

J. PHILLIP CARVER
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August 28, 1997

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RE: Docket No. 960786-TL (Section 271 Docket)

Dear Mrs. Bayo:

Enclosed is an original and fifteen copies of the Late Filed Deposition Exhibit Nos. 1, 3, 4, 12, 13, and 14 of Gloria C. Calhoun and BellSouth Telecommunications, Inc.'s Notice of Intent to Request Specified Confidential Classification for certain information in those exhibits. Please file these documents in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served on the parties shown on the attached Certificate of Service.


Sincerely,


J. Phillip Carver

Enclosures

cc: All Parties of Record
A. M. Lombardo
R. G. Beatty
W. J. Ellenberg

This Notice of Intent was filed with Confidential Document No. 08759-97. The document has been placed in the confidential files pending receipt of a request for confidential treatment.

RECEIVED & FILED


DOCUMENT NUMBER-DATE

08758 AUG 28 97

FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Consideration of BellSouth)
Telecommunications, Inc. entry)
into InterLATA Services pursuant) Docket No. 960786-TL
to Section 271 of the Federal)
Telecommunications Act of 1996) Filed: August 28 1997
_____)

BELLSOUTH TELECOMMUNICATIONS, INC.'S NOTICE OF
INTENT TO REQUEST SPECIFIED CONFIDENTIAL CLASSIFICATION

COMES NOW, BellSouth Telecommunications, Inc. ("BellSouth" or "Company"), and pursuant to Rule 25-22.006, Florida Administrative Code, files its Notice of Intent to Request Specified Confidential Classification.

1. On August 22, 1997, the Staff of the Florida Public Service Commission requested during the Deposition of Gloria C. Calhoun in the above-referenced docket Late Filed Exhibits in order to obtain certain information.

2. The information requested in the Late Filed Deposition Exhibit No. 1 is customer specific information that is deemed proprietary by BellSouth. This information is clearly confidential and proprietary under Florida Statutes, Section 364.183 and Rules 25-22.006, Florida Administrative Code.

3. Because this information is proprietary, BellSouth is filing this Notice of Intent to Request Specified Confidential Classification, pursuant to Rule 25-22.006(3)(a), Florida Administrative Code, in order to allow the Staff to take possession of the information without delay. The original of this notice has been filed with the Division of Records and Reporting, and a copy has been served on the Division requesting the information.

DOCUMENT NUMBER-DATE

08758 AUG 28 97

FPSC-RECORDS/REPORTING

Respectfully submitted this 28th day of August, 1997.

BELLSOUTH TELECOMMUNICATIONS, INC.

Robert G. Beatty (w)

ROBERT G. BEATTY

NANCY B. WHITE

c/o Nancy Sims

150 South Monroe Street, #400

Tallahassee, Florida 32301

(305) 347-5555

William J. Ellenberg II (w)

WILLIAM J. ELLENBERG II

J. PHILLIP CARVER

675 West Peachtree Street, #4300

Atlanta, Georgia 30375

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CERTIFICATE OF SERVICE
DOCKET NO. 960786-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by Federal Express this 28th day of August, 1997 to the following:

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J. Phillip Carver

REQUEST: List of services/features available through LENS, RNS, and DOE.

RESPONSE:

DOE: All products and services that are assigned a valid BellSouth USOC and are on the CRIS rating file are available through the DOE Negotiation system.

