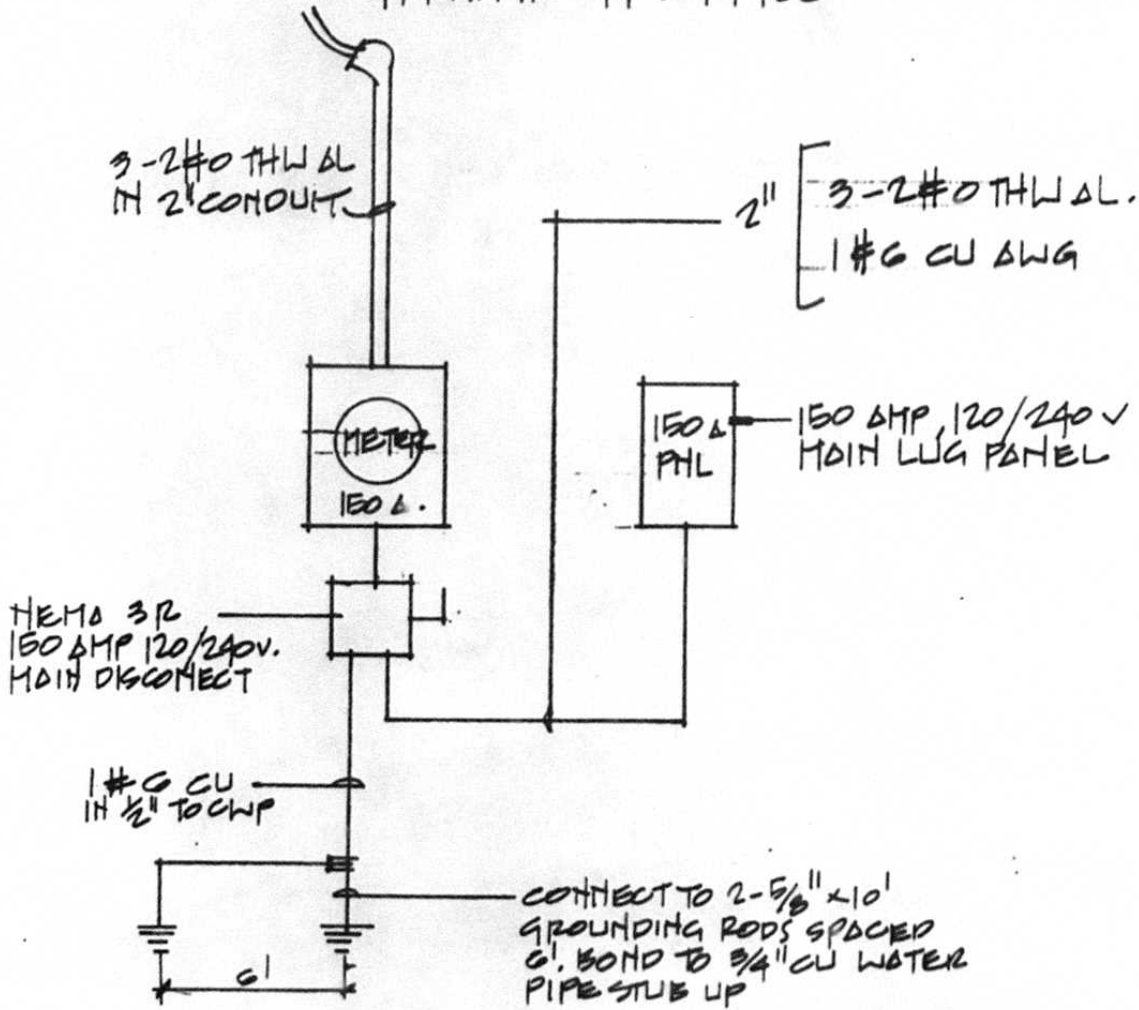
2) OK TO USE ADDITION ~~IF~~ ADDIS

P1
96-4535
CBA

ALBERTO RODRIGUEZ RES.

3151 SW 84 CT MIAMI, FL

PERMIT NO 94-094750



ELECTRICAL RISER NTS

JUAN ORDOÑEZ PE.
6531 SW 136 CT

5-6-94 004 REJECTED B. PACHECO.

