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FILE COPY



June 5, 1997

Ms. Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee FL 32399-0870

Dear Ms. Bayo:

Enclosed are an original and fifteen copies of the Petition of Gulf Power Company revising the tariff sheets dealing with Rate Schedule BB, Budget Billing, (formerly LB, Levelized Billing). A coded copy of the tariff sheets have been provided to show the changes to the existing tariff sheets.

<u>Identification</u>	<u>New Sheet</u>	<u>Old Sheet</u>
Rate Schedule BB	Seventh Rev. No. 6.14	Sixth Rev. No. 6.14
Contract	Third Rev. No. 7.24	Second Rev. No. 7.24
Index	Twenty-Fifth Rev. No. 6.1	Twenty-Fourth Rev. No. 6.1
Table of Contents	Eighteenth Rev. No. ii	Seventeenth Rev. No. ii
	Tenth Rev. No. iii	Ninth Rev. No. iii

Also enclosed is a 3.5 inch double sided, high density diskette containing the Petition in WordPerfect 6.1 for Windows format as prepared on a MS-DOS based computer.

ACK _____ Upon approval, please return two copies of the approved tariff sheets to my attention.

AEA _____
AFC _____
Sincerely,

C** _____
C** _____
Susan D. Cranmer (dw)

CM _____
CTR _____
Susan D. Cranmer
Assistant Secretary and Assistant Treasurer

EAG _____
LEG _____
lw

LIN _____
Enclosures

cc: Beggs and Lane
Jeffrey A. Stone, Esquire
Florida Public Service Commission
Connie Kummer

DOCUMENT NUMBER-DATE

05623 JUN-6 6

FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: Gulf Power Company's petition for approval of proposed changes to Sheet No. 6.1, 6.14, 7.24, ii and iii of the Company's Retail Tariff regarding Rate Schedule BB, Budget Billing (formerly LB, Levelized Billing) (Optional Rider)

Docket No.:
Filed: June 5, 1997

PETITION

GULF POWER COMPANY ("Gulf Power" or "the Company") by and through its undersigned counsel, hereby petitions the Florida Public Service Commission ("the Commission") for approval of the Company's proposed revisions to Sheet No. 6.1, 6.14, 7.24, ii and iii of Gulf Power's Tariff for Retail Electric Service. The changes provide for the inclusion of any outdoor lighting service on the same bill account in the calculation of the average monthly bill for a residential customer choosing Budget Billing and a review and adjustment of bills on a monthly basis if the difference between the newly calculated monthly Budget Billing amount and the current Budget Billing amount is greater than 10% and more than \$5.00. This petition and the rates schedules set forth in Attachment A are intended to meet the requirements of Rules 25-9.005(4)-(5) of the Florida Administrative Code. In support of this petition the Company states:

1. Notices and communications with respect to this petition and docket should be addressed to:

Jeffrey A. Stone
Russell A. Badders
Beggs & Lane
P.O. Box 12950
Pensacola, FL 32576-2950

Susan D. Cranmer
Asst. Secretary & Asst. Treasurer
Gulf Power Company
P.O. Box 13470
Pensacola, FL 32591-3470

2. Gulf Power Company, a wholly owned subsidiary of The Southern Company, is an electric utility providing retail electric service to customers within northwest Florida and, pursuant to the provisions of Chapter 366 of the Florida Statutes, is subject to regulation by the Florida Public Service Commission.

3. In this petition, Gulf Power seeks approval of the Seventh Revised Tariff Sheet No. 6.14, which would allow the Company to include any outdoor lighting service on the same bill account in the calculation of the average monthly bill for a residential customer choosing Budget Billing and to review and adjust bills on a monthly basis if the difference between the newly calculated monthly Budget Billing amount and the current Budget Billing amount is greater than 10% and more than \$5.00. Gulf Power also seeks approval to change the name of this tariff from Levelized Billing (LB) to Budget Billing (BB). Consequently, the Company offers Tariff Sheets No. 6.1, 7.24, ii and iii for approval also. Copies of the revised tariff sheets are attached to this petition as Attachment "A" and incorporated herein by reference. The Company is proposing these changes as part of its implementation of a new Customer Service System (CSS) for customer billing and accounting.¹

