BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

FOURTH DAY - AFTERNOON SESSION

VOLUME 16

Pages 1699 through 1754

PROCEEDINGS: HEARING

BEFORE: JULIA L. JOHNSON, CHAIRMAN

SUSAN F. CLARK, COMMISSIONER
J. TERRY DEASON, COMMISSIONER
DIANE K. KIESLING, COMMISSIONER

JOE GARCIA, COMMISSIONER

DATE: Friday, September 5, 1997

TIME: Commenced at 9:00 a.m.

PLACE: Betty Easley Conference Center

Room 148

4075 Esplanade Way Tallahassee, Florida

REPORTED BY: Lisa Girod Jones, RPR, RMR

APPEARANCES:

(As heretofore noted.)

BUREAU OF REPORTING

RECEIVED 9-8-97

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(Transcript continues in sequence from 2 Volume 15.) 3 CHAIRMAN JOHNSON: If everyone could settle 4 in, we're going to go back on the record. 5 ROBERT C. SCHEYE 6 was recalled as a witness on behalf of BellSouth 7 Telecommunications, Inc., and having previously been 8 duly sworn, testified as follows: 9 MS. WHITE: Mr. Scheye is very excited to be 10 back with us today and he is being put back on for cross 11 examination, I believe on the August 15th, 1997 LCSC 12 Report, which is part of Exhibit No. 22, as well as 13 Late-filed Hearing Exhibits Numbers 29, 30 and 31. 14 MS. BARONE: I would like to go ahead and move 15 29, 30 and 31 into the record. 16 MS. KAUFMAN: Chairman Johnson, we're going to 17 have an objection to 31. We do not have an objection to 18 29 and 30 though. 19 CHAIRMAN JOHNSON: Let's go ahead and admit 29 20 21 and 30. (Exhibit Nos. 29 and 30 received into 22 evidence.) 23 24 CHAIRMAN JOHNSON: You said you had an objection to 31? 25

PROCEEDINGS

MS. KAUFMAN: Yes, ma'am. 1 2 CHAIRMAN JOHNSON: Now should we entertain your objection? 3 MS. KAUFMAN: Well, what I had planned to do 4 was to ask Mr. Scheye some questions and then when Staff 5 6 moves the exhibit again I'll state my objection, if 7 that's all right. CHAIRMAN JOHNSON: 8 9 MS. KAUFMAN: Or I'll state my objection now if Ms. Barone wants me to. 10 11 CHAIRMAN JOHNSON: She does look a little perplexed. 12 MS. BARONE: Yes, because if you state your 13 14 objection and it's not based on your questioning, then 15 if it's not going to impact your objection, why not get 16 it out of the way now. 17 MS. KAUFMAN: That's fine. My objection is 18 that Mr. Scheye's Exhibit 31 contradicts both his testimony when he was on the stand Tuesday, as well as 19 Mr. Milner's testimony. And we believe that the exhibit 20 is inaccurate and incomplete and that is the basis for 21 22 our objection. 23 MR. TYE: Chairman Johnson, I would -- I support that objection. And in the alternative to 24 25 admitting this document out, ask at least if we had the

opportunity to ask Mr. Scheye a few questions on it while he's on the stand here to get some clarification on what this exhibit in fact means. I believe it is contradicted by his testimony on Tuesday.

MS. WHITE: Yes, and I guess the only thing I have to say about this is that part of this exhibit was asked for by Staff, but I believe other parts were asked for by other parties. So we have provided what we have been asked to provide. And as we assured the parties a couple days ago, Mr. Scheye stands ready to be cross examined on any of these late-filed hearing exhibits.

MR. TYE: If that's the case, then I submit that the exhibit should not be moved until after he's been cross examined on it.

MS. KAUFMAN: I would agree with that, Chairman Johnson.

CHAIRMAN JOHNSON: Ms. Barone?

MS. BARONE: I think you could do it either way. If you put it in the record and then you show the inconsistencies on the record or not, I mean, that would be -- you put it in the record the parties have the opportunity to point out the inconsistencies and they'll all be in the record. So either way would be fine.

CHAIRMAN JOHNSON: Well, let's go ahead and we'll hold off on admitting it and go ahead and go

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through the questions.
              COMMISSIONER KIESLING: Before we start that,
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 3
   I'm still trying to figure out where I have 29, 30 and
    31. Did they get handed out to us after the late-fileds
   were filed?
 5
              MS. WHITE: Yes. They were handed out, I
 6
 7
   believe, late yesterday afternoon. It's got a cover
    letter on it dated September 4th.
 8
 9
              COMMISSIONER KIESLING: Okay, that cover
   letter. Thank you.
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11
              COMMISSIONER DEASON: Is 29 still
12
   proprietary?
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              MS. WHITE: Yes. Twenty-nine is proprietary
   because it has specific ALEC names in the middle column
15
   that I believe the copy you have is blank, and the
   parties subject to the protective order signed by
16
17
    Commissioner Johnson have a copy of the unredacted
   version.
18
19
              CHAIRMAN DEASON: Well, I have a version here
20
   that's marked proprietary, and my concern is is that I
   want it put away when we finish this cross examination.
21
22
   I don't want it laying around.
23
             MS. WHITE: Yes, we will take that from you.
              CHAIRMAN JOHNSON: The witness has been
24
25
    tendered. Ms. Kaufman.
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1	CROSS EXAMINATION			
2	BY MS. KAUFMAN:			
3	Q Thank you. Mr. Scheye, do you have Exhibit 31			
4	there?			
5	A Yes, I believe I do. Yes, I do. Thank you.			
6	Q I want to first start with your response, the			
7	second sentence there, where it says, "BellSouth has the			
8	capability of generating a mechanized bill for all UNEs			
9	except operator services and DA." Do you see that?			
10	A Yes.			
11	Q Mr. Scheye, you were on the stand Tuesday,			
12	weren't you?			
13	A Yes, twice.			
14	Q Do you recall Mr. Tye of AT&T discussing with			
15	you the bills that AT&T has received for unbundled			
16	network elements?			
17	A Yes.			
18	Q And I'm just going to go through a few Q			
19	and A's so we can establish that this was your testimony			
20	on Tuesday.			
21	A Sure.			
22	Q First question by Mr. Tye was: "Now			
23	Mr. Scheye, also as a part of unbundled network			
24	elements, there would be switching costs associated with			
25	this service; is that correct?"			