- 1) MISSING TIE-DOWNS.
- 2) " COLUMNS. —

Paul Rejected. 8.9.94

- ① ~~Missing Dotted (plan stage from) Void~~
- ② Smoke Detector relocates a 12" from ceiling C. p. basis
- ③ ~~Underground Main inside Void~~ OK.
Also Used Ford Calculation
Plans show no existing service or load.
Calculation
- ④ Double if not self grounding
use ground pigtail Amodeo King

10/13/94 FINAL INSPECTION

MISSING INSULATION CERT, COMPLIANCE LETTER
FROM ARCH OR ENG OF RECORD

2) OK TO USE ADDITION ~~IF~~ ADDIS



R1
96 4935
CMA

#20770-66450 REVENUE PROTECTION INVESTIGATION
KILOWATT CHECK SHEET

ACCOUNT #: 811061331 1 1 1 ACCT STATUS: CON: 1/30/87 ret: 12/87

ADDRESS: 3151 SW 84^{CT} METER LOC:

METER #: 5C21125 REPORTED BY:

READING: DATE INT:

COMMENTS: * 9/06 - Intact gold seal # 0123131 95 on meter. Ripped
Yell. seal now on top of meter can

DATE	KWH READING	KWH USED	PROJECTED KWH USAGE	KWH BILLED/DAYS	OUTER SEAL STATUS	READ BY:
10/03	12795			843/32		
9/27	14658	2201 ^{21 days}	3144			
9/06	12457	505 ^{5 days}	3030		*	
9/01	11752			835/29		
8/25	13274	622 ^{8 days}	2333			
8/17	12652	1535 ^{4 days}	3290 ³⁰⁸⁹ 2		Ripped yellow	aw/BRP
8/03	11117			751/29		

NR

NR

NR

3289
2333
5622 ÷ 2 = 2811 per for 9/95

3144
3030
6174 ÷ 2 =
3087 per for Oct '95

NMS 2/29
RR10 3/8
R00231:8 =
2588/day
x 30
866 per

PROPERTY OF RPI/REV 12/86 CUMCO/RI

R2
96-4935
CBA

METER READING HISTORY

PREMISE READINGS

03/14/96 14:57:20

20770-66450 81 09 333 ELE ACT

01/30/87 1/044/ 5069684

JUAN A RODRIGUEZ

PH (305)226-1413 9

SPEC

3151 SW 84TH CT

S/TH 265-95-6564

COIN

MIAMI

FL 33155 P 0L08A:81-06-333-19300-6

KWH CONSTANT 1

PAGE 1 OF 3

READ DATE	TIME	ROG	USAGE	DAYS	TYPE	STATUS	RPT	SEAL
03/08/96	09:59	00231	1675	29	A	8	H2	COND
02/29/96	00:00	00000	0	0	C	M		
02/29/96	00:00	18125	1444	21	D	M		
02/29/96	09:00	00000	0	0	J	M		
02/29/96	09:00	18125	0	0	J	M		
02/08/96	09:04	16681	1106	30	A	8		
01/09/96	09:28	15575	913	33	A	8		
12/07/95	09:28	14662	81	3	P	8		
12/04/95	08:47	14581	804	33	A	8		
11/01/95	08:25	13777	982	29	A	8		
10/03/95	08:47	12795	843	32	A	8		
09/01/95	09:26	11952	835	29	A	8		

NEXT TYPE A FIND

GWA 80

TOP OF LIST

08-PAGE DOWN 15-BILL HIST 16-PY BA/PREM

NEWS

FACT

MRHI METER READING HISTORY

PREMISE READINGS

03/14/96 14:57:20

20770-66450 81 09 333 ELE ACT
JUAN A RODRIGUEZ
3151 SW 84TH CT
MIAMI

01/30/87 1/044/ 5C69684
PH (305)226-1413 S
S/TH 265-95-6564

CDIN SPEC

FL 33155 P OLD8A:81-06-333-19300-6

KWH CONSTANT 1
KWH

PAGE 2 OF 3
RPT SEAL

READ DATE	TIME	RDG	USAGE	DAYS	TYPE	STATUS	CD	COND
08/03/95	08:25	11117	751	29	A	B		
07/05/95	08:30	10366	1090	30	A	B		
06/05/95	08:21	09276	986	32	A	B		
05/04/95	12:07	08290	810	29	A	B		
04/05/95	07:37	07480	676	29	A	B		
03/07/95	08:39	06804	1006	29	A	B		
02/06/95	08:45	05798	771	31	A	B		
01/06/95	09:30	05027	790	31	A	B		
12/06/94	08:55	04237	1158	33	A	B		
11/03/94	10:30	03079	740	30	A	B		
10/04/94	10:52	02339	1148	32	A	B		
09/02/94	09:06	01191	752	29	A	B	L1	