¹The Southern Company is currently implementing its new CSS to provide customer accounting and billing for all operating subsidiaries. To keep the cost of the new system as low as possible, every effort is being made to implement one set of procedures for all five operating companies. Such a plan allows each of the operating companies and their respective customers to receive the maximum benefits associated with economies of scale by eliminating the need to develop and operate costly special applications for any one operating company. After receiving feedback from customer focus groups and additional input from the marketing departments of the operating companies, the above referenced changes to Gulf's tariff were deemed necessary. Furthermore, focus group participants indicated that these changes will provide increased customer satisfaction among Gulf's residential customers. The proposed revisions to the Company's tariff are consistent with the requirements of the Commission's Rules for Electric Service by Electric Utilities. The Company seeks an effective date for the requested changes that corresponds with the expected conversion date of the new CSS.

4. The Budget Billing procedure eliminates the major peaks and valleys in customers' bills and allows them to more easily provide for payment of electric service in their household budget. Gulf's Rate Schedule BB, formerly LB, is an optional rider available to residential customers receiving electric service under Rate Schedule RS. There are currently more than 15,000 customers using this billing option. All residential customers are notified of the availability of this billing option at least annually. The Company's proposed changes to Rate Schedule LB would change the frequency of levelized billing adjustments to monthly. The monthly Budget Billing amount, including any deferred charges or credits, is recalculated every month. If the difference between the newly calculated monthly Budget Billing amount and the existing monthly Budget Billing amount is both greater than \$5.00 and more than 10%, the monthly Budget Billing amount is reestablished at the newly calculated amount, rounded to the nearest whole dollar. The customer will be billed for the existing Budget Billing amount on the current bill and notified by a message on the current bill that the new amount will be effective on the next bill. The adjustment will not be made for an amount less than \$5.00. The customer also has the option of not carrying any deferred balance forward, but having it debited or credited, as appropriate, to his account on the next bill.

5. The proposed procedure benefits the customer by providing an electric service bill that changes only if the new calculation of the monthly Budget Billing amount yields a difference of more than \$5.00 and 10%.

6. In order to coincide with the conversion to the Company's new Customer Service System and to avoid programming changes to the current customer accounting system between now and August 8, 1997, the Company requests that the tariff revisions requested in this petition

be effective upon Gulf's conversion to CSS, which is currently expected to take place on August 8, 1997.

WHEREFORE, Gulf Power Company respectfully requests that the Florida Public Service Commission enter its order approving the Company's application of the Revised Tariff Sheets No. 6.1, 6.14, 7.24, ii and iii attached hereto as Attachment "A" effective August 8, 1997.

Respectfully submitted this 5th day of June, 1997.

Russell A. Badders

JEFFREY A. STONE
Florida Bar No. 325953
RUSSELL A. BADDERS
Florida Bar No. 007455
Beggs & Lane
P.O. Box 12950
Pensacola, Florida 32576-2950
(904) 432-2451
Attorneys for Gulf Power Company

Attachment A

GULF POWER COMPANY

RATE SCHEDULE BB

BUDGET BILLING (Optional Rider)

AVAILABILITY - Available throughout the entire territory served by the Company.

APPLICABILITY - This budget billing rider will, upon completion of the Request for Residential Budget Billing form, be applied to any customer receiving residential electric service under Rate Schedule RS except those customers with current delinquent bills or those customers disqualified from the program within the twelve preceding months. Eligible customers will be notified of availability of this rider annually.

BILLING - Under the Budget Billing plan, the Monthly billing is determined as follows:

1. The Annual Base Amount is calculated using the most recent 12 months billings for the premises (including billings for Rate Schedule OSII, if any,) and then averaged and rounded to the nearest whole dollar (Monthly Budget Billing Amount). If the customer has not resided at the premises for 12 months, the Annual Base Amount will be determined by the Customer's available monthly billings plus the previous occupant's billings. If the premises is new or sufficient actual consumption is not available, a 12-month estimated bill will be used.
2. The Monthly Budget Billing Amount is recalculated every month using the most recent Annual Base Amount plus any deferred balances (the difference in prior billings made under the Budget Billing Plan and that of actual charges).

$$\begin{array}{rclcl} \text{Monthly Budget} & = & \text{12-month Summation} & + & \text{Deferred} \\ \text{Billing Amount} & & \text{Actual or Est. Annual Base} & & \text{Balance} \\ & & \text{12} & & \end{array}$$

If the difference between the newly calculated Monthly Budget Billing Amount and the current Monthly Budget Billing Amount is greater than \$5.00 and 10%, then the Monthly Budget Billing Amount will be reestablished at the newly calculated amount (rounded to the nearest whole dollar).

