

**PROPRIETARY**

REQUEST: Identify the ALECs in Florida who have requested and been provided physical and/or virtual collocation.

RESPONSE: There are 81 physical and virtual collocation requests.

ALEC	Virtual		Physical	
	In Progress	Complete	In Progress	Complete
	1	1		
	3	3	1	1
	12	12		
	3	1		
	1			
	10	2		
	2	2	18	
	4	1	1	
	5	1	2	
	9	6	1	
	8	8		

INFORMATION PROVIDED BY: Bob Scheye  
 BellSouth Corporation  
 675 West Peachtree St.  
 Atlanta, GA 30375

DOCUMENT NUMBER-DATE

09265 SEP 11 5

FPSC-RECORDS/REPORTING

BellSouth Telecommunications, Inc.  
Florida Public Service Commission  
Docket 960786-TL  
Scheye Deposition  
August 15, 1997  
Late File Exhibit No. 10  
Page 1 of 1

**PROPRIETARY**

**REQUEST:** Provide any correspondence to or from BST from or to TCG regarding problems with meet point billing data including any resolution of the issue.

**RESPONSE:** Please see the attached information.

**INFORMATION PROVIDED BY:** Bob Scheye  
BellSouth Corporation  
675 West Peachtree St.  
Atlanta, GA 30375

**TCG**

Teleport Communications Group  
28 South Charles Street, Suite 2000  
Baltimore, MD 21201  
Tel: 410.649.8200  
Fax: 410.649.8318

March 20, 1997

Mr. Bill Morrison  
Account Manager  
BellSouth Telecommunications  
3535 Colonnade Parkway  
Room E4E1  
Birmingham, AL 35243

Dear Bill:

I would like to take the opportunity to introduce myself to you as the Southern Regional Director, Carrier Relations with Teleport Communications Group (TCG). I will be responsible for all interconnection and related activities between TCG and BellSouth Telecommunications (BST). I look forward to meeting with you and appreciated the opportunity we had to talk yesterday.

TCG is in the process of activating DMS switches in the cities of Birmingham, Chattanooga and Nashville. As a result TCG is in need of interconnection related information regarding BST switches and interconnection processes.

By way of review I would like to reiterate via itemized questions the topics we discussed:

1. Are separate trunk groups required for the exchange of intraLATA local and toll traffic between TCG and BST, and are these trunk groups one-way or two-way.
2. Are separate Meet Point Billing trunk groups required for the exchange of Intermediary traffic (i.e., CLEC, IC, ITC, etc.) that transits BST's network, and are these trunk groups one-way or two-way.
3. Are separate Meet Point Billing trunk groups required to each BST access tandem for Intermediary traffic or does a single access tandem serve as an aggregation point within the LATA? If so, which one?
4. Will BST switch traffic destined for a telecommunications provider other than BST (i.e., CLEC, ITC, etc.) whose end office switch subtends the BST access tandem? If so, where BST has deployed multiple access tandems in a single LATA, which BST tandem will switch which providers' codes. In addition, is a separate trunk group required?

5. Will BST switch traffic destined for a telecommunications provider other than BST (i.e., CLEC, ITC, etc.) whose access tandem switch is interconnected with the BST network? If so, please identify the appropriate tandem to deliver traffic for other telecommunications providers who have also deployed access tandems (i.e., CLEC, ITC, etc.) in that LATA. In addition, is a separate trunk group required?

6. Is SS7/MF signaling "interworking" available at each of the BST access tandems in LATAs 470, 472 and 476?

7. Is a separate Choke trunk group required? If so, is there a specific NXX code(s) used for this purpose in each LATA?

8. Are there any EAS/ECS type calling routes in LATAs 470, 472 and 476? If so, please provide the exchanges between which these routes exist.

9. Please provide SS7 Point Code information for the following BST switches:  
(PC 000-000-000)

Chattanooga

Nashville

Birmingham

10. Please provide OZZ and Circuit Code information for each BST tandem switch:

(Traffic Type	OZZ Code	Circuit Code)
011+	?	?
01+	?	?
1+	?	?
0+, 0-	?	?
800	?	?
900	?	?

**Chattanooga**

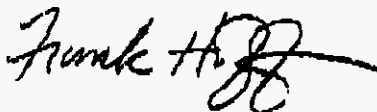
**Nashville**

**Birmingham**

11. In addition, please provide a listing of the Interexchange Carriers and their corresponding CICs that are working, or resident, in each BST access tandem.

Again, I would like to thank you for your assistance yesterday afternoon, and look forward to working with you in the future. I can be reached on (410) 649-0303 and my fax number is (410) 649-0332.

Regards,



Frank Hoffmann  
Southern Regional Director  
Carrier Relations

cc: Ron Antonello - TCG  
Wanda Montano - TCG  
Pinky Reichman - BST

Frank,

Here are the responses to questions in your March 20, 1997 letter to Bill Morrison.

For questions one through five addressing trunking requirements, I have attached a diagram of the recommended architecture for BellSouth. I also attached several pages from our OLEC Ordering Guidelines which describe the types of traffic and directionality for these trunking arrangements.

At present, BellSouth expects that trunks will be ordered to all access tandems in a LATA where calls are to be completed. We do not offer a single point of connection into a LATA, such as the aggregation point you describe. If another provider has a tandem in the LATA with ascending end offices in a local calling area, TCG would need to negotiate a separate agreement with that company. Trunking would need to be ordered to that tandem as BellSouth would not complete calls to another provider's tandem.

Question 6 - I believe the interworking you describe is available in our network. I will verify the answer for sure.

Question 7 - If your switch can perform the call gapping function, it isn't necessary for TCG to order Choke trunk groups. BellSouth will provide you with the Choke Codes for each area that you will be serving. I will have that information sent to you by George Jung.

Question 8 - The EAS/EC8 calling routes are described in each state's General Services Subscribers Tariff (GSST) in Section A3. Please let us know if you need information for obtaining these tariffs.

Question 9 - SS7 Point Codes  
Chattanooga

Nashville

Birmingham

Question 10 - Information already Fax'd

Question 11 - I will request a list of the DXCs at each tandem and FAX that to you next week.

Thanks,

*Dorby Reichert*

08/19/97 14:39 BELLSOUTH COMPLEX SERVICE CTR 72 → 404 529 7839

NO. 102 P006/023

Pinky W. Reichert /AL,BRHM07 3/27/97 17:38

Page 1

REPLY

Dated: 3/27/97 at 13:58

Subject: Teleport Billing Meeting  
Sender: Bernard Shell /AL,BRHM08

Contents: 4

Item 1

TO: Pinky W. Reichert /AL,BRHM07 ( Undisplayable address parts )  
 CC: Susan M. Arrington /AL,BRHM03 ( Undisplayable address parts )  
 Ida Bourne /AL,BRHM08 ( Undisplayable address parts )  
 William D. French /AL,BRHM03 ( Undisplayable address parts )  
 Jerry D. Hendrix /AL,BRHM08 ( Undisplayable address parts )  
 Randy Meinberg /AL,BRHM07 ( Undisplayable address parts )  
 William R. Morrison /AL,BRHM02 ( Undisplayable address parts )  
 Linda J. Riley /AL,BRHM08 ( Undisplayable address parts )  
 Bernard Shell /AL,BRHM08 ( Undisplayable address parts )  
 Lynn A. Smith /AL,BRHM08 ( Undisplayable address parts )  
 Rebecca A. Webber /AL,BRHM06

Item 2

Pinky,

In response to your question, I believe that either Ida Bourne or Susan Arrington will represent the interconnection group at this meeting. We will need to verify this for you.

Below are the words from the agreement and interpretations on the three items discussed earlier from the TCG Agreement.

## 1) Paragraph IV.H:

The Parties agree to establish trunk groups from the interconnecting facilities of subsection (F) of this section such that each party provides a reciprocal of each trunk group established by the other party. Notwithstanding the foregoing, each party may construct its network, including the interconnecting facilities, to achieve optimum cost effectiveness and network effectiveness and network efficiency.

Interpretation: The last sentence gives BellSouth or TCG the ability to construct their network in an optimum manner. That means that while the parties agree to establish reciprocal trunk groups, if doing so is not the optimum way, neither party is obligated to establish this trunk group. For example, if a CLEC desires to interconnect at several offices, BS would not be required to establish reciprocal trunks from all offices if it is more efficient to establish trunk groups from a tandem serving the area.