NEXT TYPE A FIND GWA 80

02-TOP LIST 07-PAGE UP 08-PAGE DOWN 15-BILL HIST 16-BY BA/PREM NEWS FACT

MRHI METER READING HISTORY

PREMISE READINGS

03/14/96 14:57:20

20770-66450 81 09 333 ELE ACT

01/30/87 1/044/ 5069684

JUAN A RODRIGUEZ

PH (305)226-1413 S

SPEC

3151 SW 84TH CT

S/T# 265-95-6564

CDIN

MIAMI

FL 33155 P OLDBA:81-06-333-19300-6

KWH CONSTANT 1

PAGE 3 OF 3

READ DATE	TIME	RDG	USAGE	DAYS	TYPE	STATUS	RPT CD	SEAL COND
08/04/94	09:06	00439	928	29	A	B	L1	
07/06/94	08:59	99511	1058	30	A	B		
06/06/94	09:53	98453	835	32	A	B		
05/05/94	09:22	97618	931	29	A	B		
04/06/94	09:02	96687	1067	29	A	B		

NEXT TYPE A FIND

GWA 80

BOTTOM OF LIST

02-TOP LIST 07-PAGE UP 15-BILL HIST 16-BY BA/PREM

NEWS
FACT

KWH SUMMARY

R3
96-4585
CMA

Name : JUAN A RODRIGUEZ
Address : 3151 SW 84TH CT
Bill Account : 20770-66450
OLBA : OLDBA:81-06-333-19300-6

MIAMI

Meter Set Date : 12/01/87
Meter Number : 5C21125
Customer Connect Date: 1/30/87
Case Number : 96A637341505

MONTH	1996	1995	1994	1993	1992	1991	1990
JAN <i>1/29 944</i>	913 <i>1/9/96</i>	771 <i>2/6/95</i>	1292 <i>1/6/94</i>	1036 <i>1/6/93</i>	1061 <i>1/8/92</i>	1008 <i>1/7/91</i>	1378
FEB	1106 <i>2/8/96</i>	1006 <i>3/7/95</i>	998 <i>2/4/94</i>	883 <i>2/3/93</i>	956 <i>2/6/92</i>	867 <i>2/5/91</i>	816
MAR <i>NMS 2/29</i>	1675 <i>3/8/96</i>	676 <i>4/5/95</i>	1061 <i>3/8/94</i>	935 <i>3/5/93</i>	863 <i>3/6/92</i>	989 <i>3/7/91</i>	764
APR	948 <i>4/8/96</i>	810 <i>5/4/95</i>	931 <i>5/5/94</i>	1113 <i>4/6/93</i>	861 <i>4/6/92</i>	823 <i>4/5/91</i>	760 <i>4/5/90</i>
MAY	<i>5/7</i> 861	986 <i>6/5/95</i>	835 <i>6/6/94</i>	849 <i>5/5/93</i>	780 <i>5/5/92</i>	1423 <i>5/6/91</i>	904 <i>5/7/90</i>
JUN	<i>6/6</i> 827	1090 <i>7/5/95</i>	1058 <i>7/6/94</i>	1296 <i>6/4/93</i>	1064 <i>6/4/92</i>	1464 <i>6/5/91</i>	1413 <i>6/6/90</i>
JUL	<i>7/8</i> 890	751 <i>8/3/95</i>	928 <i>8/4/94</i>	1915 <i>7/6/93</i>	1531 <i>7/6/92</i>	1546 <i>7/5/91</i>	1578 <i>7/6/90</i>
AUG	<i>8/6</i> 821	835 <i>9/1/95</i>	752 <i>9/2/94</i>	1832 <i>8/4/93</i>	1713 <i>8/4/92</i>	2046 <i>8/6/91</i>	1992 <i>8/7/90</i>
SEP	<i>9/5</i> 828	843 <i>10/3/95</i>	1148 <i>10/4/94</i>	1910 <i>9/3/93</i>	1766 (K) <i>9/3/92</i>	1819 <i>9/4/91</i>	1912 <i>9/6/90</i>
OCT	<i>10/4</i> 815	982 <i>11/1/95</i>	740 <i>11/3/94</i>	1822 <i>10/5/93</i>	1326 <i>10/5/92</i>	1516 <i>10/4/91</i>	1711 <i>10/5/90</i>
NOV	<i>11/4</i> 887	804 <i>12/4/95</i>	1158 <i>12/6/94</i>	1527 <i>11/3/93</i>	1074 <i>11/3/92</i>	1236 <i>11/6/91</i>	1528 <i>11/5/90</i>
DEC	<i>12/5</i> 846	81 <i>12/7/95</i>	790 <i>1/6/95</i>	1186 <i>12/6/93</i>	943 <i>12/4/92</i>	1098 <i>12/6/91</i>	971 <i>12/6/90</i>
TOTAL	3694	9635	11691				