3. At the Customer's option (in lieu of carrying the deferred balance forward in the recalculation of the Monthly Budget Billing Amount) any deferred balance that is outstanding at the Customer's annual review may be settled either through being applied to the Customer's new bill (if a credit balance) or direct payment to the Company (if a debit balance).

TERM OF CONTRACT - Upon execution of a Request for Residential Budget Billing form, billing under the provisions of this rider shall continue thereafter until terminated as provided below.

TERMINATION - Billing under this agreement shall be subject to termination by either party giving notice to the other party. This agreement may be terminated by the Company if the account becomes delinquent or if the customer moves from the address specified on the Request for Residential Budget Billing. In the event billing under this agreement is terminated, any amount the customer has been underbilled shall immediately become due and payable to the Company and any amount overbilled shall be refunded to the Customer. Billing may be terminated under this agreement without terminating or affecting any service agreement between the Company and the Customer. In such event, billing under the normal monthly billing procedure will be resumed subsequent to the settlement statement rendered by the Company; however, nothing in this agreement shall be construed to waive the Company's rights to discontinue service in the event of failure to pay bills or for any other lawful cause as set forth in its electric tariff.

SERVICE UNDER THIS RATE SCHEDULE IS SUBJECT TO RULES AND REGULATIONS OF THE COMPANY AND THE FLORIDA PUBLIC SERVICE COMMISSION.

GULF POWER COMPANY
REQUEST FOR RESIDENTIAL BUDGET BILLING
Form 8

Name	Effective Month	Date of Request	Taken By
Address	Service Account Number		
Town	Est. Annual KWH	Est. Mo. Bill-1st Mo. (include current FCA)	

1. I agree to pay monthly, a budget bill based on my annual billings.
2. In the event that I am delinquent in payment of monthly bills, I understand that I may be removed from this budget billing plan, and my account will then revert to actual usage bills, with all unpaid amounts for actual metered usage becoming immediately due.
3. In case I should move from the above service address this agreement is terminated and all unpaid amounts become due.
4. I may cancel this agreement at any time, but in such case all unpaid amounts become due.
5. I understand that I will not be accepted for this plan unless all amounts currently billed to me at the above address have been paid in full.
6. This agreement shall be automatically renewed annually unless terminated by notice or as described in Paragraph 2 or 3 above.

Customer's Signature

Date

GULF POWER COMPANY

<u>Designation</u>	<u>URSC</u>	<u>Classification</u>	<u>Sheet No.</u>
RS	RS	Residential Service	6.2
GS	GS	General Service - Non-Demand	6.3
GSD	GSD	General Service - Demand	6.4
LP	GSLD	Large Power Service	6.6
PX	GSLD1	Large High Load Factor Power Service	6.8
OS	SL, OL, OL1, OL2	Outdoor Service	6.10
SE		Supplemental Energy (Optional Rider)	6.13
BB		Budget Billing (Optional Rider)	6.14
CR		Cost Recovery Clause - Fossil Fuel and Purchased Power	6.15
PPCC		Purchased Power Capacity Cost Recovery Clause	6.15.1
ECR		Environmental Cost Recovery Clause	6.15.2
		Billing Adjustments and Payment of Bills	6.16
ECC		Cost Recovery Clause - Energy Conservation	6.16.1
RST	RST	Residential Service - Time-of-Use Conservation (Optional)	6.17
GST	GST	General Service - Non-Demand Time-of-Use Conservation (Optional)	6.19
GSDT	GSDT	General Service - Demand Time-of-Use Conservation (Optional)	6.21
LPT	GSLDT	Large Power Service - Time-of-Use Conservation (Optional)	6.24
PXT	GSLDT1	Large High Load Factor Power Service - Time-of-Use Conservation (Optional)	6.27
SBS		Standby and Supplementary Service	6.29
ISS		Interruptible Standby Service	6.33
RSVP	RS1	Residential Service Variable Pricing	6.39
EPQ		Enhanced Power Quality	6.41
RTP		Real Time Pricing	6.42
CIS		Commercial/Industrial Service (Optional Rider)	6.44

