



ORIGINAL
FILE COPY

June 24, 1997

Ms. Blanca Bayó, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0865

Re: Docket No. **970409-SU** -- Investigation into
Appropriate Wastewater Rates for the Tropical Isles
Facility of Southern States Utilities, Inc., in St. Lucie
County

Dear Ms. Bayó:

Please find attached hereto for filing in the above docket 15
copies of (1) this letter, (2) forwarding address returns from
customers received to date, and (3) a billing analysis performed by
Florida Water Services Corporation ("Florida Water") with
accompanying rate schedules reflecting a base facility/gallonge
rate structure.

As to the billing analysis and rates, please note that Florida
Water has matched the vast majority of customers listed in its
database to those listed in the data provided by the Fort Pierce
Utilities Authority (the "Authority"). Although some differences
as to customer identification remain, Florida Water believes those
differences are minor and do not have a measurable impact on the
billing analysis or rates.

Please acknowledge receipt of this filing by date stamping the
enclosed extra copy of this letter and return same to me in the
envelope provided.

- ACF _____
- A _____
- AI _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG 1
- LIN 5
- OPC _____

If you have any questions or comments on the above, please call me
at (407) 884-8777, ext. 260.

Sincerely yours,

Matthew Feil, Esq.
Staff Attorney

Attachments
c: Harold McLean (OPC)

Xanders

DOCUMENT NUMBER-DATE

06140 JUN 26 5

Florida Water Services Corporation / P.O. Box 609520 / Orlando, Florida 32860-9520 / Phone 407/880-0058 / Fax 407/880-1395

Water For Florida's Future

REC'D - RECORDS & REPORTING

FORWARDING ADDRESS RETURNS



I will be out of town for the period 9-1- through 9-30-1997 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

LOTTIE S JACHURA

Name

323 TROPICAL ISLE CIRCLE

Street Address

FORT PIERCE

City

FL 34982

State/Zip Code

561-489-2963

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period April 18 through Sept 11 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Nadine J. Ginn
Name

2118 Pleasantview Ave
Street Address

Ashtabula Ohio 44004
City State/Zip Code

216-964-2081
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

*Notice you're up to
your old tricks scheduling
meetings when there are so few
people there. Your rates stink
as much as the sewage you
haul.*

Nadine J Ginn



I will be out of town for the period 4-1-97 through 12-26-97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Name Russell K. Stetser
 420 Billings Ave.
 Paulsboro, NJ 08066-1158

Street Address

City State/Zip Code

(609) 423-0060
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 4/1/97 through 10/1/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

CHARLES P. ZANES
Name

4 OVERLOOK DRIVE
Street Address

TUCKERTON
City

NO. 05057
State/Zip Code

605-256-3913
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period _____ through _____ and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

*Madeline Kelly
472 Thames Bluff Ridge
Fort Pierce, FL 34982*

Name

Street Address

City

State/Zip Code

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period JANUARY through JUNE and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

• Please Print Clearly

BERNARD OR MICHELINE MORISSETTE
Name

673 - 8TH STREET
Street Address

ROXTON POND, QC CANADA
City State/Zip Code

JOE 120
~~200~~

(514) 378-6244 (CANADA)
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period July through Sept 15 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

CHARLES R. RAMEY
Name

210 SEA CONCH PL
Street Address

FT PIERCE FL 34982
City State/Zip Code

561-460-1462
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

*Seems like I should know
the date of this meeting
before I return that I would
not be here. But maybe
this is the way you
operate. Thanks anyway*



I will be out of town for the period _____ through _____ and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

• Please Print Clearly

Roland J. O'Neill
Name

270 Boca Vista Ct
Street Address

Ft Pierce 34982
City State/Zip Code

564-6447
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period APRIL 1st through DEC. 10th and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

JEANNETTE LECOMTE
Name

110 DE LA PLAGE
Street Address

ST LUCIEN QC CANADA NOGINDO
City State/Zip Code

819-397-4095
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period APRIL 15 through NOV. 01 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

JEAN-CLAUDE PILON
Name

202 OLD KEY WEST PL.
Street Address

F. PIERCE FL. 34982-7928
City State/Zip Code

595-6378
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

MY ADDR. IN CANADA

PILOROE 7349822113 1497 25 05/14/97
PILON
76 NICOLET
HULL PG J&Y 2J5 CANADA





I will be out of town for the period 6-1-97 through 9-20-97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

DONALD / DOROTHY FUHRMEISTER
Name

16 BEECH PLACE
Street Address

WOODBURY
City

N.J. 08096
State/Zip Code

609.845.1281
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period MAY 97 through DEC 97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

DAVID LeCHAIR
Name

P.O. Box 6 SITE 9 RR# 3
Street Address

NEW GLASGOW NOVA SCOTIA.
City State/Zip Code
CANADA. B2H5C6

902-396-5507
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period MAY through OCTOBER and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

• Please Print Clearly

MARTEL
Name

5680 SAND FLY CT
Street Address

FORT PIERCE FL 34982-0000
City State/Zip Code

561-489-0959
Phone Number

PS. My mail is FORWARDED TO CANADA VIA

Please return completed form to: US POSTAL SERVICES.