Your answer was, "Yes, could be." 1 Mr. Tye asked you, "Okay. There is no 2 switching cost contained on these bills; is that 3 correct?" 4 Your answer: "Correct." 5 6 Mr. Tye next asks: "Is that because BellSouth 7 is unable currently to render an electronic bill for switching of unbundled network elements; is that 8 9 correct?" 10 And your answer: "For the usage component we 11 were unable to. The offer, or for any carrier purchasing it, we will either render a manual bill or 12 13 hold the usage until we can bill it electronically, and apparently AT&T did not want the manual bill." 14 15 Was that your testimony on Tuesday? Yes, it was. 16 Α 17 Now do you recall that I also discussed this topic of billing for usage-sensitive UNEs with 18 19 Mr. Milner? I believe I was here when you did cross 20 Α examine him on that. 21 22 And I referred Mr. Milner to that same topic in his direct testimony. And again, I'm just going to 24 read you a couple Q and A's. My first question on that

topic was: "And in that passage" -- referring to his

direct testimony -- "there you testify, do you not, that

BellSouth currently does not have the ability to

electronically bill for usage sensitive UNEs; is that

right?"

His answer: "The term 'electronically' was

His answer: "The term 'electronically' was used yesterday. I prefer the term 'mechanically' to imply something other than a manual process. But, yes, that's correct."

My question: "So just to be clear, they don't have the ability to bill electronically or in a mechanized way for usage sensitive UNEs at this point in time?"

Mr. Milner's answer: "That's correct. For I believe there are two unbundled network elements that have a usage sensitive element as part of that charge, that's correct."

And my final question: "You heard Mr. Scheye testify yesterday, did you not, in the same vein, that today you do not have the ability to provide a mechanized bill for switching or transport, the usage element?"

Mr. Milner's answer: "Yes, I heard that."

And is that your recollection of Mr. Milner's testimony on that topic?

A Yes.

Q So as we look at that second sentence of Exhibit No. 31, would you confirm for us today that it still remains correct that BellSouth cannot render a mechanized bill for the usage-sensitive portion of either -- of switching or local transport?

A No. I think if you -- and let me go back a little bit in time just for the couple days. This issue came up to both Mr. Milner and myself in Kentucky a few weeks ago. We both checked. We both had the same information. That's why you got consistent answers from both of us. We were told that the mechanized means for billing the usage would be available probably about middle of September; they were in the test process.

Apparently they had -- they moved that up and it is now currently available. So it was a matter of weeks, going one way or the other. And if you see in the next sentence in this response it says, "As of August 14th, BellSouth has the capability to bill the usage elements." I think we may have a semantic difference, which is probably the difference of roughly a month.

The capacity is there. I don't believe a bill has yet been rendered using that system. That's why AT&T has not seen it, or any other carrier. So there is a mechanized means by which usage can be billed. It was

my understanding up through a few weeks ago that that would be available in the middle of September. The system is obviously up and operating right now, but no bill has been rendered.

Q So let me understand your testimony. Between the time you took the stand on Tuesday and Mr. Milner took the stand on Wednesday, and you gave the responses that I recited earlier --

A Yes.

Q -- there has been a change. And now you have information that you want to correct your and Mr. Milner's testimony?

A I think clarified is probably -- correct or clarify. As I said, Mr. Milner and I both checked several weeks ago with these people. The information we were both provided was the middle of September when a bill would be able to be rendered. They were still in the process of testing the system. Obviously they have the system tested now, and as of the middle of August they felt now that it is capable of rendering that bill.

We were missing it probably by a day or two in terms of the information we were getting, and we did not check, neither Mr. Milner or I checked, after we had the discussion -- I'm sorry, it was in Alabama. In the 271

hearing in Alabama, which was prior to the Kentucky hearing, and this information was updated. So yes, it's either to clarify or correct both our testimonies.

Q Did I hear you say, though, that you have not rendered a bill using this system that you've discovered is in existence since you testified on Tuesday?

A I knew it was in existence. I didn't think it was going to be capable of rendering a bill until the middle of September. I still believe, though, no bill has actually been rendered using it.

Q I want to ask you about another billing component, and I want you to look at the -- it's the third sentence there that I think you referred to, "As of August 14th," the sentence that begins that way?

A Yes.

Q Would I be correct that, as we sit here today, that you do not -- BellSouth does not have the ability to render a mechanized bill to a competitive entrant that would display for that entrant the number, for example, of terminating access minutes for each interexchange carrier for which the entrant terminated the call? For example, the terminating minutes say, for MCI, for WorldCom, for AT&T?

- A No, you would not be correct.
- Q Your system has the capability to generate

that kind of call detail to the competitive entrant?

A If the competitive entrant -- the only time we would have to render that kind of information would be on a meet-point billing arrangement because we're talking about access charges there. And we have done meet-point billing with carriers for years.

So I'm not sure I'm answering -- I don't know if we're talking past each other or not, but the only time I would need to render a bill for switched access usage to a carrier would be in a meet-point billing arrangement whereby they would be billing the carrier for some piece and I would be billing the carrier for some other piece.

Q Mr. Scheye, when a new entrant buys local switching from BellSouth as an unbundled network element, it's true, isn't it, that the new entrant becomes the access provider?

A No, the new entrant is our subscriber to unbundled local switching. They can do -- and I believe this question came up the other day. What their relationship with their interexchange carrier is is up to them. They may want to charge them access charges. They may not want to charge them access charges. They may want to charge them \$100 a month. That's between those two parties.

COMMISSIONER CLARK: Mr. Scheye, she just 1 asked you if they were the access provider. And they 2 are the access provider, aren't they? 3 WITNESS SCHEYE: If they -- typically they 4 will be the --5 COMMISSIONER CLARK: Not the charge. Who 6 7 provides the access? WITNESS SCHEYE: No, no. Typically, the 8 reason -- they won't be because typically they will be 9 themselves, and unless they want to assess access 10 charges upon themselves -- I guess they could do that --11 then they are the access provider to themselves. 12 COMMISSIONER CLARK: Who charges the 13 provider? Are they the provider of access -- an ALEC 14 who terminates a call from MCI will be an access 15 16 provider. WITNESS SCHEYE: Can be, that's correct. 17 (By Ms. Kaufman) Now assuming, as Q 18 Commissioner Clark said, that that ALEC that terminates 19 the call is the access provider for IXCs whose calls 20 that ALEC terminates. 21 Yes. 22 Α Okay? Does your system have the capability to 23 Q provide to that ALEC the call detail that will show him

or her the number of terminating minutes for each IXC

that he needs to bill those terminating access minutes to?

