

FLORIDA PUBLIC SERVICE COMMISSION
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Tallahassee, Florida 32399-0850

MEMORANDUM

AUGUST 28, 1997

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AUG. 28 1997

10:57

FPSC - Records/Reporting

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (CORDIANO) *GHS travel*
DIVISION OF LEGAL SERVICES (PELLEGRINI) *MB*

RE: DOCKET NO. 971079-TL - REQUEST FOR APPROVAL OF TARIFF
FILING TO OFFER ANONYMOUS CALL REJECTION SERVICE BY
ALLTEL FLORIDA, INCORPORATED (T-97-0846, FILED 8-11-97)

AGENDA: SEPTEMBER 9, 1997 - REGULAR AGENDA - TARIFF FILING -
INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: COMPANY REQUESTED EFFECTIVE DATE - 9/11/97

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\971079TL.RCM

CASE BACKGROUND

On August 11, 1997, staff received ALLTEL Florida, Inc.'s (ALLTEL) tariff filing to add an optional service, Anonymous Call Rejection (ACR).

Staff believes the following recommendations are appropriate.

DISCUSSION OF ISSUES

ISSUE 1: Should ALLTEL's proposed tariff filing to add Anonymous Call Rejection Service be approved?

RECOMMENDATION: Yes, ALLTEL's proposed tariff filing to add Anonymous Call Rejection Service should be approved with an effective date of September 11, 1997. (Cordiano)

STAFF ANALYSIS: The tariff pages of T-97-0846, shown as Attachment A, were filed on August 11, 1997, with a proposed effective date of September 11, 1997, which is consistent with the 30-day filing requirement set forth in Rule 25-4.214, Florida Administrative Code.

DOCUMENT NUMBER-DATE

08732 AUG 28 97

FPSC-RECORDS/REPORTING

DOCKET NO. 971079-TL
DATE: AUGUST 28, 1997

Anonymous Call Rejection (ACR) service allows a customer to automatically reject all calls from callers that have blocked delivery of their telephone number, i.e., a call labeled Anonymous, to the called party, using either per line or per call Caller ID blocking. When ACR is activated, the called party receives no alerting (ringing) for a call that has been rejected. The call is simply routed to a recorded denial announcement advising the calling party that the called party is not accepting calls transmitted without the originating telephone number. The announcement will instruct the caller to hang up and place the call again without blocking delivery of the calling number. The ACR service will not work in conjunction with Call Forwarding, Call Waiting, or Call Selector services active on the line. Furthermore, ACR service is limited when assigned to hunting lines, or lines that, when busy, will "roll" an incoming call to another line. When a customer requires all anonymously labeled calls to be rejected, each line in the hunt group must be equipped with ACR.

ALLTEL proposes to offer ACR service as an optional feature to both residential and business customers. ALLTEL's proposed rates for residential customers are set at a minimum of \$1.00/month and a maximum of \$4.00/month, with a current rate of \$1.50/month. The rates for business customers are set at a minimum of \$1.50/month and a maximum of \$4.00/month, with a current rate of \$2.00/month. The rates are in line with the rates of other local exchange telecommunications companies offering similar services.

ALLTEL has provided its first twelve-month revenue projection and three-year cost forecast for the ACR service. Staff believes the projected revenue associated with the offering of ACR service will not materially affect ALLTEL's earnings. The additional revenue provided by the new service will only increase ALLTEL's return on equity by approximately .01%. Staff does not believe this will create an overearnings situation. If the additional revenue incurred by the provision of this service results in any overearnings, this would be jurisdictional because ALLTEL is a rate-of-return regulated LEC.

Staff believes the proposed tariff filing to add ACR service is appropriate and in the public interest. Therefore, staff recommends that the Commission approve this tariff filing with an effective date of September 11, 1997.

DOCKET NO. 971079-TL
DATE: AUGUST 28, 1997

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes, if the Commission approves staff's recommendation in Issue 1, and if no person whose substantial interests are affected by the Commission's Order files a protest within 21 days of the issuance of the Order, this tariff should become effective on September 11, 1997, and the docket should be closed. If a timely protest is filed, this tariff should remain in effect with the revenues held subject to refund pending the resolution of the protest. (PELLEGRINI)

STAFF ANALYSIS: If the Commission approves staff's recommendation in Issue 1, and if no person whose substantial interests are affected by the Commission's Order files a protest within 21 days of the issuance of the Order, this tariff should become effective on September 11, 1997, and the docket should be closed. If a timely protest is filed, this tariff should remain in effect with the revenues held subject to refund pending the resolution of the protest.

ISSUED: August 11 1997
BY: President
Live Oak, Florida

EFFECTIVE: September 11, 1997

MISCELLANEOUS SERVICES

13.11 ALLST*R SERVICE (cont'd)

13.11.2 Definitions of Feature Offerings (cont'd)

k. Caller ID - Deluxe

This feature enables the terminating customer to view on a display unit the Directory Name of the calling party in addition to the Directory Number.