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

(Handwritten signature: J. Martel)



I will be out of town for the period 3/97 through 10/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

JOHN J Lundy c/o CUTAJAR

Name

20 Continental Ave APT 11K

Street Address

Forest Hills

City

N.Y. 11375

State/Zip Code

(718) 261-9565

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period _____ through _____ and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

VINCENT J YAKAVONIS
Name

2 RAYMOND RD. EXT
Street Address

BURLINGTON MA 01803
City State/Zip Code

1-617-272-2447
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



PLANT 2101
CUST 981269
May 20, 1997

I will be out of town for the period APRIL through OCT 31 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

RONALD A FOY
Name

RR1 BOX 44 SITE 1
Street Address

BRECHIN ONT CANADA LOK-1B0
City State/Zip Code

705-484-0371
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 4/8 through 4/30 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

EDNA M. BARRY
Name

5688 Sandfly Ct.
Street Address

Jl. Pierce Fl. 34982
City State/Zip Code

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



and again from 6/16/97 through 6/30/97

I will be out of town for the period 5/20/97 through 6/3/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

MADÉLINE M. LENNON
Name

5681 HEMINGWAY COURT
Street Address

FT. PIERCE FLA 34982
City State/Zip Code

561-461-2615
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

This seems to be typical Fla. Water Services to send a letter received May 13th advising that there will be a meeting late May or early June (?) As you are well aware, many of our park residents have gone north by the end of May; otherwise, they would attend this meeting.



I will be out of town for the period APRIL 17 through NOV. 17 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

• Please Print Clearly

M. RUTH SHEPARD
Name

199 WILBIRD ST.
Street Address

PORTSMOUTH NH. 03801.
City State/Zip Code

603-431-5449
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period MAY through JAN and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Rose C. Imprescia
Name

33 CLEVELAND AVE
Street Address

BRAINTREE MA 02184
City State/Zip Code

617-843-8959
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 4/1/97 through 12/1/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

• Please Print Clearly

LESLIE M. DUBB
Name

5177 CONSAUL RD
Street Address

HAGAMAN NY 12086
City State/Zip Code

(518) 882-9533
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 4/17 through 4/25 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

2162

Please Print Clearly

Mrs. Ann T. Lenihan

Name C/O. Buffardi

3 Columbus DR.

Street Address

Schenectady N.Y. 12306

City

State/Zip Code

518-354-3538

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5/17/97 through 10/10/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Philip J. Carpenter

Name

40 Deer Run Campground

P.O. 120

Street Address

SCHAGHTICOKE NY 12154

City

State/Zip Code

(518) 664-3399

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5/22 through 6/10 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

BETTY GAINNE
Name

225 San Carlos Pl.
Street Address

Titusville Fl. 32781
City State/Zip Code

321-461-6843
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period June through Sept. and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Gordon Keeney
Name

335 Tropical Isles Circle
Street Address

FT. Pierce FL 34982
City State/Zip Code

(561) 467-0770
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period from 3/97 through 10/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

MRS-GUSTAVE O. NEWMAN
Name

149 BARTON AVE.
Street Address

PATCHOGUE NEW YORK 11772
City State/Zip Code

516-475-8146
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5/1/97 through 11/1/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

WILLIAM J. CHAPMAN

Name

2902 - STANTON ROAD

Street Address

HUNTINGTON W.VA. 25702-1225

City

State/Zip Code

304/523-7188

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5/5/97 through 10/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

ROBERT/GRACE STOTT
Name

26 MACLAY ROAD
Street Address

WURTSBORO NY 12790
City State/Zip Code

914 8884365
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5-15-97 through 7-3-97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

WALTER B. JONES

C/ MRS MARY SCACCIA
Name

1032 N. RICHMOND AVE

Street Address

LINDENHURST N.Y. 11757

City

State/Zip Code

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period MAY 97 through DEC 97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

JOHN SPIROFF
Name

821 N. HENRY ST
Street Address

CRESTLINE OHIO 44827
City State/Zip Code

419-683-4158
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 4/1/97 through 11/30/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

• Please Print Clearly

GEORGE D. ZELKO
Name

42 S. SPINNAKER DR.
Street Address

MYSTIC ISLAND NJ 08087
City State/Zip Code

(609) 294-0317
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period MAY through OCT and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

THOMAS R. BROPHY
Name

5684 Hemingway Ct
Street Address

FT. PIERCE FL 34982-7910
City State/Zip Code

(821) 464-4657
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

p.s. why wasn't the meeting held in Feb of this year when the park was full of its termite? Is this another stalling pentence?