A I'm trying to figure out the -- I'm just -I'm not avoiding your question. I'm trying to figure
out the configuration. We have a carrier --

Q Let me start again, Mr. Scheye, if I might. I think it's not a trick question. I think it's pretty easy.

switch, which it sounds like what we're talking about -and Mr. Gillan is nodding in the affirmative, so we're
on the same track. They will have the recording of -they will know that the call was destined from a
particular carrier, MCI, because it came from the MCI
point of presence, to my local switch. If I give them a
recording of X number of minutes, presumably they
already know that. So I'm not sure what information I'm
providing them. But I can record today access usage.
When I record local usage, local switching usage, I'm
not necessarily going to provide individual carrier
detail, if that's what you're asking. I'm not sure what
you're asking. That's why I'm having a difficult time
answering your question.

Q Let me try again. I think that the question is pretty simple. Let me start again.

1 A Okay. 2 You have an ALEC who is buying switching from 3 you. Unbundled local switching? 4 Α 5 Q Right. Correct. 6 A 7 That ALEC is now the local provider. He is Q terminating calls for other interexchange carriers. 8 you with me so far? He's terminating calls? 10 11 Q He's the access provider for other interexchange carriers. So he's terminating calls or he's originating 13 calls? 14 We'll start with terminating. 15 Okay, the call is coming to that local switch 16 from some carrier's point of presence; is that what 17 we're talking about? 18 19 Yes. 20 Okay. Α Okay. After he terminates that call through the 21 switch that he has purchased from you as an unbundled 22 network element --23 24 Α Okay.

-- he's going to need to bill the terminating

1 access minutes to the various interexchange carriers
2 whose calls he terminated.

- A Yes, presumably.
- Q Now, is BellSouth capable of providing to that ALEC the call detail that's going to show him the number of terminating minutes for each of these interexchange carriers to whom he needs to bill terminating access?
 - A Yes.

- Q How are they going to provide that information? How is BellSouth going to provide that information?
- A Well, it's -- the recording itself would appear to be the same type of recording we make for an access charge call today. So the recording capability is built into the switch. And therefore if the carrier wishes that level of call detail, presumably they could come to BellSouth and request that level of call detail.
- Q Okay, I just want the record to be clear,
 Mr. Scheye, what you're telling us today is that
 BellSouth is prepared to provide to the ALEC that level
 of call detail that will allow the ALEC to bill each of
 the interexchange carriers for terminating access?
- A Yes, we do it today. We have that data available. If a carrier wishes to come to BellSouth and purchase that data, they can do so.

TÆ

Q You said that the ALEC can come to BellSouth and purchase that data. What do you mean by that?

A What does the word "purchase" mean or the "data"?

Q No, I'm saying -- you're saying that that information is not going to be included when they buy the local switching capability?

A They wouldn't be typically, because the local switching rate structure that's currently in effect in the State of Florida, under the statement and under the agreements we have with AT&T or MCI, charge only for an originating minute of use. So there would not be any terminating charge, per se, to the ALEC for terminating minutes. So I would have nothing to record.

Q Mr. Scheye, we're again talking about how this ALEC that has purchased the unbundled switch from you is going to bill the other interexchange carriers. And he's going to need to know the number of terminating minutes for each of the different interexchange carriers in order to render that bill; isn't that correct?

A I would assume so, yes.

Q And is it your testimony today that BellSouth is capable and willing to provide that level of detail to the new entrant so that he can produce access bills and send them out to his access customers?

1 A I believe that's what I said, yes. COMMISSIONER DEASON: While they're 2 3 conferring. But you also indicated that that is not part of the price of the unbundled element local 4 5 switching. WITNESS SCHEYE: That's correct, Commissioner. COMMISSIONER DEASON: And if they want that level of detail they have to make an arrangement with you to acquire that level of detail, and I assume there will be -- or it's your testimony that there will be a price to recover the cost of providing that detail. 11 WITNESS SCHEYE: That's exactly right, Commissioner. Similar to the situation where a carrier may buy billing data like that from us, in order to bill long distance calls, for example. It's an analogous situation. In this instance they want to buy some sort 16 of recorded information to bill access as opposed to long distance, but it's very analogous to the situation

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COMMISSIONER DEASON: Now, when the price of local switching was arbitrated, that was not part of the arbitration?

of them billing long distance on their own behalf.

Those kind of WITNESS SCHEYE: It was not. costs for recording and providing that level of information would not have been in those cost studies.

1 MS. KAUFMAN: That's all I have. Thank you. 2 CHAIRMAN JOHNSON: Ms. Wilson? 3 CROSS EXAMINATION BY MS. WILSON: 4 5 Q Good afternoon, Mr. Scheye. Good afternoon. 6 7 I would like to refer you to late-filed hearing Exhiit No. 29. 8 9 Yes. 10 It's confidential, regarding collocation 11 arrangements. 12 And Madam Chairman, I'm going to ask Mr. Scheye a question, and I would like, so the record 13 14 is clear that -- to say that Media One waives confidentiality on his response to this question. 15 16 Mr. Scheye, with respect to alternate, does 17 this late-filed hearing exhibit mean that there are no collocations currently "in progress"? 18 That is correct. 19 Α 20 So the information you supplied in Late-filed Deposition No. 9 is incorrect with regards to alternate? 21 22 That is correct. The number was duplicated of the ones that were completed, and the number in progress should have been zero. 24 25 MS. WILSON: Okay, thank you.

1 CHAIRMAN JOHNSON: Mr. Melson? 2 CROSS EXAMINATION 3 BY MR. MELSON: 4 Mr. Scheye, Rick Melson representing MCI. 5 want to go back to the conversation you were having with Ms. Kaufman and Commissioner Deason about unbundled 6 7 local switching. Are you familiar with the definition of network element in the Telecommunications Act of 8 1996? 9 10 Yes. And does that -- is network element defined to 11 mean a facility or equipment used in the provision of 12 the telecommunications service? 13 Yes, sounds like it. 14 Α Such term also includes features, functions 15 and capabilities that are provided by means of such 16 facility or equipment, including subscriber numbers, 17 databases, signaling systems and information sufficient 18 for billing and collection, or used in the transmission, 19 routing or other provision of the telecommunications 20 21 service? 22 Α Yes. Is recording -- is the recording of access 23 information a feature, function or capability of local 24

25

switching?