When Caller ID - Deluxe is activated on a customer's line, the Directory Name and Number of incoming calls are displayed on the terminating CPE during the first long silent interval of the ringing cycle.

Any customer subscribing to Caller ID - Deluxe will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

The Calling Name/Number will not be displayed if the caller is served by a PBX.

The Calling Name/Number will not be displayed if the called party is off-hook.

The Calling Name/Number will be displayed for calls made from another central office only if it is linked by appropriate facilities.

If the incoming call originates from a multi-line hunt group, the Directory Name/Number transmitted will always be the main number's Directory Name/Number.

Calls originating from a customer-owned pay telephone will always transmit the name information as "Pay-Phone".

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i. Anonymous Call Rejection

Anonymous Call Rejection allows customers to automatically reject calls from callers who have blocked delivery of their telephone number to the called party, using either Per Line or Per Call Caller ID blocking. When Anonymous Call Rejection is active, the called party receives no alerting (ringing) for a call that has been rejected. The call is routed to a denial announcement which states that the subscriber is not accepting calls from callers who choose to prevent the display of their telephone number. The announcement will instruct the caller to hang up and place the call again without blocking delivery of the calling number.

Calling parties with Per Line Blocking may dial *82 before dialing the number to enable delivery of their number to the called party who has activated Anonymous Call Rejection.

Customers subscribing to Anonymous Call Rejection may activate or deactivate this arrangement by dialing a preassigned code.

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ALLTEL Florida, Inc.

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Cancels Third Revised Page 25

ISSUED: August 11 1997
BY: President
Live Oak, Florida

EFFECTIVE: September 11, 1997

MISCELLANEOUS SERVICES

13.11 ALLST*R SERVICE (cont'd)

13.11.3 Regulations and Limitations of Service

The following limitations apply:

1. ALLST*R Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within ALLST*R service equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies. Also, feature screening lists can only contain telephone numbers of subscribers served out of ALLST*R Service capable offices.
2. The service is available to all customers who have rotary dial or Tel-Touch service.
3. The service will not work on an originating basis with party-line service, Toll Terminals or some Remote Switching Locations.
4. No service order charges apply to ALLST*R service.
5. This Tariff sets forth minimum and maximum rates for ALLST*R service as described in this section. The minimum and maximum levels provide the range within which rates for this service may be established upon Commission approval and notice to existing subscribers.
6. The Company will deliver all numbers and names, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Section 6.4 of this tariff.
7. Calling Number/Name Delivery Blocking - Permanent is available at no charge to law enforcement and crisis intervention agencies as follows:
 - a. The agency should establish that its business is law enforcement or one which the divulgence of identities over the telephone could cause serious personal or physical harm to its employees or clients, such as a domestic violence intervention agency and;
 - b. The agency should establish that the forwarding of numbers and names through Caller ID and Caller ID - Deluxe would seriously impair or prevent it from performing its business and;
 - c. The agency should establish that no reasonable offering by the Company, other than blocking, will protect its desired anonymity.

The head of the agency must submit written certification on official letterhead to local Company management citing the need for blocking when the aforementioned conditions are met. The Company's limits of liability are described in Section 2.5 of this Tariff.
8. Telephone numbers and names transmitted via Caller ID and Caller ID - Deluxe are intended solely for the use of the Caller ID and Caller ID - Deluxe subscriber. Resale of this information is prohibited.
9. Caller ID, Caller ID - Deluxe and Call Tracing are not available on operator handled calls.
10. Anonymous Call Rejection will not work when Call Forwarding, Call Waiting, or Call Selector are active on the line. In a hunt group arrangement, when a customer requires all calls labeled anonymous to be rejected, each line in the hunt group must be equipped with Anonymous Call Rejection.

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ALLTEL Florida, Inc.

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 Second Revised Page 26
 Cancels First Revised Page 26

ISSUED: August 11 1997
 BY: President
 Live Oak, Florida

EFFECTIVE: September 11, 1997

MISCELLANEOUS SERVICES

13.11 ALLST*R SERVICE (cont'd)

13.11.4 Rates and Charges

The following monthly rates apply to ALLST*R Services and are in addition to the rates and charges applicable to the associated service.

a. Residence - Single or First Service Features

	MONTHLY RATE		ASOC	
	Minimum	Maximum	Current	Code
Call Return per line	\$2.50	\$6.00	\$4.00	CRRF
Repeat Dialing per line	2.50	6.00	4.00	RDRF
Call Tracing per line	2.50	6.00	4.00	CTRF
Call Selector per line	2.50	6.00	4.00	CSRF
Preferred Call Forward per line	2.50	6.00	4.00	PFRF
Selective Call Rejection per line	2.50	6.00	4.00	SRRF
Selective Call Accept per line	2.50	6.00	4.00	SARF
Caller ID per line	4.00	8.00	5.00	IDRF
Caller ID - Deluxe per line	5.50	9.50	6.50	
Anonymous Call Rejection per line	1.00	4.00	1.50	ACCR

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Note: A Customer who subscribes to any Custom Calling Feature (CCF) will be charged the additional service feature rate for the first ALLST*R feature they subscribe to rather than the single or first service feature rate. This does not apply to Caller ID, Caller ID - Deluxe, Caller Number Delivery Blocking - Permanent, and Anonymous Call Rejection service. A Customer who subscribes to any Custom Calling Feature (CCF) and who also subscribes to Caller ID, Caller ID - Deluxe, or Anonymous Call Rejection will be charged the single or first service feature rate for Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection.