## 2) Paragraph XVII.O:

BellSouth does not intend to charge rearrangement, reconfiguration, disconnection, or other non-recurring fees that may be associated with the initial reconfiguration of TCG's interconnection arrangement. However, TCG's interconnection reconfigurations will have to be considered individually as to the application of a charge. Notwithstanding the foregoing, BellSouth does intend to charge TCG non-recurring fees for any additions to, or added capacity to, any facility or trunk purchased by TCG.

Interpretation:

BellSouth will not charge TCG for one-time work activities required to make their current service/interconnection arrangements operational based on requirements in the interconnection agreement. This will be determined as the requests to convert the accounts and services are being made. However, should TCG require additional facilities or trunks to serve their market, the appropriate non-recurring charges will apply.

Question: Should BellSouth charge TCG for connection of the two way meet-point or CNC trunk groups?

Answer: Yes. These trunk groups are provisioned to allow the CLEC to access

08/19/97 14:39 BELLSOUTH COMPLEX SERVICE CTR 72 - 484 529 7839

NO.182 P087/023

Pinky W. Reichert /AL,BRHM07 3/27/97 17:38

Page 2

other carriers (e.g., OLECs, IOCs or IKCs), not to access BellSouth end users. These are not local interconnection trunks used to allow the end users of both carriers to reach each other. Should TCG request and BellSouth provide two-way trunks for local interconnection, then BellSouth and TCG will share the cost of provisioning such trunks.

Item 3

MESSAGE  
 Subject: Teleport Billing Meeting  
 Creator: Pinky W. Reichert /AL,BRHM07

Dated: 3/26/97 at 11:11  
 Contents: 4

Item 3.1

FROM: Pinky W. Reichert /AL,BRHM07 ( Undisplayable address parts )  
 TO: William D. French /AL,BRHM03 ( Undisplayable address parts )  
 Randy Weinberg /AL,BRHM07 ( Undisplayable address parts )  
 William R. Morrison /AL,BRHM02 ( Undisplayable address parts )  
 Linda J. Riley /AL,BRHM08 ( Undisplayable address parts )  
 Bernard Shell /AL,BRHM08 ( Undisplayable address parts )  
 Lynn A. Smith /AL,BRHM08 ( Undisplayable address parts )  
 Rebecca A. Webber /AL,BRHM06

Item 3.2

Folks,

Let us try one more time....

The meeting will be in Room 528 from 2-5 EST. This will allow the folks from Staten Island to fly in that morning.

Pinky

Item 3.3

MESSAGE  
 Subject: Teleport Billing Meeting  
 Creator: Pinky W. Reichert /AL,BRHM07

Dated: 3/26/97 at 11:11  
 Contents: 2

Item 3.3.1

FROM: Pinky W. Reichert /AL,BRHM07 ( Undisplayable address parts )  
 TO: William D. French /AL,BRHM03 ( Undisplayable address parts )  
 Randy Weinberg /AL,BRHM07 ( Undisplayable address parts )  
 William R. Morrison /AL,BRHM02 ( Undisplayable address parts )  
 Linda J. Riley /AL,BRHM08 ( Undisplayable address parts )  
 Bernard Shell /AL,BRHM08 ( Undisplayable address parts )  
 Lynn A. Smith /AL,BRHM08 ( Undisplayable address parts )  
 Rebecca A. Webber /AL,BRHM06

Item 3.3.2

Ladies and Gentlemen,

I've set up the billing meeting with Teleport for April 3, 1997. The meeting will be in conference room 528 at the BellSouth Center.

I've spoken with Frank Hoffman who has just been hired as the Southern Regional Director for Carrier Relations at Teleport. He will coordinate the meeting with his folks in Staten Island. I've explained the Teleport concerns to Frank and have given him Melody Amante-Henry and James Lennon as contacts for further information. I also explained BellSouth trunking architecture and our definition of reciprocating trunks. I also explained the need to have the correct people who can resolve the billing concerns in this meeting from both of our companies.



Notes from the Teleport and BellSouth conference call concerning Gateway service,  
July 18, 1987

**TCG attendees:**

Charlie Greenhagen, Director of Operations S. Florida  
Paul Kouroupas, Vice President Regulatory  
Keith Hall, Vice President & General Manager  
Frank Hoffman, Director Carrier Relations  
Jim Washington, Vice President Carrier Relations  
Bob Sebben, Provisioning

**BellSouth attendees:**

Becky Combs, Real Time Resolution Group  
Steve Vinsavich, Legal  
Bob Scheye, BellSouth Planning  
Jon Ray Sullivan, Real Time Resolution Group  
Ramiro Martinez, Product Commercialization Group  
Mike Stauffer, Product Commercialization Group  
Beth Carnes, Local Interconnection  
Bob Flood, Product Manager  
Pinky Reichert, System Designer II  
Tracey Morant, System Designer II  
Bill Morrison, Account Manager

Teleport stated the goal of this conference call was to be able to provide Gateway service to their customers as soon as possible.

Teleport declared the Teleport switch site used for Gateway service to be a switch used for both tandem and end office switching functions.

Teleport agreed to provision the Gateway service with the BellSouth parameters stated below so that the service could be activated as soon as possible but holds that further work needs to be done on the ILEC tandem to CLEC tandem arrangement at a future time.

~~No double tandem switching of IXC-routed traffic. (Jim - no I didn't agree to that. I heard that this was their issue. I have no issue w/ double tandem and never actually agreed not to do. I only agreed to establish separate trunks so they could meet their FCC Tariff made up fantasy issue. Omission is a better option. Say nothing here. If you must say anything say thier view is...)~~

Teleport will provision trunks from the Teleport tandem switch to BST switch(es) housed in the same wire centers as the Teleport collocation space in the

initial 6 BellSouth end offices.

BellSouth will provide a cross-connect from the ~~EG-D~~ provision Alternate Tandem trunks in the BellSouth end office to the Point of Interface in the Teleport collocation space.

~~Each IXC that is converting to Teleport Gateway service will be prohibited from overflowing traffic to the BellSouth tandem from that collocated end office. The BST EO to TCG Tandem trunks will be finite (is, with no alternate route over BST facilities to a BST tandem).~~

BellSouth will work with Teleport to provide the service as quickly as possible.

BellSouth agrees with Teleport that each of the target end offices and any future end offices will can be individually scheduled for conversion to Gateway service.

In the remaining BellSouth end offices, switched access traffic will go through the BellSouth access tandem. Teleport and the IXC may route the IXC's switched access traffic from the BellSouth end offices on a Teleport provisioned transport facility to the IXC's POP.

The following areas were held for future discussion:

Teleport does not agree with BellSouth that double tandem calls can not be provisioned. Bob Schays explained BellSouth is required by the FCC #1 tariff to provide a combined, end user to IXC POP, call completion level of no more than 1% blockage on switched access calls completed through a BellSouth tandem or directly to a BellSouth end office.

~~Teleport does not agree that the trunk facilities from the Teleport tandem switch to the Teleport collocation space in the BellSouth end office is to be solely provisioned by Teleport. Teleport contends that this facility should be a multi-point arrangement. ( Jim note - We lost that it is in the agreement as negotiated by GT and Bob. Have to let this go.)~~

If there are any questions or corrections concerning the notes of the conference call, please call Bill Morrison at (205) 877-8800.

**TCG**

July 8, 1997  
(via fax)

Frank R. Hoffmann, Jr.  
Regional Director of Carrier Relations  
Southern Region

Teleport Communications Group, Inc.  
25 South Charles Street  
Suite 8001  
Baltimore, MD 21201  
Tel: 410.846.0303

Mr. Bill Morrison  
Account Manager  
BellSouth Telecommunications  
3535 Colonnade Parkway  
Room E4E1  
Birmingham, AL 35243

Dear Bill:

I would like to follow up on an open issue from last year. Two letters were sent to Rick Dender, Account Manager, last October requesting information concerning Route Sets. This issue was also discussed at our meeting in Birmingham, AL, May 5, 1997.

Both letters are attached and request that BellSouth Telecommunications (BST) provide the status of BST's activity regarding the implementation of Route Sets in BST's Florida switches. I would like to again request this information from BST for not only Florida but the remainder of the states served by BST.

Please provide a response to TCG's previous inquiries by Monday, July 14, 1997. Do not hesitate to contact me at the number or address listed above should you have any questions regarding this request.