I'm sorry, could you say it again? 1 A 2 Q Yes, is the recording of access usage data a 3 feature, function or capability of local switching? It can occur in the local switch. It doesn't 4 5 always occur in the local switch. 6 0 It always can occur in the local switch; is 7 that correct? I believe in all the BellSouth switches it 8 9 can, yes. COMMISSIONER CLARK: Mr. Scheye, let me ask 10 11 for clarification of that. I thought he asked is it a 12 feature of local switching. And I took that to mean is it a feature included in the term "local switching," as 13 14 opposed to where that function is performed. WITNESS SCHEYE: And maybe I misunderstood his 15 question. I thought he said was it a function that 16 could occur in the local switch. And I said it does 17 occur there sometimes, and other times we do the 18 recording in the tandem. I did not recall his question 19 dealing specifically with the term "local switching," 20 but I may have misunderstood his question. 21 22 MR. MELSON: I think Mr. Scheye and I may have been on the same wavelength. 23 24 COMMISSIONER CLARK: But I wasn't. Oh, that's

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good.

MR. MELSON: But let me try again, just so I'm 1 2 clear. (By Mr. Melson) Unbundled local switching is 3 Q a network element under the definition in the Telecom 4 Act; is that correct? 5 6 Α Yes, it is. 7 And it is a facility -- and that's because it Q 8 is a facility or equipment used in the provision of the telecommunications service? 9 Yes, it can. 10 11 Q And unbundled -- and that facility or equipment also includes the feature, function or 12 capability of recording access usage; is that correct? 13 14 Α The switch -- again, this is where we seem to have the -- does the switch have that capability? Is 15 that what your question is? 16 17 Yes, sir. Q Yes, it does. The switch can record. 18 Α Okay, now let me ask you, does the unbundled 19 Q 20 switching element have that capability? 21 Α Yes. 22 And you would also agree with me the term Q "features, function and capabilities" includes 23 information sufficient for billing and collection? 24 25 Α Yes.

1 MR. MELSON: I think that's all I have.

COMMISSIONER CLARK: Mr. Melson, just so I'm clear, when you use the term "facility," do you mean a physical object, or do you mean the ability?

MR. MELSON: Unbundled local switching is a network element, and it is the switch port and the software in the switch that does the routing and the software that does the recording. All of that, as I understand it, is included in the definition of the network element. And I believe Mr. Scheye has answered my questions in a way that indicates --

COMMISSIONER CLARK: He agrees.

MR. MELSON: -- that he acknowledges that.

WITNESS SCHEYE: I think, just to clarify for everyone's sake, since we seem to be going around on this, the recorded information associated with local switching of the unbundled network element would be the adequate recording in order to bill and identify the local switching element.

Now the State of Florida, the local switching element has two elements to its rate structure. The first minute has a price and each additional minute has a price. So in order for BellSouth to accurately bill local switching under the statement, for example, in the State of Florida, we would bill a carrier X number of

first minutes or initial minutes, and Y number of additional minutes. That is the level of detail that 2 would be required for billing that particular element to 3 an ALEC or a CLEC, to the extent they purchased it. 4 (By Mr. Melson) And is it fair to say then 5 that you and I may have a difference of legal opinion 6 about what "information sufficient for billing" means as 7 it's used in the Telecom Act? 8 I can't presuppose what your opinion is or 9 your definition is. 10 Let me ask you this: In your opinion -- I'm 11 Q not going to ask him for a legal opinion. No further 12 questions. 13 WITNESS SCHEYE: Please do. 14 CHAIRMAN JOHNSON: Mr. Tye? 15 MR. TYE: Thank you, Madam Chairman. 16 17 CROSS EXAMINATION BY MR. TYE: 18 Afternoon, Mr. Scheye. 19 Q Afternoon, sir. 20 Α 21 Mr. Scheye, I'm going to have some questions about your Exhibit 29 also, but first I would like to go 22 23 to Exhibit 40. That was the reason you came back in here today, to talk about that; wasn't it? 24

Yes, it was, sir. I thought so too.

MS. WHITE: It's Exhibit 22, I believe, part 2 of Exhibit 22. 3 I don't know where I got 40 from. 4 MS. WHITE: It's another late-filed hearing 5 exhibit, but it hasn't been filed yet. 6 7 MR. TYE: I'm sorry. 8 Q (By Mr. Tye) Mr. Scheye, could you turn over 9 to Page 4 of 9 of that exhibit? Yes, sir, I have it. 10 Α 11 Under Phase III there, the third bullet point down indicates, "A CLEC evaluation was developed that 12 tracks the percentage of clarifications, cancellations 13 14 and duplications received from each CLEC. This data is 15 pulled weekly from the LON order tracking system and presented to the Customer Support Managers." And then 16 17 goes on to say, "They will be responsible for working with the CLECs to correct those issues." Do you see 18 that bullet point I'm talking about? 19 20 Α Yes. 21 0 What specific data will be provided to the 22 CLEC, Mr. Scheye? 23 I don't know, sir. I've never seen it. would assume, again, that it would be -- again, the 25 error rate or number of clarifications and the number of

Exhibit -- is that the LCSC report?

orders that had to be reprocessed by that CLEC, but I have not seen the specific data. 2 And when will you start providing that 3 information? 4 Α Again, don't know, sir. Haven't seen a 5 specific date. 6 You see the next bullet point under there, the 7 Q one that has to do with compliance audits? 8 9 Α Yes. 10 Says, compliance audits will be created to 11 follow up on compliance and utilization of LCSC 12 management disciplines. Yes. 13 Α Will those audits be conducted by independent 14 auditors? 15 16 I would have to assume they would be conducted 17 by internal BellSouth auditors, but it does not say, so I can't tell you with certainty. 18 But it's your assumption they're internal 19 0 audits? 20 That's my assumption, that's correct, sir. 21 Α Will CLECs be able to participate in those 22 audits in any way? 23 These type of audits I would doubt -- these 24 Α are internal audits for internal control measures for

internal operations that we would do in our wholesale or our LCSC as well as our retail units, and typically outside entities would not be party to those audits.

Q Will the results of those audits be available to the CLECs in any way?

A Again, typically they would not be. I think this is analogous to an answer Mr. Stacy gave a little while ago about measurements. Many of the things discussed in this are internal measures, internal activities for BellSouth in the management of BellSouth. They don't deal with the type of information that would typically be done and provided externally. Internal management reports is generally what people think of these as.

Q Mr. Scheye, would you turn over to Page 8 of 9 of this exhibit, please, sir?

17 | A Yes.

Q And there, under Phase III, the second bullet point is the one I want to talk about, the one that starts LSR volume is 1195 per day.

A Yes.

Q Do you see that?

A Yes.

Q Is this LSR volume, 1195 a day, is that for all of BellSouth, all of the BellSouth states?

