

BellSouth Telecommunications, Inc. 904 222-1201
Suite 400 Fax 904 222-8640
150 South Monroe Street
Tallahassee, Florida 32301

Nancy H. Sims
Director - Regulatory Relations

September 19, 1997

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RE: Docket No. ~~970782-TP~~; Request for Approval of Resale Agreement Negotiated by
BellSouth Telecommunications, Inc. and NOW Communications

Dear Mrs. Bayo:

Enclosed is BellSouth's response to the Florida Public Service Commission Staff's request for
additional information regarding the above-stated agreement. In the interest of time, BellSouth
has already provided a copy of this information to NOW Communications.

Thank you for your attention to this matter.

Sincerely,

ACK _____
AFA _____
APP _____
CAF _____
CMU _____
CTR _____
EAG _____
LEG / cc: _____
LIN _____
OPC _____
RCH _____
SEC / _____
WAS _____
OTH _____

Nancy H. Sims
Nancy H. Sims (x)
Director - Regulatory Relations

Enclosures
All Parties of Record

RECEIVED & FILED
SEP 22 1997
FPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE
09573-SEP 19 97
FPSC-RECORDS/REPORTING

CERTIFICATE OF SERVICE

Docket 970782-TP

I HEREBY CERTIFY that a true and correct copy of the foregoing was served via U.S. Mail this 19th day of September, 1997 the following:

TCG South Florida
C/O Rutledge Law Firm
Kenneth Hoffman
P. O. Box 551
Tallahassee, Florida 32302-0551

NOW Communications, Inc.
Larry Seab
713 Country Place Drive
Jackson, MS 39208

Lamya H. Lynn

ORIGINAL

Resale Agreement between BellSouth Telecommunications, Inc. and NOW Communications
 Effective: January 1, 1997
 Response to Florida Public Service Commission's Request for Additional Information
 Docket Number 970782-TP

No.	Section	Request	Response
1.	IV.A(3)	What are the tariff references for Hotel and Hospital PBX service and COCOTS	A7. and A11. General Subscriber Service Tariff
2.	IV.A(5)	What are the service charges for changes between class of service and backbilling? If in tariff, give reference.	A4. General Subscriber Service Tariff
3.	V.H.	What are the Company's standard time and material charges. If in tariff, give reference.	<p>BellSouth's handling of troubles not found to be on BellSouth's network, will be billed as follows:</p> <ol style="list-style-type: none"> 1. If customer is on an Inside Wire Maintenance Plan - no charge, whether or not work is performed. 2. If customer is not on an Inside Wire Maintenance Plan and does not want BellSouth to perform repair work, Trouble Isolation Charges set forth in A15. of BellSouth's General Subscriber Service Tariff will apply. 3. If customer is not on an Inside Wire Maintenance Plan and requests that BellSouth perform repair work past demarcation point, BellSouth will bill deregulated time and labor charges as set forth in: Pricing Guide, Installation and Maintenance Basic Residence and Basic Business Services, Inside Wire; or Non-Basic Inside Wire Price List.
4.	VI.G.	What are deposit requirements? If in tariff, give reference.	A2.4 General Subscriber Service Tariff
5.	VIII.A(1)	What are the restoration of service charges? If in tariff, give reference.	A4.3 General Subscriber Service Tariff
6.	VIII.B(4)	What are the termination charges? If in tariff, give reference.	A2.3.8 and A2.3.17 General Subscriber Service Tariff
7.	VIII.B(5)	What are the connection fees? If in the tariff, give reference	A4.3 General Subscriber Service Tariff

DOCUMENT NUMBER-DATE

09573 SEP 19 95

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