Regards,



Frank Hoffmann

attachments

cc: Peter Kist - TCG  
Paul Kouroupas - TCG  
Tilly Valls-McFadden, Esq.  
Jim Washington - TCG  
Bill Freach - BST

08/19/97 14:48

BELLSOUTH COMPLEX SERVICE CTR 72 -> 484 529 7839

NO. 102 P011/023

*B.S.*  
*SS7 Root Sets*

**TCG**

Teleport Communications Group  
Two Teleport Drive  
Staten Island, NY 10311-1004  
Tel: 718.255.2000  
Fax: 718.255.4268

October 8, 1996

Mr. Rich Dender  
Account Manager,  
CAPS/Collocation  
BellSouth Telecommunications  
S-E4E1  
3535 Colonnade Parkway  
Birmingham, AL 35243

Re: *SS7 Root Sets*

Dear Rich:

The purpose of this letter is to inquire as to whether BellSouth has implemented root sets in its switches in Florida in order to permit the transfer of TCAP messages between our respective networks in Florida.

In order for our networks to interconnect seamlessly including the passing of TCAP messages for CLASS features, both BellSouth and TCG must implement in their respective switches root sets which correlate the point codes of the switches with the NPA NXXs assigned respectively to each company. TCG has previously provided BellSouth with copies of its internal CAPLERG which provides the switch CLLI, address, point codes, and NPA-NXXs assigned to each TCG switch.

Could you please let me know whether BellSouth has implemented these root sets, and if not, what is BellSouth's time line for having this work completed. This information is critical to providing CLASS services between our two networks.

Sincerely,



Wanda G. Montano  
Director, Carrier Relations  
Competitive Local Exchange Carrier Services

cc: P. Kouroupas, G. Taylor, D. Helms, R. Mercier, C. Gray

08/19/97 14:40

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NO. 102 P012/023

**TCG**

B.S.

Teleport Communications Group  
 Two Teleport Drive  
 Staten Island, NY 10311-1004  
 Tel: 718.355.2000  
 Fax: 718.355.4165

October 11, 1996

Mr. Rich Dender  
 Account Manager,  
 CAPS/Collocation  
 BellSouth Telecommunications  
 S-E4E1  
 3535 Colonnade Parkway  
 Birmingham, AL 35248

Re: SS7 Route Sets

Dear Rich:

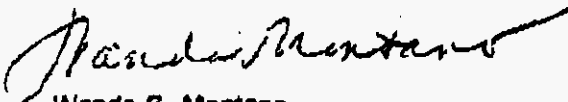
On October 8, you received a letter from me on this same subject in which I inquired about "root sets." We had a slight translations problem here in Staten Island between the Yankees and my Southern brain, which assumed root meant root, not route. So, here's the corrected request.

The purpose of this letter is to inquire as to whether BellSouth has implemented route sets in its switches in Florida in order to permit the transfer of TCAP messages between our respective networks in Florida.

In order for our networks to interconnect seamlessly including the passing of TCAP messages for CLASS features, both BellSouth and TCG must implement in their respective switches route sets which correlate the point codes of the switches with the NPA NXXs assigned respectively to each company. TCG has previously provided BellSouth with copies of its internal CAFLEGR which provides the switch CLLI, address, point codes, and NPA-NXXs assigned to each TCG switch.

Could you please let me know whether BellSouth has implemented these route sets, and if not, what is BellSouth's time line for having this work completed. This information is critical to providing CLASS services between our two networks.

Sincerely,



Wanda G. Montano  
 Director, Carrier Relations  
 Competitive Local Exchange Carrier Services

cc: P. Kouroupas, G. Taylor, D. Halma, R. Mercier, C. Gray

08/19/97 14:41

BELLSOUTH COMPLEX SERVICE CTR 72 → 404 529 7839

NO.102 P013/023  
NO.637 P023/015**TCG**Teleport Communications Group  
75 South Charles Street, Suite 200  
Baltimore, MD 21201  
Tel: 410.640.5100  
Fax: 410.640.0010

April 10, 1997

Mr. Fred Monacelli  
Sales Assistant Vice President  
BellSouth Telecommunications  
One Chase Corporate Drive  
Suite 350  
Hoover, AL 35244

Dear Fred:

I would like to take the opportunity to thank you and the Interconnection Services team for meeting with Teleport Communications Group (TCG) last Friday at your headquarters in Atlanta. Your attitude towards TCG was refreshing and I look forward to developing a relationship and working together with you and your team during the coming years.

This letter is intended as a follow-up to our meeting and provides an itemized description of the items tabled at that meeting for later discussion as agreed. Please review these issues and feel free to add any items you feel are not addressed. I would like to use these issues as the starting point for discussions at our next meeting. I have grouped the issues by category to the extent possible.

**Billing**

- Application of nonrecurring charges for (i) interconnection, (ii) meet-point and (iii) gateway trunk groups.
- Switched access revenue due TCG on BellSouth Telecommunications (BST) telephone numbers ported to TCG via INP.
- PIU/PLU factors
  - IXC PIU factors required for meet-point trunk groups.
  - PLU factors required for interconnection trunk groups.
- BIPs required to apportion mileage for meet-point trunk groups.
- Recording, auditing and reconciliation of local interconnection traffic in accordance with the BST/TCG Interconnection Agreement.
- Recording and billing of toll interconnection traffic in accordance with the BST/TCG Interconnection Agreement.
- Meet-point billing record exchange.
- BAN assignment by trunk group type.

08/19/97 14:41

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NO. 102 P014/023  
NO. 1037 P004/015

- Rate charged for local/toll traffic exchange (review of Attachment B-1).
- Late payment charges. Application during reconciliation process.
- E 911 trunking charges. Identification of BAN under which charging is occurring.

### Numbering

- NXX
  - Assignment
  - Exhaust/Jeopardy
- Interim Number Portability Plan for 305/954 NPA split in Broward County, FL.
- HPNA vs FNPA (& digit vs 10 digit dialing)

### Ordering

- Reciprocity
  - TCG position
    - For each access tandem routed trunk ordered by TCG that BST will reciprocate by ordering an access tandem routed trunk.
    - For each end office trunk ordered by TCG that BST will reciprocate by ordering an end office routed trunk.
  - BST position
    - For each trunk ordered by TCG, either access tandem routed or end office routed, that BST will reciprocate by ordering an access tandem routed trunk.
- Independent Telephone Companies

### Other

- Contacts and escalation lists.
- Route Sets. Required to permit transfer of TCAF messages between TCG and BST networks. These route sets correlate switch point codes with their respective assigned NPA NXXs (See attached letters dated 10/8/96 and 10/11/96 to Mr. Dender).
- Directory Assistance
  - Implementation schedule if purchased by TCG.
  - BST efforts to comply with FCC order.
- Alabama/Tennessee implementation issues
  - E 911
    - List of E 911 access tandems by LATA.
    - List of rate centers served by each E 911 tandem.
    - List of PSAPs which subserve each E 911 access tandem by LATA.
    - MSAG
  - SS7
    - List of point codes for switches by LATA.
  - Access Tandems
    - List of access tandem points of interconnection by LATA.
  - Independent Telephone Companies (ICO)
    - List of those ICOs not directly connected to BST by LATA.
- Operational Support Systems (OSS)
  - NDM connectivity

08/19/97 14:41  
08/24/97 09:10

BELLSOUTH COMPLEX SERVICE CTR 72 -&gt; 404 529 7839

NO.102 P015/023  
NO.637 P005/015

- Telecom Act compliance/availability

**Interconnection Agreement**

- Documents required
  - Guide to Access (pg. 7 of Facility Based Guidelines)
  - License Agreement (appendix to Attachment C-14)
  - Boundary Document (Attachment to C-18)
  - 911 Local Exchange Carrier Guide for Facility Based Providers
  - Facility Based Guidelines
- Unbundled loop cross-connect charge (See attached letter dated 2/12/97 from Susan Arrington)

Again, I would like to thank you for the opportunity to meet with you and other members of the BST Interconnection Services team Friday morning in Atlanta, and look forward to working with you in the future. I would like to schedule a two day meeting between BST and TCG at your earliest convenience to discuss the issues raised at our meeting in Atlanta. I can be reached on (410) 649-0303 and my fax number is (410) 649-0332.

Regards,

Frank Hoffmann  
Regional Director - Carrier Relations  
Southern Region

cc: Wanda Montano - TCG  
Jim Washington - TCG  
Bill Morrison - BST  
Finky Reicher - BST





BellSouth Interconnection Services  
South E4E1  
3586 Colonnade Parkway  
Birmingham, Alabama 35243

205 977-0655  
Fax 205 977-0637  
Pager 800 729-1372

William D. French  
Sales Director

August 14, 1997

Mr. Frank Hoffman, Jr.  
Regional Director of Carrier Relations  
Southern Region  
Teleport Communications Group  
25 South Charles Street  
Suite 2001  
Baltimore, MD 21201

Dear Frank:

We have been reviewing the issues you raised in your later dated June 18, 1997, I am responding as requested. I have taken each TCG letter and tried to respond to each one individually below.