- 1 A Yes, all nine states.
- 2 Q It's not specific to Florida then?
- A No. This report is not a Florida-specific report.
 - Q And this bullet point indicates that the LS -excuse me, LCSC should be capable of absorbing 42
 percent more volume with no impact on service quality.
 You see that?
 - A Yes.

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- 10 Q So that would bring the number of orders up
 11 to, what, 1700 per day?
 - A I believe -- and I didn't do the math, but if you look to the bullet above it, 1625 is probably in that neighborhood.
 - Q Then there's some questions about the addition -- excuse me, some statement about additional staffing of 50 service reps, and that would increase the number by 100 percent. So it would double the number; is that correct?
- 20 A Yes.
 - Q Do you know how long it would take to staff those 50 positions?
- 23 | A No, I don't.
- Q Do you know how long it would take to train those 50 additional service reps?

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The training I recall was changed, and it
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 2
    looked like, if I recall in a different part of this, it
    indicated there was at least several weeks' worth of
 3
    training that would occur. So if I had to estimate,
    probably a month.
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 6
              How many access lines does BellSouth have in
 7
    Florida?
 8
         Α
              Several million.
 9
         Q
              So is it in the neighborhood of 6 million?
10
              Could be, yes.
         Α
11
              How many access lines does BellSouth have in
    all states?
12
13
              Again, in the millions.
         Α
14
              Do you have any figure --
         Q
15
         Α
              Twenty million.
16
              -- that's more specific than in the millions?
         Q
17
              Twenty million.
         Α
18
              Is it 20 million? Okay, I'm sorry.
                                                    I didn't
   hear the answer.
19
20
              Mr. Scheye, can you turn over to the last page
21
    on this exhibit, the one that starts capacity/capability.
22
    It's a chart.
23
         Α
              Yes.
24
              Looking down at the third line from the bottom
```

there, daily volume -- excuse me, is that daily volume

1 | capacity?

- A Yes.
- Q What does that indicate? What is the daily volume capacity? I'm sorry. Is that the capacity of the system?
- A No. I think, again we're talking about a manual operation here as opposed to what the system capacities are. Systems capacities are much much larger than these.
- 10 Q Is this the capacity that you can handle -11 should be able to handle through the manual operation?
- 12 A Yes, manually. That would be correct.
 - Q Then how does that differ from the daily volume capability?
 - A That's a good question. I think you're trying to compare the 1625 with these numbers, sir? I can't answer. I don't know why these -- these numbers are obviously -- look to represent very similar things, and there's obviously a difference in the definitions of those, and I'm not that familiar with numbers to be able to give you that.
 - Q I'm sorry. I didn't mean to cut you off.
 - A That's all right.
 - Q It would appear from this chart, though, that you're only operating -- well, you're operating at less

than 50 percent of capacity; is that correct?

A Oh yes, that's correct. And I think that's what the other numbers, even though the numbers are different, would indicate, that -- it said 42 percent here -- that basically we have enough service representatives in place to handle, not quite, but roughly double the quantity that we're currently processing.

Q But it also would appear from this chart that you're only capable of operating at 49 percent of the capacity; would it not?

A I believe that's intended to indicate what's currently the activity level, that the capacity -- again, the number here's shows 49 percent, and again I'm sure it's definitionally something slightly different, but it appears to be similar to the 42 percent on Page 8 of 9, which talks about that they could handle another 42 percent of the orders.

Q Mr. Scheye, would you turn over to Page 6 of 9?

A Page 6 of 9. Sure.

Q I'm looking here under Phase III, the third bullet point down, "The percentage of LSRs processed within 48 hours improved 58%"?

A Yes.

And that indicates that in May the percentage 1 Q was 50 percent, and the first two weeks of August the 2 percentage was 79 percent, and it appears to me that the 3 measure used here was the number of FOCs worked in less 4 than 48 hours. Is that -- was that the standard used? 5 Yes, within 48, correct, sir. 6 Now, the term "FOC" there refers to firm order 7 commitment; is that correct? 8 Yes, or firm order completion. 9 Α Firm order completion. I'm sorry. 10 Q That's all right. 11 Α And so the standard measure here -- the 12 Q standard used to make the measurement here was the 13 14 number of firm order completions delivered within 24 --15 within 48 hours; is that correct? 16 Correct. And you did that -- according to this report, 17 BellSouth did that 79 percent of the time; is that 18 correct? 19 In August it was 79 percent, correct. 20 21 Q First two weeks, I'm sorry. Yes, correct. 22 Α Now, is -- do you have a copy of the AT&T/ 23 Q

BellSouth interconnection agreement handy?

No, sir, I don't.

24

25

A

- Q Do you know what the standard for firm order completions is in that agreement?
 - A It's either -- for LSRs, I would guess it's either 24 hours or 48 hours.
- Q Would you accept, subject to check, that it's 24 hours?
 - A Yes, I would accept it.
 - Q And that would be 100 percent within 24 hours; is that correct?
- 10 A I don't know if there's a parameter around 11 that, but yes, it could be.
 - Q Well, would you accept subject to check that it's -- your commitment is that you will do this within 24 hours?
 - A Yes.

- Q Now, why would you measure -- why do you measure the standard in this consultant's report against a 48-hour standard when the commitment you've made is 24 hours?
- A Well, again, if you recall Mr. Stacy's testimony, he indicated that we have some agreements that are 24 hours. We have some that are 48 hours, and there may be some that are even longer than that. So again, for the test purposes, when this study was initiated, that was the test element that they used.

- Again, recall that this study goes back well before the AT&T agreement and some of those commitments may have been finalized, so they simply used the standard, which was a reasonable standard to start with.
- Q Well, the effective date of the AT&T agreement was June 10th; is that correct?
 - A Yes, but if you recall, the study goes back to March when they began the study and the processes and what they were measuring and what they began to measure in March.
- 11 Q But the date contained in the AT&T agreement 12 is March; is it not?
- 13 A The date?

1

2

3

4

5

6

7

9

- 14 Q The date --
- 15 A Could be, sure.
- 16 Q Now, Mr. Scheye, does this -- if we look at
 17 the bullet point above the one we've just been talking
 18 about?
- 19 || A Yes.
- Q It says, "Processing duration time has been reduced from 56.9 hours in May to 31.5 hours the first two weeks of August."
- 23 | A Yes.
- Q So that means that the average time to deliver a firm order completion is 31 and a half hours?

