

FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 880000-01

RULE TITLE:	RULE NO.:
Definitions	25-4.003
Customer Billing	25-4.110
Interexchange Carrier Selection	25-4.118
Customer Relations; Rules Incorporated	25-24.845
Customer Relations; Rules Incorporated	25-24.490

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 37 SEP 10 PM 12:35
 DEPARTMENT OF STATE
 TALLAHASSEE, FLORIDA

PURPOSE AND EFFECT: The purpose of the proposed amendments is to incorporate local, local toll, and toll service provider change requirements and the FCC's Title 47, Parts 64.1100 and 64.1150 which provide more stringent change requirements than what is currently reflected in Commission's Rule 25-4.118, F.A.C. The effect of the proposed rule amendments is to reduce the possibility of "slamming" which is known to the industry as the change of the primary interexchange company (and is proposed to be known as the toll provider and is expanded to include the local and local toll provider) of a customer being changed without the customer's authorization.

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SUBJECT AREA TO BE ADDRESSED: Amending rules relating to customer choice of his provider for local, local toll, and toll service.

SPECIFIC AUTHORITY: Sections 350.127(2) and 364.337(2), F.S.

LAW IMPLEMENTED: Sections 364.03, 364.14, 364.15, 364.19, 364.337, and 364.337(2), F.S.

A RULE DEVELOPMENT WORKSHOP WILL BE HELD AT THE TIMES, DATES, AND PLACES SHOWN BELOW:

TIME AND DATE: 6:30 p.m., CST, October 8, 1997

DOCUMENT NUMBER-DATE
 88-60 SEP 10 5
 FPSC-RECORDS/REPORTING

PLACE: Pensacola City Hall, City Council Chambers, 180 Governmental Center, Pensacola, FL

TIME AND DATE: 6:30 p.m., October 20, 1997

PLACE: Betty Easley Conference Center, Room 148, 4075 Esplanade Way, Tallahassee, FL

TIME AND DATE: 10:00 a.m., October 23, 1997

PLACE: Embassy Suites Miami International Airport, 3974 S. River Drive, Miami, FL

TIME AND DATE: 6:30 p.m., October 23, 1997

PLACE: Broward County Governmental Center, Room 422, 115 S. Andrews Avenue, Ft. Lauderdale, FL

TIME AND DATE: 6:30 p.m., October 24, 1997

PLACE: Palm Beach County Governmental Center, Jane Thompson Memorial Chambers (6th Floor), 301 N. Olive Avenue, Suite 1101, West Palm Beach, FL

TIME AND DATE: 6:30 p.m., November 5, 1997

PLACE: Sheraton Harbor Place, Ballroom, 2500 Edwards Drive, Ft. Myers, FL

TIME AND DATE: 6:30 p.m., November 6, 1997

PLACE: Orlando City Hall, City Council Chambers, 400 S. Orange Avenue, Orlando, FL

TIME AND DATE: 10:00 a.m., November 19, 1997

PLACE: The Heritage Holiday Inn, 234 3rd Avenue North, St. Petersburg, FL

TIME AND DATE: 6:30 p.m., November 19, 1997

PLACE: Tampa City Hall, Tampa City Council Chambers, 3rd Floor, 315 E. Kennedy Boulevard, Tampa, FL

TIME AND DATE: 2:30 p.m., November 20, 1997

PLACE: Prime Osborn Convention Center, Room 102, 1000 Water Street,
Jacksonville, FL

THE PERSON TO BE CONTACTED REGARDING THE PROPOSED RULE DEVELOPMENT
IS: Rick Moses, Division of Communications, Florida Public Service
Commission, 2540 Shunard Oak Blvd., Tallahassee, FL 32399-0862.

Any person requiring some accommodation at this workshop
because of a physical impairment should call the Division of
Records and Reporting at (904) 413-6770 at least five calendar days
prior to the hearing. If you are hearing or speech impaired,
please contact the Florida Public Service Commission using the
Florida Relay Service, which can be reached at: 1-800-955-8771
(TDD).