3. List of the services and features available through RNS

Services Available via RNS in Florida

RESIDENCE LINES

- 1FR - UNLIMITED LOCAL CALLING**
- 1FRCL - UNLIMITED LOCAL CALLING WITH CALLER ID**
- RUA - FLAT MEASURED - COMBINED SERVICE**
- RUACL - FLAT MEASURED - COMBINED SERVICE WITH CALLER ID**
- 1MR - MESSAGE RATE SERVICE**
- 1MRCL - MESSAGE RATE SERVICE WITH CALLER ID**
- 1MF2X - MESSAGE/MESSAGE RATE SERVICE**
- VR5 - AREA PLUS SERVICE**
- VR5CL - AREA PLUS SERVICE WITH CALLER ID**
- VR6 - AREA PLUS WITH COMPLETE CHOICE**
- VR6CL - AREA PLUS WITH COMPLETE CHOICE - CALLER ID**
- VR3 - COMPLETE CHOICE**
- VR3CL - COMPLETE CHOICE WITH CALLER ID**

SERVICE MAINTENANCE USOCS:

SEQ1X - INSIDE WIRE MAINTENANCE PLAN (BASIC SERVICE)
WMR - INSIDE WIRE MAINTENANCE PAYMENT PLAN
WMQ - TROUBLE ISOLATION PLAN (TIP), INCLUDES BOTH
TROUBLE DETERMINATION AND TROUBLE ISOLATION

CUSTOM CALLING SERVICE USOCS:

GCE - CALL FORWARDING BUSY LINE
GCJ - CALL FORWARDING DON'T ANSWER
GCJRC - CALL FORWARDING DON'T ANSWER WITH RING
CONTROL
GCZ - CALL FORWARDING, VARIABLE, REMOTE ACTIVATION
ESA - CALL FORWARDING, CALL WAITING, SPEED CALLING
(8 CODE)
ESC - THREE WAY CALLING
ESF - SPEED CALLING (30 CODE)
ESL - SPEED CALLING (8 CODE)
ESM CALL FORWARDING
ESX CALL WAITING
GJC CUSTOMER CONTROL OF CALL FORWARDING DON'T
ANSWER
GJP - CUSTOMER CONTROL OF CALL FORWARDING BUSY
LINE
MWW MESSAGE WAITING INDICATION
MWWAV - MESSAGE WAITING INDICATION AUDIBLE FOR 5ESS

CALL WAITING DELUXE WITH CONFERENCING USOCS:

- ESXD9** - CALL WAITING DELUXE WITH CONFERENCING (WHEN
GCJ OR GJP OR GCJRC EXIST ON THE ACCOUN
ESXDC - CALL WAITING, DELUXE, WITH CONFERENCING

RINGMASTER USOCS:

- DRS** - RINGMASTER SERVICE (RINGMASTER I)
DRS1X - RINGMASTER SERVICE (RINGMASTER II)
DRS2X - RINGMASTER SERVICE (RINGMASTER II) - SECOND

FLEXIBLE CALL FORWARDING USOCS:

- FCP** - FLEXIBLE CALL FORWARDING PLUS
FCPAN - FLEXIBLE CALL FORWARDING PLUS ADDITIONAL
TELEPHONE NUMBER WITH DISTINCTIVE RINGING
(DIAL AROUND NUMBER)
FCPCN - FLEXIBLE CALL FORWARDING PLUS WITH AUDIO
CALLING NAME
FCS - FLEXIBLE CALL FORWARDING
FCSCN - FLEXIBLE CALL FORWARDING WITH AUDIO CALLING
NAME

BELLSOUTH NET USOCS:

- SFWE2** - BELLSOUTH.NET CD ROM WINDOWS 3.1/95/MAC
SFWE3 - BELLSOUTH.NET WINDOWS 3.1 OR 3.11
SFWE9 - BELLSOUTH.NET WINDOWS 95
SFWEL - BELLSOUTH.NET CD ROM MACINTOSH
SFWEM- BELLSOUTH.NET MACINTOSH

TOUCHSTAR USOCS:

NXM - CALLER ID DELUXE (NAME AND NUMBER DELIVERY)
NXMCR - CALLER ID DELUXE WITH ANONYMOUS CALL REJECTION
NSD - CALLER ID - BASIC NUMBER DELIVERY
NSDCR - CALLER ID - BASIC NUMBER DELIVERY WITH ANONYMOUS CALL REJECTION
BCR - CALL RETURN (USAGE BASED BLOCKING)
BRD - REPEAT DIALING (USAGE BASED BLOCKING)
HBG - DENIAL OF CALL TRACING, PER ACTIVATION (WHERE UNIVERSAL CALL TRACING IS ACTIVATED)
HBY - ANONYMOUS CALL REJECTION
NSK - CALL SELECTOR
NSQ - REPEAT DIALING
NSS - CALL RETURN
NST - CALL TRACING
NSY - CALL BLOCK

CALLING CARD USOCS:

BSXCC - CALLING CARD SERVICE (CO-BRANDED)
BSXRP - CALLING CARD SERVICE RESTRICTED PIN
BSXUP - CALLING CARD SERVICE UNRESTRICTED PIN
BSXRR - GLOBAL CARD - RESTRICTED (EFFECTIVE 12/01/97)
BSRRU - GLOBAL CARD - UNRESTRICTED (EFFECTIVE 12/01/97)

BSLD USOCS: (BELLSOUTH LONG DISTANCE) Start Date 1/1/98

BSL1V - INTERNATIONAL VOLUME DISCOUNT PLAN
BSLDV - DOMESTIC VOLUME DISCOUNT PLAN
BSLRD - DOMESTIC DUAL RATE PLAN
BSLRF - DOMESTIC FAVORITE STATE PLAN

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BSLRS - DOMESTIC SINGLE RATE PLAN
BSLRT - DOMESTIC TIERED VOLUME PLAN

BSLRP - PREPAID LONG DISTANCE PLAN

INFORMATION SPONSORED BY:

Gloria Calhoun
Director - Strategic Planning
675 W. Peachtree Street
Atlanta, GA 30375

BellSouth Telecommunications, Inc.
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REQUEST: Sample of BST customers service record containing payment/credit history.

RESPONSE: Please see the attached information.

INFORMATION SPONSORED BY:

Gloria Calhoun
Director - Strategic Planning
675 W. Peachtree Street
Atlanta, GA 30375

The following screen example details how LENS should display the credit history information when the customer's credit history does not have any returned checks or treatments in the past twelve months.

```
*****  
615 655 6666 666 * BILL * MAY 13 1997 * LIVE *           NVW   1FR  
                                           NHVL  
JEROME WHEATSTONE           Credit Class:  Known Good Credit  
405 BENZING RD  
ANTIOCH TN  37013
```

TREATMENT HISTORY
No treatment (collection steps) in the past 12 months.

RETURNED CHECK HISTORY
No returned checks in the past 12 months.

```
*****
```

The following screen example details how LENS should display the credit history information when the customer's credit history does have returned checks or treatments in the past twelve months.

615 655 6666 666 * BILL * MAY 13 1997 * LIVE * NVW 1FR
NHVL

JEROME WHEATSTONE Credit Class: Questionable credit
405 BENZING RD
ANTIOCH TN 37013

TREATMENT HISTORY
MONTH

- 12 No treatment
- 11 Unregulated billing payment due notice or exceeded toll credit limit notification
- 10 Toll credit limit bill notice sent
- 09 Denial of tolls
- 08 Denial of tolls
- 07 Denial of tolls
- 06 Denial of service
- 05 Disconnected for non-payment
- 04 First final bill notice
- 03 Second final bill notice
- 02 Final bill past due; no prior arrangements or prior arrangements not kept
- CURRENT Final bill past due; refer to collection agency or deny live for final Bill

RETURNED CHECK HISTORY

- 12 No returned checks
- 11 No returned checks
- 10 No returned checks
- 09 No returned checks
- 08 One returned check
- 07 No returned checks
- 06 Two returned checks
- 05 No returned checks
- 04 No returned checks
- 03 Three returned checks
- 02 No returned checks
- CURRENT One returned check

LENS shall retrieve and translate the credit class information and display the English equivalent shown in the "Credit Class" column of the following table:

CC Data	Credit Class
A	Unquestionably good credit
B	Known good credit
C	Questionable credit
D	Known bad credit
E	Customer has questionable credit and is Visa qualified - wireless eligible
F	Customer has known bad credit and is visa qualified - wireless eligible
X	No account to check for wireless eligibility - pending order
O	No other BellSouth service entered

LENS shall retrieve and translate the treatment information and display the English equivalent shown in the "Collection Step" column of the following table:

TRT Data	Collection Step
0	No treatment
1	Unregulated billing payment due notice or exceeded toll credit limit notification
2	Toll credit limit bill notice sent
3	Reminder notice/call me letter/outstanding unregulated billing payment due charges
4	Denial notice for bill or toll credit limit bill
5	Denial notice expired/denial referral to collection
6	Denial notice expired/customer educational referral sent to collection center
Y	Toll denial/restriction notice sent
Z	Denial of tolls
7	Denial of service
8	Disconnected for non-payment
9	Not charged for restoral of service
A	First final bill notice
B	Second final bill notice
F	Final bill reminder notice
G	Final bill past due; no prior arrangements or prior arrangements not kept
H	Final bill past due; refer to collection agency or deny live for final bill
I	Final bill notice - final bill under \$25
J	Final bill notice - final bill over \$25

The treatment and returned check histories are contained in two 12-byte strings, with the current month's data appearing in the 12th byte. Byte 11 contains the last month's data, byte 10 the month before, etc.

If the TRT contains 12 zeroes, LENS shall display the message "No treatment (collection steps) in the past 12 months."

LENS shall retrieve and translate the returned check information and display the English equivalent shown in the "Returned Check" column of the following table:

RCK Data	Returned Check
0	No occurrence of returned checks
1	<i>One occurrence of returned checks</i>
2	Two occurrences of returned checks
3	Three occurrences of returned checks
4	Four occurrences of returned checks
5	Five occurrences of returned checks
6	<i>Six occurrences of returned checks</i>
7	Seven occurrences of returned checks
8	Eight occurrences of returned checks
9	Nine occurrences of returned checks

If the RCK contains 12 zeroes, LENS shall display the message "No returned checks in the past 12 months."

ITEM 4

770 998 9883 313 *BILL* AUG 19 1997 *LIVE* RSWL 14RCL
 PORC
 WILLIAM STACY PB 910 STA TAX NNNN CC B MCC* C1882
 771 BEDFORD OAKS DR RA RTA TAR 000705 TBE 9 0288 DOI 111795
 NE RB 014 NT AVT 86 DEP -00
 MRETA GA 30068 PPD CCH 3 AMT DUE 120.39
 CI OS 643-9962 BELL SO TELECOMM NCT 404 321-8700 REG OPR TN
 GEN MGR FTR W Q STACY 606 744-5134 ETU60 *CIV 1195
 (BSUM) SS(1);Y BTNX CSN FE TP3W 802SR
 IC 3/0053 2/0128 P/0125 TRT 000000000000 RCK 000000000000 SS 407-64-9318

DEN 113.65	BST CHARGES (BST)	
NON 6.74	DEN 38.64	
*****	NON 8.74 PG 4	
LB 171.89	TOT 46.38	
PA 171.89CR	AT&T (AT1)	
BAL 0.00	DEN 76.01 PG 5	
CC 120.39	TOT 76.01	
DEN 113.65	O SVC PROV (ES1)	01 PAYADJ THRU BILL
NON 6.74	NON 2.00CR PG 9	080997 A 171.89
TOT 120.39	TOT 2.00CR	00 SINCE BILL END
DATE TYPE NOTATIONS		FU ACT USERID