904

1217

942

TOTAL 3694 9635 11691

* = Current Diversion Documented and New Meter Installation

Addition. Billing Worksheet - South Area

R4
96-4535
CBA

Customer Information

20770-66450 81 09 333 ELE ACT 1/30/87 1/044/ 5C69684
 JUAN A RODRIGUEZ PH (305)226-1413 S SPEC
 3151 SW 84TH CT S/T# 265-95-6564 CDIN
 MIAMI FL 33155 P OLDBA:81-06-333-19300-6
GMAD

Case # 96A63734
 Meter # 5C21125
 Set Date 12/1/87
 Svc To Date 3/7/90
 ASBILL 82191
 REBILL 166299
ADDITIONAL 84108

#	Month	Year	KWH	%	Yearly
1	Sep	95	2811	10.25	27424
2	Oct	95	3087	10.07	30655
3					
4					

Average of Total Yearly Usage == > **29040**

Statements

Account Rebilled From 03/07/90 To NMS, 02/08/96 . Using Seasonal Average Percentage.

1806 / 30 = 60.2 Per Day. 60.2 * 30 Days On Old Meter = 1806 .
 1806 + 0 NMS Usage = 1806

Service To - 96

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec						6.76			
Nov						8.72			
Oct						10.07			
Sep						10.25			
Aug						10.18			
Jul						10.23			
Jun						10.14			
May						8.29			
Apr						6.68			
Mar						5.99			
Feb	02/08/96	30	0	1106		6.22	1806		
Jan	01/09/96	33	15575	913		6.47	1879		

Service To - 95

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	12/07/95	3	14662	81		6.76	1963		
Nov	12/04/95	33	14581	804		8.72	2532		
Oct	11/01/95	29	13777	982		10.07	2924		
Sep	10/03/95	32	12795	843		10.25	2977		
Aug	09/01/95	29	11952	835		10.18	2956		
Jul	08/03/95	29	11117	751		10.23	2971		
Jun	07/05/95	30	10366	1090		10.14	2945		
May	06/05/95	32	9276	986		8.29	2407		
Apr	05/04/95	29	8290	810		6.68	1940		
Mar	04/05/95	29	7480	676		5.99	1739		
Feb	03/07/95	29	6804	1006		6.22	1806		
Jan	02/06/95	31	5798	771		6.47	1879		

CDIC CHARGES

~~\$348.40~~

317.38

Billed By: H. LUBERT

DATE 4/4/96

Customer Information

20770-66450 81 09 333 ELE ACT
 JUAN A RODRIGUEZ
 3151 SW 84TH CT
 MIAMI FL 33155
 GMAD

1/30/87 1/044/ 5C69684
 PH (305)226-1413 S SPEC
 S/T# 265-95-6564 CDIN
 P OLDBA:81-06-333-19300-6

Case # 96A63734
 Meter # 5C21125
 Set Date 32112
 Svc To Date 32939

ASBILL
 REBILL
 ADDITIONAL

#	Month	Year	KWH	%	Yearly
1	Sep	95	2811	10.25	27424
2	Oct	95	3087	10.07	30655
3					
4					

Average of Total Yearly Usage == > 29040

Statements

Account Rebilled From 03/07/90 To NMS, 02/08/96 . Using Seasonal Average Percentage.

1806 / 30 = 60.2 Per Day. 60.2 * 30 Days On Old Meter = 1806 .
 1806 + 0 NMS Usage = 1806

Service To - 94

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	01/06/95	31	5027	790		7.76	2254		
Nov	12/06/94	33	4237	1158		8.54	2480		
Oct	11/03/94	30	3079	740		9.20	2672		
Sep	10/04/94	32	2339	1148		10.14	2945		
Aug	09/02/94	29	1191	752		10.20	2962		
Jul	08/04/94	29	439	928		10.72	3113		
Jun	07/06/94	30	99511	1058		9.46	2747		
May	06/06/94	32	98453	835		8.25	2396		
Apr	05/05/94	29	97618	931		7.20	2091		
Mar	03/08/94		96687	1061		6.29	1827		
Feb	02/04/94		95626	998		6.06	1760		
Jan	01/06/94		94628	1292		6.18	1795		

