State of Florida



Public Service Commission FILE COPY

Unit and

-M-E-M-O-R-A-N-D-U-M-

DATE: May 28, 1997

ACK _____AFA ______APP ______

TO: Records and Reporting (Sandy Simmons)

FROM: Division of Water and Wastewater (Kemp)

RE: Docket No. 961366-SU, Request for approval to change billing cycle from monthly

to quarterly in Highlands County by Creola, Inc.

By this memorandum, and in accordance with section 2,07-2 of the APM, we are requesting that Docket No. 961366-SU be administratively closed. By letter, a copy of which is attached to this memorandum, this utility has indicated its desire to withdraw its request to change its billing cycle from monthly to quarterly. Staff has determined that there are no pending issues that need to be addressed by the Commission regarding this filing. No filing fee has been paid, no CASR has been filed and no agency action has been taken. Thank you for your attention.

SK SAWI



December 11, 1996

Mr. Neal Bethee Division of Mater and Mestewater Floride Public Service Commission Capital Circle Office Center 2540 Shumard Dak Soulevard Tallahassee, Floride 32379-0850

961366-SW

Res Greels, Inc .- Tariff Schedule and Billing Frequency

Dear Mr. Bethes:

We are hereby withdrawing our request of October 10, 1976 to change to our residential service teriff schedule (rate schedule RS) to allow us to bill on a quarterly rather than a monthly billing period. After careful review and discussion with a sample of our customers, our conclusion is that the proposed change would be too confusing and time consuming to implement at this time.

I sincerely hope that we did not inconvenience your staff with what we thought at the time was a good idea. I especially would like to command Ms. Hillery Kemp for the professional and courteous way in which she handled our request. She was a pleasure to deal with and I look forward to working with her in the future.

Please contact me if you have any further concerns, questions, suggestions, or comments.

Thank you for your time and consideration.

Bavid L. Hickman

CC. vie fax - Hillary Keep

CREOLA, INC. + P.O. BOX 1346 + SEBRING + FLORIDA + 33871-1346 Phone: (941) 385-0981 + Fax: (941) 285-4948

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