I will be out of town for the period 6/1/97 through 9/20/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

John Reddick

Name

5 Mallard Lane

Street Address

Walpole

City

Ma 02081

State/Zip Code

(508) 668-9966

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5-19-97 through 10-1-97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Marjorie Knudson
Name

725A Lilac Dr.
Street Address

Caldwater
City

OH 45828-1414
State/Zip Code

416-678-8520
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period MARCH through JANUARY and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

DOROTHY RAIMONDI
Name -

632 WASHINGTON ST D-6
Street Address

BRAINTREE MA 02184
City State/Zip Code

617-349 0462
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 4/1/97 through 9/1/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

ROBERT W. MELLO
Name

235 TRAVIS CAY PL.
Street Address

FT. PIERCE FL 34982-7924
City State/Zip Code

561 - 489-2509
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period APRIL through OCT. and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

LEONARD RUSSO
Name

27 SKELLEY AVE.
Street Address

E. WEYMOUTH MASS. 02189
City State/Zip Code

1-617-335-5598
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 4/1/97 through 10/15/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Abe Sanger

Name

P.O. Box 1674

Street Address

Kingston NY 12402

City

State/Zip Code

(914) 338-3002

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period May 18 through Sept. 12 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

JAMES T. COLL
Name

264 Old Key West Place
Street Address

Ft. Pierce FL 34982
City State/Zip Code

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5/20/97 through 6/25/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

THOMAS P. GALLAWAY
Name

472 HEMINGWAY TERR
Street Address

Fort Pierce FL-34982
City State/Zip Code

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period May 1 through Sept 26 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Tony + JoAnn Cimini
Name

2206 LIBERTY Rd
Street Address

SYKESVILLE md 21784
City State/Zip Code

410 - 795 8726
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5/3/97 through 1/6/98 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

FAITH + GARRY Boel
Name

1686 CRESCENT RD.
Street Address

REXFORD NY-12148
City State/Zip Code

518-383-6377
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

WHAT ABOUT WATER THAT IS
USED FOR LAWN SPRINKLING WHEN
FOR 8 MONTHS WE ARE AT OUR
HOME IN NY.?



I will be out of town for the period _____ through 12/22 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Betty Jarde

Name

311 Manana Bay Place

Street Address

St. Petersburg

City

Fla

State/Zip Code

461-9759

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

I would like to see the metering as I will be gone for a few months



I will be out of town for the period 5/30/97 through 11-1-97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

GEORGE A PATTON

Name

314 TROPICAL ISLES CIRCLE

Street Address

FT. PIERCE

City

FLA 34982

State/Zip Code

461-8393

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 6/1/97 through 6/30/97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

Julius J. Rosato
Name

10 WALTER DRIVE
Street Address

HAZLET N.J 07730
City State/Zip Code

908-495-1538
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5-23-97 through Not Sure and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly LOUIS BRUNO
90 JOANN JOHNSTON

Name

5 MILLET STREET

Street Address

Six Hills N.Y. 11746

City

State/Zip Code

516-243-2441 OR 516-669-7416

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period 5-10-97 through 10-15-97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

ROBERT L. JOHNSON
Name RM #1, BOX 194A
246 SANDY BOTTOM PLACE
Street Address
EMERSON, NE. 68733
FT. PIERCE FL. 34952
City State/Zip Code

1-402-695-2753
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period April 15th through Nov-97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

LA PIERRE ANDRÉ + CLAIRE
Name

320 Du Roc
Street Address

St. Sophie JCR 150 Québec, CANADA
City State/Zip Code

1-514-575-9487
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period MAY through OCT, and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

E. R. GOODEMAN
Name

220 ALMARY
Street Address

COLDWATER MK 49036
City State/Zip Code

Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period MAY 97 through SEPT 97 and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

MARTIN J. KEENAN
Name

74 SECOND ST.
Street Address

KEYPORT N.J. 07735
City State/Zip Code

908-264-8478
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520



I will be out of town for the period ? through ? and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