*April 10, 1997 letter to Fred Monacelli:*

TCG issues that were raised during the BellSouth/TCG Office Level meeting on April 4, 1997 in Atlanta, GA. These issues were scheduled to be reviewed during the April 3, 1997 with the BellSouth Account Team. However, on the morning of April 3, 1997, TCG canceled the meeting scheduled with the account team and raised these issues during the Office Level meeting on April 4, 1997.

On May 5 & 6, 1997, BellSouth and TCG met in Birmingham, AL to review the issues that were aired during the BellSouth/TCG Office Level meeting on April 4, 1997 in Atlanta, GA. BellSouth was represented by Bill Morrison, Account Manager and Pinky Reichert, Systems Designer II. TCG was represented by Wanda Montano, Vice President, Frank Hoffmann, Regional Director and Jose Rodriguez, Traffic Engineer.

**Billing:**

It was and is BellSouth's understanding that all of these agenda items were reviewed and discussed during this meeting. BellSouth provided TCG with Call Flow Diagrams, Trunking Diagrams and BellSouth billing expectations for local interconnection trunking.

August 14, 1997

Mr. Frank Hoffman, Jr.

Page 2

**Numbering:**

BellSouth believes that it is in compliance with Florida Public Service Commission Docket #951160-TL Order Number PSC-95-1507-FOF-TL, Issued December 6, 1995.

**Ordering:**

The BellSouth's position was explained during this meeting and that BellSouth is in compliance with the BellSouth-TCG Local Interconnection Agreement.

**Interconnection Agreement: Paragraph IV.H:** The Parties agree to establish trunk groups from the interconnecting facilities of subsection (F) of this section such that each party provides a reciprocal of each trunk group established by the other party. Notwithstanding the foregoing, each party may construct its network, including the interconnecting facilities, to achieve optimum cost effectiveness and network effectiveness and network efficiency.

**Others:**

The information under this agenda item was exchanged with TCG prior to, during and after the May 5 & 6, meeting. However, if TCG has any specific items that need to be discussed further, please contact the BellSouth Account Team in writing with any outstanding issues.

**Interconnection Agreement:**

All but one of the following items were provided to TCG prior to or during the meeting on May 5 & 6. As of today, the Boundary Document is under development.

**June 3, 1997 letter to Bill Morrison:**

TCG was requesting information on BellSouth Corporation Compliance Plans for the Year 2000. Below is the BellSouth Corporation Year 2000 Compliance Statement.

See attachment of the BellSouth Corporation Compliance Plans for the Year 2000

August 14, 1997  
Mr. Frank Hoffman, Jr.  
Page 3

*June 5, 1997 letter to Bill Morrison:*

Regarding the activation of NXX codes and acceptance of ASRs as discussed during the Interconnection Project Planning conference call on Wednesday, May 21, 1997.

As point of reference on June 3, 1997, BellSouth provided to John Krug of TCG confirmation that NXX codes requested for Alabama and Tennessee have assigned and the activation process begun. Also, it is my understanding that all requested activation dates are scheduled to be met for these NXX codes.

In the third paragraph of the June 5 letter, we believe that Frank Hoffmann is mixing NXX code activation's with Carrier Identification Code (CIC) activation's and the time frames stated do not match. Also, these forty-five days and twenty-one days stated in this letters are correct for CIC activation's.

*June 6, 1997 letter to Bill Morrison:*

TCG is questioning BellSouth's policy of assessing nonrecurring trunk installation charges and specifically their pertinence to Intermediary and Gateway trunk groups.

The issue you have raised in the second paragraph of your June 6, 1997 letter is not based on facts and is without merit. In our last face-to-face meeting with you, you mentioned that it is a point of principle with TCG not to pay nonrecurring charges for the installation of switched access facilities. If you can provide me with analysis on how you have determined that BellSouth is double-recovering, I will run this information by our Pricing and Regulatory groups for validation.

As additional information, nonrecurring and recurring charges assessed by BellSouth have been approved by the FCC and each states PSC/PUC and does not allow BellSouth to double-recover as you stated in your letter. BellSouth charges nonrecurring charges for the provisioning, installation and testing of switched access trunks. Additionally, BellSouth charges minutes of use (MOUs) and other recurring charges for the utilization of these switched access trunks/facilities once installed.

In addition to the other statements that you have made in your letter, I believe that BellSouth is complying with the BellSouth/TCG Local Interconnection Agreement (Agreement) that is in place today. If you can provide me with any and all references in your agreement that will support these "principle" statement, I will be more than happy to research them further.

August 14, 1997  
Mr. Frank Hoffman, Jr.  
Page 4

***June 16, 1997 letter to Bill Morrison:***

TCGs issues that are relating to TCG 2PIC Service and TCGs Gateway Service.

TCG is accurate in what they have stated in the June 16, 1997 letter as it relates to the cancellation of some Access Service Requests (ASRs). While Pinky Reichert, BellSouth Account Team was checking on the status of the TCG ASRs with the Interexchange Carrier Service Center (ICSC), she was informed by the ICSC that the ASRs in questioned were canceled. The reason for the cancellation was that the TCG ASRs were in clarification for over thirty days and the ICSC informed TCG of the cancellation. Then on May 30, 1997, Pinky Reichert informed Jose Rodriguez of TCG that their ASRs had been canceled by the ICSC.

In the May 5 & 6 meeting, Pinky Reichert stated that we would "do what ever it takes" to meet the terms and conditions of the Local Interconnection Agreement. It was also discussed in this meeting that this arrangement was unusual and that special treatment would be required to insure that the orders were issued correctly and the service was installed as desired.

***June 17, 1997 letter to Bill Morrison:***

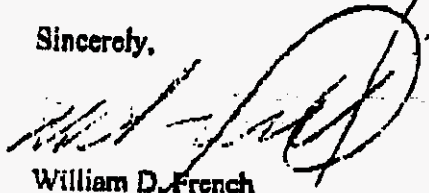
TCGs issue as it relates to their Gateway Service concept.

Over the past month or so, BellSouth and TCG have had several conversations on the implementation of TCGs Gateway Service concept. It is my understanding that BellSouth and TCG have agreed to a modified implementation of TCGs Gateway Service. At this time, Pinky Reichert of BellSouth is currently waiting for Bob Nicholson (sic) of TCG to follow up with and provide additional information.

August 14, 1997  
Mr. Frank Hoffman, Jr.  
Page 5

After you have reviewed this information, if you have any additional questions, comments or concerns, please feel free to contact me at (205) 977-0535.

Sincerely,



William D. French  
Sales Director  
BellSouth - Interconnection Services

Attachment:

- cc: Fred Monacelli, Sales Assistant Vice President
- ~~Bill Monacelli~~, Account Manager
- Pinky Reichert, Systems Designer II

## **BellSouth Corporation - Year 2000 Compliance Statement**

Year 2000 compliance is a concern that we at BellSouth share with businesses around the world. Year 2000 compliance means that computer systems are designed and tested to correctly interpret and process data that represents the calendar year 2000 and beyond. Condensing the number of digits that represent a calendar year from four digits to two ("1997" is represented as "97," for example) is a convention originally meant to save keystrokes and computer storage. However, many computer programs regard all years as belonging in the same century. They interpret "00" as "1900" even if the intended year is "2000." This false interpretation produces incorrect calculations and may cause system outages. All computer systems must be specifically programmed for Year 2000 recognition.

At BellSouth, we are aggressively evaluating all system components the company owns or uses. We are determining potential impact of the century date change by conducting an inventory of computerized processes and testing them to determine the effect when 2000 is represented as "00." As potential hazards are identified, components are being converted and rigorously tested to ensure Year 2000 compliance before problems can occur.

We have established a Year 2000 compliance team to ensure that all information systems, telephony systems and business processes owned by BellSouth are prepared for the century date change. BellSouth will not be responsible or liable for Year 2000 compliance of customer-owned equipment or customer-owned peripheral hardware that may be linked to equipment BellSouth owns.