A No, I don't think you can associate those
two -- I'm not sure those two are both referring to the
firm order completion process.

Q What does that one refer to then?

A Processing duration. I don't have the definition of what they used for processing duration. Clearly it does not take 31 hours to literally process it and do it.

Q Okay.

A That could be the number of hours that goes from beginning to -- from the time it comes in to the time it goes out, but it doesn't -- it is not being worked on all that time.

Q Mr. Scheye, the -- I think we can agree, though, based on the third bullet point here, that at least 21 percent of the time during the first two weeks of March BellSouth did not meet the 48-hour standard that you used for self-measurement; is that correct?

A Yes, that's correct, 21 percent of time they took longer than 48 hours. What we don't see here is why that may have been. It could have been clarifications were where orders had to be processed more than once.

Q I thought that I understood from your cross examination by Mr. Canis the other day that those types

of orders went into the hopper and they didn't end up in these measuresments; is that correct?

A No, sir, the hopper, as Mr. Canis and I were discussing it, were orders that are simulated orders. In other words, there's no CLEC involved in it.

Therefore, his concern was whether they were included since there couldn't be a clarification going back to the CLEC, since there's no CLEC involved in it.

MR. TYE: Madam Chairman, if I might have just one minute. I've got some further cross, but it's going to be on a different subject. (Pause)

Q (By Mr. Tye) Mr. Scheye, if you will now refer over to your Exhibit 29, which I believe is the one that Ms. Kaufman asked you about earlier. I'm sorry, it's your Exhibit 31.

A Thirty-one, yes.

Q Now, I believe that you recall me asking you questions about the ability to electronically bill for usage in the switch last Tuesday; is that correct?

A Yes.

Q And I think your testimony was at that time that -- well, when you talked to Ms. Kaufman a few minutes ago, you thought at that time that it was -- that the capability was not there. You subsequently determined that it was; is that correct?

A I thought when you cross examined me the other day that the system that was going to be capable of doing that was going to come up on line later this month.

Q Now, when did you find out the information that you've got contained now on Exhibit 31?

A It was -- should have been day before yesterday or yesterday when we got back to the same people and they gave us more current data. Like I said, the last time I had checked was during the hearings in Alabama, and we talked to these same folks then, and that was the information they gave us then. They told us they were proceeding. It was not at that time ready to go operational. Obviously they thought it was going to take about another month, and then they've obviously accelerated the process significantly to have it available now.

Q And when did you make that determination? It was yesterday?

A Let's see, I believe these were Tuesday evening, Wednesday evening. I'm trying to remember which day. We got the late-filed question from Tuesday, so it was probably last night, Wednesday.

- Q Probably Wednesday night?
- 25 A I'm trying to keep my days straight. It was

- either Wednesday night or Thursday night. Let's assume Wednesday night. 2 3 Q And who were the folks you talked to to get this information? I didn't talk to them personally, sir. 5 6 were people in Birmingham, Alabama who are responsible for our billing systems. 7 So who gave you the information? 8 Q 9 Α The people who talked to them directly while I 10 was --Who were those people, Mr. Scheye? 11 12 Α Mr. Lee from our regulatory department talked to those people. Again, I believe it was Tuesday 13 evening or Wednesday evening. 14 15 So you haven't discussed this situation personally with anyone; is that correct? 16 17 I did not personally discuss it with these 18 people this time. As I said, I did talk to them when I was in Alabama. 19 20 Mr. Scheye, do you recall the day that you 21 were on the stand, the day that I asked you the 22 questions about the electronic billing? Staff also cross examined you that day; is that correct? 23
- 24 A Yes.
- 25 Q Do you -- and that was shortly after I cross

examined you that afternoon; is that correct? 1 2 Yes. Α Do you recall Ms. Barone or the Staff asking 3 "Particularly since there has been a bill 4 entered. Do you know whether BellSouth is capable of 5 providing mechanized billing for UNEs today?" 6 7 I don't recall it, but I'll accept it. Do you recall giving the answer: "I believe 8 0 we are, but, again, I can check, or you might be able to 9 ask the question of Ms. Calhoun"? 10 Α Yes. 11 Mr. Scheye, doesn't that contradict the answer 12 you gave me that same afternoon, two days before you checked with these folks? 14 15 I don't believe so, not intentionally. Maybe Α I misunderstood one of the questions, but I don't recall any contradictions, sir. 17 18 Now, Mr. Scheye, according to the information Q that you've submitted on the Late-filed Exhibit 31, 19 20 BellSouth has had this capability since August 14th; is that correct? 21 22 Yes. 23 Now, how many states have you testified in

This will be the second.

since August 14th?

Α

24

You testified in Alabama, did you not, or is 1 2 it Kentucky? Both. Seems like I got the information when I A 3 was in Alabama, and then we went to Kentucky and then we 4 came here. 5 You got the information while you were in 6 7 Alabama? I called from Alabama, yes. 8 And you were told then that you can't do it? 9 Q What they told me was they were in the 10 process, they were testing it, they estimated at that 11 point in time roughly a 1st of September capability. And I being a slightly conservative said middle of 13 September, just in case. 14 So the middle of September was your number and 15 not the number that the folks in Atlanta gave you, or 16 17 Birmingham? Birmingham. They told me, couldn't give me a 18 A precise date. They said first part of September, so 19 20 first part being the first half is the way I interpreted that for discussion purposes. 21 Now you have not personally seen this system 22 in operation; is that correct? 23 That's correct, sir. 24 Α

And a bill has not yet been rendered; is that

1 | correct?

A Not a live bill to my knowledge, that's correct.

- Q Now, you said that it had been tested -- it had been tested by BellSouth; is that correct?
- A The billing people told me they were in a test mode with the operation. They were testing the software.
 - Q Did they tell you this or Mr. Lee this?
 - A No, they told me that.
- Q So does BellSouth test all of its billing systems before it renders a bill?
- A Does BellSouth -- I would believe so. I'm not in the billing department, but that would seem logical to me.
- Q Does the -- so the bill that we looked -- you and I talked about the other day, Exhibit 27, was also tested at some point prior to being rendered; is that correct?
- A That billing arrangement, being on a trial basis with AT&T and being somewhat of a unique bill, I don't know what prior tests they did of any of it before they rendered the bill to AT&T, since that was really a unique bill not to go on line that way, since it had been indicated, at least by BellSouth, that that would