FRANK ZIGMAN
Name

2700 DOUGLAS
Street Address

ASHTABULA OHIO 44004
City State/Zip Code

216-964-6330
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

TOTAL AVAILABILITY SERVICES



5/23/97

Customer # 981275

In: 9:29p THU MAY-22 TC
Out: 7:10a FRI MAY-23 act r/p
FMDS: 8029 :
FROM: CONCANNON, WILLIAM L.
CITY/COUNTY: FT. PIETCE/MARTIN CNTY
SUBDIVISION: TROPICAL ISLE
A/C & TEL# : 561 466 4983
ADDR: 528 THAMES BLUFF RIDGE
MSG : SEND ME SOME INFO ON THE MEETING
RE: RATES
* 9:33p TH MAY-22 TC HOLD MSG

*Sorry,
Please supply
this customer with
the information he has
requested.
Thanks
Roxana
Cust. Service.*

***** END OF MESSAGES *****



I will be out of town for the period May through October and will not be able to attend the customer meeting. Therefore, I request that the Public Service Commission forward information to me regarding the proposed rate change for Tropical Isles. It may be sent to:

Please Print Clearly

JEAN-PIERRE BERTRAND
Name

14 RUE SEGUIN
Street Address

ST-ANDRÉ-AVELLIN-QC. J0V 1W0
City State/Zip Code

819-983-7919
Phone Number

Please return completed form to:

Judy Lee Sweat
Florida Water Services Corporation
P.O. Box 609520
Orlando, FL 32860-9520

I WOULD REALLY APPRECIATE TO BE CHARGED FOR GALLONAGE RATE INSTEAD OF A FLAT RATE MAINLY BECAUSE I WILL BE AT TROPICAL ISLE LESS THAN 6 MONTHS A YEAR

A handwritten signature in cursive script that reads "Jean Pierre Bertrand".

**BILLING ANALYSIS
AND
RATE SCHEDULES**

Schedule E-14 - Billing Analysis Schedule
 WATER System: Tropical Isles
 Class: Residential
 For Period: January-December 1996

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Consumption Level	Number of Bills	Cumulative Bills	Consumed Gallons	Cumulative Gallons	Reversed Bills	Consolidated Gallons (C1*C6)+C5	Consolidated Percentage of Total	Cumulative Percentage of Total
0	323	323	0	0	2,648	0	0.00%	0.00%
1,000	289	612	289,000	289,000	2,359	2,648,000	20.50%	2.24%
2,000	468	1,080	936,000	1,225,000	1,891	5,007,000	38.76%	9.48%
3,000	460	1,540	1,380,000	2,605,000	1,431	6,898,000	53.40%	20.17%
4,000	378	1,918	1,512,000	4,117,000	1,053	8,329,000	64.48%	31.87%
5,000	269	2,187	1,345,000	5,462,000	784	9,382,000	72.63%	42.28%
6,000	180	2,367	1,080,000	6,542,000	604	10,166,000	78.70%	50.64%
7,000	137	2,504	959,000	7,501,000	467	10,770,000	83.37%	58.07%
8,000	110	2,614	880,000	8,381,000	357	11,237,000	86.99%	64.88%
9,000	78	2,692	702,000	9,083,000	279	11,594,000	89.75%	70.31%
10,000	75	2,767	750,000	9,833,000	204	11,873,000	91.91%	76.12%
11,000	46	2,813	506,000	10,339,000	158	12,077,000	93.49%	80.04%
12,000	35	2,848	420,000	10,759,000	123	12,235,000	94.71%	83.29%
13,000	31	2,879	403,000	11,162,000	92	12,358,000	95.66%	86.41%
14,000	17	2,896	238,000	11,400,000	75	12,450,000	96.38%	88.25%
15,000	21	2,917	315,000	11,715,000	54	12,525,000	96.96%	90.69%
16,000	7	2,924	112,000	11,827,000	47	12,579,000	97.38%	91.55%
17,000	12	2,936	204,000	12,031,000	35	12,626,000	97.74%	93.13%
18,000	4	2,940	72,000	12,103,000	31	12,661,000	98.01%	93.69%
19,000	4	2,944	76,000	12,179,000	27	12,692,000	98.25%	94.28%
20,000	1	2,945	20,000	12,199,000	26	12,719,000	98.46%	94.43%
21,000	6	2,951	126,000	12,325,000	20	12,745,000	98.66%	95.41%
23,000	3	2,954	69,000	12,394,000	17	12,785,000	98.97%	95.94%
25,000	2	2,956	50,000	12,444,000	15	12,819,000	99.23%	96.33%
26,000	3	2,959	78,000	12,522,000	12	12,834,000	99.35%	96.93%
28,000	1	2,960	28,000	12,550,000	11	12,858,000	99.54%	97.15%
30,000	1	2,961	30,000	12,580,000	10	12,880,000	99.71%	97.38%