BellSouth also requires all vendor software it operates to be certified Year 2000 compliant. Software must undergo testing by BellSouth, or if tested by the vendor, the test results and test criteria must be verified by BellSouth. Vendor tests must clearly demonstrate that software products meet BellSouth's compliance specifications and the vendor must certify that the software will not cause any problems resulting from the Year 2000 date change.

BellSouth will enforce Year 2000 compliance in all new and existing mission-critical systems. We are committed to minimizing adversity to our customers by ensuring through all reasonable means that other information systems, telephony systems and business processes owned by BellSouth conform to industry-standard Year 2000 compliance requirements.



08/19/97 14:43

BELLSOUTH COMPLEX SERVICE CTR 72 → 484 529 7839

NO. 102 P022/023



BellSouth Interconnection Services  
South E4E1  
3636 Colonnade Parkway  
Birmingham, Alabama 36243

205 977-4333  
Fax 205 977-0037  
Pager 800 723-1372

William G. French  
Sales Director

August 14, 1997

Mr. Frank Hoffman, Jr.  
Regional Director of Carrier Relations  
Southern Region  
Teleport Communications Group  
25 South Charles Street  
Suite 2001  
Baltimore, MD 21201

Dear Frank:

This is a follow up to our conversation of last week concerning the billing escalation to Joe Baker, Vice President, BellSouth from Don Helms, Vice President, TCG. I have spoken to several BellSouth individuals about this matter and reviewed the spread sheets that TCG has provided BellSouth. It is my understanding that TCG has provided BellSouth with basic information about these bills, however TCG has not provided BellSouth with enough detail to process your bills. Also, I would like for you to reference me to where in the BellSouth/TCG Local Interconnection Agreement (Agreement) which indicates that BellSouth owes these monies.

I would also like to suggest that BellSouth and TCG meet post-haste via conference call or in person to review all of these charges and your basis for these charges. BellSouth will also need to see how these charges overlay with the Local Interconnection Agreement.



08/22/97 15:03

BELLSOUTH REGULATORY → 850 222 8640

NO. 956 P062/066

08/19/97 14:43

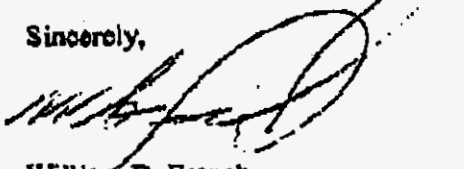
BELLSOUTH COMPLEX SERVICE CTR 72 → 484 529 7839

NO. 102 P023/023

August 14, 1997  
Mr. Frank Hoffman, Jr.  
Page 2

After you have reviewed this information and when you are ready to schedule a billing meeting, please contact me at (205) 977-0535 to discuss possible meeting dates.

Sincerely,



William D. French  
Sales Director  
BellSouth - Interconnection Services

Attachment:

cc: Joseph M. Baker, Sales Vice President - BellSouth  
Don Helms, Vice President - TCG  
Fred P. Monacelli, Sales Assistant Vice President - BellSouth  
~~Joseph M. Baker~~, Account Manager - BellSouth  
Pinky Reichert, Systems Designer II - BellSouth

R=96%  
R=96%

00000407-529 6587

08-22-97 02:51PM P062 #42

**PROPRIETARY**

REQUEST: Identify each ALEC who has been provided unbundled ports plus how many per each. Specify if loop/port combos of MCI are included.

RESPONSE:

12	Unbundled Ports :	- 5
13		- 3
	Total	8

MCI "loop/port combos" are not included.

INFORMATION PROVIDED BY: Bob Scheye  
BellSouth Corporation  
675 West Peachtree St.  
Atlanta, GA 30375

**PROPRIETARY**

**PROPRIETARY**

**REQUEST:** Separately list trunks for inward and outward operator services by ALEC in Florida and reconcile with BST's response to Interrogatory 31 of Staff.

**RESPONSE: TRUNKS IN SERVICE (DOES NOT INCLUDE TRUNKS NOT YET TURNED UP BY ALEC)**

ALEC	IN	OUT	POI	OPERATOR	VERIFICATION	DIRECTORY	INTERCEPT
	**		ORLDFLMA04T			6	
		**	ORLDFLCLDS1		2		
	**		ORLDFLMA04T	48			
	**		ORLDFLMA04T				4
	**		JCVLFLCL05T	10		10	
		**	JCVLFLCLXSX		2		
	**		NDADFLGG03T	10		10	2
		**	MIAMFLGR3KD		2		
	**		ORLDFLSO1KD		1		
	**		ORLDFLMA04T			2	
	**		ORLDFLMA04T			2	
		**	JCVLFLWA1KD		2		
	**		JCVLFLCL05T		2	2	
		**	WPBHFL581KD		1		
	**		WPBHFLGR02T			2	
	**		NDADFLGG03T			4	
		**	MIAMFLQX1KD		1		
	**		ORLDFLMA04T			2	
	**		ORLDFLMA04T			48	
	**		WNPKFLXE03T			24	
	**		NDADFKGG03T			48	
	**		NDADFLGG03T				

<b>FLORIDA</b>	<b>68</b>	<b>13</b>	<b>160</b>	<b>6</b>
<b>TOTAL</b>				

<b>BELLSOUTH</b>	<b>172</b>	<b>30</b>	<b>362</b>	<b>18</b>
<b>TOTAL</b>				

INFORMATION PROVIDED BY: Bob Scheye  
 BellSouth Corporation  
 675 West Peachtree St.  
 Atlanta, GA 30375

BellSouth Telecommunications, Inc.  
Florida Public Service Commission  
Docket 960786-TL  
Scheye Deposition  
August 15, 1997  
Late File Exhibit No. 16  
Page 1 of 1

**PROPRIETARY**

**REQUEST:** Identify each ALEC to whom BST has provided NPA/NXX codes in Fla.

**RESPONSE:** Please see attached information.

**INFORMATION PROVIDED BY:** Bob Scheye  
BellSouth Corporation  
675 West Peachtree St.  
Atlanta, GA 30375

NPA	NXX	Code Holder Name	Date Of Request	Date Of Response	NXX Effective Date
305	307		7/12/96		9/15/96
305	340		4/3/97	4/21/97	5/20/97
305	341		9/11/96		11/21/96
305	370		7/3/97	8/5/97	10/1/97
305	384		6/20/97	7/20/97	8/25/97
305	420		7/3/97	8/5/97	10/1/97
305	421		2/20/97	2/26/97	4/27/97
305	428		11/21/96		1/30/97
305	432				8/16/96
305	433				8/16/96
305	434				8/16/96
305	454		8/15/96		10/24/96
305	455		8/4/97		1/2/98
305	456		8/15/96	8/29/96	10/24/96
305	506		4/29/96		7/23/96
305	507		4/29/96	5/15/96	7/23/96
305	508		4/29/96	5/14/96	7/23/96
305	521		4/29/96	5/15/96	8/9/96
305	702				7/23/96
305	879				7/23/96
305	894		5/28/97	6/18/97	8/2/97
305	896				7/23/96
305	897				7/23/96
305	907				7/23/96
305	908				7/23/96
305	909				7/23/96
305	910				7/23/96
305	913				8/26/96
305	914				8/16/96
305	921		7/3/97	8/5/97	10/1/97
305	922		12/23/96	1/10/97	2/28/97
305	925		5/28/97	6/18/97	8/2/97
305	929		7/3/97	8/5/97	10/1/97
305	961		2/20/97	2/26/97	4/27/97
305	964		2/20/97	2/26/97	4/27/97
352	225		7/15/97	8/7/97	10/1/97
352	430		4/25/96		7/1/96
352	432		4/25/96		7/1/96
352	433		4/25/96		7/1/96
352	434		4/25/96		7/1/96
352	435		4/25/96		7/1/96
352	436		4/25/96		5/8/96
352	449		4/25/96	5/14/96	5/8/96
352	450		4/25/96	5/14/96	5/8/96
407	205		11/1/96	12/2/96	1/6/97
407	206				7/23/96
407	209		1/2/97		3/10/97
407	210				1/3/97