404 252 3238 010 *BILL* AUG 14 1997 *LIVE* ATLN 1ARGE
 GRP 11 PORC
 NORMAN Y CHU PB 905 STA TAX NNNN CC B MCC* C0358
 1183 WARRENHALL LN RA RTA TAR 000702 TBE 0222 DOI 012496
 NE RB 007 NT T AVT 47 DEP -00
 ATL GA 30319 PPD CCH 1 AMT DUE 93.34
 CI BELL SO TELECOMM NCT NS 332-2225 AIN MGR KATHLEEN BELL SO
 7703912505 PR STEPHANIE BOYLES FRND 8439648 ATU28 *CIV 0296
 (BSUM) SS(1);N CCV BTNX CSN FE TP 02SRCM
 IC 3/0027 2/0029 P/0078 TRT 000000000000 RCK 000000000000 SS 258-33-9664

DEN 79.50	TOT 93.34	DEN 11.79 PG 9
NON 13.84	BST CHARGES (BST)	TOT 11.79
*****	DEN 35.03	ZERO PLUS DIAL, INC.(XZP)
LB 112.68	NON 5.89 PG 5	DEN 1.29 PG 11
PA 112.68CR	TOT 33.75	TOT 1.29
ADJ 0.89CR	MCI COMMUNICATIONS (MD1)	O SVC PROV (ES1)
BAL 0.89CR	DEN 39.45 PG 7	NON 6.50 PG 12
CC 94.23	NON 0.00 PG 7	TOT 6.50
DEN 80.39	TOT 39.45	O SVC PROV (ES1)
NON 13.84	AT&T (ATX)	NON 1.45 PG 12
DATE TYPE NOTATIONS		FU ACT USERID

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REQUEST: Procedures used to order NID, loop distribution, and loop/port combination by ALEC.

RESPONSE: Please refer to the Direct Testimony of Robert C. Scheye Exhibits 5 and 6 and the Direct and Rebuttal Testimony of Gloria Calhoun. Please also refer to the Direct Testimony of W. Keith Milner Exhibit 1 (Volume 4 and the appropriate Volume in the 14-series). Any number of unbundled network elements can be added to an ALEC order using EDI. BellSouth will recombine loops and ports at the resale rate. ALECs can recombine loops and ports using their own facilities at the UNE prices.

INFORMATION SPONSORED BY:

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Bob Scheye
BellSouth Corporation, Inc.
675 W. Peachtree Street
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REQUEST: Identify whether there are real-time business rule checks in RNS or DOE, and if so, for what items.

RESPONSE:

DOE: The DOE Negotiation system performs real-time edits on items that are identified in the SOER documentation. This basically includes all USOCS and FIDS as well as cross-sectional edits on Service Order content. The actual SOER edit specs are available in the BellSouth SOER documentation.

RNS: Yes there are real time business rules and checks in RNS. RNS obtains real time information via navigator contracts for use during an order contact in three primary areas. The primary areas are feature availability, telephone number availability and rates. RNS retrieves feature availability by switch via the OASIS database. This data base is generated nightly in a batch run and then distributed to the servers in the business offices after midnight each morning.

RNS obtains telephone numbers real time from the Application for Telephone Number Load and Assignment System. It also uses the Customer Record Inquiry System to obtain rates for items appearing on the order. Throughout the contact, RNS uses data provided by the FID USOC Editing Library (FUEL) and Service Order Analysis Routines (SOLAR) to validate items on the order. This includes checking for the following items:

- valid characters
- valid format for formatted data
- mutually exclusive services
- prerequisite services
- always applies services
- valid options for services
- valid dates that services may begin or end

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REQUEST: How does BST check status and content of pending orders entered through RNS and DOE?

RESPONSE:

DOE: A Customer Service Representative may access any pending order through use of the order display functionality provided by the DOE Negotiation system. This functionality provides display and update capability. The option of displaying and updating an order is also provided through the SOCS system.

RNS: The repository and processor for BST wire-line service orders is the Service Order Communications System (SOCS). When a service representative wants to view the a pending order, RNS obtains the order from SOCS. SOCS provides the status and content of the order to RNS. RNS displays this information to the service representative.

INFORMATION SPONSORED BY:

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