```
not be the billing arrangement for that service once it
   went live, if it did go live.
2
              Is it correct, though, that since the bill has
3
   not been rendered, no CLEC has had an opportunity to
4
   test your ability to render this type of a bill?
5
              Are you talking about the usage bill again,
6
7
   sir?
              Yes, sir.
8
         Q
              That would be correct. They would not have
9
    received a bill of that sort yet.
10
              And there's no actual experience with respect
11
    to this type of billing testing; is that correct?
              That's correct, sir.
13
         Α
              Mr. Scheye, does BellSouth have a CLEC
14
         Q
    organization?
15
              Does BellSouth?
16
         Α
              Yes.
17
         Q
              BellSouth Corporation does.
18
                   BellSouth Corporation does; is that
19
         Q
              Yes.
20
    correct?
              Yes, it does.
21
         Α
              What's the name of that company?
22
         Q
              BellSouth BSE Incorporated.
23
         Α
              Now is that company going to provide CLEC
24
         Q
    service in competition, say, with GTE or Sprint or any
25
```

2 Α It may. And will that -- will that company provide 3 competition for BellSouth? 4 It will -- it will have the capability, if 5 certified, to provide service statewide. So since 6 7 BellSouth -- or BST has service within the state, it 8 can. Now will that company need to enter into 9 10 interconnection agreements? MS. WHITE: Excuse me. And I quess I'm -- I 11 don't know where we're going. It seems to me it's a 12 13 little far afield from the exhibits and -- that 14 Mr. Scheye was put up to talk about. I'm really trying to make a point 15 MR. TYE: with respect to the need to test things, Madam 16 17 Chairman. So if I could ask a couple more questions, I 18 think we'll get there. (By Mr. Tye) Will that company need to enter 19 Q into interconnection agreements like any other CLEC? 20 21 Yes, it will. Sure. Α Mr. Scheye, you're about to become a vice 22 president of that company; is that correct? 23 24 A November. And when you become a vice president of that 25 Q

number of other local exchange companies?

company, wouldn't you want to have some actual 1 experience testing these agreements that you have with 2 other ILECs prior to implementing them? 3 Depends on what the services I plan to 4 purchase and the relationships. I'm fairly confident 5 that the incumbents that I plan to interconnect with can render me accurate bills. 7 Particularly if they're BellSouth? 8 Q They'll render the same bill to BellSouth BSE 9 Α as they will to AT&T. Let's hope they're all accurate. 10 11 You were also asked some questions about your 12 ability to render access usage in the switch. remember those questions Ms. Kaufman asked you? 13 14 Α Yes. 15 And what you said -- what I understood you to 16 say was that a CLEC can get that usage but they have to 17 pay for it; is that correct? 18 Α Yes. 19 0 Have you established a price for that? 20 No, sir, no one has requested it yet. Α 21 What does BellSouth pay itself for that 22 information? 23 Α BellSouth actually wouldn't need that level of

detail to render an access bill on its own behalf.

mean, it's internal to its own operations.

24

recording information that it has. I don't know what the -- you could go look at our accounts and there's an expense for recording, but I don't know that that would tell us much.

Q Well, I thought I understood you to say that this would be the same information that BellSouth uses to render an access bill.

A No, sir, I never said that. Nobody asked me that question.

Q When you had your discussion, Mr. Lee had his discussion with the billing people, did he, or you, or whoever talked to him, discuss with those people the ability to provide access information?

A No, sir. We were strictly discussing the question, which was could we render a mechanized bill for unbundled local switching usage and transport usage.

Q Mr. Scheye, then how do you know that the recording costs are not in your cost study?

A Well, again, that's -- that question has nothing to do with the question of asking our billing people. But when we submitted the cost studies, the TSLRIC studies which were used by this commission to determine the prices, there would have been no reason to include costs for recording of access detail since there was no access detail billing assumed in local

switching. 1 Did you personally review those studies? 2 No, sir, I didn't. Until the other day I 3 Α wasn't a cost expert. 4 So then this is your opinion of what those 5 studies did or did not include? 6 7 Α Absolutely, sir. MR. TYE: Thank you, Mr. Scheye. I have no 8 further questions. 9 WITNESS SCHEYE: Thank you. 10 CHAIRMAN JOHNSON: Mr. Boyd, we're going to 11 break for lunch. We're going to take a 30-minute 12 13 lunch. (Recess from 12:45 p.m. until 1:30 p.m.) 14 MS. WHITE: I have a couple of preliminary 15 matters. 16 CHAIRMAN JOHNSON: I'll address the 17 preliminary matters. 18 MS. WHITE: One is BellSouth has handed to the 19 Staff and to the commissioners and the parties the 20 responses to Late-filed Hearing Exhibits 35, 38 and 39 21 from yesterday, or maybe it was the day before, as well 22 as BellSouth has now given to AT&T revised responses to 23 the interrogatories and the production of document 24

request that's the subject of their motion to compel.

We've given to Staff a copy of the answers to the 1 interrogatories, as well as the cover sheets for the 2 documents, as well as the chairman, and it's my 3 understanding that AT&T will require some time to look through it to see if it satisfies their needs with 5 regard to the motion to compel, as well as to determine 6 whether Mr. Stacy may need to be recalled. 7 CHAIRMAN JOHNSON: Okay. Thank you. Any 8 other preliminary matters? 9 Mr. Tye? 10 MR. TYE: I'm done, Madam Chairman. 11 CHAIRMAN JOHNSON: Okay. Mr. Horton. 12 MR. HORTON: No questions. 13 CHAIRMAN JOHNSON: Oh yeah, we were at 14 Mr. Boyd. 15 CROSS EXAMINATION 16 BY MR. BOYD: 17 Thank you. Just real briefly. Mr. Scheye, 18 Q I'm Everett Boyd for Sprint. I believe when you were 19 talking to Mr. Tye, when you referred to the graph at 20 the -- attached to the August 15th audit update? 21 Yes. 22 Α The title is Percentage of LSRs FOC in Less 23 Than 48 hours, and I think you referred to completion. 24 25 Isn't an FOC a firm order confirmation?

Confirmation, yes, sir, you're correct. 1 Α Thank you. And when you were in Alabama and 2 0 placed the call to Birmingham to get the pricing 3 information, who did you speak to? 4 You mean the billing information? 5 I'm sorry, the billing information. Q 6 A gentleman by the name of Mr. Holleit. 7 Α Holleit? 8 Q Yes, sir, he's in our billing --9 Α What's his first name? 10 Q Don, I believe. 11 Α Thank you. 12 Q CHAIRMAN JOHNSON: Is that it? 13 MR. BOYD: That's it. 14 CHAIRMAN JOHNSON: Staff? 15 MS. BARONE: Staff doesn't have any questions, 16 but we would like to move in Exhibit No. 31 at this 17 time. 18 MS. KAUFMAN: Madam Chairman, we do have an 19 objection to Exhibit 31. That exhibit directly 20 21 contradicts the sworn testimony of Mr. Milner and Mr. Scheye given just two days ago. 22 Based on Mr. Tye's cross examination of 23 Scheye, we find out the information he's given us today 24