407	215			
407	217	3/22/96	4/3/96	7/23/96
407	226	3/22/96	4/3/96	7/23/96
407	226			4/13/97
407	227			7/23/96
407	227			7/23/96
407	227			4/13/97
407	303			7/23/96
407	304			7/23/96
407	357	5/5/97	6/2/97	6/14/97
407	360	10/1/96		12/6/96
407	367	8/4/97		1/2/98
407	368	8/4/97		1/2/97
407	369	8/4/97		1/2/98
407	391	7/3/97	7/31/97	10/1/97
407	392	7/3/97	7/31/97	10/1/97
407	393	7/3/97	8/4/97	10/1/97
407	406	3/17/96	2/25/97	4/28/97
407	473	9/3/96	9/23/96	10/7/96
407	507	1/28/97	2/26/97	3/20/97
407	512	4/25/96		7/23/96
407	513			7/30/96
407	514			7/30/96
407	515			4/13/97
407	515			7/23/96
407	516	4/25/96	5/3/96	7/23/96
407	517	4/24/96		7/23/96
407	519	4/25/96	5/3/96	7/23/96
407	531			7/23/96
407	541	4/25/96	5/3/96	7/23/96
407	542	4/25/96	5/3/96	7/23/96
407	545	6/6/97	7/9/97	8/8/97
407	548	4/25/96		7/23/96
407	549	4/25/96	5/3/96	7/23/96
407	557	7/9/96		7/23/96
407	558	7/9/96		7/23/96
407	565	4/25/96	5/9/96	7/23/96
407	572	4/25/96	5/28/96	7/23/96
407	577	4/25/96	5/28/96	7/23/96
407	583	1/20/97		3/6/97
407	584	4/25/96	5/28/96	7/23/96
407	587	1/20/97		3/6/97
407	593	4/25/96	5/28/96	7/23/96
407	594	4/25/96	5/10/96	7/23/96
407	612	4/25/96	5/14/96	7/23/96
407	614	4/25/96	5/10/96	7/23/96
407	618	4/25/96	5/10/96	7/23/96
407	670	4/25/96	5/13/96	7/23/96
407	683	7/7/97	8/6/97	8/25/97
407	702	4/2/97	4/18/97	4/28/97

AS of 8-20-97

407	703
407	705
407	707
407	708
407	916
407	919
407	926
407	949
407	996
561	206
561	207
561	208
561	226
561	226
561	227
561	227
561	237
561	253
561	323
561	401
561	402
561	403
561	405
561	408
561	409
561	410
561	413
561	502
561	509
561	515
561	515
561	749
561	817
561	903
561	927
561	929
561	962
904	337
904	371
904	372
904	373
904	374
904	375
904	394
904	481
904	483
904	485
904	486
904	495

	7/22/96	7/30/96	9/25/96
	7/22/96	7/30/96	9/25/96
	7/22/96	7/30/96	9/25/96
	7/22/96		9/25/96
	5/3/96	5/14/96	10/18/96
	5/3/96	5/14/96	10/18/96
			7/23/96
			7/23/96
	4/18/97	5/8/97	7/3/97
	7/3/97	8/4/97	10/1/97
	7/3/97	8/4/97	10/1/97
	7/3/97	8/4/97	10/1/97
			4/13/97
			7/25/96
			7/25/96
			4/13/97
	6/20/97	7/18/97	8/25/97
	8/4/97		1/2/98
	5/5/97	6/2/97	7/10/97
	7/12/96	7/26/96	9/15/96
			7/25/96
			7/25/96
			7/25/96
			7/25/96
			7/25/96
			7/25/96
			7/25/96
	2/21/97	3/3/97	4/28/97
	2/21/97	2/27/97	4/28/97
			4/13/97
			7/25/96
	2/21/97	3/3/97	4/28/97
	12/23/96	1/10/97	2/11/97
	3/11/97	3/26/97	5/11/97
	8/15/96	8/30/96	10/20/96
			8/20/96
	10/8/96		12/31/96
	8/20/96	9/5/96	1/1/97
	11/15/96	10/31/96	12/12/96
			10/14/96
			10/14/96
			10/14/96
			10/14/96
	5/12/97	6/5/97	9/16/97
	7/3/97	8/4/97	10/1/97
	7/3/97	8/4/97	10/1/97
	7/3/97	8/4/97	10/1/97
	7/3/97	8/4/97	10/1/97
	7/16/97	8/14/97	9/27/97

904	596		6/25/96		10/15/96
904	619				11/19/96
904	680		11/15/96		12/12/96
904	685				10/14/96
904	686				10/14/96
904	687				10/14/96
904	688				10/14/96
954	233		4/29/96	5/20/96	7/23/96
954	246				7/23/96
954	247				7/23/96
954	266		7/12/96	7/25/96	9/15/96
954	281		4/29/96		7/23/96
954	282		4/29/96	5/16/96	7/23/96
954	283		4/29/96	5/20/96	7/23/96
954	324		12/3/96	12/19/96	2/5/97
954	362		2/5/97	2/26/97	4/16/97
954	364		6/20/97	7/20/97	8/25/97
954	375		3/19/97	3/28/97	4/10/97
954	377		6/20/97	7/20/97	8/25/97
954	378		4/29/96	5/20/96	7/23/96
954	379		6/20/97	7/20/97	8/25/97
954	446		12/24/96	1/10/97	2/11/97
954	453				7/23/96
954	530		7/26/96	6/26/96	9/30/96
954	531				7/27/96
954	532				7/27/96
954	533				7/27/96
954	534				7/27/96
954	603		6/20/97	7/20/97	8/25/97
954	604		6/20/97	7/20/97	8/25/97
954	621		7/3/97	8/5/97	10/1/97
954	622		7/3/97	8/5/97	10/1/97
954	623		7/3/97	8/5/97	10/1/97
954	624		7/3/97	8/5/97	10/1/97
954	625		7/3/97	8/5/97	10/1/97
954	626		7/3/97	8/5/97	10/1/97
954	633		8/8/97		8/25/97
954	744				7/23/96
954	745				7/23/96



**PROPRIETARY**

BellSouth Telecommunications, Inc.  
Docket No. 960786-TL  
Scheye Hearing Exhibit  
September 2, 1997  
Item No. 29  
Page: 1 of 1  
Filed : September 3, 1997

**PROPRIETARY**

REQUEST: Revised RCS-9 with dates orders were received and dates orders were completed.

RESPONSE: Please see attached information.

INFORMATION PROVIDED BY: Robert C. Scheye  
Senior Director  
BellSouth Corporation  
675 W. Peachtree Street, N.E.  
Atlanta, Ga. 30375

BELLSOUTH  
COLLOCATION ARRANGEMENTS

State	City	Central Office	Collocator V=Virtual P=Physical	Firm Order Date* [Thru 8-97]	Completed Date** [Thru 8-97]
Florida	Boca Raton	Boca Teeca		Apr-96	Sep-96
	Dayton Beach	Main		N/A	N/A
	Ft Lauderdale	Main-Relief		Apr-95	Aug-95
				Aug-97	No
				Jul-97	No
		Cypress		Oct-95	Apr-96
				N/A	N/A
		Jacaranda		N/A	N/A
		Oakland Park		N/A	N/A
		Plantation		Jul-96	Oct-96
	Gainesville	Main		N/A	N/A
	Hollywood	Main		N/A	N/A
		W. Hollywood		Apr-97	No
		Pembroke		N/A	N/A
	Jacksonville	Arlington		Jul-95	Sep-96
		Beachwood		Jul-95	Dec-96
		Clay Street		Jul-95	Oct-95
				Jul-96	Feb-97
				Dec-96	Mar-97
		Normandy		Jul-95	Sep-96
		Riverside		Jul-95	Dec-96
		San Jose		Jul-95	Oct-95
		San Marco		Jul-95	Nov-95
		South Point		Jul-95	Nov-95
		Wesconnett		Jul-95	Sep-96
	Jville Beach	Main		Jul-95	Dec-96
	Lake Mary	Main		Apr-96	No***
	Mandarin	Avenues		Jul-95	Sep-96
		Loretto		Jul-95	Dec-96
	Melbourne	Main		N/A	N/A
				Sep-96	Mar-97
	Miami	Alhambra		N/A	N/A
				N/A	N/A
				May-97	No
				N/A	N/A
		Bay Shore		N/A	N/A
		Canal		N/A	N/A
		Grande		Sep-94	Mar-95
				May-97	Aug-97
				Nov-95	Oct-96

