

ORIGINAL  
FILE COPY

M E M O R A N D U M

September 10, 1997

TO: DIVISION OF RECORDS AND REPORTING  
FROM: DIVISION OF LEGAL SERVICES (JAEGER) *BJ*  
RE: DOCKET NO. 960545-WS - Investigation of utility rates of Aloha Utilities, Inc. in Pasco County

Please file the attached letters dated August 8th, August 15th and September 5th, in the above referenced docket.

RRJ/dp

Attachment

cc: Division of Water and Wastewater (Chase, McRoy, Starling, VonFossen, Moniz)  
Harold McLean, OPC  
Marty Deterding, Esquire  
James Goldberg

- ACK \_\_\_\_\_
- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG \_\_\_\_\_
- LIN \_\_\_\_\_
- OPC \_\_\_\_\_
- PCW \_\_\_\_\_
- S \_\_\_\_\_
- V \_\_\_\_\_
- O \_\_\_\_\_

DOCUMENT NUMBER-DATE

09294 SEP 12 97

FPSC-RECORDS/REPORTING



# Florida House of Representatives

## Mike Fasano

Representative, 45th District  
Majority Whip

Reply to:

- 8217 Massachusetts Avenue  
New Port Richey, FL 34653-3111  
(813) 848-5885
- 323 The Capitol  
Tallahassee, FL 32399-1300  
(904) 488-8528

## Committees

Vice Chair, Community Colleges  
& Career Prep  
Finance & Taxation  
Governmental Operations  
Regulated Services

September 5, 1997

Steve Watford, Vice President  
Aloha Utilities, Inc.  
2514 Aloha Place  
Holiday, FL 34691

~~Dear Mr. Watford:~~ *Steve*

Janet Stratton of 4927 Sandpointe Drive in New Port Richey (376-6707) called to report that she has black water running through her pipes. I would greatly appreciate any assistance you can provide to Mrs. Stratton.

Thanks in advance for your help. If I can ever do anything for you, please do not hesitate to contact me.

Yours truly,

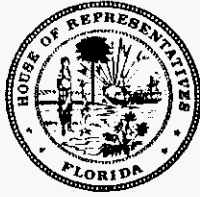
A handwritten signature in black ink, appearing to read "Mike Fasano".

Mike Fasano  
State Representative, District 45

MF/cmh

cc: Dr. Richard Garrity, Department of Environmental Protection  
Dr. Marc Yacht, Pasco County Health Department  
Ralph Jaeger, Public Service Commission

SEARCHED  
SERIALIZED  
INDEXED  
FILED  
SEP 11 1997  
FBI - TAMPA



## Florida House of Representatives

### Mike Fasano

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Majority Whip

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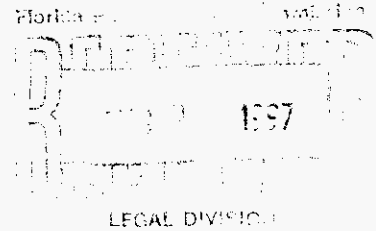
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Regulated Services

August 15, 1997

Steve Watford, Vice President  
Aloha Utilities, Inc.  
2514 Aloha Place  
Holiday, FL 34691



~~Dear Mr. Watford:~~ *SWF*

Judy Page of 1605 Davenport Drive in New Port Richey (372-7155) called to complain about her black, smelly water. (Please note that this is Ms. Page's second complaint. We sent you a letter dated May 30, 1997, documenting this same problem.) When Ms. Page returned from a two week vacation, she had to run the taps for almost an hour before the water was clear enough to use. I would greatly appreciate any assistance you can provide to Ms. Page.

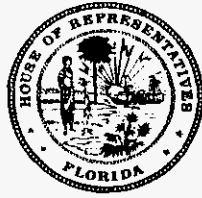
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Mike Fasano  
State Representative, District 45

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# Florida House of Representatives

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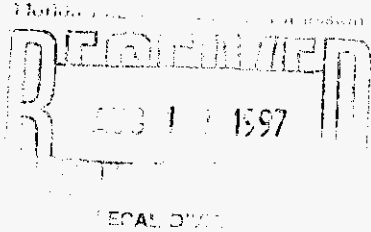
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August 8, 1997

Steve Watford, Vice President  
Aloha Utilities, Inc.  
2514 Aloha Place  
Holiday, FL 34691



Dear Mr. Watford:

*Steve,*

Richard McAtee of 7035 San Jose Loop in New Port Richey (375-9126) sent me the attached letter regarding his dirty water. I would greatly appreciate any assistance you can provide to Mr. McAtee.