Schedule E-14 - Billing Analysis Schedule
 WATER System: Tropical Isles
 Class: Residential
 For Period: January-December 1996

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Consumption Level	Number of Bills	Cumulative Bills	Consumed Gallons	Cumulative Gallons	Reversed Bills	Consolidated Gallons (C1*C6)+C5	Consolidated Percentage of Total	Cumulative Percentage of Total
31,000	3	2,964	93,000	12,673,000	7	12,890,000	99.78%	98.10%
32,000	2	2,966	64,000	12,737,000	5	12,897,000	99.84%	98.60%
33,000	2	2,968	66,000	12,803,000	3	12,902,000	99.88%	99.11%
34,000	1	2,969	34,000	12,837,000	2	12,905,000	99.90%	99.37%
40,000	1	2,970	40,000	12,877,000	1	12,917,000	99.99%	99.68%
41,000	1	2,971	41,000	12,918,000	0	12,918,000	100.00%	100.00%
Total	2,971		12,918,000					

Schedule of Rate Design Calculations - Wastewater

Schedule: E1-2
Page 1 of 1
Preparer: Isaacs

Company: Florida Water Services / St. Lucie / Tropical Isles
Docket No.: 970409-SU
Schedule Year Ended 12/31/96
Water Wastewater
Interim Final
Historical Projected

Explanation: Provide a schedule of variables used in the proposed rate design.

Line No.	(1) Class	(2) Meter Size	(3) 1996 Bills	(4) Meter Factor 1/	(5) Factored ERC's C3*C4	(6) Billed Usage (MG)	(7) Gallage Factor	(8) Factored Gallons (MG) C6*C7	(9)-(12) REVENUES			
									(9) BFC		(11) Gallage	
									(9) Rates (C7,L8)*C4	(10) Revenue C3*C8	(11) Rates (C7,L9)*C7	(12) Revenue C6*C11
1	Res. WW Only	5/8" x 3/4"	2,971	1.0	2,971	10,166.000	1.0	10,166.000	\$15.65	\$46,496	\$6.86	\$69,739
2			<u>2,971</u>		<u>2,971</u>	<u>10,166.000</u>		<u>10,166.000</u>		<u>\$46,496</u>		<u>\$69,739</u>
3	1996 Final Revenue Requirement from FPSC Order No. PSC-96-1320-FOF-WS							\$116,232			Target Revenue Requirement	\$116,232
4	Targeted Revenues to be collected through Base Facility Charge (40% of Rev. Req.)							\$46,493			Total Calculated Revenues	\$116,235
5	Targeted Revenues to be collected through Gallage Charge (60% of Rev. Req.)							\$69,739			Amount over/(under) target	\$3
6	Base Facility Charge (C7,L4)/(C5,L2)							\$15.65				
7	Gallage Charge (C7,L5)/(C8,L2)							\$6.86				
8	Adj. BFC (no change)							\$15.65				
9	Adj. Gallage Charge (no change)							\$6.86				

1/ Meter factors are standard AWWA rate design meter factors.

SCHEDULE YEAR REVENUE CALCULATION - 1996

Schedule E2-1
 Page 1 of 1
 Preparer: Isaacs

Company: Florida Water Services / St. Lucie / Tropical Isles
 Docket No: 970409-SU
 Schedule Year Ended: 12/31/96
 Water[] Wastewater[x]
 Historical[x] Projected[]

Explanation: Provide a calculation of revenues at present and proposed rates using the billing analysis.

Line No.	Class/Meter Size	No. of Bills	Consumption (000s)	REVENUES			
				At Present Rates		At Proposed Rates	
				Rates	Revenue	Rates	Revenue
1	Residential WW Only						
2	5/8 x 3/4"	2,971		\$35.50	\$105,471	\$15.65	\$46,496
3	Gallonge Charge/MG:						
4	0 - 6,000		10,166.000	\$0.00	\$0	\$6.86	\$69,739
5	All Excess		2,752.000	\$0.00	\$0	\$0.00	\$0
6	Total	<u>2,971</u>	<u>12,918.000</u>		<u>\$105,471</u>		<u>\$116,235</u>
7	GRAND TOTAL	<u>2,971</u>	<u>12,918.000</u>		<u>\$105,471</u>		<u>\$116,235</u>