State	City	Central Office	Collocator V=Virtual P=Physical	Firm Order Date* [Thru 8-97]	Completed Date** [Thru 8-97]
Florida Cont'd	Miami Cont'd	Grande Cont'd		Apr-97	No
				Feb-96	No**
				Aug-96	Mar-97
		Hialeah		N/A	N/A
		Metro		N/A	N/A
		Palmetto		May-97	No
				N/A	N/A
		Red Road		N/A	N/A
	Orlando	Azelea Park		Jan-96	May-96
				N/A	N/A***
				Aug-97	No
				N/A	N/A
		Colonial		Feb-96	May-96
				Aug-96	Oct-96
				Aug-96	May-97
		Magnolia		May-95	Dec-95
				Jul-97	No
				Jul-95	Oct-95
				Nov-95	Oct-96
				Apr-97	No
				Jul-96	Feb-97
				Mar-96	Aug-96
				Aug-97	No
				Jul-97	No
				Jan-97	Mar-97
		Pinecastle		Sep-95	Jan-96
				N/A	N/A
		Pine Hills		Jan-96	May-96
				Apr-96	No***
				Apr-97	No
				Aug-96	Oct-96
		SandLake		Sep-95	Jan-96
				Apr-96	No***
				N/A	N/A
	Pensacola	Belmont		N/A	N/A
	Perrine	Main		N/A	N/A
	Sanford	Main/O-WS		Jul-96	Mar-97
	W. Palm Beach	Gardens		Aug-96	Apr-97
		Haverhill		Jul-97	No
		Main Annex		May-95	Mar-96
				N/A	N/A

\* N/A Firm Order not received from Collocator; only Application received

\*\* Completed date determined when collocator and vendor complete equipment and/or fiber installation. Circumstances that can affect the completion date include fiber placement, permitting, equipment shipment and installation, and other projects collocator may be pursuing during this same time frame.

\*\*\* Collocator has requested job be placed on hold pending conversion of virtual to physical.

BellSouth Telecommunications, Inc.  
Docket No. 960786-TL  
Scheye Hearing Exhibit  
September 5, 1997  
Item No. 40  
Page: 1 of 1

**PROPRIETARY**

**REQUEST:** Please provide copies of the CLEC evaluation, August 15 to date referenced on page 4 of 9. Phase III, paragraph 3 of the August 15, 1997 Executive update.

**RESPONSE:** Please see the attached proprietary information.

**INFORMATION PROVIDED BY:** Robert C. Scheye  
Senior Director  
BellSouth Corporation  
675 W. Peachtree Street, N. E.  
Atlanta, Ga. 30375



LCSC WEEKLY OPERATIONS REPORT

ATLANTA		SERVICE REP'S			HOURS WORKED			LSR'S					COST			QUALITY		
GROUP	@ WORK	TRAIN	ABS	REG	O.T.	TOTAL	REC	PROC	CXL'D	HOPPER	BKLG	CLARIFY	PLAN % EFFICIENCY	PLAN LSR's / HOUR	ACTUAL LSR's / HOUR	SOER ERRORS / ORDER	Q.A. ERRORS	
	5.0	1.8	3.2	211.0	32.5	243.5	465	326	(188)	14	326	323		4.00	1.40		50.0	
	5.4	1.6	1.3	210.0	0.0	210.0	345	321	(27)	0	283	277		4.00	1.53		15.4	
	6.0	2.4	0.6	208.0	27.8	235.8	330	257	(87)	0	207	201		4.00	1.09		61.0	
Paula UNE	3.8	1.2	1.1	122.5	66.0	188.5	131	131	(3)	0	27	19		1.50	0.69		41.4	
Linda UNE	2.9	3.8	0.3	101.8	12.5	114.3	82	29	(35)	0	68	54		4.00	0.25		102.8	
	4.4	0.6	3.0	210.0	18.5	228.5	564	486	(68)	15	78	78		4.00	2.19		43.8	
	4.1	1.4	4.6	136.8	22.3	159.0	387	299	(35)	0	143	93		4.00	1.88		21.4	
<b>TOTAL CENTER</b>	<b>31.6</b>	<b>12.8</b>	<b>14.1</b>	<b>1200.0</b>	<b>179.5</b>	<b>1379.5</b>	<b>2304</b>	<b>1849</b>	<b>(443)</b>	<b>29</b>	<b>1132</b>	<b>1045</b>			<b>1.36</b>		<b>335.8</b>	
<b>BIRMINGHAM</b>																		
Shonda Resident	8.0	0.0	1.0	136.0	137.5	273.5	983	567	(316)	0	303	303		4.00	2.07		17.0	
Tanya Residence	6.7	1.0	0.7	228.0	70.0	298.0	728	598	(97)	0	227	212		4.00	2.01		33.0	
Casi Residence	8.3	0.7	0.3	256.3	96.0	352.3	945	723	(560)	0	127	121		4.00	2.05		34.0	
Theresia Small Bus	10.6	3.1	0.0	392.0	168.0	560.0	1135	896	(182)	0	130	130		1.50	1.60		41.0	
Tiffany UNE's	3.7	0.3	0.4	91.5	0.0	91.5	417	161	(256)	0	95	95		1.50	1.76		25.0	
Diane UNE's	11.5	0.0	0.2	284.3	3.0	287.3	481	319	(166)	14	94	66		1.50	1.16		86.0	
<b>TOTAL CENTER</b>	<b>48.8</b>	<b>5.1</b>	<b>2.6</b>	<b>1388.0</b>	<b>474.5</b>	<b>1862.5</b>	<b>4689</b>	<b>3264</b>	<b>(1,577)</b>	<b>14</b>	<b>976</b>	<b>927</b>			<b>1.76</b>		<b>236.0</b>	
<b>TOTAL LCSC</b>	<b>80.4</b>	<b>17.9</b>	<b>16.7</b>	<b>2588.0</b>	<b>654.0</b>	<b>3242.0</b>	<b>6993</b>	<b>5113</b>	<b>(2,020)</b>	<b>43</b>	<b>2108</b>	<b>1972</b>			<b>1.59</b>		<b>571.8</b>	

SERVICE												CLARIFICATIONS					
CLEC	LSR'S				LSR PROCESSING							CLEC	CLARIFICATIONS AGING				
	REC	FOC'd	BKLG	% IN CLARIF	AVG CYCLE	CENTER DURATION	CLARIFY DURATION	<24 HRS	24 TO 48 HOURS	>48 HRS	COUNT		<24 HRS	24 TO 120 HRS	>120 HRS	AVG	
	1137	624	513	3%	22:48	19:53	103:30	72%	23%	5%	741	9%	14%	77%	612:54		
	221	115	106	14%	67:40	47:48	144:38	37%	22%	40%	32	16%	19%	66%	17869:09		
	101	90	11	5%	14:55	14:50	1:38	84%	14%	2%	1	0%	0%	100%	753:33		
	285	224	61	3%	19:19	18:02	45:01	80%	15%	5%	23	26%	9%	65%	308:13		
	3239	2713	526	1%	28:38	28:10	41:08	59%	26%	15%	206	4%	14%	82%	966:04		
	592	503	89	1%	38:46	38:20	72:22	33%	40%	27%	14	14%	7%	79%	922:24		
	494	323	171	1%	40:57	39:10	182:17	40%	33%	27%	36	33%	25%	42%	140:27		
	248	199	49	5%	32:19	24:43	145:00	62%	23%	15%	51	0%	20%	80%	784:17		
	422	349	73	6%	50:29	48:58	26:30	22%	47%	31%	2	50%	50%	0%	43:43		
	222	149	73	8%	42:08	39:37	31:53	33%	45%	21%	27	4%	7%	89%	2369:29		
	424	341	83	3%	33:07	31:46	40:14	47%	32%	21%	26	12%	8%	81%	450:11		
	218	182	36	1%	29:50	28:30	93:01	55%	28%	17%							
	455	362	93	0%	10:50	10:50	0:00	85%	11%	4%							
	364	277	87	10%	45:21	36:03	96:46	51%	30%	20%							
	169	134	35	1%	31:20	31:02	53:30	54%	32%	14%							
	261	184	77	6%	27:39	25:54	29:03	63%	26%	12%							
	1322	886	436	11%	58:12	46:25	108:45	33%	31%	36%							
	124	96	28	10%	47:12	39:55	72:54	47%	21%	32%							
	1138	814	324	7%	44:40	36:35	115:32	48%	28%	24%							
	213	159	54	7%	51:55	47:48	58:56	41%	20%	40%							
	702	548	154	5%	40:41	34:21	119:09	50%	27%	23%							
	1694	1313	381	3%	44:02	40:39	120:44	39%	31%	30%							
	513	330	183	6%	47:14	41:52	89:31	37%	30%	33%							
	89	67	22	17%	40:34	30:35	58:02	16%	36%	17%							
	321	234	87	5%	42:14	36:55	99:33	45%	28%	28%							
	1002	685	317	7%	38:15	30:12	118:57	55%	31%	15%							
	525	242	283	4%	41:12	37:39	97:35	51%	24%	25%							
<b>TOTAL</b>	<b>18136</b>	<b>13228</b>	<b>4908</b>	<b>5%</b>	<b>38:28</b>	<b>34:23</b>	<b>88:39</b>	<b>50%</b>	<b>29%</b>	<b>22%</b>							
												<b>AUTOMATED CALL DISTRIBUTION SYSTEM</b>					
		<b>GROUP</b>		<b>CALLS HANDLED</b>	<b>CALLS ABANDON</b>	<b>% ABD</b>	<b>SERV &lt; 16 SEC</b>	<b>AVG DELAY</b>									
		<b>ATLANTA</b>		1074	165	13%	89%				11						
		<b>UNE'S</b>		500	135	21%	94%				7						
		<b>CSR</b>		43	45	51%	79%				13						
		<b>BILLING</b>		69	29	30%	91%				9						
												<b>BIRMINGHAM</b>					
		<b>RESIDENT RESALE</b>		2613	591	18%	71%				40						
		<b>SMALL BUS RESALE</b>		627	92	13%	92%				9						
		<b>UNE'S</b>		671	231	26%	85%				16						
		<b>BILLING</b>		209	45	18%	92%				7						