Thanks in advance for your help. If I can ever do anything for you, please do not hesitate to contact me.

Yours truly,

Mike Fasano  
State Representative, District 45

MF/cmh

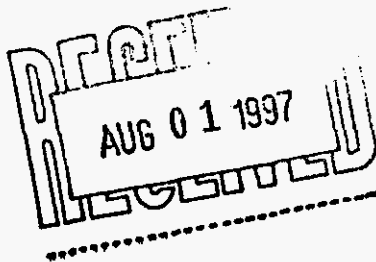
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cc: Dr. Richard Garrity, Department of Environmental Protection  
Dr. Marc Yacht, Pasco County Health Department  
Ralph Jaeger, Public Service Commission

Richard A. McAtee  
7035 San Jose Loop  
New Port Richey, FL 34655

July 30, 1997

Representative Mike Fasano  
8217 Massachusetts Ave.  
New Port Richey, FL 34653



375-9126

Dear Representative Fasano,

We have been a resident of The Hills of San Jose, and a customer of Aloha Utilities for about ten years now. During that entire time, we have put up with the mud that Aloha sells us in the place of water. We have long ago stopped complaining because of the total lack of action on any of the complaints, other than flushing the fire hydrants for a temporary fix.

With all of the publicity recently, I thought we may finally receive some action on the issue. Now I see that Mr. John Starling of the Public Service Commission, with your apparent agreement, would like to propose that the problem be fixed only for the residents of Wyndtree, Chelsea Place and Trinity.

I request that all of the affected customers of Aloha be included in any plan to bring the water quality up to an acceptable standard.

Sincerely,

*Richard McAtee*  
Richard McAtee



# Florida House of Representatives

**Mike Fasano**

Representative, 45th District  
Majority Whip

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Regulated Services

September 5, 1997

Steve Watford, Vice President  
Aloha Utilities, Inc.  
2514 Aloha Place  
Holiday, FL 34691

~~Dear Mr. Watford:~~ *Stratton*

Janet Stratton of 4927 Sandpointe Drive in New Port Richey (376-6707) called to report that she has black water running through her pipes. I would greatly appreciate any assistance you can provide to Mrs. Stratton.

Thanks in advance for your help. If I can ever do anything for you, please do not hesitate to contact me.

Yours truly,

Mike Fasano  
State Representative, District 45

MF/cmh

cc: Dr. Richard Garrity, Department of Environmental Protection  
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SEP 11 1997  
CLERK OF HOUSE



# Florida House of Representatives

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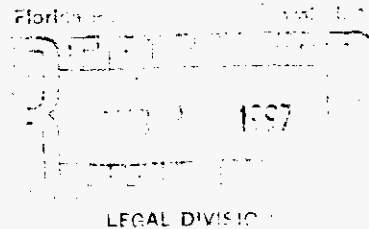
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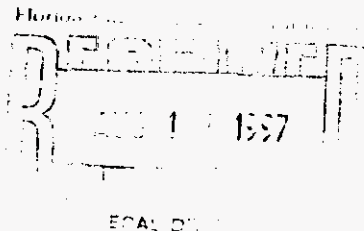
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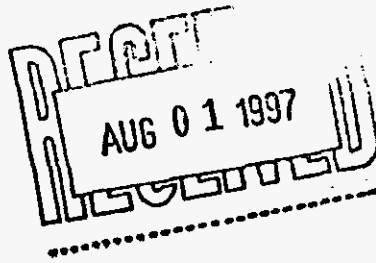




Richard A. McAtee  
7035 San Jose Loop  
New Port Richey, FL 34655

July 30, 1997

Representative Mike Fasano  
8217 Massachusetts Ave.  
New Port Richey, FL 34653



375-9186

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