Service To - 93

Dec	12/06/93		93336	1186		7.63	2216		
Nov	11/03/93		92150	1527		8.61	2500		
Oct	10/05/93		90623	1822		9.74	2828		
Sep	09/03/93		88801	1910		10.83	3145		
Aug	08/04/93		86891	1832		11.38	3305		
Jul	07/06/93		85059	1915		10.64	3090		
Jun	06/04/93		83144	1296		9.02	2619		
May	05/05/93		81848	849		7.01	2036		
Apr	04/06/93		80999	1113		6.65	1931		
Mar	03/05/93		79886	935		5.76	1673		
Feb	02/03/93		78951	883		5.90	1713		
Jan	01/06/93		78068	1036		6.83	1983		

Billed By:

DATE 4/4/96

Additiona. Billing Worksheet - South Area

Customer Information

20770-66450 81 09 333 ELE ACT	1/30/87 1/044/	5C69684	Case #	96A63734
JUAN'A RODRIGUEZ	PH (305)226-1413 S	SPEC	Meter #	5C21125
3151 SW 84TH CT	S/T# 265-95-6564 CDIN		Set Date	32112
MIAMI FL 33155	P	OLDBA:81-06-333-19300-6	Svc To Date	32939
GMAD			ASBILL	
			REBILL	
			ADDITIONAL	

#	Month	Year	KWH	%	Yearly
1	Sep	95	2811	10.25	27424
2	Oct	95	3087	10.07	30655
3					
4					

Average of Total Yearly Usage = => **29040**

Statements
 Account Rebilled From 03/07/90 To NMS, 02/08/96 . Using Seasonal Average Percentage.

1806 / 30 = 60.2 Per Day. 60.2 * 30 Days On Old Meter = 1806 .
 1806 + 0 NMS Usage = 1806

Service To - 92

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	12/04/92	77032		943		7.37	2140		
Nov	11/03/92	76089		1074		8.85	2570		
Oct	10/05/92	75015		1326		9.17	2663		
Sep	09/03/92	73689		1766		9.71	2820		
Aug	08/04/92	71923		1713		11.56	3357		
Jul	07/06/92	70210		1531		10.86	3154		
Jun	06/04/92	68679		1064		9.27	2692		
May	05/05/92	67615		780		7.28	2114		
Apr	04/06/92	66835		861		6.48	1882		
Mar	03/06/92	65974		863		6.57	1908		
Feb	02/06/92	65111		956		6.19	1798		
Jan	01/08/92	64155		1061		6.69	1943		

Service To - 91

Dec	12/06/91	63094		1098		6.72	1951		
Nov	11/06/91	61996		1236		7.82	2271		
Oct	10/04/91	60760		1516		9.61	2791		
Sep	09/05/91	59244		1819		10.61	3081		
Aug	08/06/91	57425		2046		10.97	3186		
Jul	07/05/91	55379		1546		10.14	2945		
Jun	06/05/91	53833		1464		9.53	2768		
May	05/06/91	52369		1423		8.53	2477		
Apr	04/05/91	50946		823		6.85	1989		
Mar	03/07/91	50123		989		6.32	1835		
Feb	02/05/91	49134		867		6.08	1766		
Jan	01/07/91	48267		1008		6.82	1981		

Billed By:

DATE

4/4/96

Additional Billing Worksheet - South Area

Customer Information

20770-66450 81 09 333 ELE ACT 1/30/87 1/044/ 5C69684
 JUAN A RODRIGUEZ PH (305)226-1413 S SPEC
 3151 SW 84TH CT S/T# 265-95-6564 CDIN
 MIAMI FL 33155 P OLDBA:81-06-333-19300-6
 GMAD

Case # 96A63734
 Meter # 5C21125
 Set Date 32112
 Svc To Date 32939
 ASBILL
 REBILL
 ADDITIONAL

#	Month	Year	KWH	%	Yearly
1	Sep	95	2811	10.25	27424
2	Oct	95	3087	10.07	30655
3					
4					

Average of Total Yearly Usage == > 29040

Statements

Account Rebilled From 03/07/90 To NMS, 02/08/96 . Using Seasonal Average Percentage.