is not only hearsay but hearsay removed two times from

people that are not available for cross examination.

We don't believe this information is reliable, and given the fact that it's not and this record is going to be transmitted to the FCC, we would enter a strenuous objection to this exhibit coming into the record.

MR. TYE: Madam Chairman, I support that objection.

CHAIRMAN JOHNSON: Okay, Mr. Tye.

MS. WHITE: Well, I don't know if I'm supposed to say anything, but I'll give it a try. I guess I've got two comments on that. One is that the parties have been able to cross examine Mr. Scheye on the exhibit, and half the stuff that AT&T has handed out for exhibits to cross-examine BellSouth's witnesses have been hearsay and haven't been substantiated by any witness.

So I think the Commission does have a rule that hearsay is allowed in and it is given whatever weight the Commission feels like it should give. We were asked to provide a late-filed hearing exhibit by the Staff and some the parties, and we did that.

CHAIRMAN JOHNSON: Staff, did you want to provide any comment since it's your exhibit.

MS. BARONE: My only comment is I was going to say that the Commission is free to give it whatever

weight it deems appropriate.

CHAIRMAN JOHNSON: Mr. Tye?

MR. TYE: Madam Chairman, I recall that under the APA, hearsay is admissible to corroborate other testimony, but I don't believe it's admissible to contradict other testimony, which is essentially what this late-filed exhibit is being introduced to do.

The fact that Mr. Scheye was here and we were able to ask him questions on his late-filed exhibit only goes to underscore the magnitude of the hearsay problem here. You know, Mr. Scheye did not speak with any of the folks that are in a position to know about this billing system. In fact, he did it through at least one intermediary, maybe two. We don't know.

For that reason, this testimony simply is not reliable and shouldn't be admitted here. Thank you.

CHAIRMAN JOHNSON: And Ms. Kaufman, you wanted to add?

MS. KAUFMAN: Chairman Johnson, I was just going to make the point Mr. Tye did in regard to the sort of evidence that's acceptable under the APA. And it says that hearsay evidence may be used for the purpose of supplementing or explaining other evidence, but it shall not be sufficient in itself to support a finding unless it would be admissible over objection in

civil actions.

And this kind of testimony, I don't believe, would be admissible in a civil action. You cannot use it to support any sort of finding that you would make, and we think that it's unreliable and it should not be admitted for any purpose.

MS. WHITE: Well, all I can say to that is that apparently the intervenors want to keep out the latest information. If the exhibit doesn't come in, and if Mr. Scheye's cross that he's just undergone is not in, then the Commission has incorrect information on which to base the decision.

CHAIRMAN JOHNSON: Ms. Barone.

MS. BARONE: And I'll just read the rule to you for your benefit, 25-22.048. "Any relevant evidence shall be admitted if it is the sort of evidence which is normally admissible in civil trials in Florida, or which reasonably prudent persons are accustomed to relying upon in the conduct of their affairs. Hearsay evidence may be used to supplement or explain other evidence but shall not be sufficient in itself to support a finding unless it would be admissible over objection in civil actions. Irrelevant and unduly repetitious evidence may be excluded."

CHAIRMAN JOHNSON: I'm going to allow the

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exhibit to come in. Some of the concerns are valid, but
1
   those will go to the weight and not to the admissibility
2
   of a particular item. The parties did have an
3
   opportunity to cross examine the witness, and that can
   be taken into consideration by the commissioners who
5
   heard the examination and understand the facts under
6
   which this exhibit was compiled and to which the witness
7
   testified. So I'll admit 31.
8
              (Exhibit No. 31 received into evidence.)
9
              MS. WHITE: And may Mr. Scheye be excused?
10
   Just today.
11
              CHAIRMAN JOHNSON: I guess so. You're
12
13
   excused, Mr. Scheye.
              WITNESS SCHEYE:
                               Thank you.
14
              (Witness Scheye excused.)
15
16
              MS. WHITE: BellSouth has no further witnesses
17
    with the exception of the possible recalling of
18
   Mr. Stacy, which will be determined when AT&T is able to
19
    review their information.
20
              CHAIRMAN JOHNSON: Okay.
21
22
              COMMISSIONER DEASON: I'm putting my copy of
   proprietary Exhibit 29 right up here. Somebody can get
    it.
24
              COMMISSIONER CLARK: Commissioner Deason, now
25
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I'm a little nervous. And I think I may -- did
1
   everybody get that?
2
             COMMISSIONER DEASON: I know that I had it. I
3
   assumed that everyone --
4
             COMMISSIONER CLARK: Can I look at it, because
5
   I'm afraid it's lying around here somewhere. Should it
6
   have that on it, or did you put that --
7
              COMMISSIONER DEASON: I highlighted it as
8
9
   proprietary.
              CHAIRMAN JOHNSON: It was September 4th?
10
              MS. WHITE: Yes, when I handed out the 29, 30
11
   and 31, I handed out the redacted copy, but I believe I
12
   may have mistaken and gave Commissioner Deason an
13
   unredacted version. I believe that was the only one.
14
              COMMISSIONER CLARK: So you don't think we
15
  || need to worry?
16
              MS. WHITE: I don't believe I gave one to you,
17
   Commissioner Clark.
18
              CHAIRMAN JOHNSON: How did you know yours
19
20
   was --
              COMMISSIONER DEASON: I was given a packet
21
   with a cover letter in which 29 was redacted, and then
22
    in addition a separate Exhibit 29 which had stamped on
23
24
    it "proprietary."
25
              MS. WHITE: That's correct.
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matters before we proceed now that BellSouth has 2 completed its direct case? 3 MR. MELSON: Chairman Johnson? CHAIRMAN JOHNSON: Did you have another 5 comment? 6 MS. WHITE: No, we have -- I guess the only 7 thing I had left was a housekeeping matter for this 8 afternoon. I've heard rumors that the Commission may 9 want to end early today, and I believe we can at least 10 get through Mr. Gillan and Mr. Wood today. And we can 11 either start Mr. Hamman and stop at 4, or as you please. 13 CHAIRMAN JOHNSON: Okay. And Mr. Melson, were 14 your comments addressing the same thing? 15 MR. MELSON: Yes. And I had consulted with 16 Staff and Ms. White, and it appears we can take 17 Mr. Gillan first and Mr. Wood second and not run into a danger of not finishing by 4. 19 (Transcript continues in sequence in 20 Volume 17.) 21 22 23 24 25

CHAIRMAN JOHNSON: Okay, thanks. Any other