GULF POWER COMPANY

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<u>Section</u>	<u>Description</u>
Section I	Description of Territory Served
Section II	Miscellaneous
Section III	Technical Terms and Abbreviations
Section IV	Rules and Regulations
Section V	List of Communities Served
Section VI	Rate Schedules
	RS - Residential Service
	GS - General Service - Non-Demand
	GSD - General Service - Demand
	LP - Large Power Service
	PX - Large High Load Factor Power Service
	OS - Outdoor Service
	SE - Supplemental Energy Rider (Optional)
	BB - Budget Billing (Optional Rider)
	CR - Cost Recovery Clause - Fossil Fuel & Purchased Power
	PPCC - Purchased Power Capacity Cost Recovery Clause
	ECR - Environmental Cost Recovery Clause
	- - Billing Adjustments and Payment of Bills
	ECC - Cost Recovery Clause - Energy Conservation
	RST - Residential Service - Time-of-Use Conservation (Optional)
	GST - General Service - Non-Demand - Time-of-Use Conservation (Optional)
	GSDT - General Service - Demand - Time-of-Use Conservation (Optional)
	LPT - Large Power Service - Time-of-Use Conservation (Optional)
	PXT - Large High Load Factor Power Service - Time-of-Use Conservation (Optional)
	SBS - Standby and Supplementary Service
	ISS - Interruptible Standby Service
	RSVP - Residential Service Variable Pricing
	EPQ - Enhanced Power Quality
	RTP - Real Time Pricing
	CIS - Commercial/Industrial Service Rider (Optional)

GULF POWER COMPANY

<u>Section</u>	<u>Description</u>
Section VII	Standard Contract Forms
Form 1	Contract for Electric Power
Form 2	Contract for Electric Service for Resale
Form 3	Contract for Seasonal Electric Power
Form 4	Contract for Street Lighting Service
Form 5	Application for Service and General Area Lighting Service Agreement - Rate Schedule OS (Part II)
Form 6	Contract for Government Owned and Operated Housing
Form 7	Equipment Rental Lease and Maintenance Agreement
Form 8	Request for Residential Budget Billing
Form 9	Agreement for Underground Electric Service
Form 10	Application for Underground Service in an Overhead Area
Form 11	Contract for Time-of-Use Conservation Rate
Form 12	Request for Interconnection of Customer-Owned Generation
Form 13	Standby Service Agreement
Form 14	Standby Service Interconnection Agreement
Form 15	Agreement for Residential Energy Management Pilot Study
Form 16	Application for Service and Enhanced Power Quality Service Agreement - Rate Schedule EPQ
Form 17	Application for Underground Cost Estimate
Form 18	Guaranty Agreement
Form 19	Optional Relamping Service Agreement Customer-Owned General Area Lighting - Rate Schedule OS (Part I/II)
Form 20	Optional Up Front Payment of Fixture(s)
Form 21	Optional Up Front Payment of Additional Facilities
Form 22	Contract Service Arrangement for the Provision of Service Under the Commercial/Industrial Service Rider
Form 23	Assignment of Lighting Service Contract
Form 24	Customer-Owned Lighting Agreement (Without Relamping Service Provisions) - Rate Schedule OS (Part I/II)
Section VIII	Special Contracts and Agreements

Legislative Format

GULF POWER COMPANY

RATE SCHEDULE BBLB

BUDGETLEVELIZED BILLING (Optional Rider)

AVAILABILITY - Available throughout the entire territory served by the Company.

APPLICABILITY - This budgetlevelized billing rider will, upon completion of the Request for Residential BudgetLevelized Billing form, be applied to any customer receiving residential electric service under Rate Schedule "RS" except those customers with current delinquent bills or those customers disqualified from the program within the twelve preceding months. Eligible customers will be notified of availability of this rider annually.