1806 / 30 = 60.2 Per Day. 60.2 * 30 Days On Old Meter = 1806 .
 1806 + 0 NMS Usage = 1806

Service To - 90

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	12/06/90	47259		971		6.67	1937		
Nov	11/05/90	46288		1528		8.17	2373		
Oct	10/05/90	44760		1711		10.27	2982		
Sep	09/06/90	43049		1912		10.21	2965		
Aug	08/07/90	41137		1992		10.89	3162		
Jul	07/06/90	39145		1578		10.25	2977		
Jun	06/06/90	37567		1413		9.52	2765		
May	05/07/90	36154		904		7.68	2230		
Apr	04/05/90	35250		760		6.42	1864		
Mar						6.08			
Feb						6.45			
Jan						7.39			

Service To - 88

Dec						6.70			
Nov						7.90			
Oct						10.06			

Billed By:

DATE 4/4/96

CDIC CHARGES

Case Number : 96A63734

Meter : 5C 23.68

\$23.68

Locking Device Cost	Number	Cost	Total
Lock Ring			
Front Entry			
Side Entry			
HASP Locking Assembly			
Bracket Locking Assembly			
Barrel Lock (11/16"Hasp)			
2" Barrel Padlock			
FT Knox Lock			
Lock Pin			
Johnny Bar 24" -34"			
Johnny Bar 31"-50"			
Johnny Bar 35"- 54"			
Johnny Bar 48"- 66"			
Sub Total			

Locking Device

Vehicle	Time	Rate	Total
Meter Truck	0.5	\$4.58	2.29
Trouble Truck			
Line / Trailer Truck			
Underground			
CO. Passenger Car			
Sub Total			\$2.29

\$2.29

Contract Car @ \$0.30 Per Mile , Miles Driven 40

\$12.00

Miscellaneous

Vehicle Cost

\$14.29

Pictures @ \$1.08 # of
Other

Miscellaneous

Labor	Time	Rate	Total
Investigator #1	2	\$62.25	\$124.50
Investigator #2	1	\$62.25	\$62.25
Meterman "A"	0.5	\$52.88	\$26.44
Meterman "A"			
Sub Total			\$213.19

Labor - Sub Total \$213.19

Meter Test 1 \$26.44

Accounting 70.8 ~~\$70.80~~

Clerical 70 71.78
Other

Labor \$310.43

Total Amount Cf CDIC \$348.40

349.38

350.36

2 Please request changes on
 4 the back. Notes on the
 6 front will not be detected.
 8

I added my donation for the Care to Share Energy Fund to help those in need. (Mark 'X' in box)

\$1 \$2 \$5 \$10 Other _____

A I S 8109 4
 178527

PLEASE FILL IN TOTAL AMOUNT PAID
 \$
 Dollars Cents

JUAN A RODRIGUEZ
 3151 SW 84TH CT
 MIAMI FL 33155

*4/15/96
 RJFOLG
 PLV 9.19*

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL
 GENERAL MAIL FACILITY
 MIAMI FL 33188-0001

Account Number	Total Now Due	NEW Charges Past Due
20770-66450	\$7,965.57	APR 26 1996

CUSTOMER STATEMENT

Statement Date: APR 05 1996
 Customer Name: JUAN A RODRIGUEZ
 Service Address: 3151 SW 84 CT

Account Number: 20770-66450

Service Dates: APR 05 90 to FEB 08 96
 Service Days: See message below
 Next Scheduled Read Date: APR 08 1996

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (=)	NEW Charges (+)	NEW Charges Past Due	Total Now Due (=)
143.01	143.01CR	6,537.80CR	6,537.80CR	14,503.37	APR 26 1996	\$7,965.57

Multiple-Month Usage
 Meter No. 5C21125
 Total KWH 170,278

Account Activity *CORRECTED BILL*

Previous Statement Balance 143.01
 Payment Received - THANK YOU 143.01CR
 Additional Activity:
 Credit 6,887.18CR
 Revenue Protection Invest Charge 349.38

BALANCE BEFORE NEW CHARGES 6,537.80CR

Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE

Electric Service Amount 12,840.20
 Gross Receipts Tax Increase 110.31
 Franchise Charge 419.36
 Utility Tax 1,133.50

Current Electric Charges 14,503.37

TOTAL NEW CHARGES: 14,503.37

TOTAL NOW DUE: \$7,965.57

Messages

- A late payment charge of 1.5% will apply if not paid by APR 26.
- This bill is for multiple (70) billing periods. Details of each period are available on the attached report(s).
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.
- Customers paying FPL bills at Authorized Pay Agent locations MUST have a bill statement when paying with a check.

7802.50