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ALLTEL Florida, Inc.

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 Second Revised Page 27
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ISSUED: August 7, 1997
 BY: President
 Live Oak, Florida

EFFECTIVE: September 9, 1997

MISCELLANEOUS SERVICES

13.11 ALLST*R SERVICE (cont'd)

13.11.4 Rates and Charges (cont'd)

b. Residence - Additional Service Features (Second and Subsequent Features)

	MONTHLY RATE			ASOC Code
	Minimum	Maximum	Current	
Call Return per line	\$2.50	\$5.00	\$3.00	CRRA
Repeat Dialing per line	2.50	5.00	3.00	RDRA
Call Tracing per line	2.50	6.00	4.00	CTRA
Call Selector per line	2.50	6.00	3.00	CSRA
Preferred Call Forward per line	2.50	6.00	3.00	PFRA
Selective Call Rejection per line	2.50	6.00	3.00	SRRA
Selective Call Accept per line	2.50	6.00	3.00	SARA
Caller ID per line	4.00	8.00	5.00	IDRF
Caller ID - Deluxe per line	5.50	9.50	6.50	

Note: A Customer who subscribes to any Custom Calling Feature (CCF) will be charged the additional service feature rate for the first ALLST*R feature they subscribe to rather than the single or first service feature rate. This does not apply to Caller ID, Caller ID - Deluxe, Caller Number/Name Delivery Blocking - Permanent, and Anonymous Call Rejection service. A Customer who subscribes to any Custom Calling Feature (CCF) and who also subscribes to Caller ID, Caller ID - Deluxe, or Anonymous Call Rejection will be charged the single or first service feature rate for Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection.

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ALLTEL Florida, Inc.

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ISSUED: August 7, 1997
 BY: President
 Live Oak, Florida

EFFECTIVE: September 9, 1997

MISCELLANEOUS SERVICES

13.11 ALLST*R SERVICE (cont'd)

13.11.4 Rates and Charges (cont'd)

c. Business - Single or First Service Features

	MONTHLY RATE		ASOC	
	Minimum	Maximum	Current	Code
Call Return per line	\$2.50	\$6.00	\$4.50	CRBF
Repeat Dialing per line	2.50	6.00	4.50	RDBF
Call Tracing per line	2.50	6.00	5.00	CTBF
Call Selector per line	2.50	6.00	4.50	CSBF
Preferred Call Forward per line	2.50	6.00	4.50	PFBF
Selective Call Rejection per line	2.50	6.00	4.50	SRBI
Selective Call Accept per line	2.50	6.00	4.50	SABF
Caller ID per line	5.00	9.00	7.00	IDBF
Caller ID - Deluxe per line	6.50	10.50	8.50	
Anonymous Call Rejection per line	1.50	4.00	2.00	ACCB

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Note: Additional service feature rates for Second and Subsequent features do not apply to Caller ID, Caller ID - Deluxe, Calling Number/Name Delivery Blocking - Permanent, and Anonymous Call Rejection services. All customers will be charged the single or first feature rate for Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection.

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ALLETEL Florida, Inc.

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EFFECTIVE: September 9, 1997

ISSUED: August 7, 1997
 BY: President
 Live Oak, Florida

MISCELLANEOUS SERVICES

13.11 ALLST*R SERVICE (cont'd)

13.11.4 Rates and Charges (cont'd)

d. Business - Additional Service Features (Second and Subsequent Features)

	MONTHLY RATE			ASOC Code
	Minimum	Maximum	Current	
Call Return per line	\$2.50	\$8.00	\$3.50	CRBA
Repeat Dialing per line	2.50	6.00	3.50	RDBA
Call Tracing per line	2.50	6.00	5.00	CTBA
Call Selector per line	2.50	6.00	3.50	CSBA
Preferred Call Forward per line	2.50	6.00	3.50	PFBA
Selective Call Rejection per line	2.50	6.00	3.50	SRBA
Selective Call Accept per line	2.50	6.00	3.50	SABA

Note: A Customer who subscribes to any Custom Calling Feature (CCF) will be charged the additional service feature rate for the first ALLST*R feature they subscribe to rather than the single or first service feature rate. This does not apply to Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection service. All customers will be charged the single or first feature rate for Caller ID, Caller ID - Deluxe, and Anonymous Call Rejection.

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