BILLING - Under the BudgetLevelized Billing plan, the Monthly billing is determined as follows:

1. The Annual Base Amount is calculated using the most recent 12 months' billings for the premises (including billings for Rate Schedule OSII, if any.) and then averaged and rounded to the nearest whole dollar (Monthly BudgetLevelized Billing Amount). If the customer has not resided at the premises for 12 months, the Annual Base Amount will be determined by the Customer's available monthly billings plus the previous occupant's billings. If the premises is new or sufficient actual consumption is not available, a 12-month estimated bill will be used. ~~In the event sufficient actual consumption is not available, a 12-month estimated billing will be used.~~
2. The Monthly BudgetLevelized Billing Amount is recalculated every third-month using the most recent Annual Base Amount plus any deferred balances (the difference in prior billings made under the Budget Billing Plan and that of actual charges).

$$\begin{array}{rcl} \text{Monthly } \underline{\text{BudgetLevelized}} & = & \text{12-month Summation} & + & \text{Deferred} \\ \text{Billing Amount} & & \underline{\text{Actual or Est. Annual Base}} & & \text{Balance} \\ & & 12 & & \end{array}$$

If the difference between the newly calculated Monthly BudgetLevelized Billing Amount and the current Monthly BudgetLevelized Billing Amount is greater than \$5.00 and/or 10%, then the Monthly BudgetLevelized Billing Amount will be reestablished at the newly calculated amount (rounded to the nearest whole dollar).

3. At the Customer's option (in lieu of carrying the deferred balance forward in the recalculation of the Monthly BudgetLevelized Billing Amount) any deferred balance that is outstanding at the Customer's annual review may be settled either through being applied to the Customer's new bill (if a credit balance) or direct payment to the Company (if a debit balance).

TERM OF CONTRACT - Upon execution of a Request for Residential BudgetLevelized Billing form, billing under the provisions of this rider shall continue thereafter until terminated as provided below.

TERMINATION - Billing under this agreement shall be subject to termination by either party giving notice to the other party. This agreement may be terminated by the Company if the account becomes delinquent or if the customer moves from the address specified on the Request for Residential BudgetLevelized Billing. In the event billing under this agreement is terminated, any amount the customer has been underbilled shall immediately become due and payable to the Company and any amount overbilled shall be refunded to the Customer. Billing may be terminated under this agreement without terminating or affecting any service agreement between the Company and the Customer. In such event, billing under the normal monthly billing procedure will be resumed subsequent to the settlement statement rendered by the Company; however, nothing in this agreement shall be construed to waive the Company's rights to discontinue service in the event of failure to pay bills or for any other lawful cause as set forth in its electric tariff.

SERVICE UNDER THIS RATE SCHEDULE IS SUBJECT TO RULES AND REGULATIONS OF THE COMPANY AND THE FLORIDA PUBLIC SERVICE COMMISSION.

ISSUED BY: Travis Bowden

EFFECTIVE: August 8, 1997

GULF POWER COMPANY
REQUEST FOR RESIDENTIAL BUDGET LEVELIZED BILLING
Form 8

Name	Effective Month	Date of Request	Taken By
Address	Service Account Number		
Town	Revenue Code	Est. Annual KWH	Est. Mo. Bill-1st Mo (include current FCA)

1. I agree to pay monthly, a budget levelized bill based on my annual billings average KWH usage, plus applicable fuel adjustment and taxes.
2. In the event that I am delinquent in payment of monthly bills, I understand that I may be removed from this budget levelized billing plan, and my account will then revert to actual usage bills, with all unpaid amounts for actual metered usage becoming immediately due.
3. In case I should move from the above service address this agreement is terminated and all unpaid amounts become due.
4. I may cancel this agreement at any time, but in such case all unpaid amounts become due.
5. I understand that I will not be accepted for this plan unless all amounts currently billed to me at the above address have been paid in full.
6. This agreement shall be automatically renewed annually unless terminated by notice or as described in Paragraph 2 or 3 above.

Customer's Signature

Date

ISSUED BY: Travis Bowden

EFFECTIVE:

GULF POWER COMPANY

6.1

Section VI

~~Twenty-Fifth~~ ~~Twenty-Fourth~~ Revised Sheet No. 6.1

Canceling ~~Twenty-Fourth~~ ~~Twenty-Third~~ Revised Sheet No.

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ISSUED BY: T. J. Bowden

EFFECTIVE: September 3, 1996

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