LCSC WEEKLY OPERATIONS REPORT

ATLANTA		SERVICE REP'S			HOURS WORKED			LSR'S						COST		QUALITY		
GROUP		@ WORK	TRAIN	ABS	REG	O.T.	TOTAL	REC	PROC	CXL'D	HOPPER	2B Proc	CLARIFY	PLAN % EFFICIENCY	PLAN LSR'S / HOUR	ACTUAL LSR'S / HOUR	SOER ERRORS / ORDER	Q.A. ERRORS
		6.9	0.4	2.7	244.8	23.5	268.3	416	292	(74)	0	9	416		4.00	1.09		
		4.9	1.8	2.1	146.8	9.0	155.8	337	283	(4)	0	8	361		4.00	1.82		52.4
		7.1	1.2	1.1	248.8	0.0	248.8	519	423	(137)	0	118	243		4.00	1.70		23.0
Paula	UNE	3.8	1.2	1.0	140.0	52.0	192.0	108	112	(3)	0	3	17		1.50	0.58		66.5
Linda	UNE	2.4	4.0	0.8	83.0	12.5	95.5	59	27	(25)	0	10	55		4.00	0.28		65.4
		5.4	0.4	2.1	259.0	26.0	285.0	819	698	(138)	0	1	60		4.00	2.45		87.4
		5.6	1.4	3.0	187.5	43.3	230.8	557	402	(155)	0	11	92		4.00	1.74		42.0
<b>TOTAL CENTER</b>		<b>36.1</b>	<b>10.4</b>	<b>12.8</b>	<b>1309.8</b>	<b>166.3</b>	<b>1476.1</b>	<b>2815</b>	<b>2237</b>	<b>(536)</b>	<b>0</b>	<b>160</b>	<b>1244</b>			<b>1.52</b>		<b>343.9</b>

BIRMINGHAM																		
Shonda	Resident	6.6	0.0	1.8	200.0	192.0	392.0	1146	853	(278)	0	34	284		4.00	2.18		20.0
Tanya	Residence	7.0	0.0	0.6	264.0	179.5	443.5	1040	834	(51)	0	27	355		4.00	1.88		35.0
Casi	Residence	6.6	0.0	1.4	276.8	95.1	371.9	1084	889	(195)	0	27	100		4.00	2.39		19.0
Theresia	Small Bus	11.7	0.0	2.4	485.0	106.0	591.0	1185	821	(298)	0	41	155		1.50	1.39		32.0
Tiffany	UNE's	4.5	1.2	0.7	127.5	8.5	136.0	323	190	(130)	0	11	87		1.50	1.40		34.0
Diane	UNE's	9.2	0.0	1.1	332.0	59.0	391.0	492	527	31	0	4	86		1.50	1.35		70.0
<b>TOTAL CENTER</b>		<b>45.6</b>	<b>1.2</b>	<b>8.0</b>	<b>1685.3</b>	<b>640.1</b>	<b>2325.4</b>	<b>5270</b>	<b>4114</b>	<b>(921)</b>	<b>0</b>	<b>144</b>	<b>1067</b>			<b>1.77</b>		<b>210.0</b>
<b>TOTAL LCSC</b>		<b>81.7</b>	<b>11.6</b>	<b>20.8</b>	<b>2995.0</b>	<b>806.4</b>	<b>3801.4</b>	<b>8085</b>	<b>6351</b>	<b>(1,457)</b>	<b>0</b>	<b>304</b>	<b>2311</b>			<b>1.67</b>		<b>553.9</b>

SERVICE		LSR'S									LSR PROCESSING			CLARIFICATIONS				
MTD	CLEC	REC	FOC'd	BKLG	% IN CLARIF	AVG CYCLE	CENTER DURATION	CLARIFY DURATION	<24 HRS	24 TO 48 HOURS	>48 HRS	CLEC	COUNT	<24 HRS	24 TO 120 HRS	>120 HRS	AVG	
		2410	1631	779	6%	32:25	26:03	101:15	58%	35%	7%		918	6%	19%	76%	596:21	
		351	174	177	25%	79:45	51:56	110:48	40%	23%	38%		46	17%	22%	61%	12506:37	
		178	165	13	6%	20:53	16:58	65:45	81%	15%	4%		3	0%	67%	33%	346:17	
		406	316	90	4%	18:30	17:04	34:17	81%	13%	6%		43	14%	28%	58%	275:22	
		4225	3711	514	2%	28:04	27:18	41:07	60%	24%	16%		290	5%	22%	73%	790:21	
		885	772	113	1%	33:35	33:12	58:24	48%	34%	19%		15	13%	20%	67%	270:59	
		703	492	211	1%	42:20	40:44	107:11	41%	33%	26%		77	4%	45%	51%	152:00	
		360	310	50	7%	34:46	24:56	145:24	65%	23%	11%		19	16%	21%	63%	574:18	
		495	435	60	7%	52:08	50:40	21:53	24%	43%	33%		5	60%	20%	20%	68:23	
		276	201	75	15%	43:39	36:40	47:01	43%	40%	17%		26	12%	12%	77%	983:40	
		448	373	75	3%	33:43	32:24	38:13	47%	32%	21%		12	0%	17%	83%	226:04	
		293	248	45	2%	30:26	27:06	167:17	64%	23%	14%							
		965	755	210	0%	16:59	16:57	19:09	75%	17%	8%							
		467	370	97	14%	51:48	33:50	130:40	54%	28%	18%							
		191	148	43	3%	33:29	31:14	89:36	57%	30%	13%							
		318	241	77	8%	27:18	24:22	37:38	64%	25%	11%							
		1566	1154	412	13%	61:09	44:30	129:02	36%	31%	34%							
		124	96	28	11%	47:12	39:39	68:01	48%	20%	32%							
		1464	1106	358	9%	51:55	36:47	171:33	48%	29%	23%		1201	380	24%	72%	37	
		321	247	74	9%	52:42	42:16	117:46	48%	18%	34%		702	340	33%	69%	29	
		944	778	166	7%	39:49	31:57	109:57	56%	25%	20%		566	153	21%	87%	9	
		2326	1928	398	3%	41:21	37:11	133:38	45%	31%	24%		28	43	61%	82%	9	
		664	465	199	10%	49:52	39:43	106:33	41%	30%	29%		96	16	14%	92%	7	
		128	101	27	17%	42:04	27:38	82:45	49%	35%	16%							
		464	369	95	6%	39:00	33:13	96:13	49%	30%	22%							
		1291	925	366	8%	42:14	29:37	162:31	58%	28%	14%							
		707	417	290	11%	42:56	35:13	70:11	53%	26%	21%							
		25127	19466	5661	6%	39:21	33:03	100:59	52%	28%	19%							

AUTOMATED CALL DISTRIBUTION SYSTEM					
GROUP	CALLS HANDLED	CALLS ABANDON	% ABD	SERV < 16 SEC	AVG DELAY
ATLANTA	1201	380	24%	72%	37
UNE'S	702	340	33%	69%	29
CSR	566	153	21%	87%	9
BILLING	28	43	61%	82%	9
BIRMINGHAM	96	16	14%	92%	7
RESIDENT RESALE	2077	569	22%	70%	40
SMALL BUS RESALE	578	55	9%	96%	8
UNE'S	561	119	18%	94%	8
BILLING	184	48	21%	90%	7